

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: TN-15-0083

DATE: December 31, 2015

STATE: TENNESSEE

EFFECTIVE DATE: 12/31/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Centrex BVoIP Migration Language

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G012	47.1	0003
G012	47.2	0002

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.5 Conversions (Cont'd)

- B. Deletions, changes, additions, and rearrangements of a subscriber's station lines and/or features will be performed subsequent to conversion to BellSouth Centrex service as follows.
  - 1. Changes, additions, or rearrangements for station lines and/or optional features:
    - a. Nonrecurring charges from this section will apply.
    - b. Service charges from Section A4 will apply.
- C. Subscribers of BellSouth Centrex service, upon the conversion of the central office facilities from one switch type to another, must convert to corresponding switch type features.
  - 1. Conversion will be within thirty (30) days of the central office conversion.
  - 2. Nonrecurring charges from this section will not apply.
  - 3. Cancellation charges for original service will not apply.
  - 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
  - 5. Service charges from Section A4 will not apply.
  - 6. Changes, additions, or rearrangements:
    - a. Nonrecurring charges from this section will apply.
    - b. Service charges from Section A4 will apply.
- D. Conversions will not be allowed on suspended service.

#### A12.25.6 Payment Schedules

- A. General
  - 1. BellSouth Centrex service is offered at the rates and charges indicated in this section.
  - 2. The subscriber may choose from the Payment Plans and Rate Stability Plans as offered in this section.
  - 3. The rates applicable for the Common Equipment and Station Links must be under the same Payment Plan.
  - 4. The rates for the Common Equipment indicated in this section may be stabilized for 12, 24, 36, 48<sup>1</sup>, or 60<sup>1</sup> months, as selected by the subscriber, with a Rate Stability Plan under the terms and conditions in this section.
  - 5. Subscribers will have the BellSouth Centrex service Common Equipment rates indicated in this section stabilized for their chosen Payment Plan and Rate Stability Plan period. Stabilized rates will not be subject to Company initiated increases for the duration of the stabilized period. Rates for the Station Links, Standard Features, Optional Features, and other rate elements in this section associated with BellSouth Centrex service will not be increased for the Rate Stability Plan period associated with the Common Equipment. Decreases for any rate element will automatically flow through to all customers.
  - 6. Except as indicated in paragraph 5, the Common Equipment Payment Plan recurring rate will be applicable for the length of the Rate Stability Plan period subject to the Cancellation Charge indicated in paragraph C. Station Links, Standard Features, and Optional Features may be added or removed without the application of a Cancellation Charge.
  - 7. Subscribers may apply for rates developed and offered via a Contract Service Arrangement as specified in Section A5.
- B. Expiration of Rate Stability Plan Period
  - 1. BellSouth Centrex service subscribers may upon the expiration of their contract choose either a. or b.
    - a. The subscriber may continue to receive BellSouth Centrex service under their previously selected Payment Plan and Rate Stability Plan period for their Common Equipment. The currently effective rates will apply for the Common Equipment, Standard Features, Optional Features, and other rate elements in this section.
    - b. The subscriber may choose another Payment Plan and/or Rate Stability Plan period for their Common Equipment. The currently effective rates will apply for the Common Equipment, Standard Features, Optional Features, and other rate elements in this section. If the new Rate Stability Plan period is for 24 months or greater, one month of the Common Equipment monthly rate for the Payment Plan and Rate Stability Plan period selected will be waived for each year of the new Rate Stability Plan period. This waiver does not apply to conversions of other services to BellSouth Centrex service.
  - 2. BellSouth Centrex service subscribers may at any time during their selected Payment Plan and Rate Stability Plan period choose another Payment Plan with a Common Equipment monthly rate equal to or greater than their current Common Equipment rate and a Rate Stability Plan period equal to or greater than the amount of time remaining on their existing Rate Stability Plan period. The new rates will be the currently effective guidebook rates. If the subscriber is within the last six months of his Rate Stability Plan Period, the waiver described in paragraph 1.b is applicable.

**Note 1:** Effective September 1, 2013, payment periods greater than 36 months are no longer available for new or renewing subscribers of BellSouth Centrex Service.

(M)

## A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

### A12.25 BellSouth Centrex Service (Cont'd)

#### A12.25.6 Payment Schedules (Cont'd)

##### C. Cancellation Charges

1. The following charges are incurred when a complete removal of a BellSouth Centrex service system occurs prior to the expiration of the Rate Stability Plan.
  - a. Cancellation charges will not apply for a 12 month Rate Stability Plan.
  - b. For a Rate Stability Plan of 24 months or greater, the subscriber's cancellation charge will be the total amount of the BellSouth Centrex service Common Equipment monthly rate committed to by the subscriber for the remaining months of his Payment Plan and Rate Stability Plan period.
2. For term plans entered into on or after April 3, 2001, a customer's liability for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied are set forth in paragraph A2.4.10.E. For term plans entered into before April 3, 2001, the customer's obligations for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied is governed by the terms of the service publication that was in effect as of the date the customer entered the term plan.
3. Cancellation charges may be applicable whether the disconnection occurs at the subscriber's request or at the instance of the Company.
4. Cancellation charges will not apply to Federal Income Tax-exempt organizations that use BellSouth Centrex service on a temporary basis for a period not to exceed three months. Cancellation charges will not apply to subscribers who are: (1) covered under the Unconditional Satisfaction Guarantee; (2) covered under a special promotion or waiver or (3) a Federal, State, or local government agency or a subdivision thereof for which funding is not available.

##### D. Additions

A BellSouth Centrex service subscriber may add station lines and/or any feature/capability to the existing system at any time during the period of service.

##### E. Disconnects

When a portion of a subscriber's BellSouth Centrex service is disconnected, the expiration date of the Common Equipment Rate Stability Plan will not be affected.

##### F. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified in Section A2.

##### G. Deferred Payment

Nonrecurring charges may be deferred as specified in Section A2, or extended under Installment Billing as specified in Section A4.

##### H. Prepayment

Recurring charges may be prepaid as specified in Section A2.

##### I. Service Migration and Early Termination Charges

If Customer migrates an AT&T Centrex Service or Service Component (referred to as the "Terminated ILEC Service") to a qualifying AT&T Business Voice over IP (BVoIP) Service (referred to as the "Replacement Service"), then the Early Termination Charge associated with the Terminated ILEC Service will be waived provided:

1. the Terminated ILEC Service has been installed at the Customer site for no fewer than 12 months; (N)
2. the Term of the Replacement Service agreement is equal to or greater than the remaining term for the Terminated ILEC Service; (N)
3. the Replacement Service is installed at the same Customer sites as the Terminated ILEC Service; and (N)
4. activation of the Replacement Service at the Customer site occurs within 90 days of termination of the Terminated ILEC Service at that Customer site. (N)

It is at the Company's sole discretion whether a product change satisfies these requirements. (N)

#### A12.25.7 Moves of Service

##### A. Moves of Service

1. A BellSouth Centrex service subscriber may move a system within the same jurisdiction (the locations in the state within which the Company is authorized to operate). Service may be moved within the same central office or to another central office. All offices may not have the same feature capabilities.
2. For complete moves within the same central office:
  - a. Cancellation charges will not apply.
  - b. Rate Stability Plan in effect will continue uninterrupted.
  - c. Nonrecurring charges from this section will not apply.