

SECTION 2 - Service Description

**SD-3.1.2 Committed Information Rate (CIR) and Class of Service (CoS)**

CIR, sometimes referred to as the “Logical Channel” of the port, provides the bandwidth available on a Customer Port Connection. CIR is available in increments ranging from 2 Mbps to 10 Gbps.

The Table below shows the CIR available for each Customer Port Connection.

<b>Supported CIR by Port Speed</b>	
<b>Customer Port Connection</b>	<b>CIR Bandwidth Supported</b>
100 Mbps	2 Mbps – 100 Mbps
1 Gbps	2 Mbps – 1000 Mbps
10 Gbps	1000 Mbps – 10,000 Mbps

The Customer must select a CIR for each Basic Port. The CIR selected cannot exceed the Customer Port Connection capacity. CIR is offered with multiple choices for CoS. CoS establishes the performance characteristics of the network that are suitable for certain applications. Each Customer Port Connection (port) has a single CIR and CoS associated with it. CoS options are listed as a hierarchy, from “highest” to “lowest” based on network prioritization and performance as follows:

- Real-Time  
Supports applications that require minimal loss, are latency-sensitive and require low latency variation (jitter), including voice. The service parameters associated with Real-Time CoS are Packet Delivery Rate (PDR), Latency, Jitter, and Network Availability.
- Interactive  
Supports high-priority business data applications or jitter-sensitive applications such as voice and video. The service parameters associated with Interactive CoS are PDR, Latency, Jitter, and Network Availability.
- Business Critical-High  
Supports most business data applications with moderate tolerance for delay and which are more sensitive to jitter and have a higher priority than Business Critical-Medium. The service parameters associated with Business Critical-High CoS are PDR, Latency, and Network Availability. (C)
- Business Critical-Medium  
Supports most business data applications with moderate tolerance for delay and which are less sensitive to jitter. The service parameters associated with Business Critical-Medium CoS are PDR, Latency, and Network Availability.
- Non-Critical High  
Supports low priority business applications with more tolerance for delay and availability. The service parameters associated with Non-Critical High CoS are PDR, Latency, and Network Availability.