

BELLSOUTH  
TELECOMMUNICATIONS  
TENNESSEE  
ISSUED: September 16, 2024  
BY: President - Tennessee  
Nashville, Tennessee

## ACCESS SERVICES TARIFF

Ninth Revised Page 1  
Cancels Eighth Revised Page 1  
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## **E5. ORDERING OPTIONS FOR BellSouth SWA AND SPECIAL ACCESS (a.k.a. BellSouth SPA) SERVICE**

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ACCESS SERVICES TARIFF

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BY: Joelle Phillips, President - Tennessee  
Nashville, Tennessee

## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.1 General

#### E5.1.1 Scope

- A. This section sets forth the regulations and order related charges for Access Orders for BellSouth SWA and Special Access (a.k.a. BellSouth SPA) services. These charges are in addition to other applicable charges as set forth in other sections of this Tariff.
- B. An Access Order is the customer's request for the Company to provide the customer with BellSouth SWA service or Special Access (a.k.a. BellSouth SPA) service or to provide modifications to existing service. An Access Order may be submitted by Access Service Request (ASR) or by such other ordering processes as the Company may provide. Depending upon the services, facilities or service interval dates requested, one or more Access Orders may be required to provide the customer with access service. (D)

#### E5.1.2 Ordering Conditions

- A. A customer may order any number of services of the same type and between the same premises on a single Access Order.
- B. The customer shall provide all information necessary for BellSouth to provide and bill for the requested service. In addition to the order information required in Section E5.2 the customer must also provide:
  - Customer name and premises address(es).
  - Billing name and address (when different from customer name and address).
  - Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.
- C. A customer that orders services from this Tariff as an Enhanced Service Provider (ESP), must provide a signed statement that it meets the ESP definition as provided in Section E2.6.
- D. BellSouth SWA service Orders for BellSouth SWA FGA and BellSouth SWA LSBSA shall be in lines.
- E. BellSouth SWA service Orders for BellSouth SWA FGB and BellSouth SWA TSBSA 1 shall be in trunks.
- F. A customer who converts from an existing feature group service to an equivalent unbundled service (i.e., BellSouth SWA FGA to BellSouth SWA LSBSA, BellSouth SWA FGB to BellSouth SWA TSBSA 1, and BellSouth SWA FGD to BellSouth SWA TSBSA 3) shall do so on no lower than an end office level. The Company and the customer will work cooperatively to accomplish these conversions.
- G. The day upon which the customer has provided to BellSouth a firm commitment for the service and complete and accurate information to allow for the processing of the Access Order *by three o'clock p.m. Eastern Standard Time (EST)*<sup>1</sup> is the Application Date. BellSouth will release an optional initial Pending Order Confirmation, which will include the BellSouth order number and circuit identification. At the customer's request, when the BellSouth facility availability is verified, either a Firm Order Confirmation, which will include critical date information, or a Design and Ordering Confirmation, which will include design as well as critical date information, will be released. Critical date information will include the Service Date. The Service Date (also sometimes referred to as the due date) is the date service is to be made available to the customer and billing will commence.  
A Pending Order Confirmation is available for orders for BellSouth-provided switched access dedicated transport services, where ordered separately from other switched access services, and for BellSouth-provided special access services. A Design and Ordering Confirmation is not available for orders submitted by end users. A Pending Order Confirmation and a Design and Ordering Confirmation are not available for orders for services provided jointly with another Exchange Telephone Company.
- H. The time required to provision the service (i.e., the interval between the Application Date and the Service Date) is known as the service interval. Such intervals will be established in accordance with published service date interval guidelines which are available to customers upon request, whether the customer's service is subject to standard or negotiated intervals. The customer may request a service date other than that established pursuant to the service date interval guidelines, and the Company, where possible, will establish the service date in accordance with such request, subject, however, to other applicable provisions of this tariff.
- I. The following charges will apply for the installation, move or rearrangement of BellSouth SWA or Special Access (a.k.a. BellSouth SPA) service orders with an agreed upon service date interval of four business days or less following the Application Date of the order. These charges are in addition to other applicable BellSouth SWA or Special Access (a.k.a. BellSouth SPA) nonrecurring charges for installations, moves or rearrangements of service. These charges will not apply to services provided on a Special Services Arrangement or on an Individual Case Basis, or in the event the agreed upon Service Date, as set forth preceding, is not met, or at the request of the customer to convert from a lower to higher order of service as provided for in Section E2.4.9A.

1. Per Service Order

	Nonrecurring Charge	USOC
(a) Special Access (a.k.a. BellSouth SPA)	\$203.00	SOCSP
(b) BellSouth SWA	260.00	SOCSW

**Note 1:** Access Orders received after three o'clock p.m. EST will be processed the next business day, which will be the Application Date.

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## ACCESS SERVICES TARIFF

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BY: Joelle Phillips, President - Tennessee  
Nashville, Tennessee

## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.1 General (Cont'd)**

#### **E5.1.3 Provision of Other Services**

- A. Testing Service, Additional Labor and Special Facilities Routing shall be ordered with an Access Order or as set forth in B. following. The rates and charges for these services, as set forth in other sections of this Tariff, will apply in addition to the ordering charges set forth in this section and the rates and charges for the Access Service with which they are associated. (T)
- B. With the agreement of the Company, the items listed in A. preceding may subsequently be added to the order at any time, up to and including the service date for the Access Service. When added subsequently, charges for a design change as set forth in E5.2.3.F. following will apply when an engineering review is required. (M)
- C. Additional Engineering is not an ordering option, but will be applied to an Access Order when the Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in E13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10 percent.
- D. The regulations, rates and charges for Additional Engineering are as set forth in E13.1 following and are in addition to the regulations, rates and charges specified in this section.

#### **E5.1.4 Special Construction**

- A. The regulations, rates and charges for special construction are set forth in Section E14. following and are in addition to the regulations, rates and charges specified in this section.

BELLSOUTH  
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Nashville, Tennessee

## ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order

#### E5.2.1 Provision of Service

A. An Access Order is used by the Company to provide to a customer Access Service as follows:

1. **BellSouth SWA** services as set forth in Section 6 of Tariff FCC No. 1.
2. Special Access (*a.k.a. BellSouth SPA*) services as described in Section E7. following, and
3. Other Services as set forth in E5.1.3 preceding.

(C)

B. Information Required

When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

1. For **BellSouth SWA FGA** and **BellSouth SWA** LSBSA service, the customer shall specify:
  - a. Number of lines
  - b. First point of switching (i.e., dial tone office)
  - c. Directionality of service
  - d. **BellSouth SWA** Transport options, if any
  - e. Local Switching options, if any
  - f. Whether the off-hook supervisory signaling is to be provided by the customer's equipment or if it is to be forwarded by the customer's equipment when the called party answers
  - g. If the service is to be provided with an extension to a different exchange
    - the customer's premises at which the extension is to be terminated
  - h. Whether the ordered line(s) is for **BellSouth SWA FG A** FX/ONAL service or MTS/**BellSouth SWA** WATS-type. (If the customer specifies MTS/**BellSouth SWA** WATS-type service, it shall also specify which lines are to be arranged in multiline hunt group arrangements and which lines are to be provided as single lines.)
  - i. Percent Interstate Use (PIU) as specified in E2.3.14 preceding
  - j. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility
  - k. For Switched Local Channel and Switched Dedicated Interoffice Channel, the capacity
2. For **BellSouth SWA FGB** and **BellSouth SWA** TSBSA 1 service, the customer shall specify:
  - a. The number of trunks
  - b. For trunks to an end office, the end office
  - c. For trunks to an access tandem
    - (1) The access tandem switch
    - (2) An estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem (to assist the Company in its own efforts to project further facility requirements.)
  - d. **BellSouth SWA** Transport options, if any
  - e. Local Switching options, if any
  - f. For terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks
  - g. The traffic type using the categories specified in Section 6.1.1 (L) of Tariff FCC No. 1 to enable efficient provisioning and billing functions

(C)

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Nashville, Tennessee

## ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.1 Provision of Service (Cont'd)

##### B. Information Required (Cont'd)

2. (Cont'd)
  - h. Percent Interstate Use (PIU) as specified in E2.3.14 of this Tariff.
  - i. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility
  - j. For BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel, the capacity
3. For BellSouth SWA FGD and TSBSA 3 service, the customer shall specify: (D)
  - a. The number of BellSouth SWA FGD and BellSouth SWA TSBSA 3 trunks
    - (1) the number of BellSouth SWA FGD and BellSouth SWA TSBSA 3 trunks,
    - (2) for trunks ordered to an end office, the end office,
    - (3) for trunks ordered to an Access Tandem, the Access Tandem Switch
    - (4) for trunks with coin sent-paid capability ordered to a TOPS tandem, the TOPS tandem switch
    - (5) an estimate of the amount of traffic it will generate to and/or from each end office subtending the access and/or TOPS tandem (to assist the Company in its own efforts to project further facility requirements)

The coin capable end offices and TOPS tandem switches are identified in the Wire Center Section of the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4.
  - b. BellSouth SWA Transport Options, if any
  - c. Local Switching Options, if any
  - d. The traffic type using the categories specified in Section 6.1 of Tariff FCC No. 1, to enable efficient provisions and billing functions.
  - e. Provide Connecting Facility Assignment (CFA), if associated with a high capacity facility.
  - f. For BellSouth SWA Local Channel and BellSouth SWA Dedicated Interoffice Channel, the capacity.
4. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with BellSouth SWA CCSAC, in addition to the information listed in 3. preceding, the customer shall specify:
  - a. A reference to existing signaling connections or reference to a related BellSouth SWA CCSAC signaling connection order,
  - b. BellSouth SWA CCSAC Local Switching options, if any
  - c. For CCS7 **Signaling Connections**, STP point codes and location identifier codes, circuit identification codes and switch type and
  - d. For CCS7 **Signaling Connections**, specification of the level of diversity in its network, as defined in the BellSouth Guidelines to Technical Publication TR-TSV-000905.
  - e. For BellSouth SWA FGD and BellSouth SWA TSBSA 3 with 64 Clear Channel Capability (CCC), in addition to the information listed preceding, the customer shall specify 64 CCC Local Switching Options, if any.
  - f. Service Installation Guarantee, as set forth in E2.4.10 of this Tariff, are not applicable to the installation of CCS7 Signaling Connections.

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## ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.1 Provision of Service (Cont'd)

##### C. Traffic Engineering Responsibilities

1. The customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.
2. When ordering BellSouth SWA service, the trunks may be determined by the customer in the following manner. For each day the customer shall determine the highest number of trunks in use for a single hour. The customer shall, for the same hour period (i.e., busy hour), pick the twenty consecutive business days in a calendar year which add up to the largest number of trunks in use. The customer shall then determine the average busy hour trunks by dividing the largest number of trunks in use figure, for the same hour period, for the twenty consecutive business day period by twenty. This computation shall be performed for each end office and/or access tandem the IC wishes to serve.
3. If data to develop a twenty consecutive day period is not available, the customer may use a twenty-day period that contains as many consecutive days as is available.
4. The customer shall work cooperatively with the Company to determine the number of CCS7 Signaling Connections and CCS7 Signaling Terminations required to handle its signaling traffic.

##### D. BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening Service

For BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening service, as described in Section 6.2.5 Tariff FCC No. 1, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD and BellSouth SWA TSBSA 3 except that the customer must order BellSouth SWA FGD and BellSouth SWA TSBSA 3 to all access tandems or direct connections to all end offices designated by the Company as Service Switching Points for BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening service within the LATA. Direct trunk routes cannot be provided unless the end office is equipped to provide the customer identification function. All traffic originating from end offices not equipped to provide the customer identification function require routing via the serving access tandem at which the function is available. Service must be ordered accordingly.

(C)

The customer is also responsible for reporting to the Company the percent interstate usage (PIU) for BellSouth SWA 8XX Toll Free Dialing Ten Digit Screening service as set forth in E2.3.14 *of this Tariff*.

##### E. BellSouth 8XX Toll Free Dialing Number Administration Service

When ordering BellSouth 8XX Toll Free Dialing Number Administration service as described in E13.3.12 *of this Tariff*, the customer must, at a minimum, provide the following information to the Company:

- Area of service<sup>1</sup>
- Name(s) of intraLATA and interLATA carrier(s), as applicable
- Access Carrier Name Abbreviation (ACNA) Code of the interLATA and intraLATA carrier, as applicable
- Activation date

**Note 1:** The standard area of service is the entire state. Other levels of area of service may be provided with the Customized Area of Service feature.

BELLSOUTH  
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ACCESS SERVICES TARIFF

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Nashville, Tennessee

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.1 Provision of Service (Cont'd)

**E. *BellSouth SWA 8XX Toll Free Dialing* Number *Aministration* Service (Cont'd)**

When the POTS number is to be delivered to a customer, the customer must provide the full 10 digit POTS number to be associated with the 800 number and must indicate to whom the POTS number is to be delivered. In addition, the customer must also provide the POTS number associated with the intraLATA portion of *BellSouth SWA 8XX Toll Free Dialing* Ten Digit Screening service for subscribers who will use the Company for intraLATA *BellSouth SWA 8XX Toll Free Dialing* Ten Digit Screening Service.

For the transport of any intraLATA 800 call by the Company, the customer must provide the end user billing information necessary for the Company to bill the appropriate intraLATA rates.

If the customer desires any of the options available with *BellSouth SWA 8XX Toll Free Dialing* Number *Aministration* service as set forth in E13.3.12 following, these must also be specified on the order for service.

- F.** For *BellSouth* Directory Assistance Service, the customer shall specify the number of trunks from the customer's premises to the DA location. Unless direct routing is specified by the customer, *BellSouth* Directory Assistance Service will be provided with a *BellSouth SWA FGB*, *BellSouth SWA FGD* or *BellSouth SWA* TSBSA service. The customer shall also specify which *BellSouth SWA FGB*, *BellSouth SWA FGD* or *BellSouth SWA* TSBSA service trunk group is to be associated with the *BellSouth* Directory Assistance Service. (D)
- G.** For all Special Access (*a.k.a. BellSouth SPA*) services, the customer must specify the customer premises or Hubs involved, the type of service (e.g. Narrowband, Voice Grade, High Capacity, etc.), the channel interface, technical specification package and options desired. When ordering to a Hub, no interface combinations are required but Hub functions must be specified. For multipoint services, the channel interface at each premises may, at the request of this customer, be different but all such interfaces shall be compatible. (D)
- H.** For *BellSouth SWA* Transport Services, the customer must specify the Facility Hubs involved, if applicable, the channel type (e.g. *BellSouth SWA VG*, *BellSouth SWA* DS1, etc.), the channel interface, and any options desired.
- I.** Where the Special Access (*a.k.a. BellSouth SPA*) service is subject to the surcharge, as set forth in Section E7. following and the customer does not use the Special Access (*a.k.a. BellSouth SPA*) service as described and desires an exemption from the surcharge, it shall furnish with the order the certification as set forth in Section E7. following.
- J.** For Billing Name and Address (BNA) for Automatic Number Identification (ANI) service, in addition to the ordering conditions set forth in E5.1.2 preceding, the IC shall also provide the following:
  1. The IC's Carrier Identification Code (CIC) or pseudo CIC code and Access Carrier Name Abbreviation (ACNA). In the event the IC does not have such an assignment the IC must contact the Company for this assignment.
  2. A list of Carrier Identification Codes (CICs) or pseudo CIC codes and Access Carrier Name Abbreviation (ACNA) for whom billing services are being performed.
  3. The established Company Carrier Access Billing System (CABS) Account (CO7) number and if no account exists the Company will establish a CO7 account for billing purposes.

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ACCESS SERVICES TARIFF

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BY: Joelle Phillips, President - Tennessee  
Nashville, Tennessee

## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.2 Access Order (Cont'd)**

#### **E5.2.1 Provision of Service (Cont'd)**

- K.** For BellSouth SWA WATS Service, the customer must also specify the type of calling (i.e., Originating Only or Terminating Only) for which the service is to be provided. Additionally, when necessary screening functions are not provided at the wire center which serves the customer's originating or terminating premises, the Company will provide the service to the nearest wire center where the capability exists. In these circumstances, the customer will be so notified and the order will be changed to designate the appropriate premises. No charge will apply for the change.
- L.** When ordering BellSouth Operator Transfer Service, the IC shall specify the number of new or additional BellSouth SWA FGD or BellSouth SWA TSBSA 3 trunks desired, if any, to carry originating traffic from the BellSouth Operator Services System location to the IC location in each LATA served by the Operator Services System where the IC requests Operator Transfer Service.
- M.** When ordering BellSouth Inward Operator Services (IOS), the customer shall specify the number of new or additional BellSouth SWA FGD or BellSouth SWA TSBSA 3 service trunks desired, if any, to carry traffic from the customer's premise to the OSS location, as specified in Section E18.
- N.** The Service Installation Guarantee, as set forth in Section E2.4.10, is applicable to specified services offered in this Tariff. The Service Installation Guarantee is applied on a per service order basis for BellSouth SWA services. The Service Installation Guarantee is applied on a per circuit basis for Special Access Services. (T)
- O.** For BellSouth SWA 500 service, as described in Section 6.2.9 of Tariff FCC No. 1, the customer shall order in the same manner which is set forth preceding for ordering BellSouth SWA FGD and TSBSA 3 except that customers must order BellSouth SWA FGD and TSBSA 3 to all end offices within the customer designated LATA(s), either through the tandem or by direct connections to the end office.  
The customer is also responsible for reporting to the Company the percent interstate usage (PIU) for BellSouth SWA 500 service as set forth in Section E2.3.14. (T)
- P.** When ordering BellSouth® Remote Access Service, in addition to subscribing to the service by meeting the conditions set forth in Section E5.1.2 and E5.2.1.B.1, the customer shall: (T)
  - 1. coordinate their access service request through a customer account team;
  - 2. populate the project field on the access service request with "BST-RAS"; and
  - 3. negotiate service intervals for BellSouth® Remote Access Service.

#### **E5.2.2 Reserved For Future Use**

#### **E5.2.3 Access Order Modifications**

- A.** The customer may request a modification of its Access Order at any time prior to notification by the Telephone Company that service is available for the customer's use. The Telephone Company will make every effort to accommodate requested modification when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the modification cannot be made with the normal work force during normal business hours, overtime installation charges as set forth in Section E13.2.6 may be applicable. All charges for Access Order modifications will apply on a per occurrence basis. (D) (T)
- B.** Any increase in the number of BellSouth SWA and special access (a.k.a. BellSouth SPA) service channels, VEIS DS1 and/or DS3 cross-connect elements, or BellSouth SWA service lines, trunks, or CCS7 Signaling Connections and CCS7 Signaling Terminations will be treated as a new Access Order (for the increased amount only).
- C.** If order modifications are necessary to satisfy the transmission performance for a (a.k.a. BellSouth SPA) service ordered by a customer, these changes will be made without order modification charges being incurred by the customer.
- D.** Service Date Change Charge
  - 1. Access Order service dates for installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days.
  - 2. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with appropriate cancellation charges applied, unless the customer indicates that billing for the service is to commence as set forth in Section E5.2.4.A. (T)



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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.3 Access Order Modifications (Cont'd)

##### D. Service Date Change Charge (Cont'd)

3. Failure to notify the Company prior to the original service date to request a different service date may result in the application of a Service Date Change-Additional Dispatch Charge for installations, moves and rearrangement of services. If a Company technician is dispatched to the Customer's premises on the scheduled service date and the customer has failed to notify the Company before three o'clock p.m. EST on the business day prior to the scheduled service date that it wishes to change the service date, the Company will delay the start of service pending negotiations with the customer. If the customer reschedules the service date, a Service Date Change-Additional Dispatch Charge will apply in addition to a Service Date Change Charge as specified in Section E5.2.3.D5(a). If the customer cancels the service date, cancellation charges will apply in accordance with terms and conditions for cancellation charges as set forth in Section E5.2.4. Cancellation of the order will not preclude the application of the Service Date Change Charge and Service Date Change-Additional Dispatch Charge assessed for prior occurrences on the same order. (T)
4. A new service date may be established that is prior to the original service date if the Company determines it can accommodate the customer's request without delaying service dates for orders of other customers. (T)
5. A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The Service Date Change-Additional Dispatch Charge will apply for each occurrence of a technician dispatch to the customer's premises when the customer is not ready for service as specified in Section E5.2.3.D.3. The applicable charges are: (T)

	Nonrecurring Charge	USOC
(a) Service Date Change Charge, per order	<b>\$26.21</b>	<b>OMC</b>
(b) Service Date Change Additional Dispatch Charge, per occurrence	<b>\$150.00</b>	<b>OMCAD</b>

6. For multiple orders with the same service date for the same customer premises, only one Service Date Change-Additional Dispatch Charge will apply. However, a Service Date Change Charge will apply for each order.
7. Service Installation Guarantee, as set forth in Section E2.4.10 *of this Tariff*, is not applicable for Design Change Charge. (T)
8. An exception to the Service Date Change Charge provisions in Sections E5.2.3.D.1 and 2 applies for BellSouth Metro Ethernet Service and AT&T Switched Ethernet Service. The following provisions apply: (N)

If a Customer is unable to accept Service on the original due date, the Customer may issue one or more supplements to an Access Order to change the original due date to a date no more than 120 calendar days after the original due date. When such requests are made, the Company will accordingly delay the start of service and the Customer will incur a Service Date Change Charge. The first supplement to the Access Order must be received by the Company on or before 30 calendar days after the original due date.

If a Customer has opted to issue a supplement to an Access Order to extend the original due date but is unable to accept Service within 121 calendar days after the original due date, one of the following will apply:

- If Service has not been fully provisioned, the Company will cancel the order on the 121st calendar day after the original due date and charges specified in Section E5.2.3.D.5(a) will apply, or
- If Service has been fully provisioned, the Company will begin billing for the Service on the 121st day after the original due date.

If a Customer is unable to accept Service within 31 calendar days after the original due date, and the Company has not received a supplement to the Access Order to extend the due date within 30 calendar days after the original due date, one of the following options will apply:

- If Service has not been fully provisioned, the Company will cancel the order on the 31st calendar day after the original due date and charges specified in Section E5.2.3.D.5(a) will apply, or
- If Service has been fully provisioned, the Company will begin billing for the Service on the 31st calendar day after the original due date.

(N)

BELLSOUTH  
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TENNESSEE

## ACCESS SERVICES TARIFF

Tenth Revised Page 5  
Cancels Ninth Revised Page 5

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BY: Joelle Phillips, President - Tennessee  
Nashville, Tennessee

## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.3 Access Order Modifications (Cont'd)

##### E. Partial Cancellation Charge

1. Any decrease in the number of ordered Special Access (a.k.a. BellSouth SPA) service channels, BellSouth SWA service lines, trunks, or BellSouth SWA Transport facilities or CCS7 Signaling Connections will be treated as a partial cancellation and the charges as set forth in Section E5.2.4.B. will apply.

(M)

(T)

##### F. Design Change Charges

1. The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Company personnel of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of BellSouth SWA Termination, type of channel interface, type of Interface group or technical specification package. Design changes do not include a change of customer premises, end user premises, end office switch, BellSouth SWA FG type, BellSouth SWA Basic Serving Arrangement type, or Special Access (a.k.a. BellSouth SPA) service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate charges applied.
2. Should a customer requested design change be received on a pending access order that results in the establishment of a new service date that exceeds the original service date by more than 30 days, the customer shall not be required to cancel and reissue a new order, but shall be billed a Design Change Charge and a Service Date Change Charge.
3. The Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order, per occurrence basis, for each order requiring a design change.
4. The applicable charge is:

- |                                     |                            |             |
|-------------------------------------|----------------------------|-------------|
|                                     | <b>Nonrecurring Charge</b> | <b>USOC</b> |
| (a) Design Change Charge, per order | <b>\$26.21</b>             | <b>H28</b>  |
5. Service Installation Guarantee, as set forth in Section E2.4.10, is not applicable for Design Change Charge.
  6. If a change of service date is required, the Service Date Change Charge as set forth in D. preceding will also apply.

(T)

(M)

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ACCESS SERVICES TARIFF

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Cancels Third Revised Page 5.1

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**E5. ORDERING OPTIONS FOR BELLSOUTH SWA  
AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

(T)

**E5.2 Access Order (Cont'd)**

**E5.2.3 Access Order Modifications (Cont'd)**

BELLSOUTH  
TELECOMMUNICATIONS  
TENNESSEE

ACCESS SERVICES TARIFF

Fourth Revised Page 6  
Cancels Third Revised Page 6

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.4 Cancellation Of An Access Order

- A.** A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that the service is available for the customer's use. The cancellation date is the date the Company receives written notice from the customer that the order is to be cancelled. (D)  
(D)

Any decrease in the number of ordered Special Access (*a.k.a. BellSouth SPA*) service channels or **BellSouth SWA** service lines, trunks, **BellSouth SWA** Transport Facilities, or **BellSouth SWA** CCSAC signaling connections will be treated as a partial cancellation and the charges as set forth in Section E5.2.4.B will apply. (T)

- B.** When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

1. Costs incurred in conjunction with the provision of **BellSouth SWA** or Special Access (*a.k.a. BellSouth SPA*) service start on the Application Date as defined in Section E5.2.4.B.4.b. (T)
2. When the customer cancels an Access Order prior to the Design Layout Report Date, as defined in Section E5.2.4.B.4.b no charges shall apply. (T)
3. When the customer cancels an Access Order on or after the Design Layout Report Date, a charge equal to the estimated costs incurred by the Company shall apply. Such charge is determined as specified in Section E5.2.4.B.4. (T)
4. Charges applicable as specified in Section E5.2.4.B.3 are based on the estimated costs incurred by the Company at the time the order is cancelled. The estimated costs incurred are determined based on the following: (T)

- a. Certain Company critical dates are associated with an access order provisioning interval whether standard or negotiated. These dates are used by the Company to monitor the progress of the provisioning process. At any point in the access order interval the Company is able to determine which critical date was last completed and can thus determine what percentage of the Company's provisioning costs have been incurred as of that critical date.

- b. The critical dates tracked by the Company are as follows:

Application Date (APP): The date the customer provides the Company, (1) a firm commitment for service and (2) sufficient information as detailed in Section E5.1 to enable the Company to begin service provisioning. This is also the order date. (T)

Scheduled Issue Date (SID): The date that the order is to enter the Company's order distribution system.

Design Layout Report Date (DLRD): The date the Design Layout Report (DLR) is forwarded to the customer.

Records Issue Date (RID): The date that all design and assignment information is to be sent to the central office and installation forces.

Wired and Office Tested Date (WOT): The date by which all intraoffice wiring is to be completed, all plug-ins optioned, aligned, and frame continuity established, and the interoffice facilities, if applicable, tested. In addition, switching equipment, including translation loading, is to be installed and tested.

BELLSOUTH  
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ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.4 Cancellation Of An Access Order (Cont'd)

##### B. (Cont'd)

##### 4. (Cont'd)

- b. The critical dates tracked by the Company are as follows: (Cont'd)

Plant Test Date (PTD): The date on which overall testing of the service is to be started.

Engineering Information Report Date (EIRD): The date the engineering group in another ISS area provides information to the primary engineering group.

Service Date (DD): The date on which service is to be made available to the customer. This is sometimes referred to as the Due Date.

Designed, Verified, and Assigned Date (DVA): The date by which field implementation groups must report that all documents and materials have been received.

Frame Continuity Date (FCD): Date on which frame-to-frame testing must be completed. This is sometimes referred to as the Facility Continuity Check Date.

Loop Assignment and Make-up Date (LAM): The date by which Local Loop Assignment and Make-up information must be available.

Confirming Design Layout Report Date (CDLRD): The date the Design Layout Report (DLR) is to be confirmed by the customer.

- c. The percentage of the total provisioning cost incurred by the Company at a particular critical date varies by the type of service as shown in d. following.
- d. When a customer cancels an access order, or part of an access order, before the service date, the Company will apply cancellation charges to the order. Cancellation charges are calculated by multiplying all the nonrecurring charges associated with the order, or that part of the order being cancelled, by the percentage shown in e. following for the critical date last completed on the order. As set forth in E5.2.4.B. when a customer cancels an order prior to the Design Layout Report Date, no cancellation charges shall apply.
- e. Cancellation Charge Percentages

Type Service/ Critical Dates	After: Before:	APP SID	SID LAM	LAM EIRD	EIRD DLRD	DLRD RID	RID DVA
SPECIAL ACCESS (A.K.A. BELLSOUTH SPA)							
WATS (a.k.a. BellSouth SPA)		1.60%	4.70%	6.60%	9.50%	13.20%	18.70%
Voice Grade (a.k.a. BellSouth SPA DS0 VG)		1.60%	4.70%	6.60%	9.50%	13.20%	18.70%
High Capacity (a.k.a. BellSouth SPA High Capacity)		12.90%	29.20%	33.10%	35.50%	37.50%	42.90%
Digital Data Access (a.k.a. BellSouth SPA DS0 Digital Data)		1.50%	4.60%	6.10%	9.20%	13.50%	18.60%
BellSouth Metro Ethernet Service		11.60%	33.10%	42.90%	44.80%	47.30%	53.10%
BELLSOUTH SWA							
Trunks or Lines		2.40%	6.20%	7.50%	14.40%	22.20%	29.40%
High Capacity (a.k.a. BellSouth SPA High Capacity)		12.90%	29.20%	33.10%	35.50%	37.50%	42.90%
Facilities							
BellSouth Wavelength Service		12.90%	29.20%	33.10%	35.50%	37.50%	42.90%

(D)

BELLSOUTH  
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## ACCESS SERVICES TARIFF

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.4 Cancellation Of An Access Order (Cont'd)

**B.** (Cont'd)

4. (Cont'd)

e. Cancellation Charge Percentages (Cont'd)

Type Service/ Critical Dates	After: Before:	DVA WOT	WOT FCD	FCD PTD	PTD DD	DD
SPECIAL ACCESS (A.K.A. BELLSOUTH SPA)						
WATS (a.k.a. BellSouth SPA)		33.20%	44.60%	56.60%	83.60%	100.00%
Voice Grade (a.k.a. BellSouth SPA DS0 VG)		33.20%	44.60%	56.60%	83.60%	100.00%
High Capacity (a.k.a. BellSouth SPA High Capacity)		55.70%	66.20%	69.90%	86.20%	100.00%
BellSouth Metro Ethernet Service		53.10%	69.90%	85.60%	94.90%	100.00%
BELLSOUTH SWA						
Trunks or Lines		38.70%	41.70%	64.30%	93.50%	100.00%
BellSouth SWA High Capacity		55.70%	66.20%	69.90%	86.20%	100.00%
BellSouth Wavelength Service		55.70%	66.20%	69.90%	86.20%	100.00%

(D)

5. The provisions of Sections E5.2.4.B.1-4 above shall not apply to cancellations of Access Orders for AT&T Switched Ethernet Service. Cancellation charges for AT&T Switched Ethernet Service are applied based upon the tiered fee schedule outlined below. When a customer cancels an Access Order (or a part of an order) for AT&T Switched Ethernet Service, cancellation charges will apply, even when nonrecurring installation charges would otherwise be waived. Cancellation charges will be calculated based on the number of calendar days between the Company's receipt of the Access Order and the cancellation date. A cancellation charge will apply on a per port connection basis as shown in the table below:

USOC	Cancellation Date – Calendar Days After Receipt of Order	Cancellation Charge (Per Port Connection)
NRFSC	0-10	\$0.00
NRFSD	11-30	\$0.00
NRFSE	31-60	\$2,000.00
NRFSE	61+	\$3,000.00

- C.** When a customer cancels an order service for BellSouth Dedicated Ring, SMARTRing service (a.k.a. BellSouth Dedicated Ring) or BellSouth Wavelength Service prior to the beginning of the selected service period, the customer will be liable for all capital expenses incurred by the Telephone Company in provisioning the BellSouth Dedicated Ring, SMARTRing service (a.k.a. BellSouth Dedicated Ring), or BellSouth Wavelength Service as of the date the order is canceled by the customer. The charges billed to the customer will not exceed an amount equal to the minimum period for the service as set forth in Section E5.2.6 following, and Section 6.7.2 of Tariff FCC No. 1, and Sections E7.4 and E29.1.2 of this intrastate Tariff at the month-to-month rates set forth in Section 6.8 of Tariff FCC No. 1, and Sections E7.5 and E29.1.6 of this intrastate Tariff. Such charges will be billed in addition to and subsequent to the cancellation charges set forth in B. preceding.
- D.** When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.
- E.** If the Company misses a service date by more than thirty days due to circumstances over which it has direct control (excluding, e.g., acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

#### E5.2.5 Selection Of Facilities For Access Orders

- A.** When a customer places an access order, the customer may choose to utilize facilities it previously purchased.

If the customer has a high capacity interface, or has purchased a facility, the customer must request that specific channels be used to implement the Access Order. If a facility assignment is not provided by the customer, the Company will provide the service from available inventory as discussed in Section E5.3.

BELLSOUTH  
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TENNESSEE

ACCESS SERVICES TARIFF

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.2 Access Order (Cont'd)**

#### **E5.2.5 Selection Of Facilities For Access Orders (Cont'd)**

- B.** For all other Access Orders, the option to request a specific transmission path or channel is not provided, except as provided for under Special Facilities Routing as set forth in Section E11. of this Tariff.

#### **E5.2.6 Minimum Period**

- A.** Except as set forth in Sections E2.4.2, B., C., D., F. E9.4.1 and E13.3.5.F.1 of this Tariff, the minimum period<sup>1</sup> for which charges are applicable for access service is one month.
- B.** The minimum period for part-time Video Service is one day even though the service will be provided only for the duration of the event specified on the order (e.g. one-half hour, two hours, five hours, etc.) (D)
- C.** The minimum period for BellSouth Remote Access Service is twelve months.
- D.** Service Rearrangements<sup>1</sup> and Transfer of Service as set forth in Section 6.7.1 of Tariff FCC No. 1 and Sections E7 and E29.1.4 of this intrastate Tariff for BellSouth SWA, Special Access (a.k.a. BellSouth SPA) and BellSouth Wavelength services, respectively, may be made without a change in minimum period requirements.
- E.** Changes other than those identified in Section 6.7.1 of Tariff FCC No. 1 and Sections E7<sup>1</sup> or E29.1.4 of this intrastate Tariff will be treated as a discontinuance of the existing service and an installation of a new service. All associated nonrecurring charges will apply for the new service. A new minimum period will be established for the new service. The customer will also remain responsible for all outstanding minimum period obligations associated with the disconnected service.
- The changes listed following are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.
1. A move to a different building as set forth in Section 6.7.7 of Tariff FCC No. 1 and Sections E7 or E29.1.4 of this intrastate Tariff.
  2. A change in type of service (i.e., BellSouth SWA to Special Access (a.k.a. BellSouth SPA), one type of Special Access (a.k.a. BellSouth SPA) to another, or one type of BellSouth SWA service to another or one type of BellSouth SWA Basic Serving Arrangement/BellSouth SWA Basic Serving Arrangement to another except as set forth in Section 6.7.6 of Tariff FCC No. 1).
  3. A change in the type of BellSouth SWA Local Channel, Special Access (a.k.a. BellSouth SPA) service local channel or Optical Transport Access Service Wavelength Channel.
  4. A change in BellSouth SWA service or BellSouth Directory Assistance Access service Interface Group.
  5. Change in BellSouth SWA service traffic type.
- F.** The minimum service period for BellSouth Wavelength Service, BellSouth Dedicated Ring, *BellSouth Metro Ethernet service* and SMARTRing service (a.k.a. BellSouth Dedicated Ring) is 4 months.
- G.** A customer may request disconnect of an access service at any time after the service has been established. The customer must give the Company at least one business day written or verbal notice prior to the desired disconnect date. The one business day notice period will begin on the date the Company first receives the disconnect notification, either written or verbal. The verbal notice must be followed by written confirmation within 10 days.
- H.** When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charge as set forth in E2.4.9 of this Tariff and in E5.2.7 following. When Access Service is disconnected after the expiration of the minimum period, billing for the service will be performed in accordance with the provisions set forth in E2.4.1.C. of this Tariff.

#### **E5.2.7 Minimum Period Charges**

- A.** When Access Service is disconnected prior to the expiration of the minimum period, the customer is obligated for payment of the minimum period charge as set forth following. When Access Service is disconnected after the expiration of the minimum period, billing for the service will be in accordance with E2.4.1 of this Tariff. The disconnected date is the final date the customer has use of the service.

The Minimum Period Charge, for service provided with a one month minimum period will be determined as follows:

1. For BellSouth SWA service usage sensitive rate elements (i.e. Carrier Common Line, Local Switching, Access Tandem Switching, BellSouth SWA Common Transport, and Interconnection), the charge for a month or fraction thereof is equal to the applicable rates for the actual or assumed usage for the month or such fraction thereof.
2. For BellSouth SWA Transport components which are not usage sensitive (i.e., Switched Local Channel, Switched Dedicated Interoffice Channel and Channelization Equipment), the charge for a month or fraction thereof is the applicable monthly rates for the service as set forth in Section 6.8 of Tariff FCC No. 1.
3. For Special Access (a.k.a. BellSouth SPA) service, the charge for a month or fraction thereof is the applicable monthly rate for the service as set forth in Section E7. of this Tariff.

**Note 1:** Specific regulations for BellSouth Metro Ethernet service minimum period, service rearrangements (reconfigurations) and changes are provided in E7.4.32 of this Tariff.

BELLSOUTH  
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TENNESSEE

## ACCESS SERVICES TARIFF

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Nashville, Tennessee

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## E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE

### E5.2 Access Order (Cont'd)

#### E5.2.7 Minimum Period Charges (Cont'd)

- B. The Minimum Period Charges for BellSouth SWA FGD and BellSouth SWA TSBSA 3 service will be as set forth in E2.4.2 preceding.
- C. **(DELETED)**
- D. All applicable nonrecurring charges for the service will be billed in addition to the Minimum Period Charge.
- E. Should billing for a service which is disconnected prior to the expiration of the minimum period cover multiple billing cycles, the bill reflecting the disconnect of service will be adjusted to account for that portion of the Minimum Period Charge previously billed to the customer. In no event shall the total recurring charge billed to the customer for such service exceed the applicable Minimum Period Charge.

All applicable nonrecurring charges associated with the provision of service will be billed in addition to the Minimum Period Charge. Such nonrecurring charges include the nonrecurring charge for the installation of service and/or optional features, Basic Service Elements, Service Order Modification Charges, Additional Engineering and Labor Charges, if any, etc.

#### E5.2.8 Shared Use Facilities

Shared Use (i.e. BellSouth SWA and BellSouth Expanded Interconnection services provided over Special Access (a.k.a. BellSouth SPA)) is allowed. All Shared Use facilities will be ordered and provided as Special Access (a.k.a. BellSouth SPA). While Shared Use is allowed, individual services utilizing these facilities must be ordered as BellSouth SWA, Special Access (a.k.a. BellSouth SPA) or Virtual Access Cross Connect, Physical Access Cross Connect, or Intra-Office Collocation Cross Connect Service. When placing the order for individual service (s) the customer must specify a channel assignment for each service ordered. Shared Use of BellSouth SWA facilities (i.e. Special Access (a.k.a. BellSouth SPA) provided over BellSouth SWA) is not allowed.

(D)

(C)

(C)

(D)

(D)

(T)

Note 1: **(DELETED)**



BELLSOUTH  
TELECOMMUNICATIONS  
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ACCESS SERVICES TARIFF

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.2 Access Order (Cont'd)**

#### **E5.2.8 Shared Use<sup>9</sup> Facilities (Cont'd)**

(D)

(D)

#### **E5.2.9 BellSouth SWA service To Cellular Interconnections**

For BellSouth SWA FGB, BellSouth SWA FGD and BellSouth SWA TSBSA 1 and TSBSA 3 service provided to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Company access tandem office, the customer shall provide information to the Company indicating the NXX code(s) to be accessed.

### **E5.3 Available Inventory**

Available inventory is limited and does not include facilities previously ordered. The Company will make every reasonable effort to maintain sufficient available inventory to provide Access Service in accordance with customer's requested service date intervals. To the extent that service can be provided, Access Orders will be satisfied from available inventory.

### **E5.4 Shared Network Arrangement**

#### **E5.4.1 General**

- A. Shared Network Arrangement (SNA) is a service offering whereby one or more customers may share capacity on a channelized high capacity service. The BellSouth SWA DS3 and BellSouth SWA DS1 service customers who are sharing capacity on their services with others are considered to be the host subscribers under these arrangements. The host subscriber is considered the customer for the higher level service and is solely responsible for payment of the rate elements for such level of service, from the subscribers terminal location through channelization. SNAs will be limited to customers utilizing BellSouth SWA DS3 service sharing capacity with other customers utilizing sub-BellSouth SWA DS3 services and/or customers utilizing BellSouth SWA DS1 service sharing capacity with other customers utilizing sub-BellSouth SWA DS1 services. Each rate element of any complete service, associated with the SNA, will be billed to a single subscriber and the Company will maintain separate records (including billing and network configuration) for each customer's portion of the SNA.
- B. Each service user of the lower level service is responsible for payment of the charges associated with lower level service. Under the SNA, the Company may provide the host subscriber record information (e.g. traffic patterns, percent interstate usage, etc.) pertaining to the services of other users of the shared network. Disclosure of record information will be under the sole discretion of the Company as is necessary to perform billing reconciliations and/or other functions required in connection with maintaining separate account records.
- C. Each subscriber entering into the SNA is solely responsible to the Company for charges associated with that subscriber's portion of the shared network.
  1. For example, SNAs for Switched Access Dedicated Transport, the host customer would be responsible for a BellSouth SWA DS3 service Switched Local Channel and the DS3 to DS1 Channelization Equipment. The service user will be responsible for payment of the Switched Dedicated Interoffice Channel charges as well as any end office based BellSouth SWA charges associated with the service.

**Note 1:** (DELETED)

(T)

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## ACCESS SERVICES TARIFF

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## **E5. ORDERING OPTIONS FOR BELLSOUTH SWA AND SPECIAL ACCESS (A.K.A. BELLSOUTH SPA) SERVICE**

### **E5.4 Shared Network Arrangement (Cont'd)**

#### **E5.4.1 General (Cont'd)**

- D.** Disconnection of the service by the host subscriber does not relieve another user of the shared network of any obligation to pay access charges associated with the portion of the shared network to which that user subscribes. The host subscriber is solely responsible for notifying the connecting service user in the event of disconnection of the host's service which affects that portion of the shared network service to which the user has subscribed. It is the responsibility of the service user to issue disconnect requests to the Company in the event the service user is notified by the host that the facility will be disconnected.
- E.** SNAs can be utilized on any of the following rate elements which comprise a service arrangement within a shared network:
  - Switched Local Channels
  - Switched Access Channelization Elements
  - Switched Access Dedicated Interoffice Channels
- F.** A one-time Coordination Charge will be assessed with the establishment of a Shared Network Arrangement. The host subscriber and the service user may, by mutual agreement, designate which party will be responsible for payment of the Coordination Charge. In the event no such agreement is communicated to the Company, the charge will be applied to the host subscriber's account and the host subscriber will be responsible for payment of said charge.
- G.** Coordination Charges for the establishment of a SNA for *BellSouth SWA* services are specified in Section 6.8.7 of Tariff FCC No. 1. In addition, a separate Processing Charge will also apply to process each service order on a shared network account. (C)