

TARIFF DISTRIBUTION

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PURPOSE: With this project, we will discontinue Access Line Service For Payphone Service Provider (PSP) Telephones in certain wire centers in South Carolina

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A7. COIN TELEPHONE SERVICE

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A7. COIN TELEPHONE SERVICE

A7.1 Reserved for Future Use

A7.2 Reserved for Future Use

A7.3 Reserved for Future Use

A7.4 Access Line Service For Payphone Service Provider Telephones

A7.4.1 General

- A. Access Line Service for Payphone Service Provider Telephones is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions are provided in A7.4.7. (M1)
- B. Access Line Service for Payphone Service Provider Telephones is provided for use with customer provided pay telephones *in wire centers noted in paragraph A7.4.5*. (C)(M1)
(M1)
- C. Access Line Service for Payphone Service Provider Telephones is available for resale, but is not subject to the wholesale discount if purchased for resale.
- D. Access Line Service for Payphone Service Provider Telephones is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities. (M1)
- E. The carriage and completion of local messages are provided by the Company. Dialed calls are defined by those digits entered by the end user which control the routing of the call. Modification or translation of these digits is not allowed. (M1)
- F. Access Line Service for Payphone Service Provider Telephones is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Access Line Service for Payphone Service Provider lines. Where Access Line Service for Payphone Service Provider is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment. (M1)
- G. Payphone providers must utilize only South Carolina Public Service Commission certified local and interexchange carriers with which to interconnect for local services. Payphones connected to wireless carriers are exempted from this requirement. (M1)
- H. Pay telephones must be connected to a certified Local Exchange Company with a separate access line which is designated and offered for that purpose and will be billed the guidebook rate for each line. Pay telephones cannot be connected behind a PBX, concentrator, or other similar arrangement. (M1)
- I. Pay telephones shall operate so as to provide two-way service; unless a specific exemption is granted by the Commission. Requests for such exemptions must be initiated by the payphone provider and accompanied with a statement indicated justification and/or support from an appropriate law enforcement agency. Where incoming calls are blocked, the payphone service provider shall arrange with the Local Exchange Carrier (LEC) to have an intercept placed on the line which indicates to the caller that the called number is unavailable to receive incoming calls. (M1)
- J. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H., if the incoming call originates from a customer-provided Public Telephone, the name information transmitted will always be "Pay Phone." (M1)

A7.4.2 Responsibility of the Subscriber

- A. The subscriber shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service. (M1)
- B. Must apply for and receive a Certificate from the Public Service Commission of South Carolina before the Company connects the pay telephone access line(s). Proof of certification must be furnished to the Company. (M1)
- C. Payphones must be connected to a certified carrier's network so as to be in compliance with all applicable guidebook requirements and Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations. Additionally, payphones should be installed and maintained according to applicable guidelines contained within the National Electric Safety Code, the Americans with Disabilities Act, Uniform Federal Accessibility Standards, and other generally accepted telecommunications industry standards, as well as regulatory requirements of the South Carolina Public Service Commission and have the following operational characteristics. (M1)

Pages 1.1 and 1.2 are hereby deleted in their entirety and removed from this Guidebook.

(N)

Material appearing on this page previously appeared on page(s) 2 and 5 of this section.

M1 Material appearing on this page previously appeared on page(s) 5.1 and 5.2 of this section.

A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.2 Responsibility of the Subscriber (Cont'd)

(M)

C. (Cont'd)

(M)

1. The following types of calls should be available without a coin deposit: (M)
 - a. 911 and/or other appropriate emergency numbers, (M)
 - b. Operator access (both "0" and "00"), (M)
 - c. Access to Telephone Relay Services (TRS), (M)
 - d. Calls for service, repair and refunds, (M)
 - e. 800/888, (M)
 - f. 1-0-1-XXXX, 950, 1-800/888 and other appropriate means of Interexchange Carrier (IXC) access. (M)
2. The following information should be clearly posted at each payphone and available at all times: (M)
 - a. The correct rate and applicable time units, if any, for a local coin sent call. (M)
 - b. Instructions concerning access to 911 and/or other appropriate emergency numbers. (M)
 - c. Instructions concerning access to directory assistance (DA), both local (411) and intrastate (1-Area Code-555-1212). (M)
 - d. Name of the payphone owner or responsible party. (M)
 - e. The payphone location's phone number. (M)
 - f. The appropriate address, telephone number(s) or instructions for refunds, service and/or repair concerning problems with or operation of the payphone. (With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in customer-provided coin-operated pay telephones.) (M)
 - g. Name(s) of local and/or presubscribed Interexchange Carrier (IXC) long distance service provider(s) and appropriate operator access or dialing instructions (0 or 00). (M)
 - h. A statement which indicates that non-coin sent calling rates are available upon request by dialing the appropriate local (0) or long distance (00) operator. (M)
 - i. Where a payphone will not accept standard coin denominations, specific information and/or instructions concerning acceptability of types of money deposits (nickels, dimes, quarters, quarters only, dollars, credit or charge cards, etc.) shall be posted. (M)
 - j. Instructions concerning "dial-around" IXC access, consistent with the FCC requirements (1-0-XXXX, 950, 1-800/888 & etc.) (M)
 - k. A current telephone directory (which pages only or white/yellow pages combined – in usable condition) for the appropriate local calling area should be available at each payphone location at all times. In situations where the payphone provider determines that such placement is unfeasible, a clearly posted statement should indicate that a directory is available on request from the premises attendant. (M)
 - l. If a payphone cannot receive incoming calls, a statement indicating that incoming calls cannot be received shall be clearly posted on the instrument. (M)
 - m. Other posting requirements as mandated by the FCC. (M)
3. The customer-provided telephone must be equipped to return the coins to the caller in the case of an incomplete call. (T)(M)
4. An optional four minute time limit may be imposed on the duration of any local call made from a customer-provided telephone with exception to telephones located in low-income areas. (T)(M)
5. All coin operated and coinless customer-provided pay telephones should allow readily obtainable to all interexchange carriers certificated to provide intrastate service and are offering service in the geographic area in which the set is located. Access must be provided by means of the dialing sequence chosen by the carrier or customer's choice of access. (T)(M)
6. All customer-provided pay telephones must be capable of completing local and toll calls. (T)(M)

Page 2.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.3 Violations of Terms and Conditions

(M)

- A. Where any customer-provided telephone is used and/or connected in violation of this Guidebook, the Company will promptly notify the customer of the violation. (M)
- B. Failure of the customer to discontinue such use or to correct the violation within ten days may result in the suspension or disconnection of the customer's service upon direction of the Public Service Commission until such time as the customer complies with the provisions of this Guidebook. (M)
- C. Any nonpayment of charges billed to the customer by the Company or misuse of guidebook facilities will result in disconnection of the customer's service in accordance with the South Carolina Public Service Commission's Rules and Regulations and other sections of this Guidebook. (M)
- D. A charge to reconnect the service when disconnected for a violation of this guidebook will apply. (M)

A7.4.4 Optional Service Features

(M)

- A. Central Office Blocking with Operator Screening (M)
 - Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Central Office Blocking with operator screening is offered subject to availability of facilities. (M)
 - 1. Option A - Two-Way Service. No restrictions. (M)
 - 2. Option B - Outward Only Service. No other restrictions. (M)
 - 3. Option C - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)
 - 4. Option D - Outward Only Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)
 - 5. Option E - Two-Way Service. Provides central office blocking of 7 or 10 digit local, 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)
 - 6. Option F - Outward Only Service. Provides central office blocking of 7 or 10 digit local, 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)
 - 7. Option G - Two-Way Service. Provides central office blocking of 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)
 - 8. Option H - Outward Only Service. Provides central office blocking of 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹ (M)

Note 1: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plans. (M)

A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.4 Optional Service Features (Cont'd)

(M)

B. Billed Number Screening

(M)

1. Billed Number Screening is provided on an optional basis at no charge to the subscriber. (M)
2. Billed Number Screening provides for the blocking of third number or collect calls which would be billed to Access Line Service for Payphone Service Provider Telephones. (M)
3. Special equipment serving the originating caller's location is required to make this feature operable. (M)

- a. Where such equipment is installed: (M)

Call attempts which have been screened will not complete. The operator will advise the calling party that alternate billing arrangements will have to be made before the call can be completed. (M)

- b. Where such equipment is not installed: (M)

Call attempts on a third number basis will complete but not bill. THEREFORE, ALL SUBSCRIBERS TO BILLED NUMBER SCREENING ARE ADVISED THAT CALLS SO COMPLETED WILL BE THOROUGHLY INVESTIGATED AS FRAUDULENT CALLS. THE PARTY PLACING THESE CALLS WILL BE EXPECTED TO MAKE FULL RESTITUTION, AND WILL BE LEGALLY RESPONSIBLE FOR THEM. (M)

Call attempts on a collect basis and accepted will be billed. PAYMENT FOR THESE CALLS WILL BE EXPECTED. (M)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Availability

- A. Effective August 1, 2017, Access Line Service For Payphone Service Provider Telephones is only available in locations served by the following Wire Centers, listed by exchange: (N)

<u>Exchange</u>	<u>Wire Center(s) where Available</u>	(N)
Aiken	AIKNSCMA	(N)
Anderson	ARSNSCMA	(N)
Bamberg	BMBRSCMA	(N)
Blacksburg	BLBGSCMA	(N)
Camden	CMDNSCLG	(N)
Chapin-Little Mountain North	CHAPSCCL	(N)
Chapin-Little Mountain South	CHAPSCCL	(N)
Charleston	CHTNSCDP, CHTNSCDT, CHTNSCJM, CHTNSCJN, CHTNSCLB, CHTNSCNO, CHTNSCWA, SBRKSCSK	(N)
Cheraw	CHRWSCES	(N)
Clinton	CLTNSCMA	(N)
Columbia	CLMASCAR, CLMASCBO, CLMASCCH, CLMASCDF, CLMASCDA, CLMASCSE, CLMASCST, CLMASCSTN, CLMASCSTU, CLMASCSTW	(N)
Darlington	DRTNSCMA	(N)
Dillon	DLLNSCMA	(N)
Florence	FLRNSCMA	(N)
Gaffney	GFNYSCMA	(N)
Greenville	GNVLSCCR, GNVLSCDT, GNVLSCWE, GNVLSCWR	(N)
Greer	GRERSCMA	(N)
Hartsville	HTVLSMA	(N)
Isle Of Palms	ISPLSCIS	(N)
Joanna	JONNSCES	(N)
Lake Wylie	LKWLSRCS	(N)
Lake Wylie West	LKWLSRCS	(N)
Latta	LATTSCLS	(N)
Liberty	LBRTSCMA	(N)
Lyman	LYMNSCES, LYMNSCIP	(N)
Marion	MARNSCMA	(N)
Mount Pleasant	MNPLSCES	(N)
North Augusta	NAGSSCMA	(N)
Newberry	NWBYSCMA	(N)
Orangeburg	ORBGSCMA	(N)
Pickens	PCKNSCES	(N)
Seneca	TKNASCST	(N)
Spartanburg	SPBGSCBS, SPBGSCMA, SPBGSCWV	(N)
St. George	STGRSCMA	(N)
Sullivans Island	ISPLSCIS	(N)
Summerville	SUVLSCMA	(N)
Travelers Rest	MRTTSCMA	(N)
Westminster	WMNSCES	(N)
York	YORKSCMA	(N)

A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.6 Rates and Charges

(T)(M)

A. Access Line Service for Payphone Service Provider Telephones - Rates and Charges applied by the Company

(M)

Access Line Service for Payphone Service Provider Telephones is provided on a Flat Rate basis.

(M)

1. Flat Rate Service^{1,2}

(M)

a. The following monthly rate is applicable to Access Line Service for Payphone Service Provider telephones on a per line basis.

(M)

(1) Option A

(M)

(a) Per line

**Monthly
Rate**
\$17.07

USOC
1WA

(M)

(2) Option B³

(M)

(a) Per line

17.07

1WG

(M)

(3) Option C

(a) Per line

17.07

1WH

(M)

(4) Option D³

(M)

(a) Per line

17.07

1WJ

(M)

(5) Option E

(a) Per line

17.07

1WT

(M)

(6) Option F³

(M)

(a) Per line

17.07

1WW

(M)

(7) Option G

(a) Per line

17.07

1WZ

(M)

(8) Option H³

(M)

(a) Per line

17.07

1W9

(M)

2. Flat Rate Service

(M)

a. The following monthly rate is applicable to Access Line Service for Payphone Service Provider Telephones on a per line basis for those telephones from which local messages are charged at ten cents.

(M)

(1) Option C (Obsoleted, See Section A107)

(T)(M)

(2) Option D (Obsoleted, See Section A107)

(T)(M)

(3) Option E (Obsoleted, See Section A107)

(T)(M)

3. Reserved for Future Use

(N)

4. Reserved for Future Use

(N)

Note 1: The access line rate is equal to \$27.86 less the current Subscriber Line Charge (SLC) of \$7.84 and the Presubscribed Interexchange Carrier Charge (PICC) of \$2.95. Rates for the SLC and PICC may change over time. The Company will charge a monthly flat rate of \$27.86 including the current SLC and PICC.

(C)(M)

Note 2: The rate for PTAS is being reduced in connection with implementation of the SC Universal Service Fund and the Commission requirements in Order Number 2001-239C.

(M)

Note 3: Options B, D, F and H may be provided at locations for which the Public Service Commission has granted a specific exemption.

(M)

Pages 5.1 and 5.2 are hereby deleted in their entirety and removed from this Guidebook.

(N)

M1 Material previously appearing on this page now appears on page(s) 1 of this section.
Material appearing on this page previously appeared on page(s) 7, 8 and 8.1 of this section.

A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.6 Rates and Charges (Cont'd)

(T)(M)

- A. Access Line Service for Payphone Service Provider Telephones - Rates and Charges applied by the Company (Cont'd)** (M)
5. Switched Access Charges for usage as provided in Sections E3. and E6. of the Access Service Tariff apply. Charges are billable to the interexchange carrier. (M)
 6. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates (as provided in A18.3.1.G.) plus the appropriate additive operator services charges (as provided in A18.3.1.G.). Local charges apply on a per message basis based on the applicable local message rate charges (as provided in A7.4.5) plus the appropriate additive operator services charges (as provided in A3.8.1). (M)
The subscriber to Access Line Service for Coinless pay telephones shall be responsible for the payment of outgoing local calls and long distance intraLATA calls which are charged by the calling party to a commercial credit card. (M)
 7. At the request of the subscriber, Touch-Tone calling service may be provided as covered in A13.2 for business individual line service. (M)
 8. Where facilities are not available in the serving central office, Access Line Service for Payphone Service Provider telephones may be provided from another office with applicable rates and charges as provided in Section A9. for Foreign Exchange or Foreign Central Office Service. (M)
 9. Service Charges as covered in Section A4. for business individual line service are applicable. (M)
 10. Zone charges as covered in Section A3. for business individual line service are applicable. (M)
 11. Directory Assistance charges as specified in A3.12.2 and A18.7.2 will be applicable to all subscribers. (M)
 12. Non-sent paid local calls from pay telephones located on the site of hotels, motels, airports, bus stations, train stations, entertainment facilities, retail facilities, apartments, highways, military establishments, colleges, factories, private profit making hospitals and medical groups will be charged to the end user at the rate of \$.25 per call plus the appropriate operator surcharge in Section A3. (M)
 13. Non-sent paid local calls from pay telephones located on the site of low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions will be charged to the end user at the rate of \$.10 per call plus the appropriate operator surcharge in Section A3. (M)
- B. Access Line Service for Payphone Service Provider Telephones - Rates and Charges Applied by the Subscriber** (M)
1. The charge for intrastate long distance calls should be no higher than the highest current rates charged by any South Carolina Public Service Commission certified carrier. (T)(M)

A7.4.7 Reserved for Future Use

(T)(M)

Page 6.1 is hereby deleted in its entirety and removed from this Guidebook.

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A7. COIN TELEPHONE SERVICE

(M1)

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

(M)

A7.4.8 Payphone Service Provider Inmate Calling Service (PSPICS)

(T)(M)

- A. Access line service for payphone service provider telephones when provided for exclusive use of inmates (hereafter called Payphone Service Provider Inmate Calling Service, or PSPICS) served within the confines of a penal, correctional or mental institution. (M)
- B. PSPICS when provided for the exclusive use of inmates may be concentrated one line to three instruments. However, if more than one instrument occupies a single access line, only one instrument may use the line at a given time. (M)
- C. Charges to initiate public calls utilizing these access lines are not to exceed the amounts specified in A7.4.5.A. (including any approved operator services surcharges specified in this section or elsewhere in this Guidebook). (M)
- D. In lieu of Access Line Service for Payphone Service Providers as described elsewhere in A7.4, pay telephone stations subscribing to PSPICS are provisioned by the customer as follows: (M)
 - 1. May be arranged for outward only calling. (M)
 - 2. May be arranged to terminate calls after a certain amount of conversation time, or in cases of emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls. (M)
 - 3. Shall be arranged to block Directory Assistance calls. (M)
 - 4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location. (M)
 - 5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, 0-, 800, 900, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (M)
 - 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling. (M)
 - 7. May be arranged to limit individual inmate calls to approved telephone numbers. (M)
 - 8. May be arranged to block access to certain telephone numbers. (M)
 - 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information to be appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders. (M)
- E. Rates and charges for access line service for PSPICS are provided in A7.4.5. (M)
- F. Except as modified herein, applicable terms, conditions and requirements as set for the elsewhere in A7.4 for customer-provided pay telephones will apply to PSPICS, *including availability provided in A7.4.5*. (T)(M)
- G. PSPICS subscribers may use dedicated or special access facilities for the purpose of carrying InterLATA or IntraLATA toll traffic for inmate facilities only. Local traffic must be routed to the Company. PSPICS subscribers using dedicated or special access facilities are still required to maintain the 3 to 1 line concentration ratio described in B. preceding. (M)

A7.5 Reserved for Future Use

(M)

A7.6 Reserved for Future Use

(M)

A7.7 Reserved for Future Use

(M)

A7.8 (DELETED)

(M)

A7.9 Reserved for Future Use

(M)

A7.10 (DELETED)

(M)

Pages 8 through 14 are hereby deleted in their entirety and removed from this Guidebook.

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