TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-16-0032

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STATE: TENNESSEE

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase residence 2Pack, Preferred Pack, Complete Choice and

Area Plus services' monthly charges.

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
G003	5.1.3	0017
G103	1.0.2	0013
G103	1.0.3	0010
G103	1.0.4	0010

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedule (Cont'd)

A3.2.11 Area Plus Service

A. General

- 1. Area Plus service provides the features specified herein, including a flat rate access line. Touch-Tone Calling service is included in this service at no additional charge.
- 2. The rates specified herein for Area Plus service entitle a residence subscriber to unlimited calling to all exchange access lines in the local calling area as defined in A3.6.1, and in all other exchanges in the subscriber's LATA. The LATA for each exchange is indicated in A3.6.1, and the exchanges in each LATA are listed in A3.6.3.
- 3. Calls completed with automated calling cards or operator assistance within the local calling area as described in A3.6.1., will be billed the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement. All other calls completed with operator assistance will be billed at the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section A18.
- 4. Subscribers to any of the Area Plus services receive a thirty percent (30%) discount on rates specified in paragraph A18.3.1.B.2.b (1). This discount is applied after the appropriate time period discounts specified in paragraph A18.3.1.B.3 have been applied and after the calls have been aggregated to a monthly total. This discount applies to covered customer-dialed sent paid calls originated from the subscriber's service and to covered customer-dialed collect² calls accepted by the subscriber to any of the Area Plus services, including the operator surcharges on these calls. The discount is applied on a per line basis to each call type after the calls have been aggregated to a monthly total.
- 5. Residence customers may also subscribe to Area Plus service with the Complete Choice option. All services/features specified in A103.2.10 as available with Complete Choice service are available with these options of Area Plus service. Terms, conditions and limitations specified in paragraph A103.2.10 for Complete Choice service apply to these options of Area Plus service.¹
- 6. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option. Both plans offer grouping at no additional charge as specified in A103.2.10. All services/features specified in A103.2.10 as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.10 for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises.¹
- 7. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Area Plus service or Area Plus service with the Complete Choice option.
- 8. Existing customers of Area Plus service with the Complete Choice option can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in A103.2.10, unless specifically allowed by the terms of the special promotion.

Complete Choice Obsoleted 2-19-09 Type D (See Section A103)

B. Rates and Charges

- 1. The following monthly rates apply for Area Plus service
 - a. Individual line service

Note 1:

(1) Residence

		Suspend	Monthly		
		Rate	Rate	USOC	
(a)	Per line (without the Complete Choice option)	\$15.50	\$ 49.00	AT3	
(b)	Per line with the Complete Choice option	14.50	62.00	ARZPK ¹	
(c)	Per Two-Line Plan package with the Complete Choice option or	29.00	107.95	$ALM2L^1$	(I)
	Credit for two individual lines qualifying as Two-Line Plan package		-16.05	CRD2P ¹	(C)
(d)	Per Three-Line Plan package with the Complete Choice option	43.50	140.95	ALM3L1	(I)

Note 2: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls and Local Verification/Interruption Service are discontinued.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.2 Statewide Rate Schedule (Cont'd)

A103.2.10 Complete Choice Service

(Obsoleted February 19, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. General

- 1. Complete Choice service provides the features specified herein, including a flat rate access line. Touch-Tone Calling service is included in this service at no additional charge.
- The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines in the subscriber's exchange and the Extended Area Service (EAS) additional exchanges in the subscriber's local calling area as defined in A3.6.1.
- 3. The rate specified herein also entitles a residence subscriber to unlimited use of the services/features specified in the following sections:
 - A13.9 Custom Calling Services
 - A13.19 TouchStar service excluding Calling Number Delivery Blocking-Permanent¹
 - A13.20 Customized Code Restriction
 - A13.34 RingMaster service
 - A13.47 Message Waiting Indication
 - A113.9 Obsolete Custom Calling Services
 - A12.16.2.A Call Hold and Call Pickup only (PCS limitations do not apply)

A subscriber may select an unlimited number of compatible services or features from the sections listed above. All terms, conditions and limitations specified in the sections listed (except as indicated above) apply to the respective services/features requested as part of this service. Service charges specified in Section A4 do not apply for transactions involving only additions, deletions or changes to the services/features requested as part of this service.

- 4. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Complete Choice service. Both plans offer grouping service as specified in A3.19 at no additional charge in addition to the features listed in paragraph 3. All services/features specified as available with Complete Choice service are available with each line of a multi-line package. All lines in each multi--ine package must be billed to the same account and located at the same premises.
- 5. Service charges specified in Section A4 do not apply for a conversion of existing service to/from Complete Choice service
- 6. Existing customers of Complete Choice service can not take advantage of special promotions for Complete Choice service or Area Plus service with the Complete Choice option or any of the services/features specified in paragraph 3, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

I. Individual line service

		Rate	Rate	USOC	
(a)	Per line	\$13.50	\$48.00	NA	
	(USOCs VR3 and VSB must both be used to provide this service.)				
(b)	Per Two-Line Plan package or	12.00	80.95	CCML2	(I)
	Credit for two individual lines qualifying as Two-Line Plan package		-15.05	CRD2C	(C)
(c)	Per Three-Line Plan package	18.00	94.95	CCML3	(I)

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A103.2.11 Reserved For Future Use

Note 1: This feature is available separately as specified in A13.19.

(I)

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.2 Statewide Rate Schedule (Cont'd)

A103.2.12 PreferredPack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

A. Description of Service

- The PreferredPack plan provides the features/services specified herein, and a flat rate access line with Touch-Tone capability.
- 2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
- 3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:

A13.9	Call Waiting ID, Three-Way Calling, Call Forwarding Busy Line, Call Forwarding Don't Answer
	(with or without Ring Control), Star 98 Access
A13.19	Caller ID, Call Return
A 12 17	Massaga Weiting Indication

- A13.47 Message Waiting Indication
- A13.70 Privacy Manager service
- B. Terms, Conditions and Limitations of Service
 - 1. The PreferredPack plan is only available to residence subscribers. A residence subscriber may select any suitable combination of the features/services listed in paragraph A103.2.12.A.3.
 - 2. All terms, conditions and limitations specified in the Guidebook sections listed in paragraph A103.2.12.A.3 apply to the respective features/services requested as part of this package.
 - 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
 - 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing PreferredPack plan package by adding, deleting or changing features/services requested as part of the package.
 - 5. Existing customers of the PreferredPack plan can not take advantage of special promotions for the PreferredPack plan or any of the features/services specified in paragraph A103.2.12.A.3 unless specifically allowed by the terms of the special promotion.
 - 6. The PreferredPack plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified following applies.

C. Rates and Charges

1. The following monthly rates apply for the PreferredPack plan.

		Suspend	Monthly	USOC
		Rate	Rate	
(a)	Per plan package	\$6.00	\$45.00	PAMA5

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.2 Statewide Rate Schedule (Cont'd)

A103.2.13 2 Pack Plan

(Obsoleted January 27, 2009, Type D. Not available for new installations, additions or on transfers of service to new location. Customers may add or remove features within the plan.)

- A. Description of Service
 - 1. The 2 Pack Plan provides the features/services specified herein, and a flat rate access line with Touch-Tone capability.
 - 2. The rate specified herein entitles a residence subscriber to unlimited calling to all exchange access lines within the subscriber's local calling area as defined in A3.6.1.
 - 3. The rate specified herein also entitles a residence subscriber to unlimited use of the features/services specified following from the listed sections:
 - A13.9 Call Waiting ID, Call Forwarding Busy Line, Call Forwarding Don't Answer (with or without Ring Control), Star 98 Access
 - A13.19 Caller ID
 - A13.47 Message Waiting Indication
- **B.** Terms, Conditions and Limitations of Service
 - The 2 Pack Plan is only available to residence subscribers. A residence subscriber may select any suitable combination
 of the features/services listed in paragraph A103.2.13.A.3, but the customer must select Call Waiting Deluxe and Caller
 ID-Deluxe.
 - 2. All terms, conditions and limitations specified in the sections listed in paragraph A103.2.13.A.3 apply to the respective features/services requested as part of this package.
 - 3. All features/services are furnished only from central offices that have been arranged to provide these services. The features/services are provided subject to availability of facilities.
 - 4. Service charges specified in Section A4 do not apply for transactions in which a subscriber only modifies an existing 2 Pack Plan package by adding, deleting or changing features/services requested as part of the package.
 - 5. Existing customers of the 2 Pack Plan can not take advantage of special promotions for the 2 Pack Plan or any of the features/services specified in paragraph A103.2.13.A.3 unless specifically allowed by the terms of the special promotion.
 - 6. The 2 Pack Plan can be suspended as specified in A2.3.16. During the period of suspension, the rate specified herein applies.
- C. Rates and Charges

(a)

1. The following monthly rates apply for the 2 Pack Plan.

		Suspend	Monthly	USOC
		Rate	Rate	
1	Per plan package	\$6.00	\$40.00	PAMA6

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