

VOICE PRODUCT REFERENCE AND PRICING GUIDEBOOK FOR
INTEREXCHANGE, INTERSTATE, AND INTERNATIONAL SERVICES

SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
SWITCHED SERVICES – GRANDFATHERED PLANS

3.4 Outbound Services – Switched Access

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services

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3.4.3 Consumer Outbound Services (continued)

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3.4.3 Consumer Outbound Services (continued)

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3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Simple Solutions ® 100 Block of Time¹ formerly known as Simple Solutions Block of Time 100

¹This service is no longer available to new Customers or to existing Customers at new locations effective October 30, 2002

- .1 This Service is an outbound only long distance optional calling plan. Customers subscribing to Simple Solutions Block of Time 100 will be LEC-billed or CLEC-billed as appropriate. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by the Company or an Affiliate of the Company: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Guidebook; (3) subscribe to an The Company or an Affiliate of the Company Group B Large Package as defined in Section 1 of this Guidebook; and (4) request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .2 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .3 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a MRC, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Grandfathered Plans Section 4 for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .4 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .5 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Fallback unless the Customer selects an alternative optional calling plan. If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to Fallback unless the Customer selects an alternative optional calling plan. If the Customer is moved to Fallback, the rates and charges associated with the Fallback plan will apply.

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Block of Time: 30 Minutes¹

¹This service is no longer available to new Customers or to existing Customers at new locations effective May 1, 2002

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Customers subscribing to Block of Time: 30 Minutes will be LEC-billed. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of interstate Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .4 For a specified MRC, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.
- .5 For a MRC, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Grandfathered Plans Section 4 of this Guidebook for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .8 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .9 Customers subscribing to Consumer Long Distance Winback II will be LEC-billed or CLEC billed as appropriate.
- .10 If the Customer cancels (a) CallerID Name and Number, (b) Call Waiting or (c) The Message Center™, Voice Mail Plus™ or CallNotes Plus, the Company will move the Customer to the optional calling plan, Fallback unless the Customer selects an alternative optional calling plan. The rate will take effect on the date the Service is moved to Fallback.

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3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) PLATINUM PLANS - TERMS

- .1 Platinum Plans are outbound only Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. These Services are established at the BTN level. If a Customer selects a different Service or price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Platinum Plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to one of the Platinum Plans for the provision of interstate service and InterLATA intrastate Service for 1+ outbound direct dialed calls;
 - .c subscribe to a minimum of one product, service or feature from the Company's or an Affiliate of the Company's Group C Large Package as defined in Section 1 of this Guidebook at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .d subscribe to an access line service the Company or an Affiliate of the Company;
 - .e subscribe to AT&T Internet Services' AT&T DSL Internet access service, AT&T Dial Up Internet access service or AT&T High Speed Internet Access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .f subscribe to any national or home service plan of AT&T Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .g request to be provisioned under this Service;
 - .h maintain a minimum of one product, service or feature from the Company's or an Affiliate of the Company's Group C Large Package as defined in Section 1 of this Guidebook;
 - .i maintain AT&T Internet Services' AT&T DSL Internet access service, AT&T Dial Up internet access service or AT&T High Speed Internet Access service;
 - .j maintain any national or home service plan of AT&T Wireless;
 - .k provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans; and
 - .l limit the use of Service to that which is of a standard, domestic, residential nature; and

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3.4.3 Consumer Outbound Services (continued)

(P) PLATINUM PLANS – TERMS (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company Affiliate companies listed in shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Fallback and the rates associated with Fallback will apply.
- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Fallback and the rates associated with Fallback will apply.
- .4 For a specified MRC, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 Depending on the rate option selected by the Customer, block of time plans are available for night/weekend (off-peak) calling and anytime calling. The night/weekend or off-peak rate period is from 9:00 p.m. to but not including 7:00 a.m. Monday through Friday and 9:00 p.m. Friday to but not including 7:00 a.m. Monday.
- .6 Total monthly usage in a given block of time is determined by measuring each call individually and rounding the call to the next full minute on a per-call basis. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

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(T) 500 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. Calls occurring in the off-peak rate period are block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

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(V) 500 Block of Time Platinum and Unlimited Nights & Weekends¹

For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Grandfathered Plans Section 4 of this Guidebook for the per minute rate after the block of anytime minutes has been used.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective July 1, 2003.

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(AC) 250 Block of Time Platinum¹

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For a MRC, the Customers that elect Option 1 receive a 300 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling anytime minutes; whereas Customers that elect Option 2 receive a 300 MOU (block) of one plus (1+) interstate Direct-Dialed calling anytime minutes. Option 2 is limited to Customers whose intrastate add-on service provided with this optional calling plan is billed on a per minute basis and is not included in the block of time. See Grandfathered Plans Section 4 of this Guidebook for the per minute rate after the block of time has been used.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective July 1, 2003.

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(AD) 400 Block of Time Platinum¹

For a MRC, the Customers that elect Option 1 receive a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling anytime minutes; whereas Customers that elect Option 2 receive a 400 MOU (block) of one plus (1+) interstate Direct-Dialed calling anytime minutes. Option 2 is limited to Customers whose intrastate add-on service provided with this optional calling plan is billed on a per minute basis and is not included in the block of time. See Grandfathered Plans Section 4 of this Guidebook for the per minute rate after the block of time has been used.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective July 1, 2003.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective January 16, 2006.

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(BF) Fallback I¹

- .1 Fallback is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of interstate calling. See Grandfathered Plans Section 4 of this Guidebook for rates and charges.
- .2 This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. Fallback is also available to Customers that initially subscribe to other optional calling plans of the Company and the Customer fails to maintain the requirements of that Service offering. The description of the other optional calling plan describes the terms and conditions under which the Customer will be moved to Fallback.
- .3 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹This Service is no longer available to new Customers or existing customers at new locations effective July 1, 2005.

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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(BU) Reserved for future use

(BV) Reserved for future use

(BW) Reserved for future use

(BX) Reserved for future use

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(CE) California Saver¹

.1 This plan is an outbound interstate flat rate long distance plan.

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.2 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Fallback.

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.3 Customers who cancel or discontinue the Company's Service or any of the qualifying services or features or whose Service is refused, cancelled or discontinued by an Affiliated LEC or Affiliated CLEC shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Fallback.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective July 1, 2003.

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3.4 Outbound Services – Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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3.6 AT&T Long Distance Toll FreeSM Services

3.6.1 Switched Access

(A) Consumer

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3.6 AT&T Long Distance Toll FreeSM Services

3.6.1 Switched Access (continued)

(A) Consumer (continued)

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3.7 Custom Business Services

3.7.1 High Volume Calling¹

(A) High Volume Calling is a custom combination Flat Rate optional pricing plan.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective August 1, 2003.

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(B) MACs and Term Plan Agreements

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- .1 Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
- .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
- .3 At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Grandfathered Section 4.7 of this Guidebook.

See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

¹This Service is no longer available to new Customers or to existing Customers at new locations effective August 1, 2003.

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(C) Rating Inbound and Outbound Calls Billed

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- .1 The Customer's usage rate for each call is based on whether the call is outbound or inbound TFS; (2) the Customer's MMC or MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective August 1, 2003.

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3.7 Custom Business Services (continued)

3.7.1 High Volume Calling¹ (continued)

(D) Billing Increments

.1 For Customers with a MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds. For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

.2 Per Call Charges

For per call charges, see Section 4.1.1 (B) .2 of this Guidebook.

(E) Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

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¹This Service is no longer available to new Customers or to existing Customers at new locations effective August 1, 2003.

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

3.7.2 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

3.7.3 Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.3 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

3.7.3 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

3.7.8 Business Long Distance 50¹

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- (A) Business Long Distance 50 is a custom combination inbound and outbound flat rate at optional pricing plan available to Business Customers that:

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- (B) For Customers who committed to an MMC and subscribe to service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current month-to-month rates as defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.9 AT&T Business Calling \$15¹ (formerly Business Domestic Saver 15)

- (A) AT&T Business Calling \$15 is a custom combination inbound and outbound Flat Rate optional pricing plan. (D)
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- (B) For Customers on a month-to-month basis, outbound and TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers on a 1-year or 2-year term plan with an MMC, outbound and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4 Grandfathered Plans. (D)
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¹This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

3.7.12 AT&T Business Unlimited CallingSM IV

AVAILABILITY:

This plan is no longer available to new customers effective August 12, 2015. Existing Customers may keep this plan until: (a) they move locations and/or; (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

(A) AT&T Business Unlimited CallingSM IV is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan

(B) Inbound Switched TFS are not included in the unlimited MOUs. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS per minute rates associated with this plan are subject to change with prior notification to the customer. See Section 4 – Grandfathered Plans of this Guidebook for inbound TFS rates associated with this plan.

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(C) Term Agreement

.1 1-Year term agreements are oral agreements and do not require a signature.

.2 The term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Section 4.7.20 of this Guidebook.

This plan will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-renewal; whichever occurs first

.3 The Customer is under no obligation to re-subscribe to this plan after completion of the initial or any renewal term period.

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3.7 Custom Business Services (continued)

3.7.12 AT&T Business Unlimited CallingSM IV¹ (continued) (C/1)

(D) Restrictions (C/1)

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan. (1)

(E) If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business CallingSM Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business CallingSM Monthly, the rates associated with AT&T Business CallingSM Monthly will apply in lieu of the rates associated with this plan. (C/1)
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(F) Call Detail Suppression (C/1)

Call Detail Suppression is an optional feature that provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can receive the itemized call detail of their zero-rated calls, for up to twenty-four (24) previous months' bills, at no charge. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge. (1)

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3.7 Custom Business Services (continued)

3.7.12 AT&T Business Unlimited CallingSM IV¹ (continued)

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(G) Early Termination Fee/Under Utilization Fee (ETF/UUF)

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- .1 Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

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Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

- .2 The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.

- .3 The Company will adjust to zero any ETF/UUF when:

- .a the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
- .b the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term

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3.7 Custom Business Services (continued)

3.7.13 Business Long Distance 100¹

(A) Business Long Distance 100 is a custom combination inbound and outbound flat rate optional pricing plan.

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(B) Customers on a month-to-month basis, outbound calls and inbound TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For Customers on a 1-year or 2-year term plan with an MMC, outbound and TFS calls and calls billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current month-to-month rates as defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.14 Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.15 Reserved for Future Use

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VOICE PRODUCT REFERENCE AND PRICING GUIDEBOOK FOR
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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
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3.7 Custom Business Services (continued)

3.7.16 Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.17 Reserved for Future Use

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VOICE PRODUCT REFERENCE AND PRICING GUIDEBOOK FOR
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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
SWITCHED SERVICES – GRANDFATHERED PLANS

3.7 Custom Business Services (continued)

3.7.18 Block of Time II Term Agreement Plans

- (A) Block of Time II Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. See Section
- (B) The Block of Time II Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer.
- (C) Reserved for Future Use
- (D) Term Agreements

.1 1-Year and 2-Year Term Agreements will not automatically renew. On the first day after the initial or renewal term has expired, the Customer will be billed on a month-to-month basis at the out of term rates defined in Grandfathered Section 4.7.24 of this Guidebook for the selected Block of Time Term Agreement rate option. (C)

.2 The selected Block of Time II Term Agreement rate option will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time II Term Agreement rate option to new Customers or to existing Customers moving to new locations; or (d) the Company notifies the Customer that the selected Block of Time II Term Agreement rate option is no longer available for auto-renewal; whichever occurs first. (C)

(E) Early Termination Fee/Under Utilization Fee (ETF/UUF)

.1 Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

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3.7 Custom Business Services (continued)

3.7.18 Block of Time II Term Agreement Plans (continued)

(E) Early Termination Fee/Under Utilization Fee (ETF/UUF) (continued)

- .2 The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
- .3 The Company will adjust to zero any ETF/UUF when: (a) the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or (b) the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

(F) Grandfathered Rate Options

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.1 AT&T Business Block of TimeSM 200 II^{1,2}

(C/1)

For a MRC the Customer receives a 200 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. See Section 4 Grandfathered Plans for the per-minute rate after the block of time has been used.

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.2 AT&T Business Block of TimeSM 500, II^{3,4}

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For an MRC specified in Grandfathered Section 4 of this Guidebook, the Customer receives a 500 block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound toll free service calls. See Section Grandfathered Section 4 of this Guidebook for the per-minute rate after the block of time has been used.

¹This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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²Effective September 24, 2014, one (1) year term agreements will no longer auto-renew. Existing Customers who continue to subscribe to this rate option at the end of their current one (1) year term will be billed at the out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.

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³This rate option is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

(C)

⁴Effective September 12, 2016 one (1) Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this rate option at the end of their current one (1) year term will be billed at this rate options then current out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.18 Block of Time II Term Agreement Plans (continued)

(F) Grandfathered Rate Options (continued)

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|----|--|--|----------------------|
| .3 | AT&T Business Block of Time SM 700 II ¹ | This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.24 (B) of this Guidebook, the Customer receives a 700 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.24 (B) of this Guidebook for the per-minute rate after the block of time has been used. | /2//4/
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| .4 | AT&T Business Block of Time SM 1200 II ¹ | This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.24 (C) of this Guidebook, the Customer receives a 1200 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.24 (C) of this Guidebook for the per-minute rate after the block of time has been used. | (C)
(C)
/2/ |
| .5 | AT&T Business Block of Time SM 2500 II ¹ | This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Section 4.7.24 (D) of this Guidebook, the Customer receives a 2500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.24 (D) of this Guidebook for the per-minute rate after the block of time has been used.

time has been used. | /3/
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(C) |
| .6 | AT&T Business Block of Time SM 250 II ¹ | This rate option is available for a 1-Year term agreement. For the MRC specified in Section 4.7.24 (E) of this Guidebook, the Customer receives a 250 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.7.24 (E) of this Guidebook for the per-minute rate after the block of time has been used. | (C)
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¹This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, Customers will be billed on a month-to-month basis at the out of term rates and charges as defined above for the selected Block of Time Term Agreement rate option. (N)

/2/ Material previously appeared on Page 52.2.

/3/ Material previously appeared on Page 53.

/4/ Material now appears on Page 91 in this section.

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
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3.7 Custom Business Services (continued)

3.7.19 Block of Time III Term Agreement Plans¹

(C)/2/3/

- (A) Block of Time III Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. These plans are established at the BTN level. Aggregation of multiple BTNS is not available with these plans. If the selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.
- (B) Unless otherwise specified in the rate options defined in Section 3.7.19(L), Block of Time III Term Agreement Plans are available to new or existing Business Customers who:
- .1 meet one of the following: (a) have previously subscribed to local dial tone Service of an Affiliate ILEC¹ of the Company and have cancelled that Service; or (b) are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliate ILECs¹ of the Company and are now moving dial tone services from the competitor to the Affiliate ILEC¹
 - .2 utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
 - .3 subscribe to access line* from an Affiliate of the Company that operates in whole or in part as an AT&T ILEC;
 - .4 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line*, and may also subscribe to the Company's TFS for inbound long distance calling;
 - .5 commit to subscribe to a Block of Time III Term Agreement rate option for a (1), two (2), or three (3) year term agreement as defined in Section 3.7.19 (L).1 through Section 3.7.19(L).4, of this Guidebook
 - .6 specify at the time of ordering if the MOUs are to be used for outbound calling, or both outbound and inbound TFS calling; and
 - .7 request to be provisioned under this plan.
- (C) Customers may subscribe to a Block of Time III Term Agreement rate option for outbound Service only or for both outbound and inbound TFS. Where a Customer subscribes to TFS, inbound toll free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 3.6 of this Guidebook for optional features, rules and regulations, and general information regarding TFS

*This Service not offered out of this Guidebook

¹Effective August 31, 2021, the AT&T Business Block of TimeSM 700, 1200, 2500, 5000 III Term Agreement plans will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for these plans will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and rate will apply.

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/2/ Material now appears on Page 102 in this Grandfathered Section 3.

(N)

/3/ Material formerly appeared on Section 3 on Pages 54 and 55.

(N)

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3.7 Custom Business Services (continued)

3.7.19 Block of Time III Term Agreement Plans (continued)

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- (D) Each Block of Time III Term Agreement rate option provides the Customer a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- (E) Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- (F) The Block of Time III Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to the selected Block of Time II Term Agreement rate option will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to a Block of Time II Term Agreement option in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- (G) Reserved for Future Use
- (H) Term Agreements
 - .1 1-Year term agreements are oral agreements and do not require a signed agreement.
 - .2 2-Year agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of the 1-Year term agreement. (C)
 - .3 If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer. (C)

/1/ Material now appears on Page 103 in this Grandfathered Section 3.

(N)

/2/ Material formerly appeared in Section 3 on Page 55.

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3.7 Custom Business Services (continued)

3.7.19 Block of Time III Term Agreement Plans

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(H) Term Agreements (continued)

.4 Term Renewals

.a 1-Year Term Agreements

Unless otherwise indicated in this Guidebook, 1-Year term agreements for the selected Block of Time III Term Agreement rate option will not automatically renew after the initial or any renewal term has expired. Upon expiration of the term agreement the out of term month-to-month charge and per minute rate for the selected Block of Time III Term Agreement rate option will apply as defined in Grandfathered Section 4.7.19 of this Guidebook.

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.b 2-Year Agreements

2-Year term agreements for the selected Block of Time III Term Agreement rate option are not available for renewal and will not automatically renew after the initial or any renewal term. Upon expiration of the initial or renewal term, the out of term month-to-month charge and per-minute usage rate will apply for the selected Block of Time III Term Agreement rate option as defined in Grandfathered Section 4.7.19 of this Guidebook.

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The selected Block of Time III Term Agreement rate option will remain in effect until: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time III Term Agreement rate option to new Customers or existing Customers moving to new locations; or (d) the Company notifies the Customer the selected Block of Time III Term Agreement rate option is no longer available for auto-renewal; whichever occurs first.

.5 The Customer is under no obligation to re-subscribe to the selected Block Of Time III Term Agreement rate option after completion of the initial or any renewal term period.

(I) Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.19 Block of Time III Term Agreement Plans (continued)

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(J) Early Termination Fee/Under Utilization Fee (ETF/UUF)

- .1 Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

- .2 The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.

- .3 The Company will adjust to zero any ETF/UUF when:

- .a the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
- .b the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

(K) Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.19 Block of Time III Term Agreement Plans (continued)

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(L) Rate Options

.1 AT&T Business Block of TimeSM 700 III

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Grandfathered Section 4.7.19 of this Guidebook, the Customer receives a 700 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. See Grandfathered Section 4.7.19 of this Guidebook for the per minute rate after the block of time has been used. (C)

.2 AT&T Business Block of TimeSM 1200 III

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Grandfathered Section 4.7.19 of this Guidebook, the Customer receives a 1200 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. See Grandfathered Section 4.7.19 of this Guidebook for the per minute rate after the block of time has been used. (C)

.3 AT&T Business Block of TimeSM 2500 III

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Grandfathered Section 4.7.19 of this Guidebook, the Customer receives a 2500 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. See Grandfathered Section 4.7.19 of this Guidebook for the per minute rate after the block of time has been used. (C)

.4 AT&T Business Block of TimeSM 5000 III

This rate option is available for a 1-Year or 2-Year term agreement. For the MRC specified in Grandfathered Section 4.7.19 of this Guidebook, the Customer receives a 5000 minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. See Grandfathered Section 4.7.19 of this Guidebook for the per minute rate after the block of time has been used. (C)

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3.7 Custom Business Services (continued)

3.7.20 Reserved for Future Use

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3.7.21 Business Domestic Saver 15 Connections 2 Service¹

(A) Business Domestic Saver 15 Connections 2 Service is a custom combination inbound, outbound, flat rate optional calling plan.

¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates as defined in Section 4 – Grandfathered Plans of this Guidebook.

/2/ Material formerly appeared in Grandfathered Section 3 on Page 92.

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3.7 Custom Business Services (continued)

3.7.21 Business Domestic Saver 15 Connections 2 Service¹ (continued)

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(B) Outbound calls and TFS are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 4 – Grandfathered Plans of this Guidebook.

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(C) If the Customer fails to maintain the products or services for this plan, the Customer will no longer qualify for this plan and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges associated with Business Domestic Saver 15 will apply in lieu of the for this plan.

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If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.9.7 of this Guidebook. 3.7

¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates as defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

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3.7 Custom Business Services (continued)

3.7.22 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

3.7.23 Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.23 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1¹

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- (A) Business Domestic Saver 15 Connections 1 Service is a custom combination inbound, outbound flat rate service.

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¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates.

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3.7 Custom Business Services (continued)

3.7.24 Business Domestic Saver 15 Connections 1¹(continued)

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(B) Outbound calls and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

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(C) If the Customer fails to maintain the products or services for this plan the Customer will no longer qualify for this plan and will be moved to Business Domestic Saver 15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to Business Domestic Saver 15, the rates and charges associated with Business Domestic Saver 15 will apply.

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If the Customer is moved to Business Domestic Saver 15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.9.7 of this Guidebook

¹This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates.

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3.7 Custom Business Services (continued)

3.7.25 AT&T Business Unlimited CallingSM V¹

/3/

- (A) This plan is an outbound calling and optional inbound Switched TFS long distance calling unlimited calling plan.
- (B) Inbound Switched TFS calls are not included in the unlimited MOUs. TFS s are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS charges associated with this plan are subject to change with prior notification to the customer.
- (C) Term Agreement
- .1 1-Year term² agreements are oral agreements and do not require a signature.
 - .2 The term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Grandfathered Section 4 of this Guidebook.

This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; whichever occurs first
 - .3 The Customer is under no obligation to re-subscribe to this plan after completion the term period.
- (D) Restrictions
This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of durations of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

¹This plan is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

²Effective September 12, 2016 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.

/3/ Material formerly appeared in Grandfathered Section 3 on Page 91.

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3.7 Custom Business Services (continued)

3.7.25 AT&T Business Unlimited CallingSM V (continued)

/1/

(E) If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business CallingSM Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business CallingSM Monthly, the rates associated with AT&T Business CallingSM Monthly specified in Section 4 of this Guidebook will apply.

(J) Early Termination Fee/Under Utilization Fee (ETF/UUF)

.1 Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

.2 The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.

.3 The Company will adjust to zero any ETF/UUF when:

.a the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or

.b the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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3.7.26 Reserved for Future Use (continued)

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3.7 Custom Business Services (continued)

3.7.27 AT&T High Volume Calling II Plus¹

(A) General

AT&T High Volume Calling II Plus is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II Plus is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II Plus is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.

The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only, or for both outbound and TFS. See Section 3/6 of this Guidebook for optional features, rules, regulations, and general information regarding TFS.

Toll free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

(B) Availability

- .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II Plus for outbound Service only, TFS only, or both outbound and TFS.

(D)

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¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired

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3.7 Custom Business Services (continued)

3.7.27 AT&T High Volume Calling II Plus¹ (continued)

(B) (continued)

- .2 The AT&T High Volume Calling II Plus plan is available to Customers that:
 - .a request to be provisioned under this optional pricing plan;
 - .b make a MAC o at least \$600.00 per year, and;
 - .c sign a term plan agreement for one (1), two (2), or three (3) years.
- .3 When subscribing to the AT&T High Volume Calling II Plus Plan for the provision of interstate service, the Customer may also subscribe to the High Volume Calling Connections II Plan or AT&T High Volume Calling II Plus plan for the provisions of intrastate intraLATA and intrastate interLATA long distance service.
- .4 If a Centrex or Plexar® Customer with terminals subscribes to AT&T High Volume Outbound Calling II Plus, all lines associated with the Centrex or Plexar® terminals must subscribe to the Company.

(D)

(D)

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.27 AT&T High Volume Calling II Plus¹ (continued)

- | | | |
|-----|---|-------------------------------|
| (C) | MACs and Term Plan Agreements | (1) |
| .1 | Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook. | (N)

(N) |
| .2 | The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area. | (1/C)

(1/C) |
| .3 | At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Grandfathered Section 4.7 of this Guidebook. | (1/C)
(1)
(1) |
| | See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements. | (1/C)
(1) |

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.27 AT&T High Volume Calling II Plus¹ (continued)

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(D) Rating Inbound and Outbound Calls

(D)

.1 Usage Rates

The Customer's usage rate for each call is based on: (1) whether the call is outbound or inbound TFS; (2) Customer's MAC; (3) length of Customer's term – 1, 2, or 3 years.

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(D)

.2 Billing Increments

Outbound and TFS Calls

(D)

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

(D)

.3 Per Call Charge

For per call charges, see Section 4.1.1(B).2 of this Guidebook.

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.27 AT&T High Volume Calling II Plus¹ (continued)

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

(E) Billing

Customer's subscribing to any of the AT&T High Volume Calling II Plus plans will be direct-billed.

(F) Transfer of an Existing TFS to AT&T High Volume Toll Free Calling II Plus

A Customer request to transfer TFS to AT&T High Volume Toll Free Calling II Plus will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for AT&T High Volume Toll Free Calling II Plus plan. The Customer is responsible for any and all early termination charges.

(G) Customers who purchase a MAC of \$600.00, \$2400.00, \$6000.00, and/or \$9000.00 must maintain a minimum of two (2) access lines or voice equivalent switched local exchange service from an Affiliated LEC or CLEC. Customers who purchase a MAC of \$12,000.00, \$24,000.00, \$30,000.000, \$42,000.00, \$60,000.00, and/or \$90,000.00 must maintain a minimum of four (4) access lines or voice equivalent switched local exchange from an Affiliated LEC or CLEC. Customers who purchase a MAC of \$120,000.00, \$180,000.00, and/or \$240,000.00 must maintain a minimum of four (6) access lines or voice equivalent switched local exchange from an Affiliated LEC or CLEC. If the Customer drops below the minimum number of lines stated above, they will be moved to the AT&T High Volume Calling II Service as described in Section 3.9.7 of this Guidebook

(H) Wpon expiration of their existing term plan agreement, Customers subscribing to High Volume Calling Plan II Plus who have a MAC of \$9,000 to \$240,000 will receive Out of Term rates on a month to month basis. See Section 4.7.27 for the appropriate rates.

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3.7.28 Reserved for future use

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3.7.59 Business Long Distance¹

- (A) Business Long Distance is a custom combination switched TFS and outbound flat rate optional calling plan. (D)
(C/D)
- (B) For outbound calling, Customers or End Users can access the Service by dialing one plus (1+) the area code + the called telephone number. For rules and regulations regarding TFS, see Section 3.6.4 of this Guidebook.
- (C) All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- (D) This optional calling plan is established at the BTN level. For outbound calling, if a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. If a Customer selects a different price plan for specific TFS Numbers, the Customer is required to establish a separate BTN for each variation.

¹This Service is no longer available to new Customers or to existing Customers at new locations effective February 1, 2001.

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3.7.61 AT&T Business Long Distance Aggregation Preferred¹

A. General

- .1 AT&T Business Long Distance Aggregation Preferred is a custom combination Flat Rate optional pricing plan. There are two Service offerings available under this optional calling plan. AT&T Business Long Distance Aggregation Preferred Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T Business Long Distance Aggregation Preferred Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred for outbound Service only, TFS only or for both outbound and TFS.
- .2 See Section 3.6. of this Guidebook for optional features, rules and regulations, and general information regarding TFS. Toll Free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

B. Availability

- .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred for outbound Service only, TFS only, or both outbound and TFS.
- .2 The AT&T Business Long Distance Aggregation Preferred plan is available to Business Customers that (1) are currently provisioned with a Grandfathered AT&T High Volume Calling II Plus (HVCPII+) plan, (2) request to be provisioned under this optional pricing plan; (3) make a MAC of at least \$9,000 per year and (4) sign a term plan agreement for one (1), two (2) or three (3) years.
- .3 If a Centrex or Plexar ® Customer with terminals subscribes to AT&T Business Long Distance Aggregation Preferred Outbound Calling, all lines associated with the Centrex or Plexar ® terminals must be presubscribed to the Company.#

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¹Effective June 1, 2008, this Service is no longer available to new Customers or existing Customers at new locations.

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3.7 Custom Business Services (continued)

3.7.61 AT&T Business Long Distance Aggregation Preferred¹ (continued)

(C) MACs and Term Plan Agreements

- .1 Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook. (N)
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- .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area. (1/C)
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- .3 At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Grandfathered Section 4.7 of this Guidebook. (1/C)
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See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements (1/C)
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3.7 Custom Business Services (continued)

3.7.61 AT&T Business Long Distance Aggregation Preferred¹ (continued)

(D) Rating Inbound and Outbound Calls (D)

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

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.2 Billing Increments

Outbound and TFS calls re billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

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.3 Per Call Charges

For per call charges, see Section 4.1.1 (B).2 of this Guidebook.

(E) Billing

Customers subscribing to any of the Business Long Distance Aggregation Preferred plans will be direct-billed.

(F) Transfer of an Existing TFS to AT&T Business Long Distance Aggregation Preferred Toll Free Calling.

A Customer request to transfer TFS to the AT&T Business Long Distance Aggregation Preferred Toll Free Calling will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T Business Long Distance Aggregation Preferred Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

(G) Customer who purchases a MAC of \$9,000 and \$12,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customers who purchase a MAC of \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchases a MAC of \$120,000 and \$180,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. If customer drops below the minimum number of lines stated above they will be moved to the AT&T High Volume Calling II Service as described in Section 3.7.2 of this Guidebook.

¹Effective June 1, 2008, this Service is no longer available to new Customers or existing Customers at new locations.

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3.7 Custom Business Services (continued)

3.7.62 AT&T Business Calling \$5.95¹ (formerly Business Domestic Saver)

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- (A) AT&T Business Calling \$5.95 is a custom combination inbound and outbound optional pricing plan available to Business Customers. This optional pricing plan is available to new and existing Business Customers that: (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS; (2) request to be provisioned under this optional pricing plan; and (3) commit to an MMC of \$5.95 per month. (D)
- (B) For rules and regulations regarding the MMC, see Section 3.9.7 of this Guidebook. Outbound and TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. For rates and charges, see Section 4.7 of this Guidebook. Multiple BTN aggregation is not available with this Service. (D)
- (C) Customers subscribing to AT&T Business Calling \$5.95 may be LEC-billed or direct-billed. The Company determines the method of billing. When ordering Service, the Business Customer must specify if AT&T Business Calling \$5.95 is to be used for outgoing calls only, inbound calls only, or both.

¹This Service is no longer available to new Customers or exiting Customers at new locations effective May 12, 2009 (1)

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3.7 Custom Business Services (continued)

3.7.63 AT&T Business Calling \$5.95 1-Year¹ (formerly Business Domestic Saver 1-Year)

- (A) AT&T Business Calling \$5.95 1-Year is a custom combination switched TFS and outbound optional calling plan available.

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¹This Service is no longer available to new Customers or exiting Customers at new locations effective May 12, 2009. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.63 AT&T Business Calling \$5.95 1-Year¹ (formerly Business Domestic Saver 1-Year) (continued)

- (B) For outbound and switched TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. (D)
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¹This Service is no longer available to new Customers or exiting Customers at new locations effective May 12, 2009. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.64 Reserved for Future Use

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3.7 Custom Business Services (continued)

3.7.65 AT&T High Volume Calling III¹

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(A) General

.1 AT&T High Volume Calling III is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling III is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling III is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.

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The Customer may subscribe to AT&T High Volume Calling III for outbound Service only, TFS only or for both outbound and TFS.

.2 See Section 3.6. of this Guidebook for optional features, rules and regulations, and general information regarding TFS.

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Toll Free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

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¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.65 AT&T High Volume Calling III¹ (continued)

(B) Availability

- .1 This optional calling plan is designed for Business Customers that Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling III for outbound Service only, TFS only, or both outbound and TFS.

- .2 The AT&T High Volume Calling III plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year and sign a term plan agreement for one (1), two (2) or three (3) years.

- .3 If a Centrex or Plexar ® Customer with terminals subscribes to AT&T High Volume Outbound Calling III, all lines associated with the Centrex or Plexar ® terminals must be presubscribed to the Company.

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¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.65 AT&T High Volume Calling III¹ (continued)

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| (C) | MACs and Term Plan Agreements | (1) |
| .1 | Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook. | (N)

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| .2 | The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area. | (1/C)

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| .3 | At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined Grandfathered Section 4.7 of this Guidebook. | (1/C)
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| | See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements. | (1/C)
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¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.65 AT&T High Volume Calling III¹ (continued)

(D) Rating Inbound and Outbound Calls (D)

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years).

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.2 Billing Increments

Outbound and TFS, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. .

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(E) Billing

Customers subscribing to any of the AT&T High Volume Calling III plans will be direct-billed.

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.65 AT&T High Volume Calling III¹ (continued)

- (F) Transfer of an Existing TFS to AT&T High Volume Toll Free Calling III. A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling III will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling III plan. Customer shall be responsible for any and all early termination charges. 3.7
- (G) Customer who purchase a MAC of \$600, \$2,400, \$6,000, and \$9,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchase a MAC of \$12,000, \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchase a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. If customer drops below the minimum number of lines stated above they will moved to the AT&T High Volume Calling II Service as described in Section 3.9.7 of this Guidebook.

¹This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove, or changes lines and/or locations once their current term has expired.

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3.7 Custom Business Services (continued)

3.7.65 AT&T Business Unlimited Calling Advantage^{1,2}

- (A) AT&T Business Unlimited Calling Advantage is a custom combination switched TFS, and outbound, optional pricing plan. For a monthly recurring charge, the Customer receives unlimited interstate and intrastate one plus (1+) Direct-Dialed MOU. Switched TFS calls are billed on a usage sensitive basis.

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¹This Service is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective October 12, 2009.

²Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook

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3.7 Custom Business Services (continued)

3.7.65 AT&T Business Unlimited Calling Advantage^{1,2} (continued)

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(B) Customers found in violation of any of the terms and conditions of this Service shall forfeit eligibility for rates under this Plan and will be moved to AT&T Business Calling unless an alternative Plan is selected by the Customer. In the event the Customer forfeits eligibility for this Plan:

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- .1 The Company will attempt to notify Customer of the violation of the terms and conditions of this Service, if any; and
- .2 Early termination charges may apply as described in Section 3.9 of this Guidebook.

¹This Service is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective October 12, 2009.

²Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook

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3.7 Custom Business Services (continued)

3.7.65 AT&T Business Unlimited Calling Advantage^{1,2} (continued)

- (C) Certain restrictions apply. AT&T Business Unlimited Calling Advantage is provided for standard voice calling involving live dialog between individuals. The Plans is not intended for use as a substitute for dedicated or open circuits, or similar applications. This Plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LAN's. Additionally, these plans may not be used for dedicated point to point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such system listed above. The Plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer. Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan. (C)
- (D) Customers subscribing to AT&T Business Unlimited Calling Advantage are eligible for the Call Detail Suppression optional feature. Call Detail Suppression feature provides a summary of all zero-rated calls included in this Business Optional Calling Plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. The Call Detail Suppression optional feature is available at no additional charge. Customers who select this optional feature can request the itemized call detail of the Customers zero-rated calls for up to twenty-four (24) previous months' bills at no charge. Activation and deactivation of the feature will begin on the Customers next billing cycle. Customers may add or remove the Call Detail Suppression optional feature from the AT&T Business Unlimited Calling Advantage plan at any time at no charge. (C)

¹This Service is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective October 12, 2009.

²Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook

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3.7 Custom Business Services (continued)

3.7.66 Value Plans¹

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(A) The Value Plans are custom combination inbound and outbound Flat Rate optional pricing plans

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¹This Service is no longer available for new or to existing Customers or existing Customers at new locations effective November 2, 2009.

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3.7 Custom Business Services (continued)

3.7.66 Value Plans¹ (continued)

(B) Customers who cancel or discontinue a business access line of a Company Affiliate or whose service is refused, cancelled or discontinued by a Company Affiliate shall forfeit eligibility for rates under this plan. If the Customer is moved to an alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment under one of the Value Plan rate options, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.9.7 of this Guidebook. Value Plans (Continued)

(C) Rate Options

.1 AT&T Business Calling Value \$15² (formerly Business Domestic Value Saver 15)

Customers who cancel or discontinue a business access line of a Company Affiliate or whose service is refused, cancelled or discontinued by an Company Affiliate shall forfeit eligibility for rates under this rate option and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Grandfathered Plans Section 4.7 of this Guidebook.

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¹This Service is no longer available for new or to existing Customers or existing Customers at new locations effective November 2, 2009.

²Effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates.

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3.7 Custom Business Services (continued)

3.7.66 Value Plans (continued)

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3.7 Custom Business Services (continued)

3.7.67 AT&T Business Block of Time¹ (formerly Signature Block of Time)

- (A) AT&T Business Block of Time is a custom combination Business Optional Calling Plan for outbound and switched Toll Free Service. Outbound Direct-Dialed calls and TFS calls, are billed in increments of one (1) seconds subject to a minimum connection time (initial period) of eighteen (18) seconds. (D)
| (D)
- (B) For a specific MRC, the Customer receives a block of time of one-plus (1+) interstate Direct-Dialed outbound and Toll Free Service calls for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one-plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving interstate Toll Free Service calls on the same presubscribed line. (D)
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See Grandfathered Plans Section 4.7 of this Guidebook for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes. For.

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¹Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with their existing rate plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.67 AT&T Business Block of Time¹ (formerly Signature Block of Time)

- (C) Customers that subscribe to AT&T Business Block of Time can make Direct-Dialed outbound calls terminating to International locations and for receiving International Toll Free Services calls from Canada only. Minutes associated with these calls are not included in the Block of Time minutes.

(D)
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(D)

¹Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with their existing rate plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4 – Grandfathered Plans of this Guidebook.

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3.7 Custom Business Services (continued)

3.7.68 AT&T Business Unlimited CallingSM III

This service is no longer available to new Customers effective May 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first.

- (A) AT&T Business Unlimited CallingSM III is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs, the Customer or Applicant is required to establish a separate BTN for each plan.

(D)

(D)

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3.7 Custom Business Services (continued)

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(D)

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SWITCHED SERVICES – GRANDFATHERED PLANS

(D)

(D)

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SWITCHED SERVICES – GRANDFATHERED PLANS

3.7 Custom Business Services (continued)

3.7.68 AT&T Business Unlimited CallingSM III (continued)

(B) Inbound Switched TFS calls are not included in the unlimited MOUs. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS call charges associated with this plan are subject to change with prior notification to the customer. See Section 4 – Grandfathered Plans of this Guidebook for inbound TFS card rates associated with this plan.

(C) Terms

(C)

(D)

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(D)

.1 Renewals

(C/D)

.a 1-Year¹ Term Agreements

(C)

(D)

(D)

b 2-Year² and 3-Year² Term Agreements

(D)

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(D)

This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; whichever occurs first

(D)

(D)

.5 The Customer is under no obligation to re-subscribe to this plan after completion of the term period.

(D)

#This service not offered under this Guidebook

¹Effective ³September 12, 2016 1-Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.

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²March 12, 2015 2-Year and 3-Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.

(N)

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
SWITCHED SERVICES – GRANDFATHERED PLANS

3.7 Custom Business Services (continued)

3.7.68 AT&T Business Unlimited CallingSM III (continued)

(G) Restrictions

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

(H) If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business CallingSM Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business CallingSM Monthly, the rates associated with AT&T Business CallingSM Monthly specified in Section 4.7.15 of this Guidebook will apply in lieu of the rates specified in Section 4.7.19 of this Guidebook.

#This service not offered under this Guidebook

(1) Material moved from Section 3.7.19

(1)

(1)

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3.7 Custom Business Services (continued)

3.7.68 AT&T Business Unlimited CallingSM III (continued)

(I) Call Detail Suppression

Call Detail Suppression is an optional feature that provides a summary of all zero-rated calls included in this calling plan, displaying ‘total minutes’ and ‘total number of calls’ in lieu of itemizing each call in the “Call Charges” section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can receive the itemized call detail of their zero-rated calls, for up to twenty-four (24) previous months’ bills, at no charge. Activation and deactivation of the feature will begin within the next billing cycle following Customer’s request. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge.

(1)

(1)

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3.7 Custom Business Services (continued)

3.7.68 AT&T Business Unlimited CallingSM III (continued)

- | | | |
|-----|---|-------------------------------|
| (J) | Early Termination Fee/Under Utilization Fee (ETF/UUF) | (1/C) |
| .1 | Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook. | (N)

(N) |
| | Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term. | (N)
(N)
(1)

(1) |
| .2 | The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company. | (N)

(N) |
| .3 | The Company will adjust to zero any ETF/UUF when: | (1/C) |
| .a | the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or | (N)

(N) |
| .b | the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term. | (1/C)
(1)
(1) |

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3.7 Custom Business Services (continued)

3.7.69 AT&T Business Long Distance Aggregation Preferred II¹

A. General

- .1 AT&T Business Long Distance Aggregation Preferred II is a custom combination Flat Rate optional pricing plan. There are two Service offerings available under this optional calling plan. AT&T Business

Long Distance Aggregation Preferred II Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T Business Long Distance Aggregation Preferred II Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred II for outbound Service only, TFS only or for both outbound and TFS.

- .2 See Section 3.6. of this Guidebook for optional features, rules and regulations, and general information regarding TFS. Toll Free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

(B). Availability

- .1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred II for outbound Service only, TFS only, or both outbound and TFS.

(D)
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(D)

- .2 The AT&T Business Long Distance Aggregation Preferred II plan is available to Business Customers that (1) are currently provisioned with a Grandfathered AT&T High Volume Calling II Plus (HVCPII+) plan, (2) request to be provisioned under this optional pricing plan; (3) make a MAC of at least \$9,000 per year and (4) sign a term plan agreement for one (1), two (2) or three (3) years.

- .3 If a Centrex or Plexar ® Customer with terminals subscribes to AT&T Business Long Distance Aggregation Preferred II Outbound Calling, all lines associated with the Centrex or Plexar ® terminals must be presubscribed to the Company.

¹This plan is no longer available to new customers effective February 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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3.7 Custom Business Services (continued)

3.7.69 AT&T Business Long Distance Aggregation Preferred II¹ (continued)

(1/C)

(C) MACs and Term Plan Agreements

(1)

- .1 Customers that subscribe to this service and who wish to: (1) change MAC or MMC; (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
- .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
- .3 At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Grandfathered Section 4 of this Guidebook

(1)
(1/C)
(1/C)

See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

(1)
(1)

¹This plan is no longer available to new customers effective February 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

(N)
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(N)

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3.7 Custom Business Services (continued)

3.7.69 AT&T Business Long Distance Aggregation Preferred II¹ (continued)

- (D) Rating Inbound and Outbound Calls (D)
- .1 The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years, or 3 years). (D)
|
(D)
- .2 Billing Increments
- .a Outbound and TFS, for Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. (C/D)
(D)
- .3 Per Call Charges
- For per call charges, see Section 4.1.1 (B).2 of this Guidebook.
- (E) Billing
- Customers subscribing to any of the Business Long Distance Aggregation Preferred II plans will be direct-billed.
- (F) Transfer of an Existing TFS to AT&T Business Long Distance Aggregation Preferred II Toll Free Calling. A Customer request to transfer TFS to the AT&T Business Long Distance Aggregation Preferred II Toll Free Calling will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T Business Long Distance Aggregation Preferred II Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.
- (G) Customer who purchases a MAC of \$9,000 and \$12,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customers who purchase a MAC of \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchases a MAC of \$120,000 and \$180,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. If customer drops below the minimum number of lines stated above they will be moved to the AT&T High Volume Calling II Service

#Services not regulated under this Guidebook.

¹This plan is no longer available to new customers effective February 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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3.7 Custom Business Services (continued)

3.7.70 AT&T High Volume Calling II¹

(C)/1/

(A) General

/1/

.1 AT&T High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.

.2 See Section 3.6 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.

/1/

(B) Availability

/2/

.1 This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access

TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.

.2 The AT&T High Volume Calling II plan is available to Business Customers that (1) request to be provisioned under this optional pricing plan; (2) make a MAC of at least \$600 per year; and (3) sign a term plan agreement for one (1) or two (2) years.

.3 If a Centrex Customer with terminals subscribes to AT&T High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

.4 Reserved for Future Use

/2/

¹Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

(N)
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(N)

/1/ Material moved from Section 3.7.1, Page 29.

(N)

/2/ Material moved from Section 3.7.1, Page 30.

(N)

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3.7 Custom Business Services (continued)

3.7.70 AT&T High Volume Calling II¹ (continued)

(C)/1/

(C) MACs and Term Plan Agreements

/1/

- .1 Customers that subscribe to this service and who wish to: (1) change MAC (2) change the length of their term; or; (3) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
- .2 The Company will not charge an early termination fee and/or under utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
- .3 At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined Section 4.7.1 of this Guidebook.

See Section 3.9 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

/1/

¹Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

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(N)

/1/ Material moved from Section 3.7.1, Page 30.1.

(N)

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3.7 Custom Business Services (continued)

3.7.70 AT&T High Volume Calling II¹ (continued)

(C)/1/

(D) Reserved for future use.

/1/

(E) Rating Inbound and Outbound Calls

.1 Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year or 2 years).

.2 Billing Increments

Outbound and TFS Calls: For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds

.3 Per Call Charges

For per call charges, see Section 4.1.1(B).2 of this Guidebook

(F) Billing

Customers subscribing to this section will be directly billed by the Company.

(G) Transfer of an Existing TFS to AT&T High Volume Toll Free Calling II

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling II plan. Customer shall be responsible for any and all cancellation penalties.

/1/

¹Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

(N)

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(N)

/1/ Material moved from Section 3.7.1, Page 31.

(N)

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3.8 Custom Consumer Services

3.8.1 Reserved for future use

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(D)

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3.8 Custom Consumer Services (continued)

3.8.2 AT&T ONE RATE® Nationwide Preferred Direct¹

(A) This plan is a domestic outbound long distance calling plan that for a single MRC the Customers receive a flat per minute usage rate for both 1+ outbound direct-dialed intrastate and interstate long distance calling anytime minutes. This service is for Residential Customers that:

- .1 Use Switched Access to reach the long distance network;
- .2 subscribes to the Company for: (a) interLATA (interstate and intrastate) Service; or (b) intraLATA (local toll) Service; or (c) interLATA and intraLATA Service combined for outbound long distance calling;
- .3 Provide the Company the same billing name and address for all Services required to subscribe to this plan.
- .4 Limit the use of Service to that which is of a standard, domestic, Residential nature.
- .5 Request to be provisioned under this plan

(B) See Grandfathered Section 4.8 for plan rates and charges

(C)

(N)

(N)

¹Effective February 1, 2021, AT&T ONE RATE® Nationwide Preferred Direct is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.

(N)

(N)

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3.8 Custom Consumer Services (continued)

3.8.3 Reserved for future use

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(I)

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(1) Material moved to Original Page 188.3

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3.8 Custom Consumer Services (continued)

3.8.4 Reserved for future use

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3.8 Custom Consumer Services (continued)

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3.8 Custom Consumer Services (continued)

3.8.5 Reserved for future use

(C)

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(D)

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3.8 Custom Consumer Services (continued)

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
SWITCHED SERVICES – GRANDFATHERED PLANS

3.8 Custom Consumer Services (continued)

3.8.6 AT&T Unlimited Nationwide Calling Advantage 2¹

(C)/2/

AT&T Unlimited Nationwide Calling Advantage 2 is domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

OPTION 1 – WINBACK

- (A) For a single MRC this Option is available to new Residential Customers in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who;
- .1 use Switched Access to reach the long distance network;
 - .2 order this Service On-Line or by contacting an Affiliated ILEC Customer Care Center;
 - .3 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - .4 subscribe to an Access line* with a BTN from an Affiliated ILEC of the company;
 - .5 meet a minimum of one (1) of the following conditions;
 - .a previously subscribed to local dial tone * service with a BTN of an affiliated ILEC of the Company and have cancelled that Service or;
 - .b previously subscribed to long distance Service from the Company and have cancelled that Service, or;
 - .c be a current Local telephone Customer in the Affiliate of the Company's local territory who is now moving dial tone services from a competitor of the Company to an Affiliated ILEC of the Company;
 - .6 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - .7 request to be provisioned under this Service; and
 - .8 limit the use of Service to that which is of a standard, domestic, residential nature.
- (B) This Service may be combined with Vertical Packages* as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan.
- (C) Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- (D) In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering AT&T Unlimited Nationwide Calling Advantage 2.
- (E) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE® Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

*This service not offered under this Guidebook.

¹Effective February 1, 2021, this plan is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.

/2/ Material on this page formerly appeared in Section 3.8.6, Page 71.

(N)
(N)
(N)

/2/

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3.8 Custom Consumer Services (continued)

3.8.6 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

(C)/1/

OPTION 2 – RETENTION

- (A) For a single MRC this Option is available to existing Residential in Customers in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who;
- .1 use Switched Access to reach the long distance network;
 - .2 currently subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - .3 currently subscribe to local dial tone service* with a BTN from an Affiliated ILEC of the Company and state an intention to change local carries in response to a competitive offer;
 - .4 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - .5 request to be provisioned under this Service; and
 - .6 limit the use of Service to that which is of a standard, domestic, residential nature.
- (B) This Service may be combined with Vertical Packages* as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan.
- (C) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE® Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.

OPTION 3 – ON-LINE ORDERING

- (A) For a single MRC this Option is available to new and/or existing Residential Customers who;
- .1 use Switched Access to reach the long distance network;
 - .2 order this Service On-Line;
 - .3 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - .4 subscribe to and maintain the following services from an Affiliated ILEC of the Company:
 - .a Access line* with a BTN and;
 - .b Verticals Feature Package* as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
 - .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - .6 request to be provisioned under this Service; and
 - .7 limit the use of Service to that which is of a standard, domestic, residential nature.

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*This service not offered under this Guidebook.

/1/ Material on this page formerly appeared in Section 3.8.6, Page 72.

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3.8 Custom Consumer Services (continued)

3.8.6 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

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OPTION 3 – ON-LINE ORDERING (continued)

- (B) Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
- (C) In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering AT&T Unlimited Nationwide Calling Advantage2.
- (D) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE® Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.

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3.8 Custom Consumer Services (continued)

3.8.7 Reserved for Future Use

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3.8 Custom Consumer Services (continued)

3.8.8 Reserved for future use

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(1) Material moved from 1st Revised Page 178

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3.8 Custom Consumer Services (continued)

3.8.9 Reserved for Future Use

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
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3.8 Custom Consumer Services (continued)

3.8.10 AT&T ONE RATE® Nationwide Calling 1¹

(C)/2/

(A) This plan is a bundled outbound only interstate and intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers who:

- .1 use Switched Access to reach the long distance network;
- .2 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
- .3 subscribe to access line* with a BTN from an Affiliate of the Company that operates in whole or in part as an AT&T ILEC;
- .4 request to be provisioned under this optional calling plan and;
- .5 limit the use of Service to that which is of a standard, domestic, residential nature.

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*This service not offered under this Guidebook

¹Effective February 1, 2021, this plan is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.

(N)
(N)

/2/This material formerly appeared in Section 3.8.10, Page 75.

(N)

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3.8 Custom Consumer Services (continued)

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SWITCHED SERVICES – GRANDFATHERED PLANS

3.8 Custom Consumer Services (continued)

3.8.11 AT&T Unlimited Nationwide CallingSM Plus 1²

(C)/2/

- (A) AT&T Unlimited Nationwide CallingSM Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:
- .1 use Switched Access to reach the long distance network;
 - .2 subscribes to the Company for the provision of interLATA and intraLATA (local toll) service combined for outbound long distance calling;
 - .3 subscribes to and maintains the following services from an Affiliated ILEC of the Company:
 - .a Access line* with a BTN and;
 - .b Verticals Feature Package* as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
 - .4 subscribe to and maintain one (1) or more Affiliate of the Company Products* as defined and offered by the Affiliate of the Company in conjunction with a subscription to this plan;
 - .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - .6 request to be provisioned under this Service and;
 - .7 limits the use of Service to that which is of a standard, domestic, residential nature.
- (B) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE[®] Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

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*This service not offered under this Guidebook.

¹Effective February 1, 2021, this plan is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service. (N)
(N)

/2/ Material on this page formerly appeared in Section 3.8.11, Page 75.1. (N)

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3.8 Custom Consumer Services (continued)

3.8.12 Reserved for future use

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3.8 Custom Consumer Services (continued)

3.8.13 Reserved for future use

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3.8 Custom Consumer Services (continued)

3.8.14 Reserved for future use

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3.8 Custom Consumer Services (continued)

3.8.15 Reserved for future use

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
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3.8 Custom Consumer Services (continued)

3.8.16 AT&T Unlimited Nationwide Calling Advantage 4¹ formerly known as AT&T Unlimited Nationwide Calling IV² (C)
(C)

(A) This plan is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions: (C)

.1 use Switched Access to reach the long distance network;

.2 subscribe to the Company for the provision of interstate, intrastate InterLata , and intrastate IntraLata Service;

.3 subscribe to and maintain the following services from an Affiliated ILEC of the Company:

.a Access Line# and;

.b Verticals Feature Package# as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan; (C)

.4 subscribe to and maintain two (2) or more Affiliate of the Company Products# as defined and offered by the Affiliate of the Company in conjunction with a subscription to this plan; (C)
(C)

.5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;

.6 request to be provisioned under this Service and;

.7 limit the use of Service to that which is of a standard, domestic, residential nature.

(B) If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE[®] Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service.

(C) Customers who have previously subscribed to local dial tone Service of an Affiliated ILEC of the Company and have cancelled that service or; (2) previously subscribed to long distance Service from the Company and have cancelled that service, or; (3) be a current local telephone customer within the Company or Affiliate of the Company's local territory who is now moving dial tone service from a competitor of the Company to the Affiliated ILEC of the Company will receive a \$50.00 Vias[®] Reward Card when ordering this Service.

- Service Not regulated under this Guidebook

¹This Service is no longer available to new Customers or existing Customers who change their Service or move to a new location effective February 23, 2010.

²This Service is no longer available to new Customers or existing Customers who change their Service or move to a new location effective November 14, 2008

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3.8 Custom Consumer Services (continued)

3.8.17 Reserved for Future Use

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SECTION 3 – DESCRIPTION OF INTEREXCHANGE AND INTERSTATE
SWITCHED SERVICES – GRANDFATHERED PLANS

3.8 Custom Consumer Services (continued)

3.8.18 AT&T Unlimited Nationwide Calling Advantage 3^{1/1}

- (A) AT&T Unlimited Nationwide Calling Advantage 3 is a domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions:
- .1 use Switched Access to reach the long distance network;
 - .2 subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - .3 subscribe to and maintain the following services from an Affiliated ILEC of the Company:
 - .a Access line* with a BTN and;
 - .b Verticals Feature Package* as defined and offered by the Affiliated ILEC of the Company;
 - .4 subscribe to and maintain one (1) or more Affiliate of the Company Products* as defined and offered by the Affiliate of the Company^{2/1}; (C)
 - .5 demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - .6 request to be provisioned under this Service and;
 - .7 limit the use of Service to that which is of a standard, domestic, residential nature.
- (B) If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or non-residential use of Service, the Company may move the Customer to AT&T ONE RATE[®] Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

*This service not offered under this Guidebook

^{1/1} This service is no longer available to new Customers effective March 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first.

^{2/1} Effective August 1, 2022, Customers are no longer required to subscribe to and maintain one (1) or more Affiliate of the Company Products to remain on this service. (N)
(N)

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3.8 Custom Consumer Services (continued)

- 3.8.19 AT&T ONE RATE® Nationwide Preferred⁷ formerly known as AT&T ONE RATE® Nationwide 12 Cents⁷, AT&T ONE RATE® Nationwide 10 Cents⁷, Long Distance III¹, JustCallSM Standard¹, Long Distance II², and JustCallSM Plus⁷ (C)

This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 4 – Grandfathered Plans for plan rates.

- 3.8.20 AT&T Nationwide Calling 120 Preferred formerly known as AT&T Nationwide Calling 90 Preferred³, AT&T Nationwide Calling 60 Preferred³, JustCallSM 60 Preferred II³, Value Plus 60⁴ and JustCallSM 60 Preferred⁵

This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For a MRC, the Customer receives a 120 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes See Grandfathered Plans Section 4 of this Guidebook for plan rates.

- 3.8.21 Value Plus 300⁴ formerly known as Value Plus 200⁴

This plan is an outbound only plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these optional calling plans. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

For a specified MRC, the Customer receives a block of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the block of time will be billed at a fixed per minute rate. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. See Grandfathered Plans Section 4 of this Guidebook for plan rates.

- 3.8.22 AT&T Unlimited Nationwide Calling^{SM6} formerly known as National Connections^{SM6}, AT&T Unlimited Nationwide CallingSM Plus⁶, and National ConnectionsSM Plus⁶

For a MRC, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. See Grandfathered Plans Section 4 of this Guidebook for plan rates.

¹This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

²This Service is no longer available to new Customers or existing Customers at new locations effective April 12, 2004.

³This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007.

⁴This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

⁵This Service is no longer available to new Customers or existing Customers at new locations effective January 19, 2006.

⁶This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.

⁷This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

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3.8 Custom Consumer Services (continued)

3.8.23 AT&T ONE RATE® Nationwide Preferred Direct²

(N)

(A) This plan is a domestic outbound long distance calling plan that for a single MRC the Customers receive a flat per minute usage rate for both 1+ outbound direct-dialed intrastate and interstate long distance calling anytime minutes. This service is for Residential Customers that:

- .1 Use Switched Access to reach the long distance network;
- .2 subscribes to the Company for: (a) interLATA (interstate and intrastate) Service; or (b) intraLATA (local toll) Service; or (c) interLATA and intraLATA Service combined for outbound long distance calling;
- .3 Provide the Company the same billing name and address for all Services required to subscribe to this plan.
- .4 Limit the use of Service to that which is of a standard, domestic, Residential nature.
- .5 Request to be provisioned under this plan

(B) See Grandfathered Section 4.8.2 for plan rates and charges

(N)

3.8.24 AT&T Unlimited Nationwide CallingSM Basic¹

(C)

AT&T Unlimited Nationwide Calling Basic is a bundled outbound only interstate intrastate long distance calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a MRC, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. See Section 4 – Grandfathered Plans for plan rates.

3.8.25 Reserved for Future Use

3.8.26 Reserved for Future Use

¹This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

²Effective February 1, 2021, AT&T ONE RATE® Nationwide Preferred Direct is no longer available to new subscribers. Existing subscribers may keep this service until they move locations or make changes to their service.

(N)

(N)

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3.8 Custom Consumer Services (continued)

- 3.8.27 AT&T ONE RATE® Nationwide 5 Cents¹ formerly known as JustCallSM 5 Cents Standard¹, JustCallSM 3 Cents², AT&T ONE RATE® 3 Cents Preferred¹, JustCallSM 3 Cents Preferred¹, Value Plus Flat Rate³, Domestic Saver Gold⁴, AT&T ONE RATE® Nationwide 8 Cents Preferred⁵, AT&T ONE RATE® Nationwide 7 Cents Preferred⁵ and JustCallSM 7 Cents Preferred⁵

AT&T ONE RATE® Nationwide 5 Cents is an outbound only, Flat Rate, long distance optional pricing plan. This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 4 – Grandfathered Plans for plan rates.

- 3.8.28 AT&T Nationwide Calling 120⁴ formerly known as AT&T Nationwide Calling 120 Direct⁵, AT&T Nationwide Calling 100^{SM1} JustCallSM Plus 100¹, JustCallSM 60 Standard II², JustCallSM 120 Standard³, JustCallSM 100 Standard³, JustCallSM 60³, and JustCallSM 60³

This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For a MRC, the Customer receives a 120 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes. See Grandfathered Plans Section 4 of this Guidebook for plan rates.

- 3.8.29 Value Plus 500² formerly known as 500 Block of Time, 500 Block of Time Platinum¹, JustCallSM 400³, JustCallSM 400 Preferred⁵ JustCallSM 400 Standard³, AT&T Nationwide Calling 300¹, JustCallSM Plus 300¹, JustCallSM 200 Standard³, JustCallSM 300 Standard II³, JustCallSM 200 Standard II³, JustCallSM 300 Preferred II¹ and JustCallSM 200⁶ (C)
(N)

This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For a MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes. See Grandfathered Plans Section 4 of this Guidebook for plan rates.

- 3.8.30 Reserved for Future Use

¹This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007

²This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004

³This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.

⁴This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

⁵This Service is no longer available to new Customers or existing Customers at new locations effective July 12, 2009.

⁶This Service is no longer available to new Customers or existing Customers at new locations effective December 12, 2005.

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3.8 Custom Consumer Services (continued)

3.8.31 Reserved for Future Use

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- 3.9 Reserved for future use
- 3.10 Reserved for future use
- 3.11 Reserved for future use