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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan

(Obsoluted 11-14-96, Type 4). As of November 14, 1996, this payment plan is no longer available for new services, additions, moves, or rearrangements. Any existing customers with this payment plan shall be allowed to continue under their current plan until their contract expires. Payment plans and options for all new contract service requests shall be provided as specified in Section A2. and/or in the specific *guidebook* for the service being requested. (T)

#### A122.1.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *guidebook* for the equipment. (T)
- B. Equipment furnished under the provisions of the Two-Tier Payment Plan are subject to all general *terms and conditions* applicable to provision of service by the Company as stated elsewhere in this *Guidebook* except as hereinafter noted. (T)
- C. The Two-Tier Payment Plan is an optional method of payment consisting of two tiers (Tier A and Tier B) as described in paragraph E following. A subscriber who elects Two-Tier payment will select one of the optional Tier A payment periods as specified in the *guidebook* for the specific equipment. In addition to the Tier A and Tier B charges, nonrecurring charges also apply as indicated in the schedule for the appropriate equipment. (T)
- D. A subscriber who does not elect Two-Tier payment may obtain the same equipment for the payment of nonrecurring and recurring charges as stated in the Plan 2 schedule of the *guidebook* for the specific equipment. Plan 2 embodies an installation charge where specified, a recurring monthly rate for each equipment component and a nominal thirty day minimum service period. The monthly rates apply for the period the subscriber has the equipment and are subject to change. (T)
- E. Description of Two-Tier Payment Plans
  - 1. Plan 1  
Plan 1 embodies an extended initial service period with Two-Tier monthly rates for each equipment component in the system. The first tier (Tier A) is a one-time payment or a recurring monthly rate applicable for the initial service period selected by the subscriber and is guaranteed against change. The second tier (Tier B) is a monthly rate applicable for the period the subscriber has the telephone equipment and is subject to change.
  - 2. Alternate Plan 1  
Alternate Plan 1, when provided, is like Plan 1 described above except that it embodies an installation charge in addition to the specified Tier A and Tier B monthly rates.
- F. Under Plan 1, except where the one-time payment option is selected, and under Alternate Plan 1 the monthly rate will consist of the sum of two segments, Tier A and Tier B, until the termination of the agreed upon initial service period at which time the monthly rate will reduce to the Tier B rate. When the one-time payment is selected for Tier A, subsequent monthly rates will consist only of the Tier B rate.
- G. The Company will provide complete maintenance service for the period the subscriber has the equipment contingent upon the availability of parts.
- H. In the event of disconnection of all or part of the equipment, the subscriber will be required to pay any unpaid balance of the Tier A charges. A lump sum payment of the Tier A balance due will be made. The amount of the lump sum payment will be computed by calculating the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. Consideration will be given as to the reusability of the equipment and credit given the subscriber, if appropriate. The Tier B rate will terminate when the equipment is disconnected.
- I. At any time during the initial service period the subscriber has the option of making a lump sum payment of the Tier A balance. The lump sum payment will be equal to the present worth of the remaining Tier A monthly payments at the interest rate used in determining the Tier A monthly rates. The Tier B rate will continue until the equipment is disconnected.
- J. The rates and charges specified for equipment under the Two-Tier Payment Plan are in addition to rates and charges for the service(s) with which it is associated.
- K. Suspension of service is not permitted for equipment under Plan 1 or Alternate Plan 1.

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.2 Additions

- A. Additional items of equipment and features may be added to existing equipment at the subscriber's option by paying rates and charges as specified in the currently offered equipment vintage. The following payment options are available for addition of equipment and features:
  - 1. Plan 1
  - 2. Alternate Plan 1, when provided in the *guidebook* for the specific equipment (T)
  - 3. Plan 2
  - 4. Plan 1 with a coterminous Two-Tier initial service period with Tier A rates as specified payable monthly over the remaining months of the initial service period selected by the subscriber for the original installation and with an initial charge equal to the balance of Tier A rates on a present worth basis
  - 5. Plan 1 with a coterminous Two-Tier initial service period with the present worth total of Tier A monthly rates as an annuity payable monthly over the remainder of the Tier A initial service period selected by the subscriber for the original installation

#### A122.1.3 Conversion From Plan 2 to Plan 1

- A. A subscriber who did not elect service under Plan 1 initially may do so at any time except for those services that are now obsolete offerings. The current Alternate Plan 1 schedule will apply and will commence at the date of conversion. No credit will be granted for recurring charges previously paid under the Plan 2 schedule.
- B. In the case of equipment without an Alternate Plan 1 schedule the current Plan 1 schedule will apply. The subscriber will receive credit for any Plan 2 installation charges previously paid. No credit will be granted for recurring charges previously paid in the Plan 2 schedule.
- C. The Secondary Service Charge will apply to effect conversion.

#### A122.1.4 Supersedure (Assumption of Service)

- A. Equipment may be transferred to another subscriber at the same location upon prior written concurrence of the Company and payment of the transfer charge by the new subscriber as indicated in the *guidebook* for the specific equipment. In addition to assuming the responsibility to pay any remaining Tier A monthly payments, the new subscriber will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous subscriber. (T)
- B. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *guidebook* also apply to supersedure under the Two-Tier Payment Plan. (T)

#### A122.1.5 Service Interruption

- A. In the event of service interruption as defined in A2.4.4, the Company's liability will be limited to a credit adjustment of monthly Tier B billing prorated in accordance with A2.4.4.

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment

##### A. Intrastate Moves

1. The equipment may be relocated to another premises of the same subscriber within the jurisdiction of this *Guidebook* on an out of service basis for payment of a nonrecurring charge based upon the estimated cost. Billing of Tier A, if still applicable, and Tier B will continue during the period the move is in progress. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, may contain retroactive billing; thus the application of Tier B rates and progression of Tier A rates, if still applicable, will remain unaffected. Installation charges for Two-Tier services which are moved shall not be applicable. Service Charges for other services shall be applicable. (T)
2. In-service moves will constitute termination of service at the old location. The provisions of A122.1.1.H. will apply in the case of service disconnection. A new order will be negotiated for service at the new location.
3. Changes or substitutions requiring the provision of new equipment will constitute termination of the existing service. The provisions of A122.1.1.H. will apply.
4. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation, unless otherwise specified in the product sections of the *Guidebook*. Where components operate independently and are covered by individual charges, the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the *Guidebook*. (T)
5. Transfer of service between two customers within four months of a lapse-in-service move between premises is not permitted.

##### B. Interstate Moves

1. Customer requests for out of service moves between exchanges of *the Company* within the State of South Carolina and exchanges of *the Company* in other states or between exchanges of *the Company* within the State of South Carolina and exchanges of another Bell Operating Company will be provided under the same condition as described for Intrastate Moves, except as follows: (T)
  - a. A Two-Tier *Guidebook* for the same service must exist in both states at the time of the move. If the new Tier A period does not correspond with the original Tier A period, the number of monthly Tier A payments which the customer will be responsible for will be determined by the following method: (T)
 
$$\text{Number of monthly Tier A payments at new location} = A - (B \times C) / D$$
    - A = Number of months in new Tier A period
    - B = The monthly rate for the existing Tier A period in the original jurisdiction
    - C = Number of months the service has been provided for the Tier A period in the original jurisdiction
    - D = The monthly rate for the new Tier A period based on the same vintage as the original Tier A period. If the original jurisdiction did not have a *guidebook offering* for the Tier A period selected by the customer in the new jurisdiction, the monthly rate which would have been applicable for the new Tier A period will have to be developed by the original jurisdiction. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.1 Two-Tier Payment Plan (Cont'd)

#### A122.1.6 Moves of Equipment (Cont'd)

##### B. Interstate Moves (Cont'd)

##### 1. (Cont'd)

- b. A new Letter of Election will be required in the new location to cover the remaining months of the original agreement where Tier A term lengths are the same in each location or for the new payment plan period where they are different.
- c. Both the Tier A, if applicable, and Tier B monthly rate for the service to be installed in the new state shall be at the rate levels applicable for periods currently in effect in the exchange of the new state. Tier B and Tier A, if still applicable, will apply in the original location through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance and, if applicable, may contain retroactive billing; thus the application of Tier B rates and progression of Tier A rates, if still applicable, will remain unaffected.
- d. Payment in full shall be required to the exchange in the original state of the present worth of all installation charges being paid concurrent with Tier A rates.
- e. **Guidebooks** for the same service and for Two-Tier periods of service must exist in both locations at the time of the move. For the purposes of administering this condition, a **Guidebook** with a payment plan classified as obsolete shall be considered currently available. (T)

### A122.2 Variable Term Payment Plan

#### A122.2.1 General

- A. The **terms and conditions** specified herein are applicable to specific equipment as indicated in the appropriate sections of the **Guidebook** for products. (T)
- B. Equipment furnished under the Variable Term Payment Plan is subject to all general **terms and conditions** applicable to the provision of service by the Company as stated elsewhere in this **Guidebook** except as herein after noted. (T)
- C. The Variable Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of several optional payment periods. A different monthly rate applies for the duration of each period. The monthly rate varies inversely with the length of the payment period, e.g., the monthly rate for a short period is greater than that for a long period.
- D. The only payment period for software (versions) is the one-month period, except where other terms are specified in the product sections of the **Guidebook**. (T)
- E. The minimum period is one month, unless otherwise specified in the product sections of the **Guidebook**. (T)
- F. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.2.2 Definitions

ADDITION - Provision of supplementary equipment to a customer's installed system up to the capacity of the system; addition of equipment not classified as an upgrade.

CONVERSION - Removal of a customer's installed system and replacement with a different system, under terms specified in the product sections of the **Guidebook**. (T)

DOWNGRADE - Changes to an installed system generally resulting in a decrease in capacity, capability and/or lower monthly rates. (T)

## **A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS**

### **A122.2 Variable Term Payment Plan (Cont'd)**

#### **A122.2.2 Definitions (Cont'd)**

**LICENSE FEE** - A monthly recurring rate, the payment of which gives a customer license to use an identified software product and/or service.

**MINOR EQUIPMENT MODIFICATIONS** - Alterations to an item or items of equipment or service installed on a customer's premises, as specified in the product sections of the *Guidebook*. (T)

**PAYMENT PERIOD** - A period of time selected by the customer from among those currently offered by the Company, over which the customer agrees to pay a specified rate for a product and/or service.

**RELEASE** - The modified software that is provided for installation on an existing system at Company initiative that improves the functional capacity of the software.

**REMOVAL** - Deletion of equipment or service from a customer's installed system.

**UPGRADE** - An enhancement to an installed system by a major equipment addition or substitution, generally resulting in higher monthly rates. (T)

**VERSION** - A separate software program or group of programs that is referenced by a distinguishing code (numeric, alphabetic or alphanumeric). The version may be industry- or customer-specific in application, or it may provide functional enhancements to previously released software versions.

#### **A122.2.3 Application of Rates and Charges**

- A.** The monthly rate applicable at the time a customer subscribes to a product under the Variable Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B.** Installation charges may be paid in full at the time of installation or may be deferred according to the terms and conditions specified in A122.2.21, "Deferred Payment".
- C.** Move charges will apply for customer-requested relocation of an installed product or system from one premises to another or within the same premises.
- D.** In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- E.** A Service Charge will not apply when a customer, upon expiration of his selected payment plan, reverts at the instance of the Company to current rates for the one month option. A Service Charge will apply when a customer, prior to or at the expiration of his selected payment period, resubscribes to a payment plan or reverts at his request to the one month option. (T)
- F.** Recurring rates and installation, termination, service establishment, Service Charges and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the Variable Term Payment Plan, and are filed elsewhere in this *Guidebook*. (T)
- G.** For payment periods longer than one month, the total outstanding recurring monthly rates may be prepaid as specified in A122.2.22, "Prepayment".

#### **A122.2.4 Maintenance**

- A.** **HARDWARE EQUIPMENT** - Maintenance will be provided by the Company without additional charge for the entire term selected by the customer, contingent on availability of parts.
- B.** **SOFTWARE** - Standard maintenance will be provided by the Company without additional charge, contingent on the terms and conditions specified in the product sections of the *Guidebook*. (T)

#### **A122.2.5 Additions**

- A.** Equipment can be added to an existing system at the customer's option, and the payment of rates and charges in the currently effective *guidebooks* for such service will be applied. (T)



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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.5 Additions (Cont'd)

- B. At the customer's option, unless otherwise specified in the product sections of the *Guidebook*, additions may be paid for over the remainder of the existing system's payment period, and be added onto the existing agreement, providing at least 30 days remain in the customer's existing payment period. The addition and installed system payment periods will then have a common expiration date. The charge(s) for the additions(s) will be the current filed rate(s) for the equipment for the same payment period as the installed system's existing payment period. If the installed system's payment period is not in the current *guidebook*, the rate charged for the addition will be that of the next shorter filed payment period. If less than 30 days remain in the current payment period, additions may only be placed on the one-month payment period at the current rates in effect for the one-month period. (T)
- C. The customer may also select, from those currently available in the *Guidebook*, a different payment period of equal or shorter length than the time remaining in the period selected for the existing installed system at the current filed rates for the selected period. The additions may then have a different expiration date than the existing installed system. When the addition and the existing installed system's expiration dates differ, the customer must select a new payment period for the addition (at the time of its expiration) according to the terms and conditions stated in A122.2.5.B. preceding or this section. (T)
- D. Equipment added to an upgraded system coterminously will be charged at the current rates for the payment period equal to the installed system's existing payment period, excluding any extension period. The charges will be applicable for the remainder of the existing payment period, including any extension period.  
Additions to upgraded systems may also be ordered for payment periods shorter than or equal to the payment period prior to the addition at the current rates for the selected period.
- E. Termination charges for premature disconnection of the added equipment will apply for payment periods longer than one month.
- F. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- G. Installations, service establishment, Service Connection and any other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to the added equipment. (T)

#### A122.2.6 Upgrades

- A. Allowable upgrades to products and systems offered by the Company are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)
- B. A customer who elects to upgrade an installed product or system may choose one of two options, unless otherwise specified in the product sections of the *Guidebook*: (T)
  - 1. The existing payment period may be extended by a period of time specified in the product sections of the *Guidebook*, and the new and previously installed equipment will expire on the same date. The rate levels applicable for the new equipment are those currently in effect for the payment period which the customer had selected prior to the upgrade, while the rates for equipment previously installed and continuing in service are unaffected. (T)  
(If the payment period selected by the customer prior to the upgrade has been discontinued in the *Guidebook*, the new equipment will be billed at rates applicable for the next shorter payment period in the current *Guidebook*.) (T)
  - 2. The new equipment may be billed over a currently available payment period of equal or shorter length than the time remaining in the existing payment period. Current rates apply for the selected payment period for the new equipment, and rates for equipment previously installed and continuing in service are unaffected. The expiration date of the new equipment is then either the same as or earlier than that of the previously installed system.

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.6 Upgrades (Cont'd)

**B.** (Cont'd)

2. (Cont'd)

When the expiration date of the new equipment is earlier, at the time of expiration the customer must select another payment period for the new equipment according to the terms and conditions stated in this paragraph. The extension period option is not available under this condition.

**C.** A customer on the one-month payment period may elect to upgrade; however, the payment period will not be extended.

**D.** The new equipment is exempt from Company-initiated rate changes for all payment periods longer than one month.

**E.** Termination charges will apply to equipment disconnected prior to expiration for all payment periods longer than one month.

**F.** Installation, Service Charges, service establishment and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply to any new equipment. (T)

#### A122.2.7 Conversions

**A.** Conversions to installed systems are specified in the product sections of the *Guidebook* currently in effect for offerings under the Variable Term Payment Plan. (T)

**B.** The service agreement for a currently installed system terminates when conversion occurs.

**C.** The customer must select a currently available payment period for the new system. The current rates for the chosen period would apply to any new equipment as well as to any remaining equipment from the previously installed system.

**D.** Termination charges will apply to all equipment removed prior to expiration of the selected payment period. Termination charges will not apply to any equipment remaining on the customer's premises for use in the new system provided the customer selects a new payment period equal to or longer than the time remaining under the former payment period.

**E.** Installation, service establishment, Service Charges and other nonrecurring charges, as specified in the product sections of the *Guidebook*, will apply for the newly installed equipment. Nonrecurring charges will not apply to equipment remaining on the customer's premises and continuing in service in the new system. (T)

#### A122.2.8 Removals

**A.** Removal of equipment from a system for which the current payment period is longer than one month will not affect the expiration date of the remaining equipment and service.

**B.** Removal of equipment that is unique or identifiable by a code will be recognized through application of a termination charge for that specific unit.

**C.** Removal of equipment that is not unique or identifiable by a code, where two or more units of the same type of equipment are on the customer's premises, will be recognized through the following provisions:

1. The specific unit(s) of equipment no longer desired by the customer will be removed.

2. The lowest termination charge for the type of equipment removed will apply.

#### A122.2.9 Downgrades

**A.** Allowable downgrades for installed systems are specified in the product sections of the *Guidebook*. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.9 Downgrades (Cont'd)

- B. A customer has the option to place any new equipment at the time of the downgrade on a coterminous payment period, unless otherwise specified in the product sections of the *Guidebook*. Rates for the new equipment are those currently in effect for the original payment period (or, if the period is no longer available, for the next shorter one). The rates for equipment remaining on the customer's premises after the downgrade will not be affected. (T)
- C. When a coterminous payment period is not chosen, the customer must select a payment period of equal or shorter length than the time remaining in the current payment period. Current rates apply for the equal or shorter pay period. Equipment remaining on the customer's premises will continue being billed at the rates in effect prior to the downgrade. The new equipment may then have a different expiration date from the equipment which remained after downgrading.  
When the expiration dates differ, the customer must select a new payment period for the equipment (at the time of expiration) added at the time when the system was downgraded according to the terms and conditions in A122.2.9.B. preceding.
- D. Termination charges do not apply for equipment which becomes part of the downgraded system. Termination charges do apply for equipment removed in downgrading the system.
- E. Installation, service establishment, Service Charges and other nonrecurring charges will apply to any equipment which must be added new to a system being downgraded, as enumerated in the product sections of the *Guidebook*. (T)

#### A122.2.10 Releases

- A. New releases of software will be offered to existing customers on Company initiative at no additional charge and will include improvements to the functional capacity of the software.
- B. No charges apply to any hardware changes necessitated by a new release.

#### A122.2.11 Versions

- A. Termination charges do not apply for the removal or deletion of software versions, unless otherwise specified in the product sections of the *Guidebook*. (T)
- B. A new version may result in a higher monthly rate.
- C. All version replacements requiring hardware changes will be *listed* under specific product headings. (T)
- D. Appropriate charges will apply for hardware changes resulting from version changes, as specified elsewhere in this *Guidebook*. (T)

#### A122.2.12 Moves of Equipment

- A. Moves of Equipment (Lapse-in-Service)
  - 1. Intrastate Moves
    - a. The customer may arrange to have service moved within the same premises or to different premises leased or owned by the customer on a lapse-in-service basis at charges based on estimated costs without interruption or change of Variable Term payments.
    - b. Installation charges as specified in the *guidebook* for services covered by the Variable Term Payment Plan will not be applicable. Service Charges for the Exchange Telephone Services and other connecting services will be applicable at the new location. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.12 Moves of Equipment (Cont'd)

##### A. Moves of Equipment (Lapse-in-Service) (Cont'd)

###### 1. Intrastate Moves (Cont'd)

- c. Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective the next day. The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment period will be unaffected. (T)
- d. Complete arrangements or systems must be moved in lieu of individual components, where components are dependent on host units for operation unless otherwise specified in the product sections of the *Guidebook*. Where components operate independently and are covered by individual *guidebook* charges (such as data terminals), the customer may select units to be moved and units to be terminated from the agreement, subject to any restriction(s) in the product sections of the *Guidebook*. (T)
- e. Transfer of service between two customers within four months of lapse-in-service move between premises is not permitted.

###### 2. Interstate Moves

- a. Customer requests for interstate lapse-in-service moves will be provided under the same condition as described preceding for Intrastate Moves except as follows:
  - (1) Billing for the original location will apply through the date service is disconnected. Billing for the new location will be effective on the next day.  
 The rates in the new location will be those in effect for new customers. Rate stability against Company-initiated changes shall be provided at the new rates for the remainder of the customer's payment period.  
 The first bill rendered after service is reestablished will contain advance billing and, if applicable, retroactive billing from the date of disconnect. Progression of the payment periods will be unaffected.
  - (2) *Guidebooks* for the same service and payment periods must exist in both states at the time of the move. If *guidebooks* exist for the same service, but the lengths of the periods available are different, the customer must select a payment period available in the new state or Company. The new period must be of an equal or longer length than the time remaining in the current selected period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods", following. (T)

##### B. Moves of Equipment (In-Service)

An in-service move under the plan will be considered a termination of service with applicable termination charges. The customer will be required to select a currently available payment period. Installation, service establishment, Service Charges, and other nonrecurring charges will apply.

##### C. Minor Equipment Modifications

Minor equipment modifications are identified in the product sections of the *Guidebook*. The length of the customer's existing payment period is unaffected by these modifications. Ordinarily, minor equipment modifications do not affect the customer's monthly bill. A Service Charge and installation or other nonrecurring charge will apply to each minor equipment modification. (T)

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.13 Change of Jurisdiction (T)

- A. Under certain conditions involving changes in service, a Variable Term Payment Plan customer's service will require change of jurisdiction from intrastate to interstate tariffs or vice-versa, even though the service location may not be changed.
- B. The following provisions may apply to changes of jurisdiction when the service location is not changed. However, the concepts may be used for reclassification of services at the time of a move. (T)
  - 1. Billing for the original jurisdiction will apply through the date of jurisdiction change. Billing for the new jurisdiction will begin on the next day.

The rates applicable for the new jurisdiction will be those in effect for new customers. Customers changing service to the new jurisdiction will have stability against Company-initiated changes in rate levels for the remainder of the payment period.
  - 2. Installation charges will not apply, either for the services subscribed to under the Variable Term Payment Plan or for connecting services, unless they are being installed at the time of the change in jurisdiction of existing services. Service Charges will apply if stipulated by the tariff/*guidebook* in the new jurisdiction. (T)
  - 3. Tariffs/*Guidebooks* for the same service and Variable Term Payment Plan periods must exist in both jurisdictions at the time of the change. If tariffs/*guidebooks* exist for the same service but the lengths of the payment periods in the new jurisdiction are different, the customer must select a new payment plan period with a length equal to or longer than the remaining time in the existing payment period, subject to the conditions covered in A122.2.15, "Requests for Changes in Length of Optional Payment Periods," following.

#### A122.2.14 Two-Tier Transition to Variable Term Payment Plan (VTPP)

- A. Two-Tier termination charges will be waived for equipment remaining on the customer's premises after transition from the Two-Tier Payment Plan to the VTPP. The customer must elect a VTPP service period longer than one month to qualify for this waiver.
- B. Two-Tier termination charges will apply to any equipment removed from the customer's premises at the time of transition from the Two-Tier Payment Plan to the VTPP.
- C. Customers will be required to pay in full any deferred nonrecurring charges (including those contained in Tier A), when converting to VTPP from Two-Tier.
- D. The monthly license fee will be waived for versions remaining in the customer's system after transition from Two-Tier to VTPP.
- E. Additions, upgrades, conversions, downgrades, and versions offered exclusively under VTPP will be available to existing Two-Tier Payment Plan customers only if they convert their system to VTPP, unless otherwise specified in product *Guidebooks*. (T)

#### A122.2.15 Request for Changes in Length of Optional Payment Period

- A. Subsequent to the establishment of service for an item furnished under a Variable Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by a currently offered payment period at the current rates subject to the following conditions:
  - 1. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
  - 2. The new payment period begins with the date requested.

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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.15 Request for Changes in Length of Optional Payment Period (Cont'd)

A. (Cont'd)

3. No termination charge applies for the former payment period, provided the customer selects a new payment period equal to or longer than the time remaining under the system's/items former payment period. Otherwise, a termination charge applies for the former payment period.
4. A Service Charge will not apply.
5. The new payment period selected by the customer for an item of equipment must be shorter than the time remaining in the systems existing payment period.

#### A122.2.16 Renewal Options

A. The customer has the following renewal options:

1. Prior to completion of the current payment period, any period available under the VTPP may be selected. The rates in effect for new customers at the time the renewal is effective will apply. The customer will be charged the current rate for the newly selected payment period commencing the day following completion of the prior payment period.
2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in the product sections of the *Guidebook*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)
3. If the customer does not elect an additional payment period and does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period. (T)
4. If the expiration date for any equipment differs from the installed system's existing expirations date, the customer must choose a new payment period for the item (at the time of expiration) according to the terms and conditions as specified elsewhere in this *Guidebook*. (T)

B. The Company may discontinue or change any or all renewal options. (T)

#### A122.2.17 Supersedure

Service may be transferred to a new customer at the same location, except as prohibited in A122.2.12.A.1.e. preceding, upon prior written concurrence by the Company and payment of a transfer charge by the new customer as specified in the product sections of the *Guidebook*. The new customer will be subject to all *guidebook* provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the Variable Term Payment Plan. (T)

#### A122.2.18 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the Variable Term Payment Plan. (T)

#### A122.2.19 Concession Service

Service furnished under the Variable Term Payment Plan is not eligible for discount in accord with provisions for concession service specified elsewhere in this *Guidebook*. (T)

## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.2 Variable Term Payment Plan (Cont'd)

#### A122.2.21 Deferred Payment (Cont'd)

##### A. (Cont'd)

8. The customer may prepay only the total outstanding deferred charges at any time during the selected deferral period. Customer will be given a credit for the amount of unearned interest. Customer may not prepay less than the total of the outstanding deferred charges.

#### A122.2.22 Prepayment

- A. For payment periods longer than one month, the customer may prepay the total outstanding recurring monthly rates. The prepayment of monthly rates in no way constitutes a purchase and the Company retains full ownership of all equipment covered by the prepayment. The following conditions apply:
  1. Customers who prepay six months or more will have an allowance applied. A factor of .375% will be credited for each month prepaid.
  2. Monthly rates for all equipment covered by a single Letter of Election must be prepaid. Monthly rates must be prepaid for equipment added subsequently and placed on the same Letter of Election (i.e., customer-elected coterminous option) with a prepaid system.
  3. Customers who change the length of a prepaid payment period will be credited any unused portion of the prepayment, subject to termination charges as specified in A122.2.15.A.3. preceding.
  4. Customers who prematurely disconnect will have termination charges deducted from the prepaid amount and any balance credited to their bill.

### A122.3 ESSX Term Payment Plan

(Obsoleted 12-12-90, Type 4)

#### A122.3.1 General

- A. The *terms and conditions* specified herein are applicable to specific equipment as indicated in the appropriate sections of the *Guidebook* for products. (T)
- B. Equipment furnished under the ESSX Term Payment Plan (ETPP) is subject to all general *terms and conditions* applicable to the provision of service by the Company as stated elsewhere in this *Guidebook* except as herein after noted. (T)
- C. The ESSX Term Payment Plan is a payment plan which allows customers to pay a fixed rate for equipment over one of two optional payment periods. A different monthly rate applies for the duration of each period.
- D. The minimum payment period is one month, unless otherwise specified in the products section of the *Guidebook*. (T)
- E. During the effective term of a customer payment period, the monthly rate is not subject to Company-initiated change for payment periods longer than one month.

#### A122.3.2 Application of Rates and Charges

- A. The monthly rate applicable at the time a customer subscribes to a product under the ESSX Term Payment Plan is not subject to Company-initiated change during any optional payment period longer than one month.
- B. The appropriate non-recurring charges for inside station line moves are as specified in Section A4. Progression of the payment period for this type movement will be unaffected. (T)
- C. In the event that all or any part of the service is disconnected at customer request prior to expiration of any selected payment period of greater than one month's duration, the customer will be required to pay a termination charge as stated in the product sections of the *Guidebook*. (T)
- D. When customers renew or change the length of their payment period, the rates applicable for the new period are those currently in effect at the time of the renewal or change in the length of the payment period. A Service Charge will not be applicable for such renewals or changes to their payment period.
- E. Recurring rates and installation, termination, service establishment, Service Connection and other nonrecurring charges apply according to the appropriate schedules for products and services offered under the ESSX Term Payment Plan, and are *described* elsewhere in this *Guidebook*. (T)

## **A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS**

### **A122.3 ESSX Term payment Plan (Cont'd)**

#### **A122.3.3 Additions**

- A. Equipment can be added to an existing system where facilities permit and at rates, charges, *terms and conditions* as stated in the products section of the *guidebook*. (T)
- B. Termination charges for premature disconnection of added equipment will apply as set forth in A122.3.2.C.
- C. Additions are exempt from Company-initiated rate changes for all payment periods longer than one month.
- D. Installation, Service Charges, service establishment, feature establishment, and any other nonrecurring charges, as specified in the product *guidebooks*, will apply to the added equipment. (T)

#### **A122.3.4 Reserved For Future Use**

#### **A122.3.5 Disconnects**

- A. When equipment or facilities, i.e., station lines, etc., are disconnected from a system for which the current payment period is longer than one month, the expiration date of the remaining equipment and service will not be affected.
- B. Equipment or facilities disconnected from a system prior to the expiration date of the payment period for such equipment will require termination charges for premature disconnection if applicable.

#### **A122.3.6 Moves of Equipment**

- A. The appropriate non-recurring charges for inside station line moves are as specified in Section A4. Progression of the payment period for this type movement will be unaffected. (T)
- B. Station line moves (other than inside moves) will require disconnect of the station line at the existing location, with the application of all appropriate termination charges. Such moves would be treated as a new installation at the new location.

#### **A122.3.7 Requests for Changes in Length of Optional Payment Period**

- A. Subsequent to the establishment of service for an item furnished under a ESSX Term Payment Plan period and prior to the completion of that period, the existing payment period may be replaced by:
  1. A currently offered payment period at the current rates, with a length equal to or longer than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. No termination charge applies for the former payment period.
    - d. A Service Charge will not apply.
  2. A currently offered payment period at the current rates, with a length shorter than the time remaining in the existing service agreement, subject to the following conditions:
    - a. No credit will be given for payments made during the formerly selected period. However, non-recurring charges will not be reapplied.
    - b. The new payment period begins with the date requested.
    - c. A termination charge applies for the former payment period.
    - d. A Service Charge will not apply.

#### **A122.3.8 Renewal Options**

- A. The customer has the following renewal options:
  1. Prior to completion of the current payment period, any period available under the ETPP may be selected at the rates in effect for new customers at the time of the renewal. The customer will be charged the current rate for the newly selected payment period, commencing the day following completion of the prior payment period.
  2. Service may be continued on a month-to-month basis at the current rate for the one-month payment period, unless otherwise specified in product *guidebooks*. The customer has no additional service commitment and, consequently, when service is terminated will not be subject to any termination charge. The one-month service will be subject to Company-initiated rate adjustments. (T)



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## A122. OBSOLETE SERVICE OFFERINGS - CUSTOMER PAYMENT PLANS

### A122.3 ESSX Term Payment Plan (Cont'd)

#### A122.3.8 Renewal Options (Cont'd)

- A. The customer has the following renewal options: (Cont'd)
3. If the customer does not elect an additional payment period or does not request discontinuance of service, service will be continued at the monthly rate currently in effect for the one-month payment period.  
Service charges are not applicable for services renewed under the ESSX Term Payment Plan. Any new services added at the time of renewal will be subject to all appropriate service charges and other nonrecurring charges.
- B. The Company may discontinue or change any or all renewal options. (T)

#### A122.3.9 Supersedure

Service may be transferred to a new customer at the same location upon prior written concurrence by the new customer as specified in products section of the *Guidebook*. The new customer will be subject to all provisions and equipment configurations currently in effect for the previous customer. *Terms and conditions* concerning transfer of service between subscribers as stated in other sections of this *Guidebook* also apply under the ESSX Term Payment Plan. (T)

#### A122.3.10 Suspension of Service

Temporary suspension of service, as provided elsewhere in this *Guidebook*, is not applicable to service furnished under the ESSX Term Payment Plan. (T)

#### A122.3.11 Termination Liability

Termination charges as stated in the products section of the *Guidebook* are applicable as appropriate. (T)

#### A122.3.12 Deferred Payment

- A. Payment of nonrecurring charges for ESSX may be deferred over the length of the customer's payment period or a shorter period (in annual increments) subject to the conditions specified in this paragraph.
1. The charges to be deferred must be among the following types:
    - a. Installation
    - b. Service Establishment
    - c. Feature Establishment
  2. The customer must select a payment period longer than one month.
  3. The total amount of nonrecurring charges as defined in A122.3.12.A.1. may be deferred.
  4. The minimum amount deferrable per ESSX System is \$2,000.00.
  5. Interest on deferred amounts will be calculated at the rate set forth in the deferred payment agreement executed by the customer. The interest rate to be charged on deferred payments will be revised periodically by the Company. If, in the judgment of the Company, the maximum interest rate allowed by law is insufficient to cover the costs of providing the deferred payment option, the Company will suspend the availability of said option until such time as the costs of providing said option can be recovered through the application of a lawful interest rate. Suspension of the deferred payment option will not affect customers who have executed a deferred payment agreement prior to the effective date of such suspension.

**A124. OBSOLETE SERVICE OFFERINGS - EMERGENCY REPORTING SERVICES**

**A124.1 (DELETED) (Cont'd)**

**A124.2 Enhanced Universal Emergency Number Service - 911**

**A124.2.1 Rates and Charges**

**A. Service Features**

(Obsoleted 05-14-86, Type 4. Those customers who have contracted for an E911 System by 05-14-86 or those customers having existing E911 Service may elect to retain their existing (characteristic or non-characteristic) rate plan or may elect to accept the rates specified in A24.1.4.D.2.)

(T)

- 1. Per 1000 Main Stations<sup>1</sup>

	<b>Service Establishment Charge</b>	<b>Installation Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) Automatic Number Identification	<b>650.00</b>	-	<b>60.00</b>	<b>E8X</b>
(b) Selective Routing	<b>1,550.00</b>	-	<b>80.00</b>	<b>E8R</b>
(c) Combined Automatic Number Identification and Selective Routing	<b>1,560.00</b>	-	<b>90.00</b>	<b>E8T</b>
(d) Combined Automatic Number and Location Identification	<b>1,490.00</b>	-	<b>93.00</b>	<b>E8V</b>

**Note 1:** Rounded to nearest 1000 access lines per service feature per Company (excluding all types of WATS terminations). This count is based upon the number of access lines in service at the time service is established. This count will be adjusted annually for purposes of updating customer billing. For each Service Feature, where the count of access lines has been adjusted upward, only monthly recurring rates apply for each 1000 access lines so adjusted (after rounding).

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**A125. OBSOLETE SERVICE OFFERINGS - HORIZON<sup>®</sup> COMMUNICATIONS SYSTEM**

Effective 1-1-87, pursuant to the Federal Communications Commission's Second Report and Order in Docket 79-105 the installation and maintenance of inside wire is deregulated. Accordingly this entire Section is being deleted. (T)

**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

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## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.1 Data Transport Access Channel Service

(Obsolete 07-11-90, Type 4.) This service will be continued for existing customers as specified in this Section. Normal station activity such as rearrangements, changes, or moves is allowed at existing locations. This service is not available for new installations on or after the obsolete date.

#### A129.1.1 Terms and Conditions (T)

##### A. Basis of offering

1. These services are provided on a link basis similar to the components of Access Services in contrast to traditional Private Line Channel Services which are offered on an end-to-end basis as described in other sections of this *Guidebook* and the Private Line *Guidebook*. (T)
2. Digital Access Channels can only be provided to customers who are served from central offices specifically designed for this service and where appropriate facilities are available.

##### B. Types and Descriptions

##### 1. Direct Access Channel Service

##### a. Analog Channel Service

- (1) Provides the analog channel facilities between the customer's premises and a terminating central office, between the customer's premises and a Composite Data Service, or between two Composite Data Service Vendor locations for half duplex or full duplex data transmission at speeds of up to 9600 bps.
- (2) Local Channels Types and Descriptions
 

Two-Wire<sup>1</sup> with Two-Wire Interface: A two-wire interface with effective two-wire facilities engineered for a 1000 Hz net loss<sup>2</sup> of no greater than 16 dB. Generally used in the provision of low speed (1200 baud or less) half duplex or full duplex data services.

Four-Wire with Four-Wire Interface: A four-wire interface with effective four-wire facilities engineered for a 1000 Hz net loss<sup>2</sup> of 16dB. Generally used in the provision of duplex data services at 9600 baud or less.

Four-Wire with Two-Wire Interface: A two-wire interface with effective four-wire facilities engineered for a 1000 Hz net loss<sup>2</sup> of 16dB. Generally used in the provision of half duplex data services.
- (3) Interoffice Channels will be similar for all types of uses for Analog Local Channels. Customers must have one Interoffice Channel for connecting two customer premises in different serving wire center areas or when the terminating central office is not the same as the serving wire center.
- (4) Basic Parameters and Specifications - The following transmission characteristics and specifications are described for end-to-end (customer premises to customer premises or customer premises to terminating central office) operation without switching.

**Note 1:** Transmission data characteristics specified can only be met and guaranteed when the airline distance from the serving central office to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving central offices. These restrictions are waived where a customer's data set limits transmission power levels to 0.0 dBm peak and -13 dBm average power over a 3 second period.

**Note 2:** Losses or gains present in Customer Premises Equipment (CPE) are not included.

**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

**A129.1 Data Transport Access Channel Service (Cont'd)**

**A129.1.1 Terms and Conditions (Cont'd)**

(T)

**B. Types and Descriptions (Cont'd)**

1. Direct Access Channel Service (Cont'd)

a. Analog Channel Service (Cont'd)

(4) (Cont'd)

<b>Basic Parameter</b>	<b>Specification</b>
Net Loss	Refer to Types and Descriptions
Frequency Error	Plus or Minus 5 Hz
Frequency Response:	
300-3000 Hz	-3dB to +12dB
500-2500 Hz	-2dB to +8dB
<b>Basic Parameter</b>	<b>Specification</b>
Envelope Delay Distortion:	
1000-2400 Hz	Less than 1000 Microseconds
800-2600 Hz	Less than 1750 Microseconds
C-Notched Noise (with a -13dBm0 1000Noise level 24dB below signal level Hz Test Signal)	
Impulse Noise	15 counts in 15 minutes at a threshold of 6dB below a -13dBm 0rms 1000 Hz signal
Phase Jitter	10 degrees peak to peak
Non-Linear Distortion:	
2nd Order Distortion	25dB below signal level
3rd Order Distortion	30dB below signal level

(5) Requires a customer provided analog data set (modem) at the customer's premises.

(6) Rates and charges for Channel Conditioning as specified in B3.8 of the Private Line *Guidebook* may be required when customer specifications exceed the transmission characteristics described in this *Guidebook*.

(T)

b. Digital Channel Service

(1) Provides the digital channel facilities between the customer's premises and a terminating central office, between the customer's premises and a Composite Data Service, or between two Composite Data Service Vendor locations for simultaneous two-way digital data transmission at synchronous speeds of 2.4, 4.8, 9.6 or 56 kpbs.

(2) Requires a customer provided digital data set at the customer's premises to perform such functions as proper coding and decoding of signals, timing recovery, synchronous sampling, formatting, and generation and recognition of control signals.

## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.1 Data Transport Access Channel Service (Cont'd)

#### A129.1.1 Terms and Conditions (Cont'd) (T)

##### B. Types and Descriptions (Cont'd)

##### 1. Direct Access Channel Service (Cont'd)

##### b. Digital Channel Service (Cont'd)

- (3) Requires a customer provided Channel Service Unit (CSU) at the customer's premises. The CSU performs such functions as proper termination of the service, amplification, signal shaping and remote loop-back. The CSU must be furnished by the customer. CSUs must be connected in accordance with the *terms and conditions* set forth: (T)

The following Interim Program has been established to accommodate the connection of CSUs to Digital Service during the pendency of proposed Rulemaking to modify Part 68 of the FCC's Rules and Regulations (Registration Program) to include such equipment. The Interim Program was established in accordance with the FCC's Third Notice of proposed Rulemaking in Docket 81-216 (FCC 83-268).<sup>1</sup>

- CSUs of a type listed on the Interim Program Summary may be connected at the customer's, user's or Other Carrier's premises to a Digital Service. (A copy of the Interim Program Summary is available from the Federal Communications Commission, Room BB300, Washington, D.C. 20554.) Additional types of equipment may be added to the Interim Program Summary in one of the following ways.

By being directly connected to any Company-provided Digital Service or digital facility as of August 24, 1983.

When the manufacturer of the CSU submits a notarized affidavit to the FCC, Chief, Domestic Services Branch, Washington, D.C. 20554, attesting to the following:

The equipment meets the proposed technical requirements for connections to a Company provided Digital Service or digital facility. The technical requirements are those that have been proposed by the Company to the FCC for inclusion in Part 68 of the Rules. (Copy available from the Federal Communications Commission, Washington, D.C. 20054.)

The equipment complies with the requirements of the Bell System Technical Reference Publication 62310, dated August, 1983. This publication is available from Publishers' Data Center, Inc., P.O. Box C738, Pratt Street Station, Brooklyn, New York 11205.

- Until expiration of the Interim Program, CSUs that are listed on the Interim Program Summary may be connected to a Digital Service.
- Any CSU connected pursuant to this Interim Program may require modification in response to Part 68 of the Rules adopted in FCC Docket No. 81-216 or RM 3530.<sup>1</sup>
- CSUs that are connected under the Interim Program may remain connected and be moved and reconnected for the life of the equipment, except as may be required in response to Part 68 of the Rules adopted in FCC Docket No. 81-216 or RM 3530.<sup>1</sup>
- The Company may invoke extraordinary procedures to protect a Digital Channel Service. Extraordinary procedures may be applied when one or more of the following conditions are present:

Information provided in the affidavit gives reason to believe that a violation of the Interim Program is likely.

**Note 1:** Filed in Compliance with the Third Notice of Proposed Rulemaking in FCC Docket 81-216 (83-268).

## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.1 Data Transport Access Channel Service (Cont'd)

#### A129.1.1 Terms and Conditions (Cont'd) (T)

##### B. Types and Descriptions (Cont'd)

1. Direct Access Channel Service (Cont'd)
  - b. Digital Channel Service (Cont'd)
    - (3) (Cont'd)

Harm has occurred and there is reason to believe this harm was caused by the CSU.

In such cases, the extraordinary procedures which can be invoked by the Company include requiring the customer to provide protective apparatus, or disconnecting service.

A charge equal to the Trouble Location Charge as specified in Section A15. will apply when it is necessary to send a repair person to the premises where the connection is made because of a harm or suspected violation and failure to comply with the Interim Program is disclosed. (T)

- The Interim Program will expire on adoption of final FCC Rules in RM 3530, unless sooner canceled, changed or extended.

##### C. Application of Rates

##### 1. Direct Access Channels

##### a. Analog Access Channels

- (1) Local Access Channels provide service wholly within a switching central office's serving area. The local access channel is furnished between the customer's premises and the serving central office. Charges are flat rated within the Base Rate Area. Additional zone charges are applicable outside the Base Rate Area.
- (2) Interoffice Channel rates may also be applicable when the serving central office is not a terminating central office, or to interconnect two Local Access Channels serving two customer locations in two different serving central office or wire center areas. Interoffice channel rates are distance sensitive measured in airline miles between the two offices.<sup>1</sup>
- (3) Two Central Office Terminating Equipment Charges are applicable per Interoffice Access Channel.

##### b. Digital Access Channels

- (1) Two types of Digital Access Lines are offered and there are two categories within each type of Digital Access Line. Service is provided as follows:
  - Type I Digital Access Lines are furnished to serve customer or terminating central office locations within the baseband transmission serving area of the principal central office.
  - Type II Digital Access Lines are furnished to serve customer or terminating central office locations outside the baseband transmission serving area of the principal central office.

**Note 1:** Refer to the Intrastate Access Service Tariff, Section E10., for mileage measurement methodology and wire center vertical (V) and horizontal (H) coordinates information.



**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

**A129.1 Data Transport Access Channel Service (Cont'd)**

**A129.1.1 Terms and Conditions (Cont'd)**

(T)

**C. Application of Rates (Cont'd)**

**1. Direct Access Channels (Cont'd)**

**b. Digital Access Channels (Cont'd)**

**(1) (Cont'd)**

- Category A within Type I or Type II Digital Access Lines are furnished to connect a customer location and a principal central office.
- Category B within Type I or Type II Digital Access Lines are furnished to connect a principal central office with a terminating central office.

(2) Two Digital Access Lines are always required for service. One from a customer location to the principal central office and one from the principal central office to a terminating central office or second customer location.

(3) Type I Digital Access Lines are flat rated. Type II Digital Access Lines contain a Fixed Component rate and a Distance Sensitive rate.

(4) Distance Sensitive rates are measured in airline miles. Category A Channel mileage is measured between the customer's serving central office and the corresponding principal central office. Category B Channel mileage is measured between a principal central office and its corresponding terminating central office.<sup>1</sup>

**A129.1.2 Rates and Charges**

**A. Direct Access Channel Service**

**1. Analog Channel Service**

**a. Local Access Channel**

**(1) Per Local Channel**

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) (DELETED)			
(b) Each, Four-Wire with Four-Wire Interface	<b>\$220.00</b>	<b>\$50.00</b>	<b>1DCBX</b>

**Note 1:** Refer to the Intrastate Access Service Tariff, Section E10., for mileage measurement methodology and wire center vertical (V) and horizontal (H) coordinates information.

**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

**A129.1 Data Transport Access Channel Service (Cont'd)**

**A129.1.2 Rates and Charges (Cont'd)**

**B. Service Connection Charges (Cont'd)**

- 2. Premises Visit Charges are applicable for termination of an Access Line on a customer's premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated at the same premises at the same time.
  - a. Premises Visit Charges
    - (1) Per Premises Visit

<b>Nonrecurring Charge</b>	<b>USOC</b>
<b>\$36.00</b>	<b>NA</b>
<b>43.00</b>	<b>NA</b>

- (a) Direct Access Channel - Analog
- (b) Direct Access Channel - Digital
- 3. (DELETED)
- 4. Moves and Changes
  - a. When an access line is moved to a different location in the same building on the same premises, a charge of one-half the nonrecurring charge applies.
  - b. When an access line is relocated to a different premises or to a different building on the same premises, full nonrecurring charges apply.
  - c. When, at the request of the customer, an existing access channel service is replaced by another access channel service of a different kbps, the charge applicable is the same as that for a new installation of the replacing access channel service.
- 5. Charges for unloading cable pairs, where required, are as follows:
  - a. Analog Access Lines - Refer to Section B3. of the Private Line *Guidebook*. (T)
  - b. Digital Access Lines - Refer to Section B6. of the Private Line *Guidebook*. (T)
- 6. Trouble Location Charges are as specified in Section A15. (T)

**A129.2 Reserved for Future Use**

**A129.3 Reserved for Future Use**

**A129.4 FLEXSERV - Digital Access Cross Connect**

(Obsoleted April 30, 1993, Type 4. Not available for new installations or transfers of service to new locations. This service under this *publication* will not be available after July 30, 1993.) (T)

**A129.4.1 Description of Service**

- A. General
 

FLEXSERV Service provides customers flexibility in managing and reconfiguring their special service networks. It has the ability to connect a single digital (DSO) circuit, or multiples of up to 24 DSO circuits, from one line to any other line controlled from a customer's location.

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## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.4 FLEXSERV - Digital Access Cross Connect (Cont'd)

#### A129.4.1 Description of Service (Cont'd)

**A.** General (Cont'd)

FLEXSERV service is furnished in conjunction with intraLATA communications provided by the Company. A customer may connect his intrastate interLATA communications to FLEXSERV service. The customer shall be responsible for the ordering of his intrastate interLATA facilities.

**B.** Customer Circuits

The basic unit of service for FLEXSERV is a single voice frequency (DSO) channel. Service is also provided for full DS1 (1.544 Mbps) digital circuits or synchronous subrate digital circuits (2.4, 4.8, or 9.6 Kbps). Customer circuits are made up of two general components - FLEXSERV access lines and inter-digital cross-connect device (DCD) facilities as required. Both may be provided out of *this Guidebook*, the Private Line *Guidebook* or the Access Service (Special Access) Tariff. (T)

**C.** Network Control

Network control switching capability is accomplished by making appropriate computer processor and certain digital cross-connect device (DCD) assignments accessible in a secured manner to the FLEXSERV customer. Network administration aids are available to assist users in monitoring and utilizing their networks. FLEXSERV requires at least one signalling channel to communicate with the network controller for network management and administrative aids. The signalling channel may be provided using Dial-in or Direct Access facilities. Direct Access Signalling Channels extend from the customer premises to the nearest serving wire center equipped with a Signalling Channel Interface.

**D.** Maintenance and Operation

Due to the nature of FLEXSERV service it may be necessary to perform preventive and routine maintenance on the system. This maintenance will usually be performed between midnight and 2:00 A.M., Monday through Saturday, and all day Sunday. This will mean that the FLEXSERV controller will be unavailable for circuit reconfiguration during these periods of time. Any circuits which are working will continue in operation, only the reconfiguration capability will not be usable. It may also be necessary to periodically take the FLEXSERV system out of service for software updates and other maintenance. In these cases the customers will be notified in advance as to the time and duration of these outages.

#### A129.4.2 Explanation of Terms

**DIAL-IN SERVICE**

When a call is placed to the DCD through the switched network, the call is terminated and the encoded designated number associated with the log-in ID is called back. This security feature ensures that a customer's reconfigurations will not be initiated by unauthorized individuals.

**DIGITAL CROSS-CONNECT DEVICE (DCD)**

The DCD provides per channel DS0 electronic cross-connection and provides test access for digital signals transmitted at the DS1 rates. It can connect multiples of up to 24 DS0 circuits.

**DSO**

"DSO" refers to a North American hierarchy of Digital signal levels. It means Digital Signal Level 0 which is a 64 Kbps signal. The customer bit rates are limited to a 56 Kbps signal. The required D4 format is found in Technical Reference 73501. (T)

**DS1**

"DS1" refers to a North American hierarchy of Digital signal levels. It means Digital Signal Level 1 which is a 1.544 Mbps signal. The required D4 format is found in Technical Reference 73501. (T)

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## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.4 FLEXSERV - Digital Access Cross Connect (Cont'd)

#### A129.4.2 Explanation of Terms (Cont'd)

##### FLEXSERV ACCESS LINE

A local circuit between the customer's premises and his serving wire center, plus interoffice facilities to the DCD equipped office if applicable.

##### NETWORK CONTROLLER (NC)

The Network Controller (NC) performs the end-to-end coordination of each reconfiguration request and compiles network management reports.

##### SIGNALLING CHANNEL

The physical circuit that will allow end users to enter commands into the FLEXSERV network controller(s).

##### SIGNALLING CHANNEL INTERFACE

The Signalling Channel Interface performs the communications interface function between end users and the FLEXSERV network controller(s).

##### INTER-DCD CHANNEL

A communication facility between DCD equipped offices.

##### MULTIPOINT CHANNEL

Any connection which terminates three or more channels on the same bridging port.

#### A129.4.3 Terms and Conditions

- A.** The *terms, conditions* and rates specified herein are in addition to the applicable *terms, conditions* and rates specified in other sections of this *Guidebook*. (T)

FLEXSERV is furnished only from serving wire centers equipped with DCD's. This service is provided subject to the availability of appropriate facilities.

The Local and Interoffice Channels are to be provided out of *this Guidebook* or *the Private Line Guidebook* and subject to all *terms, conditions* and charges contained in their respective *guidebooks* in addition to those contained herein. (T)

A minimum initial service period of 3 months is required.

Suspension of service is not allowed.

- B.** Application of Rates

For each FLEXSERV network arrangement, a Service Establishment charge and a Service Provisioning charge apply.

A Database Change charge is required when a customer's data base is reinitialized due to a customer location change.

A DCD port charge is required for each channel terminating on a DCD port. For Inter-DCD facilities, a DCD port charge applies.

A multipoint bridge charge is applicable for each conference or polling arrangement which is required. Additionally, each access line channel which can be connected to a bridge will incur charges per channel bridged.

A port charge is required for each Direct Access or Dial-in facility used to access the Network Controller. Dial-in facilities are provided at rates contained in A29.4.5.B.(1). Direct Access facilities may be obtained from the appropriate *guidebook*. (T)

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## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.4 FLEXSERV - Digital Access Cross Connect (Cont'd)

#### A129.4.3 Terms and Conditions (Cont'd)

**B.** Application of Rates (Cont'd)

Reconfiguration Charges are applicable for each channel reconfiguration performed by the customer. Charges are also applicable for each reconfiguration request the customer makes to the Company and each transaction the Company performs at the customer's request.

**C.** Allowance for Interruptions

When service is interrupted due to a failure or malfunction in any of the components of the FLEXSERV system and the reconfiguration capability is unavailable, a pro rata adjustment of the FLEXSERV Service monthly charges will be allowed in accordance with the *terms and conditions* specified in Section A2.

No allowances will be granted for interruptions required to perform preventive or routine maintenance between the time periods indicated in A29.4.1.D., or to perform software updates when the customer is notified at least 24 hours prior to such occurrences.

#### A129.4.4 Connections

**A.** Cross Connections Allowed

This *Guidebook* applies to reconfiguring connections between pairs of FLEXSERV channels only at the DS0 level or 24 consecutive DS0 channels.

On demand, cyclical, and reservation (scheduled) type reconfigurations are supported. Requirements must be input to the NC by the customer to activate reconfigurations.

For a given customer, all services on channels to the DCD(s) may not be compatible. Consequently, certain reconfiguration combinations must be denied. The Company shall not be responsible for service interruptions, troubles, loss of customer data, etc., resulting from invalid reconfiguration attempts. A channel service compatibility list will be provided to customers upon request.

**B.** DS Format

DS0 and DS1 signals as defined in the Company's technical references may be terminated on FLEXSERV. Other multiplexing formats must be converted to a standard D4 format as defined in *Technical* Publication 73501.

**C.** Network Controller Signalling Channel Interfaces

Access to the NC is via Direct Access or Dial-in service. Customers will be advised as to the type of compatible terminals and data sets upon request. All terminal equipment must be provided by the customer.

**D.** Delays

The NC processes commands in the sequence received. Consequently, on demand reconfigurations may not occur instantaneously during peak load hours.

**E.** Security

FLEXSERV employs a multi-level security system to ensure the privacy of customer networks. To access the NC, a customer must enter a log-in ID and a password. Additional security is offered with access to the NC via Direct Access or by a Dial-in arrangement with call back. It is the customer's responsibility to protect his log-in ID and password. A customer can control only those channels assigned to him by the Company.

**F.** Trouble Reporting

A FLEXSERV customer may have multiple control terminals. The Company's operations console must have access to the FLEXSERV database for maintenance and trouble clearing purposes. If the customer reports a trouble and it is determined that the trouble is in the customer premises equipment, a Trouble Location charge will be applicable as defined in Section A15.

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## **A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

### **A129.6 AccuPulse Service**

(Obsoleted 01/02/02, Type 4; not available for new installations, additions or on transfers of service to new locations.)

#### **A129.6.1 General**

- A. AccuPulse service is a digital, switched service that provides full duplex, at bit rates up to and including 56 Kbps information transport via a specially equipped two-wire or four-wire AccuPulse service Access Line.
- B. AccuPulse service Access Lines allow a maximum of 56 Kbps digital calls, except as referenced in A29.6.2.C. AccuPulse service Access Lines are not voice functional.

#### **A129.6.2 Terms and Conditions**

- A. Explanation of Terms

##### **ACCUPULSE SERVICE ACCESS LINE**

###### **Two-Wire**

The two-wire AccuPulse service Access Line is a two-wire non-loaded facility connecting the customer premises to the AccuPulse service switching equipment and is similar to an individual business line. The local calling area of an AccuPulse service Access Line is the same as any other local exchange line as described in Section A3. (T)

###### **Four-Wire**

The four-wire AccuPulse service Access Line is a four-wire, non-loaded facility connecting the customer premises to the AccuPulse service switching equipment and routed through approved test equipment for remote testing. The local calling area of an AccuPulse service Access Line is the same as any other local exchange line as described in Section A3. (T)

##### **ACCUPULSE SERVICE ARRANGEMENT**

The term AccuPulse service Arrangement refers to the equipment required in the central office per line to support 56 Kbps data transport over an AccuPulse service Access Line.

##### **ACCUPULSE SERVICE NETWORK CALL**

An AccuPulse service Network Call refers to a call placed from one AccuPulse service Access Line to another AccuPulse service Access Line whether or not the lines are served from the same AccuPulse service Serving Central Office.

##### **ACCUPULSE SERVICE NORMAL SERVING AREA**

The AccuPulse service Normal Serving Area is defined by the technical limitations of each specific serving arrangement and in the Company's judgment are necessary to accommodate the data transmission without excessive degradation.

##### **ACCUPULSE SERVICE REMOTE ACCESS LINE**

The term AccuPulse service Remote Access Line refers to an AccuPulse service Access Line when the service is provided using the AccuPulse service Remote Capability.

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## A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE

### A129.6 AccuPulse Service (Cont'd)

#### A129.6.2 Terms and Conditions (Cont'd)

##### A. Explanation of Terms (Cont'd)

###### ACCUPULSE SERVICE REMOTE CAPABILITY

The term AccuPulse service Remote Capability refers to the facilities and equipment necessary to extend an AccuPulse service Access Line to certain customers who are served by central offices other than an AccuPulse service Serving Central Office.

###### ACCUPULSE SERVICE SERVING CENTRAL OFFICE

The term AccuPulse service Serving Central Office refers to the central office containing AccuPulse service switching equipment.

###### SERVING WIRE CENTER

The term Serving Wire Center denotes the local telephone central office assigned to subscribers in a well defined area. A Serving Wire Center may be further designated by the Company as an AccuPulse service Serving Central Office.

##### B. Basis of Offering

1. AccuPulse service is furnished in conjunction with intraLATA communications provided by the Company. InterLATA communications are supported through the Access Service Tariff.
2. AccuPulse service is provided subject to the availability of appropriate network facilities and equipment and is normally provided from the closest designated AccuPulse service Serving Central Office. Telephone numbers for AccuPulse service Access Lines will be assigned from the AccuPulse service Serving Central Office.
3. The minimum billing period will be one month.
4. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of AccuPulse service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
5. Suspension of service is not allowed.
6. **Terms and Conditions** of Allowance for Interruptions apply as specified in A2.4.4.
7. When AccuPulse service Remote Capability is purchased, the mileage charge will be calculated as follows:

The interoffice mileage charge will be based on the airline mileage between the AccuPulse service Serving Central Office and the customer's Serving Wire Center. Airline distance between Company central offices is to be developed from V&H coordinates listed in the National Exchange Carrier Association (NECA) Tariff, FCC No. 4.

##### C. Provision of Service

1. Calls placed on AccuPulse service Access Lines to other AccuPulse service Access Lines will be billed as shown in A29.6.3.C. AccuPulse service Network calls will be billed for each increment of usage or portion thereof.
2. Usage will be billed to the originating end of the AccuPulse service network call. IntraLATA toll charges, if applicable, will apply in addition to the AccuPulse service charges.
3. (DELETED)
4. AccuPulse service requires the use of customer premises equipment which is compatible with Company facilities.
5. Touch-Tone signaling is required for each two-wire AccuPulse service Access Line. Touch-Tone signaling is not compatible with four-wire service Access Lines.
6. AccuPulse service Access Lines may be grouped similarly to individual business lines. If Grouping Service is desired, Flat Rate Grouping Service Charges would apply as stated in Section A3.
7. Other charges applicable to individual business lines may apply for AccuPulse service Access Lines as outlined in federal or state tariffs/*guidebooks*.

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**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

**A129.6 AccuPulse Service (Cont'd)**

**A129.6.2 Terms and Conditions (Cont'd)**

C. Provision of Service (Cont'd)

- 8. Certain Optional Features are available at the rates provided in the applicable sections of the *Guidebook* for these features, subject to the availability of appropriate network facilities and the compatibility of the features with AccuPulse service. (T)
- 9. Digital information transmission rates of less than 56 Kbps may be accomplished as a function of the particular customer premises equipment connected to an AccuPulse service Access Line.
- 10. Distance limitations for two-wire and/or four-wire AccuPulse service will vary, due to transmission design requirements and the individual characteristics of the local loop plant, i.e., cable, gauge or gauges. Limitations for two-wire or four-wire AccuPulse service can be found in documentation specified in 10. and 11. following.
- 11. Customer premises equipment associated with AccuPulse service is subject to the limitations specified in the Bell Communications Research, Inc. Technical Reference, "DATAPATH Network Access Interface Specifications," TR-EOP-000277, until such time as the FCC adapts registration rules for the service under Part 68 of their Rules and Regulations. This Technical Reference is available from:

BCR Documentation Center  
60 New England Avenue  
Room DSC 1A218  
Piscataway, NJ 08854

- 12. Customer premises equipment associated with a four-wire AccuPulse service is subject to the limitations specified in AT&T PUB 41458. This Technical Reference is available from:

AT&T Customer Information Services  
2855 North Franklin Road  
P.O. Box 19901  
Indianapolis, IN 46219

**A129.6.3 Rates and Charges**

A. These rates and charges are applicable in addition to the rates and charges for other services and features

- 1. AccuPulse service Arrangement within AccuPulse service Normal Serving Area

	Nonrecurring Charge	Monthly Rate	USOC
(a) Per two-wire Access Line, Each	<b>\$495.00</b>	<b>\$67.50</b>	<b>SDH1A</b>
(b) Per four-wire Access Line, Each	<b>297.00</b>	<b>123.30</b>	<b>SDH4A</b>
2. Accupulse service Access Lines			
(a) Two-wire AccuPulse service Access Line, Each	<b>810.00</b>	<b>45.00</b>	<b>DHK1M</b>
(b) Four-wire AccuPulse service Access Line, Each (also applicable with four-wire Remote Capability)	<b>471.60</b>	<b>166.50</b>	<b>DHK4M</b>
(c) Each AccuPulse service Remote Access Line (use instead of (a) preceding when two-wire AccuPulse service Remote Capability is purchased)	<b>810.00</b>	<b>45.00</b>	<b>FDKXE</b>
3. Touch-Tone Service <sup>1</sup>			
(a) Per two-wire Access Line	-	-	<b>TTB</b>

**Note 1:** Touch-Tone charges in Section A13. for an individual business line are applicable for two-wire, AccuPulse service Access Lines. (T)



**A129. OBSOLETE SERVICE OFFERING - DATA TRANSPORT SERVICE**

**A129.6 AccuPulse Service (Cont'd)**

**A129.6.3 Rates and Charges (Cont'd)**

**B. Optional Features Charges**

Optional features may be provided at the same rates provided for non- AccuPulse service equipped Network Access Lines subject to compatibility restrictions. A list of optional features will be provided upon request.

**C. AccuPulse service Network Call Usage Charges**

The following charges apply whenever a AccuPulse service Network Call is established.

1. AccuPulse service Network Call

	<b>Monthly Rate</b>	<b>USOC</b>
(a) Initial one minute or fraction thereof, per call	<b>\$0.12</b>	<b>NA</b>
(b) Additional minute increment or fraction thereof	<b>0.10</b>	<b>NA</b>

2. Applicable rate discount periods are the same as for Message Toll Service as found in Section A18. Following are the discount percentages applicable to the AccuPulse service Network Call. (T)

Evening Discount	35%
Night Discount	60%

3. When messages span more than one rate period, total charges for the minutes in each rate period are summarized. The results for each rate period are totaled to obtain the total message charge.

**D. AccuPulse service Remote Capability Charge**

When a customer who is served by an office other than an AccuPulse service Serving Central Office and who is within the AccuPulse service Normal Serving Area of that office orders AccuPulse service, the following charges apply in addition to those in A. preceding. These charges apply to each line that is extended.

1. AccuPulse service Remote Capability

a. Interoffice Channel Charge (per line)

(1) Two-wire

	<b>Nonrecurring Charge</b>	<b>Monthly Rate</b>	<b>USOC</b>
(a) First mile	<b>\$25.20</b>	<b>\$67.50</b>	<b>1LNSX</b>
(b) Each additional mile or fraction thereof	<b>-</b>	<b>3.60</b>	<b>1LNSG</b>

(2) Four-wire

(a) First mile	<b>25.20</b>	<b>67.50</b>	<b>1LNFX</b>
(b) Each additional mile or fraction thereof	<b>-</b>	<b>3.60</b>	<b>1LN4G</b>

**E. Service Charges**

All service connection charges for AccuPulse service Arrangement, AccuPulse service Access Line and AccuPulse service Remote Capability are included in their respective nonrecurring charges preceding. Service connection charges from Section A4. are not applicable. (T)