

TARIFF DISTRIBUTION

FILE PACKAGE NO.: SC-15-0081

DATE: June 4, 2015

STATE: SOUTH CAROLINA

EFFECTIVE DATE: 06/04/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: Non-Regulated Services - Pricing guide cleanup

<u>TARIFF SECTION</u>	<u>PAGE NUMBER</u>	<u>PAGE REVISION</u>
N002	1	0006
N106	1	0004

N2. BELLSOUTH MEMORYCALL SERVICE PRICING

N2.1 BellSouth MemoryCall Service

N2.1.1 General

- A. BellSouth MemoryCall service provides telephone answering and messaging capabilities. The actual capabilities available vary based on the type of mailbox. This service allows a call to be answered when the called party is on the telephone or unavailable.
- B. BellSouth MemoryCall service is available where facilities permit.
- C. BellSouth MemoryCall service may require certain central office or custom calling features. Rates and charges for these features are available in the General *Exchange Guidebook*. (T)

N2.1.2 Rates and Charges¹

- A. Residence mailboxes

	Nonrecurring Charge	Monthly Rate	USOC
1. MemoryCall Answering Service			
(a) each mailbox	\$-	\$10.00	MBBRX
2. MemoryCall Answering Service – Personal Mailbox			
(a) each mailbox	-	10.00	MPMXX
3. Transfer Mailbox			
(a) each mailbox	-	2.95	TRMBX
B. Business mailboxes			
1. MemoryCall Answering Service			
(a) each mailbox ²	15.00	7.95	SMBBX
(b) each additional minute	-	.08	NA
2. MemoryCall Answering Service–Extension Mailbox			
(a) each mailbox	15.00	10.95	MPMXX
3. MemoryCall Answering Service Plus			
(a) each mailbox ²	15.00	9.95	MBB
(b) each additional minute	-	.08	NA
4. MemoryCall Voice Messaging Service			
(a) each mailbox	15.00	12.95	M BBBF
5. MemoryCall Deluxe Voice Messaging Service ^{3,4}			
(a) 1-24 mailboxes, each	15.00	15.00	VMZ1X
(b) 25-49 mailboxes, each	15.00	13.50	VMZ1X
(c) 50-99 mailboxes, each	15.00	12.50	VMZ1X
(d) 100-499 mailboxes, each	15.00	11.50	VMZ1X
(e) 500-999 mailboxes, each	15.00	10.50	VMZ1X
(f) 1000-1999 mailboxes, each	15.00	10.00	VMZ1X
(g) 2000 and over mailboxes, each	15.00	9.50	VMZ1X
(h) each additional minute	-	.08	NA
6. Transfer Mailbox ⁴			
(a) 1- 10 mailboxes, each	-	3.00	TRMBX
(b) 11-24 mailboxes, each	-	2.50	TRMBX
(c) 25+ mailboxes, each	-	2.00	TRMBX

Note 1: Company service connection charges may apply in addition to the charges listed.

Note 2: Includes 90 minutes of use per mailbox, per month.

Note 3: Includes 200 minutes of use per mailbox, per month.

Note 4: Once the quantity requirement for the next rate level is met, all existing mailboxes will be at the lower rate level.

N106. OBSOLETE SERVICE OFFERINGS – SPECIAL BILLING SERVICES

N106.1 Bill Management Service

(Obsoleted, Effective July 1, 1999) The services in this publication, Bill Management Service – Optional Payment Plans, are restricted to existing customers. No new customers will be accepted after the effective date.

(Obsoleted, Effective April 30, 2014) The remaining Bill Management Services are restricted to existing customers. No new customers will be accepted after April 30, 2014.

N106.1.1 General

- A. Bill Management Service provides a windows-based software tool that will allow customers to load and manipulate electronic billing data files provided by the Company and by other telecommunications providers. Bill Management Service will give the customer the ability to perform the following eight operational functions: load bills, review bills, query, graph, budget, rebill, systems administration, and bill image (for the Company only).
- B. Bill Management Service provides the following version of the windows-based software that are designed to operate on a stand-alone personal computer (PC) or in a Local Area Network (LAN) multi-user environment:
 - 1. Standard Software Package: Allows the customer to read the Company's billing data and has the capacity to support up to 2.5 million billing records with eight operational functions. This package is designed for small to mid-range customers.
- C. Customers subscribing to Disk Analyzer Bill (DAB) cannot subscribe to Bill Management Service.
- D. Suspension of service is not allowed.

N106.1.2 Application of Rates

A. Software Package Charges

For each Bill Management Service software package, an associated nonrecurring charge (License Fee) and monthly rate (Software Support) will apply. With each software package, the customer will receive the Company's billing data in electronic format¹ in addition to the following:

- 1. Standard Software Package: This package will support one (1) user. The user will receive one software package, one user documentation and initial training delivered by the Bill Management Service Technical Support Group. Enhancements and upgrades for the software package will be available at no additional charge. Ongoing help desk and technical support will be available to the user.

B. Service Warranty

- 1. The Company will provide a ninety (90) day customer satisfaction guarantee for Bill Management Service if the customer is not satisfied with the performance of the software and/or software support.
- 2. When the customer expresses in writing dissatisfaction with Bill Management Service within the 90-day warranty period, the Company shall reimburse the customer all nonrecurring charges paid for the software package(s) and the monthly charges incurred for software support.
- 3. When the customer invokes the Service Warranty, the following *terms and conditions* will apply:
 - a. The customer will no longer be a licensed user of Bill Management Service and must return the software package(s) and user documentation to the Company.
 - b. Customer support, software enhancements and software upgrades will be discontinued.
 - c. The 90-day warranty period shall begin concurrent with the customer's first bill period.

(T)

Note 1: For Bill Management Service, electronic format implies CD ROM.