

SECTION 2 - Service Description

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**SD-4.9 Maintenance of Service, Additional Engineering and Additional Labor****SD-4.9.1 Maintenance of Service**

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If a Customer reports a trouble to AT&T, and AT&T does not find trouble with the service it provides, a Maintenance of Service Charge will apply. The charge will be identified as Maintenance of Service or Non-Productive Dispatch (using USOCs MVV, MVV++, or NPD) on the Customer's bill.

A Maintenance of Service Charge also applies if: (i) AT&T is able to clear any trouble with AT&T's service without a dispatch, but the Customer has requested a dispatch, such as for repair verification or cooperative testing; or (ii) the Customer issues a trouble report for which AT&T needs access to the Customer's premises, and AT&T personnel are not given access to the premises.

The Maintenance of Service Charge applies for each AT&T worker dispatched, for the time from dispatch to the time when the service call is completed, including travel time. Charges will be calculated per half hour, rounded up to the next half hour, and billed as a First Half Hour and Each Additional Half Hour or Fraction Thereof.

Examples: 45 minutes will be billed as one First Half Hour and one Additional Half Hour or Additional Fraction Thereof. Two hours and 15 minutes will be billed as one First Half Hour and four Additional Half Hours or Additional Fractions Thereof.

Any dispatch outside the normal working hours of the AT&T workers dispatched will be subject to a minimum charge of four hours.

Hourly rates are based upon the time of day, day of the week, and whether the work is performed on an AT&T holiday. Billing rates will apply as follows:

- Basic Time - 8:00 a.m. – 5:00 p.m., Monday through Friday (except holidays).
- Overtime - Monday through Friday outside Basic Time and Saturdays (except holidays).
- Premium Time - Sundays and AT&T holidays.

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SECTION 2 - Service Description

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**SD-4.9.2 Additional Engineering**

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Additional Engineering is not an ordering option but will be applied to an order when AT&T determines additional engineering is necessary to accommodate a Customer request. When additional engineering is required, the Customer will be notified and furnished with a written statement setting forth the justification for the additional engineering as well as an estimate of the charges.

If the Customer agrees to the additional engineering, a firm order will be established. If, after being notified that additional engineering of AT&T facilities is required, the Customer does not want the service or facilities, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the Customer for the additional engineering may not exceed the estimated amount by more than 10 percent.

Additional Engineering will be provided by AT&T at the request of the Customer only when:

- A Customer requests additional technical information after AT&T has already provided the technical information normally included on the Design Layout Report (DLR).
- Additional engineering time is incurred by AT&T to engineer a Customer's request for a customized service.

AT&T will notify the Customer that Additional Engineering Charges will apply before any additional engineering is undertaken.

SECTION 2 - Service Description

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**SD-4.9.3 Additional Labor**

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Additional Labor is that labor requested by the Customer on a given service and agreed to by AT&T as set forth in the following.

AT&T will notify the Customer that Additional Labor Charges, as set forth in the pricing section of this Service Guide, will apply before any additional labor is undertaken. Additional Labor Charges apply for each half hour or fraction thereof unless otherwise specified herein.

A call-out of AT&T personnel requiring Additional Labor will be charged a minimum of four (4) hours on an Overtime and/or Premium Time basis when the call-out is attributed to a Customer request/problem. However, at no time will the Customer be charged if trouble is found to be on AT&T's side of the demarcation point.

Types of Additional Labor are:

- Overtime Installation is that AT&T installation effort outside of a normal business day. (USOC ALH) (C)
- Stand by includes all time in excess of one-quarter (1/4) hour during which AT&T personnel stand by at the Customer's request. (USOC ALT) (C)
- Additional Testing and additional Maintenance with Other Service Providers: Additional testing, maintenance or repair of facilities which connect to facilities of other service providers, is that which is in addition to the normal effort required to test, maintain or repair facilities provided solely by AT&T. (USOC ALK) (C)
- Other Labor: Other Labor is that additional labor not included in the preceding items, including but not limited to labor incurred to accommodate a specific Customer request that involves only labor which is not covered by any other section of this Service Guide. (USOC ALK) (C)

Hourly rates for Additional Labor are based upon the time of day, day of the week, and if the work is performed on an AT&T holiday as set forth below:

- Basic Time - Work related efforts of AT&T performed during a normal business day, 8:00 a.m. – 5:00 p.m., Monday through Friday.
- Overtime - Work related efforts of AT&T performed outside of a normal business day (Monday through Friday), and on Saturdays.
- Premium Time - Work related efforts of AT&T performed on Sundays and/or AT&T holidays.

SECTION 2 - Service Description

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**SD-4.10 Testing**

Additional Cooperative Acceptance Testing and Nonscheduled Testing are testing services available to Customers.

- **Additional Cooperative Acceptance Testing (ACAT)** (USOC SNT++) (C)  
When a Customer provides a technician at its premises or at an end user's premises, with suitable test equipment to perform the requested tests, AT&T will provide a technician at its office for the purpose of conducting Additional Cooperative Acceptance Testing. At the Customer's request, AT&T will provide a technician at the Customer's premises or at the end user premises.
- **Nonscheduled Testing (NST)** (USOC SNO++) (C)  
When a Customer provides a technician at its premises with suitable test equipment to perform the required tests, AT&T will provide a technician at its office for the purpose of conducting Nonscheduled Testing. At the Customer's request, AT&T will provide a technician at the Customer's premises.

When the Customer subscribes to testing services, the Customer shall make the facilities to be tested available to AT&T at times mutually agreed upon.

**SD-4.11 Special Construction****SD-4.11.1 General**

This section contains the conditions and charges applicable for special construction of facilities.

When special construction of facilities is required, the conditions following apply in addition to all conditions, rates and charges set forth in this Service Guide.

**SD-4.11.2 Conditions****SD-4.11.2.1 Ownership of Facilities**

AT&T retains ownership of all specially constructed facilities provided under this Service Guide.

**SD-4.11.2.2 Interval to Provide Facilities**

Based on available information and the type of service ordered, AT&T will establish a completion date for the specially constructed facilities. If the scheduled completion date cannot be met due to circumstances beyond the control of AT&T, a new completion date will be established and the Customer will be notified.

SECTION 2 - Service Description

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**SD-4.12 Billing Media**

The Customer may, without charge, receive the initial copy of their monthly bill and service and feature record in a standard media format provided by AT&T. Billing media formats include:

- Paper
- Electronic Data Interchange (EDI)
- Electronic data transmission
- (D)
- CD-ROM
- DVD (not available in IL, IN, MI, OH, WI and AL, FL, GA, KY, LA, MS, NC, SC, TN) (C)
- (D)

Not all billing media formats are available from every AT&T participating carrier. Additional copies of bills and secondary bills may be available subject to an additional charge.

Changes involving billing format changes or changes to the billing period are also subject to an additional charge.

**SD-5 Traffic Controls and Limitations**

AT&T may use controls to limit the amount of broadcast, unknown unicast, and multicast (BUM) traffic to protect the AT&T Switched Ethernet network against traffic storms. The maximum throughput of combined BUM traffic will be set at 2 Mbps per multipoint EVC, unless the Customer purchases the Enhanced Multicast optional feature in SD-4.7. Packets dropped by traffic controls are not included in SLA calculations. AT&T recommends that Customers enable controls for BUM traffic within the Customer network(s). There is no BUM restriction on point-to-point EVCs.

SECTION 4 - Pricing

**P-4.5 Additional Engineering, Additional Labor and Testing Charges**

<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<u>Additional Engineering</u>					
Basic Time - per engineer	IL, IN, MI, OH, WI	AEH	\$49.91	AEH	\$44.69
	CA	AEHNF/AEH++	\$62.08	AEHNS	\$36.00
	NV	AEHNF/AEH++	\$44.69	AEHNF/AEH++	\$44.69
	AR, KS, MO, OK, TX	AEH	\$34.59	AEH	\$24.97
	AL, FL, GA, KY, LA, MS, NC, SC, TN	AEH	\$31.00	AEH	\$22.00
Overtime - per engineer	IL, IN, MI, OH, WI	AEH	\$76.70	AEH	\$50.75
	CA	AEHXF/AEH++	\$76.70	AEHXS	\$50.75
	NV	AEHXF/AEH++	\$64.40	AEHXF/AEH++	\$64.40
	AR, KS, MO, OK, TX	AEH	\$41.37	AEH	\$31.75
	AL, FL, GA, KY, LA, MS, NC, SC, TN	AEH	\$37.00	AEH	\$26.00
<u>Additional Labor - installation</u>					
Overtime - per technician	IL, IN, MI, OH, WI	ALH	\$250.00	ALH	\$100.00
	CA	ALHXF/ALH++	\$250.00	ALHXS	\$100.00
	NV	ALHXF/ALH++	\$250.00	ALHXF/ALH++	\$250.00
	AR, KS, MO, OK, TX	ALH	\$250.00	ALH	\$100.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALH	\$250.00	ALH	\$100.00
Premium Time - per technician	IL, IN, MI, OH, WI	ALH	\$300.00	ALH	\$220.00
	CA	ALHPF/ALH++	\$300.00	ALHPS	\$250.00
	NV	ALHPF/ALH++	\$300.00	ALHPF/ALH++	\$300.00
	AR, KS, MO, OK, TX	ALH	\$300.00	ALH	\$250.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALH	\$300.00	ALH	\$250.00
<u>Additional Labor - standby</u>					
Basic Time - per technician	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALT	\$36.00	ALT	\$23.00
Overtime - per technician	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALT	\$44.00	ALT	\$29.00
Premium Time - per technician	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALT	\$52.00	ALT	\$34.00

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SECTION 4 - Pricing

Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate					
	States	USOC	First Half Hour or Fraction Thereof	USOC	Each Additional Half Hour or Fraction Thereof
<u>Additional Labor - standby</u>					
Basic Time - per technician	IL, IN, MI, OH, WI	ALT	None	ALT	\$23.67
	CA		None	ALTNS	\$40.00
	NV		None	ALTNF/ALT++	\$85.00
	AR, KS, MO, OK, TX		\$0.00	ALT	\$115.00
Overtime - per technician	IL, IN, MI, OH, WI	ALT	None	ALT	\$27.05
	CA		None	ALTXS	\$50.00
	NV		None	ALTXF/ALT++	\$80.00
	AR, KS, MO, OK, TX		\$0.00	ALT	\$140.00
Premium Time - per technician	IL, IN, MI, OH, WI	ALT	None	ALT	\$31.29
	CA		None	ALTPS	\$60.00
	NV		None	ALTPF/ALT++	\$90.00
	AR, KS, MO, OK, TX		\$0.00	ALT	\$170.00

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Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate					
	States	USOC	First Half Hour or Fraction Thereof	USOC	Each Additional Half Hour or Fraction Thereof
<u>Additional Labor - testing and maintenance with other telephone companies or Other labor</u>					
Basic Time - per technician	IL, IN, MI, OH, WI	ALK	\$23.94	ALK	\$22.68
	CA	ALKNF/ALK++	\$45.00	ALKNS	\$50.00
	NV - installation technician	ALKNR/ALK++	\$115.00	ALKNR/ALK++	\$115.00
	NV - central office technician	ALKNM	\$40.00	ALKNM	\$40.00
	AR, KS, MO, OK, TX	ALK	\$85.00	ALK	\$55.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALK	\$42.00	ALK	\$23.00
Overtime - per technician	IL, IN, MI, OH, WI	ALK	\$26.62	ALK	\$26.62
	CA	ALKXF/ALK++	\$50.00	ALKXS	\$42.00
	NV - installation technician	ALKXR/ALK++	\$80.00	ALKXR/ALK++	\$80.00
	NV - central office technician	ALKXM	\$60.00	ALKXM	\$60.00
	AR, KS, MO, OK, TX	ALK	\$100.00	ALK	\$80.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALK	\$49.00	ALK	\$29.00
Premium Time - per technician	IL, IN, MI, OH, WI	ALK	\$31.46	ALK	\$31.46
	CA	ALKPF/ALK++	\$50.00	ALKPS	\$55.00
	NV - installation technician	ALKPR/ALK++	\$110.00	ALKPR/ALK++	\$110.00
	NV - central office technician	ALKPM	\$95.00	ALKPM	\$95.00
	AR, KS, MO, OK, TX	ALK	\$110.00	ALK	\$90.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	ALK	\$57.00	ALK	\$34.00



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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Maintenance of Service Charges</b>					
Basic Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVVBT	\$200.00	MVV MVVBT	\$85.00
Overtime	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVVOT	\$350.00	MVV MVVOT	\$150.00
Premium Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVVPT	\$400.00	MVV MVVPT	\$185.00
<b>Non-Productive Dispatch Charges</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Non-Productive Dispatch Charges</b>					
Basic Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$200.00	NPD	\$85.00
Overtime	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$350.00	NPD	\$150.00
Premium Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$400.00	NPD	\$185.00

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Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate					
	States	USOC	First Half Hour or Fraction Thereof	USOC	Each Additional Half Hour or Fraction Thereof
<u>Additional Cooperative Acceptance Testing (ACAT)</u>					
Basic Time - per technician	IL, IN, MI, OH, WI	SNTX+	\$40.92	SNTX+	\$22.60
	CA	SNTNF/SNT++	\$42.00	SNTNS	\$21.00
	NV	SNTNR/SNT++	\$40.21	SNTNM	\$32.72
	AR, KS, MO, OK, TX	SNT	\$85.00	SNTX+	\$55.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNTX+	\$37.00	SNTX+	\$23.00
Overtime - per technician	IL, IN, MI, OH, WI	SNTX+	\$41.28	SNTX+	\$25.99
	CA	SNTXF/SNT++	\$45.00	SNTXS	\$24.00
	NV	SNTXR/SNT++	\$60.32	SNTXM	\$49.08
	AR, KS, MO, OK, TX	SNT	\$100.00	SNTX+	\$80.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNTX+	\$44.00	SNTX+	\$29.00
Premium Time - per technician	IL, IN, MI, OH, WI	SNTX+	\$46.34	SNTX+	\$29.57
	CA	SNTPF/SNT++	\$49.00	SNTPS	\$28.00
	NV	SNTPR/SNT++	\$80.42	SNTPM	\$65.43
	AR, KS, MO, OK, TX	SNT	\$110.00	SNTX+	\$90.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNTX+	\$52.00	SNTX+	\$34.00

SECTION 4 - Pricing

<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Interstate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Nonscheduled Testing (NST)</b>					
Basic Time - per technician	IL, IN, MI, OH, WI	SNOX+	\$40.92	SNOX+	\$22.60
	CA	SNONF/SNO++	\$42.00	SNONS	\$21.00
	NV	SNONR/SNT++	\$40.21	SNONM	\$32.72
	AR, KS, MO, OK, TX	SNO	\$85.00	SNOX+	\$55.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNOX+	\$37.00	SNOX+	\$23.00
Overtime - per technician	IL, IN, MI, OH, WI	SNOX+	\$41.28	SNOX+	\$25.99
	CA	SNOXF/SNO++	\$45.00	SNOXS	\$24.00
	NV	SNOXR/SNT++	\$60.32	SNOXM	\$49.08
	AR, KS, MO, OK, TX	SNO	\$100.00	SNOX+	\$80.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNOX+	\$44.00	SNOX+	\$29.00
Premium Time - per technician	IL, IN, MI, OH, WI	SNOX+	\$46.34	SNOX+	\$29.57
	CA	SNOPF/SNO++	\$49.00	SNOPS	\$28.00
	NV	SNOPR/SNT++	\$80.42	SNOPM	\$65.43
	AR, KS, MO, OK, TX	SNO	\$110.00	SNOX+	\$90.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN	SNOX+	\$52.00	SNOX+	\$34.00

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Additional Engineering</b>					
Basic Time - per engineer	CA	AEHNF	\$34.43	AEHNS	\$34.43
	NV	AEHNF	\$42.94	AEHNF	\$42.94
	IL	AEH	\$35.18	AEH	\$35.18
	IN, MI, OH, WI	AEH	\$49.91	AEH	\$44.69
	AR, OK	AEH	\$34.59	AEH	\$24.97
	KS	AEH	\$75.28	AEH	\$22.00
	MO	AEH	\$75.99	AEH	\$21.40
	FL, GA, LA, MS, NC, SC, TN, TX	AEH	\$66.00	AEH	\$39.79
	AL	AEH	\$51.66	AEH	\$22.88
	KY	AEH	\$31.00	AEH	\$22.00
Overtime - per engineer	CA	AEHXF	\$48.09	AEHXS	\$48.09
	NV	AEHXF	\$64.40	AEHXF	\$64.40
	IL	AEH	\$41.72	AEH	\$41.72
	IN, MI, OH, WI	AEH	\$76.70	AEH	\$50.75
	AR, OK	AEH	\$41.37	AEH	\$31.75
	KS	AEH	\$78.61	AEH	\$25.33
	MO	AEH	\$79.33	AEH	\$74.24
	FL, GA, LA, MS, NC, SC, TN, TX	AEH	\$73.41	AEH	\$47.20
	AL	AEH	\$54.51	AEH	\$25.74
	KY	AEH	\$37.00	AEH	\$26.00
<b>Additional Labor - installation</b>					
Basic time - per technician	LA, SC, MS	ALH	\$29.31	ALH	\$3.10
Overtime - per technician	CA	ALHXF	\$26.10	ALHXS	\$26.10
	NV	ALHXF	\$60.32	ALHXF	\$60.32
	IL, IN, MI, OH, WI	ALH	\$250.00	ALH	\$100.00
	AR	ALH	\$36.35	ALH	\$26.73
	KS	ALH	\$56.67	ALH	\$3.39
	OK	ALH	\$250.00	ALH	\$100.00
	MO	ALH	\$58.01	ALH	\$3.42
	FL, GA, NC, TN, TX	ALH	\$29.31	ALH	\$3.10
	LA, MS, SC	ALH	\$32.42	ALH	\$6.21
	AL		\$6.37		\$6.37
	KY	ALH	\$8.00	ALH	\$8.00
	Premium Time - per technician	CA	ALHPF	\$34.00	ALHPS
NV		ALHPF	\$80.42	ALHPF	\$80.42
IL, IN, MI, OH, WI		ALH	\$300.00	ALH	\$220.00
AR		ALH	\$41.77	ALH	\$32.15
KS		ALH	\$60.06	ALH	\$6.78
OK		ALH	\$300.00	ALH	\$250.00
MO		ALH	\$61.42	ALH	\$6.83
FL, GA, TN, TX		ALH	\$32.42	ALH	\$6.21
AL			\$13.99		\$13.99
KY	ALH	\$12.00	ALH	\$12.00	

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<u>Additional Labor - standby</u>					
Basic Time - per technician	AR	ALT	\$0.00	ALT	\$21.32
	KS	ALT	\$0.00	ALT	\$19.86
	OK	ALT	\$0.00	ALT	\$115.00
	MO	ALT	\$0.00	ALT	\$18.49
	FI, GA, LA, MS, NC, SC, TN, TX	ALT	\$0.00	ALT	\$17.91
	AL		\$61.82		\$19.92
	KY	ALT	\$36.00	ALT	\$23.00
Overtime - per technician	AR	ALT	\$0.00	ALT	\$26.73
	KS	ALT	\$0.00	ALT	\$23.25
	OK	ALT	\$0.00	ALT	\$140.00
	MO	ALT	\$0.00	ALT	\$21.91
	FI, GA, LA, MS, NC, SC, TN, TX	ALT	\$0.00	ALT	\$21.01
	AL		\$65.63		\$23.72
	KY	ALT	\$44.00	ALT	\$29.00
Premium Time - per technician	AR	ALT	\$0.00	ALT	\$32.15
	KS	ALT	\$0.00	ALT	\$26.64
	OK	ALT	\$0.00	ALT	\$170.00
	MO	ALT	\$0.00	ALT	\$25.32
	FI, GA, LA, MS, NC, SC, TN, TX	ALT	\$0.00	ALT	\$24.12
	AL		\$69.44		\$27.51
	KY	ALT	\$52.00	ALT	\$34.00
	<b>States</b>	<b>USOC</b>	<b>First Quarter Hour</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<u>Additional Labor - standby</u>					
Basic Time - per technician	CA		None	ALTNS	\$18.16
	NV		None	ALTNF	\$40.21
	IL, IN, MI, OH, WI		None	ALT	\$23.67
Overtime - per technician	CA		None	ALTXS	\$26.10
	NV		None	ALTXF	\$60.32
	IL, IN, MI, OH, WI		None	ALT	\$27.05
Premium Time - per technician	CA		None	ALTPS	\$34.00
	NV		None	ALTPF	\$80.42
	IL, IN, MI, OH, WI		None	ALT	\$31.29

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Additional Labor - testing and maintenance with other telephone companies or Other Labor</b>					
Basic Time - per technician	CA	ALKNF	\$18.16	ALKNS	\$18.16
	NV - installation technician	ALKNR	\$40.21	ALKNR	\$40.21
	NV - central office technician	ALKNM	\$32.72	ALKNM	\$32.72
	IL	ALK	\$23.77	ALK	\$22.68
	IN, MI, OH, WI	ALK	\$23.94	ALK	\$22.68
	AR	ALK	\$30.93	ALK	\$21.32
	KS	ALK	\$73.14	ALK	\$19.86
	OK	ALK	\$85.00	ALK	\$55.00
	MO	ALK	\$73.08	ALK	\$18.49
	FL, GA, LA, MS, NC, SC, TN, TX	ALK	\$44.12	ALK	\$17.91
	AL		\$61.82		\$21.16
	KY	ALK	\$42.00	ALK	\$23.00
Overtime - per technician	CA	ALKXF	\$26.10	ALKXS	\$26.10
	NV - installation technician	ALKXR	\$60.00	ALKXR	\$60.00
	NV - central office technician	ALKXM	\$45.00	ALKXM	\$45.00
	IL, IN, MI, OH, WI	ALK	\$26.62	ALK	\$26.62
	AR	ALK	\$36.35	ALK	\$26.73
	KS	ALK	\$76.53	ALK	\$23.25
	OK	ALK	\$100.00	ALK	\$80.00
	MO	ALK	\$76.50	ALK	\$21.91
	FL, GA, LA, MS, NC, SC, TN, TX	ALK	\$47.22	ALK	\$21.01
	AL		\$65.63		\$24.97
	KY	ALK	\$49.00	ALK	\$29.00
	Premium Time - per technician	CA	ALKPF	\$34.00	ALKPS
NV - installation technician		ALKPR	\$75.00	ALKPR	\$75.00
NV - central office technician		ALKPM	\$65.00	ALKPM	\$65.00
IL, IN, MI, OH, WI		ALK	\$31.46	ALK	\$31.46
AR		ALK	\$41.77	ALK	\$32.15
KS		ALK	\$79.92	ALK	\$26.64
OK		ALK	\$110.00	ALK	\$90.00
MO		ALK	\$79.91	ALK	\$25.32
FL, GA, LA, MS, NC, SC, TN, TX		ALK	\$50.33	ALK	\$24.12
AL			\$69.44		\$28.78
KY		ALK	\$57.00	ALK	\$34.00

SECTION 4 - Pricing

<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Maintenance of Service Charges</b>					
Basic Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVBVT	\$200.00	MVV MVBVT	\$85.00
Overtime	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVBOT	\$350.00	MVV MVBOT	\$150.00
Premium Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV AL, FL, GA, KY, LA, MS, NC, SC, TN	MVV MVBPT	\$400.00	MVV MVBPT	\$185.00
<b>Non-Productive Dispatch Charges</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Non-Productive Dispatch Charges</b>					
Basic Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$200.00	NPD	\$85.00
Overtime	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$350.00	NPD	\$150.00
Premium Time	AR, KS, MO, OK, TX IL, IN, MI, OH, WI CA NV	NPD	\$400.00	NPD	\$185.00

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Additional Cooperative Acceptance Testing (ACAT)</b>					
Basic Time - per technician	CA	SNTNF	\$18.16	SNTNS	\$18.16
	NV - Field technician	SNTNR	\$40.21	SNTNR	\$40.21
	NV - central office technician	SNTNM	\$32.72	SNTNM	\$32.72
	IL	SNTX+	\$23.77	SNTX+	\$22.60
	IN, MI, OH, WI	SNTX+	\$40.92	SNTX+	\$22.60
	AR	SNT	\$33.51	SNT	\$21.32
	KS	SNT	\$73.14	SNT	\$19.86
	OK	SNT	\$85.00	SNT	\$55.00
	MO	SNT	\$73.08	SNT	\$18.49
	TX	SNT	\$44.12	SNT	\$17.91
	FL, GA, LA, MS, SC, TN	SNTX+	\$44.12	SNTX+	\$17.91
	NC	SNT	\$44.12	SNT	\$17.91
	AL	SNTX+	\$30.97	SNTX+	\$21.67
	KY	SNTX+	\$37.00	SNTX+	\$23.00
Overtime - per technician	CA	SNTXF	\$26.10	SNTXS	\$26.10
	NV - Field technician	SNTXR	\$60.32	SNTXR	\$60.32
	NV - central office technician	SNTXM	\$49.08	SNTXM	\$49.08
	IL	SNTX+	\$27.85	SNTX+	\$25.99
	IN, MI, OH, WI	SNTX+	\$41.28	SNTX+	\$25.99
	AR	SNT	\$38.93	SNT	\$26.73
	KS	SNT	\$76.53	SNT	\$23.25
	OK	SNT	\$100.00	SNT	\$80.00
	MO	SNT	\$76.50	SNT	\$21.91
	TX	SNT	\$47.22	SNT	\$21.01
	FL, GA, LA, MS, SC, TN, TX	SNTX+	\$47.22	SNTX+	\$21.01
	NC	SNT	\$47.22	SNT	\$21.01
	AL	SNTX+	\$34.92	SNTX+	\$25.62
	KY	SNTX+	\$44.00	SNTX+	\$29.00

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Additional Cooperative Acceptance Testing (ACAT)</b>					
Premium Time - per technician	CA	SNTPF	\$34.00	SNTPS	\$34.00
	NV - Field technician	SNTPR	\$80.42	SNTPR	\$80.42
	NV - central office technician	SNTPM	\$65.43	SNTPM	\$65.43
	IL	SNTX+	\$31.93	SNTX+	\$29.57
	IN, MI, OH, WI	SNTX+	\$46.34	SNTX+	\$29.57
	AR	SNT	\$44.35	SNTX+	\$32.15
	KS	SNT	\$79.92	SNTX+	\$26.64
	OK	SNT	\$110.00	SNTX+	\$90.00
	MO	SNT	\$79.91	SNTX+	\$25.32
	TX	SNT	\$50.33	SNTX+	\$24.12
	FL, GA, LA, MS, SC, TN	SNTX+	\$50.33	SNTX+	\$24.12
	NC	SNT	\$50.33	SNT	\$24.12
	AL	SNTX+	\$38.87	SNTX+	\$29.57
	KY	SNTX+	\$52.00	SNTX+	\$34.00
<b>Nonscheduled Testing (NST)</b>					
Basic Time - per technician	CA	SNONF	\$18.16	SNONS	\$18.16
	NV - field technician	SNONR	\$40.21	SNONR	\$40.21
	NV - central office technician	SNONM	\$32.72	SNONM	\$32.72
	IL	SNOX+	\$23.77	SNOX+	\$22.60
	IN, MI, OH, WI	SNOX+	\$40.92	SNOX+	\$22.60
	AR	SNO	\$30.31	SNO	\$18.11
	KS	SNO	\$73.14	SNO	\$19.86
	OK	SNO	\$85.00	SNO	\$55.00
	MO	SNO	\$73.08	SNO	\$18.49
	TX	SNO	\$44.12	SNOX+	\$17.91
	FL, GA, LA, MS, SC, TN	SNOX+	\$44.12	SNOX+	\$17.91
	NC	SNO	\$44.12	SNO	\$17.91
	AL	SNOX+	\$30.51	SNOX+	\$21.16
	KY	SNOX+	\$37.00	SNOX+	\$23.00

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<b>Maintenance of Service, Additional Engineering, Additional Labor and Testing Charges - Intrastate</b>					
	<b>States</b>	<b>USOC</b>	<b>First Half Hour or Fraction Thereof</b>	<b>USOC</b>	<b>Each Additional Half Hour or Fraction Thereof</b>
<b>Nonscheduled Testing (NST)</b>					
Overtime - per technician	CA	SNOXF	\$26.10	SNOXS	\$26.10
	NV - field technician	SNOXR	\$60.32	SNOXR	\$60.32
	NV - central office technician	SNOXM	\$49.08	SNOXM	\$49.08
	IL	SNOX+	\$27.85	SNOX+	\$25.99
	IN, MI, OH, WI	SNOX+	\$41.28	SNOX+	\$25.99
	AR	SNO	\$34.92	SNO	\$22.72
	KS	SNO	\$76.53	SNO	\$23.25
	OK	SNO	\$100.00	SNO	\$80.00
	MO	SNO	\$76.50	SNO	\$21.91
	TX	SNO	\$47.22	SNO	\$21.01
	FL, GA, LA, MS, SC, TN	SNOX+	\$47.22	SNOX+	\$21.01
	NC	SNO	\$47.22	SNO	\$21.01
	AL	SNOX+	\$34.32	SNOX+	\$24.97
	KY	SNOX+	\$44.00	SNOX+	\$29.00
	Premium Time - per technician	CA	SNO PF	\$34.00	SNO PS
NV - field technician		SNO PR	\$80.42	SNO PR	\$80.42
NV - central office technician		SNO PM	\$65.43	SNO PM	\$65.43
IL		SNOX+	\$31.93	SNOX+	\$29.57
IN, MI, OH, WI		SNOX+	\$46.34	SNOX+	\$29.57
AR		SNO	\$39.53	SNO	\$27.33
KS		SNO	\$79.92	SNO	\$26.64
OK		SNO	\$110.00	SNO	\$90.00
MO		SNO	\$79.91	SNO	\$25.32
TX		SNO	\$50.33	SNO	\$24.12
FL, GA, LA, MS, SC, TN		SNOX+	\$50.33	SNOX+	\$24.12
NC		SNO	\$50.33	SNO	\$24.12
AL		SNOX+	\$38.13	SNOX+	\$28.78
KY		SNOX+	\$52.00	SNOX+	\$34.00

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SECTION 4 - Pricing

**P-4.6 Billing Media Charges**

<b>Billing Media Charges (when applicable) - Interstate</b>				
	<b>States</b>	<b>USOC</b>	<b>FID</b>	<b>Charge</b>
Paper Bill	CA, IL, IN, MI, OH, WI - per page		NOB/NEL	ICB
	NV - per single page	WCP1X	NOB/NEL	\$0.03
	AR, KS, MO, OK, TX - per page	WCP1X		\$0.0004
	AL, FL, GA, KY, LA, MS, NC, SC, TN - per page			\$0.25
Electronic data transmission - per record	IL, IN, MI, OH, WI		DMT	ICB
	AR, KS, MO, OK, TX	WCP4X		\$0.0004
	AL, FL, GA, KY, LA, MS, NC, SC, TN			\$0.000932
CD-ROM - per disk	AR, CA, KS, MO, OK, NV, TX	WCP6X		\$10.00
	AL, FL, GA, KY, LA, MS, NC, SC, TN			\$60.00
DVD - per disk	AR, CA, KS, MO, OK, NV, TX	WCP7X		\$10.00

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<b>Billing Media Charges - Intrastate</b>				
	<b>States</b>	<b>USOC</b>	<b>FID</b>	<b>Charge</b>
Paper Bill	IL, IN, MI, OH, WI - per page	WCPIX	NOB/NEL	ICB
	NV - per single page	WCP1X	NOB/NEL	\$0.03
	AR, KS, OK, MO - per page	WCP1X		\$0.0325
Electronic data transmission - per record	IL, IN, MI, OH, WI		DMT	ICB
	CA - per record	WCP4X		\$0.014
	NV - per record	WCP4X		\$0.00
	AR, OK - per record	WCP4X		\$0.0004
	KS - per record	WCP4X		\$0.0004
CD-ROM - per disk	AR, CA, KS, OK, MO, NV	WCP6X		\$10.00
DVD - per disk	AR, CA, KS, OK, MO, NV	WCP7X		\$10.00

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