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A6. DIRECTORY LISTINGS

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A6. DIRECTORY LISTINGS

A6.1 Terms and Conditions Applicable To Directory Listings

(T)

A6.1.1 General

- A.** The rates, *terms and conditions* specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service. (T)
- B.** The listings of subscribers, either without charge or at the rate specified herein for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.
- C.** Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and its directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.
- D.** The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the subscriber is not impaired thereby.
- E.** One listing is furnished without extra charge as specified in the following:
1. each basic local exchange line or MultiServ service main station line
 2. each PBX trunk
 3. each ESSX service, Digital ESSX service, ESSX-1, MultiServ PLUS service, or BellSouth Centrex service NAR or NAR usage package
 4. each BellSouth Primary Rate ISDN B-Channel
- F.** The use of listings in excess of those described in E. preceding may be provided without charge when in the sole judgment of the Company they are needed for better identification of the subscriber.
- G.** Generally, the listed address is the location of the subscriber's place of business or residence. At the subscriber's request a partial address may be shown. An address may be:
- a number(s) and/or letter(s) followed by the name of a street, a building, a shopping center/mall, apartment complex, industrial park, or similar facility
 - a name of a street, building, shopping center/mall, apartment complex, industrial park, or similar facility
 - any one of the above followed by a community and/or state name
 - a community name only
 - omitted at the subscriber's request
- The listed address may not include P. O. Box, or use of the word or abbreviation of suite, floor, or apartment before numbers used in the identification.
- An address other than the address where the service is located may be listed provided the subscriber has a comparable class of service at the address requested.
- H.** Liability of the Company due to directory errors and omissions is as specified in Section A2. (T)
- I.** A Secondary Service Charge, as specified in Section A4., applies when an order is issued solely to add or change a directory listing. (T)
- J.** Directory listings can be suspended as specified in A2.3.16. However, the suspension rate shall be fifty percent of the regularly charged rate. (T)

A6. DIRECTORY LISTINGS

A6.3 Residence Listing

A6.3.1 General

Generally, residence listings consist of a surname, given name or dual name, and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.

A6.3.2 Reserved for Future Use

A6.3.3 Reserved for Future Use

A6.4 Non-Published (Private) Listing

A6.4.1 General

- A. A non-published listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of the calling party. However, when a call is placed from a telephone number associated with a non-published listing, the number and/or name may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names.
- B. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where a non-published listing is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. Under these conditions, the Company will, at the subscriber's request, change the telephone number at no charge to the subscriber. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published listing or the disclosing of said listing information to any person.
- D. The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP) located on the premises of a customer subscribing to 911 Service, on a call-by-call basis only, for the purpose of responding to emergency calls from non-published numbers. The subscriber forfeits his right to privacy upon making a call to 911.
- E. For accounting purposes, the telephone number, name, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.
- F. Upon request, facilities permitting, subscribers of Non-Published Listing service will be provided Calling Number Delivery Blocking - Permanent as described in A13.19.2.I., A12.1.2.Z. and A12.13.2.Z. at no monthly recurring charge. (T)
- G. The Company may provide telephone number, name and address of a subscriber with a Non-Published number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4. (T)

A6. DIRECTORY LISTINGS

A6.4 Non-Published (Private) Listing (Cont'd)

A6.4.2 Rate Application

A. Non-published listing

1. Where charge applies

	Monthly Rate	USOC NPU
(a) Each	\$5.50	NP3

2. Where charge does not apply

- | | | |
|---|---|------------|
| (a) Each | - | NP3 |
| - Service used primarily by a certified hearing/speech impaired person | | |
| - Additional service furnished to the same subscriber who has service listed in the directory at the same address. | | |
| - Additional service furnished to the same subscriber who has service listed in the directory in the same name at a different address provided the listed service is in the same local exchange. | | |
| - Service to a subscriber living in a hotel, hospital, retirement complex, apartment, boarding house or club if the subscriber is listed under the telephone number of the PBX, Centrex Type Services or Semipublic Telephone Service furnished to such establishments. | | |
| - Temporary Service | | |

A6.4.3 Reserved for Future Use

A6.5 Non-Listed (Semiprivate) Listing

A6.5.1 General

- A.** A non-listed listing is not listed in the alphabetical section of the Company directory, but is maintained on directory assistance records and will be furnished upon the request of the calling party.
- B.** The acceptance by the Company of the subscriber's request to furnish a non-listed listing does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.
- C.** In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed listing.
- D.** The telephone number, name and address of the calling party may be displayed at a Public Safety Answering Point (PSAP), located on the premises of a customer subscribing to 911 service on a call-by-call basis only for the purpose of responding to emergency calls from a non-listed number.
- E.** Upon request, facilities permitting, subscribers of Non-Listed (Semi-private) Listing service will be provided in Calling Number Delivery Blocking - Permanent as described in A13.19.2.I. at no monthly recurring charge. (T)
- F.** The Company may provide telephone number, name and address of a subscriber with a Non-Listed number to the public safety agency certified, authorized and responsible for providing emergency notification services in the local city, county or municipality where the subscriber line associated with such number is located, pursuant to that agency's request under Emergency Service Provider Data Service (ESPDS) detailed in A38.4. (T)

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.7 Dual Name Listing (Cont'd)

- D. No nonrecurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

A6.7.8 Emergency Service Listing (E911 and B911)

- A. A 911 telephone number must be listed along with a non-emergency telephone number for emergency agencies. No charge applies for either listing.
- B. Rate Application
 - 1. Where charge does not apply

	Monthly Rate	USOC
(a) each	\$ -	FLT

A6.7.9 Reserved for Future Use

A6.7.10 Foreign Listing

- A. A listing in the alphabetical section of Company directories outside the subscriber's local exchange may be furnished. This listing is subject to the rates, *terms and conditions* applicable to the published directory in which the listing is to appear. (T)
- B. Rate Application
 - 1. Foreign listing
 - (a) Business, each 2.00 FAL
 - (b) Residence, each 2.00 FRW
 - 2. Foreign cross reference listing
 - (a) Business, per line 2.00 FALCX
 - (b) Residence, per line 2.00 FRWCX
 - 3. Foreign alternate listing
 - (a) Business, each 2.00 FALSX
 - (b) Residence, each 2.00 FRWSX
 - 4. Foreign Special Text
 - (a) Business, each 2.00 FALT
- C. When in the sole judgment of the Company, in the case of service located in an exchange border area, a foreign listing is needed for better identification in order to facilitate the completion of calls, such listing may be provided without charge for the main listing only.
 - 1. Foreign Listing
 - (a) each - FLF

A6.7.11 Reserved for Future Use

A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.12 Mobile and Paging Service Listing

- A. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier, or a Paging Company, may be furnished a listing for their clients as specified.
- B. Rate Application
 - 1. Listing

Monthly	USOC
Rate	MSZ
\$0.00	MSZ

(a) each

A6.7.13 Reserved for Future Use

A6.7.14 Reserved for Future Use

A6.7.15 Paging Service Listing

See Mobile and Paging Service Listing

A6.7.16 RingMaster Service Listing

- A. One listing for each RingMaster service number will be furnished on a listed or non-listed basis at no charge to the subscriber.
- B. A RingMaster service listing must be either business or residence as identified by the class of service.
- C. Other listings may be provided at the rates, *terms and conditions* specified in this *Guidebook*. (T)

A6.7.17 Sharing and Resale of Basic Local Exchange Service Listing

See Section A23. (T)

A6.7.18 Special Text Listing (Business)

- A. A special text listing provides instructions for directing incoming calls after hours and during specific time periods or calling information for a specific service/department.

Example:

For The Following Zip Codes 30506 30408 30532 30529 30427

- B. A special text listing does not include a telephone number and must be followed by at least one other listing which does include a telephone number.
- C. Rate Application
 - 1. Business

(a) per line	2.00	XLL
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A6. DIRECTORY LISTINGS

A6.7 Miscellaneous Listing (Cont'd)

A6.7.19 Stylist Service Listing

- A. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of a Stylist service listing is not exclusive to any single subscriber. The symbols "#" and "*" may not be used with this service. The digits "0" and "1" may not be used to represent the letters "O" and "I" respectively in a Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.
- B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.
- C. Subscriber requests for special number assignments will be handled under the rates, *terms and conditions* described for Special Number Assignment Charges in Section A4. (T)
- D. Subscribers who request that their existing telephone number(s) be listed as a Stylist service listing will not incur a Special Number Assignment Charge.
- E. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.
- F. The rates for Stylist service listings as follows are in addition to any applicable special number assignment charges or any other appropriate listing charge.
 - 1. Rate Application

	Monthly Rate	USOC
(a) Business	\$ 3.50	RNCAF
(b) Residence	2.50	RNQAF

A6.7.20 Telephone Answering Service Listing

- A. A client of a telephone answering service may list the telephone number of the answering service with his name, or business name at the rate specified.
- B. Rate Application
 - 1. Listing

(a) each	2.00	9FK
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A6.7.21 Reserved for Future Use

A6.7.22 Titles And Suffixes

- A. A title of address that precedes a name, such as Mrs., Rev., Dr., or Capt., may be included in a residence or a business personal name listing.
- B. A professional designation(s) or educational degree(s), such as MD, CPA, CREA, or JP, is a suffix which may be included at the end of a business personal name listing.

A7. COIN TELEPHONE SERVICE

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A7.8	(DELETED)	10	
A7.9	Reserved for Future Use	13	
A7.10	(DELETED)	13	

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones

A7.4.1 General

- A. Access Line Service for Payphone Service Provider Telephones is an exchange line service provided at the request of the subscriber for telecommunications use by the general public at locations accessible to the general public. Exceptions to this service pertaining to inmates served within the confines of penal, correctional or mental institutions are provided in A7.4.7.
- B. Access Line Service for Payphone Service Provider Telephones is provided for use with customer provided pay telephones.
- C. Access Line Service for Payphone Service Provider Telephones is available for resale, but is not subject to the wholesale discount if purchased for resale.
- D. Access Line Service for Payphone Service Provider Telephones is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.
- E. The carriage and completion of local messages are provided by the Company. Dialed calls are defined by those digits entered by the end user which control the routing of the call. Modification or translation of these digits is not allowed.
- F. Access Line Service for Payphone Service Provider Telephones is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Access Line Service for Payphone Service Provider lines. Where Access Line Service for Payphone Service Provider is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
- G. Payphone providers must utilize only South Carolina Public Service Commission certified local and interexchange carriers with which to interconnect for local services. Payphones connected to wireless carriers are exempted from this requirement.
- H. Pay telephones must be connected to a certified Local Exchange Company with a separate access line which is designated and *offered* for that purpose and will be billed the *guidebook* rate for each line. Pay telephones cannot be connected behind a PBX, concentrator, or other similar arrangement. (T)
- I. Pay telephones shall operate so as to provide two-way service; unless a specific exemption is granted by the Commission. Requests for such exemptions must be initiated by the payphone provider and accompanied with a statement indicated justification and/or support from an appropriate law enforcement agency. Where incoming calls are blocked, the payphone service provider shall arrange with the Local Exchange Carrier (LEC) to have an intercept placed on the line which indicates to the caller that the called number is unavailable to receive incoming calls.
- J. For customers subscribing to Caller ID - Deluxe, as specified in A13.19.2.H., if the incoming call originates from a customer-provided Public Telephone, the name information transmitted will always be "Pay Phone." (T)

A7.4.2 Responsibility of the Subscriber

- A. The subscriber shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service.
- B. Must apply for and receive a Certificate from the Public Service Commission of South Carolina before the Company connects the pay telephone access line(s). Proof of certification must be furnished to the Company.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.2 Responsibility of the Subscriber (Cont'd)

- C. Payphones must be connected to a certified carrier's network so as to be in compliance with all applicable *guidebook* requirements and Part 68 of the Federal Communications Commission's (FCC) Rules and Regulations. Additionally, payphones should be installed and maintained according to applicable guidelines contained within the National Electric Safety Code, the Americans with Disabilities Act, Uniform Federal Accessibility Standards, and other generally accepted telecommunications industry standards, as well as regulatory requirements of the South Carolina Public Service Commission and have the following operational characteristics. (T)
1. The following types of calls should be available without a coin deposit:
 - a. 911 and/or other appropriate emergency numbers,
 - b. Operator access (both "0" and "00"),
 - c. Access to Telephone Relay Services (TRS),
 - d. Calls for service, repair and refunds,
 - e. 800/888,
 - f. 1-0-1-XXXX, 950, 1-800/888 and other appropriate means of Interexchange Carrier (IXC) access.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.2 Responsibility of the Subscriber (Cont'd)

C. (Cont'd)

2. The following information should be clearly posted at each payphone and available at all times:
 - a. The correct rate and applicable time units, if any, for a local coin sent call.
 - b. Instructions concerning access 911 and/or other appropriate emergency numbers.
 - c. Instructions concerning access to directory assistance (DA), both local (411) and intrastate (1-Area Code-555-1212).
 - d. Name of the payphone owner or responsible party.
 - e. The payphone location's phone number.
 - f. The appropriate address, telephone number(s) or instructions for refunds, service and/or repair concerning problems with or operation of the payphone. (With the exception of Coin Refund and Repair Referral Service (CRS) provided in A7.10, the Company is not responsible for refunds of coins deposited in customer-provided coin-operated pay telephones.)
 - g. Name(s) of local and/or presubscribed Interexchange Carrier (IXC) long distance service provider(s) and appropriate operator access or dialing instructions (0 or 00).
 - h. A statement which indicates that non-coin sent calling rates are available upon request by dialing the appropriate local (0) or long distance (00) operator.
 - i. Where a payphone will not accept standard coin denominations, specific information and/or instructions concerning acceptability of types of money deposits (nickels, dimes, quarters, quarters only, dollars, credit or charge cards, etc.) shall be posted.
 - j. Instructions concerning "dial-around" IXC access, consistent with the FCC requirements (1-0-XXXX, 950, 1-800/888 & etc.)
 - k. A current telephone directory (which pages only or white/yellow pages combined – in usable condition) for the appropriate local calling area should be available at each payphone location at all times. In situations where the payphone provider determines that such placement is unfeasible, a clearly posted statement should indicate that a directory is available on request from the premises attendant.
 - l. If a payphone cannot receive incoming calls, a statement indicating that incoming calls cannot be received shall be clearly posted on the instrument.
 - m. Other posting requirements as mandated by the FCC.
3. (DELETED)
4. (DELETED)
5. The customer-provided telephone must be equipped to return the coins to the caller in the case of an incomplete call.
6. An optional four minute time limit may be imposed on the duration of any local call made from a customer-provided telephone with exception to telephones located in low-income areas.
7. All coin operated and coinless customer-provided pay telephones should allow readily obtainable to all interexchange carriers certificated to provide intrastate service and are offering service in the geographic area in which the set is located. Access must be provided by means of the dialing sequence chosen by the carrier or customer's choice of access.
8. (DELETED)
9. All customer-provided pay telephones must be capable of completing local and toll calls.
10. (DELETED)
11. (DELETED)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.3 Violations of Terms and Conditions

- A. Where any customer-provided telephone is used and/or connected in violation of this *Guidebook*, the Company will promptly notify the customer of the violation. (T)
- B. Failure of the customer to discontinue such use or to correct the violation within ten days may result in the suspension or disconnection of the customer's service upon direction of the Public Service Commission until such time as the customer complies with the provisions of this *Guidebook*. (T)
- C. Any nonpayment of charges billed to the customer by the Company or misuse of *guidebook* facilities will result in disconnection of the customer's service in accordance with the South Carolina Public Service Commission's Rules and Regulations and other sections of this *Guidebook*. (T)
- D. A charge to reconnect the service when disconnected for a violation of this *guidebook* will apply. (T)

A7.4.4 Optional Service Features

- A. Central Office Blocking with Operator Screening
Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Central Office Blocking with operator screening is offered subject to availability of facilities.
 - 1. Option A - Two-Way Service. No restrictions.
 - 2. Option B - Outward Only Service. No other restrictions.
 - 3. Option C - Two-Way Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹
 - 4. Option D - Outward Only Service. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹
 - 5. Option E - Two-Way Service. Provides central office blocking of 7 or 10 digit local, 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹
 - 6. Option F - Outward Only Service. Provides central office blocking of 7 or 10 digit local, 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹

Note 1: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plans.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.4 Optional Service Features (Cont'd)

- A. Central Office Blocking with Operator Screening (Cont'd)
 - 7. Option G - Two-Way Service. Provides central office blocking of 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹
 - 8. Option H - Outward Only Service. Provides central office blocking of 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line. Provides central office blocking of 011+ calls.¹
- B. Billed Number Screening
 - 1. Billed Number Screening is provided on an optional basis at no charge to the subscriber.
 - 2. Billed Number Screening provides for the blocking of third number or collect calls which would be billed to Access Line Service for Payphone Service Provider Telephones.
 - 3. Special equipment serving the originating caller's location is required to make this feature operable.
 - a. Where such equipment is installed:

Call attempts which have been screened will not complete. The operator will advise the calling party that alternate billing arrangements will have to be made before the call can be completed.
 - b. Where such equipment is not installed:

Call attempts on a third number basis will complete but not bill. THEREFORE, ALL SUBSCRIBERS TO BILLED NUMBER SCREENING ARE ADVISED THAT CALLS SO COMPLETED WILL BE THOROUGHLY INVESTIGATED AS FRAUDULENT CALLS. THE PARTY PLACING THESE CALLS WILL BE EXPECTED TO MAKE FULL RESTITUTION, AND WILL BE LEGALLY RESPONSIBLE FOR THEM.

Call attempts on a collect basis and accepted will be billed. PAYMENT FOR THESE CALLS WILL BE EXPECTED.

A7.4.5 Rates and Charges

- A. Access Line Service for Payphone Service Provider Telephones - Rates and Charges applied by the Company

Access Line Service for Payphone Service Provider Telephones is provided on a Flat Rate basis.

 - 1. Flat Rate Service^{2,3}
 - a. The following monthly rate is applicable to Access Line Service for Payphone Service Provider telephones on a per line basis.
 - (1) Option A

	Monthly Rate	USOC
(a) Per line	\$17.07	1WA

Note 1: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan.

Note 2: The access line rate is equal to \$27.86 less the current Subscriber Line Charge (SLC) of \$7.84 and the Presubscribed Interexchange Carrier Charge (PICC) of \$2.95. Rates for the SLC and PICC may change over time. *The Company* will charge a monthly flat rate of \$27.86 including the current SLC and PICC, and will **publish guidebook** revisions in a timely fashion adjusting the access line rate to reflect any future changes in the SLC and/or PICC.

Note 3: The rate for PTAS is being reduced in connection with implementation of the SC Universal Service Fund and the Commission requirements in Order Number 2001-239C.

(T)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Rates and Charges (Cont'd)

A. Access Line Service for Payphone Service Provider Telephones - Rates and Charges applied by the Company (Cont'd)

1. Flat Rate Service^{1,2} (Cont'd)

a. (Cont'd)

(2) Option B³

	Monthly Rate	USOC
(a) Per line	\$17.07	1WG
(3) Option C		
(a) Per line	17.07	1WH
(4) Option D ³		
(a) Per line	17.07	1WJ
(5) Option E		
(a) Per line	17.07	1WT
(6) Option F ³		
(a) Per line	17.07	1WW
(7) Option G		
(a) Per line	17.07	1WZ
(8) Option H ³		
(a) Per line	17.07	1W9

Note 1: The access line rate is equal to \$27.86 less the current Subscriber Line Charge (SLC) of \$7.84 and the Presubscribed Interexchange Carrier Charge (PICC) of \$2.95. Rates for the SLC and PICC may change over time. *The Company* will charge a monthly flat rate of \$27.86 including the current SLC and PICC, and will *publish guidebook* revisions in a timely fashion adjusting the access line rate to reflect any future changes in the SLC and/or PICC. (T)

Note 2: The rate for PTAS is being reduced in connection with implementation of the SC Universal Service Fund and the Commission requirements in Order Number 2001-239C.

Note 3: Options B, D, F and H may be provided at locations for which the Public Service Commission has granted a specific exemption.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.5 Rates and Charges (Cont'd)

- A.** Access Line Service for Payphone Service Provider Telephones - Rates and Charges applied by the Company (Cont'd)
5. Switched Access Charges for usage as provided in Sections E3. and E6. of the Access Service Tariff apply. Charges are billable to the interexchange carrier.
 6. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates (as provided in A18.3.1.G.) plus the appropriate additive operator services charges (as provided in A18.3.1.G.). Local charges apply on a per message basis based on the applicable local message rate charges (as provided in A7.4.5) plus the appropriate additive operator services charges (as provided in A3.8.1). (T)
The subscriber to Access Line Service for Coinless pay telephones shall be responsible for the payment of outgoing local calls and long distance intraLATA calls which are charged by the calling party to a commercial credit card.
 7. At the request of the subscriber, Touch-Tone calling service may be provided as covered in A13.2 for business individual line service. (T)
 8. Where facilities are not available in the serving central office, Access Line Service for Payphone Service Provider telephones may be provided from another office with applicable rates and charges as provided in Section A9. for Foreign Exchange or Foreign Central Office Service. (T)
 9. Service Charges as covered in Section A4. for business individual line service are applicable. (T)
 10. Zone charges as covered in Section A3. for business individual line service are applicable. (T)
 11. Directory Assistance charges as specified in A3.12.2 and A18.7.2 will be applicable to all subscribers.
 12. Non-sent paid local calls from pay telephones located on the site of hotels, motels, airports, bus stations, train stations, entertainment facilities, retail facilities, apartments, highways, military establishments, colleges, factories, private profit making hospitals and medical groups will be charged to the end user at the rate of \$.25 per call plus the appropriate operator surcharge in Section A3.
 13. Non-sent paid local calls from pay telephones located on the site of low income housing projects or mobile home parks, within one block of low income housing, non-profit hospitals, nursing homes, elementary or secondary schools, city sidewalks and correctional institutions will be charged to the end user at the rate of \$.10 per call plus the appropriate operator surcharge in Section A3.
- B.** Access Line Service for Payphone Service Provider Telephones - Rates and Charges Applied by the Subscriber
1. (DELETED)
 2. The charge for intrastate long distance calls should be no higher than the highest current rates charged by any South Carolina Public Service Commission certified carrier.
 3. (DELETED)
 4. (DELETED)
 5. (DELETED)

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.6 Reserved for Future Use

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS)

- A. Access line service for payphone service provider telephones when provided for exclusive use of inmates (hereafter called Payphone Service Provider Inmate Calling Service, or PSPICS) served within the confines of a penal, correctional or mental institution.
- B. PSPICS when provided for the exclusive use of inmates may be concentrated one line to three instruments. However, if more than one instrument occupies a single access line, only one instrument may use the line at a given time.
- C. Charges to initiate public calls utilizing these access lines are not to exceed the amounts specified in A7.4.5.A. (including any approved operator services surcharges specified in this section or elsewhere in this *Guidebook*). (T)
- D. In lieu of Access Line Service for Payphone Service Providers as described elsewhere in A7.4, pay telephone stations subscribing to PSPICS are provisioned by the customer as follows:
 1. May be arranged for outward only calling.
 2. May be arranged to terminate calls after a certain amount of conversation time, or in cases of emergency in accordance with any Rules and Regulations of the Commission and upon notification to the Company of such an arrangement. The Company will not provide credit or equivalent service to the called or calling parties for such calls.

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS) (Cont'd)

D. (Cont'd)

3. Shall be arranged to block Directory Assistance calls.
4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location.
5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, credit card, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, 0-, 800, 900, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted.
6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling.
7. May be arranged to limit individual inmate calls to approved telephone numbers.
8. May be arranged to block access to certain telephone numbers.
9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information to be appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.

E. Rates and charges for access line service for PSPICS are provided in A7.4.5.

F. Except as modified herein, applicable *terms, conditions* and requirements as set forth elsewhere in A7.4 for customer-provided pay telephones will apply to PSPICS. (T)

G. PSPICS subscribers may use dedicated or special access facilities for the purpose of carrying InterLATA or IntraLATA toll traffic for inmate facilities only. Local traffic must be routed to the Company. PSPICS subscribers using dedicated or special access facilities are still required to maintain the 3 to 1 line concentration ratio described in B. preceding.

A7.5 Reserved for Future Use

A7.6 Reserved for Future Use

A7.7 Reserved for Future Use

A7.8 (DELETED)

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

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A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service

A9.1.1 *Terms and Conditions*

- A. Foreign exchange service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served. This service may only be provided where all facilities and serving points are located in the same LATA.
- B. Foreign exchange service is offered in connection with flat rate individual line main station service, flat rate PBX Service and Centrex Type Services only.
- C. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this *Guidebook*, are furnished subject to the rates, *terms and conditions* applying in the foreign exchange from which the subscriber is served.
- D. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.
- E. Subscribers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has extended area service with the foreign exchange.
- F. When the foreign exchange from which service is requested has other exchanges in its local calling area, the Company shall determine from which of the exchanges service will be furnished. Mileage charges as set forth in A9.1.3.A.1. and 2. would apply from the exchange from which service was requested.
- G. Reserved for Future Use

A9.1.2 *Types and Descriptions*

These channels are furnished on a single point basis (except as specified in A9.1.3.A.4. following) for service seven days per week, twenty-four hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to FlexServ service and/or MegaLink channel service. The transmission characteristics are the same as specified for Extension Services, A13.1.2.A.1.

- A. Station Terminals for use with foreign exchange service are described as follows:
 1. Type 2006 - A two-wire interface with effective two-wire facilities For use with Company or customer-provided station equipment. Furnished for voice transmission - Foreign Exchange Use.
 2. Type 2010 - A two wire interface with effective two wire facilities for use with Company-provided or customer provided station equipment. Furnished for voice transmission - Off- Premises Residence or Business extension service, ESSX-1 or PBX flat rate trunk line applicable with the serving foreign exchange plus charges in A9.1.3.A. and B. following.
- B. NXX Banding Description - Different rates are applicable for each type of Station Terminal depending on the location of the customer's serving central office.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates and Charges

- A. The rate for foreign exchange service is the nonrecurring and monthly rate for flat rate individual line main station service, Centrex Type Services or PBX flat rate trunk line applicable within the serving foreign exchange; in case the subscriber is located outside the base rate area of the exchange area from which he normally would be served, zone charges as set out "Zone and Mileage Charges" in A3.2 will apply plus charges as specified in A.1. or B. following: (T)
1. Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant. Facilities may not cross LATA boundaries.
 - a. For the distance from the applicant's location to the central office in the foreign exchange area from which service is to be furnished, a mileage charge, per mile or fraction thereof, airline measurement, will apply.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates and Charges (Cont'd)

A. (Cont'd)

3. Service Connection Charges (Cont'd)

b. Premises Visit Charges are applicable for termination of a Station Terminal at the customer's premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated at the same premises at the same time.

(1) Per Station Terminal

	Nonrecurring	
	Charge	USOC
	\$29.00	NA

(a) Types 2010

c. Inside Moves

For moving a channel terminal at the customer's premises from one point within a building to a point within the same building.

(1) Connection Charges

(a) Type 2010

59.00	NA
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d. Other service Charges for Foreign Exchange Service, except for channel connection and testing, are as specified for the exchange service which the customer requested. Channel connection charges are applicable for the connection and testing of Station Terminals and Channel Terminals. The charges applicable are those nonrecurring charges associated with Station Terminals and Channel Terminals.

4. Foreign Exchange Service is normally furnished on a single point basis, however, where facilities permit, multipoint service may be provided within the same LATA. Rates and charges are as specified in A9.1.3.A.2 preceding, plus those charges for multipoint bridging as specified herein. The first customer location in a foreign exchange is to be designated as the Type 2006 Station Terminal. Each additional customer premises served in the same exchange and/or different exchange as the Type 2006 Station Terminal and/or other exchange providing the foreign exchange service (dial tone) is to be designated a Type 2010 Station Terminal. Inter-exchange mileage charges for multipoint service is that combination of airline distances connecting rate center points which will produce the lowest total interexchange mileage charge. Each channel connected to an inter-exchange switching arrangement is considered a separate channel for which the mileage is independently computed.

Where bridging is provided at the "open end" (dial tone end) of Foreign Exchange Service, then a bridging charge is also applicable for connection of the bridge to local switching equipment that provides access to the public switched network. This is in addition to bridging charges for each of the Type 2006 and 2010 channel links bridged at that location. The switched network bridged connection is to be treated and charged as an interexchange channel connection to a bridge.

Standard quality of transmission levels is assured on multipoint Foreign Exchange Service. This provision does not extend to multistation bridging on a customer's premises unless multistation bridging is also provided at the same charges as for Type 2001 Station Terminals as found in the Private Line *Guidebook*, B103.7.1.B.a.

(T)

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates and Charges (Cont'd)

A. (Cont'd)

4. (Cont'd)

a. For Type 2006 and 2010 Station Terminals

(1) Per Station Terminal Bridged

	Nonrecurring Charge	Monthly Charge	USOC
(a) Each	\$49.00	\$17.65	MPA1X
(2) Per Interexchange Channel Bridged			
(a) Each	49.00	17.65	MPC1X

5. The rate center of an exchange is the point from which long distance message telephone service rates are measured.
6. The local service area of, and long distance rates to and from main stations or PBX system connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.
7. Foreign exchange service may be furnished involving two areas of the Company or involving an area of the Company and an area of an independent company when the independent company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by an independent company, the rates, **terms and conditions** of the independent company apply to the part of the exchange service it furnishes. Where the independent company furnishes a portion of the inter-exchange facilities and:
 - a. Concurs in the inter-exchange rates, **terms and conditions** of this Company as specified in A9.1.2 and A9.1.3 preceding, the mileage measurement and mileage charges will be as indicated in 2. preceding. (T)
 - b. Applies its **guidebook** mileage charges to the point of connection with facilities of this Company the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 2. preceding. (T)
8. Allowance for Interruptions for Foreign Exchange Service:
 - a. For the flat rate individual line, main station or extension station, Centrex Type Services stations, or PBX flat rate trunks line, the **terms and conditions** for interruptions of service in A2.4.4 will apply. (T)
 - b. For the inter-exchange channel portion of the Foreign Exchange Service, the **terms and conditions** for interruption of service as shown in the Private Line **Guidebook** will apply. (T)
9. When an extension to a foreign exchange service either is located in the same exchange as the foreign exchange main station, or the extension is located in the same exchange as the central office where the number is switched (the foreign exchange), the charge for a 2010 station terminal will apply.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.3 Rates and Charges (Cont'd)

A. (Cont'd)

10. Where alternate full period-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange numbers to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

- (1) To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

	Nonrecurring Charge	Monthly Charge	USOC
(a) Intercept Arrangement at foreign exchange	\$18.00	\$8.65	37H
11. Four Wire Service Terminating Arrangement			

The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four wire facilities, between the local serving Central Office and the premises switching equipment, two wire facilities may be used. Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional rates and charges based on the costs incurred.

- a. The following rates and charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the FX trunk with which it is associated.
 - (1) Four Wire Service Terminating Arrangement

	Nonrecurring Charge	Monthly Rate	USOC
(a) Each ¹	\$390.00	\$15.00	4WF

A9.1.4 Reserved for Future Use

A9.1.5 Foreign Exchange Service Provided by Multiple Companies

- A.** Each company will bill for the portion of the private line service provided by their respective tariff/*guidebook* based on their *terms, conditions*, rates and charges as appropriate. (T)
- B.** The charges billed by this company for the interoffice channel between Exchange Telephone Company central offices, are determined as follows:
 - 1. The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association Tariff, Inc. F.C.C. No. 4.

Note 1: The Nonrecurring charge is applicable for new 4-wire installation and conversion from 2-wire service in addition to the Service Charges in Section A4.

A9. FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

A9.1 Foreign Exchange Service (Cont'd)

A9.1.5 Foreign Exchange Service Provided by Multiple Companies (Cont'd)

B. (Cont'd)

- 2. A billing factor is determined from the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. This factor represents the percentage of the distance between Exchange Telephone Company central offices that will be billed by this company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

A9.2 Foreign Central Office Service

A9.2.1 Terms and Conditions

- A.** Foreign central office service is exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished. (T)
- B.** Foreign central office service is offered in connection with individual line main station service and PBX service only.
- C.** Other services, equipment or facilities used in connection with foreign central office service, except as otherwise indicated in this *guidebook*, are furnished subject to the rates, *terms and conditions* applying in the foreign central office from which the subscriber is served. (T)
- D.** No allowance is made for interruptions of less than twenty-four hours. For interruptions of twenty-four hours or more, credit is allowed the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof, of interruption for the portion of the facilities rendered inoperative by reason of the interruption.

A9.2.2 Rates and Charges

- A.** The rate for foreign central office service is the monthly rate for the class of service desired, plus a foreign central office charge. The charges are for the furnishing of interoffice channels including channel terminals between the central office from which the subscriber would normally be served and the foreign central office, i.e., the central office from which the subscriber desires to be served.

1. Interoffice Channel and Channel Terminal Charges

- a. Interoffice Channel (measured airline distance between serving central offices)

(1) Per Channel

	Nonrecurring Charge	Monthly Charge	USOC
(a) Per mile	\$-	\$7.40	1LX4H

- b. Channel Terminal, each

(1) Two per interoffice channel

(a) Per channel terminal	31.25	5.70	PMN1A
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2. Service Connection Charges

- a. The Service Connection Charges following are applicable per request for all channel services ordered and installed at the same time for termination at the same premises, and include the engineering design function. In addition, Service Charges in Section A4. are applicable to the associated exchange service.

A10. KEY AND PUSHBUTTON TELEPHONE SERVICE

Effective 1-1-87, pursuant to the Federal Communications Commission's Second Report and Order in Docket 79-105 the installation and maintenance of inside wire is deregulated. Accordingly this entire Section is being deleted. (T)