

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-14-0035

DATE: April 22, 2014

STATE: TENNESSEE

EFFECTIVE DATE: 04/22/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Warm Line Service for Residence and Obsolete Warm
Line Service for Business.

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	88	0002
G013	69	0001
G113	16	0001
G113 Cont. (pg)	3	0001
G13 Cont. (pg)	6	0002
G Subj. Indx (pg)	29	0001

A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-, 24- or 36-Month term and who commit to the line option packages and prices as shown in A3.47.6. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6. Effective July 1, 2013, eligible customers may also subscribe to a 6-month term as defined in A.47.2.T. (T)
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line, Warm Line¹ or Coin Services. (C)
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6. Multiple options per account are permissible. (T)
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook. (T)
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a number may only be included under one agreement. (T)
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or to the 6-Month term with option to re-subscribe, or when moving or transferring their telephone service as described in A3.47.2.Q. (T)
- M. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6. (T)

Note 1: Effective April 22, 2014, Warm Line Service is obsolete, see Section A113. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A13.50	Telecommunications Service Priority (TSP) System	67.0.1	
A13.50.1	Service Description	67.0.1	
A13.50.2	Service Limitations	67.0.2	
A13.50.3	Rules and Regulations	67.1	
A13.50.4	Definitions	67.1	
A13.50.5	TSP Rate Categories	67.2	
A13.50.6	Rates and Charges	67.2	
A13.51	(DELETED)	67.2.1	
A13.52	Reserved For Future Use	67.2.1	
A13.53	Multiline Hunt Queuing	67.3	
A13.53.1	Definitions	67.3	
A13.53.2	Rates and Charges	67.3	
A13.54	Reserved for Future Use	68	
A13.55	Reserved For Future Use	68.2	
A13.56	Hot Line Service	68.2	
A13.56.1	General	68.2	
A13.56.2	Rates and Charges	68.2	
A13.57	Warm Line Service <i>(Obsoleted, See Section A113)</i>	69	(O)
A13.58	Uniform Access Number (UAN) <i>(Obsoleted, See Section A113)</i>	69	
A13.59	Reserved For Future Use	72	

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.57 Warm Line Service (*Obsoleted, See Section A113*)

(O)

A13.58 Uniform Access Number (UAN) (*Obsoleted, See Section A113*)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

A113.30	Reserved For Future Use	11	
A113.31	Reserved For Future Use	11	
A113.32	Reserved For Future Use	11	
A113.33	Reserved For Future Use	11	
A113.34	Reserved For Future Use	11	
A113.35	(DELETED)	11	
A113.36	Reserved For Future Use	11.1	
A113.37	Reserved For Future Use	11.1	
A113.38	Reserved For Future Use	11.1	
A113.39	Central Office Local Area Network Service	11.1	
A113.39.1	General	11.1	
A113.39.2	Regulations	12	
A113.39.3	Definitions	12	
A113.39.4	Payment Plans	13	
A113.39.5	Rates and Charges	14	
A113.40	Reserved For Future Use	16	
A113.41	Reserved For Future Use	16	
A113.42	Reserved For Future Use	16	
A113.43	Reserved For Future Use	16	
A113.44	Reserved For Future Use	16	
A113.45	Reserved For Future Use	16	
A113.46	Reserved For Future Use	16	
A113.47	Reserved For Future Use	16	
A113.48	Reserved For Future Use	16	
A113.49	Reserved For Future Use	16	
A113.50	Reserved For Future Use	16	
A113.51	Reserved For Future Use	16	
A113.52	Reserved For Future Use	16	
A113.53	Reserved For Future Use	16	
A113.54	Reserved For Future Use	16	
A113.55	Reserved For Future Use	16	
A113.56	Reserved For Future Use	16	
A113.57	Warm Line Service	16	(T)
A113.57.1	General	16	(N)
A113.57.2	Rates and Charges	16	(N)
A113.58	Uniform Access Number (UAN)	17	
A113.58.1	Description of Service	17	
A113.58.2	Regulations	18	
A113.58.3	Reservation of Uniform Access Numbers	18	
A113.58.4	Rates and Charges	18	

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

- A113.40 Reserved For Future Use**
- A113.41 Reserved For Future Use**
- A113.42 Reserved For Future Use**
- A113.43 Reserved For Future Use**
- A113.44 Reserved For Future Use**
- A113.45 Reserved For Future Use**
- A113.46 Reserved For Future Use**
- A113.47 Reserved For Future Use**
- A113.48 Reserved For Future Use**
- A113.49 Reserved For Future Use**
- A113.50 Reserved For Future Use**
- A113.51 Reserved For Future Use**
- A113.52 Reserved For Future Use**
- A113.53 Reserved For Future Use**
- A113.54 Reserved For Future Use**
- A113.55 Reserved For Future Use**
- A113.56 Reserved For Future Use**
- A113.57 Warm Line Service¹**

(T)(O)

This service receives promotional pricing treatment as described in A2.3.26.

(T)(O)

A113.57.1 General

(O)

- A.** Warm Line Service provides a *business* customer who has basic exchange line service with a time delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, the call will proceed normally as dialed. If dialing does not commence within the time delay period (0-20 seconds), a preprogrammed number is automatically dialed. The preprogrammed number and time-delay period are selected by the customer at the time service is established and can be changed only via service order.
- B.** Warm Line Service may be used only in connection with individual line service.
- C.** Warm Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

(C)(O)

(O)

(O)

A113.57.2 Rates and Charges

(O)

- A.** Warm Line Service
The rates and charges for this service are in addition to normal service and monthly charges for individual line service found in Sections A3 and A4, respectively.
- 1. Per Line Equipped

(T)(O)

(O)

	Nonrecurring Charge	Monthly Rate	USOC WLS	
(a) Business	\$25.00	\$.50		(T)(O)

Note 1: Effective April 22, 2014, Warm Line Service is obsoleted for business customers and withdrawn for residential customers. (N)

SUBJECT INDEX

SUBJECT	Section
W.	
Warm Line Service (<i>Obsoleted, See Section A113</i>)	A113 (T)
Waterproof Jack Equipment.....	A14
Weather Announcement Service (See Time and Temperature Announcement Facilities)	
Wescom 931 Emergency Alerting System.....	A113
Wide Area Telephone Service	A19
Access Line Monthly Rates	A19
Access Line Terminations.....	A19
Allowance for Interruptions	A19
Class of Service	A19
Extension Lines.....	A19
Hourly Rates	A19
Installation Charges	A19
Suspension of Service	A19
Work Performed Outside Regular Working Hours	A2