
SECTION 3 – CONTRACT SERVICES

- 3.1 Reserved for future use
- 3.2 Cancellation Charges for DVA 6-Pack, DVA 12-Pack Service, and Primary Rate Interface—Integrated Services Digital Network (T)
 - 3.2.1 If the Customer cancels Service more than three (3) business days after the Customer Commitment Date but before installation and successful end-to-end testing, a Service Order cancellation charge applies. The Service Order cancellation charge is per Service.
 - 3.2.2 If the Customer cancels Service which involves special construction or where special arrangements of facilities or equipment have commenced before Company receives a cancellation notice, a charge equal to the costs incurred by Company applies in addition to the Service Order cancellation charge.
 - 3.2.3 For orders cancelled two (2) days or less before the Service due date, the request will be treated as a disconnect. Applicable termination charges apply.