

**TARIFF DISTRIBUTION**

FILE PACKAGE NO.: SC-17-0049

DATE: July 1, 2017

STATE: SOUTH CAROLINA

EFFECTIVE DATE: 07/01/2017

TYPE OF DISTRIBUTION: Approved

PURPOSE: Withdraw Caller ID Multi-Line for residence customers

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## A13. MISCELLANEOUS SERVICE ARRANGEMENTS

### A13.9 Custom Calling Services (Cont'd)

#### A13.9.1 Description of Service (Cont'd)

**J.** Call Forwarding Multipath

Provides *business* customers who subscribe to Call Forwarding Busy Line, Call Forwarding Don't Answer, Customer Control Call Forwarding Busy Line<sup>1</sup>, Customer Control Call Forwarding Don't Answer<sup>1</sup>, Call Forwarding Variable, or Remote Access Call Forwarding Variable the capability to specify the number of calling paths that will be forwarded to another telephone number. (C)

**K.** Remote Access Call Forwarding Variable

Provides a customer the Call Forwarding Variable feature and the capability to activate and deactivate the service remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. This feature does not require that a courtesy call be completed to the forward-to telephone number.

**L.** Call Waiting ID

Allows a residence customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID includes the functionality of the Call Waiting feature and provides several additional call disposition options.

Call disposition options provided with Call Waiting ID include:

- Answer the waiting call, placing the first party on hold
- Answer the waiting call, dropping the first party
- Direct the waiting caller to hold via a recording
- Forward the waiting call to another location (e.g., a voice mailbox or Telephone Answering Service)
- Conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call.

Utilization of the full capabilities of Call Waiting ID requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

**M.** Three-Way Calling with Transfer

Allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis. Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is an intra-switch call. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

**N.** Star 98 Access

Allows a subscriber to access a service, generally their local voice mail service, when they dial \*98 from their home or business telephone line. Star 98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer.

**Note 1:** Effective August 1, 2016, Customer Control of Call Forwarding Busy Line and Customer Control Call Forwarding Don't Answer are no longer available for residence subscribers.

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.19 TouchStar Service**

(Obsoluted 3-28-95, Type 4) Existing Caller ID - Multi-Line<sup>1</sup> customers may retain their existing service as specified in this section of the Guidebook if they so choose or change to Caller ID – Basic or Caller ID as specified in A13.19. If these customers want to change or add to their existing service, they will have to convert to Caller ID - Basic or Caller ID as specified in A13.19. Service charges from Section A4 shall not apply for such conversions. All new customers desiring a TouchStar service calling information delivery feature will have to use A13.19. (C)

**A113.19.1 Applications**

Refer to A13.19.1 for applications of TouchStar Service.

**A113.19.2 Definitions of Feature Offerings**

- A. Reserved for future use
- B. Reserved for future use
- C. Reserved for future use
- D. Reserved for future use
- E. Reserved for future use
- F. Reserved for future use
- G. Reserved for future use
- H. Reserved for future use
- I. Reserved for future use
- J. Reserved for future use
- K. Reserved for future use
- L. Caller ID - Multi-Line

This feature allows residence and business customers with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-Line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received, and date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-Line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-Line will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a line equipped with RingMaster service, the telephone number transmitted will always be the main number rather than any dependent RingMaster service number.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display.

If the incoming call originates from a Multi-Line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

Caller ID - Multi-Line is not available on operator handled calls.

**Note 1:** Effective July 1, 2017, Caller ID – Multi-Line is no longer available for residence subscribers. (N)

**A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**

**A113.19 TouchStar Service (Cont'd)**

**A113.19.4 Rates and Charges**

- A. Reserved for future use
- B. Business - Individual Features

Obsoleted 10-31-12, Type 4. Not offered for new installations on or after 10-31-12.

- (1) Reserved for future use
- (2) Reserved for future use
- (3) Reserved for future use
- (4) Reserved for future use
- (5) Reserved for future use
- (6) Reserved for future use
- (7) Reserved for future use
- (8) Reserved for future use
- (9) Reserved for future use
- (10) Reserved for future use

- (11) Anonymous Call Rejection<sup>1</sup>
  - (a) Per line

Nonrecurring Charge	Monthly Rate	USOC
	<b>\$4.00</b>	<b>HBY</b>

- C. Reserved for future use
- D. Per Subscription

- 1. Rotary (Grouping) Arrangements
  - a. Caller ID - Multi-Line (per line)<sup>2,4</sup>

Per Calling Number Delivered Usage Charge

- (1) **(DELETED)**
- (2) Business  
Quantity of Calls

	Rate	USOC
(a) First 50,000	<b>\$.02</b>	<b>NSDUS</b>
(b) 50,001 - 400,000	<b>.015</b>	<b>NSDUS</b>
(c) Over 400,000	<b>.01</b>	<b>NSDUS</b>

**Note 1:** Obsoleted 10-31-12. Anonymous Call Rejection is not available for new installations, additions to existing service or transfers of existing service to a new location on or after October 31, 2012 for business subscribers.

**Note 2:** Effective March 28, 1995, all existing Caller ID - Multi-Line customers may retain this service as specified in this section of the Guidebook or change to the service provided under Caller ID - Basic or Caller ID - Deluxe<sup>3</sup> as specified in A13.19. If existing Caller ID - Multi-Line customers change or add to their existing service, then they will have to convert to Caller ID - Basic or Caller ID - Deluxe<sup>3</sup>. Service charges from Section A4. shall not apply for such conversions. All new single and multi-line residence and business customers desiring a TouchStar service calling information delivery feature will have to use Caller ID - Basic or Caller ID - Deluxe<sup>3</sup>. Call Tracking (BCLID) is available for PBX customers as well as business multi-line customers.

**Note 3:** Effective August 1, 2016, Caller ID - Deluxe (without ACB) is no longer available for residence subscribers.

**Note 4:** Effective July 1, 2017, Caller ID - Multi-Line is no longer available for residence subscribers.

(D)

(N)