

TARIFF DISTRIBUTION

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PURPOSE: Withdraw Caller ID Multi-Line for Residence customers.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services

A13.9.1 Description of Service

- A. Call Waiting**
Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.
Before a Call Waiting subscriber initiates a call, the subscriber may, by dialing a code, activate the cancel feature and Call Waiting is made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.
- B. Call Forwarding Variable**
Provides for transferring incoming calls to another number by dialing a code and the number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside the local calling area.
- C. Three-Way Calling**
Permits an existing call to be held, and by dialing, a second call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.
- D. Speed Calling**
Provides for the calling of a 7- or 10-digit number by dialing an abbreviated code. The arrangement available has a 6- and 20-, or 8-¹ and 30-number capacity, depending on the serving facilities.
- E. Call Forwarding Busy Line**
This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another number on a premises other than the provisioned premises.
- F. Call Forwarding Don't Answer**
This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer selected interval, to another number.
- G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)**
This feature provides for calls incoming to a subscriber's idle directory number to be forwarded to another number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.
- H. Customer Control Call Forwarding Busy Line²**
This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.
- I. Customer Control Call Forwarding Don't Answer²**
This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.
- J. Call Forwarding Multipath**
This feature provides **Business** customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line², Customer Control Call Forwarding Don't Answer², Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another number.

Note 1: As of October 31, 2013, Speed Calling 8 is withdrawn and no longer available for Business Customers.

Note 2: Effective August 1, 2016, Customer Control Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted March 21, 1995, Type D) Existing Caller ID – Multi-Line² customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID – Deluxe¹ as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

A113.19.1 Definitions of Feature Offerings

A. Caller ID – Multi-Line² (C)

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls.

The following information is transmitted to the Caller ID – Multi-Line² customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received. (C)

A service order is required to establish or discontinue Caller ID – Multi-Line². Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes. (C)

Any customer subscribing to Caller ID – Multi-Line² will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein. (C)

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in paragraph A13.19.2 or A13.19.2.M, the calling number will not be delivered.

If the incoming call is from a line equipped with RingMaster service, the number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted and available for display will always be the main number of the hunt group unless the number is Telephone Number (TN) identified.

Caller ID – Multi-Line² is not available on operator handled calls. (C)

B. Caller ID - Basic (Name Delivery)

(Obsoleted September 21, 1995, Type D) Existing Caller ID - Basic (name delivery) customers may retain their service as specified herein, if they so choose. This service is not available for new installations or transfers of service to new locations after 09/21/95.

This feature enables the customer to view on a display unit the Directory Name on incoming calls.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers.

Note 2: Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.2 Terms, Conditions and Limitations of Service (Cont'd)

- A. The Following Limitations Apply: (Cont'd)
 - 2. TouchStar service is available to single line and multi-line residence and business customers who have rotary or Touch-Tone service. Caller ID - Basic and Caller ID are available to single and multi-line residence² and business customers. Effective March 21, 1995, Caller ID-Multi-Line² which was available only for line side terminations equipped with hunting (grouping) arrangements will no longer be available to new customers. Call Tracking (BCLID) is not available for single line arrangements, but it is available for PBX and multi-line business customers. Caller ID - Basic, Caller ID, Call Tracking (BCLID), and Caller ID - Multi-Line² cannot be provisioned for Basic 911 customers. Effective September 22, 1995, Caller ID - Basic (name delivery) will no longer be available for new customers. (C)
 - 3. TouchStar service basic features cannot be provisioned with toll terminals, trunks or some remote switching locations.
 - 4. Appropriate service charges apply except during Company selected periods of special promotion.
 - 5. The Company will deliver all numbers, subject to technical limitations, including numbers associated with Non-published Listing Service as described in Section A6, unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.
 - 6. Calling party number information via Caller ID - Multi-Line² is not available on operator handled calls. (C)
 - 7. Number information transmitted via Caller ID - Multi-Line² is intended solely for the use of the subscriber of this feature. Resale of this information is prohibited by this Guidebook. (C)
 - 8. The Company liability arising out of the provision of any TouchStar service feature, including but not limited to the delivery or non-delivery of calling numbers and/or names is limited as set forth in A2.5.
 - 9. Calling Number Delivery Blocking-Permanent is available upon request, facilities permitting, to the following customer groups:
 - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.

A113.19.3 Rates

- A. Reserved for Future Use
- B. Individual Features (Cont'd)
 - 1. Business

	Monthly Rate	USOC
(a) through (q) Reserved for Future Use		
(r) Anonymous Call Rejection (Per line) ¹	\$3.50	HB Y

- C. Reserved for Future Use
 - Note 1:** Obsoleted October 31, 2012. Not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.
 - Note 2:** Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers. (N)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.19 TouchStar Service (Cont'd)

A113.19.3 Rates (Cont'd)

D. Rotary (Grouping) Arrangements

	Rate	USOC	
1. Caller ID - Multi-Line ^{1,3}			(C)
a. Residence/Business			
(1) Per Calling Number Delivered ²			
(a) Each	\$.02	NSDUS	
2. Caller ID - Basic (Name Delivery)			
(a) Residence, per line	9.99	NSW	
(b) Business, per line	7.50	NSW	

Note 1: Effective March 21, 1995, all existing Caller ID - Multi-Line³ customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID-Basic or Caller ID as specified in A13.19. If existing Caller ID - Multi-Line³ customers change or add to their existing service, then they will have to convert to Caller ID-Basic or Caller ID. Service charges from Section A4 shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling number delivery feature will have to use Caller ID-Basic or Caller ID. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

Note 2: Total usage charge will not exceed \$10.00 per line.

Note 3: Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers. (N)