

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: TN-14-0047

DATE: June 13, 2014

STATE: TENNESSEE

EFFECTIVE DATE: 06/13/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw SmartLine Service

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### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.9 RegionServ Rate Schedule<sup>1</sup>

- A. RegionServ is an optional offering that provides local calling from the subscriber's home wire center to all Company exchanges in the State of Tennessee and in the same LATA within a forty mile radius based on airline mileage, in addition to the existing local calling area as described in A3.6. The offering of this service is subject to availability as determined by the Company.
- B. This service is not available to customer provided public telephone subscribers. (C)
- C. Customers subscribing to RegionServ will be provided an access line as described following.
- D. The access line for Business service is provided at the following rates. All other services offering RegionServ are provided for in the appropriate sections of this Guidebook.

	<b>Monthly Rate</b>	<b>USOC</b>
1. Access Line		
(a) (Obsolete, See Section 103)		
(b) (Obsolete, See Section 103)		
(c) Business (Rate Groups 1 - 3)	<b>\$27.29</b>	<b>NA</b>
(d) Business (Rate Groups 4 - 5)	<b>30.29</b>	<b>NA</b>

**Note 1:** Effective May 1, 2013, RegionServ is obsoleted for Residence customers.

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.2 Statewide Rate Schedule (Cont'd)

##### A3.2.9 RegionServ Rate Schedule (Cont'd)<sup>1</sup>

**E.** In addition to the access line, customers are billed for all local calls at the charges described in G. Local usage charges for calls terminating in Band A will not exceed \$12.00 for Residence<sup>1</sup> customers and \$25.00 for Business customers per line, MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR, or BellSouth Centrex service NAR with the following exception. Local usage charges for resold services will not be capped. (C)

**F.** Discount Usage Option  
 Customers may choose this option which provides a 20 percent discount on their total usage charges. This discount is in addition to the off-peak discount described in H. The following rate is in addition to the access line rate and is applicable per line, including MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR or BellSouth Centrex service NAR. In addition, if a customer subscribes to this option on any line, including MultiServ service per line, trunk or ESSX service NAR, MultiServ PLUS service NAR, or BellSouth Centrex service NAR on an account, he must subscribe for all lines on that account. (C)

1. Discount Usage Option

	<b>Monthly</b>	
	<b>Rate</b>	<b>USOC</b>
(a) 20 percent discount	<b>\$1.00</b>	<b>NA</b>
(b) Additive for Measured Rate - RegionServ Discount Usage Option for MultiServ service main station lines, MultiServ PLUS service NAR(s) or BellSouth Centrex service NAR(s).	<b>1.00</b>	<b>UPPMR</b>

**Note 1:** Effective May 1, 2013, RegionServ is obsoleted for Residence customers.

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## A7. COIN TELEPHONE SERVICE

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## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

#### A7.4.1 Definition and Requirements (Cont'd)

##### B. Additional Requirements

1. Completion of local and IntraLATA Toll Messages are provided by the Company.
2. The service is furnished subject to the condition that all applicable *terms and conditions* in Section A2 will be adhered to, with the exception of A2.2.1.A. and A2.2.1.B., which restrict the use of service and prohibit payment to the customer by another for use of the service. (T)
3. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this *guidebook*. (T)
4. This service is not subject to concessions.
5. This service may not be suspended at a reduced rate.
6. This access line may include an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. The operator also cannot perform coin collecting functions. (C)
7. With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in customer provided public pay telephones. (T)
8. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.
9. The public pay telephone instrument must have an FCC Registration Number and must be connected to the Company's network in compliance with Part 68 of the FCC Rules and Regulations.
10. (DELETED)
11. The public pay telephone service may only be connected to access line service for customer provided public telephones as provided herein. It must be served on a single public telephone access line directly connected to the Company's network and billed at the *guidebook* rate. (C)

## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Customer Provided Public Telephones (Cont'd)

#### A7.4.5 Rates And Charges (Cont'd)

**A.** (Cont'd)

- 9. Zone charges are charged on the same basis as applies to other types of individual line service.
- 10. Directory listings in connection with two-way public telephone access lines are furnished under the same rates and regulations in Section A6., as other business service. Listings are not available for outward coinless public telephone access lines. (T)
- 11. Non-sent paid local calls will be rated to the end user at the rate set specified in B., plus the appropriate operator surcharge in Section A3. (T)

**B.** Local End User Message Charge<sup>1</sup>

**C.** BellSouth PSP Reward Plan (T)

1. Definition and Requirements

- a. The BellSouth PSP Reward Plan provides the PSP a reward, ranging from 0 percent to 10 percent of the full price of the service, exclusive of taxes and fees, for a term commitment of 12 or 24 months to be applied monthly, one month in arrears. The BellSouth PSP Reward Plan term rewards are as follow: (T)

	12 Month Reward	24 Month Reward
(1) 15 - 50 access lines	3.5%	5%
(2) 51 - 200 access lines	4%	6%
(3) 201 - 400 access lines	5%	7.5%
(4) 401 - 800 access lines	6%	9%
(5) 800+ access lines	7%	10%

- b. Applicable taxes and fees will be based on the full price of all services, and no taxes or fees will be added to the amount of any reward under this program. The reward for each month will be reflected as a credit in the Other Charges and Credits section of the subscriber's bill in the month following the month to which the reward relates. (T)
- c. The BellSouth PSP Reward Plan term structure will become effective when an authorized agent of the Company executes a Letter of Intent for the BellSouth PSP Reward Plan. (C)
- d. The BellSouth PSP Reward Plan offers a reward on the access line rates in A.1. The reward applied will be based on the number of PSP access lines subscribed to the BellSouth PSP Reward Plan and the term commitment agreed upon. (T)
- e. The PSP must subscribe all its payphone lines to the Company's Access Line Service for Customer Provided Public Telephones.
  - (1) **(DELETED)** (D)
  - (2) **(DELETED)** (D)
  - (3) This plan does not apply to Inmate lines.
- f. The PSP agrees to send all 0+ local and intraLATA calls (not previously encumbered) to the Company. These calls must: (C)
  - (1) originate from a telephone line associated with the subscribing PSP's account,
  - (2) originate and terminate in the same LATA,
  - (3) be carried and completed by the Company via Company facilities and
  - (4) be billed by the Company.

**Note 1:** Pursuant to the Federal Communication Commission's Report and Order and Order on Reconsideration in CC Docket No. 96-128, the local coin rate charged to end users is market based as of October 7, 1997.

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## A7. COIN TELEPHONE SERVICE

### A7.4 Access Line Service For Customer-Provided Public Telephones (Cont'd)

#### A7.4.7 Customer Provided Public Inmate Calling Service (CPPICS) (Cont'd)

##### D. (Cont'd)

5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ sent Paid, 0+ sent paid, 0- sent paid, all 0-, 700, 800, 900, 976, 950, 911, and 101XXXX. Where, however, the customer provided stations can block additional digit dialing after initial call setup, 1+ long distance and seven digit local calling may be permitted.
6. May be arranged for seven digit sent paid local calling and for 0+ collect calling for intraLATA and interLATA calling.
7. May be arranged to limit individual inmate calls to approved telephone numbers.
8. May be arranged to block access to certain telephone numbers.
9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.

E. Rates and charges for access line service for CPPICS are provided in A7.4.5. (T)

F. Except as modified herein, applicable *terms, conditions* and requirements as set forth elsewhere in A7.4 for customer provided public telephones will apply to CPPICS. (T)

G. A notice shall be conspicuously displayed near CPPICS telephones which notifies inmates that the prison facility may monitor, time and restrict service from such telephones and that information, such as date and time of call, duration of call, and originating and terminating number, may be furnished to the facility, and further, that the use of these telephones constitutes consent to this service.

### A7.5 Reserved For Future Use

### A7.6 Reserved For Future Use

### A7.7 Reserved For Future Use

### A7.8 (DELETED)

(D)

## **A7. COIN TELEPHONE SERVICE**

### **A7.8 (DELETED)**

(D)



## **A7. COIN TELEPHONE SERVICE**

### **A7.8 (DELETED)**

(D)

### **A7.9 Reserved For Future Use**

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**TITLE PAGE**GENERAL EXCHANGE GUIDEBOOK  
FOR THE  
STATE OF TENNESSEE**TRADEMARKS AND SERVICEMARKS (Cont'd)**

Complete Choice Plan/Option/Service

CrisisLink Service

Custom Advantage<sup>TM/SM</sup> Package

DAB Service

Data Answers<sup>SM</sup> Package

Digital ESSX Service

Digital Passport<sup>SM</sup> Service

ESSX Service

FastAccess Internet Service

FlexServ Service

LightGate Service

MegaLink Service

MemoryCall Service

MultiServ Service

PreferredPack Plan

Premium Answers<sup>SM</sup> PackagePremium Plus Answers<sup>SM</sup> Package

Prestige Service

Privacy Manager Service

QuikComplete Service

RightTouch Service

RingMaster Service

Saver<sup>SM</sup> Service

SMARTGate Service

**(DELETED)**

SMARTPath Service

SMARTRing Service

Stylist Service

SynchroNet Service

(D)