

TARIFF DISTRIBUTION

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PURPOSE: Access Line \$6 x 12 Mo. Bill Credit Retention Offer

TARIFF SECTION

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.1 General

- A. Rates for Basic Local Exchange Service are related to the total number of main station lines, PBX trunks, ESSX-1 Main Station lines and Centrex Type Services Main Station lines in the Local Calling Area.
- B. The rates for service and equipment not specifically shown in this section are presented in other sections of this Guidebook. (T)
- C. Individual Residence and Business Main Station Line Service are comprised of serving central office line equipment and all outside plant facilities needed to connect the serving central office with the customer premises at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the service offering selected by the customer. (T)
- D. Residence Standard Measured Service will not be offered where RegionServ is available¹. Business Measured Service will be available only to customer provided public telephones where RegionServ is available. RegionServ is not available to customer-provided public telephones. (T)

In locations where the Area Calling Plan is available¹, Business Measured Service and Business RegionServ will no longer be available.

- E. Rates for basic local exchange service include Touch-Tone dialing capability which facilitates the origination of calls using instruments equipped for tone-type address signaling. (T)
- F. Residence Access Line Retention Offer (N)
 - Existing residential customers who call to disconnect service with AT&T and elect to stay and have one (or up to a maximum of two) access line(s) may be eligible to receive a \$6 per month bill credit for 12 months. The following conditions apply: (N)
 - 1. Customers must keep the required services for 30 days to receive the benefit of this offer. (N)
 - 2. Customers subscribing to Complete Choice Enhanced or Complete Choice Basic must have the access line in service for a minimum of 60 days before the customer becomes eligible for this offer. (N)
 - 3. If the customer disconnects the line(s) or moves from their current location, the remaining benefits will cease. (N)
 - 4. AT&T employees are not eligible for this offer. (N)
 - 5. Customer must be calling into AT&T to disconnect their local service. (N)
 - 6. This offer is available on a maximum of two (2) lines (a maximum monthly reward of \$12). (N)
 - 7. Not stackable with any other regulated retention offer that provides a monthly discount. (N)
 - 8. Eligible customers are existing AT&T residential customers who have a primary access line, or a primary access line with an additional access line(s), and are calling to disconnect one or more access lines. (N)
 - 9. This offer is only available for retention purposes. (N)
 - 10. The monthly bill credit stays in effect as long as the customer remains at the same address and is limited to a maximum of 12 months. (N)
 - 11. Eligible customers may only receive this offer once during the offer benefit period. (N)

Note 1: Effective May 1, 2013, Standard Measured Service and RegionServ are obsoleted for Residence customers.