

TARIFF DISTRIBUTION

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TYPE OF DISTRIBUTION: Approved

PURPOSE: Automation of Directory Assistance services

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	70.1	0001
G003	70.2	0003
G018	23	0002

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (Cont'd)

A3.22.2 Rates And Charges (Cont'd)

- A. The following charge applies for LUD: (Cont'd)

Charges for LUD are in addition to other applicable usage charges for local residence and business measured, residence and business RegionServ, or residence message rate service as specified in Section A3. LUD will be provided on a per-line basis except when a customer has multiple measured or RegionServ lines on the same service account for combined usage and allowance billing. One LUD listing is furnished for these accounts.

A3.23 Reserved For Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the number they are requesting dialed by the DA System. (C)
- B. The service is available to Business and Residence customers except as limited in A3.24.4. (T)
- C. Individual message detail is not included as a part of this service. (T)
- D. The service is available only where billing and network capability exists. (T)
- E. Customers may request blocking of DACC calls originating from their lines by contacting the local Company business office. (T)

A3.24.2 General Regulations

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2. (T)

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. 976 DA number requests
 4. Mobile Telephone Users
 5. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 6. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 7. Calls from tandems where the end user cannot be identified
 8. Calls from South Central Bell and IPP Coin Stations

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 will be applicable to all subscribers, except as specified in *paragraph C*. (T)
- B. Chargeable Calls (T)
1. For charging purposes, a DACC completed call is as defined in Section A1. (T)
- C. Subscribers who have applied for and received Company certification for exemption from Directory Assistance charging due to a visual or physical disability of the subscriber or of a person living at the subscriber's residence on a permanent basis, as detailed in A3.13.2.B are also exempt from DACC charging. Subscribers who are exempt from DACC charging are assessed any and all applicable toll and/or long distance charges associated with a call completed. The charging exemption applies only to the DACC service provided by *the Company's* Directory Assistance system and not to any long distance service provided. (C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion Service (Cont'd)

A3.24.6 Rates and Charges

A. Service Charges

(1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate
\$0.00

USOC
NA

(T)

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a local exchange subscriber number and local call completion to the number provided, if requested, given a listed name and address. (T)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.4. (T)
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided.
- D. DA/DACC is available only where billing and terminal capability exists.
- E. Access to call detail records is included as a part of this service.

A3.25.2 General Regulations

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect may be obtained as referenced in Section A35. (T)

A3.25.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2. (T)

A3.25.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. (DELETED)
 - 2. 976 DA number requests
 - 3. Residence and Business Customers
 - 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 will apply each time the subscriber receives a requested local exchange subscriber number. (T)

A3.25.6 Rates and Charges

A. Service Charges

(1) DA/DACC Charge

(a) Per local exchange subscriber number provided

Rate
\$.45

USOC
NA

(T)

TENNESSEE
ISSUED: November 3, 2014
BY: Joelle Phillips, President - Tennessee
Nashville, Tennessee

EFFECTIVE: November 3, 2014

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.11 Reserved For Future Use

A18.12 Reserved For Future Use

A18.13 Reserved For Future Use

A18.14 Toll Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an optional service provided to users of Toll Directory Assistance (DA) Service. When dialing (555-1212), Toll DA customers may choose to have the number they are requesting dialed by the DA System. (C)
- B. The service is available to Business and Residence customers except as limited in A18.14.4. (T)
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and network capability exists.
- E. Customers may request blocking of DACC calls originating from their lines by contacting the local Company business office. (T)

A18.14.2 General Regulations

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable regulations in Section A2. (T)

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. 976 DA number requests
 4. Alternately Billed Calls; e.g., Collect, Calling Card, or Billed to Third Number
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from South Central Bell and IPP Coin Stations

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 will be applicable to all subscribers, except as specified in *paragraph C*. (T)
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1. (T)
- C. Subscribers who have applied for and received Company certification for exemption from Directory Assistance charging due to a visual or physical disability of the subscriber or of a person living at the subscriber's residence on a permanent basis, as detailed in A3.13.2.B are also exempt from DACC charging. Subscribers who are exempt from DACC charging are assessed any and all applicable toll and/or long distance charges associated with a call completed. The charging exemption applies only to the DACC service provided by *the Company's* Directory Assistance system and not to any long distance service provided. (C)

A18.14.6 Rates and Charges

A. Service Charges

- (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call	Rate \$0.00	USOC NA	(T)
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