

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-15-0066

DATE: October 5, 2015

STATE: TENNESSEE

EFFECTIVE DATE: 10/01/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Obsolete 60+ month term plans associated with Administrative Management Service and Integration Plus Management Services.

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A29. DATA TRANSPORT SERVICE

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A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.1 Description of Service (Cont'd)

B. Customer Access

Customers will have access to Administrative Management Service through a customer provided VT100 terminal with a choice of up to 2400 bits per second (bps) dial access or dedicated 9600 bps private line.

C. Maintenance and Operation

Due to the nature of Administrative Management Service, it may be necessary to perform preventive and routine maintenance on the system. At such times, the customers will be notified in advance as to the time and duration of these outages.

A29.7.2 Explanation of Terms

PRODUCT AND SERVICE INFORMATION

This function provides the following Central Office information: CLLI codes, switch type, V&H coordinates, network access lines, host information (if applicable), switch location, and equal access information.

TROUBLE ENTRY/STATUS

This function offers mechanized access for the customer to electronically report and receive information about trouble reports and to record and track trouble reports.

SERVICE ORDER ENTRY

The customer will have access to a mechanized interface for use when ordering service.

MISCELLANEOUS MESSAGING

This service provides the customer with a communication path to designated Company locations.

BILLING INFORMATION

The customer will have access to his records, whereby he may gain information about his last and current bill amount and any payments or adjustments posted to date. He will also have access to his Customer Service record which provides detailed information about his services provided by the Company.

(M)

A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.3 Regulations

A. Basis of Offering

Administrative Management Service will be available where appropriate facilities are available.

Administrative Management Service will provide the customer the following capabilities:

- Product and Service Information
- Trouble Entry/Status
- Service Order Entry
- Miscellaneous Messaging
- Billing Information

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Administrative Management Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

The Company will assist the customer in resolving any installation or day to day channel service problems. However, the Company does not assume responsibility for the compatibility or suitability of the customer's equipment.

Dispatches to customer premises caused by customer equipment troubles may result in a Trouble Location charge to the customer, as provided in Section A4.

B. Provision of Service

Customer access to Administrative Management Service may be either dial/shared or dedicated.

For dial/shared access, the customer will be required to provide a terminal, a modem, and dial tone at his premises.

Dedicated access will be provided at 9600 bps for a customer wanting continuous access to Administrative Management Service. The customer will be required to provide at his premises a terminal and a modem and to obtain a dedicated data circuit to a location designated by the Company at which the Company provides access to Administrative Management Service.

The customer will be responsible for installation, maintenance and testing of customer-provided terminal equipment.

C. Special Service Arrangement

Unique customer applications will be provided as specified in A5.4.1.

A29.7.4 Application of Rates

A. Service Establishment

For the initial establishment of each Administrative Management Service customer, a nonrecurring Service Establishment charge will apply. These charges do not apply for any subsequent Port Access additions.

B. Usage Charge

A recurring Usage charge is required based on the customer's estimate of the maximum number of transactions that will be performed per month. If this predetermined number of transactions is exceeded for any given month, then for that month an additional per transaction charge will apply to each transaction in excess of the estimated maximum.

C. User ID Charge

The User ID charge is a nonrecurring charge per customer.

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A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.4 Application of Rates (Cont'd)

D. Port Access

Port Access, which is required for each access capability desired by the customer, includes a nonrecurring charge and a recurring rate.

A customer desiring shared ports may request dial access to AMS. For dial access, the Company will provide a local (non-toll) access number. This will allow the individual customer data to be kept secure via the Administrative Management Service password security system.

A customer desiring a dedicated access port to Administrative Management Service will be required to provide at his premises a terminal and a modem and to obtain a 9600 bps private line to the location at which the Company provides access to Administrative Management Service. The charge for the private line is in addition to the charges for the dedicated access port.

E. Functions

Access to the required background OSS will be provided via the normal control network at each System.

- For each function described in A29.7.6.E.1.(a) - (e) a recurring rate applies.

F. Payment Schedules

1. Administrative Management Service is offered with the following payment periods:

Month to Month Payment Plan (One month option)

24 to 48 Month Term Payment Plan

49 to 72¹ Month Term Payment Plan

2. Administrative Management Service customers may select variable payment periods under the Term Payment Plan. (C)

3. The monthly rate for Administrative Management Service is dependent upon the payment period selected by the customer.

4. The monthly rate for Administrative Management Service under the Term Payment Plan for the periods of 24 to 48 or 49 to 72 months is not subject to Company initiated rate changes.

Note 1: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months. (N)

A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.4 Application of Rates (Cont'd)

- G. Expiration of Payment Period**
1. Administrative Management Service customers must upon the expiration of their payment period:
 - a. Select a new payment period as offered in the current *guidebook*, or (T)
 - b. Revert to the current *guidebook* rates for the one month payment option if the customer does not select a new payment period. (T)
 - c. A Service Charge as specified in Section A4. will apply. (N)
 2. An Administrative Management Service customer may at any time during his selected payment period re-subscribe for an equal or longer payment period at the current *guidebook* rates subject to the following conditions. (T)
 - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.
 - b. The new payment period begins with the billing date following the date the new payment period is requested.
 - c. No termination charge applies for the former payment period.
 - d. A Service Charge as specified in Section A4. will apply. (T)
 - e. Selection of the new payment period must be from those currently available at the time of re-subscription.. (N)
 3. An Administrative Management Service customer may at any time during his selected payment period re-subscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
 - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.
 - b. The new payment period begins with the date requested.
 - c. A termination charge will be applied which represents the remaining amount of the longer contract less the total amount of the shorter contract. (Difference is the remaining amount of the original contract and the total amount to be paid with the shorter contract.)
 - d. A Secondary Service Charge as specified in Section A4. will apply. (T)
 - e. Selection of the new payment period must be from those currently available at the time of re-subscription. (N)
- H. Termination Liability**
- For term plans entered into on or after April 3, 2001, a customer's liability for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied are set forth in A2.4.10.E. For term plans entered into before April 3, 2001, the customer's obligations for the termination of service prior to the time the customer's obligations under the term plan would have otherwise been satisfied is governed by the terms that were in effect as of the date the customer entered the term plan. (T)
1. One Month Payment Plan - there is no termination liability for this option other than the initial service period as specified in *paragraph F*. (T)
 2. Term Payment Plan Option - 90 percent of the remaining amount due for term plans entered into prior to April 3, 2001. (T)
- I. Allowance for Interruptions**
1. When service is interrupted due to a failure or malfunction of the Administrative Management Service, a pro rata adjustment of the appropriate Administrative Management Service monthly charges will be allowed at the request of the subscriber if the total system is unavailable for more than a twenty four hour period and in accordance with the regulations specified in Section A2. (T)

A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.4 Application of Rates (Cont'd)

- I. Allowance for Interruptions (Cont'd)
 - 2. No allowances will be granted for interruptions required to perform preventive or routine maintenance, or to perform software updates when the customer is notified at least 24 hours prior to such occurrences.

A29.7.5 Connections

- A. Security
 - 1. Extra security layers are provided which allow individual clients to customize access capabilities for each of their users. Both client information files and the Company computer systems are kept secure from intrusion.
 - 2. Administrative Management Service security uses the concept of a "user type", which is simply a variable referring to a subset of the service that can be accessed by a given customer. Every user of the system must be assigned a user type by the "admin" user during the process of adding the user to the system.
- B. System Recovery

Uninterrupted power supplies are provided to prevent unexpected system shutdowns due to commercial power failure. All processes will be smoothly terminated and all buffers written to disk before a shutdown is performed. Message queues which have been built will be saved to disk files so that any established host session can be reestablished as soon as the system is brought back up following power outages.

A29.7.6 Rates and Charges

- A. A Secondary Service Charge found in Section A4 will apply.
- B. Basic Service includes service establishment, multilevel security, and network administration aids.
- C. Administrative Management Service - Basic Service

(T)

	Installation Charge	Month To Month	24 to 48 Months	49 to 72¹ Months	USOC
1. Service Establishment					
(a) Initial Setup	\$680.00	-	-	-	SESBC
2. Usage, per Month					
(a) Up to 50 transactions	-	\$ 4.55	\$ 4.05	\$ 3.50	USD1X
(b) Up to 250 transactions	-	19.50	17.25	15.00	USD2X
(c) Up to 500 transactions	-	36.40	32.20	28.00	USD3X
			Charge		USOC
(d) Excess over allocated monthly usage, per transaction			\$.10		USDPX

Note 1: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.

(N)

A29. DATA TRANSPORT SERVICE

A29.7 Administrative Management Service (AMS) (Cont'd)

A29.7.6 Rates and Charges (Cont'd)

C. Administrative Management Service - Basic Service (Cont'd)

3. User ID's, per Customer

	Charge	USOC
(a) First 15	\$18.00	U1G1X
(b) Each Additional set of 5	18.00	U1GAX

	Installation Charge	Month To Month	24 to 48 Months	49 to 72³ Months	USOC	(C)
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D. Port Access

1. Per Access Capability

(a) Dial/Shared Access	\$225.00	\$100.00	\$88.00	\$76.00	MDQ
(b) Dedicated Access	240.00	161.00	143.00	124.00	MD6

E. Functions

1. Per Subscribed System

(a) Product and Service Information	-	84.50	74.75	65.00	MB5PM
(b) Trouble Entry/Status	-	65.00	57.50	50.00	MB5TX
(c) Service Order Entry ¹	-	37.70	33.35	29.00	MB5SX
(d) Miscellaneous Messaging	-	15.60	13.80	12.00	MB5MX
(e) Billing Information	-	52.00	46.00	40.00	MB5BX

Note 1: A Secondary Service Charge as specified in Section A4 will apply. (T)

Note 2: All other applicable charges are found in A29.4. (T)

Note 3: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months. (N)

A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus Management Services (IPMS) Description

A32.1.1 General

A. Description

Integration Plus management services is a family of services that give the customer the capability to integrate, monitor and manage network services provided by the Company via a terminal or workstation located on the customer's premises.

B. Specifications

Integration Plus management services will be available where facilities and technology permit.

C. Service Descriptions

INTEGRATION PLUS MANAGEMENT SERVICES TERMINAL INTERFACE (IPMSTI)

Integration Plus Management Services Terminal Interface provides the customer various means of access to FlexServ service. The means include either dial, dedicated or web access and several categories within these methods.

FLEXSERV SERVICE

FlexServ service enables the customer to monitor and reconfigure his private line and DS1 level services without direct interaction with Company personnel.

NETWORK USAGE INFORMATION SERVICE

Network Usage Information Service is a service that collects customer-specific data and presents the information to the customer's premises. Network Usage Information Service functions include Station Message Detail - Premises and Traffic Reports.

Network Usage Information Service will act as the collector, integrator, and interface for circuit-switch usage data involving central offices in the Company's network. The data will be generated by customers using the Public Switched Network provided by the Company.

D. Payment Schedules

1. General

a. Integration Plus management services offer the following payment periods:

- Month-to-Month Payment Plan (One month option)
- 24 to 48 Month Term Payment Plan
- 49 to 72¹ Month Term Payment Plan
- 73 to 96¹ Month Term Payment Plan

(C)

(C)

b. IPMS customers may select variable payment periods under the Term Payment Plan.

c. The monthly rate for IPMS is dependent upon the payment period selected by the customer.

d. The monthly rates for IPMS under the Term Payment Plan for the periods of 24 to 48, 49 to 72 and 73 to 96 months are not subject to the Company initiated rate changes.

2. Expiration of Payment Period

a. IPMS customers must upon the expiration of their payment period:

- (1) Select a new payment period as offered in the current tariff, or¹
- (2) If the customer does not select a new payment period or does not request discontinuance of service, service will be continued under the terms specified in A2.4.
- (3) A Service Charge as specified in Section A4 will apply.

(T)

(T)

(N)

Note 1: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.

A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

A32.1.2 Integration Plus Management Services Terminal Interface (Cont'd)

A. Regulations (Cont'd)

4. Rates and Charges

	Installation Charge	Month to Month	24 to 48 Months	49 to 72¹ Months	73 to 96¹ Months	USOC	(C)
a. Web Interface for FlexServ Service							
(1) Web Access							
(a) Per Arrangement	\$125.00	\$25.00	\$18.75	\$15.00	\$12.50	DSLWE	(N)
Note 1:	Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.						

A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

A32.1.3 FlexServ Service (Cont'd)

D. Rate Element Description (Cont'd)

2. Rates and Charges

a. Service Charge

(1) Service Charges found in Section A4 will apply.

	Installation Charge	Month to Month	24 to 48 Months	49 to 72 ¹ Months	73 to 96 ¹ Months	USOC	(C)
b. Basic FlexServ Service							
(1) DS0 Channel Connections							
(a) Voice grade type, per DS0 channel	\$ 35.00	\$ 14.90	\$ 13.70	\$ 12.70	\$ 11.90	DSLVA	
(b) Digital type, per DS0 channel	35.00	7.15	6.60	6.44	5.72	DSLVA	
(2) DS1 Channel Connections							
(a) DS0 switching, Per DS1 channel	125.00	104.50	95.70	89.10	83.60	DSL1A	
(b) DS1 switching, Per DS1 channel	125.00	60.50	55.00	51.70	48.40	DSL1B	
(3) DS3 Channel Connections							
(a) DS0 switching, Per DS3 channel	125.00	1,425.00	1,310.00	1,210.00	1,170.00	DSL3A	
(b) DS1 switching, Per DS3 channel	125.00	375.00	345.00	320.00	300.00	DSL3B	
(4) SMARTRing service Channel Connections							
(a) Surveillance, Per Node, OC-3, OC-12	-	40.00	36.80	34.00	32.00	SHNSN	
(b) Surveillance, Per Node, OC-48, OC-48+	-	80.00	75.00	70.00	65.00	SHNS4	
(c) Surveillance, Per Node, OC- 192, OC-192+	-	120.00	110.00	100.00	95.00	SHNS9	
(d) Reconfiguration, Per Customer or Central Office Channel Interface, DS1, DS3, OC-3 and OC-12	15.00	5.00	4.50	4.00	3.50	SHNRC	
(e) Reconfiguration, Per Customer or Central Office Channel Interface, OC-48	15.00	5.00	4.50	4.00	3.50	SHNRC	
(f) Reconfiguration, Per Customer or Central Office Channel Interface, 10 Mbps, 100 Mbps, 1000 Mbps and Fractional 1000 Mbps	15.00	5.00	4.50	4.00	3.50	SHNRO	
(g) Service Establishment Charge, Per New Customer Account Setup	250.00	-	-	-	-	SHNTD	
(h) Security Card, per card	200.00	-	-	-	-	SHNTC	
(5) STS Channel Connections							
(a) VT1.5 switching, Per STS-1 channel	250.00	375.00	345.00	320.00	300.00	DSL5X	
c. FlexServ Service Options							
(1) Additional Concurrent User Access							
(a) Per Additional Concurrent User Access	125.00	68.00	60.00	57.00	54.00	FSSFU	
					Nonrecurring Charge	USOC	
(2) Additional User Identification Codes							
(a) Per Additional User Identification Code					\$ 3.00	FSSFU	
(3) Additional Customer Training							
(a) Per eight hour day of training after initial installation					450.00	FSSFU	
Note 1:	Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.						(N)

A32. INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus Management Services (IPMS) Description (Cont'd)

A32.1.3 FlexServ Service (Cont'd)

D. Rate Element Description (Cont'd)

2. Rates and Charges (Cont'd)

c. FlexServ Service Options (Cont'd)

	Installation Charge	Month to Month	24 to 48 Months	49 to 72² Months	73 to 96² Months	USOC
(4) Multipoint Bridging						
(a) Voice Grade Connections Per Bridging Leg	\$20.00	\$5.00	\$4.50	\$4.40	\$4.30	FSSFM
(b) Multipoint Junction Unit Per 2.4, 4.8, 9.6 or 56 Kbps channel connection ¹	15.00	6.00	5.25	5.00	4.75	FSSFJ
(c) Multipoint Junction Unit Per 19.2 Kbps channel connection ¹	15.00	9.45	8.90	8.40	7.90	FSSF9
(5) Subrate Reconfiguration Capability						
(a) Per DS0 Equipped (DS0B)	45.00	-	-	-	-	DSL SB
(b) Per DS0A 9.6 Kbps, requires 5	5.00	8.75	8.15	7.60	7.20	DSL S9
(c) Per DS0A 4.8 Kbps, requires 10	5.00	7.40	6.80	6.30	5.95	DSL S4
(d) Per DS0A 2.4 Kbps, requires 20	5.00	7.00	6.45	5.95	5.60	DSL S2
(6) Reconfiguration by Company Personnel, Request for Company to perform reconfiguration activity						
(a) Per Request					Nonrecurring Charge \$25.00	USOC FSSRA

A32.1.4 Network Usage Information Service

A. Regulations

- The rates in *paragraph C* are in addition to all other applicable rates required to provide these services. (T)
- The Service Charge found in Section A4 is applicable in addition to other rates and charges identified for this service. (T)
- Network Usage Information Service will be available where facilities and technology permit.
- Where applicable, the customer is responsible for providing compatible premises equipment and software.
 - Note 1:** One unit contains 5 connections so must purchase in groups of *five*. (T)
 - Note 2:** Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months. (N)

A32. INTEGRATION PLUS* MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus* Management Services (IPMS) Description (Cont'd)

A32.1.4 Network Usage Information Service (Cont'd)

A. Regulations (Cont'd)

- 5. Charges are applicable for all Traffic Reports requested by and provided to the customer. A Traffic Report is done on a per measurement ID (i.e. Trunk Groups, Simulated Facility Groups, Single Line Usage as typical). A Service Establishment Charge and Port Connection Charge are not applicable. When a Traffic Report is requested by the customer, a study time will be determined based on availability of equipment utilized for this offering. The offering is provided on a per-report basis and will consist of a one-week analysis of the customer's central office based facilities.
- 6. Suspension of service is not allowed.
- 7. During collection or distribution of the customer's SMDR or Traffic Data, if data is destroyed, the Company shall not be liable.
- 8. The service SMD-P is not designed to be used as a billing system.
- 9. Customer billing for the usage plans as outlined in *paragraph C.5* will be determined on a monthly basis. (T)

B. Definitions

OUT DIAL/SHARED PORT CONNECTION

Out Dial/Shared Connection enables the processor to dial the customer via a shared port and down load the data to a software/hardware platform on the customer's premises.

DEDICATED PORT CONNECTION

Dedicated Port Connection is a dedicated port on the Network Usage Information Service processor that provides service to the customer's premises on a dedicated Private Line.

STATION MESSAGE DETAIL - PREMISES

Station Message Detail - Premises refers to the function that provides Centrex Type Services and Digital Electronic Tandem Switching service call record detail data to the customer's premises.

TRAFFIC REPORTS

Traffic Reports refers to the function that provides periodic reports of usage/peg count/overflow measurements for Network Access Registers (NARs), Trunk Groups, Multi-Line Hunt Groups, Subscriber Line Measurements, Customer Facilities Groups and Attendant Consoles. These reports vary based on central office types and equipment availability.

C. Rates and Charges

1. Service Establishment

	Installation Charge	Month to Month	24 to 48 Months	49 to 72¹ Months	73 to 96¹ Months	USOC NU1AA
(a) Per Customer Database	\$250.00	\$-	\$-	\$-	\$-	

Note 1: Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months. (N)

A32. INTEGRATION PLUS* MANAGEMENT SERVICES (IPMS)

A32.1 Integration Plus* Management Services (IPMS) Description (Cont'd)

A32.1.4 Network Usage Information Service (Cont'd)

C. Rates and Charges (Cont'd)

	Installation Charge	Month to Month	24 to 48 Months	49 to 72⁴ Months	73 to 96⁴ Months	USOC	
2. Port Connection, Per Connection Capability							(C)
(a) Out Dial/Shared Connection	\$200.00	\$ 88.00	\$ 80.00	\$ 75.00	\$ 70.00	NU1AB	
(b) Dedicated Connection ¹	500.00	144.00	131.00	123.00	115.00	NU1AC	
3. Station Message Detail - Premises ²							(T)
(a) Per System	250.00	-	-	-	-	NU1AG	
				Charge		USOC	
4. Station Message Detail - Premises, Usage Plans ³							(T)
a. Message Usage Levels							
(1) 1 - 100,000							
(a) Per Two (2) Messages					\$.01	NU1AE	
(2) 100,001 - 300,000							
(a) Per Four (4) Messages					.01	NU1AE	
(3) 300,001 - 500,000							
(a) Per Six (6) Messages					.01	NU1AE	
(4) 500,001 and above							
(a) Per Eight (8) Messages					.01	NU1AE	
5. Traffic Reports							(T)
(a) Per Measurement ID, Per Report					20.00	NU1AF	
Note 1:	The dedicated port connection is accessed via a private line. The customer may purchase an asynchronous analog private line from Section B. of the Private Line <i>Guidebook</i> or a digital private line from Section B7. of the Private Line <i>Guidebook</i> .						(T)
Note 2:	The customer must subscribe to SMDR from Sections A12 and A112.						(T)
Note 3:	If the total number of messages equate to an uneven number, it will be rounded downward.						
Note 4:	Effective October 1, 2015, customers may not establish new term plans greater than 60 months, and existing term plans greater than 60 months may not be renewed or extended for a term greater than 60 months.						(N)