

TARIFF DISTRIBUTION

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A1. DEFINITION OF TERMS

DATA SWITCHING

The term "Data Switching" as used in connection with composite data service denotes the switching of data (non-voice) messages by the interchange, controlling and routing of data messages between two or more stations, via communications facilities, wherein the information content of the message remains unaltered.

DEMARICATION POINT

The point of demarcation and/or interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Company-installed facilities at, or constituting, the demarcation point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules. "Premises" as used herein generally means a dwelling unit, other building or a legal unit of real property such as a lot on which a dwelling unit is located, as determined by the Company's reasonable and nondiscriminatory standard operating practices.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE/DIRECTORY ASSISTANCE CALL COMPLETION

Directory Assistance/Directory Assistance Call Completion (DA/DACC) is a service which provides the customer a local exchange subscriber telephone number and call completion to the number provided. This service is for use by Mobile Service Providers (MSPs) and is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

(M)

DISKETTE ANALYZER BILL (DAB) SERVICE

Provides monthly telephone bills on floppy diskettes. Allows customers to sort and summarize bill detail based upon criteria of their choosing.

DROP WIRE

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the standard network interfaces.

DUAL SERVICE

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

A1. DEFINITION OF TERMS

FOREIGN EXCHANGE LISTING

See "Listing"

(T)

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charge"

FOREIGN EXCHANGE SERVICE

See "Exchange Service"

HOME NUMBER PLAN AREA (HNPA)

The Number Plan Area (NPA) where an end user is located.

HOST OFFICE

The term "Host Office" denotes an electronic switching system which provides call processing capabilities for one or more Remote Modules or Remote Systems.

INCOMPLETE CALL ATTEMPT

Calls that are not completed due to insufficient answering capability. Call attempts are considered incomplete if the calling party receives a busy signal, a ring with no answer, or a recorded message stating network difficulty in completing the call, number changed, number invalid, number not in service, or number not assigned.

INDENTED LISTING

Indented listings are used where the subscriber has more than one listing for service under the same name at one or more locations.

INITIAL CHARGE

See "Installation Charge"

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

INMATE CALLING SERVICE (ICS)

A Coin Telephone Service provided by the Company for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

INSTALLATION CHARGE

A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the Service Charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Integrated Services Digital Network (ISDN) is a network architecture supporting Digital Telecommunications services which are user selectable through a common access at a standard interface.

INTEREXCHANGE CHANNEL

The term "Interexchange Channel" denotes that portion of a through channel furnished by the company which interconnects exchanges in which stations or channel terminations in company offices are located.

A1. DEFINITION OF TERMS

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that portion of a service which interconnects the serving central offices in which the stations are located.

INTRASYSTEM WIRING

Intrasytem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key or similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with guidebook provisions, but who would not otherwise be entitled to the use of the service.

LATA

See "Local Access and Transport Area"

LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Access Line"

LISTING

The publication in the Company's directory (*where available*) and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station.

- a. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business. (M)
- b. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing. (M)
- c. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served. (M)
- d. Indented Listing: Indented listings are used where a subscriber has more than one listing for service under the same name at one or more locations. (M)
- e. Stylist Service: A listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters. (T)(M)

LISTING INFORMATION SYSTEM

A database that contains the listed names, addresses and telephone numbers of the Company's residential and business customers and, where available, listings of residential and business customers served by other local providers.

LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA

See "Local Service Area"

A1. DEFINITION OF TERMS

NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

NETWORK INTERFACE

- a. The Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS or Private Line services for the connection of customer inside wire and/or equipment to the telephone network¹.
- b. The Network Interface will be located at the demarcation point.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the *Company's Listing Information System* but is on records available to the general public. (T)

NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the *Company's Listing Information System* and is not shown on records available to the general public. (T)

PATRON

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

PARTY LINE SERVICE

See "Exchange Service"

PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

PREMISES (SAME)

The term "same premises" shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone charges.

PRIVATE TELEPHONE NUMBER

See "Non-Published Telephone Number"

Note 1: Where any Network Interface other than a miniature modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply.

A2. GENERAL TERMS AND CONDITIONS

A2.2 Limitations and Use of Service (Cont'd)

A2.2.5 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the terms and conditions governing connection with subscriber-provided voice recording equipment as specified in this guidebook.

A2.2.6 Recorded Public Announcements

- A. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
1. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory (*where available*). (T)
 2. Subscribers transmitting factual public announcements such as Time, Stock Market quotations, Airline schedules, devotional messages and prayers provided by churches, and similar information are excluded from the preceding condition.
 3. Private telephone numbers will not be furnished for use with recorded public announcements.
 4. Failure to comply with the provisions of this guidebook shall be cause for termination of the service.

A2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

A2.2.8 Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

A2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. The Company will discontinue service or refuse to furnish service when it has reasonable grounds to believe that such service is being used or will be used in violation of the law. Reasonable grounds include an order, provided by law enforcement officials to the Company, from a court of competent jurisdiction in which the court finds that the service is being used or will be used in violation of the law and should be terminated.

A2.2.10 Cancellation of Service for Cause

- A. (DELETED)

A2. GENERAL TERMS AND CONDITIONS

A2.3 Establishment and Furnishing of Service (Cont'd)

A2.3.6 Application of Rates for Business and Residence Service (Cont'd)

B. (Cont'd)

2. Offices of hotels, boarding houses, and apartment houses; colleges, quarters occupied by clubs and fraternal societies, private schools, hospitals, nursing homes, libraries, churches, and other institutions. For the purpose of this Guidebook, a boarding house is defined as a structure where rooms are rented or boarders taken.
3. Service terminating solely on the secretarial facilities of a telephone answering bureau.
4. Service listed as a business in *the Company's Listing Information System or directory (where available)*. (T)
5. WatsSaver service which is consolidated from separate locations and may include residential intrastate intraLATA toll usage.

C. Residence rates apply for:

1. Private residence locations which have up to and including ten (10) lines which do not employ business listings in the Company's *Listing Information System*. For this application, the subscriber may have up to three (3) of those lines in a rotary or hunting arrangement. Special construction charges may be applied to recover additional costs as specified in Section A5. (T)
 - a. If a subscriber requires more than ten (10) lines at a residence location, business service rates shall apply for all lines in excess of the initial ten (10) lines.
 - b. If a subscriber requires more than three (3) lines in a rotary or hunting arrangement at a private residence location, business rates shall apply for all lines in the arrangement.
 - c. Effective June 6, 1997, existing residence subscribers with more than ten residence service lines and/or more than three (3) of those lines in a rotary or hunting arrangement at their residence location shall be allowed to retain their existing service. If these existing subscribers require additional residence service lines for their private residence location, the additional lines over ten shall have business service rates for all lines over ten. If existing subscribers request a move of their existing service to a new residence location, business service rates shall apply for all lines over the initial ten lines.
 - d. If existing subscribers require additional lines in their existing rotary arrangement or request a move of their existing rotary arrangement to a new residence location, business service rates shall apply for all the lines in the arrangement, if there are more than three lines in the arrangement, at that residence location.
 - e. Rotary or hunting arrangements shall not be allowed to rotary or hunt to another rotary or hunting arrangement at the same location or at a different location. Effective June 6, 1997, existing subscribers who are using Rotary Line Service to rotary or hunt from one rotary arrangement to another rotary arrangement at the same location or at a different location will be allowed to retain their service as specified in Section A103.
2. Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed.
3. Subscribers residing in college sorority or fraternity houses who order their own individual residence service for their rooms.
4. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
5. Shelters providing temporary housing for families or individuals in crisis, such as shelters for abused spouses, the homeless, and other recognized types of shelters, that have at least one (1) business service line may have a maximum of three (3) access lines at residence service rates. The residence service lines and the business service line(s) cannot be placed in the same rotary or hunting arrangement. A rotary or hunting arrangement with residence service lines cannot rotary or hunt to another rotary or hunting arrangement with business service lines and vice versa.

A2. GENERAL TERMS AND CONDITIONS

A2.5 Liability of the Company (Cont'd)

A2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

A2.5.3 Indemnifying Agreement

This Company shall be indemnified and saved harmless by the subscriber or subscribers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company.

A2.5.4 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the equipment and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

A2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

A2.5.6 Equipment in Explosive Atmosphere

- A. The Company does not guarantee nor make any warranty with respect to equipment and facilities provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- B. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
- C. The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

A2.5.7 Reserved for Future Use

A2.5.8 Reserved for Future Use

A2.5.9 Listing Errors and Omissions

- A. The Company's liability for damages arising from errors in or omissions of listings in the Company's alphabetical White Pages Directory (*where available*), *Listing Information System* or directory assistance records for which no additional charge is made shall be limited to the amount of actual impairment of the subscriber's service and in no event shall exceed one-half the amount of the charge to the subscriber for the Company's Local Exchange Service during the period covered by the directory (*where available*) or during the period that the *Company's Listing Information System and/or* directory assistance records remain in error after notice to the Company by the subscriber, or \$500.00 whichever is less. (T)
- B. For listings furnished at additional charge, the Company's liability shall not exceed the amount of such additional charge during the period covered by the directory (*where available*) or during the period that the *Company's Listing Information System and/or* directory assistance records remain in error after notice to the Company by the subscriber. (T)
- C. The Company may discharge its liability for errors or omissions by abatement or refund, or by a combination of abatement and refund.

A2.5.10 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Directory Assistance Service

A3.12.1 General

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining numbers. When a customer in South Carolina requests assistance in obtaining numbers of subscribers located within the calling customer's local calling area, charges set forth in A3.12.2 apply.

A3.12.2 Rates and Charges

A. Directory Assistance Service - request of a number
(maximum of three requested numbers per call)

	Rate	USOC
1. Within the Company's local calling area for the originating line		
(a) Per Call	\$2.29	NA
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ²		
(a) Per Call ¹	2.29	NA
B. Directory Assistance Service to Payphone Service Providers		
1. For service provided to lines terminating at locations other than those listed in A3.12.2.		
(a) Per Call	.25	NA
2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions		
(a) Per Call	.10	NA

C. Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use *the Company's Listing Information System* due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of *listing* service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time. (T)

Note 1: Rate changes effective September 1, 2010, to be reflected on bills during normal billing cycles beginning October 1, 2010.

Note 2: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

Page 29.1 is hereby deleted in its entirety and removed from this Guidebook.

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.3 Line Change Charge Application

- A. The First Line Change Charge is applicable if the customer is requesting changes on only one line or for the first line of a multiple line request.
- B. The Additional Line Change Charge applied on multiple line requests for each line to be changed after the first line on the request.
- C. If the First Line Connection Charge applies on a customer request, any Line Change Charges applicable to the same customer request will be billed at the Additional Line Change Charge rate.
- D. The Line Change Charge applies:
 - 1. For each telephone number changed when requested by the customer.
 - 2. Per NAR for ESSX-1 service.
 - 3. For each line, trunk, or per NAR for ESSX-1 service being restored after service is temporarily denied for nonpayment.
 - 4. For each line, trunk, or per NAR for ESSX-1 service being temporarily suspended at the request of a customer.
 - 5. For changing from loop start to ground start and vice versa, for changing from a line to a trunk and vice versa, for changes in direction, or other operational changes.
 - 6. For changing from Foreign Central Office Service to home wire center and vice versa.
 - 7. For changing from business individual line service to Back-Up Line Service.

A4.2.4 Secondary Service Charge Application

- A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.
- B. The Secondary Service Charge applies for adding or rearranging:
 - 1. Custom Calling Service
 - 2. Prestige Communications Service or Prestige Communications Package
 - 3. Rotary Service
 - 4. RingMaster service
 - 5. TouchStar service
 - 6. Customized Code Restriction
 - 7. Customer requested listing changes, except where excluded in this Guidebook.
 - 8. Remote Call Forwarding
 - 9. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable.

(T)

A6. LISTINGS

(T)

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A6. LISTINGS

A6.1 Terms and Conditions Applicable To Listings

A6.1.1 General

- A.** The rates, terms and conditions specified herein for listings apply only to the alphabetical section of the *Company's Listing Information System*. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories. (T)
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the *Company's Listing Information System*, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested. (T)
- D.** The Company reserves the right to limit the length of any listing to one line by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby. (T)
- E.** One listing is furnished without extra charge as specified in the following:
1. each basic local exchange line or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service, Digital ESSX service, ESSX-1, MultiServ PLUS service, or BellSouth Centrex service NAR or NAR usage package
 4. each Primary Rate ISDN B-Channel
- F.** The use of listings in excess of those described in E. preceding may be provided without charge when in the sole judgment of the Company they are needed for better identification of the subscriber.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- H.** Liability of the Company due to *listing* errors and omissions is as specified in Section A2. (T)
- I.** A Secondary Service Charge, as specified in Section A4., applies when an order is issued solely to add or change a listing. (T)
- J.** Listings can be suspended as specified in A2.3.16. However, the suspension rate shall be fifty percent of the regularly charged rate. (T)

A6. LISTINGS

(T)

A6.2 Business Listing

A6.2.1 General

- A. Generally, a business listing consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

A6.2.2 Business Designation

A. Firm Name

1. The designation in a firm name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business.

Example:

Lewis Co grocr 14 Madison 234-6488

B. Personal Name

1. The designation in a personal name business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. A designation may be required when the name under which the subscriber is doing business is insufficient to indicate the nature of the business. The listing of an individual, together with a title and the name of the business with which the individual is associated or represents, is not permitted.

Example:

Smith J G grocr 14 Madison 234-6488

2. A designation that conveys the same meaning as a title, educational degree or suffix is not permitted.

Example:

Smith Joe DDS dntst

A6.2.3 Trade Name

A trade name or the name of a commodity or service will be included as part of the listing when the subscriber shows satisfactory evidence of authorization to do business under the requested name. In case of listings for time/temperature/weather announcement services, a generic listing will be excepted.

Examples which require proof of authorization are:

Smith Avon Distributor 123 Main 555-1234

Jones Buick 2914 E 23rd 329-5864

Any Flower Shop 710 Heather Mall 669-2121

A6. LISTINGS

(T)

A6.3 Residence Listing

A6.3.1 General

Generally, residence listings consist of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's *Listing Information System* or directory assistance records and will not be furnished upon request of the calling party. However, when a call is placed from a telephone number associated with a non-published listing, the number and/or name may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names. (T)
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from *disclosing* a non-published telephone number to any person shall attach to the Company. Where a non-published listing is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. Under these conditions, the Company will, at the subscriber's request, change the telephone number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *disclosure* of a non-published listing or listing information to any person. (T)
- D. The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service, on a call-by-call basis only, for the purpose of responding to emergency calls from non-published numbers. The subscriber forfeits his right to privacy upon making a call to 911.
- E. For accounting purposes, the telephone number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- F. Upon request, facilities permitting, subscribers of Non-Published Listing service will be provided Calling Number Delivery Blocking - Permanent as described in A13.19.2.I., A12.1.2.Z. and A12.13.2.Z. at no monthly recurring charge.
- G. The Company may provide telephone number, name and address of a subscriber with a Non-Published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6. LISTINGS

(T)

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application

A. Non-published listing

- 1. Where charge applies

Monthly	Rate	USOC
	\$5.50	NPU

- (a) Each
- 2. Where charge does not apply

- (a) Each
- Service used primarily by a certified hearing/speech impaired person
- Additional service furnished to the same subscriber who has service listed at the same address. (T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange. (T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, Centrex Type Services or Semipublic Telephone Service furnished to such establishments.
- Temporary Service

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A.** A non-listed listing is not listed in the alphabetical section of the *Company's Listing Information System*, but is maintained on directory assistance records and will be furnished upon the request of the calling party. (T)
- B.** The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C.** In the absence of gross negligence or willful misconduct, no liability for damages arising from *disclosing* a non-listed telephone number shall attach to the Company. Where such a number is *disclosed*, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the *disclosure* of a non-listed listing. (T)
- D.** The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP), located on the premises of a customer subscribing to 911 service on a call-by-call basis only for the purpose of responding to emergency calls from a non-listed number.
- E.** Upon request, facilities permitting, subscribers of Non-Listed (Semi-private) Listing service will be provided in Calling Number Delivery Blocking - Permanent as described in A13.19.2.I. at no monthly recurring charge.
- F.** The Company may provide telephone number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4.

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing (Cont'd)

A6.5.2 Rate Application

A. Non-listed listing

1. Where charge applies

(a) each

**Monthly
Rate
\$3.50**

**USOC
NLT**

A6. LISTINGS

(T)

A6.5 Non-Listed (Semiprivate) Listing (Cont'd)

A6.5.2 Rate Application (Cont'd)

1. Where charge does not apply

	Monthly Rate	USOC
(a) Each	\$ -	NLE
- RingMaster service		
- Temporary Service		
- Service used primarily by a certified hearing/speech impaired person		
- Additional service furnished to the same subscriber who has service listed at the same address.		(T)
- Additional service furnished to the same subscriber who has service listed in the same name at a different address provided the listed service is in the same local exchange.		(T)
- Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, or Centrex Type Services furnished to such establishments.		

A6.5.3 Reserved for Future Use

A6.6 Additional Listing

A6.6.1 General

- A. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Listing charges date from the day the directory assistance records are posted.
- B. Listing charges are automatically discontinued upon termination of the service or upon removal of the listing.

A6.6.2 Business Additional Listing

- A. A business additional listing may be furnished in other names when in the sole judgement of the Company the subscriber's service is not being resold.
- B. Rate Application
 - 1. Business

(a) Each	2.30	CLT
(b) 800 service, each	2.00	SZS

A6.6.3 Residence Additional Listing

- A. A residence additional listing may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.

A6. LISTINGS

(T)

A6.6 Additional Listing (Cont'd)

A6.6.3 Residence Additional Listing (Cont'd)

B. Rate Application

1. Residence

(a) each

Monthly	USOC
Rate	RLT
\$ 2.30	

A6.7 Miscellaneous Listing

A6.7.1 Access Service Listing

A. An interexchange carrier or a business or residence client of an interexchange carrier who subscribes to Feature Group A foreign exchange access service may be furnished a listing at the rate specified.

B. Rate Application

1. Listing

(a) each

2.00	CLT
-------------	------------

A6.7.2 Alternate Listing

A. An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions:

1. Names of individuals are not permitted
2. Text may not exceed one line

Examples:

Nights, Sundays, and Holidays

If No Answer

If Extension Is Not Known

B. Rate Application

1. Business

(a) each

2.00	FNA
-------------	------------

2. Residence

(a) each

2.00	NAB
-------------	------------

A6.7.3 Cellular Carrier Listing

See Mobile and Paging Service Listing, A6.7.12

A6.7.4 Customer Owned Telephone Service Listing

A. Listings are not provided in connection with access line service for Customer Provided Public Telephone Service except when the listing will facilitate the operations of the Company or subscribers to the access line service. No additional listings are permitted.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.5 Congregate Living Facility Listing

- A. A congregate living facility listing is a residence additional listing furnished to a resident of a congregate living facility at rates specified in A6.6.3.

A6.7.6 Cross Reference Listing

- A. A cross reference listing may be furnished when it is necessary to refer the user to another listing. (T)

Examples:

Long Lumber Co

See South Lumber Co

Regis Gary

See Regas Gary

- B. Rate application

- 1. Business

Monthly Rate	USOC LLT
\$ 2.00	

- 2. Residence
 - (a) each

2.00 LRT

A6.7.7 Dual Name Listing

- A. A dual name listing may be furnished to a business or a residence subscriber as a main listing subject to the following:
 - an individual subscribing to business service when it is a personal name listing and the person is also known by a nickname
 - two individuals subscribing to residence service having the same surname and address, or an individual known by more than one name

Examples:

Smith J H (Johnny) CPA 123 Main

123-4567

O'Neal John & Mary 200 Elm Av

423-1012

Morris George Mrs (Joan) 101 Ash Dr

422-4523

- B. A dual name listing may also be furnished as an additional listing at the subscriber's request at the appropriate additional listing rate.

- C. A Secondary Service Charge applies for:

- 1. Changing of primary single name listing to a primary dual name listing (T)
 - (a) each **7.15 NA**
- 2. Changing the primary or additional dual name listing once established (T)
 - (a) each **7.15 NA**
- 3. Changing an additional dual name listing to a primary dual name listing (T)
 - (a) each **7.15 NA**

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing (Cont'd)

- D. No nonrecurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

(a) each	Monthly Rate	USOC
	\$ -	FLT

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of *the Company's Listing Information System* outside the subscriber's local exchange may be furnished. This listing is subject to the rates, terms and conditions applicable to the *Company's Listing Information System* in which the listing is to appear. (T)
- B. Rate Application
 - 1. Foreign listing
 - (a) Business, each 2.00 FAL
 - (b) Residence, each 2.00 FRW
 - 2. Foreign cross reference listing
 - (a) Business, per line 2.00 FALCX
 - (b) Residence, per line 2.00 FRWCX
 - 3. Foreign alternate listing
 - (a) Business, each 2.00 FALSX
 - (b) Residence, each 2.00 FRWSX
 - 4. Foreign Special Text
 - (a) Business, each 2.00 FALTX
- C. When in the sole judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.
 - 1. Foreign Listing
 - (a) each - FLF

A6.7.11 Reserved for Future Use

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.12 Mobile and Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company, may be furnished a listing for their clients as specified.
- B. Rate Application
 - 1. Listing

Monthly	
Rate	USOC
\$0.00	MSZ

(a) each

A6.7.13 Reserved for Future Use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, terms and conditions specified in this Guidebook.

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23.

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours and during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30529 30427

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

(a) per line

2.00	XLL
-------------	------------

A6. LISTINGS (T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing

- A. Where available, a subscriber may request to have the assigned telephone number listed using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of a Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the *Company's Listing Information System*. (T)
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, terms and conditions described for Special Number Assignment Charges in Section A4.
- D. Subscribers who request that their existing telephone number(s) be listed as a Stylist service listing will not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing. (T)
- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.
 - 1. Rate Application

	Monthly Rate	USOC
(a) Business	\$ 3.50	RNCAF
(b) Residence	2.50	RNQAF

A6.7.20 Telephone Answering Service Listing

- A. A client of a telephone answering service may list the telephone number of the answering service with his name, or business name at the rate specified.
- B. Rate Application
 - 1. Listing

(a) each	2.00	9FK
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A6.7.21 Reserved for Future Use

A6.7.22 Titles And Suffixes

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.22 Titles And Suffixes (Cont'd)

- C. Notation of lineal descent, such as Jr., Sr., and III, may be included in a residence or business personal name listing as a suffix.
- D. A maximum of three titles and/or suffixes are allowed per each residence or business personal name listing.

A6.7.23 (DELETED)

A6.7.24 Reserved for Future Use

A6.7.25 Designer Listings

- A. This service, *where available*, is only available to residence customers. (T)
- B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.
- C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory (*where available*). (T)
- D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.
- E. A Secondary Service Charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods.
 - 1. **Designer Bold**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number. (T)
 - 2. **Designer Bold Plus**
A listing that provides for a bolder print or heavier type of the subscriber's name, address and telephone number plus additional space with a ruled line above and below the subscriber's listing information. (T)
 - 3. **Designer Script**
A listing that provides for the subscriber's name, address, and telephone number to be printed in script, which depicts a stylish writing of the listing information. (T)
 - 4. **Designer Script Plus**
A listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the listing plus additional space with a ruled line above and below the subscriber's listing information. (T)
 - 5. **Designer Line Options**
There are three Designer Line options, Designer Line (Standard), Bold Designer Line, and Script Designer Line. Each Designer Line purchased cannot exceed one printed directory line. A maximum of three (3) Designer Lines may be purchased per listing. (T)

Designer Line (Standard)

An extra text line that provides information in addition to the standard listing information (name, address, and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession, or personal information.

A6. LISTINGS

(T)

A6.7 Miscellaneous Listing (Cont'd)

A6.7.25 Designer Listings (Cont'd)

E. A secondary service charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods. (cont'd)

5. Designer Line Options (Cont'd)

Bold Designer Line

An extra line of text in bolder print or heavier type that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

Script Designer Line

An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interests, profession, or personal information.

F. Rates and Charges

1. Per Listing

	Monthly	
	Rate	USOC
(a) Designer Bold	\$4.00	LBB
(b) Designer Bold Plus	5.00	LBBAB
(c) Designer Script	4.00	SF8
(d) Designer Script Plus	5.00	DLMDX
(e) Designer Line (Standard)	5.00	XTL
(f) Designer Line Bold	6.00	DLMEX
(g) Designer Line Script	6.00	DLMFX

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.1 ESSX Service (Obsoleted, See Section P112.)

A12.2 Reserved for Future Use

A12.3 Reserved for Future Use

A12.4 Assigned Centrex Type Services Telephone Numbers without Facilities

A12.4.1. General

- A. Assigned telephone numbers without facilities will be provided to meet growth requirements of a Centrex Type Services subscriber and any associated ISDN service. These telephone numbers will be assigned to the subscriber's common block without being associated with a working station line and will be converted to active station lines as requested by the subscriber.

A12.4.2. Terms and Conditions

- A. The assignment of telephone numbers and the sequence of numbers assigned to a Centrex Type Services subscriber's system will be made at the discretion of the Company.
- B. The service is furnished subject to the availability of telephone numbers.
- C. The Company does not guarantee to provide consecutive telephone numbers.
- D. Calls to these assigned telephone numbers will be routed to intercept common recorded announcement facilities as indicated in the guidebook section for the subscriber's Centrex Type Services system.
- E. Telephone numbers furnished herein retain their status until associated with an active station line at which time the service assumes rates and charges applicable to the appropriate Centrex Type Services station line.
- F. These assigned telephone numbers will not be available for manipulation utilizing ECAS, DECAS, Customer Control, or BellSouth Centrex Control capabilities.
- G. Listings will not be provided with these assigned telephone numbers.
- H. These telephone numbers will be billed at the following rates until utilized on an active Centrex Type Services station line.
- I. A Secondary Service Charge applies per occasion for the assignment of any quantity of telephone numbers at the same time. A Secondary Service Charge does not apply when a working telephone number is converted to an Assigned Telephone Number.
- J. The Company will make every effort to insure the correct assignment and control of Assigned Centrex Type Services Telephone Numbers Without Facilities. The Company's liability for any damages or harm that may occur as the result of incorrect assignment or control of these numbers shall not exceed an amount equal to the proportionate part of the monthly recurring charge for the service for the period during which the service was affected.
- K. The installation charge for subscription to Assigned Centrex Type Services Telephone Numbers without Facilities will be waived through February 28, 2001.

(T)

A12.4.3. Rates and Charges

- A. Assigned Centrex Type Services Telephone Numbers Without Facilities
 - 1. Assigned Telephone Numbers

	Installation Charge	Monthly Rate	USOC ATNCS
(a) Per Telephone Number Assigned	\$ 1.00	\$.15	

A12.5 Electronic Tandem Switching Features (Obsoleted, See Section P112.)

A12.6 Reserved for Future Use

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward-Dialing (DID) Service

A12.7.1 General

- A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outputting-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in Section A2.3.1 and A15.
 - B. The rates specified herein are in addition to the rates shown elsewhere in the Guidebook for the services with which this offering is associated (e.g., central office PBX trunks, access lines, Sharing and Resale of Basic Local Exchange Service, etc.)
 - C. DID service is optionally available with Identified Outward Dialing (IOD) service and includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
 - D. The service must be provided on all lines in a trunk group arranged. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
 - E. The assignment of DID telephone numbers is made at the discretion of the Company and will be provided in blocks of twenty consecutive numbers where number ranges permit. When a customer requests removal of a number(s) or changes to an existing group of consecutive numbers (defined as Non-Consecutive DID) rates and charges found in A12.7.2 will be applicable. Non-Consecutive DID numbers will only be provided to an existing DID customer or when a customer initially orders DID. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests telephone numbers held in reserve for future use, rates and charges as shown A12.7.2 are applicable for each unused Non-Consecutive number(s) or group of telephone numbers
 - F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.
 - G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service as specified in other sections of this Guidebook.
 - H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
 - I. Listings will be provided in accordance with the terms and conditions of Section A6. for PBX trunks. DID numbers furnished herein are not entitled to listings without charge. Where clients of a subscriber to DID service have no local exchange service but want to list one of these numbers, Sharing and Resale of Basic Local Exchange Service in Section A23. will be applicable. (T)
 - J. Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate shown in A12.7.2A., where facilities permit. AIS will provide a referral from the non-listed disconnected DID telephone number to the corresponding new telephone number for a maximum period of twelve months or until the delivery of the new Real White/Yellow Pages directory (*where available*), whichever comes first. (T)
- All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.
- 1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.7 Direct-Inward-Dialing (DID) Service (Cont'd)

A12.7.1 General (Cont'd)

- K.** At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- L.** In addition to the rates and charges specified in A12.7.2, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.
- M.** Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment. The following provisions apply:
 1. The customer must maintain at least the same level of DID service requirements.
 2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
 3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
 4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

A12.7.2 Rates and Charges

A. Central Office Components

1. Direct-Inward Dialing (DID) Service

	Installation Charge	Monthly Rate	USOC
(a) Establish trunk group and provide first group of 20 DID numbers	\$50.00	\$22.00	NDZ
(b) Each additional group of 20 DID numbers	15.00	22.00	ND4
(c) Non-consecutive DID Numbers each number ¹	2.20	4.00	ND5
(d) DID Trunk Termination, each Inward Only Trunk ²	90.00	88.00	NDT
(e) DID Trunk Termination, each Combination Trunk with Call Transfer ^{2,3}	250.00	80.00	NCT
(f) Multi-frequency (MF) Pulsing option, each trunk ⁴	-	43.00	S5MBD
(g) Dual Tone Multi-frequency (DTMF) Pulsing option, each trunk ⁴	-	43.00	S5DBD
(h) Automatic Intercept Service, per number referred ⁵	16.00	-	ND1
(i) Group of 20 Reserved Numbers, each group ⁶	50.00	22.00	NDV
(j) Reserved Non-Consecutive DID Numbers, each	2.20	1.45	ND6

Note 1: Rates and charges apply to each working number in an individual or non-sequential group or in a group of less than twenty numbers. Non-Consecutive DID numbers will only be provided to an existing DID customer or when a customer initially orders DID.

Note 2: In addition to the rates and charges for DID terminations, rates and charges for DID Flat Rate Inward or Combination PBX Trunks or NARs as specified in Section A3 apply as appropriate.

Note 3: Combination DID Trunks with the Call Transfer feature are only provisioned where facilities permit.

Note 4: Provides faster signaling on DID PBX trunks or NARs. The choice of pulsing alternative depends on the customer's premises equipment.

Note 5: Provides referral of calls from a non-listed disconnected DID number to a corresponding new telephone number for twelve months or until the delivery of the new directory (*where available*), whichever comes first. AIS is available where facilities permit.

Note 6: Installation Charge applies if customer does not currently have Direct-Inward-Dialing service.

(T)

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.2 Terms and Conditions (Cont'd)

- E.** Facilities may be used for direct connections between a subscriber's BellSouth Centrex service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line Guidebook. Charges for access to Private Facilities as specified in A12.25.8.E. are applicable. These facilities, connecting BellSouth Centrex service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's BellSouth Centrex service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time.
- F.** Station lines may require customer-provided compatible terminal equipment.
- G.** If the subscriber of BellSouth Centrex service has a Message Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other guidebook sections for BellSouth Centrex service and other associated services. Usage charges are not applicable on calls originated and terminated within the same BellSouth Centrex service system, unless the system is equipped with Assumed Dial '9', in which case any appropriate usage charges will be applicable.
- H.** Suspension/Denial of Service - BellSouth Centrex service may be suspended or denied at the subscriber's request or at the instance of the Company.
 - 1. Full suspension of service at the request of the subscriber will be allowed on the Common Equipment, Station Links, and certain ISDN elements as indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Full suspension of a system requires that all Station Links and the ISDN elements indicated in A12.26.2 in a system be suspended. Standard Features and Optional Features outlined in Section A12. will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 - 2. Partial suspension of service at the request of the subscriber will be allowed on selected Station Link(s) and certain ISDN elements indicated in A12.26.2 in a system at 50 percent of the rate regularly charged. Standard Features and Optional Features outlined in Section A12. associated with the Station Link(s) suspended will be suspended at no recurring charge during the period of suspension unless otherwise noted. For BellSouth Centrex service, there is no time limitation for suspension of service. Other rules and restrictions as outlined in Section A2. apply. Charges for restoration will be applicable as specified in Section A4.
 - 3. Denial at the instance of the Company will be allowed for non-payment of rates and charges for BellSouth Centrex service and the associated services. Restoration charges will be applicable as specified in Section A4..
- I.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. (T)
- J.** Service charges, as specified in Section A4, apply to each station line in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated. A Secondary Service Charge from Section A4. applies per occasion for the addition or change of a feature or features provided as part of the Standard Features element.
- K.** BellSouth Centrex service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing.
- L.** For purposes of application of End User Common Line charges only, charges for BellSouth Centrex service station lines will be as specified in BellSouth Telecommunications, Inc. Tariff F.C.C. No. 1, Section 4.
- M.** Concessions will not apply to BellSouth Centrex service except those allowed to Corporate Communication BellSouth Centrex service accounts.
- N.** Service charges will not apply for the provision of Calling Number Delivery Blocking.
- O.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.4 Intercept of Calls

- A. Rerouting of calls that cannot be completed to the number originally dialed will be offered either standard Intercept or Automatic Number Referral.
1. Intercept - Incoming calls from the exchange and long distance message networks to unassigned station numbers are intercepted by the same standard central office recorded announcement equipment used to intercept such calls for exchange services. The announcement provided states that the number called is not in service.
Intercommunicating calls to unassigned station numbers are intercepted by central office recorded announcement equipment which is common to all subscriber's BellSouth Centrex service systems served out of the same office. The announcement states that the number is not in service and advises that the attendant or the directory number of the caller's system should be consulted.
 2. Automatic Number Referral - Incoming calls to a telephone number that has been disconnected or changed may be routed to a mechanized announcement that tells the calling party that they have not reached the number they dialed, the reason the number is not in service and the new number to call, if available. Telephone numbers for station lines that are listed in the *Company's Listing Information System* will be provided Automatic Number Referral (if desired) at no charge if disconnected or changed. Telephone numbers for station lines not listed may be provided Automatic Number Referral with charges from A12.25.12 applicable per telephone number referred. (T)

A12.25.5 Conversions

- A. MultiServ service, MultiServ PLUS service, ESSX Service, Digital ESSX service and ESSX-1 service will be converted to BellSouth Centrex service as follows. Conversions will be based on the Company's standard provisioning intervals. A12.25.5 only applies to the conversion of existing service and is not meant to apply to the provision of new service.
1. Nonrecurring charges from this section will not apply.
 2. Termination Liability/Cancellation Charges for original service will not apply.
 3. Service charges from Section A4. will not apply.
- B. Deletions, changes, additions, and rearrangements of a subscriber's station lines and/or features will be performed subsequent to conversion to BellSouth Centrex service as follows.
1. Changes, additions, or rearrangements for station lines and/or optional features:
 - a. Nonrecurring charges from this section will apply.
 - b. Service charges from Section A4. will apply.
- C. Subscribers of BellSouth Centrex service, upon the conversion of the central office facilities from one switch type to another, must convert to corresponding switch type features.
1. Conversion will be within thirty (30) days of the central office conversion.
 2. Nonrecurring charges from this section will not apply.
 3. Cancellation charges for original service will not apply.
 4. If subscriber had a Rate Stability Plan in effect, it will continue uninterrupted.
 5. Service charges from Section A4. will not apply.
 6. Changes, additions, or rearrangements:
 - a. Nonrecurring charges from this section will apply.
 - b. Service charges from Section A4. will apply.
- D. Conversions will not be allowed on suspended service.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.8 Common Rates and Charges (Cont'd)

A. General (Cont'd)

3. Installation Charges

- a. Installation charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
- b. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

4. Additional Listings apply as specified in Section A6.

5. Service Charges apply as specified in Section A4. to service establishment, moves and changes of BellSouth Centrex service.

6. Credits and Surcharges

Credits and surcharges as described following will apply for all BellSouth Centrex service systems. A credit that is equivalent to the F.C.C. End User Common Line charge will be applied to each station line. A surcharge that is equivalent to the F.C.C. End User Common Line charge will be applied to each Network Access Register.

7. Centrex PRI Conversions

Customers may elect to convert existing PRI to Centrex PRI, and vice versa. This is considered an inside move and service rearrangement charges apply (as indicated in A42.3.4.G). Applicable charges for 5ESS switch type include Type 1 (as indicated in A42.3.4.G.1.a) and Premise Visit (as indicated in A42.3.4.G.3.a) per access line converted. Applicable charges for DMS-100 switch type include Type 1 (as indicated in A42.3.4.G.1.a), Type 2 (as indicated in A42.3.4.G.1.b) and Premise Visit (as indicated in A42.3.4.G.3) per access line converted.

(T)

B. Training Charges

1. Terms and Conditions

- a. The Common Equipment charges in A12.25.9 include initial training as indicated following for training performed during normal business hours. Normal business hours are Monday through Friday, excluding legal holidays, from 8 a.m. to 5 p.m. All subsequent or additional training or training outside of normal business hours will be at charges indicated in A12.25.8.B.2. following.

Payment Plan	Hours of Initial Training Included
1	4
2	4
3	8
4	8
5	16

- b. Rates in this section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.

2. Rates and Charges

- (1) Training - subsequent, additional, or outside of normal business hours

	Nonrecurring	
	Charge	USOC
(a) Per hour	\$ 75.00	CCXAT

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.12 Optional Features (Cont'd)

A. Rates and Charges (Cont'd)

34. BellSouth Centrex RingMaster (DMS-100, 5ESS, EWSD)

- a. BellSouth Centrex RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line.
- b. BellSouth Centrex RingMaster is not compatible with: Station Links in a different Wire Center; Station Links terminated on Electronic Business Sets; lines equipped with multi-line hunting arrangements, Integrated Services Digital Network (ISDN), and/or Automatic Call Distribution (ACD).
- c. BellSouth Centrex RingMaster is provided subject to the availability of facilities.
- d. All telephone numbers associated with a line equipped with BellSouth Centrex RingMaster must originate from the same Centrex customer group.
- e. When establishing BellSouth Centrex RingMaster service, Call Forwarding service subscribers must choose one of the following options:
 - (1) All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - (2) The primary telephone number only will be forwarded when Call Forwarding service is activated. The additional BellSouth Centrex RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
 - (3) Both the primary and additional BellSouth Centrex RingMaster telephone numbers can be forwarded independent of each other to their own remote locations.
- f. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of BellSouth Centrex RingMaster service.
- g. BellSouth Centrex RingMaster service can be suspended as specified in A2.3.16. During the period of suspension, no recurring charge applies.

h. Per Station Link^{1,2,3}

	Installation Charge	Monthly Rate	USOC
(1) BellSouth Centrex RingMaster			
(a) First additional telephone number with distinctive ringing, per line	\$-	\$5.00	CENRF
(b) Second additional telephone number with distinctive ringing, per line	-	5.00	CENRG
35. Remote Access Call Forwarding (requires Call Forwarding Variable)			
(a) Per non-Electronic Business Set link (DMS-100, 5ESS, EWSD)	-	7.75	CENO2
(b) Per Electronic Business Set link (DMS-100 only)	-	7.75	CENO7
36. Secondary Calling Name Delivery (DMS-100, 1AESS, 5ESS, EWSD)⁴			
(a) Per station link	-	1.00	CENO4

- Note 1:** Listings for BellSouth Centrex RingMaster service are subject to terms and conditions specified in Section A6. for listings. (T)
- Note 2:** Available on Analog Station Links only.
- Note 3:** Not available with foreign exchange service and foreign central office service.
- Note 4:** Each line requires an additional listing.

A12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A12.25 BellSouth Centrex Service (Cont'd)

A12.25.16 BellSouth Centrex Control (Cont'd)

A. Description of Service (Cont'd)

15. BellSouth Centrex Control provides the subscriber with the ability to print standard administrative reports.
16. BellSouth Centrex Control subscribers may have capabilities beyond those indicated in this section that are not available to non-Centrex Control subscribers.

B. Terms and Conditions

1. BellSouth Centrex Control is furnished subject to the availability of facilities and the ability of the software to control the requested feature.
2. Limitations and use of BellSouth Centrex Control as stated in Section A2 will apply.
3. Suspension of service at reduced rates as specified in A12.25.2 is not applicable if the customer utilizes BellSouth Centrex Control to deactivate station lines. Suspension of service by the Company will have reduced rates applicable as indicated in A12.25.2.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in line with this guidebook.
5. To access the BellSouth Centrex Control database, the subscriber must use Internet access or (for service established prior to June 30, 2006, awaiting conversion to Internet access) a voice grade line or the equivalent.
6. All BellSouth Centrex Control controllable lines in the 1AESS, 5ESS, DMS-100, and EWSD switches must be provisioned with a Caller ID Station Link.
7. For station lines equipped with BellSouth Centrex Control, the subscriber can verify and/or display the assignment of features on a single line, range of station lines or all station lines to determine which station line or station lines have a particular feature or service option.
8. BellSouth Centrex Control changes must be entered in conjunction with the following:
 - Prior to Company designated schedules, or
 - As priority changes, or
 - As future dated transactions by the subscriber.
9. The subscriber will be responsible for installation, maintenance and testing of compatible customer-provided equipment (CPE).
10. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
11. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of BellSouth Centrex Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
12. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
13. The BellSouth Centrex Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's Listings that changed as a result of a BellSouth Centrex Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)
14. The subscriber must notify BellSouth when an available telephone number used or intended for use as an Additional Directory Number (ADN) is assigned, moved, or deleted by the subscriber in order to assure the appropriate treatment of required information such as PIC, 911, and repair service data. The Company is not responsible for any issues that may arise from inaccurate data or lack of subscriber notification. In the event any claim is brought against the Company in connection with any errors or omissions, the Company's liability shall be limited to one month's service for the BellSouth Centrex service station line or station lines involved.

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different serving central office, the BellSouth Centrex Control Service Establishment charge will apply.
2. Moves of Service terms and conditions as outlined in A12.25.7.A preceding are applicable.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.4 Special Billing Services (Cont'd)

A13.4.7 Diskette Analyzer Bill (DAB) Service

- A. General
 - 1. Diskette Analyzer Bill (DAB) service is a service, which provides the customer with a monthly telephone bill and analysis capability.
- B. Rates and Charges
 - 1. Basic Service

	Nonrecurring Charge	Monthly Rate	USOC FDA
(a) Per customer bill	\$140.00	\$35.00	

A13.5 Arrangement for Night, Sunday and Holiday Service

- A. A subscriber to Business Lines in Rotary or non Direct-Inward-Dialing (DID) PBX Trunk Service who desires to receive incoming calls outside of business hours, without the service of an attendant at the switchboard, may arrange for such service as follows.

1. Central Office Equipment	Per central office line requiring an additional non-consecutive directory number. The regular number assigned to the line is used for day service and the additional (special) non-consecutive listed number for night service. The special number is not in rotary and calls dialed at night to the special number are completed only over the central office line to which it is assigned. No connection is made with any other central office line in case the called number is busy or does not answer.		
(a) Each ^{1,2,3}	17.55	1.00	TTA
2. Listings			
(a) Each ⁴	-	-	NA

(T)

A13.6 Reserved for Future Use

- Note 1:** Only one central office line in each Hunt Group can be associated with any one (1) night service number.
- Note 2:** This rate is in addition to any charges for equipment that may be required on the customer's premises to activate the service or any control channel that may be required between the central office and the customer's premises.
- Note 3:** Service Charges as outlined in Section A4. apply as appropriate.
- Note 4:** Rates for listings are as specified in Section A6.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.2 Limitations (Cont'd)

- I.** Where a business listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply. (T)
- J.** Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the charges for any resulting rearrangement of the RCF service.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.3 Listings (T)

One listing in the Alphabetical Section of the *Company's Listing Information System* covering the exchange in which the call forwarding Central Office is located is provided without additional charge. (T)

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

1. Remote Call Forwarding

	Monthly Rate Residence	Monthly Rate Business	USOC
(a) Per feature, arranged	\$16.00	\$50.72	RCF++
(b) Local measured, per feature arranged	16.00	50.72	RCF+F
(c) Remote Call Forwarding, per additional access facility	16.00	50.72	RCA

2. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Paths also qualify as a unique feature. Unique features may not be combined to qualify for this credit: e.g., local features may not be combined with toll features.

A13.11.6 Messages Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1. Between the originating station and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable service publication for the type of call involved.

2. Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for the applicable Local Measured Service usage charges as specified in A103.6., or for the applicable customer-dialed station-to-station charges specified in this or any other applicable service publication. These charges apply to all calls answered at the terminating station.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.2 Terms and Conditions (Cont'd)

- B. The educational institution is responsible for payment of all charges except those set forth in C. following which are billed by the Company directly to DCS lines.
- C. The Company will bill and collect DCS sent paid or collect long distance messages, telegrams, cablegrams and radiograms. In addition, the Company will bill and collect local exchange service usage and Directory Assistance Service charges where the serving equipment is arranged to automatically identify and bill such charges direct to DCS lines.
- D. The terms and conditions set forth for deposits and payment or service in A2.4 shall be applicable to users of DCS lines.
- E. The educational institution shall agree to render assistance to the Company in the prompt collection of charges billed to DCS lines.
- F. In the event of non-payment of any charges billed, the Company may suspend or terminate a DCS line until all charges due have been paid. Service which is so suspended or terminated is subject to the charges specified in Section A4. for restoral or re-establishment of service.
- G. The Service Charges specified in Section A4. for residence service apply to the service connection, move and change of DCS. Time and Material Charges apply to all customer-requested installations, moves, changes, removals, rearrangements, and maintenance of premises wiring performed by the Company on the customer's premises, except as excluded or otherwise provided for in Section A4.
- H. DCS lines may be temporarily suspended, at the educational institution's request, subject to the terms and conditions specified for the temporary suspension of individual line residence service in A2.3.16.
- I. The rates and charges specified for DCS lines in A13.13.3 following do not include listings in the alphabetical section of the *Company's Listing Information System* of the Company. With the consent of the educational institution, listings for DCS are furnished at the same rates and charges specified for residence additional listings in A6.6. (T)
- J. With the consent of the educational institution, DCS extension stations will be provided only within the same dormitory room or suite or other residential quarters as the associated DCS line and will be furnished at the same rates and charges as specified for residence extension service in Section A3.
- K. Subject to the availability and type of DCS central office equipment provided and with the consent of the educational institution, DCS lines may be equipped for Touch-Tone Calling Service and/or Custom Calling Service at the same rates and charges as specified for such services on residence individual lines in Section A13.
- L. Where the DCS central office equipment has ESSX-1 Service capabilities, and at the request of the educational institution, tie lines will be furnished at additional charges between the switching system of the educational institution and the DCS central office equipment subject to the conditions specified in M. following.
- M. Where tie lines are provided, the education institution's stations are not permitted access to exchange and toll connections via the DCS central office equipment. At the option of the educational institution, DCS lines may be permitted access to exchange and toll connections via the educational institution's switching system.
- N. DCS calls to Directory Assistance Service are subject to the terms and conditions specified for such service furnished to residence individual lines in A3.12.
- O. The initial contract period for each DCS line is the same as the initial contract period specified for residence individual line service as specified in A2.3.8.
- P. Presubscription of a Carrier of Preference is required as specified in Section E13 of the Intrastate Access Service Tariff and Section 13 of the Interstate Access Service Tariff.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.13 Dormitory Communications Service (Cont'd)

A13.13.3 Rates and Charges

- A. DCS Lines, each
 - 1. Apply same rates and charges as specified in Section A3. for residence individual line service in the exchange in which the DCS central office is located.
 - 2. End User charges as specified for Residential Service in the End User Access Service Section of the Intrastate and Interstate Access Service Tariffs apply as appropriate.
- B. Tie Lines and Tie Line Terminals
 - 1. Tie Lines
 - a. Apply same rates and charges as specified in Section A13. for Tie Lines between the educational institution's switching system and the DCS central office.
 - 2. Tie Line Terminals, each
 - a. At the educational institution's switching system apply appropriate rates and charges depending on type of switching system utilized.
 - b. At the DCS central office apply same rates and charges as specified for ESSX-1 service Tie Line Terminal (USOC: ESJ).

A13.14 Long Distance Trunk Service (Toll Terminals)

A13.14.1 General

- A. Long distance trunks are facilities which are arranged for access to toll switchboard positions or the direct distance dialing network.
- B. Long distance trunk service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of the facilities. Further, access to the IDDD network as provided in A13.14.2.A.3. following is furnished only from central offices which provide IDDD with basic exchange service.
- C. Long distance trunk service is available to customers who have a requirement for placing a large amount of outgoing long distance toll messages.
- D. This service is not intended for the completion of incoming toll messages, local exchange messages or messages of any nature other than long distance.
- E. Long distance trunk service telephone numbers will not be listed in the *Company's Listing Information System*.
- F. The Three-Way Custom Calling Feature is available with this service as specified in A13.9.3.D.

(T)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.34 RingMaster Service

A13.34.1 General

- A. RingMaster service will enable a subscriber to have up to three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third line. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.
- B. RingMaster service is offered in the following format. RingMaster I consists of one additional telephone number associated with a single line. RingMaster II consists of two additional telephone numbers associated with a single line.

A13.34.2 Terms and Conditions

- A. This service is available to individual line residence and business customers.
- B. The service is not compatible with ESSX service, PBX trunk service, obsolete Prestige Communications service, Personal Paging service, customer provided public telephone service, lines equipped with multi-line hunting arrangements or foreign exchange service. RingMaster service may not be compatible with all types of customer provided telephone equipment, customer premises switching or key equipment.
- C. RingMaster service is provided subject to the availability of facilities. Additionally, RingMaster II service may not be available in all central offices equipped to provide RingMaster I service.
- D. RingMaster service subscribers will be entitled to one white page listing with each RingMaster service number. Listings for RingMaster service are subject to terms and conditions specified in Section A6. for listings. Other listings will also be provided under the terms and conditions described in Section A6. (T)
- E. All telephone numbers associated with a line equipped with RingMaster service must originate from the same central office switching machine.
- F. When establishing RingMaster service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main telephone number only will be forwarded when Call Forwarding service is activated. The additional RingMaster service numbers will continue to ring and may be answered at the subscriber's premises.
- G. Appropriate nonrecurring charges will apply when changing from one option to the other subsequent to the establishment of RingMaster service.
- H. This Guidebook sets forth the rates for RingMaster service as described in A13.34.3.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 211 at rates, terms and conditions as specified in Section A6. (T)
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. (DELETED)
- J. (DELETED)
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All 211 providers must be certified by the State Budget and Control Board as directed in Section 1-11-770 of the South Carolina Code of Law. The State Budget and Control Board will allocate 211 numbers.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A.** Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B.** Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211ES
2. Central Office Activation		
(a) Per Central Office	150.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A.** 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B.** 711 is available from the Company in Company Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C.** This service is subject to the availability of the 711 dialing code.
- D.** 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E.** Limitations and use of service are as stated in Section A2.
- F.** Listings may be provided for 711 at rates, terms and conditions as specified in Section A6.
- G.** Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

(T)

In addition, operator assisted calls to the 711 will not be completed.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.80 711 Dialing Code for Telephone Relay Service (TRS) (Cont'd)

A13.80.2 Service Requirements and Conditions (Cont'd)

- J.** The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K.** In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Guidebook. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

A13.80.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

- A.** In those instances where a CLEC provides the 711 to its end user within the local calling area, terms and conditions for 711 dialing code are as defined in the appropriate Interconnection Agreement.
 - 1. For purposes of providing a CLEC end user access to the TRS entity within the local calling area, appropriate arrangements must be made by the CLEC with the TRS entity serving the local calling area.
 - 2. A CLEC may negotiate the provision of directory listing as defined in the Interconnection Agreement.

A13.81 511 Dialing Service

A13.81.1 General

- A.** 511 Dialing Service ("511") is a three digit local dialing arrangement available in specified areas, with BellSouth Telecommunications, Inc. ("Company"), for delivery of general information via voice grade facilities. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to travel information services. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B.** 511 is available from the Company in Company Territory only. To provide access to 511 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 511 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to travel information services provided by 511.
- C.** The Local Calling Area of the 511 Service subscriber will be the basic Local Calling Area defined in A3.5, as facilities permit. If local calling areas are merged, and a 511 number exists in both areas, the 511 subscriber who established 511 first in time will be entitled to retain the 511 number in the merged local calling area.
- D.** This service is subject to the availability of 511 numbers.
- E.** 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- F.** Limitations and use of service as stated in Section A2. apply.
- G.** Listings may be provided for 511 at rates, terms and conditions as specified in Section A6.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6. (T)
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)¹
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.5 Airline Mileage Between Rate Centers (Cont'd)

A18.5.3 List of Rate Centers (Cont'd)

Rate Center	LATA	V	H
Williamston	Greenville	6923	1880
Williston	Columbia	7052	1581
Winnsboro	Columbia	6836	1639
Woodruff	Greenville	6859	1825
Yemassee	Charleston	7128	1411
York	Charlotte, North Carolina	6738	1733

A18.6 Reserved for Future Use

A18.7 Directory Assistance Service

A18.7.1 General

The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

When a customer in South Carolina requests assistance in obtaining telephone numbers of subscribers located outside the calling customer's local calling area and within the calling customer's Numbering Plan Area, charges set forth in A18.7.2 apply.

A18.7.2 Rates and Charges

A. Directory Assistance Service - request of a telephone number

(maximum of three requests per call)

1. Outside the Company's local calling area but within the Company's LATA/NPA serving area for the originating line

(a) Per Call

Rate
\$2.29 **USOC**
NA

2. Outside the Company's local calling and LATA/NPA serving areas for the originating line¹

(a) Per Call

2.29 **NA**

B. Directory Assistance Service to Payphone Service Providers

1. For service provided to lines terminating at locations other than those listed in A18.7.2.B.2, following

(a) Per Call

.30 **NA**

2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions

(a) Per Call

.10 **NA**

- C.** Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use *the Company's Listing Information System* due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of *listing* service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.

(T)

Note 1: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

A23. SHARING AND RESALE OF EXCHANGE SERVICE

A23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

A23.1.3 Rates and Charges (Cont'd)

- A. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Service. (Cont'd)
 - 4. Rates and charges for Direct Inward Dialing (DID) and other associated services apply as specified in other sections of this Guidebook.
 - 5. Service charges as specified in Section A4. apply as appropriate.
 - 6. Reseller client listing provides one listing in the alphabetical section of the *Company's Listing Information System*. The reseller client listing charge will date from the date the Company's directory assistance records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing (*where directories are available*); *if* the reseller client listing does not appear in the directory, the minimum chargeable period is for one month. (T)

	Monthly	
	Rate	USOC
(a) Per Business Client	\$1.20	BS6
(b) Per Residence Client	1.20	RS6
7. Charges for additional or miscellaneous listings apply at the standard guidebook rate as specified in Section A6.		
8. Administrative Charge		
	Nonrecurring	
	Charge	USOC
(a) Service Establishment Charge	\$300.00	NA

A23.1.4 Definitions

- A. Customer of Record
Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred such as Toll, Directory Assistance, etc.; providing legal description of Resale Service Areas to the Company.
- B. Reseller Client
As used in this Section, refers to a customer located within a resale service area served directly by the Sharing and Resale Customer of Record
- C. Resale Service Area
Area within which a reseller offers local exchange telecommunications service.
- D. Reseller
A customer who offers shared or resold Company exchange service within a resale service area.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN

A42.3.1 General

- A. Primary Rate ISDN is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.
- B. Primary Rate ISDN provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible CPE and a serving central office. The Service may not be installed at a carrier hotel, a collocation cage, or any similar location. The basic channel structure for Primary Rate ISDN is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. The customer has the option to activate up to 23 B-Channels on the first Primary Rate ISDN arrangement and up to 24 channels on additional Primary Rate ISDN arrangements. A Digital Data Only option¹ and an Inward Data Option are also available. The 23 B-Channels can be used to connect the customer's CPE to the Public Circuit Switched Network, e.g., outward, inward and 2-way network access. Incoming Calling Number Delivery, Called Number Delivery, Outgoing Calling Name Delivery and Hunting functionality are inherent to this service. Calling Name Delivery, an optional feature offered at rates listed in A42.3.4.D.5. following, is available in switch types where equipped. Redirecting Number, an optional feature described in A42.3.3 following, is offered at no charge to the customer in switch types where equipped. Telephone numbers for use on Primary Rate ISDN are available in this Section. One Listing will be furnished at no charge for each Primary Rate ISDN B-Channel. Additional listings can be obtained as specified in Section A6. (T)
- C. Primary Rate ISDN provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.
- D. Primary Rate ISDN is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Company. Special Construction charges may apply as specified in Section A5.
- E. Primary Rate ISDN Access Lines furnished between a serving wire center and a customer's premises will be offered at a non-distance sensitive rate per Primary Rate ISDN Access Line. If a customer wishes to utilize another Company-provided transport facility, e.g., SMARTRing service, that can meet the required standards to carry the Primary Rate ISDN Access (DS1) Line, the customer will incur no charge for the Primary Rate ISDN Access (DS1) Line. MegaLink service cannot be utilized to provide transport for Primary Rate ISDN except where the Primary Rate ISDN is terminated in FlexServ service. Asynchronous Transfer Mode (ATM) Service can be utilized to transport Primary Rate ISDN Voice/Data – Flat Rate under the terms and conditions stated in A42.3.2.C. and D. following.
- F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in A42.3.2.R. following.
- G. Airline distance between Company central offices shall be developed using the methodology found in B3.3.3. Fractional mileage shall be rounded up to the next full mile.
- H. The required components for Primary Rate ISDN are as follows:
 - Primary Rate ISDN Access Line where applicable
 - Interoffice Channels where applicable
 - Primary Rate ISDN Interface
 - Primary Rate ISDN B-Channels
 - Primary Rate ISDN D-Channel
 - Telephone Numbers
 - Call Types

Note 1: Effective May 1, 2014, customers may not add the Digital Data Only option, and existing term plans for this option may not be renewed.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.4 Rates and Charges (Cont'd)

D. Optional Offerings (Cont'd)

		Nonrecurring Charge	Month to Month	12 to 23 Months	24 to 48² Months	49 to 72² Months	USOC
4.	Next Route Index Feature						
	(a) Per analog arrangement	\$100.00	\$ 30.00	\$28.50	\$27.00	\$25.00	PR7GX
	(b) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7GY
5.	Overflow Feature for Extended Reach Service Dedicated Route Arrangement						
	(a) Per Remote Telephone Number	100.00	54.00	52.00	50.00	46.00	PR7AU
6.	Calling Name Delivery Feature						
	(a) Per Primary Rate Interface	-	100.00	85.00	\$75.00	69.00	PR7CN
7.	Redirecting Number Feature per Primary Rate Interface – No Rate (Provisioning USOC: PR7RN)						
8.	PRI Overflow Feature for Voice/Data Arrangements						
	(a) Per analog and digital arrangement	100.00	30.00	28.50	27.00	25.00	PR7OF
9.	Secondary Calling Name Delivery ¹						
	(a) Per number	10.00	4.00	4.00	4.00	4.00	PR7SN

Note 1: Each number requires an additional listing. Listings for this service are subject to terms and conditions specified in Section A6. for listings. (T)

Note 2: Effective October 1, 2013, customers may not establish new term plans greater than 36 months for Primary Rate ISDN, and existing term plans greater than 36 months may not be renewed or extended for a term greater than 36 months.

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.5 Joint User Service

(Obsoleted 07-16-85, Type 4) This service will be continued for existing customers under the following Guidebook. Normal station activity such as additions, rearrangements, changes, or moves is allowed at existing locations subject to the availability of facilities and central office equipment. Not available for new installations on or after the obsoleted date.

A103.5.1 Application, Terms and Conditions

- A. In general, business exchange service is furnished for the exclusive use of the business subscriber and his employees, agents, and representatives. A joint user is a person, firm or corporation, whose use of a subscriber's business service is not contemplated under the terms outlined above, but who, subject to the consent of the subscriber and the terms and conditions specified in this Guidebook, is privileged to use the subscriber's service. To facilitate the use of the service, each joint user is allowed one listing in the classified section of the *Company's Listing Information System* without extra charge. (T)
- B. Joint user service is permitted in connection with the following:
 - 1. Business individual line flat rate.
 - 2. Commercial PBX service.
 - 3. Hotel PBX service.
 - 4. Time Share Condominium PBX Service
- C. Where service is furnished at a concession rate to the subscriber of the exchange service, joint user service will not be provided unless the proposed joint user would himself be entitled to service at a concession rate, if he was an exchange service subscriber. No concession is allowed from the regular rates for joint user service.
- D. An application for joint user service and for equipment or facilities furnished in connection therewith must be arranged for by the subscriber to the exchange service, who is responsible for the payment of all charges incurred thereunder, regardless of whether such charges are associated with his usage or that of any of his joint users. Additional listings and miscellaneous services are furnished, with the consent of the subscriber, for use of the joint user, at regular rates.
- E. Charges for joint user service date from the day the Company's information records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing (*where directories are available*); if the joint user listing does not appear in the directory, the minimum chargeable period is for one month. (T)
- F. Charges for joint user service are automatically discontinued upon termination of the exchange service or may be discontinued upon request of the subscriber if the joint user no longer utilizes any of the customer's service and provided that the minimum chargeable period for joint user service has elapsed.
- G. The total charges for telephone service allocated by the customer among the customer and his joint users shall not exceed the charges of the Company to the customer as set forth in this Guidebook.
- H. Joint users of a customer's service must have the option of obtaining service directly from the Company.
- I. Joint User Service is not intended as a substitute for Sharing and Resale of Exchange Service as described in Section A23. and may not be used in lieu of or in association with that service.

A103.5.2 Rates

- A. Joint user service associated with the following classes of service are furnished at the rates indicated:
 - 1. Business Individual Line

	Monthly Rate	USOC
(a) Flat rate (non-rotary) - 25% of the Business Individual Line Flat Rate.	\$-	JUF
(b) Flat rate (rotary) - same as (a) above plus 25% of the Rotary Line Service Rate as specified in Section A3.2.	-	JUL

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.32 Classroom Communication Service

A103.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link placed in classrooms or information retrieval centers for the purpose of enhancing the education process by allowing teachers to conduct classes at multiple locations and to access various informational databases.
- B. This service is available to full time educational institutions, public or private, teaching grades kindergarten through twelve that are eligible to be chartered by the state of South Carolina.
- C. Access lines provided under these conditions must not be used for administrative purposes.
- D. (DELETED)
- E. Listings will not be provided.
- F. Normal application of service charges as specified in Section A4. for a business access line shall apply for this service.
- G. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

(T)

A103.32.2 Rates and Charges

- A. The following monthly rates apply for Classroom Communication Service.
 - 1. Individual Line Service

	Monthly	
	Rate	USOC
(a) Per line	\$10.00	CCS

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.38 Back-Up Line (Cont'd)

A103.38.1 Terms, Conditions and Rates (Cont'd)

- H.** Listings are not furnished with Back-Up Lines. However, a listing may be purchased at the rates specified in Section A6. (T)
- I.** Back-Up Line usage charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance, or for 911 Emergency Service. Regular Directory Assistance charges apply as specified in A3.8.
- J.** The monthly access line rate per Back-Up Line is shown following:

	Monthly Rate	USOC
1. Back-Up Line associated with an Area Plus service business individual line.		
(a) Per Back-Up Line	\$125.00	SBL LX
2. Back-Up Line associated with individual line BellSouth Business Plus service		
(a) Per Back-Up Line with BellSouth Business Plus service	125.00	SBL L1
- Option 1 primary line		
(b) Per Back-Up Line with BellSouth Business Plus service	125.00	SBL L2
- Option 2 primary line		
3. Back-Up Line associated with all other business individual line service		
(a) Per Back-Up Line	125.00	SBL FX

- K.** The following usage charge applies to all inward calls which terminate on Back-Up Line service.
- 1. Inward call usage charge¹

	Rate	USOC
(a) Per minute or fraction thereof	\$0.05	NA

- L.** The following usage charges apply to outward calls which originate from an Area Plus service or BellSouth Business Plus service Back-Up Line and terminate in the service area specified as follows.

	Rate Per Minute Of Use	USOC
1. For customers with Area Plus service on their primary line:		
(a) Calls made within the basic service area, charges are as specified in A3.2.3.B.2.	-	NA
(b) Calls made within the expanded service area, charges are as specified in A3.2.3.B.2.	-	NA
2. For customers with BellSouth Business Plus service on their primary line ²		
(a) Calls made within the basic service area as specified in A3.4.	\$0.05	NA
(b) Calls outside the basic service area will be billed the appropriate Option primary line usage rate charges as specified in A3.4.2.	-	NA

- M.** The following usage charges apply to all outward calls which originate from a Back-Up Line other than an Area Plus or BellSouth Business Plus service line and terminate in the local calling area.

1. Local calling area usage charge		
(a) Per minute or fraction thereof	0.05	NA

Note 1: Usage rate service primary lines will be billed normal originating usage charges for incoming overflow calls which are forwarded to a Back-Up Line. These usage charges are in addition to the Back-Up Line inward call usage charge.

Note 2: No minute allowance is available for BellSouth Business Plus service on Back-Up Line service.

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

CONTENTS

A106. OBSOLETE SERVICE OFFERINGS - LISTINGS

(T)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.20 MultiServ Service (Cont'd)****A112.20.2 Terms and Conditions (Cont'd)**

- F.** Facilities may be used for direct connections between a subscriber's MultiServ service and other systems primarily for communication between stations of the two systems. Rates and charges for these connection facilities are specified in either Section A13. or Section B3. of the Private Line Guidebook. Private facility access charges apply. These facilities, connecting MultiServ service, may be arranged to provide completion of incoming or outgoing exchange and long distance message network through the subscriber's MultiServ service system to or from other systems, provided such connections to the exchange or long distance message network are only made one system at a time.
- G.** Feature Groups may require customer-provided compatible terminal equipment.
- H.** If the subscriber of MultiServ service has a Measured Rate service, usage charges as specified in Section A3. are applicable on calls to locations outside the subscriber's system in addition to rates and charges in this and other sections for MultiServ service and other associated services. Usage charges are not applicable on calls originated and terminated within the same MultiServ service system, unless the system is equipped with Assumed Dial '9'.
- I.** Suspension/Denial of Service - MultiServ service may be suspended or denied at the subscriber's request or at the instance of the Company.
 - 1. Suspension at the request of the subscriber will be allowed on the link portion of the main station line at 50 percent of the rate regularly charged. Feature Groups and optional Features outlined in Section A12 will be suspended at no recurring charge during the period of suspension unless otherwise noted. Other rules and restrictions as outlined in Section A2 apply. The subscriber may request this suspension for a maximum of three months in succession. Restoration charges will be applicable per line as specified in Section A4.
 - 2. Denial at the instance of the Company will be allowed for non-payment of rates and charges for MultiServ service and the associated services. Restoration charges will be applicable per line as specified in Section A4.
- J.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6. A standard Listing will be provided at no charge for each main station line. (T)
- K.** Service charges, as specified in Section A4., apply to each station link in the same manner as for an individual business line and to all of the subscriber's systems unless otherwise indicated.
- L.** MultiServ service installation charges are due on initial installation unless arrangements are made for Installment or Deferred Billing as specified in Section A2.
- M.** End User Charges as specified for End User Common Access Service in BellSouth Telecommunications Inc., FCC No. 1, Section 4 and Subscriber Line Charges in Section A3. apply as appropriate. For purposes of application of End User Charges only, MultiServ service station lines for use by residents of dormitory living quarters, barracks and nursing homes will be considered residential service. Main station lines terminated in such housing for administrative or business use will be considered business service.
- N.** Concessions will not apply to MultiServ service except those allowed to Corporate Communication/Affiliate Billing MultiServ service accounts.
- O.** Service order charges will not apply for the provision of Calling Number Delivery Blocking.
- P.** During collection or distribution of the subscriber's ACD-NMR and/or Switch-Computer Application Interface (SCAI) Link data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly, for damages, except as outlined in A2.5.1.
- Q.** Customer Premises Equipment (CPE) and software for use with ACD and/or Switch-Computer Application Interface (SCAI) Link is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ACD Service render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance.
- R.** A mixture of Flat Rate and Measured Rate Local Exchange Service will not be allowed.
- S.** ISDN Business Service (ISDN - IBS) lines may be purchased out of Section A42. to be associated with MultiServ service or MultiServ PLUS service. Terms and conditions of MultiServ service and MultiServ PLUS service will apply to these ISDN - IBS lines except as otherwise stated in Section A42.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.8 Common Rates and Charges (Cont'd)

D. Training Charges¹ (Cont'd)

4. ACD Training - System Managers and Supervisors^{1,2}

	Nonrecurring	
	Charge	USOC
(a) Initial Training, per hour	\$120.00	MICAF
(b) Managerial Reports Training, per hour	120.00	MICAG
(c) Optional Agent Training (maximum 20 attendees per class), per hour	120.00	MICAH

5. Attendant Training^{2,3,4}

(a) Per console type, per hour	120.00	MICTJ
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6. Customized Training⁵

(a) Administrative charge, per hour	120.00	MICUK
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E. Installation Charges

1. These charges apply as specified, when a rate element is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more rate elements may be provided at the same time and in such instances the specified installation charge will apply for each rate element provided.

F. Additional Listings apply as specified in Section A6.

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- Note 1:** Rates in this sub-section apply to charges for training provided by employees of the Company. Certain Company agents, not employees of the Company, may provide end user training under separate charges.
- Note 2:** This hourly rate is valid for training performed Monday through Friday, excluding legal holidays and must be performed during the business hours of 8 a.m. to 5 p.m.
- Note 3:** Training will be performed at the hourly rate for administrative charges outside normal business hours.
- Note 4:** Training addresses features associated with non-data link consoles for all central office types and Electronic Business Sets provisioned as a mini-console for subscribers served by a DMS-100 central office. In the latter case, EBS link(s), feature group(s) and feature charges apply as requested.
- Note 5:** Includes training provided by the Company, not provided by the CPE vendor, 36 hours/7 day per week training schedules, system training on ACD-MIS or Remote Load Management or special assemblies.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.13 Optional Features

A. Rates and Charges

1. Additional Common Block

	Installation Charge	Month To Month	Rate Stability		USOC
			36-59 Mos. Plan	60-120 Mos. Plan	
(a) Each (1AESS)	\$235.00	\$-	\$-	\$-	M2CC1
2. Anonymous Call Rejection ¹					
(a) Per line (1AESS, DMS-100, 5ESS, EWSD [®])	-	.40	.35	.30	M2HRL
3. Assumed Dial 9					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	40.50	1.20	1.10	1.00	M2DDA
4. Authorization Codes					
(a) Per system (1AESS, DMS-100, 5ESS, EWSD [®])	73.00	3.20	2.90	2.65	M2FFA
(b) Per line, station specific (DMS-100)	3.50	.25	.20	.15	M2FLD
(c) Per line, each (5ESS)	-	.15	.10	.05	M2FH5
(d) Additions, deletions, and/or changes, per occasion (1AESS, DMS-100, 5ESS, EWSD [®])	22.00	-	-	-	M2FCA
5. Automatic Number Referral ²					
(a) Per line with a non-listed Directory Number (DMS-100, 5ESS)	14.00	-	-	-	M2GR9
(b) Per line with a listed Directory Number (DMS-100, 5ESS)	-	-	-	-	M2GS9
(c) Per line with a non-listed Directory Number (1AESS, EWSD [®])	14.00	-	-	-	M2GR8
(d) Per line with a listed Directory Number (1AESS, EWSD [®])	-	-	-	-	M2GS8

Note 1: Not available with Multi-Line Hunt on a 1AESS or 5ESS switch.

Note 2: Will be provided at no additional charge for each main station line with a listing.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.20 MultiServ Service (Cont'd)

A112.20.15 Customer Control (Cont'd)

B. Terms and Conditions (Cont'd)

14. The subscriber will be responsible for installation, maintenance and testing of customer-provided compatible terminal equipment (CPE).
15. The Company does not assume responsibility for the compatibility or suitability of the subscriber's (CPE) equipment.
16. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Customer Control render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
17. Customer Control supports dial-up access security through the use of a Security Card. Customer Control supports access security by requiring login and password identifiers. The subscriber must have one User Identification Code for each System Manager accessing the Customer Control Database. The User Identification Code includes a password and is used in conjunction with the Security Card. In addition, Customer Control ensures that the user can access only their portion of their database.
18. The subscriber will be required to authenticate with a Security Card before network access is permitted. The network access security system validates the user, and establishes the call across the network to the host computer. Once the subscriber has purchased the Security Card, the Company will provide the subscriber with a login and password in order to maintain secure access and an audit trail. Rates for the Security Card are outlined in E. following.
19. The subscriber must provide the Company with a central point of contact for inquiries and/or trouble reports involving station features.
20. The Customer Control subscriber is responsible for initiating a Service Order to correct any information pertaining to the Company's *Information Listings System* that changed as a result of a Customer Control TN Swap. The appropriate Service Charges specified in Section A4. apply. (T)

C. Moves of Service

1. When a subscriber elects to move service from one serving central office to a different switch type serving central office, an additional Database charge as outlined in E. following will apply.
2. Moves of Service terms and conditions as outlined in A112.20.7.B. preceding are applicable.

D. Application of Rates

1. Customer Control is available on a per line basis to customers who subscribe to MultiServ service or MultiServ PLUS service. All MultiServ service features which are controllable will be subject to the rates outlined in E. following.
2. The appropriate Service Charge(s) specified in Section A4. applies to the subsequent establishment of Customer Control.
3. If Customer Control is ordered at the same time as MultiServ service or MultiServ PLUS service, only one Service Charge is applicable.
4. Changing the status of a station line from accessible to Customer Control to inaccessible or vice versa, must be done by the Company via a Service Order request. Appropriate Service Charges specified in Section A4. apply.
5. The Service Establishment, Initial Setup - Per System charge for Customer Control - Basic is for the initial establishment of the Customer Control feature.

This charge includes the initial Processor Connection charge, the initial User Identification Codes (Per User Login) charge, the initial Database Establishment (Per System) charge and training for up to two System Managers.

ECAS/DECAS subscribers who convert, during their contract period, from the grandfathered ESSX service or Digital ESSX service to MultiServ service or MultiServ PLUS service will have the Customer Control Service Establishment, Per System Installation Charges waived. Service Charges from Section A4. will not apply.

6. A Customer Control - Per Line charge is applicable for each link type main station line that is equipped with Customer Control.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.21 MultiServ PLUS Service (Cont'd)

A112.21.5 Conversions

- A. ESSX service and MultiServ service may be converted to MultiServ PLUS service as follows.
 - 1. Nonrecurring charges from this sub-section will not apply.
 - 2. Termination liability or cancellation charges for original service do not apply.
 - 3. Service Charges from Section A4. will not apply.
 - 4. Changes, additions and rearrangements:
 - a. Nonrecurring Charges from this section will apply.
 - b. Service Charges from Section A4. will apply.
- B. Subscribers to analog Feature Groups must convert according to A112.20.5.
(Further explanation regarding Conversions is available in A112.20.5)

A112.21.6 Payment Schedules

Information shown in A112.20.6 is applicable for MultiServ PLUS service.

A112.21.7 Cancellation Charges and Moves of Service

Information shown in A112.20.7 is applicable for MultiServ PLUS service.

A112.21.8 Common Rates and Charges

A. Service Establishment Charges

- 1. The following charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this Guidebook:
 - a. Service Establishment Charges
 - (1) Basic Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Standard common equipment, each	\$350.00	MIACS
(b) Common equipment customized by the Company at the subscriber's request, each ¹	400.00	MIACC

B. Cancellation Charges

- 1. The following charges are incurred when a total disconnect of a MultiServ PLUS service system provided under a Rate Stability Plan occurs prior to expiration of that Rate Stability Plan:
 - a. Cancellation Charge
 - (1) Per system
 - (a) Disconnect in months 1-36
 - (b) Disconnect in months 37 and thereafter

(a)	10,000.00	M1BPS
(b)	7,500.00	M1BPT

C. Listings

A standard Listing will be provided for a main station line (not to exceed the number of NARs) at no charge. For Additional Listings, Designer Listings etc., see Section A6.

D. Training Charges - See A112.20.8.D.

E. Installation Charges - See A112.20.8.E.

F. Additional Listings - See A112.20.8.F.

G. Service Charges - See A112.20.8.G.

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Note 1: A subscriber requested change from standard common equipment to customized common equipment will incur the difference between the two charges.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.26 ESSX Service - Vintage II (Cont'd)****A112.26.2 Terms and Conditions (Cont'd)**

- F.** Tie lines for direct connections between a basic subscriber's system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in Section A13. and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the subscriber's system to or from other systems (ESSX service or non ESSX service) provided such connections to the exchange or long distance network are only made one system at a time.
- G.** Where completion of incoming and outgoing local and long distance calls through a subscriber's system is furnished to or from main station lines of a separate subscriber's system in another exchange or a non-subscriber's system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified herein.
 - 1. Rates and charges as specified in Section B3. of the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified herein.
 - 2. Optional features charges for ESSX service apply for each trunk terminated main station line as offered herein, as appropriate.
- H.** Where the lines are arranged to switch calls through the system to or from one or more tie lines or private lines, charges for Dial Cut-Through Arrangement as specified shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- J.** A system may not be provided for Intercommunication (standalone) service only. Access to the exchange network must be provided.
- K.** A mixture of flat rate and usage rate service will not be allowed within a single customer system except where that single customer system serves a Hotel/Motel or Hospital. For Hotel/Motel and Hospital applications, usage rate service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- L.** Suspension of Service - With the exception of Network Access Registers, suspension of ESSX service is not permitted.
- M.** A twelve month minimum service period shall be required for subscription to ESSX service-M or ESSX service-L. The minimum service period as specified in Section A2. applies for ESSX service-VS and S.
- N.** Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13. The rates and charges for ESSX service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13. do not apply for the provision of Touch-Tone Service to ESSX service.
- O.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- P.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the Secondary Service Charge in Section A4. is applicable.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.7 Common Rates And Charges (Cont'd)

C. Recurring Charges

1. Common Equipment

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Each ESSX service-VS system	\$-	\$1.70	\$1.15	\$1.10	\$1.05	ESS
(b) Each ESSX service-S system	-	1.70	1.15	1.10	1.05	ESS
(c) Each ESSX service-M system	-	1.95	1.80	1.75	1.70	ESS
(d) Each ESSX service-L system	-	6.00	5.40	5.30	5.20	ESS

2. ESSX service Exchange Access Charge

a. Network Access Limiter

(1) Flat Rate, Message Rate or Measured Rate

	Monthly Rate	USOC
(a) Per Network Access Register Group	\$0.85	LNG

b. Network Access Registers¹

3. Additional Listings apply as specified in Business Additional Listings in Section A6. (T)

4. Service Charges apply as specified in Section A4. to service establishment, moves and changes of ESSX service.

5. ESSX Service Extension Station Line Charge

	Installation Charge	1 Month	Term Payment Plan Monthly Rate			USOC
			36 Months	60 Months	84 Months	
(a) Located on different premises from main station line on non-continuous property, each ^{2,3,4}	\$-	\$-	\$-	\$-	\$-	EC8
(b) Located on different premises from main station line on same continuous property, each ²	-	-	-	-	-	EX5

Note 1: Rates and charges are specified in Section A3. or A13.

Note 2: When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section.

Note 3: When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 4: When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.28 Digital ESSX Service - Vintage II (Cont'd)****A112.28.2 Terms and Conditions (Cont'd)**

- H.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- I.** A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.
- J.** A mixture of flat rate and usage rate service will not be allowed within a single customer system except where that single customer system serves a hotel/motel or hospital. For hotel/motel and hospital application, usage rate service, if provided for guest/patient service, must have a separate dial access code from the flat rate service provided for administrative stations and be restricted from use of the administrative flat rate service.
- K.** Suspension of Service
With the exception of Network Access Registers, suspension of Digital ESSX service is not permitted.
- L.** A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX service -M or L. The normal minimum service period as specified in Section A2. will be applicable to Digital ESSX service- VS or S.
- M.** Touch-Tone service will be furnished subject to the terms and conditions specified in Section A13.. The rates and charges for Digital ESSX service station lines include the provision of Touch-Tone service. Rates and charges for Touch-Tone service as specified in Section A13. do not apply for the provision of Touch-Tone service to Digital ESSX service.
- N.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- O.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a subscriber's Digital system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the Secondary Service Charge in Section A4. is applicable.
- P.** Service charges, as specified in Section A4., apply to all subscriber's of Digital systems except as indicated in A112.28.2.Y.
- Q.** Digital ESSX service installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time.
- R.** If the subscriber of Digital ESSX service elects a Message or Measured Rate Service option, Message or Measured Rate Service usage charges specified in Section A3. are applicable on calls to locations outside the subscriber's Digital system in addition to rates and charges in this and other sections for Digital ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same subscriber's Digital system.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.7 Common Rates And Charges (Cont'd)

C. Recurring (Cont'd)

1. Common Equipment (Cont'd)

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
		\$-	\$-	\$-	\$-	\$-	
(a)	Each Digital ESSX service-VS system	\$-	\$-	\$-	\$-	\$-	ESS
(b)	Each Digital ESSX service-S system	-	-	-	-	-	ESS
(c)	Each Digital ESSX service-M system	-	-	-	-	-	ESS
(d)	Each Digital ESSX service-L system	-	-	-	-	-	ESS

2. Digital ESSX Service Exchange Access Charge

a. Network Access Limiter

(1) Flat Rate, Message Rate or Measured Rate

(a) Per Network Access Register

Monthly Rate	USOC
\$-	LNG

b. Network Access Registers¹

c. Facility Group (FG)

(1) Network Access

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
		\$-	\$-	\$-	\$-	\$-	
(a)	Each facility group	\$-	\$-	\$-	\$-	\$-	F5Z
3.	Additional Listings apply as specified in Section A6.						
4.	Service Charges apply as specified in Section A4. to service establishment, move and change of Digital ESSX service.						
5.	Digital ESSX Service Extension Station Line Charge						
(a)	Located on different premises from main station line on non-continuous property, each ^{2,3,4}	-	-	-	-	-	EC8

Note 1: Apply appropriate rates and charges as specified in Section A3. or A13.

Note 2: When the different premises is located in the same central office as that served by the subscriber's system, apply wire center line rates based on the distance from the central office to the different premises as specified in this section.

Note 3: When the different premises is located in a different central office in the same exchange as that served by the subscriber's system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 4: When the different premises is located in a different exchange from that served by the subscriber's system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.38 ESSX Small, Medium and Large Service - 85 (Cont'd)****A112.38.2 Terms and Conditions (Cont'd)**

- G.** Where completion of incoming and outgoing local and long distance calls through an ESSX system is furnished to or from main station lines of a separate ESSX system in another exchange or a non ESSX system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.38.12.
 - 1. Rates and charges as specified in Section B3 of the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.38.12.
 - 2. ESSX optional features charges as outlined in Section A112.38.12 apply for each trunk terminated main station line as offered in Section A112.38.7, as appropriate.
- H.** Where the lines are arranged to switch calls through the System to or from one or more tie lines or private lines, charges for Dial Cut-Through Arrangement as specified in A112.38.7 shall apply per tie line so equipped. The charge is in addition to the regular charges for the facilities connecting the systems.
- I.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- J.** A system may not be provided for Intercommunication (stand alone) service only. Access to the exchange network must be provided.
- K.** A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system.
- L.** Suspension of Service - With the exception of Network Access Registers, suspension of ESSX Service is not permitted.
- M.** A twelve month minimum service period shall be required for subscription to ESSX-M or ESSX-L Service. The minimum service period as specified in Section A2 applies for ESSX-S Service.
- N.** Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for ESSX-S, ESSX-M and ESSX-L Service include the provision of Touch-Tone Service. Rates and charges as specified in Section A13 do not apply for the provision of Touch-Tone Service to ESSX-S, ESSX-M and ESSX-L Service.
- O.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- P.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of an ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the network access register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charge as specified in Section A4 will apply per Network Access Register affected.
- Q.** Service charges, as specified in Section A4, apply to all ESSX systems except as provided in A112.38.5.
- R.** ESSX installation charges due on an initial installation or subsequent addition may be paid in full at the time of installation or deferred over a predetermined period of time as specified in Section A122.
- S.** If the ESSX subscriber elects a Message Rate Service option, Message Rate Service usage charges specified in Section A3 are applicable on calls to locations outside the subscriber's ESSX system in addition to rates and charges in this and other sections for ESSX service and other associated services. Usage charges are not applicable on calls originated and terminated within the same ESSX system.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.38 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.38.7 Common Rates and Charges (Cont'd)

- A. General (Cont'd)
 - 2. Exchange Access
 - a. Exchange Access is provided by means of Network Access Registers.
 - b. Presubscription of a Carrier of Preference is specified in Section 13 of the Interstate Access Service Tariff.
 - 3. Subsequent Training

After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in Section A12.20.8.D.

B. Nonrecurring Charges (See A112.)

C. Recurring Charges

1. Common Equipment

		ESSX Term Option				Month
		To	36	60	84	
		Month	Months	Months	Months	USOC
(a)	Each ESSX-S system	\$2.15	\$2.15	\$2.15	\$2.15	ESS
(b)	Each ESSX-M system	2.15	2.15	2.15	2.15	ESS
(c)	Each ESSX-L system	2.15	2.15	2.15	2.15	ESS
2.	ESSX Exchange Access Charge					
a.	Network Access Limiter (See A112.)					
b.	Network Access Registers (See A112.)					
3.	Listings apply as specified for Business Additional Listings in Section A6.					
4.	Service Charges apply as specified in Section A4 to service establishment, moves and changes of ESSX Service.					
5.	ESSX Extension Station Line Charge					
(a)	Located on same premises as main station line, each	.30	.30	.30	.30	EX3
(b)	Located on different premises from main station line on non-continuous property, each ^{1,2,3}	.30	.30	.30	.30	EC8

Note 1: When the different premises is located in the same central office as that served by the ESSX system, apply main station line rates based on the distance from the central office to the different premises as specified in this section.

Note 2: When the different premises is located in a different central office in the same exchange as that served by the ESSX system, apply rates and charges for Foreign Central Office Service as specified in Section A9.

Note 3: When the different premises is located in a different exchange from that served by the ESSX system, apply rates and charges for Foreign Exchange Service as specified in Section A9.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS**A112.39 Digital ESSX Service - 85 (Cont'd)****A112.39.2 Terms and Conditions (Cont'd)**

- E.** All Digital ESSX main station lines must be associated with the main switching equipment. Satellite switching equipment is not offered with Digital ESSX service.
- F.** Tie lines for direct connections between a basic Digital ESSX system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in A13 and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Digital ESSX system to or from other systems (Digital ESSX or non-Digital ESSX) provided such connections to the exchange or long distance network are only made at one system at a time.
- G.** Where completion of incoming and outgoing local and long distance calls through a Digital ESSX system is furnished to or from main station lines of a separate Digital ESSX system in another exchange or a non-Digital ESSX system in the same or different exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the terms and conditions specified in A112.39.11.
 - 1. Rates and charges as specified in Section B3 of the Private Line Guidebook apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in A112.39.11.
 - 2. Digital ESSX optional feature charges as outlined in Section A112.39.8, 9 and 10 apply for each trunk terminated main station line as offered in Section A112.39.7, as appropriate.
- H.** Dormitory service is furnished in accordance with the terms and conditions for Dormitory Communications Service specified in Section A13.
- I.** A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.
- J.** A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system.
- K.** Suspension of Service
With the exception of Network Access Registers, suspension of Digital ESSX Service is not permitted.
- L.** A twelve month minimum service period shall be required if the subscriber's system is a Digital ESSX-M or L. The normal minimum service period as specified in Section A2 will be applicable to Digital ESSX-S systems.
- M.** Touch-Tone service will be furnished subject to the terms and conditions, specified in Section A13. The rates and charges for Digital ESSX station lines include the provision of Touch-Tone service. Rates and charges for Touch-Tone service as specified in Section A13 do not apply for the provision of Touch-Tone service to Digital ESSX Service.
- N.** Listings will be furnished subject to the rates, terms and conditions specified in Section A6.
- O.** The number of simultaneous exchange and toll network calls to and from main station lines and attendant positions of a Digital ESSX system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section A4 apply per Network Access Register affected.
- P.** Service charges, as specified in Section A4, apply to all Digital ESSX systems except as provided in A112.39.5.

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A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.39 Digital ESSX Service - 85 (Cont'd)

A112.39.7 Common Rates and Charges (Cont'd)

A. General (Cont'd)

1. Station Lines (Cont'd)

l. Exchange Access

(1) Exchange Access is provided by means of Network Access Registers.

(2) Presubscription of a Carrier of Preference is specified in Section A13 of the Interstate Access Service Tariff.

2. Subsequent Training

After the initial installation of the subscriber's system, subsequent training will be provided at the charges indicated in Section A12.20.8.D.

B. Nonrecurring Charges

1. The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections.

- a. Service Establishment Charge (See A112.)
- b. Feature Establishment Charges (See A112.)
- c. Installation Charges (See A112.)
- d. Service Connection Charges (See A112.)

C. Recurring Charges

1. Common Equipment

		ESSX Term Option				
		Month				
		To	36	60	84	
		Month	Months	Months	Months	USOC
(a)	Each Digital ESSX-S system	\$-	\$-	\$-	\$-	ESS
(b)	Each Digital ESSX-M system	-	-	-	-	ESS
(c)	Each Digital ESSX-L system	-	-	-	-	ESS
2.	Digital ESSX Exchange Access Charge					
a.	Network Access Limiter (See A112.)					
b.	Network Access Registers (See A112.)					
c.	Facility Group (FG)					
(1)	Network Access					
(a)	Each facility group	2.40	2.30	2.20	2.10	F5Z
3.	Additional Listings apply as specified in Section A6.					
4.	Service Charges apply as specified in Section A4 to service establishment, move and change of Digital ESSX Service.					
5.	Digital ESSX Extension Station Line Charge					
(a)	Located on same premises as main station line, each	-	-	-	-	EX3

(T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.3 Multi-Station One-Way Circuit Arrangement for Use in Small Manual and Community Dial Offices (Cont'd)

A113.3.2 Rates and Charges

A. In addition to the charges shown below, guidebook rates and charges will apply for individual business service at headquarters and extension line mileage.

1. Common Equipment, including auxiliary line equipment at the central office and one connector termination circuit

	Installation Charge	Monthly Rate	USOC
(a) Each	\$25.00	\$12.90	PN8

A113.4 Arrangements for Night, Sunday and Holiday Service

A. A subscriber to PBX service who desires to receive incoming calls after the usual business hours, without the service of an attendant at the switchboard, may arrange for such service as follows:

1. Each trunk line which is to be connected through a PBX station at night, on Sundays and Holidays is bridged to a central office multiple jack bearing a different (non-consecutive) number. The regular number in the rotary series may then be used for day service, and the special (non-consecutive) number for night service. Calls made at night for the special number are completed only over the trunk line to which it is bridged, no connection being made with any other trunk line in case the called number is busy or does not answer.

2. Example of Listings: (T)

Patterson Transfer Co. 24 North	256-1500
Note: From 5 PM to 8 AM on week days, from 1 PM Saturday to 8 AM Monday and on holidays call as follows:	
Office 24 North	256-1875
Watchman 24 North	256-1875
Garage 29 Lake	256-1987
Storage Warehouse 150 Elm	256-1082

B. Rates and Charges

1. Listings¹ (T)
2. Special Multiple Jack

	Monthly Rate	USOC
(a) Each	\$6.60	NCB

A113.5 Extension and Tie Line Services

A113.5.1 Rates and Charges

(Obsoleted 12-14-90, Type 4. Customers may add channels only to the extent that they are available within facilities in place as of 06-30-84.)

Note 1: Rates for listings are as specified in Section A6. (T)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.12 Network Facilities for use with Public Announcement Services (Cont'd)****A113.12.1 General (Cont'd)****A. (Cont'd)**

10. In order to avoid excessive utilization of commonly used network facilities by the Public Announcement Service the length of any announcement is subject to the approval of the Company based on the kind of announcement and potential volume of incoming calls and on available facilities. The maximum length of any message is two minutes.
11. The announcement equipment must allow access to an announcement message by a calling party within a maximum time of 20 seconds and must also provide each calling party an on-hook condition upon completion of a full announcement cycle. It must not allow communications between parties calling the service. Telephone users calling the announcement number must be automatically disconnected after completion of one full announcement cycle.
12. Recorder/reproducers and reproducers used for telephone answering, commonly known as automatic answering and recording devices or automatic answering devices, which are not used in manner described herein, may not be used to provide public announcement type services.
13. For Sectoried Public Announcement Service, the customer must insure that individual announcement machines will be located and continuously operated in all central office areas within the exchange which is served by an Electronic Switching System (ESS) at the time the service is established and that announcement machines will be located and continuously operated in all other central office areas within the exchange which at some later date become served by an ESS. The Company will determine the geographical area to be served by each of the customer's individual announcement machines. The Company may also require by written agreement that individual announcement machines be located in geographical areas served by non-ESS central offices when it is appropriate to do so for network protection. The Company may also decline to provide sectoried service in exchange areas where non-ESS facility rearrangements would require unusual expenditures. The customer's failure to comply with the terms of such agreement may result in disconnection of the entire service.
14. Central office lines provided and used by the Company to extend calls from the general telephone network to announcement equipment used with Public Announcement Services are identified as Announcement Lines in the Network Usage schedules shown in A113.12.2 following and for computing Network Usage charges on Non-Sectoried Service are equivalent to 125 percent of the charge for Non-Rotary Business Individual Flat Rate Line Service (1FB) of the exchange in which the announcement location is situated.

For computing Network Usage charges on Sectoried Services, Announcement Lines at each announcement location of Sectoried Service are equivalent to 125 percent of the charge for Non-Rotary Business Individual Flat Rate Access Line Service (1FB) of the rate group determined in A3.2.1 for the number of Main stations and PBX trunks in the sector being served, or answered by, the customer's announcement machines at the sectoried announcement location; i.e., the Main stations and PBX trunks located within the serving ESS Central Office area and any other Central Office areas in that ESS's sector.

15. One (1) listing without charge will be furnished with each service. Public Announcement Service shall not be provided with private or semi-private telephone numbers.

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A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.58 Uniform Access Number (UAN) for LATA-wide Service**

(Obsoleted 08/15/03, Type 4, not available for new installations, additions to existing installations or moves to a different customer location.)

A113.58.1 Description of Service

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location within the LATA. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to UANs.
 2. The assigned telephone number will have a dedicated NXX.
 3. UAN can be delivered through a line side connection or a trunk side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk side connection is required if UAN is used with Automatic Number Identification (ANI).
 4. Line Side connections are made through regular exchange access lines (e.g., individual business lines, PBX trunk, etc.). Trunk side connections are made via Trunk Side Access Facilities.
 5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) tandem office. Where more than one UAN is established at the same TOPS tandem location for the same customer and the UANs are ordered and installed at the same time, the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS tandem for number changes requested by the customer subsequent to the original UAN assignment.
 6. Number changes required for Company reasons will not incur the Service Establishment Charge.
 7. A customer may reserve UANs to meet his specified growth requirements at specific locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
 8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
 9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
 10. The service is furnished subject to the availability of UANs.
 11. Limitations and use of service as stated in Section A2. will apply.
 12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
 13. Listings may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6. (T)
 14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a UAN customer. Long distance charges associated with calls to a UAN will be reversed billed to the UAN customer.
 15. Access to UAN may not be available to certain classes of service.
 16. UAN with ANI service is available only to business customers.
 17. If a business customer subscribes to both UAN and ANI, the customer must provide a local telephone number, other than the UAN, that clients may call and for which blocking of the calling number is available.
 18. If a business customer subscribes to both UAN and ANI, the customer's promotional material must inform the calling public that their telephone number will be disseminated.

A117. OBSOLETE SERVICE OFFERINGS - MOBILE TELEPHONE SERVICE

A117.4 Rates and Charges

A117.4.1 Mobile Telephone Service

A. Network Access Charge

In addition to the appropriate service charges as shown in Section A4, the following rate, including one listing, applies for each mobile unit: (T)

1. Base Station

	Monthly Rate	USOC
(a) Charleston	\$52.75	MRD
(b) Columbia	52.75	MRD
(c) Florence	52.75	MRD
(d) Greenville	52.75	MRD
(e) Spartanburg	52.75	MRD

B. Air Time

1. For any and all completed calls, an air time charge applies for usage including the first minute. This charge is applicable to the mobile unit on all calls to or from the mobile unit.

	Rate	USOC
(a) Per minute or fraction thereof	\$.35	NA

2. For the wire line portion of a call, no extra charges are applicable to the wire line telephone for calls within the local calling area of the exchange. For calls outside the local calling area but within the LATA, regular message toll charges are applicable. Air time charges are applicable to the mobile unit. For calls outside the LATA, the appropriate carrier tariff is applicable.

3. For calls between two mobile units served by the same base station of registry, air time charges are applicable for each mobile unit on calls.

4. Completed calls between transient mobile units and wire line telephones or other mobile units will be charged as follows:

(a) Per Minute or fraction thereof	.40	NA
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5. Regular message toll charges will also apply in addition to the air time charges applicable to the mobile units on calls made beyond the local calling area of the base station but within the LATA through which the call is placed. For calls outside the LATA, the appropriate carrier tariff is applicable.

A117.4.2 Miscellaneous Charges

A. Restoral charge for restoring of service which has been denied under the provisions of Section A2. as specified in A4.3.3.

B. Transfer of service from one customer to another - service charges as specified in A4.2.2.

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Note 1: Directory Assistance Database Service (DADS) and Emergency Service Provider Data Service (ESPDS) are found in Section N8. of the Non-Regulated Services – Pricing guide.

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R.

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N8. LISTING SERVICES

N8.1 Directory Assistance Database Service (DADS)

N8.1.1 Description of Service

- A.** Upon request, the Company will provide local exchange subscriber name, address and telephone number listings (except as limited by D. following), for the purpose of providing Directory Assistance type services to customer's end users and as otherwise permitted by applicable law or terms and conditions. The term "end user" denotes any entity who obtains Directory Assistance type services for its own use from a DADS customer. Directory Assistance type services are defined as:
1. Voice Directory Assistance (DA Operator or DA Operator System assisted), and
 2. Electronic Directory Assistance (Data Systems assisted).
- B.** DADS is available and may be ordered on a Business, Residence or combined Business and Residence listings basis for each Central Office requested. The data provided will include all eligible listings as outlined in C. and D. following.
- C.** DADS will include the following:
1. Base File
An extract containing all qualified listed names, addresses and telephone numbers of Company subscribers and any Independent Telephone Company (ICO) and Competitive Local Exchange Carrier (CLEC) subscriber listing information associated with lines located in a requested NPA that such companies have chosen to provide to the Company as follows:
 - a. Listed Name - As input on the Company service order.
 - b. Listed Address - House Number Prefix or Suffix, Street Name Prefix or Suffix, Address Prefix or Suffix, Community Name, State Name, Zip Code if available.
 - c. Telephone Number
 - d. Account NPA - Originating NPA
 - e. Account NXX - Originating NXX
 - f. Exchange Code - Originating Community Code
 - g. Date - Current date of Extract/Update
 - h. Directory Indicator - Alternate Community Name Indicator, if applicable indicator will be set for foreign directory name.
 - i. Directory Name - Alternate Community Name, if applicable for foreign directory name listing.
 - j. Unique Business/Residence/Government Indicator
 - k. Phrase Codes - Special information regarding listing's telephone service (e.g., telephone observing equipment, teletype service for the deaf).

In addition to the preceding listed information, the customer may optionally request Non-Listed listings which will include the information defined in a., b. and c. preceding and/or Non-Published listings which will include information defined in a. and b. preceding.

The Company will require sufficient time (approximately one month) after receiving an order to prepare the Base File.
 2. Daily Updates
Daily updates will reflect all listing change activity occurring since the customer's most recent update. The updates are provided on a Business, Residence, or combined Business and Residence basis. The updates shall be used solely by the customer to keep his information current. Delivery of Daily Updates will commence the day after the customer receives his Base File.
- D.** DADS is not a verbatim copy of the Company's Directory Assistance (DA) Database or of the Company's *Listing Information System*. The following listings will not be provided with DADS:
1. Secondary Listings
 2. Listings that are deemed by the Company as inappropriate to provide
- E.** DADS will provide the available subscriber listing information of ICOs and CLECs who have chosen to provide their subscribers' listings to the Company, per terms and conditions agreed to by the Company and the ICO or CLEC.
- F.** The Company reserves the right to exclude any name at the request of the Company's subscribers.
- G.** Rates and Cancellation fees for DADS are as set forth in N8.1.3 following.