

**TARIFF DISTRIBUTION**

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PURPOSE: Decrease Operator Surcharge

<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
G003	24	0002
G018	4.0.1	0002

**A3. BASIC LOCAL EXCHANGE SERVICE**

**A3.8 Operator Assisted Local Calls**

**A3.8.1 Operator Assistance Charges**

- A. All types of local exchange service have local calling areas as specified in A3.4 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a message rate basis (charges based on the number of calls), or on a measured service basis (charges based on a combination of one or more measured service rating elements).
- B. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.
  - 1. Station-to-Station

	<b>Charge Per Call</b>	<b>USOC</b>	
(a) Customer Dialed Calling Card <sup>1,2</sup>	<b>\$ 1.00</b>	<b>NA</b>	
(b) Operator Services Assisted <sup>1,2</sup>	<b>1.00</b>	<b>NA</b>	(R)
2. Person-to-Person			
(a) Each <sup>2</sup>	<b>5.00</b>	<b>NA</b>	
3. Zero Minus Charge <sup>3</sup>			
(a) Provision of Area Code, Place Name (in what Area Code is a city or exchange), Ring Back (caller wants call back to test whether equipment connected to his line "rings" when outside caller dials his number), Operator Dialing of 800, 888, 877, 866 and 855 numbers on the caller's behalf; each request (one request per call)	<b>1.25</b>	<b>NA</b>	

- D. The following Operator Assisted Local Calls are exempt from the service charge:
  - 1. Calls to designated Company numbers for official telephone business.
  - 2. Emergency calls to recognizable authorized civil agencies.
  - 3. Those cases where a Company operator provides assistance to:
    - a. Reestablish a call which has been interrupted after the called number has been reached.
    - b. Reach the called telephone number where facility problems prevent customer dial completion.
    - c. A call placed by a customer dialing 0- and identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability.
    - d. A call placed by a residence customer dialing 0+ and identified as being a certified visually or physically disabled customer through the use of the customer's Calling Card.

**A3.8.2 Operator Assisted Premium Plan**

- A. A premium is defined as a commission applicable to surcharge revenue associated with local operator assisted call requests sent to the Company by the customer. Such premiums may be payable to subscribing customers based on the Company's surcharge revenue generated by said calls. These calls must:
  - 1. originate from a telephone line associated with the customer's account,
  - 2. originated and terminate in the same Basic Local Calling Area,
  - 3. be carried and completed by the Company via Company facilities and
  - 4. be billed by the Company.

In the event the Company billing records used to determine the premiums are destroyed or lost, the Company shall not be liable for payments of premiums on such lost data.

**Note 1:** These charges also apply to Directory Assistance calls.

**Note 2:** Calls dialed 0 - and 0 + from Access Line Service for Payphone Service Providers, excluding SmartLine service, must be alternately billed to an account other than the originating line.

**Note 3:** Applies when customer dials zero and no other digits from a local exchange wireline, requests and receives service as described. This charge is not applied to requests originating from payphones or wireless.

**A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE**

**A18.3 Two-Point Service (Cont'd)**

**A18.3.1 Service Between Land Wire Telephones (Cont'd)**

**H. Rates and Charges (Cont'd)**

2. Billing and Operator Surcharges

a. The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following classes of service.

(1) Station-to-Station

	<b>Charge Per Call</b>	<b>USOC</b>	
(a) Customer Dialed Calling Card <sup>1,2</sup>	\$ 1.00	NA	
(b) Operator Assisted <sup>1,2</sup>	1.00	NA	(R)
(2) Person-to-Person			
(a) Each <sup>2</sup>	5.00	NA	

b. The following operator assisted long distance calls are exempt from the surcharges in a. preceding:

- (1) A call placed by a customer dialing 0- and identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability.
- (2) A call placed by a customer dialing 0+ and identified as being a certified visually or physically disabled customer through the use of the customer's Calling Card.

3. Discounts and Applicable Rate Periods

a. Discounts apply equally to all classes of service with total fractional amounts rounded down to the lower cent. Discounts do not apply to surcharges shown in 2. preceding.

(1) Residence

	<b>Applicable Discounts</b>						
	<b>Mon.</b>	<b>Tues.</b>	<b>Wed.</b>	<b>Thur.</b>	<b>Fri.</b>	<b>Sat.</b>	<b>Sun.</b>
7:00 AM	Full	Full	Full	Full	Full	Full	Full
to 6:00 PM <sup>3</sup>	Rate	Rate	Rate	Rate	Rate	Rate	Rate
6:00 PM	Full	Full	Full	Full	Full	Full	Full
to 7:00 AM <sup>3</sup>	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day rate period = Peak period = full rate

Off-Peak period = full rate

**Note 1:** These charges also apply to Directory Assistance calls.

**Note 2:** Calls dialed 0 - and 0 + from Access Line Service for Payphone Service Provider Telephones, excluding SmartLine service, must be alternately billed to an account other than the originating line.

**Note 3:** To, but not including.