

TARIFF DISTRIBUTION

FILE PACKAGE NO.: SC-15-0062

DATE: March 18, 2015

STATE: SOUTH CAROLINA

EFFECTIVE DATE: 03/18/2015

TYPE OF DISTRIBUTION: Approved

PURPOSE: General Exchange Guidebook Cleanup -- Sections A131, A132 and A137

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**A131. OBSOLETE SERVICE OFFERINGS - MULTI-LOCATION
BUSINESS SERVICE (MLBS)**

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A131. OBSOLETE SERVICE OFFERINGS - MULTI-LOCATION BUSINESS SERVICE (MLBS)

A131.1 Reserved For Future Use

A131.2 Area Communication Service (ACS)

(Obsoleted 09-25-96, Type 4) Service rates and charges associated with this Section are available for inward activity of existing subscribers only as specified in the obsolescence rules stated in A112.6. Not available for new service or entire moves of existing service to new locations.

A131.2.1 General

A. Service Description

1. Area Communication Service (ACS) is an arrangement that provides calling, with abbreviated dialing, among multiple ESSX service systems for a single customer. ACS allows users in one ESSX service system to dial four or five digits to reach users in the other destinations included in the ACS arrangement. The calls can be local or toll. The customer may subscribe to ESSX service at the other locations, but it is not required.
2. The only function ACS offers to ESSX service customers is abbreviated dialing to the other selected locations.

A131.2.2 Terms and Conditions

A. Service Specifications

1. ACS will allow four or five digit dialing on a system basis to the customer's distant number range. ACS will prefix any Access Code (if required), Home (HNPA) or Foreign Numbering Plan Area (FNPA) (if required), and NXX dialed by the customer before routing to the distant location.
2. For each ACS destination, customers must specify the number of other destinations to be called via ACS and the quantity of voice paths (terminations required) to each of those other destinations.
3. The four or five digit abbreviated dialing ranges cannot be duplicated at any other ACS location or destination.
4. ESSX service customer groups (Digital) or common blocks (Analog) are required at each serving central office at which ACS is provided.
5. ACS will be offered only where facilities permit.
6. IntraLATA toll calls will be charged MTS rates. InterLATA toll calls will be routed to the IC to which the customer has presubscribed.
7. The Variable Term Payment Plan *Terms and Conditions* in A22.2 apply.
8. A Termination Liability charge will apply to subscribers who discontinue service prior to the expiration of the selected payment plan. The Termination Liability charge will be 100 percent of the remaining monthly charges of the selected payment plan.

A131.2.3 Definitions

A. Features

Abbreviated dialing is the only feature offered by ACS.

A131.2.4 Rates and Charges

A. General

ACS rates and charges are in addition to those incurred for normal service order activity.

B. Features

1. Service Establishment

	Nonrecurring Charge	Month To Month	36 Months	60 Months	84 Months	USOC DXHIS SESMC AHY RCHTE RCHTA
(a) Per ESSX service system	\$200.00	\$25.00	\$21.00	\$20.00	\$19.00	
(b) Per destination	-	2.50	2.25	2.00	1.75	
(c) Each termination ¹	25.00	20.00	16.00	15.00	14.00	
2. Change of ACS Existing Location						
(a) Per occasion, per location	180.00	-	-	-	-	
(b) Per occasion, termination	11.00	-	-	-	-	

Note 1: NAR charges also apply. For NAR rates and charges see Section A3.

A132. OBSOLETE SERVICE OFFERING - INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A132.1 Integration Plus Management Services (IPMS) Description

A132.1.1 General

- A. Reserved for Future Use
- B. Reserved for Future Use
- C. Reserved for Future Use
- D. Payment Schedules

(Obsoleted 03-31-06, Type 4. Not available for new installations, additions to existing installations or transfers of existing service to a new location. These terms and conditions apply to any customer who is receiving this plan as of March 30, 2006, and they will continue to apply until such a customer terminates the plan or changes service locations.)

1. General
 - a. Integration Plus management services offer the following payment periods:
 - 24 to 48 Month Term Payment Plan
 - 49 to 72 Month Term Payment Plan
 - 73 to 96 Month Term Payment Plan
 - b. IPMS customers may select variable payment periods under the Term Payment Plan.
 - c. The monthly rate for IPMS is dependent upon the payment period selected by the customer.
 - d. The monthly rates for IPMS under the Term Payment Plan for the periods of 24 to 48, 49 to 72 and 73 to 96 months are not subject to the Company initiated rate changes.
2. Expiration of Payment Period
 - a. IPMS customers must upon the expiration of their payment period:
 - (1) Select a new payment period as offered in the current *guidebook*, or¹ (T)
 - (2) If the customer does not select a new payment period or does not request discontinuance of service, service will be continued under the terms specified in A2.4. (T)
 - b. An IPMS customer may at any time during the selected payment period re-subscribe for an equal or longer payment period at the current rates subject to the following conditions: (T)
 - (1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.
 - (2) The new payment period begins with the billing date following the date the new payment period is requested.

Note 1: A Secondary Service Charge as specified in Section A4. will apply. (T)

A132. OBSOLETE SERVICE OFFERING - INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A132.1 Integration Plus Management Services (IPMS) Description (Cont'd)

A132.1.1 General (Cont'd)

D. Payment Schedules (Cont'd)

2. Expiration of Payment Period (Cont'd)

b. (Cont'd)

(3) No termination charge applies for the former payment period.

(4) A Secondary Service Charge as specified in Section A4. will apply. (T)

c. An IPMS customer may at any time during his selected payment period resubscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:

(1) No credit will be given for payments made during the formerly selected period. Nonrecurring charges and installation charges will not be reapplied.

(2) The new payment period begins with the date requested.

(3) A termination charge will be fifty percent (50%) of the following: the remaining amount of the longer contract less the total amount of the shorter contract. (Difference is the remaining amount of the original contract and the total amount to be paid with the shorter contract.)

(4) A Secondary Service Charge as specified in Section A4. will apply. (T)

3. Termination Liability

a. The Termination Liability for IPMS is dependent upon the payment period selected by the customer.

(1) Term Payment Plan Option – fifty percent (50%) of the remaining amount due.

b. Dial Access customers under a Term Payment Plan may move to Web Access, without Termination Liability, if the new Web Access service is under an equivalent or long Term Payment Plan. The Web Access nonrecurring charge will apply for such a move.

A132. OBSOLETE SERVICE OFFERING - INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A132.1 Integration Plus Management Services (IPMS) (Cont'd)

A132.1.2 Integration Plus Management Services Terminal Interface

A. *Terms and Conditions*

1. Requirements For Access

(Obsoleted 6-30-08, Type D; not available for new installations, moves or transfers. Existing customers may continue to utilize existing Dial or Dedicated Access arrangements.)

a. Dial Access

The customer must provide a switched (dial) access capability with asynchronous protocol from the customer's terminal location to the designated Company location. Customers who subscribe to a dial method of access, will be given a telephone number to dial which will establish a port connection.

b. Security Card

Dial and web access customers must also order a Security Card. This card provides the customer a unique password identification code which will electronically change periodically. The Security Card charge specified in 4. following will apply for the initial card or for the issuance of additional cards for additional users or to replace a lost, damaged or expired card.

If the customer has purchased a Security Card in conjunction with another feature or service offered by the Company, that Security Card may also be used in conjunction with FlexServ service. It is the customer's responsibility to notify the Company of an existing Security Card so the Company can ensure that the card is validated for multiple features and/or services.

c. Dedicated Access

The customer must purchase a private line from the appropriate *guidebook* for access to FlexServ service from the customer's terminal location to the designated Company location. The type of dedicated access required will depend on the type of access desired.

d. Other Requirements

In addition to either purchasing a dial access or a private line, the customer will be required to furnish a VT100 type terminal and a compatible data set. The data set required will depend on the type of access chosen by the customer and the capability for connection with the Company. CPE must comply with specifications found in Technical Reference Publication 73535 for Corporate Packet Network Asynchronous Terminal Access (8/89) and Technical Reference Publication 73516 Issue C, Corporate Packet Network Physical Interface Specifications (9/91). These publications are available from Regional Documentation Operations, BellSouth Telecommunications, Inc., 600 North 19th Street, 20th Floor, Birmingham, AL 35203.

2. Reserved for Future Use

3. Reserved for Future Use

(T)

(T)

(T)

A132. OBSOLETE SERVICE OFFERING - INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A132.1 Integration Plus Management Services (IPMS) (Cont'd)

A132.1.2 Integration Plus Management Services Terminal Interface (Cont'd)

A. Terms and Conditions

(T)

4. Term Plans - Rates and Charges

(Obsoleted 03-31-06, Type 4. Not available for new installations, additions to existing installations or transfers of existing service to a new location. These terms and conditions apply to any customer who is receiving this plan as of March 30, 2006, and they will continue to apply until such a customer terminates the plan or changes service locations.)

a. Dial Interface for FlexServ Service

(1) For Dial Access

	24 to 48 Months	49 to 72 Months	73 to 96 Months	
(a) 1.2 Kbps thru 19.2 Kbps Access Port	\$57.00	\$54.00	\$51.00	USOC APF19
b. Dedicated Interface for FlexServ Service				
(1) Analog 4 wire				
(a) 1.2 Kbps Access Port	37.00	35.00	33.00	APF1A
(b) 9.6 Kbps Access Port	68.75	65.00	61.50	APF9A
(2) Digital 4 wire				
(a) 2.4 Kbps Access Port	53.00	50.00	47.00	APF2D
(b) 4.8 Kbps Access Port	58.00	55.00	52.00	APF4D
(c) 9.6 Kbps Access Port	63.00	60.00	57.00	APF9D
c. Web Interface for FlexServ Service				
(1) Web Access				
(a) Per Arrangement	18.75	15.00	12.50	DSLWE

A132. OBSOLETE SERVICE OFFERING - INTEGRATION PLUS MANAGEMENT SERVICES (IPMS)

A132.1 Integration Plus Management Services (IPMS) (Cont'd)

A132.1.2 Integration Plus Management Services Terminal Interface

A. Terms and Conditions (Cont'd)

(T)

5. Month to Month - Rates and Charges

(Obsoloted 06-30-08, Type 4. Not available for new installations, additions to existing installations or transfers of existing service to a new location. Existing customers may continue to utilize existing Dial or Dedicated Access arrangements.)

a. Dial Interface for FlexServ Service

(1) For Dial Access

	Installation Charge	Month to Month	USOC
(a) 1.2 Kbps thru 19.2 Kbps Access Port	\$75.00	\$60.00	APF19

(2) Security Card¹

	Nonrecurring Charge		USOC
(a) each	\$100.00		SECFS

b. Dedicated Interface for FlexServ Service

(1) Analog 4 wire

	Installation Charge	Month to Month	USOC
(a) 1.2 Kbps Access Port	\$175.00	\$39.00	APF1A
(b) 9.6 Kbps Access Port	175.00	72.50	APF9A
(2) Digital 4 wire			
(a) 2.4 Kbps Access Port	175.00	56.00	APF2D
(b) 4.8 Kbps Access Port	175.00	61.00	APF4D
(c) 9.6 Kbps Access Port	175.00	66.00	APF9D

Note 1: The Security Card nonrecurring charge is also applicable for Web Access.

A137. OBSOLETE SERVICE OFFERINGS - BILLING AND COLLECTION SERVICES

A137.1 Bill Processing Service

(Obsoleted 12/3/09, Type 4. This service is not available for new installations.)

A137.1.1 General

- A. This Section covers the provision of Bill Processing Service to enhanced and information service providers (customers). Bill Processing Service allows a customer or its agent to send rated charges to the Company to be printed on the end user's telephone bill. In order for the Company to bill for these services, the end user must be a subscriber of the Company who receives a monthly telephone bill. Enhanced and/or information services are defined as those services which are offered over the Company's common carrier facilities and which employ computer processing applications that: act on the format, content, code, protocol, or similar aspects of the end user's transmitted information; provide the end user additional, different, or restructured information; or involve end user interaction with stored information. Enhanced and/or information service providers include those customers who provide on-line: transaction processing, alarm monitoring and telemetry, telemessaging/answering services, voice messaging, electronic messaging, database services, videotex services, audiotex services, electronic data interchange, data processing services, video services, database management services, network management services and facilities management services and any set or subset of these or similar services. Services offered using 976 or 900 numbers, or 700 numbers used in a 900-like manner, will not be billed under the terms of this *Guidebook*. (T)
- B. The Company will provide Bill Processing Service pursuant to this Section in its operating territory. Billing will be provided only for rated service charges. The customer or its agent will provide rated service charges, properly formatted and ready to be printed, to the Company for inclusion on the end user's bill. These charges will appear on a page separate from any page showing Company charges and from any page showing certified carrier charges. Charges for more than one customer may appear on this separate page. The end user will remit payment for these charges to the Company. The Company will remit payment to the customer each month based upon the total revenue billed to end users less the Company's charges, any uncollectibles, and any adjustments.
- C. Programming which involves live group interaction, such as "GAB" lines, "chat" lines or similar type programs where the primary purpose is for callers to interact with one another, will not be billed under the terms of this *Guidebook*. (T)
- D. Automated calls will not be billed if such calls have not been affirmatively accepted by the billed party (e.g., affirmative acceptance is not present when a call is automatically billed to called party if called party does not disconnect within a given time period). Automated calls must comply with the provisions of the Telephone Consumer Protection Act of 1991, all federal regulations promulgated thereunder and all applicable state statutes and *guidebooks*. (T)
- E. Autodialers which deliver a recorded message to the end user must release the connection as promptly as possible following disconnection by the end user if autodialers are allowed by state law.
- F. Automated calls and the sending thereof are regulated by both state and federal laws. Customers must be in compliance with all applicable laws. The Company will cease billing and collection services for any customer found not in compliance with applicable laws.

A137.1.2 Undertaking of the Company

- A. When Bill Processing Service is ordered by a customer, the Company will establish an account for the customer and render bills to the end users in the Company's territory to whom the Company normally provides a monthly telephone bill. Bill Processing Service will be provided at the rates and charges as set forth in A137.1.6.
- B. The Company will bill all rated service charges provided by the customer or its agent. Toll messages will not be billed under this Section. The bill format will be determined by the Company.
- C. When the customer or its agent supplies properly formatted input records, the Company will process those input records in the Company's next billing cycle. The Company will furnish the customer the precise details of the billing format. If, in the course of Company business, it is necessary to change the format, the Company will attempt to notify customers affected by this change six months prior to the change.

A137. OBSOLETE SERVICE OFFERINGS - BILLING AND COLLECTION SERVICES

A137.1 Bill Processing Service (Cont'd)

A137.1.4 Obligations of the Customer (Cont'd)

C. (Cont'd)

Should any federal, state or local jurisdiction determine that sales, use, gross receipts or any other taxes (including interest, penalties and surcharges thereon) are due by the Company as a result of the Company's provision of *Bill Processing Service*, the Company will advise the customer and the customer shall be liable for any such tax, interest, penalty and surcharge. The customer shall immediately reimburse the Company the amount of such tax, interest, penalty and surcharge paid by the Company. If the customer disagrees with the determination that any taxes are due by the Company or disagrees with an assessment of any tax, interest, penalty and surcharge due by the Company as a result of the Company's provision of this service, the customer shall, at its option and expense (including immediate payments of any such assessment), have the right to seek a ruling as to the inapplicability of any such tax. The customer may protest any assessment and participate in any legal challenge to such assessment, but shall be liable for any tax, interest, penalty, and surcharge ultimately determined to be due.

D. The customer is responsible for collecting from the end user any deposit amount required for the services provided by the customer.

E. The customer must provide the end user with written notification that future charges from the customer will be included on the end user's bill for Local Exchange Service.

F. The customer will not use the Bill Processing Service as a means of placing any informational messages onto the bill page.

G. Bill Processing Service shall not be used for any communication which is prohibited by law, or which is unlawful, contains matter which implicitly or explicitly invites, describes, stimulates, excites, arouses, or otherwise refers to sexual conduct, or which contains sexual innuendo which may arouse or attempt to arouse sexual desire. This service is not to be used or administered in conjunction with misleading, exploitative or similarly abusive business practices. The customer shall respond promptly to any and all complaints lodged with any *governing body* against any of its enhanced and/or information services for which the Company provides billing services. If requested by the Company, the customer shall assist the Company in responding to complaints made to the Company concerning any enhanced and/or information service of the customer. (T)

H. The Company will actively support industry efforts aimed at providing end users with advance information to enable end users to judge the suitability or unsuitability of pay-per-call enhanced and/or information services before choosing to access those services. It is the responsibility of the end user to decide the suitability of the enhanced and/or information service before accessing the service. The Company will not become involved in disputes between an end user and a customer. The customer providing pay-per-call enhanced and/or information services must include a clearly understandable and audible preamble statement at the beginning of each pay-per-call enhanced and/or information service that includes the following information: a generic description of the information or service that the end user will receive if the call is completed (i.e., "sports scores," "stock quotes," etc.), the name of the provider of the enhanced and/or information service, and a statement regarding the charge to the end user as follows: "This call will cost you \$____. If you do not wish to incur this charge, hang up now." (This preamble is hereinafter referred to as the "Cost Disclosure Message"). The Cost Disclosure Message must be followed by a silent period of six (6) seconds within which the end user can hang up without being charged for the call, unless additional action (i.e., pressing additional keys or depositing coins) is required by the end user to acknowledge that the end user is willing to pay for the call.