
A11. PRIVATE BRANCH EXCHANGE SERVICE

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A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.1 General

A11.1.1 General Terms and Conditions (T)

- A. Private Branch Exchange service, commonly known as PBX service, provides an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance telephone network to other subscribers.
- B. Hotel, Motel, Nursing Home, and Hospital service is furnished for the joint use of management and guest or patients. Manual systems are provided on a message rate basis only. Dial systems may be provided on a message rate basis or with certain types of dial systems, a combination arrangement is available providing for administrative use on a flat rate basis and guest or patients use on a message rate basis. This latter arrangement does not permit access to flat rate trunks from stations in guests' rooms. However, hospitals may have flat rate service in patients' rooms as well as flat rate service for their administrative use. Nursing Home and Hospital service utilizing dial systems equipped with Direct Inward Dialing will be furnished for the joint use of administration and patients on either a regular business flat or message rate basis, or a combination of flat and message rate basis (flat rate for administration use and message rate for patient use).
- C. Time Share (Interval Ownership) Condominiums may be furnished business message rate or measured PBX service for the joint use of management and occupants of living units. Management may subscribe to separate business flat rate service for its administrative use. Occupants of living units may individually subscribe to separate residence flat rate service.

A11.2 Trunk Lines

A11.2.1 General Terms and Conditions (T)

- A. Trunk line rates apply to all central office lines terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of switched lines (pooled) connected to HORIZON[®] Systems or such similar equipment and to other such services as specifically covered in this *Guidebook*. (T)
- B. Non-recurring charges are applicable as specified in Section A4. (T)

A11.2.2 Business (Commercial)

- A. Flat Rate
 - 1. Trunks¹

Note 1: Refer to Section A3. for Flat Rate Trunk charges .

A11. PRIVATE BRANCH EXCHANGE SERVICE

A11.2 Trunk Lines (Cont'd)

A11.2.3 Residence

- A. Flat Rate
 - 1. Trunks¹

A11.2.4 Hotel/Motel PBX Service

- A. Combined Flat And Message Rate Service
 - 1. Furnished only with certain dial systems
 - a. Flat Rate (Management use)
 - (1) Trunks²

Note 1: Refer to Section A 103 for Flat Rate Trunk charges.

Note 2: Refer to Section A3 for Flat Rate Trunk charges.

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A11.2 Trunk Lines (Cont'd)

A11.2.4 Hotel/Motel PBX Service (Cont'd)

- A. Combined Flat And Message Rate Service (Cont'd)
 - 1. Furnished only with certain dial systems (Cont'd)
 - b. Message Rate (Guest use) - All Exchanges
 - (1) Trunks¹

- B. Message Rate Service
(Furnished with dial or manual system for guest and management use)
 - 1. Trunks¹

- C. *Flat Rate Service (Management, Guest, and Lobby Use)* (N)
 - 1. *Trunks²* (N)

A11.2.5 Hospital and Nursing Home PBX Service

- A. Combined Flat And Message Rate Service
 - 1. Flat Rate (Management Use for Nursing Homes, Management Use and/or Patient Rooms for Hospitals)
 - (a) Trunks²

Note 1: Refer to Section A3 for Message Rate Trunk Charges.

Note 2: Refer to Section A3 for Flat Rate Trunk Charges.

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A11.2 Trunk Lines (Cont'd)

A11.2.5 Hospital and Nursing Home PBX Service (Cont'd)

A. Combined Flat And Message Rate Service (Cont'd)

2. Message Rate (Patient Rooms)

(a) Trunks¹

B. Flat Rate Service (*Management, Patient, and Lobby Use*)

(N)

1. Trunks²

(N)

Note 1: Refer to Section A3. for message rate trunk charges.

Note 2: Refer to Section A3. for flat rate trunk charges.

(N)

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A11.2 Trunk Lines (Cont'd)

A11.2.6 Time Share Condominium PBX Service

A. See Section A3.2.2.

(C)

A11.2.7 Reserved for Future Use

A11.2.8 Reserved for Future Use

A11.3 Reserved for Future Use

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A11.4 Reserved for Future Use

(M)

A11.5 Reserved for Future Use

(M)

A11.6 Reserved for Future Use

(M)

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