TARIFF DISTRIBUTION

FILE PACKAGE NO.: TN-14-0024

DATE:	January 31, 2014
STATE:	TENNESSEE
EFFECTIVE DATE:	01/31/2014
TYPE OF DISTRIBUTION:	Approved

PURPOSE: With this project, we will be obsoleting the Complete Choice for Business Package.

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A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE

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A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice for Business Package (Cont'd) (Obsoleted, See Section A103)

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.44 Reserved For Future Use

A103.45 Complete Choice for Business Package

(Obsoleted 1-31-2014. Not available for new installations, moves to new locations, or for new Term Plan subscriptions. Existing	(N)
customers at existing locations may make changes to add or remove services.)	
(Option 1 and Option 2, which includes BellSouth Business Plus service Option 1 or 2, obsoleted 9-1-2011. Not available for new	(T)
installations, additions, or transfers of service to a new location.)	
A103.45.1 General	(T)
A. Complete Choice for Business packages are offered where facilities and equipment are available.	(O)

- Complete Choice for Business packages are offered where facilities and equipment are available. Α.
- Complete Choice for Business packages are offered to business subscribers and consist of four components: a line with B. (O)Touch-Tone Calling Service, calling features, listings and grouping service. Touch-Tone Calling Service is provided with all Complete Choice for Business packages at no additional charge.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. (O)All of the rules, terms of service and limitations specified for business flat rate service in Section A3 or for BellSouth Business Plus service in A3.43 apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in A3.43 applies for such lines when provided as part of a Complete Choice for Business package.
- The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages D. (T)(O) provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, terms and conditions, and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

Calling Features	USOC	
Call Forward Busy Line	GCE	(T)(O)
Call Forward Don't Answer	GCJ	(T)(O)
Call Forward Don't Answer Ring Control	GCJRC	(T)(O)
Call Forward Variable	ESM	(T)(O)
Call Waiting	ESX	(T)(O)
Speed Calling 30	ESF	(T)(O)
Three Way Calling	ESC	(T)(O)
Message Waiting Indicator - Audible	MWW	(T)(O)
Message Waiting Indicator - Visual	MWWAV	(T)(O)
Call Return	NSS	(T)(O)
Call Block	NSY	(T)(O)
Call Tracing	NST	(T)(O)
Repeat Dialing	NSQ	(T)(O)
Call Selector	NSK	(T)(O)
Preferred Call Forwarding	NCE	(T)(O)
RingMaster I	DRS	(T)(O)
RingMaster II	DRS1X	(T)(O)
Remote Access Call Forwarding	GCZ	(T)(O)
Three Way Calling with Transfer	ESCWT	(T)(O)
Caller ID Number Delivery	NSD	(T)(O)
Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR)	N1ACR	(T)(O)
Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer	NCACR	(T)(O)
Enhanced Caller ID with ACR	NXECR	(T)(O)
Caller ID Name and Number Delivery with ACR	NXMCR	(T)(O)
Caller ID Name and Number Delivery – Multiline Hunt Group	NXMMN	(T)(O)
Surrogate Client Number	SMV	(T)(O)
Star 98 Access	S98AF	(T)(O)
A foreign listing and an additional listing are each available as part of these packages. All of the rules the	rms and conditions	(T)(O)

- Е. A foreign listing and an additional listing are each available as part of these packages. All of the rules, terms and conditions, (T)(O)and limitations specified in A6 apply to the respective listings provided as part of this service.
- F. Grouping service is also available as part of Complete Choice for Business packages containing three or more lines. The (T)(O) maximum allowed number of lines in grouping is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in grouping is allowed), except as noted in A103.45.2. All of the rules, regulations and limitations specified in A3.19 apply for grouping service provided as part of this service.

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Material previously appearing on this page now appears on page(s) 7 and 8 of this section.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.45 Complete Choice for Business Package (Cont'd) A103.45.2 Rates and Charges Package Service Α. Option 1 which includes BellSouth Business Plus service Option 1 1. **Monthly Rate** USOC \$ 84.00 COM11 Each 1-line package (a) (b) Each 2-line package 160.00 **COM12** Each 3-line package^{1,2} 255.80 COM13 (c) 279.00 Each 3-line package COM1H (d) 374.00 Each 4-line package **COM14** (e) Each 5-line package 461.00 COM15 (f) Each 6-line package 558.00 COM16 (g) COM17 Each 7-line package 654.00 (h) 751.00 COM18 Each 8-line package (i) (j) Each 9-line package 847.00 COM19 **Rate Groups** 1 - 45 Option 2 which includes BellSouth Business Plus service Option 2 2. \$ 63.00 COMP1 \$ 63.00 (a) Each 1-line package Each 2-line package 120.00 COMP2 120.00 (b) Each 3-line package^{1,2} 198.80 198.80 COMP3 (c) Each 3-line package 212.00 197.00 СОМРН (d) Each 4-line package 281.00 257.00 **COM24** (e) Each 5-line package 341.00 311.00 COM25 (f) 411.00 364.00 COM26 (g) Each 6-line package 481.00 418.00 **COM27** (h) Each 7-line package 550.00 473.00 COM28 (\mathbf{i}) Each 8-line package

	(i)	Each 8-line package	550.00	473.00	COM28	(M)
	(j)	Each 9-line package	621.00	527.00	COM29	(M)
3.	Flat	Rate Option which includes a flat rate business line				
	(a)	Each 1-line package	62.00	62.00	COMF1	(0)
	(b)	Each 2-line package	119.00	119.00	COMF2	(0)
	(c)	Each 3-line package	196.00	196.00	COMF3	(0)
	(d)	Each 4-line package	256.00	256.00	COMPF	(0)
	(e)	Each 5-line package	309.00	309.00	COMF5	(0)
	(f)	Each 6-line package	363.00	363.00	COMF6	(0)
	(g)	Each 7-line package	417.00	417.00	COMF7	(0)
	(h)	Each 8-line package	472.00	472.00	COMF8	(0)
	(i)	Each 9-line package	526.00	526.00	COMF9	(0)
Ser	vice ch	arges specified in Section A4 are applicable for the installation of new	w lines at the	e subscriber's	premises. These	(0)

B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.

C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

Note 1: This package can contain up to three lines in grouping.

Note 2: Obsoleted 7-1-2005, Type B – Not available for new installations, additions or on transfers of service to new locations.

Material appearing on this page previously appeared on page(s) 6 of this section.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE A103.45 Complete Choice for Business Package (Cont'd)

A103.45.3 Term Plan

- A. The Complete Choice for Business package Term Plan is available for any business customer who subscribes to a Complete (0) Choice for Business package.
- **B.** Complete Choice for Business package Term Plans offer discounts off rates shown in A*103*.45.2. If the Subscriber does not (T)(O) renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to \$20.00 multiplied by the number of months remaining on the term. Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Prime) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.
- E. The Complete Choice for Business package Term Plan discounts are as follows:

	Term	Discount	
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(O)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(O)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	12 months	8%	(0)
For Term Plan elections dated from July 1, 2003 through August 31, 2011	24 months	15%	(O)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(0)

- **F.** Subscribers who participate in the program and subscribe to new service during the term under the Complete Choice for Business package will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This only includes the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.
- G. Unless the Subscriber notifies *the Company* of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected¹. *The Company* will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle.

Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, (T) 2011.

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