

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-17-0051

DATE: August 1, 2017

STATE: TENNESSEE

EFFECTIVE DATE: 08/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Modify Residence Access Line Retention Offer

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	1	0007

A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for Basic Local Exchange Service are related to the total number of main station lines, PBX trunks, ESSX-1 Main Station lines and Centrex Type Services Main Station lines in the Local Calling Area.
- B. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook.
- C. Individual Residence and Business Main Station Line Service are comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the service offering selected by the customer.
- D. Business Measured Service will be available only to customer provided public telephones where RegionServ is available. RegionServ is not available to customer-provided public telephones. In locations where the Area Calling Plan is available¹, Business Measured Service and Business RegionServ will no longer be available.
- E. Rates for basic local exchange service include Touch-Tone dialing capability which facilitates the origination of calls using instruments equipped for tone-type address signaling.
- F. A Cost Assessment Charge (CAC) is assessed on a per access line basis for residential and business customers. The CAC recovers ongoing costs associated with the administration of Local Number Portability. The CAC also recovers property taxes from business customers. This charge is not a tax or fee that the government requires AT&T to collect from customers. The following will not be assessed a CAC: Resale, Lifeline, 911 Services, Coin Services and Federal, State and Local Government Accounts.

		Monthly Rate		USOC
		Residence	Business	
1.	Cost Assessment Charge (CAC)			
	(a) Each Local Exchange Service line	\$0.42	\$1.34	NA
	(b) Each Primary Rate ISDN (PRI)	-	6.70	NA
	(c) Each PBX trunk	-	12.06	NA
	(d) Each Centrex Station line	-	1.34	NA
	(e) Each Basic Rate ISDN (BRI)	.42	1.34	NA

- G. Residence Access Line Retention Offer
 - Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) **flat rate** access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply: (C)
 - 1. Customers must keep the required services for 30 days to receive the benefit of this offer.
 - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer.
 - 3. If the customer disconnects the **flat rate** line(s) or moves from their current location, the remaining benefits will cease. (C)
 - 4. AT&T employees are not eligible for this offer.
 - 5. Customer must be calling into AT&T to disconnect their local service.
 - 6. This offer is available on a maximum of two (2) **flat rate** lines (a maximum monthly reward of \$12). (C)
 - 7. Not stackable with any other regulated retention offer that provides a monthly discount.
 - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines.
 - 9. This offer is only available for retention purposes.
 - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months.

(DELETED)

Note 1: Effective May 1, 2013, RegionServ is obsoleted for Residence customers. (D)