

SECTION 2 - Service Description

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**SD-1.4.6 Entrance Facility Construction Availability**

AT&T will provide Entrance Facility Construction (EFC) for eligible orders. EFC is a deregulated activity consisting of conduit, other support structures, or physical pathway necessary for the installation of Service from the property line of the premises where the entrance facility is to be constructed to the minimum point of entry of the building where the Network Terminating Equipment (NTE) is located.

For terms and conditions, refer to:

[http://cpr.att.com/pdf/service\\_publications/EFC\\_Attachment.pdf](http://cpr.att.com/pdf/service_publications/EFC_Attachment.pdf)

**SD-1.4.7 Expedite Request Charge**

If a wholesale Customer requests an improved Service due date (an Expedite Request), AT&T will review each individual Expedite Request and, in its sole discretion, determine if the due date can be improved. Not all requests will result in a due date improvement. Each Expedite Request will result in an Expedite Order Charge even if the due date is not improved. An Expedite Request should not be sent before an original due date has been established.

**SD-1.4.8 Network on Demand**

Customer may purchase Service using an optional Network on Demand ordering process. Network on Demand is described in the Network on Demand Guide, available at: [http://cpr.att.com/pdf/publications/NOD\\_Guide.pdf](http://cpr.att.com/pdf/publications/NOD_Guide.pdf), which AT&T may change from time to time. Customer's use of Network on Demand is subject to the Network on Demand Guide and Customer's acceptance of any terms and conditions associated with the Business Center online portal. To purchase Service through the Network on Demand ordering process, such Service must be: (i) ordered and managed using the Network on Demand functionality in the AT&T Business Center online portal; and (ii) purchased under an agreement that expressly permits Customer to purchase Service using the Network on Demand ordering process.

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## **SD-2 Service Availability**

Service provides transport service where suitable equipment and facilities are available in selected geographic areas. Where facilities are not available, facilities may be constructed subject to the Special Construction terms and conditions set forth in Section SD-4.11. Special Construction charges may apply.

## **SD-3 Provisioning and Service Arrangements**

Service will be provisioned using the service components described below.

Service is available in the following serving arrangements and types of Ports, subject to the terms and conditions set forth in those sections:

- Basic Arrangement and Basic Ports described in Section SD-3.1;
- Per Packet Class of Service (PPCoS) Arrangement and PPCoS Ports described in Section SD-3.2;
- Broadband Arrangement and Broadband Ports described in Section SD-3.3; and
- External Network-to-Network Interface (ENNI) Arrangement and ENNI Ports described in Section SD-3.4.

Unless specifically stated otherwise, all references to Ports or Ports in Sections SD-3.1, SD-3.2, SD-3.3, or SD-3.4 shall be deemed to refer to only the type of Port addressed by that Section (e.g., "Port" in Section SD-3.1 refers to only Basic Ports). Unless specifically stated otherwise, all references to Ports or Ports in other Sections of this Service Guide shall be deemed to refer to any of the Port types - Basic Ports, PPCoS Ports, Broadband Ports, and ENNI Ports.

The amount of Port capacity available for Customer's use is subject to overhead, including information that AT&T or other service providers require to deliver or receive Ethernet frames (packets) to and from the Port the Customer purchased.

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### **SD-3.1 Basic Arrangement**

This type of service provides transport of data using a fixed class of service for each Ethernet Virtual Connection (EVC).

#### **SD-3.1.1 Basic Customer Port Connection (Basic Port)**

This component provides the physical transport facilities from the Customer's Premises to an Ethernet switch at an AT&T central office. The Port is available at transmission speeds of 100 Mbps, 1 Gbps, 10 Gbps, and 100 Gbps.