

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-16-0031

DATE: August 1, 2016

STATE: TENNESSEE

EFFECTIVE DATE: 08/01/2016

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Caller ID - Deluxe (without Anonymous Call Blocking),
Customer Control of Call Forwarding Busy Line and Customer
Control of Call Forwarding Don't Answer for residence subscribers.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services

(DELETED)

(D)

A13.9.1 Description of Service

- A. Call Waiting**
Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.
Before a Call Waiting subscriber initiates a call, the subscriber may, by dialing a code, activate the cancel feature and Call Waiting is made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone.
- B. Call Forwarding Variable**
Provides for transferring incoming calls to another number by dialing a code and the number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside the local calling area.
- C. Three-Way Calling**
Permits an existing call to be held, and by dialing, a second call can be established and added to the connection. Normal transmission performance cannot be assured on all calls.
- D. Speed Calling**
Provides for the calling of a 7- or 10-digit number by dialing an abbreviated code. The arrangement available has a 6- and 20-, or 8-¹ and 30-number capacity, depending on the serving facilities.
- E. Call Forwarding Busy Line**
This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another number on a premises other than the provisioned premises.
- F. Call Forwarding Don't Answer**
This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer selected interval, to another number.
- G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)**
This feature provides for calls incoming to a subscriber's idle directory number to be forwarded to another number after a customer-controlled interval expressed in either ring cycles or seconds, depending on specific technology involved. CFDA-RC provides the customer with the capability to change the interval after which forwarding occurs at the convenience of the customer.
- H. Customer Control Call Forwarding Busy Line²** (C)
This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.
- I. Customer Control Call Forwarding Don't Answer²** (C)
This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from the base station line the activation and deactivation of the service by using dialing codes.
- J. Call Forwarding Multipath** (C)
This feature provides customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line², Customer Control Call Forwarding Don't Answer², Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another number.

Note 1: As of October 31, 2013, Speed Calling 8 is withdrawn and no longer available for Business Customers.

Note 2: Effective August 1, 2016, Customer Control Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Terms, Conditions and Limitations (Cont'd)

- E. Call Forwarding Busy Line
The customer selected forward-to number is preprogrammed at the time service is established and can only be changed via service order.
- F. Call Forwarding Don't Answer
The customer selected forward-to number and specified interval are preprogrammed at the time service is established and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.
- G. Call Forwarding Don't Answer with Ring Control (CFDA-RC)
The forwarded-to number is specified at the time service is established and can only be changed via service order. Such change is subject to normal service charges. After establishment of service, the interval after which forwarding occurs must be changed by the customer and cannot be changed via service order. A change made by the customer to the interval is not subject to service charges.
- H. Customer Control Call Forwarding Busy Line^l (C)
The destination number is specified by the customer at the time this feature is ordered and can only be changed via service order.
- I. Customer Control Call Forwarding Don't Answer^l (C)
The destination number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.
- J. Call Forwarding Multipath
Where facilities permit for a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks, 10 calling paths will be provided at no charge. For a hunting arrangement greater than 10 lines/trunks, additional paths (in excess of the 10 provided at no charge) can be purchased. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature each call will be forwarded at the completion of each ring cycle. A service charge will apply to requests to increase or decrease the number of calling paths.
- K. Call Waiting ID
 1. Call Waiting ID is furnished only to single line residence customers.
 2. Subscribers to Call Waiting ID must have Touch-Tone service. The rate for Touch-Tone service is in addition to the Call Waiting ID rate.
 3. The customer must have a Calling Identification Delivery feature, such as Caller ID-Basic or Caller ID for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone.
 4. The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location.
 5. All terms and conditions, including rates, for the other features associated with the line are as described in the feature-specific sections herein. Such features must be ordered separate from Call Waiting ID.
 6. The service charge for establishment of Call Waiting ID on the customer's line will be waived for the first sixty (60) days of availability in each area.

Note 1: Effective August 1, 2016, Customer Control Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates

A. Residence

1. Individual Features

	Monthly		
	Rate	USOC	
(a) Call Waiting ¹	\$10.99	ESX	
(b) Call Forwarding Variable ¹	9.00	ESM	
(c) Three-Way Calling ¹	9.00	ESC	
(d) Speed Calling (8 Code) ¹	9.00	ESL	
(e) Speed Calling (30 Code) ¹	9.00	ESF	
(f) Call Forwarding Busy Line ¹	1.00	GCE	
(g) Call Forwarding Don't Answer ¹	1.00	G CJ	
(h) Customer Control Call Forwarding Busy Line ^{1,3}	3.00	GJP	(C)
(i) Customer Control Call Forwarding Don't Answer ^{1,3}	3.00	GJC	(C)
(j) (DELETED)			
(k) (DELETED)			
(l) (DELETED)			
(m) Remote Access Call Forwarding Variable ¹	7.00	GCZ	
(n) Call Waiting ID ¹	10.99	ESXD+	
(o) Call Forwarding Don't Answer with Ring Control ¹	1.00	GCJRC	
(p) Three-Way Calling with Transfer ^{1,2}	9.00	ESCWT	
(q) Star 98 Access ¹	1.00	S98AF	

Note 1: Monthly rate per central office line equipped.

Note 2: Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.

Note 3: Effective August 1, 2016, Customer Control Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 TouchStar Service (Cont'd)

A13.19.3 Terms, Conditions and Limitations Of Service (Cont'd)

A. The Following Limitations Apply: (Cont'd)

11. Calling Number Delivery Blocking - Permanent is available upon request at no charge (recurring or nonrecurring), facilities permitting, to the following customer groups:
 - a. Agencies - established shelters of private, non-profit and publicly funded domestic violence intervention agencies and federal, state and local law enforcement agencies.
 - b. Subscribers of Non-Published Listing Service as described in Section A6.
12. TouchStar service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

A13.19.4 Rates

A. Individual Features

1. Residence

	Nonrecurring Charge	Monthly Rate	USOC
(a) Call Return ¹ , per line	-	\$9.00	NSS
(b) Call Return ² , per activation	\$2.00	-	NA
(c) Call Return ^{2,3} , denial of per activation	-	-	BCR
(d) Repeat Dialing ¹ , per line	-	7.00	NSQ
(e) Repeat Dialing ² , per activation	2.00	-	NA
(f) Repeat Dialing ^{2,3} , denial of per activation	-	-	BRD
(g) BusyConnect ⁴ , per activation	2.00	-	NA
(h) Personalized Ring 6 (per line)		7.00	NSK
(i) Selective Call Forwarding (per line)		7.00	NCE
(j) Call Block (per line)		9.00	NSY
(k) Call Tracing (per line)		7.00	NST
(l) Caller ID-Basic (Number delivery) (per line)		9.99	NSD
(m) (DELETED)			
(n) Caller ID (with Anonymous Call Blocking) (per line)		9.99	NXMCR
(o) Anonymous Call Blocking (per line)		7.00	HBY

(D)

- Note 1:** Due to technological limitations, in some locations Call Return and Repeat Dialing cannot be ordered separately.
- Note 2:** These features are available to the following customers where facilities permit: single line residence, multi-line residence, and PBX trunks.
- Note 3:** Neither Denial of Call Return per Activation or Denial of Repeat Dialing per Activation should be included in the determination of appropriate discounts when ordered in combination with other TouchStar service features.
- Note 4:** Denial of per activation BusyConnect can be obtained using the Repeat Dialing denial of per activation USOC BRD.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.18 Reserved For Future Use

A113.19 TouchStar Service

(Obsoleted March 21, 1995, Type D) Existing Caller ID – Multi-Line customers may retain their existing service as specified in this section if they so choose. However, if these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID – Deluxe¹ as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

A113.19.1 Definitions of Feature Offerings

A. Caller ID – Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming calls.

The following information is transmitted to the Caller ID – Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID – Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID – Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a caller who subscribes to and/or has activated Calling Number Delivery Blocking as described in paragraph A13.19.2 or A13.19.2.M, the calling number will not be delivered.

If the incoming call is from a line equipped with RingMaster service, the number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the number transmitted and available for display will always be the main number of the hunt group unless the number is Telephone Number (TN) identified.

Caller ID – Multi-Line is not available on operator handled calls.

B. Caller ID - Basic (Name Delivery)

(Obsoleted September 21, 1995, Type D) Existing Caller ID - Basic (name delivery) customers may retain their service as specified herein, if they so choose. This service is not available for new installations or transfers of service to new locations after 09/21/95.

This feature enables the customer to view on a display unit the Directory Name on incoming calls.

Note 1: Effective August 1, 2016, Caller ID – Deluxe (without ACB) is no longer available for residence subscribers. (N)