

InterLATA Latency, Jitter and Packet Delivery Rate (PDR)

InterLATA Latency, Jitter and Packet Delivery Rate (PDR) will be calculated by averaging sample measurements taken during a calendar month between city pairs on the AT&T core network. Those city pairs are not necessarily representative of Customer's service locations. Measurements will reflect the performance of the AT&T core (interLATA Ethernet) network only, as reported in AT&T Global Performance Reporting systems or such other source as AT&T may designate. Measurements will reflect performance between AT&T core network Ethernet switches in each measured LATA and will not include local transport or backhaul segments. The InterLATA SLA target for Latency and Jitter are to be not more than, and for PDR is to be not less than, the levels set forth in the InterLATA SLA table below. For any failure of the InterLATA Latency, Jitter or PDR SLA, the "affected ports" will be those which were connected with InterLATA EVCs during the month for which the Customer has requested an SLA credit.

The following table displays the CoS InterLATA SLA service parameters:

Class of Service	Service Measurement ^{/1/}		
	Latency (round trip)	Jitter	Packet Delivery Rate (PDR)
Real Time	37 ms	3 ms	99.95%
Interactive	37 ms	10 ms	99.95%
Business Critical – High	37 ms	N/A	99.9%
Business Critical – Medium	37 ms	N/A	99.9%
Non-Critical High	37 ms	N/A	99.5%
Non-Critical Low (This CoS is only offered as part of the PPSoS Package)	N/A	N/A	N/A
Broadband Basic	N/A	N/A	N/A

(C)

/1/ Measured performance will be rounded to the decimal place indicated in the table. For example, 5.49 ms will be rounded down to 5 ms; and 5.50 ms will be rounded up to 6 ms.