

TARIFF DISTRIBUTION

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A1. DEFINITION OF TERMS

CHANNEL TERMINAL

The term "Channel Terminal" denotes that portion of a service required to terminate within a central office the interoffice or interexchange transmission system.

CIRCUIT

See "Exchange Access Line" .

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

- a. For Exchange Service:
 - (1) Grade of Line: Individual Line, 2-party line, 4-party line, etc.
(See also "Primary Class of Service")
 - (2) Type of Rate: Flat rate or message rate.
 - (3) Character of Use: Business or residence.
- b. For Long Distance Service:
 - (1) Type of Call: Station-to-station or person-to-person.
- c. For Wide Area Telephone Service:
 - (1) Type of Service: Outward or 800 Service.

COIN REFUND AND REPAIR REFERRAL SERVICE (CRS)

Coin Refund and Repair Referral Service (CRS) provides handling of refund requests and repair referrals generated by the end users of Independent Payphone Provider (IPP) public telephones.

COLLECT CALL

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a third party number. In the case of a pay telephone, the charges must be billed to a third party number, or the call may be reoriginated from the called station. (C)

COMMUNICATIONS SYSTEMS

Channels or other facilities which are capable, when not connected to telecommunications services, of communications between terminal equipment.

COMPANY

Wherever used in this Guidebook, "Company" and "Southern Bell Telephone and Telegraph Company" refer to BellSouth Telecommunications, Inc., unless the context clearly indicates otherwise.

COMPLETED CALL

A completed call is a calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

- (1) the called party responds by personally answering the call;

A1. DEFINITION OF TERMS

CONFORMANCE NUMBER

The term conformance number denotes an identifying number assigned by the Company, to a particular model of conforming answering device incorporating an authorized protective connecting module when that model or device is in conformance with the provisions set forth by the Company in its technical reference for conforming answering devices.

CONFORMING ANSWERING DEVICE

The term conforming answering device denotes a device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an authorized protective connecting module and must bear a valid conformance number.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A Corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate charge authorized in the guidebook for construction of pole lines, circuit facilities, etc.

(DELETED)

(D)

CROSS REFERENCE LISTING

The listing of a generally accepted name of a subscriber followed by a reference to another listing.

CUSTOMER NETWORK MANAGEMENT (CNM) - ADMINISTRATIVE MANAGEMENT SERVICE

Customer Network Management (CNM) - Administrative Management Service provides customers a single point of access to other Company Network Management products, and provides the customer greater control and additional information about the network services they purchase from the Company.

CUSTOMER PROVIDED PUBLIC INMATE CALLING SERVICE (CPPICS)

Coin telephone access line service provided by the Company to non-Company public telephone providers for the exclusive use of inmates served within the confines of a penal, correctional or mental institution.

CUT-THROUGH OPERATION

Control of the progress in establishing a call over a private line facility from location to location is under the control of the user, i.e., digits are dialed to each intervening and/or the terminating switching system(s) upon receipt of dial tone (or time delay period) until the call is completed.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signalling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in A15.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.3 Area Plus Service¹

A. General

1. Area Plus service is offered where facilities and equipment are available. The rates specified, including applicable usage charges, entitle subscribers to access all exchange access lines in the subscriber's local calling area as defined in A3.4.
2. Subscribers to Area Plus service are regularly billed monthly in advance. Usage charges are billed monthly in arrears.
3. Operator assisted charges as specified in A3.8.1 apply to operator handled calls in addition to the usage charges specified. (C)
4. Long distance rates as specified in A18.3 apply for calls to points in the expanded service area on which the Company quotes time and charges.
5. Usage charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance or for Emergency 911 Service. Regular Directory Assistance charges apply as specified in A3.12.
6. Service charges specified in Section A4 do not apply for a conversion of existing service from Area Plus service or Area Plus service with the Complete Choice option². The Company will change the customer to another Area Plus option at no charge if the customer is not satisfied with an Area Plus service.
7. Area Plus service is not available for party line service, Foreign Exchange Service, Access Line Service for Payphone Provider Telephones or Remote Call Forwarding service.
8. Residence customers may subscribe to Area Plus service with the Complete Choice option². All services/features specified in A103.2.1.B as available with Complete Choice service are available with this option of Area Plus service. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to this option of Area Plus service. Area Plus services with the Complete Choice option include the Premium package described in B.2.d.(3) at no additional charge.²
9. Residence customers may subscribe to the Two-Line Plan or the Three-Line Plan for Area Plus service with the Complete Choice option². Both plans offer rotary service (hunting) at no additional charge as specified in A103.2.1.B. All services/features specified in A103.2.1.B as available with Complete Choice service are available with each line of a multi-line package. Terms, conditions and limitations specified in A103.2.1.B for Complete Choice service apply to each line of a multi-line package with the Complete Choice option. All lines in each multi-line package must be billed to the same account and located at the same premises².
10. Existing customers of Area Plus service with the Complete Choice option cannot take advantage of special promotions for Complete Choice service or any of the services/features specified in A3.2.1.B, unless specifically allowed by the terms of the special promotion.

B. Rates and Charges

1. The following monthly rates apply for Area Plus services:
 - a. Individual line service

	Suspend Rate	Monthly Rate	USOC
(1) Residence			
(a) Per line without the Complete Choice option	\$5.00	\$23.00	A6P
(b) (Obsoleted, See Section A103.2)			
(c) (Obsoleted, See Section A103.2)			
(d) (Obsoleted, See Section A103.2)			
(2) (Obsoleted, See Section A103.2)			

Note 1: Obsoleted for business customers. See Section A103.

Note 2: Complete Choice Obsoleted. See Section A103.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.2 Statewide Rate Schedules (Cont'd)

A3.2.3 Area Plus Service¹ (Cont'd)

B. Rates and Charges (Cont'd)

2. Usage charges

- a. The following charges apply for customer dialed and operator handled local calls originated from a line equipped for Area Plus service:

Area Called	Rate Per Minute or fraction thereof
Basic Service Area	\$.02
Expanded Service Area	.12

- b. For calls placed from an Area Plus service line in the following time periods, usage charges specified in a. preceding will apply with the discount indicated following:

Time Period	Discount
All days 8:00 pm - 8:00 am	50%
Saturdays, Sundays and Holidays specified in A18.3.1.E. 8:00 am - 8:00 pm	50%

- c. Monthly billable usage charges for calls terminating in the basic service area will not exceed \$15.00 for a residence individual line or \$25.00 for a business individual line. There is no billable usage limit for trunks and network access registers. Operator-assisted calls are not included in the line usage for application of the monthly billable usage limit. Billable basic service area usage charges accrue concurrently toward the billable usage limit and any basic service area usage allowance specified for the subscriber's service. The monthly billable usage limit does not apply for SmartLine service subscribers. (C)
- d. A subscriber may choose one of the following usage packages to reduce local usage charges. The discounts and allowances included in the following usage packages do not apply to operator-assisted calls. The monthly rate for the following usage packages applies to each line, trunk or NAR on the customer's account in addition to the appropriate exchange access line rate. (C)
- (1) For customers who subscribe to this package, a twenty percent discount applies to all usage charges specified in a. and b. preceding.

	Monthly Rate	USOC
(a) Per residence line	\$2.00	R2P
(b) Per business line, trunk or NAR	3.00	B2P

- (2) For business customers who subscribe to this package, the fifty percent time period discount is extended to apply to all time periods. This option is available to business customers only. This package includes a \$20.00 allowance of discounted basic service area usage for each line, trunk or NAR on the customer's account. For business line customers who subscribe to this package, discounted basic service area usage covered by the \$20.00 allowance applies to discounted basic service area usage which does not exceed the billable usage limit specified in c. preceding. The maximum per line discounted basic service area usage that can be billed to a business line customer (\$5.00) is the difference between the billable usage limit specified in c. preceding (\$25.00) and the allowance specified herein (\$20.00).

(a) Per business line, trunk or NAR	20.00	B5P
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- (3) Premium package - For residence customers who subscribe to this package, all local usage charges are waived. This option is available to residence customers only. This package provides unlimited free calling to the entire local calling area.

(a) Per residence line	30.00	RRP
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- e. When a customer subscribes to more than one line at the same premises, usage for all lines on the same account will be billed collectively. For lines on the same account, usage allowances and billable usage limits specified in c. and d. preceding are applied on a per account basis, not a line-by-line basis, i.e., the per line amount of the monthly usage allowance or the monthly billable usage limit is multiplied by the number of lines on the account and compared to the accumulated usage for the account to determine the billed amount. All lines on an account must have the same central office designation.

Note 1: Obsolete for business customers. See Section A103.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.8 Operator Assisted Local Calls

A3.8.1 Operator Assistance Charges

- A. All types of local exchange service have local calling areas as specified in A3.4 which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
 - 1. Station-to-Station

	Charge Per Call	USOC	
(a) (DELETED)			(D)
(b) Operator Services Assisted ^{1,2}	\$1.00	NA	
2. Person-to-Person			
(a) Each ²	5.00	NA	
3. Zero Minus Charge ³			
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	1.25	NA	

- D. The following Operator Assisted Local Calls are exempt from the service charge:
 - 1. Calls to designated Company numbers for official telephone business.
 - 2. Emergency calls to recognizable authorized civil agencies.
 - 3. Those cases where a Company operator provides assistance to:
 - a. Reestablish a call which has been interrupted after the called number has been reached.
 - b. Reach the called telephone number where facility problems prevent customer dial completion.
 - c. A call placed by a customer dialing 0- and identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability.
 - d. **(DELETED)** (D)

A3.8.2 Operator Assisted Premium Plan

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
 - 1. originate from a telephone line associated with the customer's account,
 - 2. originated and terminate in the same Basic Local Calling Area,
 - 3. be carried and completed by the Company via Company facilities and
 - 4. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

Note 1: These charges also apply to Directory Assistance calls.

Note 2: Calls dialed 0 - and 0 + from Access Line Service for Payphone Service Providers, excluding SmartLine service, must be alternately billed to an account other than the originating line.

Note 3: Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.22 Local Usage Detail (LUD) (Cont'd)

A3.22.2 Rates and Charges

A. The following charge applies for LUD.

1. Per monthly printed listing of local call details

	Charge	USOC
(a) Per local call listed for Area Plus Service and Back-Up Line excluding BellSouth Business Plus service only	\$.01	NA
(b) Per local call listed for BellSouth Business Plus service Option 2 and Back-Up line for BellSouth Business Plus service Option 2 only	0.00	NA

B. When an order is issued solely to initiate LUD, a Secondary Service Charge applies for Area Plus service only. Otherwise, normal service charges apply. When an order is issued solely to initiate LUD, no service charges apply for BellSouth Business Plus service only.

A3.23 Reserved for Future Use

A3.24 Local Directory Assistance Call Completion Service

A3.24.1 Description of Service

- A. Local Directory Assistance Call Completion (DACC) is an optional service provided to users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A3.24.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A3.24.2 General Terms and Conditions

- A. The service is not subject to concessions.

A3.24.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A3.24.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. (DELETED)
 4. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 5. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 6. Calls from tandems where the end user cannot be identified
 7. Calls from the Company and COCOT Coin Stations

(C)

A3.24.5 Application of Charges and Exemptions

- A. The charges specified in A3.24.6 following will be applicable to all subscribers.

A3. BASIC LOCAL EXCHANGE SERVICE

A3.24 Local Directory Assistance Call Completion Service (Cont'd)

A3.24.5 Application of Charges and Exemptions (Cont'd)

B. Chargeable Calls

1. For charging purposes, a DACC completed call is as defined in Section A1.

A3.24.6 Rates and Charges

A. Service Charges

- (1) Directory Assistance Call Completion Charge

- (a) Charge Per Completed Call

Rate	USOC
\$0.00	NA

A3.25 Directory Assistance/Directory Assistance Call Completion Service

A3.25.1 Description of Service

- A.** Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested, given a listed name and address.
- B.** DA/DACC is for use by Mobile Service Providers (MSPs) only, except as limited in A3.25.2 following.
- C.** DA/DACC is provisioned via a dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.
- D.** DA/DACC is available only where billing and network capability exists.
- E.** Access to call detail records is included as a part of this service.

A3.25.2 General Terms and Conditions

- A.** The subscribing DA/DACC Mobile Service Provider (MSP) must make arrangements with the Company for provision of dedicated, application specific interconnect trunk connecting the MSP's Mobile Telephone Serving Office (MTSO) and the Company location where DA/DACC is provided. Such interconnect trunks may be obtained as referenced in *the General Subscriber Service Tariff*, Section A35.

A3.25.3 Use of the Service

- A.** The service is furnished subject to all applicable terms and conditions in Section A2.

A3.25.4 Limitations of Service

- A.** The service is not available for the following classes of service call categories:
 1. Residence and Business Customers
 2. Alternately Billed Calls; e.g., Collect or Billed to Third Number

(C)

A3. BASIC LOCAL EXCHANGE SERVICE

A3.32 Classroom Communication Service

A3.32.1 General

- A. Classroom Communication Service provides local access service for in-classroom voice and data communications. It is intended only as a communications link placed in classrooms or information retrieval centers for the purpose of enhancing the education process by allowing teachers to conduct classes at multiple locations and to access various informational databases.
- B. This service is available to full time educational institutions, public or private, teaching grades kindergarten through twelve that are eligible to be chartered by the state of South Carolina.
- C. Access lines provided under these conditions must not be used for administrative purposes.
- D. The terms and conditions of service specified in A3.2.3.A. for Area Plus service apply for Classroom Communication Service.
- E. Directory listings will not be provided.
- F. Normal application of service charges as specified in Section A4. for a business access line shall apply for this service.
- G. All terms and conditions appearing in other sections of this Guidebook apply unless otherwise stated herein.

A3.32.2 Rates and Charges

- A. The following monthly rates apply for Classroom Communication Service.
 - 1. Individual Line Service

	Monthly Rate	USOC
(a) Per line	\$8.00	CCS
2. Rotary Line Service		
(a) Per individual line in a rotary group as specified in A3.11	10.65	HTGAP

- B. Usage Charges

- 1. The usage charges specified in A103.2.3 for Area Plus service apply for Classroom Communication Service.
- 2. Monthly billable usage charges for calls terminating in the basic service area will not exceed \$15.00 for a Classroom Communication Service individual line. Operator-assisted calls are not included in the line usage for application of the monthly billable usage limit. (C)
- 3. A usage package which provides a twenty percent discount for all local usage charges is available to Classroom Communication Service subscribers. The conditions as specified in A103.2.3.B.2.d. apply to this usage package. The rate for this package is as follows:

	Rate	USOC
(a) Per Classroom Communication Service line	\$2.00	CCSUD
4. A usage package which waives all local usage charges and provides unlimited free calling to the entire local calling area is available to Classroom Communication Service subscribers. The conditions as specified in A103.2.3.B.2.d. apply to this usage package. The rate for the package is as follows:		
(a) Per Classroom Communication Service line	30.00	CCSUU

A3.33 Reserved for Future Use

A3.34 Reserved for Future Use

A3.35 Reserved for Future Use

A4. SERVICE CHARGES

A4.2 Application of Charges (Cont'd)

A4.2.6 Service Charge Exceptions

A. Service Charges do not apply for:

1. Changing the primary listing of a residence customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.
2. Changes from one flat, measured or message rate basic local service (including Area Plus service and Complete Choice service options) to another.
3. Converting existing service to Lifeline.
4. The move from a premises which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
5. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
6. **(DELETED)**
7. Requests for full or partial disconnection.
8. Upgrades from Back-Up Line service to business individual line service.

(D)

B. When a customer's request is provided:

1. In accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the same service order. Charges for Line Connection, Line Change, or Premises Work will apply, if applicable, for additional service.
2. In accordance with the Service Charge Exceptions listed in A4.2.6.A. preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.

C. Reserved for Future Use

A7. COIN TELEPHONE SERVICE

A7.4 Access Line Service For Payphone Service Provider Telephones (Cont'd)

A7.4.7 Payphone Service Provider Inmate Calling Service (PSPICS) (Cont'd)

- D.** (Cont'd)
3. Shall be arranged to block Directory Assistance calls.
 4. Unrestricted public telephone service may be provided at the administrator's request in a fully supervised location.
 5. Shall be arranged to allow only 0+ collect calls for local, intraLATA, and interLATA calls and to block all other calling including, but not limited to, local direct, third number, 1+ sent-paid, 0+ sent-paid, 0- sent-paid, 0-, 800, 900, 950, 911, and 101XXXX. Where, however, the customer-provided stations can block additional digit dialing after initial call set-up, 1+ long distance and seven digit local calling may be permitted. (C)
 6. May be arranged for seven digit sent-paid local calling and for 0+ collect calling for intraLATA, and interLATA calling.
 7. May be arranged to limit individual inmate calls to approved telephone numbers.
 8. May be arranged to block access to certain telephone numbers.
 9. At the request of the facility administrator, call detail information, such as date and time of call, duration of calls, and called and calling telephone numbers, may be furnished to the facility where prison authorities stipulate such information to be appropriate in preventing or identifying abuse or unlawful use of service and where the prison authorities stipulate that the provision of such information is not in violation of any federal, state or local laws, regulations or orders.
- E.** Rates and charges for access line service for PSPICS are provided in A7.4.5.
- F.** Except as modified herein, applicable terms, conditions and requirements as set for the elsewhere in A7.4 for customer-provided pay telephones will apply to PSPICS.
- G.** PSPICS subscribers may use dedicated or special access facilities for the purpose of carrying InterLATA or IntraLATA toll traffic for inmate facilities only. Local traffic must be routed to the Company. PSPICS subscribers using dedicated or special access facilities are still required to maintain the 3 to 1 line concentration ratio described in B. preceding.

A7.5 Reserved for Future Use

A7.6 Reserved for Future Use

A7.7 Reserved for Future Use

A7.8 (DELETED)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.1 General (Cont'd)

- D. This service is furnished subject to the availability of the 211 number.
- E. 211 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc).
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 211 at rates, terms and conditions as specified in Section A6.
- H. Access to 211 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 211 subscriber will not be completed.

- I. (DELETED)
- J. (DELETED)
- K. 211 will not provide calling number information in real time to the 211 subscriber. If the 211 subscriber needs this type of information, the 211 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 211 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 211 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.79.2 Service Requirements and Conditions

- A. All 211 providers must be certified by the State Budget and Control Board as directed in Section 1-11-770 of the South Carolina Code of Law. The State Budget and Control Board will allocate 211 numbers.

(C)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.79 211 Dialing Service (Cont'd)

A13.79.4 Rates and Charges

- A.** Application of Rates
 - 1. A Service Establishment charge shall apply per basic local calling area.
 - 2. 211 subscribers will pay the normal charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 211 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 - 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 - 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 Dialing Service, per central office switch within the basic calling area.
- B.** Charges applicable to the 211 Dialing Service Subscriber
 - 1. Service Establishment Charge

	Nonrecurring Charge	USOC
(a) Per Basic Local Calling Area	\$389.90	211ES
2. Central Office Activation		
(a) Per Central Office	150.00	211CC
3. Change of Point-to Number by Subscriber		
(a) Per Central Office	13.50	211AP

A13.80 711 Dialing Code for Telephone Relay Service (TRS)

A13.80.1 General

- A.** 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001
- B.** 711 is available from the Company in Company Territory only. To provide access to a 711 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- C.** This service is subject to the availability of the 711 dialing code.
- D.** 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E.** Limitations and use of service are as stated in Section A2.
- F.** Directory Listings may be provided for 711 at rates, terms and conditions as specified in Section A6.
- G.** Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.81 511 Dialing Service (Cont'd)

A13.81.1 General (Cont'd)

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Third-Party Billing *or* Collect Calls)
- Inmate Service
- 101XXXX
- Cellular - Type 2A

In addition, operator assisted calls to the 511 subscriber will not be completed.

I. The 511 subscriber is restricted from selling or transferring the 511 code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by:", and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13.81.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate the 511 code in the specified BLCAs based upon requirements and/or standards established by the FCC.

B. Within 30 days of the number assignment, the 511 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

If during this period, the 511 subscriber has failed to establish service or decides to discontinue service establishment, the 511 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.

C. The 511 subscriber, must prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is affected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate rates for the establishment of the new access arrangement.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.82 311 for Non-Emergency Municipal Use

A13.82.1 General

- A. 311 for Non-Emergency Municipal Use (“311”) is a three digit local dialing arrangement available in specified areas from BellSouth Telecommunications, Inc. (“Company”), for delivery of general information via voice grade facilities. The Federal Communications Commission (FCC) in CC Docket 92-105, assigned the 311 code for access to non-emergency police and other government agencies. The 311 subscriber must comply with any orders and rules pertaining to 311, adopted by the FCC in rulemaking proceeding CC Docket 92-105. Eligible customers that have already received 311 pursuant to the FCC requirements will be considered to be the assignee.
- B. 311 is available from the Company in Company Territory only. To provide access to 311 to end users in an independent company territory or to a Competitive Local Exchange Carriers (CLECs) end users per central office switch, the 311 subscriber must make appropriate arrangements with the independent company or CLEC serving that territory. The 311 subscriber should work separately with competing local providers to ascertain that its end user customers will be able to reach non-emergency police and other governmental agencies by dialing 311.
- C. 311 will be assigned to the subscriber on a central office-by-central office basis, as facilities permit. If central offices are merged, and a 311 “point-to” number exists in both central offices, the 311 subscriber who established 311 first in time will be entitled to retain the 311 “point-to” number in the merged central office.
- D. 311 for Non-Emergency Municipal Use is subject to the availability of 311 as an abbreviated dialing code and will be deployed by the Company on a “first come, first served” basis.
- E. 311 for Non-Emergency Municipal Use can be accessed via regular exchange access lines (by individual business lines, PBX trunks, etc.) unless such lines invoke N11 dialing restrictions or other customized dialing restrictions.
- F. Limitations and use of service as stated in Section A2. apply.
- G. Directory Listings may be provided for 311 for Non-Emergency Municipal Use at rates, terms and conditions as specified in Section A6.
- H. Access to 311 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A

In addition, operator assisted calls to the 311 subscriber will not be completed.
- I. The 311 subscriber is restricted from selling or transferring the 311 code to an unaffiliated entity without prior approval from the Company.
- J. An “affiliate” of a 311 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term “control” (including the terms “controlling”, “controlled by, and under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a 311 subscriber becomes an affiliate of or is acquired by another 311 subscriber through merger, acquisition, annexation or otherwise, then the affiliated subscribers must surrender all but one 311 number within 6 months of the merger or acquisition.
- K. 311 will not provide calling number information in real time to the 311 subscriber. If the 311 subscriber needs this type of information, the 311 subscriber must subscribe to a compatible Calling Number Identification service in A13. preceding.
- L. Calls to a disconnected 311 number will be routed to intercept announcement facilities for a maximum of 60 days, when the 311 subscriber is a Company subscriber. The announcement provided may refer the caller to another telephone number.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.83 811 Call Before You Dig Service

A13.83.1 General

- A. 811 Call Before You Dig Service ("811") is a three (3) digit local dialing arrangement used for the One Call Center. One call notification is a communication system established by operators of underground facilities and/or state governments to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

This service is provided pursuant to the Federal Communications Commission's (FCC's) Sixth Report and Order in CC Docket No. 92-105, which designated "811 as the national abbreviated dialing code to be used by state One Call notification systems for providing advanced notice of excavation activities to underground facility operators in compliance with the Pipeline Safety Improvement Act of 2002 (the Pipeline Safety Act)."

- B. Callers who dial 811 will be routed to the call center via the local 7 or 10 digit or a toll free "point-to" number selected by the One Call Center. There will be no charge to the end user dialing 811.
- C. Access to 811 is not available to the following:
- Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Third-Party Billing *or* Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular - Type 2A
 - Independent Telephone Companies (ICOs)

In addition, operator assisted calls to the 811 subscriber will not be completed.

- D. 811 will be assigned on a central office-by-central office basis, as facilities permit. 811 will be provided under the following conditions.
1. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant.
 2. Calls to a disconnected Public Dialing Service code (including 811) will be routed to intercept announcement facilities for a maximum of sixty (60) days. The announcement provided may refer the caller to another telephone number.
 3. Provision of recorded messages and/or announcements associated with 811 Call Before You Dig Service is the sole responsibility of the 811 subscriber.
 4. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this service. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

A13.83.2 Rates and Charges

- A. Application of Rates
1. 811 subscribers will pay the normal charges for their local exchange access arrangements (e.g., PBX trunks, Centrex Type Services, lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
 2. Applicable service order charges as specified in Section A4. will apply, in addition to the following rates.
 3. Suspension of 811 as covered in Section A2. is not applicable for this service.
 4. A Central Office Activation charge will apply per central office switch translated to the lead number.
 5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.1 Application

- A. This Guidebook applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of South Carolina where the respective rate centers of such points also are located in said State.

A18.2 General

- A. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.
- B. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in A18.5. following.

A18.3 Two-Point Service

A18.3.1 Service Between Land Wire Telephones

A. Classes Of Service

Service is offered on a Dial Station-to-Station, Operator Station-to-Station, or Person-to-Person basis. Charges for messages within these classes of service are based upon the day of the week and the time of the day when the connection is established. (C)

1. Dial Station-to-Station

- a. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.
- b. Dial type telephone communication denotes a call dialed and completed by the customer without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:
 - (1) Re-establish a call which has been interrupted after the called number has been reached or,
 - (2) Reach the called telephone number where facilities are not available for customer dial completion.
 - (3) Record the originating telephone number where no automatic recording equipment is available.
 - (4) Place a call for a calling party who identifies himself/herself as being visually or physically disabled and unable to dial the call due to the disability.
- c. Dial Station-to-Station rates do not apply on calls placed from a pay telephone.

2. Operator Station-to-Station and Person-to-Person (C)

- a. Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above. Operator Station-to-Station calls include station-to-station calls placed from a pay telephone.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

- A. Classes of Service (Cont'd)
 2. Operator Station-to-Station and Person-to-Person (Cont'd) (C)
 - b. Where the operator reaches the called telephone number where facilities are not available for dial completion. (C)
 - c. Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant.
- B. Rating of Messages
 1. Rates are quoted in terms of initial and additional increments.
 - a. The initial increment rates given in the basic rate table in H. following for calls originated from a residence class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional increment rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial increment.
 - b. The initial increment rates given in the basic rate table in H. following for calls originated from a business class of service are for the initial minute or any fraction thereof of a chargeable telephone connection. The additional increment rates given in the same table are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial increment.
 2. The time when connection is established, as provided in C. following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.
 3. In cases where a message begins in one rate period and ends in another, total charges for the connection time in each rate period are calculated, appropriate discounts are applied and the results for each rate period are totaled to obtain the total message charge. The charge for each increment of the message will be based on the rate period within which the increment begins.
 4. The basic rates for all classes of service are shown in H.1. following. Billing or operator surcharges as shown in H.2. following should be added to the basic charges for classes of service discussed in A.2. preceding.
 5. Discounts apply equally for all classes of service.
 6. Discounts do not apply to the surcharges shown in H.2. following.
 7. The applicable discount level for each rate period is shown in H.3. following.
 8. Total fractional amounts resulting from the application of the rates and the discounts to each message will be truncated and the lower whole cent will be billed.
 9. Messages which must be rated prior to or immediately after completion of the call (for deposit of coins or for quotation of charges) will be rated in full-minute increments. A fractional amount will be rated as a full minute.
- C. Timing of Messages
 1. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.
 2. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
 3. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.
 4. Chargeable time does not include time lost because of faults or defects in the service.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

D. Reversal Of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls except calls to which dial Station-to-Station rates apply. (C)
2. The regularly established rates apply.

E. Rates Applicable On Certain Holidays

1. New Year's, Independence Day, Labor Day, Thanksgiving and Christmas Holidays.
On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

F. Reserved for Future Use

G. Rates for Hearing or Speech Impaired Persons or users of the Relay South Carolina Center

1. Rates for certain MTS calls are reduced for a customer who meets the following requirements:
 - a. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
 - b. The customer uses a Text Telephone (TT) or other non-voice equipment for telecommunications.
 - c. The customer makes written application to the Company for the reduced MTS rates.
 - d. The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
 - e. The reduced rates specified in 4. following apply for all Dial Station-to-Station calls originated from the designated telephone number.
2. Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:
 - a. The agency or business provides a TT or other non-voice telecommunications equipment solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.
 - b. The agency or business makes written application to the Company for the reduced MTS rates.
 - c. The reduced rates are given as a credit on a subsequent bill.
 - d. The reduced rates specified in 4. following apply for all Dial Station-to-Station calls placed between TT's.
3. Rates for certain MTS calls are reduced for individuals equipped with TT's for communicating with hearing or speech impaired persons under the following conditions:
 - a. The customer uses a TT or other non-voice equipment for communicating with other TT's or non-voice equipment.
 - b. The customer makes written application to the Company for reduced MTS rates.
 - c. The reduced rates are given as a credit on a subsequent bill.
 - d. The reduced rates specified in 4. following apply for all Dial Station-to-Station calls placed between TT's.
4. All Dial Station-to-Station calls occurring on Monday through Friday during the period from 7:00 AM to, but not including, 6:00 PM will be discounted at 35 percent off the total Basic Rate Table charge in H following. All Dial Station-to-Station calls occurring on Monday through Friday during the period from 6:00 PM to, but not including, 7:00 AM will be discounted at 85 percent off the total Basic Rate Table charge. All Dial Station-to-Station calls occurring during the period from 6:00 PM on Friday to, but not including, 7:00 AM on Monday will be discounted at 85 percent off the total Basic Rate Table charge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rates and Charges (Cont'd)

2. Billing and Operator Surcharges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following classes of service.

(1) Station-to-Station

	Charge Per Call	USOC	
(a) (DELETED)			(C)
(b) Operator Assisted ^{1,2}	\$1.00	NA	
(2) Person-to-Person			
(a) Each ²	5.00	NA	

b. The following operator assisted long distance calls are exempt from the surcharges in a. preceding:

(1) A call placed by a customer dialing 0- and identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability.

(2) **(DELETED)** (D)

3. Discounts and Applicable Rate Periods

a. Discounts apply equally to all classes of service with total fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding.

(1) Residence

	Applicable Discounts							
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.	
7:00 AM	Full	Full	Full	Full	Full	Full	Full	
to 6:00 PM ³	Rate	Rate	Rate	Rate	Rate	Rate	Rate	
6:00 PM	Full	Full	Full	Full	Full	Full	Full	
to 7:00 AM ³	Rate	Rate	Rate	Rate	Rate	Rate	Rate	

Day rate period = Peak period = full rate

Off-Peak period = full rate

Note 1: These charges also apply to Directory Assistance calls.

Note 2: Calls dialed 0 - and 0 + from Access Line Service for Payphone Service Provider Telephones, excluding SmartLine service, must be alternately billed to an account other than the originating line.

Note 3: To, but not including.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.3 Two-Point Service (Cont'd)

A18.3.1 Service Between Land Wire Telephones (Cont'd)

H. Rates and Charges (Cont'd)

3. Discounts and Applicable Rate Periods (Cont'd)

a. Discounts apply equally to all classes of service with total fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding. (Cont'd)

(2) Business

	Applicable Discounts						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	Full	Full
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
6:00 PM	Full	Full	Full	Full	Full	Full	Full
to 7:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
Day rate period = Peak period = full rate							
Off-Peak period = full rate							

I. Operator Assisted Premium Plan

A premium is described as a commission applicable to all 0+ and 0- operator assisted calls and may be payable to subscribing customers based upon the Company's revenue generated by said calls. These calls must:

1. originate from a telephone line associated with the subscribing customer's account,
2. originate and terminate in the same LATA,
3. be carried and completed by the Company via Company facilities and
4. be billed by the Company.

(DELETED)

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

(D)

Note 1: To, but not including.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.13 Calling Plans - Saver Service

A18.13.1 Description of Service

- A. Saver service is a set of specially designed toll Optional Calling Plans applicable to intrastate long distance calls originated and terminated IntraState, IntraLATA.
- B. Individual message detail is included as part of this service.
- C. The service is offered in connection with outward customer dialed station-to-station calling plus station-to-station, person-to-person or collect calls which are billed to the customer's account. Saver service discounts only apply to the message toll rates associated with such calls. (C)
- D. The service is available to individual line, PBX, and Centrex Type Services Services.
- E. Two-Way WatsSaver service is offered in connection with outward dialed calling as described in C. preceding and with inward customer dialed station-to-station calling. By subscribing to Two-Way WatsSaver service, the customer agrees to be responsible for all outward toll calls (as described in C. preceding) and all incoming intrastate, intraLATA toll calls. The service is offered only where facilities and billing capabilities exist. (Reverse billing will not be applicable to inward dialed calls from customer provided public phones. In addition, reverse billing will apply only to inward dialed calls which originate and terminate within Company territory. When Two-Way WatsSaver service is available from other local exchange companies, reverse billing will apply for those exchanges.)

A18.13.2 General Terms and Conditions

- A. The service is not subject to concessions.
- B. A customer may subscribe to only one Section A18. Toll Optional Calling Plan.
- C. Except as otherwise stated, the minimum service period is one month.
- D. Suspension of the service is not allowed.

A18.13.3 Use of the Service

- A. Resale or shared use of Saver service is permitted. Use of the service is subject to terms and conditions in this Section and in Section A2., with the exceptions of A2.2.1.A. and A2.2.1.B. which restrict the use of service and prohibit payment to the customer by another for use of the service.
- B. The service is offered on an account basis only which would include the number of individual lines, PBX trunks or Centrex Type Services main station lines and network access registers in the account. Remote Call Forwarding (RCF) is also available with this service.

A18.13.4 Limitation of Service

- A. The service is not available for use with intraLATA only Outward WATS and combined Outward WATS in Section A19., Dormitory Communications Service, and Long Distance Trunk Service.

A18.13.5 Nonrecurring Charges

- A. Service charges as specified in Section A4. apply as appropriate.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.14 Toll Directory Assistance Call Completion Service

A18.14.1 Description of Service

- A. Toll Directory Assistance Call Completion (DACC) is an optional service provided to users of Toll Directory Assistance (DA) Service. When dialing (555-1212), Toll DA customers may choose to have the telephone number they are requesting dialed by the DA System.
- B. The service is available to Business and Residence customers except as limited in A18.14.4 following.
- C. Individual message detail is not included as a part of this service.
- D. The service is available only where billing and terminal capability exists.
- E. Customers may request blocking of DACC Calls originating from their telephone lines by contacting the local Company Business Office.

A18.14.2 General Terms and Conditions

- A. The service is not subject to concessions.

A18.14.3 Use of the Service

- A. The service is furnished subject to all applicable terms and conditions in section A2.

A18.14.4 Limitations of Service

- A. The service is not available for the following classes of service call categories:
 1. UniServ DA number requests
 2. Any Special Line Class Codes
 3. Alternately Billed Calls; e.g., Collect or Billed to Third Number
 4. Any PBX type customer who requires real-time notification of charges, i.e., HOBIC
 5. Calls from tandems where the end user cannot be identified
 6. Calls from the Company and COCOT Coin Stations

(C)

A18.14.5 Application of Charges and Exemptions

- A. The charges specified in A18.14.6 following will be applicable to all subscribers.
- B. Chargeable Calls
 1. For charging purposes, a DACC completed call is as defined in Section A1.

A18.14.6 Rates and Charges

- A. Service Charges
 - (1) Directory Assistance Call Completion Charge

(a) Charge Per Completed Call

Rate	USOC
\$.00	NA

A18.15 Reserved for Future Use

A18.16 Reserved for Future Use

A18.17 Reserved for Future Use

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.18 Easy Calling Plans

A18.18.1 Plan No. 1

A. Description of Service

1. Plan No. 1 is an optional calling plan that is available to residence customers only, subject to the criteria in B. following. Plan No. 1 allows all direct dialed sent paid (non-operator assisted) intrastate calls that originate and terminate in the customer's home Calling Zone/LATA to be rated at \$.10 per minute rather than the rate schedule shown in A18.3.1.H.

B. Limitations of Subscription

Plan No. 1 is only available to residential customers that meet one of the following criteria.

1. Averaged at least \$3.00 of intraLATA toll billing by the Company over the last three months.
2. Subscribe to Complete Choice service.

C. Application of Charges

1. The initial period for telephone connection between all points is thirty seconds. Additional periods are billed in one-tenth minute increments.
2. Time-of-day discounts specified in A18.3.1.H. do not apply to Plan No. 1 calls.
3. Plan No. 1 rates do not apply to the usage associated with other optional calling plans *or* operator assisted calls. (C)
4. Subscription to Plan No. 1 is on a per line basis.
5. Normal service charges specified in Section A4. do not apply for subscribing to this plan, or canceling subscription to this plan.
6. The new rate applies only to calls made after the service effective date for this plan.

D. Rates and Charges

1. Rates per increment of time

		Initial Thirty	Each Additional	
		Seconds	One-Tenth	
		Minutes	Minute	USOC
(a)	per call	All	\$.05	\$.01
				OC910

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.21 Custom Rate Plan

A18.21.1 Plan Details

A. Description of Service

1. Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial or Operator) or on a Person-to-Person basis. (C)
2. Individual message detail is included as part of this service.
3. This service is available only in exchanges served by the Company where facilities and billing capabilities exist.

B. Timing of Messages

1. Initial thirty second rates given in the rate schedule in E.3. following are for connections of thirty seconds or any fraction thereof. All additional one-tenth minute rates given in the rate schedule in E.3. following are for each additional one-tenth minute or any fraction thereof that the connection continues beyond the first thirty seconds.
2. The time at the beginning of each billing increment determines the applicable rate period for that billing increment. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
3. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier mobile radio system, or PBX system.
4. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
5. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
6. Chargeable time does not include time lost because of faults or defects in the service.

C. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls provided the charges are accepted at the called station.
2. The regularly established Operator Station-to-Station or Person-to-Person rates of A18.3.1.H.2 apply.

D. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day, and Labor Day, the holiday rate applicable is the discount rate in E.4. following.

E. Rates and Charges

1. There is no monthly recurring charge for this service.
2. Charges for each eligible message are determined as follows:
 - a. The initial billing increment for telephone connections between all points is thirty seconds. Additional billing increments are in one-tenth minute increments. Initial thirty second and additional one-tenth minute rates for all messages are specified in the Basic Rate Schedule Table in 3. following.
 - b. If any portion of a message occurs in the discount rate period, the Basic Rate Schedule charges are discounted, as specified in 4. following.
 - c. For any Operator Station-to-Station or Person-to-Person message, the applicable Billing and Operator Surcharges (C) specified in 5. following are added to the Basic Rate Schedule charge.

A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

A18.21 Custom Rate Plan (Cont'd)

A18.21.1 Plan Details (Cont'd)

E. Rates and Charges (Cont'd)

3. Basic Rate Schedule

a. The following table contains the initial thirty second and additional one-tenth minute rates for the Day rate period for all call classes. These rates are based on chargeable time (duration) of the message, as specified in B. preceding.

b. Basic Rate Schedule (Day Rate Period)

(1) Rate Mileage

	Initial	Additional One-Tenth Minute Each	
	Thirty	Or Fraction	
	Seconds	Thereof	USOC
	\$.05	\$.01	OSR20

(a) All distances

4. Rate Periods and Rate Discounts

a. Rate periods and rate discounts are described in the table following.

	Rates and Applicable Periods						
	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM to 6:00 PM ¹	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	50% Disc.	50% Disc.
6:00 PM to 7:00 AM ¹	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.	50% Disc.

b. Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

c. Discounts for the discount rate period are expressed as a percent reduction of the Basic Rate Schedule charges (in 3. preceding). The discount is applied to the total Basic Rate Schedule charge for that portion of a message occurring within the reduced rate period. When application of the discount results in a fractional charge, the amount will be rounded down to the lower cent.

d. No discount applies for that portion of a message occurring in the Day rate period.

e. When a message spans more than one rate period, total charges for the billing increments in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

5. Billing and Operator Surcharges

a. For station-to-station (Operator) and person-to-person messages, the applicable Billing and Operator Surcharges shown in A18.3.1.H.2. are in addition to the Basic Rate Schedule charge for that message. Discounts do not apply to the Billing and Operator Surcharges.

(C)

Note 1: To, but not including.

A42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

A42.1 ISDN - Business Service (IBS)

A42.1.1 General

- A.** ISDN - Business Service (IBS) will be offered under a Flat Rate Threshold Pricing Plan or a Usage Option Plan.
1. The Flat Rate Threshold Pricing plan allows up to 320 hours of use each month per DSL at the flat rate. Minutes of use rates will apply for all usage above the 320 hours per DSL threshold.
 2. Usage Option Plans will be available for various thresholds of local use only on National ISDN lines.
 - a. Usage Option Plan A - The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all calls terminated within the LATA. This plan is limited to outward only service.
 - b. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus the Extended Calling Area as described in Section A3.
 3. The following stipulations apply only when the IBS line from which the call originates subscribes to a Usage Option Plan.

Calls completed with operator assistance within the Basic Local Calling Area and Extended local calling area will be rated at the Usage Option Plan usage charges in addition to the appropriate Operator Assisted Local Call surcharges. Such calls are itemized on the subscriber's billing statement and are billed outside any applicable usage allowances or caps. (C)
 4. Reduced toll rates as specified in this Section will be applied to toll calls outside the Extended Local Calling Area but within the LATA for all calls billed to a IBS line subscribing to Usage Option Plan B. Operator assisted charges as specified in A3. apply to operator handled calls in addition to the usage charges specified. (T)

All IBS lines in an earning account must be in the same type Plan, i.e., all Usage Option Plan A's, Threshold, etc. Hunting between various types of plans will not be allowed.

A minimum service period of three months will be required on IBS lines whether established under a Flat Rate Threshold Pricing Plan or a Usage Option Plan. Termination Charges as defined herein will apply if the customer terminates or disconnects the service prior to fulfilling the three months period.

- B.** ISDN - Business Service (IBS) is a new intraLATA group of offerings supported by the Integrated Services Digital Network (ISDN) architecture. IBS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery, Calling Name Delivery, and Call Hold are included with this service. IBS is available where facilities permit.
- C.** IBS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.
- D.** IBS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.
- E.** B channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).