

TARIFF DISTRIBUTION

FILE PACKAGE NO.: SC-18-0008

DATE: January 3, 2018

STATE: SOUTH CAROLINA

EFFECTIVE DATE: 01/01/2018

TYPE OF DISTRIBUTION: Approved

PURPOSE: Increase business & residence Directory Assistance (DA) Service charge

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
G003	29	0013
G018	20	0010

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Directory Assistance Service

A3.12.1 General

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining numbers. When a customer in South Carolina requests assistance in obtaining numbers of subscribers located within the calling customer's local calling area, charges set forth in A3.12.2 apply.

A3.12.2 Rates and Charges

- A.** Directory Assistance Service - request of a number
(maximum of three requested numbers per call)

	Rate	USOC	
1. Within the Company's local calling area for the originating line			
(a) Per Call	\$2.49	NA	(I)
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ²			
(a) Per Call ¹	2.49	NA	(I)
B. Directory Assistance Service to Payphone Service Providers			
1. For service provided to lines terminating at locations other than those listed in A3.12.2.			
(a) Per Call	.25	NA	
2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions			
(a) Per Call	.10	NA	

- C.** Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.

Note 1: Rate changes effective September 1, 2010, to be reflected on bills during normal billing cycles beginning October 1, 2010.

Note 2: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

Page 29.1 is hereby deleted in its entirety and removed from this Guidebook.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.3 List of Rate Centers (Cont'd)

Rate Center	LATA	V	H
Williamston	Greenville	6923	1880
Williston	Columbia	7052	1581
Winnsboro	Columbia	6836	1639
Woodruff	Greenville	6859	1825
Yemassee	Charleston	7128	1411
York	Charlotte, North Carolina	6738	1733

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

When a customer in South Carolina requests assistance in obtaining telephone numbers of subscribers located outside the calling customer's local calling area and within the calling customer's Numbering Plan Area, charges set forth in A18.7.2 apply.

A18.7.2 Rates and Charges

A. Directory Assistance Service - request of a telephone number

(maximum of three requests per call)

1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line

(a) Per Call

Rate
\$2.49 **USOC**
NA

(1)

2. Outside the Company's local calling and LATA/NPA serving areas for the originating line¹

(a) Per Call

2.49 **NA**

(1)

B. Directory Assistance Service to Payphone Service Providers

1. For service provided to lines terminating at locations other than those listed in A18.7.2.B.2, following

(a) Per Call

.30 **NA**

2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions

(a) Per Call

.10 **NA**

- C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use the Company's Listing Information System due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of listing service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.