

TARIFF DISTRIBUTION

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules

A3.2.1 Flat Rate Service

A. Basic Flat Rate Service

1. The following statewide schedule of rates is applicable to basic flat rate exchange access line service. The rates specified herein, with zone charges when applicable to service furnished outside the base rate area of an exchange, entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designations of central offices within the serving exchange and basic service area additional exchanges listed in A3.4, Local Calling Areas.
2. Monthly Rates By Rate Group

	<i>Rate Group</i>								
	1	2	3	4	5	6	7	USOC	
a. Residence Individual Lines									
(DELETED)									(D)
<i>(I)</i> Per line	\$14.33	\$14.85	\$15.35	\$15.87	\$16.39	\$16.88	\$17.40	1FR	(T)
b. Residence Party Lines - Flat Rate (Obsoleted, See Section A103)									(T)
c. Business Individual Lines									(T)
(DELETED)									(D)
<i>(I)</i> Per line	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	1FB	(T)
d. Auxiliary Line Service (Inward Service)									(T)
(DELETED)									(D)
<i>(I)</i> Each	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	7FB	(T)
e. Business PBX Trunks									(T)(M)
(1) Combination	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	TFC	(M)
(2) Inward only	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TFN	(M)
(3) Outdial	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TFU	(M)
(4) Direct Inward Dialing (DID)	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TDD1X	(M)
(5) DID Combination ¹	220.00	220.00	220.00	220.00	220.00	220.00	220.00	TDDCX	(M)
f. Hotel, Motel, Hospital, Nursing Home, Time Share Condominium, and Sharing and Resale of Basic Local Exchange Service subscriber PBX Trunks									(T)(M1)
(1) Flat Rate (Management and Guest/Patient/Client/Lobby use)									(M1)
(Rates and charges as covered in g. preceding apply.)									(M1)
g. Residence PBX Trunks (Obsoleted, See Section A103)									(T)(M1)
h. Telephone Answering Service									(T)(M2)
(1) Central Office Trunks associated with switchboard not serving administrative stations									(M2)
(a) One way	\$38.50	\$39.50	\$44.00	\$44.00	\$44.00	\$49.00	\$49.00	S3LAL	(M2)
(b) Two way	127.00	127.00	127.00	127.00	127.00	127.00	127.00	S3L	(M2)
(2) Central Office Trunks associated with switchboard serving administrative stations - Rates and charges for PBX trunks apply. Refer to g.									(M2)

Note 1: Only provisioned from 1AESS and 5ESS switches in conjunction with the Call Transfer feature located in A12. (M)

Material appearing on this page previously appeared on page(s) 3 of this section.
M1 Material appearing on this page previously appeared on page(s) 3.1 of this section.
M2 Material appearing on this page previously appeared on page(s) 4 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.1 Flat Rate Service (Cont'd)

(M)

- A. Basic Flat Rate Service (Cont'd)
 - 2. Monthly Rates By Rate Group (Cont'd)

		Rate Group								
		1	2	3	4	5	6	7	USOC	
<i>I.</i>	Network Access Register (NAR) ¹ (Cont'd)									(T)(M1)
	(3) MegaLink ISDN ² service									(T)(M1)
	(a) Combination	\$16.60	\$18.03	\$19.46	\$20.89	\$22.31	\$23.74	\$25.17	NQM	(M1)
	(b) One-way incoming	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQP	(M1)
	(c) One-way outgoing	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQT	(M1)
	(4) FlexServ service ³									(T)(M1)
	(a) Combination	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQM	(M1)
	(b) One-way incoming	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQP	(M1)
	(c) One-way outgoing	16.60	18.03	19.46	20.89	22.31	23.74	25.17	NQT	(M1)
	(d) DID Combination	33.20	36.06	38.92	41.78	44.62	47.48	50.34	ND3	(M1)
	(5) MultiServ PLUS service or BellSouth Centrex service									(M1)
	(a) Combination ⁴	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9QCX	(T)(M1)
	(b) One-way incoming ⁴	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9C1X	(T)(M1)
	(c) One-way outgoing ⁴	16.60	18.03	19.46	20.89	22.31	23.74	25.17	M9QOX	(T)(M1)

B. Complete Choice Service (Obsoleted, See Section A103)

(M2)

- Note 1:** MegaLink ISDN service obsoleted 11/4/96. (See Section B107) (M1)
- Note 2:** For grouping arrangements on flat rate NARs, Rotary Line Service charges as provided in 1. preceding are also applicable in addition to the NAR rates. (T)(M1)
- Note 3:** Applicable for FlexServ service applications other than on ESSX service. (T)(M1)
- Note 4:** Also applicable for MegaLink channel service or FlexServ service applications on MultiServ PLUS service or BellSouth Centrex service. (T)(M1)

Pages 5 through 6 are hereby deleted in their entirety and removed from this Guidebook.

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Material previously appearing on this page now appears on page(s) 2 and 3 of this section.
 M1 Material appearing on this page previously appeared on page(s) 5.1 and 5.2 of this section.
 M2 Material appearing on this page previously appeared on page(s) 6 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.2 Message Rate Service

A. General

1. Business individual line, PBX trunk and Network Access Register (NAR) message rate service is offered only to hotels, motels, Sharing and Resale of Basic Local Exchange Service as specified in A3.2.4 and A23., Time Share Condominiums, nursing homes, and hospitals, where facilities and equipment are available. The rates specified, with mileage charges when applicable, entitle subscribers to the number of messages specified to all exchange access lines bearing the designations of central offices of the serving exchange and basic service area additional exchanges listed in A3.4, Local Calling Areas.
2. Subscribers to message rate service are regularly billed monthly in advance. Messages in excess of the monthly message allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered.
3. Where a subscriber contracts for two or more individual message rate lines on the same premises and agrees to grouped billing, the number of monthly message allowances per line, as specified following, will be multiplied by the number of such message rate lines and messages in excess of this product will be billed at the additional local message charge as indicated following. All lines included for such allowances must have the same central office designation.

B. Rates Which Vary By Rate Group

		Rate Group								
		1	2	3	4	5	6	7	USOC	
1.	Business Individual Lines – Hotel, Motel, Hospital, Nursing Home and Time Share Condominiums									(T)
	(DELETED)									(D)
	(a) Per line ¹	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	\$120.00	1MB	
								Rate	USOC	
2.	Business Individual Line Message Allowance									(T)
	(a) Monthly message allowance, per line, 50 messages							-	NA	
	(b) Local message in excess of allowance, each							\$.12	NA	
3.	Trunk Lines - Hotel, Motel, Hospital, Nursing Home and Time Share Condominium PBX Service									(T)(M)
	(DELETED)									(D)
	(a) Combination, First trunk	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	\$127.00	TMC	(M)
	(b) Combination, Additional trunk	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TM5	(M)
	(c) Outdial, First trunk	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TMU	(M)
	(d) Outdial, Additional trunk	127.00	127.00	127.00	127.00	127.00	127.00	127.00	TM3	(M)
4.	Trunk line or NAR message allowance									(T)(M)
								Rate	USOC	
	(a) Monthly message allowance of 50 outward local messages, per trunk or NAR							-	NA	(M)
	(b) Local message in excess of allowance, each							\$.12	NA	(M)

Note 1: Rotary Line Service charges are applicable for grouping arrangements. Rates are specified in A3.2.1.A.2.n.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.3 Area Plus Service¹

A. General

1. Area Plus service is offered where facilities and equipment are available. The rates specified, including applicable usage charges, entitle subscribers to access all exchange access lines in the subscriber's local calling area as defined in A3.4. (M)
2. Subscribers to Area Plus service are regularly billed monthly in advance. Usage charges are billed monthly in arrears. (M)
3. Operator assisted charges as specified in A3.8.1 apply to operator handled calls in addition to the usage charges specified. (M)
4. Long distance rates as specified in A18.3 apply for calls to points in the expanded service area on which the Company quotes time and charges. (M)
5. Usage charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance or for Emergency 911 Service. Regular Directory Assistance charges apply as specified in A3.12. (M)
6. Service charges specified in Section A4 do not apply for a conversion of existing service from Area Plus service or Area Plus service with the Complete Choice option². The Company will change the customer to another Area Plus option at no charge if the customer is not satisfied with an Area Plus service. (M)
7. Area Plus service is not available for party line service, Foreign Exchange Service, Access Line Service for Payphone Provider Telephones or Remote Call Forwarding service. (M)
8. Residence customers may subscribe to Area Plus service with the Complete Choice option². All services/features specified in A103.2.1.B as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to this option of Area Plus service. Area Plus services with the Complete Choice option include the Premium package described in B.2.d.(3) at no additional charge.² (M)
9. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option². Both plans offer rotary service (hunting) at no additional charge as specified in A103.2.1.B. All services/features specified in A103.2.1.B as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises². (M)
10. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or any of the services/features specified in A3.2.1.B, unless specifically allowed by the terms of the special promotion. (M)

B. Rates and Charges

1. The following monthly rates apply for Area Plus services: (M)

a. Individual line service (M)

(1) Residence

- (a) Per line without the Complete Choice option
- (b) (Obsoleted, See Section A103.2)
- (c) (Obsoleted, See Section A103.2)
- (d) (Obsoleted, See Section A103.2)

(2) (Obsoleted, See Section A103.2)

b. Rotary Line Service (M1)

(1) Per individual line in a rotary group as specified in A3.11 (M1)

- (a) Residence
- (b) (Obsoleted, See Section A103.2)

c. (Obsoleted, See Section A103.2) (M1)

d. (Obsoleted, See Section A103.2) (M1)

	Suspend Rate	Monthly Rate	USOC
--	-----------------	-----------------	------

\$5.00 \$25.00 A6P

\$4.00 HTGAP

Note 1: Obsoleted for business customers. See Section A103.

Note 2: Complete Choice Obsoleted. See Section A103.

Pages 8.1, 8.2 and 8.3 are hereby deleted in their entirety and removed from this Guidebook.

Material appearing on this page previously appeared on page(s) 8.2 of this section.

M1 Material appearing on this page previously appeared on page(s) 8.3 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.4 Sharing and Resale of Basic Local Exchange Service

A. General

- 1. Sharing and Resale of Basic Local Exchange Service is permitted as specified in A23.1. Sharing and resale providers may subscribe to message rate service as specified in B. following or Area Plus service as specified in A103.2.

B. Sharing and Resale Message Rate Service

1. General

- a. The terms and conditions specified in A3.2.2.A. apply to sharing and resale providers who subscribe to message rate service at the rates specified in 2. following.

2. Rates and Charges

- a. Exchange Sharing and Resale Trunks - Message Rate

(DELETED)

(D)

	Rate Group							
	1	2	3	4	5	6	7	USOC
(1) Combination, with an allowance of 50 outward local messages	\$36.87	\$39.34	\$41.80	\$44.27	\$46.73	\$49.20	\$51.66	SM3
(2) Two-way, with an allowance of 50 outward local messages	36.87	39.34	41.80	44.27	46.73	49.20	51.66	SMW
(3) Outdial, with an allowance of 50 outward local messages	36.87	39.34	41.80	44.27	46.73	49.20	51.66	SMS
(4) Inward only	38.58	41.13	43.68	46.23	48.78	51.33	53.88	SM31X
(5) Direct Inward Dialing - Inward Only	38.58	41.13	43.68	46.23	48.78	51.33	53.88	SM9

- b. Charge for local messages originated to the basic service area in excess of trunk message allowance.

- (1) Per message

- (a) Each

Rate	USOC
\$.12	NA

C. (Obsoleted, See Section A103.2)

D. Sharing and Resale Flat Rate Service (For Management and Client Use)

- 1. Refer to Section A3.2.1 for Flat Rate Trunk charges.

A3.2.5 Preferred Pack Plan (Obsoleted, See Section A103)

(M)

A3.2.6 2 Pack Plan (Obsoleted, See Section A103)

(M)

Pages 9.1 and 9.2 are hereby deleted in their entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Exchange Rate Group Classifications

A3.3.1 Reserved for Future Use

A3.3.2 Flat Rate Service

Exchange	Group	
Aiken	5	
Allendale	2	
Anderson	6	
Antioch ¹	-	
Bamberg	4	
Barnwell	3	
Batesburg	2	
Bath	7	
Beech Island	7	
Belton	5	
Bennettsville	2	
Blacksburg	3	
Blackville	2	
Blenheim	2	
Blue Ridge	7	
Camden	3	
Central	5	
Chapin-Little Mountain North	3	
Chapin-Little Mountain South	7	
Charleston	7	
Cheraw (See Local Exceptions A3.13.7)	-	
Clemson	4	
Clinton	3	
Clio	2	
Clover	5	(M)
Columbia	7	(M)
Cowpens	6	(M)
Darlington	6	(M)
Denmark	3	(M)
Dillon (See Local Exceptions A3.13.7)	-	(M)
Easley	7	(M)
Eastover	7	(M)
Edgefield	2	(M)
Edisto Island	1	(M)
Florence (See Local Exceptions A3.13.7)	-	(M)
Folly Beach	7	(M)
Fountain Inn	7	(M)
Gaffney	3	(M)
Graniteville	5	(M)
Greenville (See Local Exceptions A3.13.7)	-	(M)
Greer	7	(M)
Hartsville (See Local Exceptions A3.13.7)	-	(M)
Hickory Grove	3	(M)
Honea Path	5	(M)
Isle of Palms	7	(M)
Joanna	3	(M)
Johnston	2	(M)
Jonesville	3	(M)

Note 1: Rates *for Antioch* are those of *the* Grover, N.C., exchange as fixed by the North Carolina Utilities Commission. (T)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.3 Exchange Rate Group Classifications (Cont'd)

A3.3.2 Flat Rate Service (Cont'd)

Exchange	Group	(M)
Lake View (See Local Exceptions A3.13.7)	-	(M1)
Lake Wylie	7	(M1)
Lake Wylie West	5	(M1)
Latta (See Local Exceptions A3.13.7)	-	(M1)
Liberty (See Local Exceptions A3.13.7)	-	(M1)
Lyman	7	(M1)
Marion	5	(M1)
McColl	2	(M1)
Mill Creek ¹	-	(M1)
Mt. Pleasant	7	(M1)
Mullins (See Local Exceptions A3.13.7)	-	(M1)
New Ellenton	4	(M1)
Newberry	3	(M1)
Newtonville ^f	-	(T)(M1)
Nichols (See Local Exceptions A3.13.7)	-	(M1)
North Augusta	7	(M1)
Orangeburg (See Local Exceptions A3.13.7)	-	(M1)
Pacolet	6	(M1)
Pelzer	5	(M1)
Pendleton	5	(M1)
Pickens (See Local Exceptions A3.13.7)	-	(M1)
Piedmont	7	(M1)
Prosperity	3	(M1)
Rowland ^f	-	(T)(M1)
Salem	4	(M1)
Seneca	4	(M1)
Sharon	2	(M1)
Six Mile	5	(M1)
Society Hill (See Local Exceptions A3.13.7)	-	(M1)
Spartanburg (See Local Exceptions A3.13.7)	-	(M1)
Springfield-Salley	1	(M1)
St. George	1	(M1)
Sullivans Island	7	(M1)
Summerville	7	(M1)
Timmonsville	6	(M1)
Travelers Rest	7	(M1)
Union	2	(M1)
Walhalla	4	(M1)
Westminster	4	(M1)
Whitmire	2	(M1)
Williamston	5	(M1)
York	5	(M1)

Note 1: Rates *for Millcreek* are those of *the* Gastonia, N.C., exchange, *rates for Newtonville are those of the Gibson, N.C. exchange, and rates for Rowland are those of the Rowland, N.C. exchange, all of which are* fixed by the North Carolina Utilities Commission. (T)

Pages 12 through 14 are hereby deleted in their entirety and removed from this Guidebook. (N)

Material previously appearing on this page now appears on page(s) 10 of this section.
 M1 Material appearing on this page previously appeared on page(s) 12, 13 and 14 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.5 Zone Charges

A3.5.1 Zone Charges

A. Where zone rate areas are designated on Exchange Service Area or other maps, the following zone charges apply in connection with service outside the base rate area in addition to the basic rate for service:

1. Individual Line or P.B.X. Trunk Line (T)

	Zone	Class of Service	Rate	USOC	
	(a) 4	Trunk	\$0.00	1LSA4	(T)
	(b) 5	Trunk	0.00	1LSA5	(T)
	(c) 6	Trunk	0.00	1LSA6	(T)
	(d) 7	Trunk	0.00	1LSA7	(T)
	(e) 9	Trunk	0.00	1LSA9	(T)
	(f) 10	Trunk	0.00	1LSAJ	(T)
2. Two-Party Line (Obsoleted, See Section A103)

A3.6 Auxiliary Line Service (Inward Service)

- A. Under the conditions specified following, a subscriber, having two-way flat rate individual line business service, may subscribe for one or more auxiliary lines at the rate specified for auxiliary lines in A3.2.1.A.2.f. (M)
- B. The auxiliary line must terminate on the same premises as that in which the two-way service is located. (M)
- C. The auxiliary line is arranged for receiving incoming calls only. (M)
- D. Auxiliary line service may or may not be arranged for rotary, hunting or similar service which allows completion of an incoming call from a line that is called but is in use, to another line, by means of an arrangement of central office equipment on a full time basis. (M)
- E. Where the lines are arranged for rotary, hunting or similar service the rotary differential will apply as specified in A3.11 following. Outside the base rate area, the charge for individual line mileage also applies. (M)

A3.7 Joint User Service - (Obsoleted, See Section A103)

Pages 22 and 23 are hereby deleted in their entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Operator Assisted Local Calls

A3.8.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.4 which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Station-to-Station

	Charge Per Call	USOC	
(a) Operator Services Assisted ^{1,2}	\$1.00	NA	(T)
D. The following Operator Assisted Local Calls are exempt from the service charge:			
1. Calls to designated Company numbers for official telephone business.			
2. Emergency calls to recognizable authorized civil agencies.			
3. Those cases where a Company operator provides assistance to:			
a. Reestablish a call which has been interrupted after the called number has been reached.			
b. Reach the called telephone number where facility problems prevent customer dial completion.			
c. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.			

A3.8.2 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
 - 1. originate from a telephone line associated with the customer's account, (M)
 - 2. originate and terminate in the same Basic Local Calling Area, (M)
 - 3. be carried and completed by the Company via Company facilities and (M)
 - 4. be billed by the Company. (M)

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data. (M)

A3.9 (DELETED)

- Note 1:** These charges also apply to Directory Assistance calls.
- Note 2:** Calls dialed 0+ from Access Line Service for Payphone Service Providers, excluding SmartLine service, must be alternately billed³ to an account other than the originating line.
- Note 3:** Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

Page 24.1 and 24.2 is hereby deleted in its entirety and removed from this Guidebook.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.10 Optional Extended Area Service (T)

A3.10.1 Description (T)

- A. Optional Extended Area Service (OEAS) provides alternative billing on customer dialed station-to-station calls to locations outside a subscriber's Local Calling Area, but within the same LATA. (M)
1. Point-To-Point Service (Obsoleted, See Section A103) (M)
 2. Extended Community Calling Service (Obsoleted, See Section A103) (M)

A3.10.2 Point-to-Point Service (Obsoleted, See Section A103)

A3.10.3 Extended Community Calling Service (Obsoleted, See Section A103) (M1)

A3.10.4 (DELETED) (M1)

A3.10.5 (DELETED) (M1)

A3.10.6 Premium Optional Calling Service – Batesburg to Columbia, Gilbert and Lexington (Obsoleted, See Section A103) (M1)

A3.10.7 Premium Optional Calling Service – Pelzer to Greenville and Piedmont (Obsoleted, See Section A103) (M1)

A3.10.8 Premium Optional Calling Service – Piedmont to Blue Ridge, Easley, Fountain Inn, Greer, Simpsonville, Travelers Rest, Slater-Marietta and Pelzer (Obsoleted, See Section A103) (M1)

A3.10.9 Connection Calling Plans (Obsoleted, See Section A103) (M1)

A3.10.10 Premium Optional Calling Service – Belton to Piedmont and Greenville (Obsoleted, See Section A103) (M1)

A3.11 Rotary Line Service (M2)

A3.11.1 Description (M2)

- A. Rotary line service allows completion of an incoming call which is directed to a line that is in use by redirecting the call to another line that is not in use. The service uses central office equipment to automatically complete calls made to any number in a rotary (hunting) group over the first available line in the rotary group. The rotary search ends either with the last line in the group (standard hunting) or with the line preceding the original number dialed in the rotary sequence (circular hunting). (M2)

A3.11.2 General (M2)

- A. Rotary line service is provided on a per line basis. The appropriate per line rate will be applied for each required rotation in a standard hunting arrangement. The per line rate is applied to all lines in a circular hunting arrangement. (M2)
- B. Rates for Rotary Line Service are not applicable to measured or message Network Access Registers (NARs). (M2)
- C. Effective June 6, 1997, residence subscribers shall not have more than three (3) residence service lines in a rotary or hunting arrangement at a private residence location. If more than three lines are required in a rotary or hunting arrangement, all lines in the arrangement shall have business service rates. Existing subscribers may retain their service as specified in Section A103. (M2)
- D. Effective June 6, 1997, a rotary or hunting arrangement shall not hunt or rotary to a rotary or hunting arrangement at a different location or at the same location. Existing subscribers with rotary or hunting arrangements in which the last line in the arrangement (standard hunting) or the line preceding the original number dialed in the rotary sequence (circular hunting) is being redirected via Rotary Line Service to another rotary or hunting arrangement, at the same location or at a different location, shall be allowed to retain their arrangements as specified in Section A103. (M2)

A3.11.3 Rates and Charges (See A3.2) (M2)

Pages 26 through 28.9 are hereby deleted in their entirety and removed from this Guidebook. (N)

Material appearing on this page previously appeared on page(s) 24.2 of this section.

M1 Material appearing on this page previously appeared on page(s) 26, 27, 28, 28.2, 28.3, 28.4, 28.6 and 28.8.1 of this section.

M2 Material appearing on this page previously appeared on page(s) 28.9 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.12 Directory Assistance Service

A3.12.1 General

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining numbers. When a customer in South Carolina requests assistance in obtaining numbers of subscribers located within the calling customer's local calling area, charges set forth in A3.12.2 apply.

A3.12.2 Rates and Charges

- A.** Directory Assistance Service - request of a number
(maximum of three requested numbers per call)

	Rate	USOC
1. Within the Company's local calling area for the originating line		
(a) Per Call	\$2.29	NA
2. Outside the Company's local calling and LATA/NPA serving areas for the originating line ²		
(a) Per Call ¹	2.29	NA
B. Directory Assistance Service to Payphone Service Providers		
1. For service provided to lines terminating at locations other than those listed in A3.12.2.		
(a) Per Call	.25	NA
2. For service provided to lines terminating at low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions		
(a) Per Call	.10	NA

- C.** Local Directory Assistance (DA) may be provided at no charge to persons who are unable to use a telephone directory due to a disability which can be confirmed by a physician or certifying agent. Directory Assistance calls will not be charged to the approved telephone number. The DA exemption applies to local listings only. The exemption does not apply to other types of directory service requests, such as requests for numbers outside of the Company's local calling and LATA/NPA serving areas for the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Local Directory Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Directory Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Directory Assistance exemption is a voluntary program of the Company that may be terminated at any time.

Note 1: Rate changes effective September 1, 2010, to be reflected on bills during normal billing cycles beginning October 1, 2010.

Note 2: No allowances, exemptions or exceptions apply. This service is available where technically feasible.

(M)

Page 29.1 is hereby deleted in its entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Local Exceptions (T)

A3.13.1 Isle of Palms, S. C. (T)

A. Goat Island Exchange Service (M)

1. Line, trunk, or network access register rates for subscribers on Goat Island, a part of the Isle of Palms Exchange, will consist of the appropriate Isle of Palms rate plus a locality rate. Suspension of service is not permitted. (M)

	Monthly Rate	Nonrecurring Charge	USOC	
(a) Locality Rate - Residence	\$5.00	-	1LRAA	(M)
(b) Locality Rate - Business	5.00	-	1LBAA	(M)

2. Normal service charges are applicable plus a travel charge. (M)

(a) Per trip to and from Island	-	\$25.00	NA	(M)
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B. Dewees Island Exchange Service

1. Line, trunk, or network access register rates for subscribers on Dewees Island, a part of the Isle of Palms Exchange, will consist of the appropriate Isle of Palms rate plus a locality rate. Suspension of service is not permitted.

	Monthly Rate	Nonrecurring Charge	USOC	
(a) Locality Rate - Residence	\$5.00	\$-	1LRAA	
(b) Locality Rate - Business	5.00	-	1LBAA	

2. Normal service charges are applicable plus a travel charge.

(a) Per trip to and from Island	-	25.00	NA	
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A3.13.2 Beech Island, S.C.

A. Savannah River Site Exchange Service

1. Line, trunk, or network access register rates for subscribers within the property boundaries of the Savannah River Site, a part of the Beech Island Exchange, will consist of at the appropriate Beech Island rate plus a locality rate.

	Monthly Rate	USOC	
(a) Locality Rate - Residence	\$5.00	1LRAA	
(b) Locality Rate - Business	5.00	1LBAA	

2. Normal service charges are applicable.

3. The rates specified in 1. preceding include the New Ellenton and Graniteville exchanges in the basic service area for Savannah River Site subscribers in addition to the basic service area exchanges that are included in the local calling area defined for the Beech Island exchange.

A3.13.3 Reserved For Future Use (M1)

A3.13.4 Optional Measured Service (Obsoleted, See Section A103) (M1)

A3.13.5 Reserved For Future Use (M1)

A3.13.6 Tailored Local Calling Service (Obsoleted, See Section A103) (M1)

Material appearing on this page previously appeared on page(s) 29 of this section.

M1 Material appearing on this page previously appeared on page(s) 32, 34, 41.1 and 41.4 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Local Exceptions (Cont'd)

A3.13.7 Extended Area Service Differentials

A. General

1. The basic service area of the local calling area specified in A3.4 for each exchange listed following contains one or more exchanges for which an extended area service (EAS) differential must be charged. The EAS differential must be added to the appropriate rate group charge specified in this Guidebook for every type of exchange access line except ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service station lines in the exchanges listed following. For ESSX service, Digital ESSX service, MultiServ PLUS service, and BellSouth Centrex service the EAS differential must be added to the appropriate rate group charge for every type of network access register (NAR) in the exchanges listed following. The differential applies to flat rate, message rate, and measured service exchange access lines and NARs. The differential does not apply to Area Plus service exchange access lines and NARs. (M)
2. Exchange access lines include but are not limited to residence individual lines; residence party lines; residence trunk lines; business individual lines; business party lines; business trunk lines; PBX trunk service; hotel, motel, hospital, nursing home and time-share condominium PBX service trunk lines; direct-inward-dialing (DID) service trunk lines; telephone answering service trunk lines; auxiliary line service; Access Line Service for Payphone Service Providers; public announcement service control access lines; exchange sharing and resale trunks; and exchange sharing and resale DID trunks. Network access registers include network access register usage packages. (M)
3. Universal Service Order Codes (USOCs) specified throughout this Guidebook apply for exchange access lines including the differentials in the exchanges listed following. (M)

B. Rates and Charges

Exchange	Rates		
Cheraw	(Group 2/Group A rates plus differential for EAS to the Patrick exchange) Differential per exchange access line or network access register	\$0.51	(M1) (M1)
Dillon	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.41	(M1) (M1)
Florence	(Group 6/Group C rates differential for EAS to the Society Hill exchange) Differential per exchange access line or network access register	\$0.08	(M1) (M1)
Greenville	(Group 7/Group D rates plus differential for EAS to the Pickens exchange) Differential per exchange access line or network access register	\$0.12	(M1) (M1)
Hartsville	(Group 6/Group C rates plus differential for EAS to the McBee and Patrick exchanges) Differential per exchange access line or network access register	\$0.36	(M1) (M1)
Lake View	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.11	(M1) (M1)
Latta	(Group 2/Group A rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.63	(M1) (M1)
Liberty	(Group 4/Group B rates plus differential for EAS to the Greenville exchange) Differential per exchange access line or network access register	\$2.20	(M1) (M1)
Mullins	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$0.95	(M1) (M1)

Material appearing on this page previously appeared on page(s) 41.6.1 of this section.
M1 Material appearing on this page previously appeared on page(s) 41.7 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.13 Local Exceptions (Cont'd)

(M)

A3.13.7 Extended Area Service Differentials (Cont'd)

(M)

B. Rates and Charges (Cont'd)

(M)

Exchange	Rates		
Nichols	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$0.86	(M) (M)
Orangeburg	(Group 4/Group B rates plus differential for EAS to the Branchville exchange) Differential per residence exchange access line Differential per network access register or non-residence exchange access line	\$0.19 \$0.47	(M) (M) (M)
Pickens	(Group 4/Group B rates plus differential for EAS to the Greenville exchange) Differential per exchange access line or network access register	\$1.95	(M) (M)
Society Hill	(Group 5/Group C rates plus differential for EAS to the Florence exchange) Differential per exchange access line or network access register	\$1.68	(M) (M)
Spartanburg	(Group 6 /Group C rates plus differential for EAS to the Enoree exchange) Differential per exchange access line or network access register	\$0.13	(M) (M)

Pages 33 through 41.9 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.14 Network Access Register Usage Package

A3.14.1 General

The Network Access Register (NAR) Usage Package provides for exchange and long distance message network calling to and from main stations and attendant positions of an ESSX service, Digital ESSX service, MultiServPLUS service, BellSouth Centrex service or a system requiring trunk applications in conjunction with MegaLink channel service, FlexServ service or MegaLink ISDN¹ service. The NAR Usage Package provides for flat rate or usage rate network access. It is used for ESSX service and Digital ESSX service in conjunction with a Network Access Limiter as provided in Section A112., with the Feature Activation element of MegaLink channel service as provided in Section B7. of the Private Line Guidebook, with the channel connections associated with FlexServ service as provided in Section A32., or with MegaLink ISDN¹ service as provided in Section B7. of the Private Line Guidebook. The conditions and rates specified in other sections of this Guidebook for services which may be associated with the services discussed in this paragraph are in addition to the NAR rates specified elsewhere in Sections A3. and A103.

A3.14.2 Reserved for Future Use

A3.15 Reserved For Future Use

(M)

A3.16 Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC)

(M)

Interconnection services for Commercial Mobile Radio Service (CMRS) providers is now contained in the General Subscriber Services Tariff, Section A35.

(M)

A3.17 Interconnection of Local Exchange Services for FCC Licensed RCCs, SMRCs, PLMRs and PCPs

(M)

Interconnection services for Commercial Mobile Radio Service (CMRS) providers is now contained in the General Subscriber Services Tariff, Section A35.

(M)

Note 1: MegaLink ISDN service obsoleted 11/04/96. (See Section B107)

Pages 43 through 44.4 are hereby deleted in their entirety and removed from this Guidebook.

(N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.18 Split Referral Intercept Service (T)

A3.18.1 General (T)

- A. Split Referral Intercept Service allows customers to have callers dialing a discontinued, changed or moved number referred by an operator to multiple working telephone numbers listed by name. The Company provides this service to the extent that number assignments, facilities and expected incoming call volumes permit. This service shall be provided for a minimum contract period of three months. The number of months should be negotiated at the time disconnect is requested. (M)
- B. Split Referral Intercept Service is provided at a charge for subscribers of residence and business exchange access lines and PBX trunks. (M)
- C. The discontinued number is the telephone number which is disconnected at the customer's request, changed or moved. The referenced telephone number is the working telephone number to which calls are directed from the discontinued number.

A3.18.2 Application of Rates and Charges

- A. Charges apply for the discontinued number plus each referenced telephone number. Charges for Split Referral Intercept Service, including the charge for the minimum contract period of three months and any charge for additional months, will be billed as a one time charge to the number to be discontinued. Requests for months exceeding the originally negotiated period will be handled on a case by case basis and will be subject to a Secondary Service Charge as specified in Section A4.
- B. No charge will apply if Split Referral Intercept is necessary for Company reasons (e.g., Company errors, area transfers). Additionally, if required, the service will be provided at no charge for public emergency agencies when the telephone numbers are changed or replaced by the universal emergency number "911".
- C. The following charges will apply:

		Minimum Contract Period	Each Additional Month	USOC
1. Residence				
(a)	Per telephone number discontinued	\$17.00	\$5.75	NA
(b)	Per telephone number referenced	16.00	5.25	NA
2. Business				
(a)	Per telephone number discontinued	34.00	12.00	NA
(b)	Per telephone number referenced	37.00	13.00	NA

A3.19 Reserved for Future Use

A3.20 Reserved for Future Use

A3.21 Reserved for Future Use

(M1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (T)

A3.22.1 General (M)

- A. Local Usage Detail (LUD) is an option for customers who desire a printed listing of local call details in lieu of the usual summary billing of all dialed, sent-paid, billed local usage. (M)
- B. The provision of LUD will coincide with the billing period(s) for the access lines to receive detailed billing; i.e., the reporting of local call details will start at the beginning of a billing period and stop at the end of a billing period. For existing customers, LUD should be ordered at least five days prior to the billing date to ensure the timely start or stop of detailed reporting. However, if LUD is requested on an order which establishes service, detailed reporting will start coincident with establishment of the service. (M)
- C. LUD will be provided on a per account basis. (M)
- D. Charges for LUD are in addition to applicable local usage charges specified in this *Guidebook*. (M)
- E. LUD is available for the following services: (M)
 - Area Plus service (M)
 - BellSouth Business Plus Option 2 (M)
 - Back-Up Line excluding BellSouth Business Plus service (M)
 - Back-Up Line for BellSouth Business Plus service Option 2 only (M)

A3.22.2 Rates and Charges

- A. The following charge applies for LUD.
 - 1. Per monthly printed listing of local call details

	Charge	USOC
(a) Per local call listed for Area Plus Service and Back-Up Line excluding BellSouth Business Plus service only	\$.01	NA
(b) Per local call listed for BellSouth Business Plus service Option 2 and Back-Up line for BellSouth Business Plus service Option 2 only	0.00	NA
- B. When an order is issued solely to initiate LUD, a Secondary Service Charge applies for Area Plus service only. Otherwise, normal service charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

A3.23 Reserved for Future Use (M1)

Material appearing on this page previously appeared on page(s) 45 of this section.
 M1 Material previously appearing on this page now appears on page(s) 45.1.1 of this section.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion Service (T)

A3.24.1 Description of Service (M)

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System. (M)
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following. (M)
- C. Individual message detail is not included as a part of this service. (M)
- D. The service is available only where billing and terminal capability exists. (M)
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office. (M)

A3.24.2 General Terms and Conditions (M)

- A. The service is not subject to concessions. (M)

A3.24.3 Use of the Service (M)

- A. The service is furnished subject to all applicable terms and conditions in section A2. (M)

A3.24.4 Limitations of Service (M)

- A. The service is not available for the following classes of service call categories: (M)
 - 1. UniServ DA number requests (M)
 - 2. Any Special Line Class Codes (M)
 - 3. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC (T)(M)
 - 4. Calls from tandems where the end user cannot be identified (T)(M)
 - 5. Calls from the Company and COCOT Coin Stations (T)(M)

A3.24.5 Application of Charges and Exemptions (T)

- A. The charges specified in A3.24.6 following will be applicable to all subscribers. (M)
- B. Chargeable Calls
 - 1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

	Rate	USOC
(a) Charge Per Completed Call	\$0.00	NA

(M1)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.25 Directory Assistance/Directory Assistance Call Completion Service

(T)

A3.25.1 Description of Service

(M)

- A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address. (M)
- B. DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following. (M)
- C. DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided. (M)
- D. DA/DACC is available only where billing and network capability exists. (M)
- E. Access to call detail records is included as a part of this service. (M)

A3.25.2 General Terms and Conditions

(M)

- A. The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in the General Subscriber Service Tariff, Section A35. (M)

A3.25.3 Use of the Service

(M)

- A. The service is furnished subject to all applicable terms and conditions in Section A2. (M)

A3.25.4 Limitations of Service

(M)

- A. The service is not available for the following classes of service call categories: (M)
 - 1. Residence and Business Customers (M)

A3.25.5 Application of Charges

- A. Charges specified in A3.25.6 following will apply each time the subscriber requests a Company local exchange subscriber telephone number.

A3.25.6 Rates and Charges

- A. Service Charges
 - 1. DA/DACC Charge

	Rate	USOC
(a) Per local exchange subscriber telephone number requested.	\$.45	NA

A3.26 (DELETED)

A3.27 Reserved For Future Use

(M1)

Page 45.3 is hereby deleted in its entirety and removed from this Guidebook.

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.28 Trunk Side Access Facility

A3.28.1 General

- A. A trunk side connected facility allows only for termination of incoming calls to the subscriber.
- B. The trunk side access facilities identified herein are for the provisioning of Uniform Access Number/Automatic Number Identification (ANI) service as specified in A113.58.
- C. All facilities specified herein require termination at a Traffic Operator Position System (TOPS) Tandem Office. Foreign Central Office or Foreign Exchange channel mileage is required between the customer's Serving Wire Center and the TOPS Tandem Office.

A3.28.2 Terms and Conditions

- A. Individual line and PBX trunk business customers and MegaLink channel service customers may subscribe to this service at their option where facilities permit.
- B. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a Uniform Access Number (UAN) customer. Long distance charges associated with calls to a UAN will be reverse billed to the UAN customer.
- C. Normal service charges, as specified in Section A4. will apply.
- D. Existing optional calling arrangements or experimental plans are not applicable with this service.

A3.28.3 Rates and Charges

A. Access Line Charges

- 1. The following rates and charges are for trunk-side connected local exchange access facilities for use with Uniform Access Number/Automatic Number Identification Service and are applicable to individual business lines, PBX trunks or MegaLink channel service lines.

- a. Facilities Connected at a TOPS Tandem Office^{1,2}

		<i>Rate Group</i>								
		1	2	3	4	5	6	7	USOC	
(1)	Single Voice Grade Facility									(T)
(a)	Per Facility	\$38.58	\$41.13	\$43.68	\$46.23	\$48.78	\$51.33	\$53.88	B1E	(T)
(2)	MegaLink channel service									(T)
(a)	Per NAR	16.60	18.03	19.46	20.89	22.31	23.74	25.17	6QN	(T)
(3)	Trunk Supervisory Signaling for Facilities Connected at a TOPS Tandem Office ³									(T)(M)
					Nonrecurring Charge		Monthly Rate		USOC	
(a)	Per Single Voice Grade Facility or NAR				\$-		\$-		SLMB+	(M)

Note 1: The TOPS tandem trunk is required for Automatic Number Identification (ANI) service. UAN is required for ANI service.

Note 2: Rates shown are same as rates specified in A3.2.1.B. and A3.14.2.G.

Note 3: One trunk supervisory signaling rate element is always required per single voice grade facility or MegaLink channel service NAR terminated at a TOPS tandem office. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

(M)

A3.29 Reserved for Future Use

A3.30 Reserved for Future Use

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996 and the FCC Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 11-42, adopted January 31, 2012. Specific terms and conditions are as prescribed by the South Carolina Public Service Commission and are as set forth in this guidebook.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal uniform support of nine dollars and twenty five cents (\$9.25) is available for each Lifeline service and is passed through to an eligible customer via a monthly Federal Lifeline credit. An additional three dollars and fifty cents (\$3.50) credit is provided by the state. The total Lifeline credit available to an eligible customer in South Carolina is twelve dollars and seventy-five cents (\$12.75). The amount of credit will not exceed the charge for local service.

A3.31.2 Terms and Conditions

- A. General
 1. One low income credit is available per household and is applicable to the primary residential connection only. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.
 2. A Lifeline customer may subscribe to any local service offering available to other residence customers.
 3. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
 4. No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
 5. Neither the Federal Universal Service Charge nor the South Carolina Intrastate Universal Service Surcharge will be billed to Lifeline customers.
 6. A Lifeline subscriber's local service will not be disconnected for non-payment of toll charges. Local service may be denied for non-payment of local calls in accordance with A2. Access to toll service may be denied for non-payment of toll charges. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
 7. The full Lifeline credit amount of twelve dollars and seventy-five cents (\$12.75), representing federal plus state credits, will be passed through to resellers for their eligible end users unless the non-discounted local service rates and charges, as described in A3.31.1.C., is less than this credit amount, in which case, the amount of the credit for the resold line will be adjusted to equal the total of the non-discounted local service rates and charges.
- B. Eligibility
 1. To be eligible for Lifeline, a customer must be a current recipient of any one of the following low income assistance programs.
 - a. Temporary Assistance for Needy Families (TANF)
 - b. Supplemental Nutrition Assistance Program (SNAP)
 - c. Medicaid
 - d. Federal Public Housing Assistance/Section 8
 - e. Low-Income Home Energy Assistance Program (LIHEAP)
 - f. Supplemental Security Income (SSI)
 - g. National School Lunch Program's free lunch program
 2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program. (M)
 3. Additionally, a customer with total net annual income that does not exceed one hundred thirty five percent (135%) of the Federal Poverty Guidelines qualifies for Lifeline. (M)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.2 Terms and Conditions (Cont'd)

(M)

C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. Recertification is required annually.
2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.
4. Resellers providing Lifeline service from this guidebook are responsible for determining proof of eligibility prior to requesting the service. As set forth in 47 C.F.R. § 54.417(a) and (b), a reseller must provide a certification, upon request, to AT&T that it is complying with all FCC and applicable State requirements governing the Lifeline program, including certification and verification procedures. Resellers are required to retain the required documentation for three (3) years and be able to produce the documentation to the Commission or its Administrator to demonstrate that they are providing discounted services only to qualified low-income customers as outlined in B. preceding. Disclosure requirements described in 2. are applicable to resellers of Lifeline service.

A3.31.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service Charges in Section A4 are applicable for installing or changing Lifeline service.
3. The Secondary Service Charge in Section A4 is not applicable when existing service is converted intact to Lifeline.

B. The total Lifeline credit consists of one Federal credit plus one State credit

1. Federal credit

	Monthly Credit
(a) Temporary Assistance for Needy Families (TANF)	\$9.25
(b) Supplemental Nutrition Assistance Program (SNAP)	9.25
(c) Medicaid	9.25
(d) Income at or below 135% of the Federal Poverty Guidelines	9.25
(e) Federal Public Housing Assistance/Section 8	9.25
(f) Low-Income Home Energy Assistance Plan (LIHEAP)	9.25
(g) Supplemental Security Income (SSI)	9.25
(h) National School Lunch Program's free lunch program	9.25

2. State credit

(a) All programs, one per Lifeline service	3.50
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A3. BASIC LOCAL EXCHANGE SERVICE**A3.32 Classroom Communication Service (Obsoleted, see Section A103)****A3.33 Reserved for Future Use****A3.34 Reserved for Future Use****A3.35 Reserved for Future Use****A3.36 Reserved for Future Use**

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A3.37 Reserved for Future Use

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A3.38 Back-Up Line (Obsoleted, See Section A103)

(M)

A3.39 Reserved for Future Use

(M)

A3.41 Reserved for Future Use

(M)

A3.42 Reserved for Future Use

(M)

A3.43 BellSouth Business Plus Service (Obsoleted, See Section A103)

(M)

A3.44 BellSouth Business Choice Package (Obsoleted, See Section A103)

(M)

A3.45 BellSouth Business Plus Service (Obsoleted, See Section A103)

(M)

Pages 51 through 59.1 are hereby deleted in their entirety and removed from this Guidebook.

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