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A1. DEFINITION OF TERMS

CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a service required to terminate within a central office the interoffice or interexchange transmission system.

CIRCUIT

See "Exchange Access Line" .

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
 - Grade of Line: Individual Line, 2-party line, 4-party line, etc. (See also "Primary Class of Service")
 - (2) Type of Rate: Flat rate or message rate.
 - (3) Character of Use: Business or residence.
- b. For Long Distance Service:
 - (1) Type of Call: Station-to-station or person-to-person.
- c. For Wide Area Telephone Service:
 - (1) Type of Service: Outward or 800 Service.

COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a pay telephone, the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

COMPANY

Wherever used in this *Guidebook*, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

(1) the called party responds by personally answering the call;

A1. DEFINITION OF TERMS

CONFORMANCE NUMBER

The term conformance number denotes an identifying number assigned by the Company, to a particular model of conforming answering device incorporating an authorized protective connecting module when that model or device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

CONFORMING ANSWERING DEVICE

The term conforming answering device denotes a device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate charge authorized in the *guidebook* for construction of pole lines, circuit facilities, etc.

CREDIT CARD

The term "Credit Card" denotes a billing arrangement by which a call may be charged to an authorized Company Credit Card number, an Interexchange Credit Card number or a Commercial Bank Credit Card number.

CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUSTOMER PROVIDED PUBLIC INMATE CALLING SERVICE (CPPICS)

Coin telephone access line service provided by the Company to non-Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

CUT-THROUGH OPERATION

Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signalling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in A15.

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A1. DEFINITION OF TERMS

EXCHANGE ACCESS LINE

The serving central office line equipment and all Company plant facilities up to the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the *"use"* offering selected by the customer. Exchange Access Lines are subdivided as follows:

- a. Central Office Line: A circuit extending from a central office to the location of an individual access line or multi-party access line service, a PBX or Centrex Type Services system, an Automatic Call Distributor, a HORIZON[®] Communications System, or such similar equipment.
- b. Exchange Access: The circuit portion of an exchange access line which extends from the service location to the central office.
- c. PBX Station Line: The circuit portion of a PBX station. It consists of all facilities from the PBX common equipment to the telephone jack or outlet of a PBX station location on a customer's premises.
- d. Tie Line: A circuit connecting PBX, Centrex Type Services, Automatic Call Distributor Systems, and/or other switching arrangements.
- e. Trunk Line: A circuit extending from a central office and terminated in Private Branch Exchange (PBX) switching equipment, Automatic Call Distributors, a common group of switched lines (pooled) connected to HORIZON[®] Systems and to other services.
- f. Centrex Type Services Main Station Line: The circuit portion of a Centrex Type Services Main Station. It consists of all facilities including intercommunication and outside plant facilities, from the Centrex Type Services system dial switching equipment to the network interface of the Centrex Type Services main station line.
- g. Centrex Type Services Extension Station Line: The Centrex Type Services extension station consists of additional usage of traffic sensitive central office equipment.

EXCHANGE SERVICE AREA

The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

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A1. DEFINITION OF TERMS

EXCHANGE SERVICE

The general telephone service rendered in accordance with *guidebook* provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this *Guidebook*.

- a. Flat and Usage Rate
 - (1) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
 - (2) Usage Rate Service (Measured and Message Rate): A classification of non-coin box exchange service which is charged for on the basis of amount of use.
- b. Individual and Party Line
 - (1) Individual Line Service: A classification of exchange service which provides that only one exchange access line shall be served by the line connecting such access line with the central office or other switching unit.
 - (2) Party Line Service: A classification of exchange service which provides that two or more exchange access lines may be served by the same central office line. Party line service is further classified by the grade of line, as follows:
 - (3) Two-Party Line Service: The same central office line serving no more than two exchange access lines.
 - (4) Four-Party Line Service: The same central office line serving no more than four exchange access lines.
- c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.
- e. Touch-Tone Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

EXPANDED SERVICE AREA

The area beyond a subscriber's basic service area within which telephone service is furnished to a subscriber under a specific schedule of local usage rates and without payment of long distance charges. The expanded service area for each subscriber will include all subscribers outside the subscriber's basic service area but within the same LATA.

EXPERIMENTAL WEATHER ANNOUNCEMENT SERVICE

An announcement service providing the means for telephone access by the general public to a brief announcement of current and forecasted weather conditions. The service is furnished by an electronic or electro-mechanical device and may be publicly advertised. The announcements may contain advertising messages.

EXTENDED AREA SERVICE

A type of telephone service furnished under *guidebook* provisions whereby subscribers of a given exchange may complete calls to and, where provided by the *guidebook*, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

FLAT RATE SERVICE

See "Exchange Service".

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charge".

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service".

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A1. DEFINITION OF TERMS

INTEROFFICE CHANNEL

The term "Interoffice Channel" denotes that portion of a service which interconnects the serving central offices in which the stations are located.

INTRASYSTEM WIRING

Intrasystem wiring includes all cable and wiring and its associated components (e.g., connecting blocks, terminal boxes, conduit between buildings, support structure, etc.) which connect a system's station components to one another or to the common equipment of a PBX, key or similar system.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with subscribers' exchange service. A joint user is a person, firm or corporation sharing the subscribers' exchange service in accordance with *guidebook* provisions, but who would not otherwise be entitled to the use of the service.

LATA

See "Local Access and Transport Area".

LIFELINE

A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

LINE

See "Exchange Access Line".

LINK-UP

A low income assistance program, available to qualified residential subscribers, which reduces charges for connection of service through credits supported by universal service funding.

LISTING

See "Directory Listing".

LOCAL ACCESS AND TRANSPORT AREA

A geographic area established for the administration of communications service. It encompasses designated exchanges which are grouped to serve common social, economic and other purposes.

LOCAL CALLING AREA

See "Local Service Area" .

A1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

The furnishing of facilities for subscribers' communications on an individual message basis between two or more points which are located in the same local access and transport area (LATA).

a. Person-to-Person Call

A service whereby the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX attendant.

When, after the station, Miscellaneous Common Carrier mobile radio system, or PBX called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile station to be reached through a Miscellaneous Common Carrier attendant, or to any other station, department or office to be reached through a PBX attendant, the classification of the call remains person-to-person.

b. Station-to-Station Call

The term "Station-to-Station" denotes that service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which the number of the desired station, Miscellaneous Common Carrier connecting circuit or PBX is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX attendant.

Two classes of station-to-station services are offered as follows:

"Dial Station-to-Station" is that station-to-station service where the person originating the call from other than a pay telephone dials the telephone number desired and the call is completed without the assistance of a Company operator and the call is not billed to a number other than the originating number, except - when an operator records the originating telephone number where no automatic recording equipment is available - when an operator reaches the called telephone number where facilities are not available for dial completion - when an operator places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap - and when an operator re-establishes a call which has been interrupted after the called number has been reached.

"Operator Station-to-Station" is that station-to-station service other than Dial Station-to-Station. Operator Station-to-Station includes station-to-station service originating at a pay telephone.

MEASURED SERVICE

See "Exchange Service".

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MESSAGE

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A1. DEFINITION OF TERMS

A communication between two stations. Messages may be classified as follows:

- a. Local Message: A message between stations within the same local service area.
- b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

MESSAGE RATE SERVICE

See "Exchange Service".

MILEAGE AND ZONE CHARGE

A charge applying for the use of part or all of a line furnished by the Company.

- a. Airline Measurement: The shortest distance between two points.
- b. Zone Charge: A charge applying in addition to the base rate for service when the network interface of a subscriber's access line is outside the base rate area but is located within the exchange area.
- c. Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with *guidebook* provisions.
- d. Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a subscriber's main station, PBX or Centrex Type Services system with a central office other than that from which he would normally be served, for the use of which a separate circuit charge is made in addition to the base rate, plus zone charges if any apply.
- e. Foreign Exchange Mileage: The measurement applying to a line connecting a subscriber's main station, PBX or Centrex Type Services system with a central office of an exchange other than that from which the subscriber would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if any apply.
- f. Route Measurement: The actual length of a circuit between two points.
- g. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with *guidebook* provisions.

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MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

MODIFICATION OF FINAL JUDGEMENT

As used herein, the term Modification of Final Judgment ("MFJ") refers to the federal court decree which required the divestiture and reorganization of the Bell System, and includes the Plan of Reorganization ("POR") approved by the court.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (calling and called number identification), audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

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A1. DEFINITION OF TERMS

SERVICE LINE

A two-way business individual line, a dial PBX main access line, or an extension of any of the before mentioned, which (T) is required for testing of certain services provided by the Company and which is to be billed at the existing *guidebook* rate.

SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE

See Section A23.

SPLIT REFERRAL INTERCEPT SERVICE

Split Referral Intercept Service is an optional service available to residence and business subscribers who have the need to discontinue their telephone number and reference calls to multiple working telephone numbers.

STANDARD NETWORK INTERFACE

See "Network Interface"

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A1. DEFINITION OF TERMS

STATION

A unit of service, complete with instrument, either customer or company provided and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network. Instruments, when furnished by the Company, and lines are rated separately. unless otherwise specified in the *guidebook*.

- a. Main and Extension Station:
 - (1) Main Station: A station, directly connected by means of an individual line or party line with a central office.
 - (2) Extension Station: An additional station connected on the same circuit as the main station.
- b. Exchange Station: A station which is used for exchange service and is directly or indirectly connected with a central office.

STATION LINE

See "Exchange Access Line".

STATION TERMINAL

The term "Station Terminal" denotes the facilities required for terminating and connecting the interexchange channel to a station.

STATION-TO-STATION CALL

See "Long Distance Message Telecommunications Service" .

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished (T) communication service by the Company under the provisions, *terms and conditions* of its *guidebook*.

SUSPENSION OF SERVICE

An arrangement made at the request of the subscriber, or initiated by the Company for violation of *guidebook terms and conditions* by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

SYNCHRONOUS OPERATION

A feature of the Experimental Weather, Horoscope and Dial-A-Prize Announcement Service announcers, either single or multichannel, which allows a calling party access to an announcement only at the beginning of such announcement.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U.S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

TELEPHONE NUMBER

A designation assigned to a telephone service for convenience in operating.

TERMINATION CHARGE

A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

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A1. DEFINITION OF TERMS

TIE LINE

See "Exchange Access Line".

TIE LINE MILEAGE

See "Mileage and Zone Charge".

TOLL ACCESS LINE

Toll access lines as applied to Selective Class of Call Screening are the facilities by which a subscriber may originate calls which are subject to screening over the message toll network.

TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message".

TOLL SERVICE

See "Long Distance Message Telecommunications Service".

TOUCH-TONE SERVICE

See "Exchange Service".

USAGE RATE SERVICE

See "Exchange Service".

USOC (UNIFORM SERVICE ORDER CODE)

A Company assigned code used on internal records for service identification purposes.

VARIABLE DIGIT OUT-PULSING

Permits the dialing of different numbers of digits, on separate calls, to complete a call over the private line facility to a distant location.

WATS

See "Wide Area Telecommunications Service".

WIDE AREA TELECOMMUNICATIONS SERVICE

The furnishing of facilities for dial type telephone communication between a wide area service access line and other exchange and toll station telephones in the area prescribed in the *guidebook*.

WIRE CENTER

A "Wire Center" is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX's for use in providing switched services to customers located in the specified geographical area. The Company equipment located at a Wire Center may consist of switching equipment or non-switched equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

ZONE

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates. See "Mileage and Zone Charge".

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GENERAL EXCHANGE GUIDEBOOK

FOR THE

STATE OF SOUTH CAROLINA

This Guidebook contains *terms, conditions* and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications Service, Mobile Telephone Service, Wide Area Telecommunications Service and for other general subscriber services, equipment and facilities associated with the preceding services offered by BellSouth Telecommunications, LLC within this State.¹

Communication services described in this Guidebook are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio or a combination thereof.

Note 1: Wherever in this Guidebook or its headings, the term "Company" or the name "Southern Bell Telephone and Telegraph Company", "BellSouth Telecommunications" or "BellSouth" appears, that shall mean and shall refer to BellSouth Telecommunications, LLC d/b/a AT&T South Carolina or AT&T Southeast, unless the context clearly indicates otherwise.

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TITLE PAGE

GENERAL EXCHANGE GUIDEBOOK

FOR THE

STATE OF SOUTH CAROLINA

EXPLANATION OF SYMBOLS

When changes are made on any page, a revised page will be issued canceling the page affected; such changes will be identified through the use of the following symbols:

(B)	To signify rates established under bond	
(C)	To signify a changed <i>term and condition</i>	(T)
(D)	To signify discontinued rate, term and condition or text	(T)
(I)	To signify increase in rate	
(M)	To signify a move from one page to another with no change to text or term and condition	(T)
(N)	To signify new rate and/or new term and condition, and/or new text	(T)
(0)	To signify obsoleted rate, term and condition or text	(T)
(R)	To signify reduction in rate	
(S)	To signify matter already appearing in another part of the Guidebook and repeated for clarification	
(T)	To signify a change in text but no change in rate or <i>term and condition</i>	(T)
(U)	To signify USOC added or changed only	
(V)	To signify vintaged offering	

The preceding symbols will apply except where additional symbols are identified at the bottom of an individual page or at the beginning or end of a section or paragraph.

TRADEMARKS AND SERVICEMARKS

AT&T Intellectual Property owns each trademark or service mark shown below. Each of the trademarks or service marks shown below may or may not be an offering available in this Guidebook. Marks of other companies will be identified on the page where the mark appears.

9-1-1 PinPoint Service
AccuPulse Service
AdReach Service
Area Plus Service/Plan
AT&T Switched Ethernet ServiceSM
Back-UpSM Line
BellSouth Answers
BellSouth Business Choice
BellSouth Business Plus Service/Plan
BellSouth Business Products/Services
BellSouth Centrex Service
BellSouth Centrex ISDN Service
BellSouth Centrex IP Service