

TARIFF DISTRIBUTION

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TYPE OF DISTRIBUTION: Approved

PURPOSE: With this project, we will be obsoleting Warm Line Service

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A3. BASIC LOCAL EXCHANGE SERVICE

A3.47 AT&T Business Local Calling (BLC)

A3.47.1 Description

AT&T Business Local Calling (BLC) is an optional business package that provides multiple line option packages which include varying combinations of a network access line, unlimited local usage, select calling features and hunting/grouping service (optional). Additional calling feature options are also available.

A3.47.2 Terms and Conditions

- A. AT&T Business Local Calling is available to business customers who agree to a 12-Month, 24-Month, or 36-Month term and who commit to the line option packages and prices as shown in A3.47.6 following. Customers may also subscribe to AT&T Business Local Calling on a Month-to-Month basis at prices as shown in A3.47.6 following. Effective July 1, 2013, eligible customers may also subscribe to a 6-Month term as defined in A3.47.2.T following.
- B. AT&T Business Local Calling is not available on Foreign Exchange Service, WATS access lines, PBX Trunks, Centrex, ISDN, PRI, 800/900 Service, Hot Line, Warm Line¹ or Coin Services. (C)
- C. AT&T Business Local Calling is only available where facilities and equipment permit.
- D. All lines in an AT&T Business Local Calling account must be subscribed to a line option package as listed in A3.47.6 following. Multiple options per account are permissible.
- E. Lines subscribed to AT&T Business Local Calling cannot be subscribed to any other optional local calling plan.
- F. An AT&T Business Local Calling plan is not transferable to, nor may it be assumed by, a customer or customers other than the customer of record.
- G. Volume Price Level rates as listed in A3.47.6 will apply for the life of the term plan based on the number of lines subscribed to on the initial order.
- H. AT&T Business Local Calling line option packages contain certain core components as well as a variety of optional components. Optional components are included in the AT&T Business Local Calling line option prices and are activated at the customer's discretion. There is no reduction in price for any optional feature not activated. Optional features selected for activation by the customer are provided on a per line basis. Core components are not optional and cannot be removed from the package.
- I. Certain standalone calling features not designated as either core or optional components in any line option package may be added on an a la carte basis at the rate listed in A3.47.6 following. These standalone calling features are limited to Three-Way Calling, Call Forwarding Variable, Remote Access Call Forwarding Variable, Call Waiting, Speed Calling 30, Repeat Dialing, Call Return, and Call Block. Other standalone features may be added on an a la carte basis at their individual rates listed in the Guidebook.
- J. A customer may subscribe to multiple agreements for AT&T Business Local Calling at the same time, but a telephone number may only be included under one agreement.
- K. There is no nonrecurring service charge or set-up charge to establish an AT&T Business Local Calling account.
- L. Customers will receive a waiver of normally applicable service ordering and Line Connection nonrecurring charges (NRCs) associated with the establishment of all local exchange access lines that are subscribed to AT&T Business Local Calling, as well as a waiver of NRCs, if applicable, associated with calling features ordered at the time of initial subscription to AT&T Business Local Calling. Service charges associated with changing to/from hunting service, if applicable, will also be waived for AT&T Business Local Calling customers. Standard NRCs will apply to standalone features added to an existing AT&T Business Local Calling account when such features are added subsequent to the initial subscription. This waiver of NRCs is not applicable for customers subscribing to a Month-to-Month plan or to the 6-Month term with option to re-subscribe, or when moving or transferring their telephone service as described in A3.47.2.Q following.
- M. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month oral agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options prior to the expiration of each 12-month term. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the rates established in the first 12-month term for both successive 12-month terms.
- N. Applicable local, state, and federal charges; taxes; 911 fees; and the End User Common Line charge are in addition to the line option prices listed in A3.47.6 following.

Note 1: Effective April 22, 2014, Warm Line Service is obsolete, see Section A113.

(N)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.55 Reserved for Future Use

A13.56 Hot Line Service

A13.56.1 General

- A. Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another predetermined line in the circuit switched network. When the customer's instrument goes off-hook, a switched connection is set up without any further customer action. The predetermined number is selected by the customer at the time service is established and can be changed only via service order.
- B. Hot Line Service may be used only in connection with individual line service.
- C. Hot Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

A13.56.2 Rates and Charges

A. Hot Line Service

The rates and charges for this service are in addition to the monthly and Service Charges for individual line service found in Sections A3. and A4., respectively.

1. Per Individual Line

	Nonrecurring Charge	Monthly Rate	USOC
(a) Residence	\$2.00	\$.50	HLS
(b) Business	2.00	1.00	HLS

A13.57 Warm Line Service (*Obsoleted, See Section A113*)

(O)

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.57 Warm Line Service (*Obsoleted, See Section A113*) (Cont'd)

(O)

**A13.58 Uniform Access Number (UAN) for LATA-wide Service
(*Obsoleted, See Section A113*)**

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

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(M)

A113. OBSOLETE SERVICE OFFERINGS - MISCELLANEOUS SERVICE ARRANGEMENTS

A113.57 Warm Line Service¹

(T)(M)

A113.57.1 General

(O)

- A. Warm Line Service provides a *business* customer who has basic exchange line service with time delayed automatic dialing capability. When the customer goes off-hook and initiates dialing within the time delay period (0-20 seconds), the call proceeds normally as dialed. If dialing does not commence within the time delay period, a predetermined number is automatically dialed. The predetermined number and time delay period are selected by the customer at the time service is established and can be changed only via service order. (T)(O)
- B. Warm Line Service may be used only in connection with individual line service. (O)
- C. Warm Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities. (O)

A113.57.2 Rates and Charges

(O)

- A. Warm Line Service (O)
 - The rates and charges for this service are in addition to the monthly and Service Charges for individual line service found in Sections A3. and A4., respectively. (O)
 - 1. Per Individual Line (O)

	Nonrecurring Charge	Monthly Rate	USOC WLS	
(a) Business	\$25.00	\$1.00		(T)(O)

Note 1: Effective April 22, 2014, Warm Line Service is obsoleted for business customers and withdrawn for residential customers. (N)

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