

TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-14-0031

DATE: April 1, 2014

STATE: TENNESSEE

EFFECTIVE DATE: 04/01/2014

TYPE OF DISTRIBUTION: Approved

PURPOSE: Service Connection Charge Permanent Waiver OfferCharges may be waived for Competitive Aquisition residential customers (customers not currently with AT&T for local service). This offer is limited to one (1) primary line per service address.

TARIFF SECTION

G004

PAGE NUMBER

3.1

PAGE REVISION

0002

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions (Cont'd)

- C. Residential Online Service Connection Charge Waiver
Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers who order new local service (N Order) or transfer service (T Order) on att.com and who are in AT&T Southeast territory for local service. This waiver of charges is available on up to three (3) lines. The subscriber must purchase a minimum of AT&T local service and at least two (2) non-zero rated features or a package of local service containing in its price at least two (2) qualifying features.
- D. Residential Service Connection Charge Waiver
Service Connection Charges (such as the Line Connection Charge – First Line or Additional Line) may be waived for residential customers. This waiver is valid for only one (1) service line at the intended local service address. The customer must place the order through an AT&T business office or outbound telemarketing vendor. This waiver is not valid for existing AT&T customers or out of region customers who are new to AT&T. Residential customers who are currently not subscribing to AT&T for local service may be eligible for this waiver. The customer must have at least one (1) wireline local service or equivalent (wireless in lieu of wireline) with a provider other than AT&T at a local service address within AT&T territory. The customer must request the qualifying service at the same address and in the same name as the existing service, unless the customer is planning an imminent move from an address in AT&T territory to another address within thirty (30) days of responding to this offer. In the case of an imminent move, AT&T may offer the customer the waiver of charges and place the order at the new address. The customer must not have had local service with AT&T within ten (10) days prior to the new service connection date. (C)

A4.2.7 Installment Billing

- A. Except as provided in this paragraph, service charges may be required to be paid at the time of application for service. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations or agencies of the Federal, State, County or Municipal Government. Service Charges may be paid in monthly installments of not less than the amounts shown below not to exceed a total of more than twelve months. If additional such charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

- 1. Per month, minimum

	Monthly Rate	USOC
(a) Residence	\$ 5.00	NA
(b) Business	5.00	NA

- B. Installment Billing is not available to resellers of local exchange service.