

TARIFF DISTRIBUTION

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PURPOSE: This guidebook update eliminates the following Operator Services:
Collect Calls, Bill-to-Third Number (Party) Calls, Person-to-Person
Calls, Verification and Emergency Interrupt Service and Zero Minus

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A1. DEFINITION OF TERMS

ACCESSORIES

Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ANSWER SUPERVISION

This feature provides the capability of delivering "off hook" supervisory signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook").

ATM

The term "ATM", referring to Asynchronous Transfer Mode, denotes one of the general class of packet switching technologies that relay traffic via an address contained within the packet (referred to in ATM as cells). ATM is a switching method in which information does not occur periodically with respect to some reference such as a frame pattern.

AUTHORIZED PROTECTIVE CONNECTING MODULE

The term authorized protective connecting module denotes a protective unit designed by the Company and manufactured under the control of the Company quality assurance procedures, which unit is to be incorporated in a conforming answering device.

AUXILIARY LINE

An additional individual access line used for one-way (inward to the subscriber) service.

BACK-UP LINE

An optional service providing individual line business subscribers with an additional line for inward and outward calling with usage charges applying for originating and terminating calls.

BARGE-IN OPERATION

A feature of the Experimental Horoscope and Dial-A-Prize Announcement Service announcers, either single or multi-channel, which allows a calling party access to an announcement regardless of whether or not such announcement is already in progress.

BASE RATE

The rate for exchange service which does not include zone charges.

BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without zone charges.

BASIC SERVICE AREA

An area within which telephone service is furnished to subscribers under a specific schedule of exchange rates and without long distance charges. A basic service area may include one or more exchange service areas. The basic service area is always included in the local service area for a given exchange.

BASIC TERMINATION CHARGE

See "Termination Charge".

BELLSOUTH CHANNELIZED TRUNKS

Provides channelized DS1/1.544 Mbps circuits available for voice intraLATA communications services. Provides up to 24 DID, Outward Only or Combination/2-Way trunks.

BILL TO THIRD PARTY¹

The term "Bill to Third Party" denotes a billing arrangement by which a call can be charged to an authorized station as determined by the Company other than the station originating the call or the station where the call is terminated. (C)

BILLED NUMBER SCREENING

An arrangement which, at the time of call origination, screens billed to third party and/or collect calls to prevent these calls being charged to certain telephone numbers.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued. (N)

A1. DEFINITION OF TERMS

CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a service required to terminate within a central office the interoffice or interexchange transmission system.

CIRCUIT

See "Exchange Access Line" .

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

- (1) Grade of Line: Individual Line, 2-party line, 4-party line, etc.
(See also "Primary Class of Service")
- (2) Type of Rate: Flat rate or message rate
- (3) Character of Use: Business or Residence

b. For Long Distance Service:

- (1) Type of Call: Station-to-station

(C)

c. For Wide Area Telephone Service:

- (1) Type of Service: Outward or 800 Service

COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL¹

(C)

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a pay telephone, the charges must be billed to a third party number, or the call may be reoriginated from the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

COMPANY

Wherever used in this Guidebook, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

A1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same local access and transport area (LATA).

a. **(DELETED)**

(D)

b. Station-to-Station Call

The term "Station-to-Station" denotes that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired station, Miscellaneous Common Carrier connecting circuit or PBX is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX attendant.

Two classes of station-to-station services are offered as follows:

"Dial Station-to-Station" is that station-to-station service where the person originating the call from other than a pay telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number, except - when an operator records the originating telephone number where no automatic recording equipment is available - when an operator reaches the called telephone number where facilities are not available for dial completion - when an operator places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap - and when an operator re-establishes a call which has been interrupted after the called number has been reached.

"Operator Station-to-Station" is that station-to-station service other than Dial Station-to-Station. Operator Station-to-Station includes station-to-station service originating at a pay telephone.

MEASURED SERVICE

See "Exchange Service"

A1. DEFINITION OF TERMS

NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

NETWORK INTERFACE

- a. The Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS or Private Line services for the connection of customer inside wire and/or equipment to the telephone network¹.
- b. The Network Interface will be located at the demarcation point.

NON-LISTED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory but is on records available to the general public.

NON-PUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange station which at the request of the subscriber has the listing omitted from the telephone directory and is not shown on records available to the general public.

PATRON

The term "Patron" as used in connection with composite data service, denotes a subscriber to the data switching services of a Composite Data Service Vendor.

PARTY LINE SERVICE

See "Exchange Service"

(DELETED)

(D)

PORTABLE TELEPHONE

A telephone instrument equipped with a plug-ended cord for use with a jack terminated circuit.

PREMISES (SAME)

The term "same premises" shall be interpreted to mean: (a) the building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber, either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone charges.

PRIVATE TELEPHONE NUMBER

See "Non-Published Telephone Number"

Note 1: Where any Network Interface other than a miniature modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply.

A3. BASIC LOCAL EXCHANGE SERVICE

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Operator Assisted Local Calls

A3.8.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.4 which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Station-to-Station

	Charge Per Call	USOC
(a) (DELETED)		
(b) Operator Services Assisted ^{1,2}	\$1.00	NA

(DELETED)

- D. The following Operator Assisted Local Calls are exempt from the service charge:
 - 1. Calls to designated Company numbers for official telephone business.
 - 2. Emergency calls to recognizable authorized civil agencies.
 - 3. Those cases where a Company operator provides assistance to:
 - a. Reestablish a call which has been interrupted after the called number has been reached.
 - b. Reach the called telephone number where facility problems prevent customer dial completion.
 - c. Operator Assistance (OA) may be provided at no charge to persons who are unable to use a telephone due to a disability which can be confirmed by a physician or certifying agent. Operator Assistance service charges will not be charged to the approved telephone number. To obtain an exemption, the customer must complete the appropriate form and have it certified by a registered physician or certifying agent. Operator Assistance exemption is valid for a two-year period and must be renewed. Failure to provide the required documentation may result in loss of the exemption. Operator Assistance usage will be monitored by the Company and is subject to review and investigation. Misuse of the exemption by a customer could result in its removal. Operator Assistance exemption is a voluntary program of the Company that may be terminated at any time.

Note 1: These charges also apply to Directory Assistance calls.

Note 2: Calls dialed 0+ from Access Line Service for Payphone Service Providers, excluding SmartLine service, must be alternately billed³ to an account other than the originating line. (T)

Note 3: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued. (N)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Operator Assisted Local Calls

A3.8.2 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:

1. originate from a telephone line associated with the customer's account,
2. originated and terminate in the same Basic Local Calling Area,
3. be carried and completed by the Company via Company facilities and
4. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

A3.9 (DELETED)

(D)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (Cont'd)

A3.22.2 Rates and Charges

A. The following charge applies for LUD.

1. Per monthly printed listing of local call details

	Charge	USOC
(a) Per local call listed for Area Plus Service and Back-Up Line excluding BellSouth Business Plus service only	\$.01	NA
(b) Per local call listed for BellSouth Business Plus service Option 2 and Back-Up line for BellSouth Business Plus service Option 2 only	0.00	NA

B. When an order is issued solely to initiate LUD, a Secondary Service Charge applies for Area Plus service only. Otherwise, normal service charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

A3.23 Reserved for Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A3.24.2 General Terms and Conditions

A. The service is not subject to concessions.

A3.24.3 Use of the Service

A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 - 1. UniServ DA number requests
 - 2. Any Special Line Class Codes
 - 3. (DELETED)
 - 4. **(DELETED)**
 - 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 - 6. Calls from tandems where the end user cannot be identified
 - 7. Calls from the Company and COCOT Coin Stations

(D)

A3.24.5 Application of Charges and Exemptions

A. The charges specified in A3.24.6 following will be applicable to all subscribers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion Service (Cont'd)

A3.24.5 Application of Charges and Exemptions (Cont'd)

B. Chargeable Calls

1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

A. Service Charges

- (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate	USOC
\$0.00	NA

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A.** Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B.** DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C.** DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.
- D.** DA/DACC is available only where billing and network capability exists.
- E.** Access to call detail records is included as a part of this service.

A3.25.2 General Terms and Conditions

- A.** The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in the General Subscriber Service Tariff, Section A35.

A3.25.3 Use of the Service

- A.** The service is furnished subject to all applicable terms and conditions in Section A2.

A3.25.4 Limitations of Service

- A.** The service is not available for the following classes of service call categories:
 1. Residence and Business Customers
 2. **(DELETED)**

(D)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding (Cont'd)

A13.11.3 Directory Listings

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Charges

- A. The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

1. Remote Call Forwarding

	Monthly Rate Residence	Monthly Rate Business	USOC
(a) Per feature, arranged	\$16.00	\$42.00	RCF++
(b) Local measured, per feature arranged	16.00	42.00	RCF+F
(c) Remote Call Forwarding, per additional access facility	16.00	42.00	RCA

2. Credits

Where customers have fifteen or more unique RCF features on a billing account, a credit of twenty-five percent (25%) will be applied per billing cycle to the monthly rate for each such unique service feature, including the first fifteen. For purposes of qualifying for such credit, a unique feature is defined by calling scope, jurisdiction and business/residence classification: e.g., Residence, Intrastate, IntraLATA; or, Business, Measured Local. Additional Access Paths also qualify as a unique feature. Unique features may not be combined to qualify for this credit: e.g., local features may not be combined with toll features.

A13.11.6 Messages Charges

- A. The message charges applicable to remotely forwarded calls shall be comprised of two separate charges; (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1. Between the originating station and call forwarding location.

The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable service publication for the type of call involved.

2. Between the call forwarding location and the terminating station.

The Remote Call Forwarding customer is responsible for the applicable Local Measured Service usage charges as specified in A103.6., or for the applicable customer-dialed station-to-station charges specified in this or any other applicable service publication. These charges apply to all calls answered at the terminating station.

(C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. (DELETED)
- J. (DELETED)
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All 211 providers must be certified by the State Budget and Control Board as directed in Section 1-11-770 of the South Carolina Code of Law. The State Budget and Control Board will allocate 211 numbers.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued. (N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A.** Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B.** Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211ES
2. Central Office Activation		
(a) Per Central Office	150.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A.** 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B.** 711 is available from the Company in Company Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C.** This service is subject to the availability of the 711 dialing code.
- D.** 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E.** Limitations and use of service are as stated in Section A2.
- F.** Directory Listings may be provided for 711 at rates, terms and conditions as specified in Section A6.
- G.** Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

(C)

In addition, operator assisted calls to the 711 will not be completed.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)^f
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.81.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

B. Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate rates for the establishment of the new access arrangement.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing or Collect Calls)^f
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

(C)

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service

A13.83.1 General

- A.** 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B.** Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.

- C.** Access to 811 is not available to the following:

- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing or Collect Calls)^f
- Inmate Service
- 101XXXX
- Cellular - Type 2A
- Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D.** 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.

1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

A13.83.2 Rates and Charges

- A.** Application of Rates

1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
3. Suspension of 811 as covered in Section A2. is not applicable for this service.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

Note 1: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(C)

(N)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

- A. This Guidebook applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of South Carolina where the respective rate centers of such points also are located in said State.

A18.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5. following.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

- A. Classes Of Service

Service is offered on a Dial Station-to-Station *or* Operator Station-to-Station basis. Charges for messages within these classes of service are based upon the day of the week and the time of the day when the connection is established. (C)

- 1. Dial Station-to-Station

- a. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
- b. Dial type telephone communication denotes a call dialed and completed by the customer without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:
 - (1) Re-establish a call which has been interrupted after the called number has been reached or,
 - (2) Reach the called telephone number where facilities are not available for customer dial completion.
 - (3) Record the originating telephone number where no automatic recording equipment is available.
 - (4) Place a call for a calling party who identifies himself/herself as unable to dial the call due to a disability.

- c. Dial Station-to-Station rates do not apply on calls placed from a pay telephone.

- 2. Operator Station-to-Station (C)

- a. Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above. Operator Station-to-Station calls include station-to-station calls placed from a pay telephone.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- A. Classes of Service (Cont'd)
 2. Operator Station-to-Station (Cont'd) (C)
 - b. Where the operator reaches the called telephone number where facilities are not available for dial completion.
 - c. **(DELETED)** (D)
- B. Rating of Messages
 1. Rates are quoted in terms of initial and additional increments.
 - a. The initial increment rates given in the basic rate table in H. following for calls originated from a residence class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional increment rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial increment.
 - b. The initial increment rates given in the basic rate table in H. following for calls originated from a business class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional increment rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial increment.
 2. The time when connection is established, as provided in C. following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. (C)
 3. In cases where a message begins in one rate period and ends in another, total charges for the connection time in each rate period are calculated, appropriate discounts are applied and the results for each rate period are totaled to obtain the total message charge. The charge for each increment of the message will be based on the rate period within which the increment begins.
 4. The basic rates for all classes of service are shown in H.1. following. Billing or operator surcharges as shown in H.2. following should be added to the basic charges for classes of service discussed in A.2. preceding.
 5. Discounts apply equally for all classes of service.
 6. Discounts do not apply to the surcharges shown in H.2. following.
 7. The applicable discount level for each rate period is shown in H.3. following.
 8. Total fractional amounts resulting from the application of the rates and the discounts to each message will be truncated and the lower whole cent will be billed.
 9. Messages which must be rated prior to or immediately after completion of the call (for deposit of coins or for quotation of charges) will be rated in full-minute increments. A fractional amount will be rated as a full minute.
- C. Timing of Messages
 1. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.
 2. **(DELETED)** (D)
 3. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.
 4. Chargeable time does not include time lost because of faults or defects in the service.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rates and Charges (Cont'd)

2. Billing and Operator Surcharges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following classes of service.

(1) Station-to-Station

(a) (DELETED)

(b) Operator Assisted^{1,2}

(DELETED)

Charge Per Call	USOC
----------------------------	-------------

\$1.00	NA
---------------	-----------

(D)

b. The following operator assisted long distance calls are exempt from the surcharges in a. preceding:

(1) A call placed by a customer dialing 0- and identifying himself/herself as being unable to place the call due to a disability.

3. Discounts and Applicable Rate Periods

a. Discounts apply equally to all classes of service with total fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding.

(1) Residence

Applicable Discounts

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	Full	Full
to 6:00 PM ³	Rate	Rate	Rate	Rate	Rate	Rate	Rate
6:00 PM	Full	Full	Full	Full	Full	Full	Full
to 7:00 AM ³	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day rate period = Peak period = full rate

Off-Peak period = full rate

Note 1: These charges also apply to Directory Assistance calls.

Note 2: Calls dialed 0 - and 0 + from Access Line Service for Payphone Service Provider Telephones, excluding SmartLine service, must be alternately billed⁴ to an account other than the originating line.

(T)

Note 3: To, but not including.

Note 4: Effective March 19, 2016, Collect, Person to Person, Bill to a Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging services are discontinued.

(N)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.4 Conference Service (Cont'd)

A18.4.2 Rate and Charge Application

- A. The initial period is one minute or any fraction thereof and the additional period is one minute or any fraction thereof.
- B. Rate airline distances are determined as provided in A18.5.
- C. Timing Of Messages
 - 1. Timing of messages is as specified in A18.3.1.C. preceding will apply for conference service except as follows:
 - a. Chargeable time begins when connection is established between all the persons or specified stations on the conference.
 - b. Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating station or the called party.
- D. Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one called station and the charge is accepted at the designated station.

A18.4.3 Rates and Charges

- A. The total charge for the conference connection is the sum of:
 - 1. The two-point service usage charges determined in accordance with A18.3.1.H preceding for each connection between the originating station and a called station based on the business rate specified for a 30-mile call.
 - 2. **(DELETED)**

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 (DELETED)

(D)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.8 (DELETED) (Cont'd)

(D)

A18.9 Reserved For Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service

A18.13.1 Description of Service

- A. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated Intrastate, IntraLATA.
- B. Individual message detail is included as part of this service.
- C. The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
- D. The service is available to individual line, PBX, and Centrex Type Services Services.
- E. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in C. preceding and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in C. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist. (Reverse billing will not be applicable to inward dialed calls from customer provided public phones. In addition, reverse billing will apply only to inward dialed calls which originate and terminate within Company territory. When Two-Way WatsSaver service is available from other local exchange companies, reverse billing will apply for those exchanges.)

A18.13.2 General Terms and Conditions

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18. Toll Optional Calling Plan.
- C. Except as otherwise stated, the minimum service period is one month.
- D. Suspension of the service is not allowed.

A18.13.3 Use of the Service

- A. Resale or shared use of Saver service is permitted. Use of the service is subject to terms and conditions in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service and prohibit payment to the customer by another for use of the service.
- B. The service is offered on an account basis only which would include the number of individual lines, PBX trunks or Centrex Type Services main station lines and network access registers in the account. Remote Call Forwarding (RCF) is also available with this service.

A18.13.4 Limitation of Service

- A. The service is not available for use with intraLATA only Outward WATS and combined Outward WATS in Section A19., Dormitory Communications Service, and Long Distance Trunk Service.

A18.13.5 Nonrecurring Charges

- A. Service charges as specified in Section A4. apply as appropriate.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Toll Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an optional service provided to users of Toll Directory Assistance (DA) Service. When dialing (555-1212), Toll DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. **(DELETED)**
 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 5. Calls from tandems where the end user cannot be identified
 6. Calls from the Company and COCOT Coin Stations

(D)

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate	USOC
\$.00	NA

A18.15 Reserved for Future Use

A18.16 Reserved for Future Use

A18.17 Reserved for Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.21 Custom Rate Plan

A18.21.1 Plan Details

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) basis. (C)
2. Individual message detail is included as part of this service.
3. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies. (C)
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. **(DELETED)** (D)
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service. (D)

C. **(DELETED)** (D)

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station message, the applicable Billing and Operator Surcharges specified in 5. following are added to the Basic Rate Schedule charge. (C)

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.21 Custom Rate Plan (Cont'd)

A18.21.1 Plan Details (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial	Additional One-Tenth Minute Each	
	Thirty	Or Fraction	
	Seconds	Thereof	USOC
	\$.05	\$.01	OSR20

(a) All distances

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

a. For station-to-station (Operator) messages, the applicable Billing and Operator Surcharges shown in A18.3.1.H.2. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.

(C)

Note 1: To, but not including.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.3 Primary Rate ISDN (Cont'd)

A42.3.2 Terms and Conditions (Cont'd)

- D.** Rearrangement charges stated in A42.3.4.G. are applicable for moves of Primary Rate Interfaces from one central office to another in connection with the initial installation of Inward Data ERS or for subsequent moves of Primary Rate Interfaces from one central office to another for ERS Final or Dedicated arrangements. Termination Liability charges are not applicable if the number of Primary Rate Interfaces is not reduced.
- E.** Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
 - 1. A new contract is selected for the Primary Rate ISDN equal to or greater in length than the arrangement being terminated, and
 - 2. the service orders to disconnect the MegaLink channel service arrangement and to install the Primary Rate ISDN are related together and received by the Company at the same time with no lapse in billing of service.
- F.** Conversions from existing MegaLink ISDN channel service contract arrangement to Primary Rate ISDN contract or conversions from one Primary Rate ISDN option to another, e.g., Voice/Data to Inward Data, are permitted with no Termination Liability charges applicable when:
 - 1. The contract selected for the new Primary Rate ISDN arrangement is coterminous with the previous contract or is for a 24 month period, whichever is longer, and,
 - 2. the service orders to disconnect the previous arrangement and to install the new Primary Rate ISDN arrangement are related together and received by the Company at the same time with no lapse in billing of service.
- G.** The minimum subscription period for which month-to-month Primary Rate ISDN is furnished and for which charges are applicable is one month.
- H.** Unless otherwise specified, the terms and conditions for Primary Rate ISDN stated herein apply in addition to the terms and conditions set forth in Section A2.
- I.** Customer Premises Equipment (CPE) that is compatible with the Primary Rate ISDN interface is the responsibility of the customer.
- J.** The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Primary Rate ISDN render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.
- K.** Suspension of service is not allowed.
- L.** Terms and Conditions for Allowance of Interruptions apply as specified in Section B2. of the Private Line Guidebook.
- M.** Service Charges in Section A4. do not apply.
- N.** Hunting rates, Direct Inward Dialing (DID) rates, Customized Code Restriction rates, Selective Class of Call Screening and Foreign Exchange rates do not apply.
- O.** **(DELETED)**

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.26 ESSX Service - Vintage II (Cont'd)

A112.26.12 Optional Service Features (Cont'd)

E. Station Message Detail Recording - Via Revenue Accounting Office (RAO) (Cont'd)

1. General (Cont'd)

b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording - RAO.

2. Terms and Conditions

- a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- b. Station Message Detail Recording - RAO is not represented to be a provision of billing detail. Where tie line, Interexchange Carrier access line, and Foreign exchange facilities are involved all such call attempts, whether completed or not, will appear in the SMDR - RAO.
- c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The customer will be responsible for making the tape format compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording - RAO is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for the customer including the Network (Toll), but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

3. Rates and Charges

a. Common Equipment

(1) Per ESSX service

		Term Payment Plan					
		Monthly Rate					
		Installation	1	36	60	84	
		Charge	Month	Months	Months	Months	USOC
(a)	Per System so equipped ¹	\$19.75	\$225.00	\$195.00	\$195.00	\$195.00	CMM
		Installation					
		Charge					USOC
(b)	Feature Establishment Charge	\$-					NA
(2)	Facility Groups						
(a)	Each	280.00					CMW
b.	Station Message Detail						
(1)	Messages, per occasion						
		Nonrecurring					
		Charge					USOC
(a)	Each	\$.005					CMA

Note 1: If SMDR is provided subsequent to the initial installation, an Installation Charge in the amount of \$13.00 applies.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.28 Digital ESSX Service - Vintage II (Cont'd)

A112.28.11 Optional Service Features (Cont'd)

G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)

1. General (Cont'd)

b. The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording - RAO.

2. Terms and Conditions

a. Station Message Detail Recording (SMDR) - RAO may be offered to main station lines of customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.

b. Station Message Detail Recording is not represented to be a provision of billing detail.

c. Station Message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.

d. Station Message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

(1) Per Digital ESSX service

		Term Payment Plan					
		Monthly Rate					
	Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC	
(a) Per System so Equipped ¹	\$400.00	\$210.00	\$180.00	\$180.00	\$180.00	CMM	
(2) Facility Groups							
(a) Each Trunk Terminated	42.50	.60	.55	.55	.55	CMW	
b. Station Message Detail							
(1) Messages							
					Nonrecurring Charge	USOC	
(a) Per Occasion, each					\$.005	CMA	

H. Uniform Call Distribution

1. For Main Station Line Groups

		Term Payment Plan					
		Monthly Rate					
	Installation Charge	1 Month	36 Months	60 Months	84 Months	USOC	
(a) Per Group	\$135.00	\$10.75	\$9.50	\$9.40	\$9.20	A6T	
(b) Per Main Station Line in group	4.00	-	-	-	-	A6V	

Note 1: If SMDR is provided subsequent to the initial installation, an Installation Charge in the amount of \$13.00 applies.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.35 ESSX-1 Service (Cont'd)

A112.35.8 Auxiliary Services (Cont'd)

E. Automated Attendant Services (Cont'd)

2. Station Message Detail Recording

a. General

- (1) Station Message Detail Recording (SMDR) is an arrangement to provide a record, by main station line number, of originating intercity traffic routing over dial type tie lines, FX, WATS, CCSA, Other Common Carrier access line and/or the MTS Network (Toll) and at the customer's option, on certain incoming calls¹ that the attendant extends to a main station line or tie line within the customer's ESSX-1 group.
- (2) The station message detail will include the calling main station line number, the called number, date, time of day, duration of call and the type of facility used. The record will be provided, on magnetic tape, to customers requiring message detail for cost allocation and telecommunications system management purposes. The detail will be provided on all facilities in routes selected by the customer for Station Message Detail Recording.

b. Terms and Conditions

- (1) Station Message Detail Recording (SMDR) may be offered to main station lines of ESSX-1 customers where facilities permit and where the Company's message billing process has been arranged to provide this optional feature.
- (2) Station Message Detail Recording is not represented to be a provision of billing detail. Where Tie Line, Other Common Carrier access line, and Foreign Exchange facilities are involved, all such call attempts, whether completed or not, will appear in the SMDR.
- (3) Station Message Details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The format may be changed to serve Company purposes and the customer will be responsible for making the tape compatible with his data processing equipment.
- (4) A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- (5) Station Message Details may be provided on all facilities subscribed for by the customer, including the Network (Toll), but will not include intercom calls originated by main station line users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)
- (6) Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

Note 1: SMDR detail on incoming calls does not include the calling number or the type of facility used.

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.38 ESSX Small, Medium and Large Service - 85 (Cont'd)

A112.38.12 Optional Service Features (Cont'd)

E. Station Message Detail Recording (Cont'd)

2. Terms and Conditions (Cont'd)

- c. Station message details will be provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the Company's accounting center furnishing the tape. The customer will be responsible for making the tape format compatible with his data processing equipment.
- d. A magnetic tape will be provided by the Company on each occasion Station Message Detail Recording is furnished to the customer. The tape becomes the property of the customer on a "no exchange" basis and the tape may not be returned to the Company for reuse.
- e. Station Message details may be provided on all facilities subscribed for by the customer including the Network (Toll), but will not include intercom calls originated by station users. The customer may designate the group or groups of facilities on which SMDR is to be provided. Where the facility designated by the customer is the toll network, the magnetic tape file will include a record of each message itemized on the customer's bill.
- f. Directory Assistance (DA) call detail may be provided on the magnetic tape (customer option).

3. Rates and Charges

a. Common Equipment

- (1) Per ESSX

ESSX Term Option

	To	ESSX Term Option			Month
	Month	36	60	84	USOC
	\$207.00	\$206.00	\$205.00	\$205.00	CMM
(a) Per System so equipped					
b. Station Message Detail (See A112.)					
c. Line Equipment					
(1) Foreign Exchange Trunks terminated in arrangement					
(a) Each	-	-	-	-	CMQ
(2) Dial Tie Lines terminated in arrangement					
(a) Each	-	-	-	-	CMT
(3) Interexchange Carrier access lines terminated in arrangement					
(a) Each	-	-	-	-	CMZ

(C)

A112. OBSOLETE CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

A112.39 Digital ESSX Service - 85 (Cont'd)

A112.39.11 Optional Service Features (Cont'd)

G. Station Message Detail Recording Via Revenue Accounting Office (RAO) (Cont'd)

2. Terms and Conditions (Cont'd)

d. Station message details may be provided on all facilities subscribed to by the customer including Message Telecommunications Service (MTS), but will not include intercom calls originated by the station users. The customer may designate the group or groups of facilities on which SMDR - RAO is to be provided. Where the facility designated by the customer is the MTS network, the magnetic tape file will include a record of each message itemized on the customer's bill. (C)

3. Rates and Charges

a. Common Equipment

(1) Per Digital ESSX

Month To Month	ESSX Term Option			USOC
	36 Months	60 Months	84 Months	
(a) Per System so Equipped	\$10.75	\$10.25	\$9.65	\$9.30 CMM

(2) Facility Groups

(a) Each Trunk Terminated

	1.75	1.70	1.60	1.55	CMW
--	------	------	------	------	-----

b. Station Message Detail (See A112.)

H. Uniform Call Distribution

1. For Main Station Line Groups (applies per UCD group)

(a) Per Group

	96.00	91.65	86.95	83.10	A6T
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(b) Per Main Station Line in Group

	-	-	-	-	A6V
--	---	---	---	---	-----

(c) Announcement, per group

	23.70	22.65	21.35	20.55	A68
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I. Subsidiary System Arrangements

1. General

A Subsidiary System of a Digital ESSX system is a customer-provided system which is furnished PBX trunks from the central office serving the customer's Digital ESSX system and which is connected by the lines to that Digital ESSX system.

A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's Digital ESSX system to the stations of one or more subsidiary systems.

2. Terms and Conditions

a. Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the subsidiary system is properly equipped for DID service.

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS**A113.58 Uniform Access Number (UAN) for LATA-wide Service**

(Obsoleted 08/15/03, Type 4, not available for new installations, additions to existing installations or moves to a different customer location.)

A113.58.1 Description of Service

- A. Uniform Access Number (UAN) is an optional service which provides the customer with a uniform Business Line Telephone Number for client access to the customer's service. The client will be able to dial one number from all locations within the specified area and the call can be routed to a specified customer location within the LATA. UAN will be provided under the following terms and conditions.
1. A UAN telephone number may not be accessed by 0+ or 1+ toll calls. Also, no operator assisted calls will be permitted to be placed to UANs. (C)
 2. The assigned telephone number will have a dedicated NXX.
 3. UAN can be delivered through a line side connection or a trunk side connection as specified in A3.28, but not simultaneously for the same dedicated NXX number. A trunk side connection is required if UAN is used with Automatic Number Identification (ANI).
 4. Line Side connections are made through regular exchange access lines (e.g., individual business lines, PBX trunk, etc.). Trunk side connections are made via Trunk Side Access Facilities.
 5. Nonrecurring charges apply for each UAN per Traffic Operator Position System (TOPS) tandem office. Where more than one UAN is established at the same TOPS tandem location for the same customer and the UANs are ordered and installed at the same time, the first nonrecurring charge rate element applies to the first UAN. Each additional UAN number will be billed at the additional service installed rate. The same nonrecurring charges and application apply per TOPS tandem for number changes requested by the customer subsequent to the original UAN assignment.
 6. Number changes required for Company reasons will not incur the Service Establishment Charge.
 7. A customer may reserve UANs to meet his specified growth requirements at specific locations. In the event the customer elects not to be provided with reserved UANs, assignment of these UANs cannot be assured.
 8. This service includes preassigned UANs. Such telephone numbers will be removed from reserved status and assigned as active UANs as requested by the customer.
 9. The assignment of UANs is made at the discretion of the Company. Special numbers are furnished subject to the availability of numbers.
 10. The service is furnished subject to the availability of UANs.
 11. Limitations and use of service as stated in Section A2. will apply.
 12. Calls to a disconnected UAN will be routed to intercept over announcement facilities; however, the announcement provided will not refer the caller to another telephone number.
 13. Directory Listing may be provided for UAN service at rates applicable for additional business or foreign listings as covered in Section A6.
 14. No local measured or message rate service charges or long distance message telecommunications service charges will be collected from end users for calls to a UAN customer. Long distance charges associated with calls to a UAN will be reversed billed to the UAN customer.
 15. Access to UAN may not be available to certain classes of service.
 16. UAN with ANI service is available only to business customers.
 17. If a business customer subscribes to both UAN and ANI, the customer must provide a local telephone number, other than the UAN, that clients may call and for which blocking of the calling number is available.
 18. If a business customer subscribes to both UAN and ANI, the customer's promotional material must inform the calling public that their telephone number will be disseminated.

A115. OBSOLETE SERVICE OFFERINGS - CONNECTIONS OF TERMINAL EQUIPMENT AND COMMUNICATIONS SYSTEMS

A115.1 Terminal Equipment (Cont'd)

A115.1.2 Telephotograph Equipment (Cont'd)

A. Terms and Conditions (Cont'd)

2. Basis of Connection

- a. Telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. Terms and conditions specified in A15.1.3.A,B,C. and A15.1.4 are applicable.
- b. Portable protective equipment will be furnished, if desired, for use with portable telephotograph equipment.
- c. The telephotograph equipment may be used in connection with any class of business service, except coin box service, furnished to the above customers or made available to them under a joint user agreement. Portable protective equipment may be used also at PBX stations in guest rooms of hotels or motels subject to the consent of the hotel or motel concerned.

3. Company's Right to Interrupt Connection

The Company may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.

4. Responsibility of the Company

The Company assumes no responsibility for the quality of, or defects in the material transmitted or received regardless of cause.

5. Use with Long Distance Message Telecommunications Service

The terms, conditions and rates for each call made for the purpose of transmitting pictures are those applicable for long distance message telecommunications, i.e., station-to-station or conference, according to the connection established. (C)

B. Charges

1. The following charges apply to the facilities provided and are in addition to other rates and charges applicable.

- a. The provision of jacks to connect the portable protective connection equipment is subject to the charges, terms and conditions shown in Section A14.
- b. In situations where no jacks are available at the exchange at which connection is desired, the Company will connect the protective equipment to the telephone line in whatever manner is most expedient in the particular case.

(1) Each

	Installation Charge	Monthly Rate	USOC
(a) Protective connection equipment - non-jack	\$22.00	\$-	367
c. Special charges are applied where special arrangements are furnished or unusual costs are incurred.			

A119. OBSOLETE SERVICE OFFERINGS - WIDE AREA TELECOMMUNICATIONS SERVICE**A119.3 Limitation of Service**

- A. WATS does not include conference or other calls requiring operator handling except as provided in A119.1.B. preceding. (C)
- B. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line or exchange access line for Option TFD Service and Open TFD Service and the called or calling station.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber except that extensions on Toll Free Dialing Service may be located on other than the subscriber's premise for the purpose of answering calls at such times as the subscriber is not available at the main station.

WATS access lines and extensions will be terminated only at premises located within the State of South Carolina.

- C. Toll Free Dialing Service is furnished upon the condition that the subscriber contracts for an adequate number of WATS access lines or exchange access lines for Option TFD Service and Open TFD Service to permit the use of this service without injurious effects upon it or any other service rendered by the (Toll Free Dialing Service) Company. The Company may terminate or refuse to furnish Toll Free Dialing Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.

A119.4 Reserved for Future Use

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(D)

B107. OBSOLETE SERVICE OFFERINGS - DIGITAL NETWORK SERVICE**B107.5 MegaLink ISDN Service (Cont'd)****B107.5.2 Terms and Conditions (Cont'd)**

- C. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.
- D. Suspension of service is not allowed.
- E. Terms and Conditions for Allowance of Interruptions apply as specified in Section A2. of the General Exchange Guidebook and Section B2. of this Guidebook.
- F. Service Order Charges in Section A4. of the General Exchange Guidebook do not apply.
- G. Minimum subscription period for which month-to-month Primary Rate services are furnished and for which charges are applicable is one month.
- H. In addition to month-to-month rates, MegaLink ISDN service is available under contractual rate periods based on lengths of twenty-four to forty-eight months, forty-nine to seventy-two months, or seventy-three to ninety-six months.
- I. Local exchange services utilizing the MegaLink ISDN service Primary Rate Interface are available with Network Access Register (NAR) Packages located in Section A3. of the General Exchange Guidebook.
- J. WATS/800 services utilizing the MegaLink ISDN Service Primary Rate Interface are available in Section A19. of the General Exchange Guidebook.
- K. **(DELETED)**
- L. Upgrades, from a MegaLink service and/or a MegaLink channel service contract arrangement, are permitted with no Termination Liability when:
 - 1. A new contract is selected for the MegaLink ISDN service equal to or greater than the arrangement being terminated, and
 - 2. The service orders to disconnect the MegaLink channel service arrangement and to install the MegaLink ISDN service are related together and received by the Company at the same time with no lapse of service.
- M. Telephone numbers transmitted via the Optional Incoming Call Identification feature are intended solely for the use of the MegaLink ISDN service subscriber. Resale of this information is prohibited by this Guidebook.
- N. Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation and where switch capacity exists. When NFAS is selected, the customer will order one MegaLink ISDN service arrangement with twenty-three B channels and one D channel. Additional MegaLink ISDN service arrangements are ordered with twenty-four B channels at rates and charges provided in B107.5.6.D. The D channel activated on the initial arrangement serves the additional MegaLink ISDN service arrangements. If customers desire, they may also request a back-up D channel with the NFAS option (NB+2D). It is recommended that D channels be provisioned in separate MegaLink ISDN service arrangements.

(D)