

VOICE PRODUCT REFERENCE AND PRICING GUIDEBOOK FOR  
INTEREXCHANGE, INTERSTATE, AND INTERNATIONAL SERVICES

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.1 Operator Toll Assistance Services

7.1.1 General

Callers may use Operator Toll Assistance Services to place International calls from their presubscribed telephone line. Calls can originate from either tone-generating or rotary-dial instruments. Unless specifically limited or expanded in this Guidebook, calls may originate in the United States or a U.S. territory and terminate to an International location.

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7.1.2 Application of Charges

(A) Unless otherwise indicated in this Guidebook, the initial and additional periods are billed in increments of one (1) minute or fraction thereof. There are two (2) rate elements, which apply to Operator Toll Assistance Services, a usage charge and one or more fixed per call charges. The rates for a particular call are determined by the following criteria:

.1 access method;

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.2 level of automation used (operator dialed, operator assisted, or fully automated).

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Rates and charges for Operator Toll Assistance Service may be found in Section 8 of this Guidebook.

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7.1 Operator Toll Assistance Services (continued)

7.1.3 Access Method (continued)

(A) Calls to Canada, or the Caribbean Countries

.1 Call Originates From Off-Net Location

Unless otherwise indicated in this Guidebook, callers placing calls over Switched Access lines may place Operator Toll Assistance Services calls to all Canada, or the Caribbean Countries from Off-Net locations by dialing:

- .a 00 from a presubscribed telephone line and follow the prompts
- .b 0+ the called number from a presubscribed telephone line
- .c 1+ any Group 2 Toll Free Access Number and follow the

Whether placing a call via 00 from a presubscribed line or dialing a Toll Free Access Number, the caller will hear recorded messages that guide the caller. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

.2 Call Originates From On-Net Location

Unless otherwise indicated in this Guidebook, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .a 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .b 0+ the called number from a presubscribed telephone line.
- .c 1+ any Group 2 Toll Free Access Number and follow the prompts

(B) Calls To All Other International Locations

.1 Call Originates From Off-Net Location

Unless otherwise indicated in this Guidebook, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services calls to all other International locations from Off-Net locations by dialing:

- .a 00 from a presubscribed telephone line and follow the prompts
- .b 01 + country code + city code + number from a presubscribed telephone line
- .c 1+ any Group 2 Toll Free Access Number and follow the prompts

Whether placing a call via 0 from a presubscribed line or by dialing a Toll Free Access Number, the caller will hear recorded messages that guide the caller. The caller will be prompted to enter 01 + country code + city code + called number. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

.2 Call Originates From On-Net Location

Unless otherwise indicated in this Guidebook, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .a 00 from a presubscribed telephone line and follow the prompts
- .b 01 + country code + city code + number from a presubscribed telephone line
- .c 1+ any Group 2 Toll Free Access Number and follow the prompts.

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7.1 Operator Toll Assistance Services (continued)

7.1.4 Completion Type

Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.1 Operator Toll Assistance Services (continued)

7.1.5 Billing Options

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Sent Paid - This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted to non-coin origination.

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7.1 Operator Toll Assistance Services (continued)

7.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

.1 An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call.

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.2 The operator dialed per call charge applies in lieu of the operator assisted per call charge. The operator dialed per call charge applies to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to;

.a a domestic to international call that cannot be completed by the caller due to equipment failure or trouble on the long distance network;

.b a domestic to international call placed by a party identified as disabled and as a result of that disability cannot complete the call.

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called number.

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The operator assisted per call charge will not be applied to;

.a a domestic to international call that cannot be completed by the caller due to equipment failure or trouble on the long distance network;

.b a domestic to international call placed by a party identified as disabled and as a result of that disability cannot complete the call.

(C) Fully Automated

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.1 A fully automated rate also applies if:

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.a placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion; or

.b cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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7.2 Reserved for Future Use

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.3 International Call Origination

7.3.1 Reserved for future use

7.3.2 International Originated Dialing

- (A) International Originated Dialing provides call completion assistance for Station-to-Station from selected International locations for completion by a long distance operator. (D)
- (B) In addition to assistance in completing a long distance call, a Customer may obtain directory or general assistance from the operator (for example, U.S. area code information, time of day in U.S. cities, call rates, and/or call completion assistance).
- (C) Reserved for Future Use
- (D) Reserved for Future Use (C/D)  
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- (E) For Business Customers with a MMC or a MAC, who subscribe to any of the High Volume Calling Plans, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. For rates and charges, see Section 8.7.1 of this Guidebook. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved. A per minute usage rate and a per call charge applies to all calls including calls terminating to a toll free number.
- (F) For calls originating in Canada:
  - see Section 8.3.2 (A).1 of this Guidebook for the per minute usage rates
  - see Section 8.3.2 (B) of this Guidebook for per call charges
  - see Section 8.3.2 (C) of this Guidebook for directory assistance charges
- (G) For calls originating from International locations other than Canada, the per minute usage rate is based on the location of the originating country and whether the call terminates to a Domestic or International location. For per minute usage rates, see the column labeled "International to Domestic" or "Country to Country" in Section 8.3.2 (A).2 of this Guidebook. Per call charges are based on the location of the originating country and whether the call terminates to a Domestic location, Mexico or all other International locations. For per call charges, see Section 8.3.2 of this Guidebook (D)  
(D)

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SECTION 7 – DESCRIPTION OF INTERNATIONAL SERVICES

7.4 Outbound Services – Switched Access

7.4.1 Default Service Rates

(A) Consumer Service Default Rates – See section 7.4.2 of this Guidebook for Basic IDDD rate description

(B) Business Service Default Rates

If Small Business Customer does not select a Business Optional Calling Plan, the Basic Plan A IDDD outbound switched access rates will apply for all 1+ Direct-Dialed international calls from the U.S. to international destinations.

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7.4.2 Consumer Services

(A) Basic IDDD

- .1 Basic IDDD is an outbound only International long distance Service. All Residential Customers that subscribe to any of the Company's outbound interstate service offerings and do not select an International optional calling plan will be assigned Basic IDDD as their International outbound Service for 1+ Direct-Dialed International calls originating in the United States or Extended Area from a Customer's presubscribed line and terminating to an International number. Customers that select an optional calling plan will be billed at the rates associated with the optional calling plan selected by the Customer.
- .2 Except for International calls to Canada, San Maarten, or the Caribbean Countries, Customers may direct dial International long distance calls by dialing 011 + country code + city code + number. Calls to Canada, San Maarten, or Caribbean Countries, are completed by dialing one (1) + area code + called telephone number.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 8.4.2 of this Guidebook for rates and charges.

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7.4 Outbound Services – Switched Access (continued)

7.4.2 Consumer Services (continued)

(B) Reserved for Future Use

(C) Reserved for Future Use

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(1) – Material moved to Grandfathered Plans Section 7.4.2(D)

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7.4 Outbound Services – Switched Access (continued)

7.4.2 Consumer Services (continued)

(D) Reserved for Future Use

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/1/ Material now appears in Grandfathered Section 7.4.2, Page 4.

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SECTION 7 – DESCRIPTION OF INTERNATIONAL SERVICES

7.4 Outbound Services – Switched Access (continued)

7.4.2 Consumer Services (continued)

(D) Reserved for Future Use (continued) (C)/1/

(E) Reserved for Future Use (C)

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SECTION 7 – DESCRIPTION OF INTERNATIONAL SERVICES

7.4 Outbound Services – Switched Access (continued)

7.4.2 Consumer Services (continued)

(F) AT&T Worldwide Value Calling<sup>SM</sup> formerly known as JustCall<sup>SM</sup> Worldwide and JustCall<sup>SM</sup> Worldwide II

- .1 AT&T Worldwide Value Calling<sup>SM</sup> is an outbound International long distance optional calling plan available to Residential Customers that subscribe to and maintain an access line from an Affiliated Company, and any one of the Company's domestic residential outbound. AT&T Worldwide Value Calling<sup>SM</sup> applies only to 1+ Direct-Dialed International calls originating in the United States or Extended Area from a Customer's presubscribed line and terminating to an International number. For a MRC Residential Customers who subscribe to AT&T Worldwide Value Calling<sup>SM</sup> will receive a AT&T Worldwide Value Calling<sup>SM</sup> per minute rate as described in Section 8.4.2 of this Guidebook. This plan may not be combined with any other International Optional Calling plan. This plan is established at the BTN level. (D)
- .2 Except for International calls to Canada or the Caribbean Countries, , Customers may direct dial International long distance calls by dialing 011 + country code + city code + number. Calls to Canada or Caribbean Countries are completed by dialing one (1) + area code + called telephone number. (D)
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. (D)
- .4 Reserved for Future Use (C/D)  
(D)
- .5 Calls terminating to a wireless device, such as a cellular phone, pager, personal computer or personal digital assistant may incur an additional per minute charge, referred to as an international mobile termination charge described in Section 8.7.4 of this Guidebook.
- .6 If a Customer cancels the AT&T Worldwide Value Calling<sup>SM</sup> optional calling plan of this Guidebook, the Customer will be moved to the to any optional international outbound International long distance optional calling plan as referenced in Section 7.4.2 of this Guidebook, plan for which they qualify, and the rates described in Section 8.4.2 will apply unless the Customer selects an alternative Service. If no international plan is selected the Basic Default international rates will apply as set forth in Section 8.4.2 of this Guidebook. (D)
- .7 A monthly charge provides discounted rates for direct-dialed calls from the US to International locations in the plan. (D)  
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7.4 Outbound Services – Switched Access (continued)

7.4.2 Consumer Services (continued)

(H) Reserved for Future Use

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SECTION 7 – DESCRIPTION OF INTERNATIONAL SERVICES

7.4 Outbound Services – Switched Access (continued)

7.4.3 Business Services

(A) Basic IDDD Plan A

.1 Basic IDDD Plan A is an outbound only International pricing plan. Business Customers that subscribe to Business Domestic Saver, MTS, Business Long Distance1, Business Domestic Saver 15, Business Domestic Saver 15 Connections 1 or 2, Business Domestic Saver 15 Deluxe1, Business Domestic Saver Deluxe1, Business Domestic Value Saver 15, Business Domestic Saver Plus1, Business Domestic Saver 15 Plus1, Business Domestic Saver 15 Plus Connections 1 or 21, Business Unlimited, Business Long Distance Solutions 15 or Long Distance for Business as their interstate service offering will be assigned Basic IDDD Plan A as their International Service unless the Business Customer subscribes to one of the Company's optional international rate plans.

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.2 Except for International calls to Canada or the Caribbean Countries, Customers may dial International long distance calls by dialing 011 + country code + city code + number. Calls to Canada or Caribbean Countries are completed by dialing one (1) + area code + called telephone number.

.3 All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds until June 12, 2010 at which time calls will be billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 8.4.3 of this Guidebook for rates and charges.

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.4 Calls terminating to a wireless device, such as a cellular phone, pager, personal computer or personal digital assistant may incur an additional per minute charge, referred to as an international mobile termination charge described in Section 8.7.4 of this Guidebook.

7.5 Reserved for future use

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7.6 Custom Business Services

7.6.1 AT&T High Volume Calling Plan II

**Effective June 30, 2011 the dedicated service offering associated with this Service will be discontinued pursuant to Title 47, Section 63.19 of the code of Federal Regulations. If your current term agreement has not expired, you will need to replace this Service on or before the expiration date of your current term agreement. If you are currently on a month-to-month arrangement, you will need to replace this Service on or before June 30, 2011.**

- (A) Description for this product can be found in Section 3.7 of this Voice Product Reference and Pricing Guidebook.
- (B) For Customers with a MMC or a MAC, international calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.
- (C) For International rates and charges, see Section 8.6 Attachment 1B of this Guidebook. This optional pricing plan is rated on an Aggregation ID basis if multiple BTN's are involved.

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.6 Custom Business Services

7.6.2 AT&T Business International Calling<sup>SM</sup> Standard formerly known as AT&T Business International Calling and Business International Super Saver

- (A) This Service is a custom combination outbound International optional calling plan. This Service is available to Business Customers that (1) qualify for Basic IDDD Plan A or Plan B and (2) request to be provisioned under this Service. This is a BTN-based Service; Multiple BTN aggregation is not available. (D)
- (B) The MRC will be prorated for the first billing cycle after subscribing to this Service. For each billing cycle thereafter, a MRC applies. The applicable usage rates shown in Section 8 of this Guidebook apply to 1+ Direct-Dialed International calls originating in the United States or Extended Area from a presubscribed line and terminating to an International number. (D)
- (C) Except for International calls to Canada or the Caribbean Countries, Customers may direct dial International long distance calls by dialing 011 + country code + city code + number. Calls to Canada or Caribbean Countries are completed by dialing one (1) + area code + called telephone number. (D)
- (D) All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. The method of billing is determined by the Company. (D)
- (E) Calls terminating to a wireless device, such as a cellular phone, pager, personal computer or personal digital assistant may incur an additional per minute charge, referred to as an international mobile termination charge.
- (F) For an additional monthly recurring charge, as described in Section 8.6 of this Guidebook, Customers that subscribe to AT&T Business International Calling may add a Mexico Sister Cities calling plan option, which provides a reduced 1+ or 011+ Direct Dialed per minute rate from one of the qualifying Originating cities in the United States to the corresponding qualifying destination City in Mexico, per the chart below. The per minute rate is referenced in Section 8.6 Attachment 1B of this Guidebook. (D)
- (G) Qualifying and destination sister cities are listed in the table below. The originating and destination sister cities as listed below are the only combinations that qualify for this calling plan.

ORIGIN	AREA CODE	DESTINATION	COUNTRY CODE	AREA CODE
El Paso, Texas	915	Cd. Juárez, Chihuahua; Juárez, Chihuahua; Juárez Y Reforma, Chihuahua	52	656
Eagle Pass, Texas	830	Piedras Negras, Coahuila	52	878
Laredo, Texas	956	Nuevo Laredo, Tamaulipas	52	867
McAllen, Texas	956	Reynosa, Tamaulipas Reynosa Diaz, Tamps	52	899
Brownsville, Texas	956	Matamoros, Tamaulipas; Heroica Matamoros, Tamps.	52	868
San Diego, California including Chula Vista, and National City	619 858, 760	Tijuana, Baja California	52	664
Calexico, California	760	Mexicali, Baja California	52	686

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.6 Custom Business Services

7.6.3 AT&T Business International Calling<sup>SM</sup> Basic formerly known as AT&T Business International Calling<sup>SM</sup> III C

- (A) This Service is an outbound International calling plan. This plan is established at the BTN level and multiple BTN, aggregation is not available with this plan. C
- (B) This plan is available to new or existing Business Customers who newly or currently subscribe to one of the Company's Small Business calling plans without an international component as defined in section 3.7 of this Guidebook.
- (C) For a specific MRC the Customer receives the applicable usage rates shown in Section 8.6 Attachment 1B of this Guidebook for outbound (1+) Direct-Dialed International calls terminating to International locations.
- (D) All calls are billed in increments of sixty (60) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. Calls terminating to a wireless device, such as a cellular phone, pager, personal computer or personal digital assistant may incur an additional per minute charge, referred to as an international mobile termination charge (IMTC). See Section 8.7 for IMTC charges.

7.6.4 AT&T High Volume Calling Plan IV

- (A) Description for this product can be found in Section 3.7 of this Voice Product Reference and Pricing Guidebook.
- (B) For Customers with a MMC or a MAC, international calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds.
- (C) For International rates and charges, see Section 8.6 Attachment 1B of this Guidebook. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

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7.8 Miscellaneous International Service Information

7.8.1 Timing of Calls

(A) On Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.

(D)  
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(B) Chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

(C)

7.8.2 Rate Periods

(A) Rate Periods For Call Completed Via All Other Access Methods

**Peak and Off Peak Rate Periods** - When peak and off peak rate periods apply to a particular Service offering, the definition of the peak rate period is included with the rate table associated with that Service. The rate table shows the beginning time to but not including the ending time. For example, 7a - 1p is read 7:00 A.M. to but not including 1:00 P.M. The peak rate period applies Sunday through Saturday, seven (7) days a week. The off peak rate period applies all times not included in the definition of the peak rate period.

(B) Rate Periods For Call Completed Via All Other Access Methods

**Holiday** - For Operator Toll Assistance Services with peak and off-peak rate schedules, holiday rates apply for calls to Canada. Company specified holidays include Christmas and New Years Day. International calls to Canada placed on holidays during the peak rate period will be rated at the off peak rate.

7.8.3 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For Toll Free Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

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7.8 Miscellaneous International Service Information (continued)

7.8.4 Application of Charges

(A) Rounding

Each usage sensitive Switched Service has its own specific initial period and additional period (collectively referred to as billing increments) as specified in description of Service. For all Services, fractions of a billing increment are rounded up to the next higher increment for billing purposes. The usage charges for each completed call during a billing month will be computed. If the charge for the call includes a fraction of a cent of \$.005 or more, the fraction of such charge is rounded up to the next higher whole cent. Otherwise, the charge is rounded down to the next lower whole cent. Rounding for charges for Service(s) is on a call-by-call basis.

(B) BTN Account Changes – Discounts

A change in Service or enrollment in a promotional offering that impacts the Customer's usage discount is effective on the first day of the next billing cycle after the change order is processed.

(C) MRC

If Service is provided for less than a billing cycle, all associated MRCs will be prorated for the time Service was provided to the Customer.

7.8.5 Mileage Measurements

(A) The mileage between rate centers is calculated based on V and H coordinates as obtained by reference to AT&T Tariff FCC No. 10. Calculation between Serving Wire Centers is based on V and H coordinates as obtained by reference to NECA FCC Tariff No. 4. The mileage for a call between Access Lines associated with stations that use the same rate center is one mile. If Feature Group B is used, the distance will be measured from the rate center of the tandem location or network site to which the Feature Group B line is connected. If Feature Group D access is used, the distance will be measured from the rate center of the calling number.

(B) Airline mileage between service locations is calculated as follows:

FORMULA: The square root of:  $\frac{(V1-V2)^2 + (H1-H2)^2}{10}$

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Where V1 and H1 are the V and H coordinates of point 1 and V2 and H2 are the coordinates of point 2. Mileage is rounded up to an integer value to determine the airline mileage.

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7.8 Miscellaneous International Service Information (continued)

7.8.5 Mileage Measurements (continued)

- (C) The following V and H coordinates are not obtained by reference to the AT&T Tariff F.C.C. No. 10.

Locations	V & H Coordinates	
	V	H
Honolulu	11592	15609
Puerto Rico/Virgin Islands	8006	-2712
Laredo, TX	9681	4099
El Paso, TX	9231	5655
Nogales, AZ	9530	6434
San Ysidro, CA	9482	7613
Brownsville, TX	9861	3606
McAllen, TX	9856	3764
Roma, TX	9869	3925
Eagle Pass, TX	9505	4370
Del Rio, TX	9399	4490
Presidio, TX	9570	5134
Columbus, NM	9287	5912
Douglas, AZ	9466	6182
Bisbee, AZ	9464	6255
Calexico, CA	9426	7328

- (D) The rate centers in Puerto Rico are as follows:

Adjuntas	Camuyhillo	Fajardo	Lares	Palmas Mar	San Lorenzo
Aguadilla	Candvanas	Florida	Las Marias	Penuelas	San Sabistian
Aguasbunas	Caparra	Guanicesnd	Laspiedras	Ponce	Santana
Aibonito	Carolina	Guayama	Levittown	Pueblovijo	Santurce
Anasco	Catano	Guayanilla	Loiza	Quebradlls	Toa Alta
Aquada	Cavey	Guaynabo	Luquillo	Ramey	Trujilalto
Aquirre	Ceiba	Gurabo	Manati	Rincon	Utua
Arecibo	Ciales	Hormigueros	Maricao	Rio Grande	Vega Alta
Arroyoptls	Cidra	Humacad	Maunabo	RioPiedras	Vega Baja
Barcelonta	Coamo	Isabella	Mayaguez	Roostetrods	Vieques
Barranquts	Comerio	Isla Verda	Moca	Sabanagrnd	Villalba
Bayamon	Corozal	Juyuya	Morovis	Salinas	Yabucoa
Cabo Rojo	Cottolaur	Juana Diaz	Naguabo	San Isabel	Yauco
Caguas	Culebra	Juncos	Naranjito	San Juan	
Camuty	Dordotobja	Lajas	Orocovis	Sangermain	

- (E) The rate center in the U.S. Virgin Islands is Charlotte Amalie.

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7.8 Miscellaneous International Service Information (continued)

7.8.7 Revenue and Term Plan Commitments

(A) General

- .1 As a condition of obtaining a specific Service offering or a specific optional pricing plan, a Customer may be required to (1) make a minimum annual revenue commitment (MAC) and sign a term plan agreement or (2) make a minimum monthly revenue commitment (MMC) without signing a term plan agreement.
- .2 By making a MAC or a MMC, the Customer commits to spending a predetermined dollar revenue volume, either annually in the case of a MAC or monthly in the case of a MMC.
- .3 By signing a term plan agreement, the Customer commits to remain a Customer of Company for a specified length of time.

(B) Calculation of MAC and MMC

.1 Customer Subscribes to The High Volume Calling Plan

Only revenue associated with High Volume Outbound Calling and High Volume Toll Free Calling contributes towards meeting the MAC or MMC. If a Customer subscribes to other inbound or outbound Services, the revenue will not be counted when calculating whether or not the Customer has met the MAC or MMC commitment for the High Volume Calling plan.

(D)  
(D)

.a A MAC or MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .i 1+ outbound domestic and international usage;
- .ii domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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(D)  
(C)

.iii domestic and international usage and call placement charges for Operator Toll Assistance Services (fully automated and operator handled);

(C)

.iv per call charges associated with Toll Free Service;

.v payphone origination charge; and

.vi any credits associated with a qualified usage item.

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(C)

.b Charges associated with directory assistance Service, MRCs and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MAC or MMC.

.c For Customers subscribing to outbound Service with one BTN, all qualified usage generated under all of the Customer's WTNs billed under that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN. For Customers subscribing to TFS with one BTN, all qualified usage generated under all of the Customer's TFS Numbers associated with that BTN will be totaled to determine if the Customer has met the MAC or MMC for the Customer's BTN.

.d For selected Services, a Customer with multiple BTNs can group those BTNs together into one Aggregation ID such that all usage within this group can be combined. See Section 7.8.10 of this Guidebook for explanation of Aggregation ID.



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7.8 Miscellaneous International Service Information (continued)

7.8.7 Revenue and Term Plan Commitments (continued)

(B) (continued)

.2 Customer Subscribes To Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200

For Customers subscribing to Business Long Distance 50 or Business Long Distance 75, only revenue associated with Business Long Distance 50 or Business Long Distance 75 contributes towards meeting the MMC or MAC. For Customers subscribing to Business Long Distance 200, only revenue associated with Business Long Distance 200 contributes towards meeting the MMC or MAC. If a Customer subscribes to other inbound or outbound Services, the revenue will not be counted when calculating whether or not the Customer has met the MMC or MAC commitment associated with Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200.

(D)  
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(D)

.a A MMC or MAC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .i 1+ outbound domestic and international usage;
- .ii domestic inbound usage and usage charges associated with Canadian Toll Free Service;

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- .iii per call charges associated with Toll Free Service;
- .iv payphone origination charge; and
- .v any credits associated with a qualified usage item.

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(C)

.b Charges associated with directory assistance Service, MRCs and one time charges, taxes and surcharges, reductions because of promotions (free minutes or reduced price per minute), and good will adjustments that are not associated with a particular usage item are not included in determining whether the Customer has met the MMC or MAC.

.3 Customer Subscribes To Business Domestic Saver 15

For Customers subscribing to Business Domestic Saver 15, only revenue associated with Business Domestic Saver 15 contributes towards meeting the MMC. If a Customer subscribes to other inbound or outbound the revenue will not be counted when calculating whether or not the Customer has met the MMC associated with Business Domestic Saver 15

(D)  
(D)

A MMC commits the Customer to paying the Company a predetermined amount of revenue resulting from:

- .a 1+ outbound domestic and international usage;
- .b domestic inbound usage and usage charges associated with Canadian Toll Free Service;

(D)  
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- .c per call charges associated with Toll Free Service;
- .d payphone origination charge; and
- .e any credits associated with a qualified usage item.

(C)  
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(C)

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(D)

(D)

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SECTION 7 –DESCRIPTION OF INTERNATIONAL SERVICES

7.8 Miscellaneous International Service Information (continued)

7.8.7 Revenue and Term Plan Commitments (continued)

(C) Shortfall Penalties

.1 Unmet MAC

If a Customer subscribing to High Volume Calling, fails to meet its MAC, the Customer will be billed the difference between the actual usage and the unmet MAC within two (2) billing cycles of the Customer's yearly anniversary date. If a Customer subscribing to Business Domestic Saver 15, Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MAC divided by twelve (12) on a monthly basis, the Customer will be billed the difference between the actual usage the unmet MAC divided by twelve (12) on a monthly basis.

(D)  
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(D)

.2 Unmet MMC

.a If a Customer subscribing to High Volume Calling fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC within two (2) billing cycles of the billing period in which the shortfall occurred. If a Customer subscribing to Business Long Distance 50, Business Long Distance 75 or Business Long Distance 200 fails to meet its MMC in any given billing month, the Customer will be billed the difference between the actual usage revenue and the unmet MMC for the billing cycle in which the shortfall occurred.

.b Customers subscribing to High Volume Calling and making a MMC will be given up to a three (3) month no penalty period for usage ramp up before any shortfall penalty is assessed. If a Customer subscribing to High Volume Calling subscribes to a MMC on any date other than the first day of the billing cycle, the partial first month is counted as a full month when determining the length of the no penalty period.

(D) Change in MAC/Term Plan Commitment

.1 Change In MAC and No Change in Length of Term Plan

.a Higher MAC

If the Customer changes to a higher MAC and does not change the length of the term plan agreement, no penalty applies and no new term plan agreement is required. To calculate the adjusted annual MAC, prorate the old MAC and prorate the new MAC.

.b Lower MAC

If the Customer changes to a lower MAC and does not change the length of the term plan agreement, a penalty will be assessed. The penalty is equal to the difference between the qualified usage toward the current MAC and the unmet MAC in the current year. A new term plan agreement must be signed by the Customer with new begin/end dates.

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7.8 Miscellaneous International Service Information (continued)

7.8.7 Revenue and Term Plan Commitments (continued)

(D) (continued)

.2 Change In MAC and Change in Length of Term Plan

.a Higher MAC and Longer Term Plan Commitment

If the Customer changes to a higher MAC and a longer term plan commitment, no penalty applies. A new term plan must be signed by the Customer with new begin/end dates.

.b Lower MAC and Shorter Term Plan Commitment

If the Customer changes to a lower MAC and a shorter term plan commitment, a penalty will be assessed. The penalty will be the difference between (number of years in old term plan times old MAC) minus (total usage accumulated to date in the current MAC year). A new term plan must be signed by the Customer with new begin/end dates.

.c Lower MAC and Longer Term Plan Commitment

If the Customer changes to a lower MAC and a longer term plan, a penalty may apply. The old MAC/term plan revenue commitment will be compared to the new MAC/term plan revenue. If the new MAC/term plan total revenue commitment for the length of the term plan agreement is greater than the old

MAC/term plan total revenue commitment for the length of the term plan agreement, no penalty applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a penalty applies. The penalty is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

.d Higher MAC and Shorter Term Plan Commitment

If the Customer changes to a higher MAC and a shorter term plan, a penalty may apply. The old MAC/term plan revenue commitment for the length of the term plan agreement will be compared to the new MAC/term plan revenue commitment for the length of the term plan agreement. If the new MAC/term plan revenue commitment is greater than the old MAC/term plan revenue commitment, no penalty applies. If the new MAC/term revenue commitment is less than the old MAC/term commitment, a penalty applies. The penalty is equal to the difference between the old MAC/term plan revenue commitment and the new MAC/term plan revenue commitment. A new term plan must be signed by the Customer with new begin/end dates.

.3 Change in the Length of Term Plan and No Change in MAC

.a Longer Term Plan Commitment

If the Customer changes to a longer term plan commitment with no change to the MAC, no penalty applies. A new term plan must be signed by the Customer with new begin/end dates.

.b Shorter Term Plan Commitment

If the Customer changes to a shorter term plan commitment and does not change the MAC, a penalty will be assessed. The penalty will be the difference in the old MAC level minus the current year's MAC usage accumulation to date, plus any full years of MAC remaining on the old MAC term commitment. A new term plan must be signed by the Customer with new begin/end dates.

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7.8 Miscellaneous International Service Information (continued)

7.8.7 Revenue and Term Plan Commitments (continued)

(E) MMC Changes

.1 Change to Lower MMC

A Customer who changes to a lower revenue commitment may opt to implement the change in the middle of its bill cycle or may opt to make the change effective on the first day of the next bill cycle. If a Customer opts to implement the change in the middle of its billing cycle, a shortfall penalty applies for the unmet MMC for that billing cycle if applicable.

.2 Change MMC to MAC

A Customer may change from a MMC to a MAC at any time during the billing cycle. The MMC will end and no penalty applies. A term plan must be signed by the Customer with new begin/end dates. The MAC will start on the date requested by the Customer.

(F) Cancellation of Term Plan

.1 MAC Has Been Met

If the Customer cancels a term plan in the last year of that term plan and the Customer has met the MAC for that year, no term plan cancellation penalty applies.

.2 MAC Has Not Been Met

If the Customer cancels a term plan and the MAC has not been met for the current year or for any additional years remaining in the term plan agreement, the cancellation penalty is equal to the unmet MAC for the current year and the unmet MAC for each of the additional years remaining on the term plan agreement.

(G) Start Date and End Date

.1 MAC

MAC is calculated on the Customer's yearly anniversary date or end date of the term agreement commitment.

.2 MMC

MMC is calculated on the Customer's monthly anniversary date.

.3 Term Plan Agreement

When the Customer changes the billing cycle dates in the middle of a term plan agreement, the term plan begin and end dates will not change. The accumulated monies towards the MAC penalties, if any, will be based on the begin and end date of the term without regard to the billing cycle.

(H) Term Plan Renewal

Ninety (90) days prior to the expiration of a Customer's term plan agreement, the Company will notify the Customer advising the Customer the date the term plan expires. If the Customer does not notify the company in writing of its intent to cancel the existing term plan agreement, the term plan agreement will automatically renew on the expiration date of the term plan agreement for the same MAC and length of term plan. Within thirty (30) days of the automatic renewal date of a term plan agreement if the Customer provides written notice to the Company that the Customer wishes to cancel the new term plan agreement, the Company will waive all term plan cancellation penalties.

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7.8 Miscellaneous International service Information

7.8.8 Special Bill Detail For Customers With MAC/MMC

For Customer's that commit to a MAC or a MMC, the Customer's master bill will contain number of accounts used towards the MAC/MMC; (a) the Customer's MAC or MMC revenue commitment;(b) number of accounts used towards the MAC/MMC; (c) the length of the term plan, if applicable, and the term plan agreement end date; (d) year-to-date cumulative dollar revenue applicable to the MAC; and (e) current period cumulative dollar revenue applicable to the MAC/MMC.

7.8.9 Obligations of a Reseller

- (A) All terms and conditions of this Guidebook apply to Customers that are Resellers. Failure to comply with any term, rule, or regulation of this Guidebook may result in the Company immediately and irrevocably terminating Service(s) without incurring any liability. Notification of termination of Service(s) may be in writing or in another expeditious manner selected by the Company.
- (B) In the event of non-payment by a Reseller's subscriber, the Company may be requested by the Reseller to block such subscribers's service because of non-payment of charges. Before the Company blocks Service to a Reseller's subscriber, the Reseller must certify that proper notice has been given to the subscriber. Proper notice must meet state and federal rules for Blocking Service due to non-payment. The Reseller is responsible for all costs incurred to disconnect or block the location from Service(s).
- (C) Resellers will be responsible for paying all taxes, surcharges, and fees based upon the taxing jurisdiction's rules and regulations. In addition to the other provisions in this Guidebook, Resellers will be responsible for all interaction and interface with their own subscribers or customers. The provision of Service will not create a partnership or joint venture between the Company and the Reseller nor result in a joint offering to third parties.
- (D) If the Customer resells Services, the Reseller is responsible for providing all billing, collection, and customer service functions for all of its locations, including resolving any unauthorized presubscription disputes.
- (E) In addition to the other provisions in this Guidebook, Resellers must have the appropriate authority in all areas where the Reseller provides service and provide such documentation to the Company when requested. If a Reseller switches a subscriber's long distance provider without obtaining permission from the subscriber, the Company may charge the Reseller for the unauthorized presubscription change charges plus all additional charges imposed and costs incurred.
- (F) The Reseller is financially liable for all lines at all locations until such time as the lines and/or locations are presubscribed to a different long distance service provider. In instances where the Reseller has presubscribed lines and/or location to its Service without proper authorization, the Reseller must; (a) Inform the subscriber of the unauthorized change in long distance service providers; (b) Insure that the subscriber's service is returned to the long distance service provider of choice; and (c) Pay all applicable charges.

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7.8 Miscellaneous International Service Information

7.8.10 Aggregation Grouping

- (A) Aggregation grouping is the collecting of a Customer's multiple BTNs into a group such that all usage within this group can be combined to determine the Customer's usage rate or volume discount.
- (B) The Customer determines which BTN(s) will be aggregated. With Aggregation grouping, the Customer must select one BTN as the master BTN. The BTNs that go together in the Aggregation grouping will be assigned an Aggregation ID.
- (C) Changes to a Customer's Aggregation grouping (such as adding or deleting BTNs) will not affect the Customer's MMC, MAC or term plan commitment.
- (D) If a LEC-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, there is a requirement that at least one POTS telephone number be presubscribed to the Company if LEC billing is to be utilized.
- (E) If a Direct-billed Customer has combined Services, i.e. outbound and TFS aggregated together, and chooses to disconnect all of the outbound Services leaving only one (1) TFS, TFS may continue to be direct-billed.

7.8.11 Locations Where International Service is Available for Termination

Unless otherwise indicated in this Guidebook, the Company's list of locations where International Service is available for termination is limited to those locations where rates and charges are listed in this Guidebook for a specific Service offering.

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones

For traffic terminating in Mexico, the chart below identifies the Mexican city/area, area code, rate step, and zone. The Mexico zone is based on terminating location.

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
ABASOLO, GUANAJUATO	429	6	2	ARIO DE ROSALES, MICHOACAN	422	7	2
ACAMBARO, GUANAJUATO	417	6	2	ARMERIA, COLIMA	313	7	2
ACAPONETA, NAYARIT	325	7	2	ATLACOMULCO, MEXICO	712	7	2
ACAPULCO, GUERRERO	744	8	2	ATLATLAHUACA, MEXICO	717	7	2
ACAYUCAN, VERACRUZ	924	8	2	ATLIACA, GUERRERO	754	7	2
ACTOPAN, HIDALGO	772	6	2	ATLIXCO, PUEBLA	244	7	2
AGUASCALIENTES, AGUASCALIENTES	449	6	2	ATOYATEMPAN, PUEBLA	224	7	2
AHUACATLAN, NAYARIT	324	7	2	AUTLAN, JALISCO	317	7	2
AJUCHITLAN DEL PROGRESO, GUERRERO	732	7	2	AXOCHIAPAN, MORELOS	769	7	2
ALAMO TEMAPACHE, VERACRUZ	765	6	2	AYOTLAN, JALISCO	345	7	2
ALLENDE, COAHUILA	862	2	1	AYUTLA, JALISCO	316	7	2
ALMOLOYA DE JUAREZ, MEXICO	725	7	2	BAHIA DE HUATULCO, OAXACA	958	8	2
ALTO LUCERO, VERACRUZ	279	7	2	BENITO JUAREZ, LOWER CALIFORNIA	658	1	1
ALTOTONGA, VERACRUZ	226	7	2	CABO SAN LUCAS, SOUTH LOWER CALIFORNIA	624	7	2
ALVARADO, VERACRUZ	297	7	2	CABORCA, SONORA	637	3	1
AMACUZAC, MORELOS	751	7	2	CADEREYTA, NUEVO LEON	828	3	1
AMATEPEC, MEXICO	716	7	2	CADEREYTA, QUERETARO	441	6	2
AMECA, JALISCO	375	7	2	CALERA VICTOR ROSALES, ZACATECAS	478	6	2
AMECAMECA, MEXICO	587	7	2	CALKINI, CAMPECHE	996	8	2
AMECAMECA, MEXICO	597	7	2	CALPULALPAN, TLAXCALA	749	7	2
ANGOSTURA, SINALOA	697	6	2	CALVILLO, AGUASCALIENTES	495	6	2
APAM, HIDALGO	748	7	2	CAMPECHE, CAMPECHE	981	8	2
APASEO EL ALTO, GUANAJUATO	413	6	2	CANANEA, SONORA	645	1	1
APATZINGAN, MICHOACAN	453	7	2	CANCUN, QUINTANA ROO	998	8	2
APAXCO, MEXICO	599	7	2	CARDENAS, TABASCO	937	8	2
APIZACO, TLAXCALA	241	7	2	CAREYES, JALISCO	315	7	2
ARANDAS, JALISCO	348	6	2	CATEMACO, VERACRUZ	294	7	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
CELAYA, GUANAJUATO	461	6	2	CIUDAD JIMENEZ, CHIHUAHUA	629	5	2
CELESTUN, YUCATAN	988	8	2	CIUDAD JUARE, CHIHUAHUA	656	1	1
CHAMPOTON, CAMPECHE	982	8	2	CIUDAD LAZARO CARDENAS, MICHOACAN	753	7	2
CHAPALA, JALISCO	376	7	2	CIUDAD MADERA, CHIHUAHUA	652	4	2
CHAVINDA, MICHOACAN	383	7	2	CIUDAD MANTE, TAMAULIPAS	831	5	2
CHETUMAL, QUINTANA ROO	983	8	2	CIUDAD MANUEL DOBLADO, GUANAJUATO	432	6	2
CHIHUAHUA, CHIHUAHUA	614	4	2	CIUDAD MIGUEL ALEMAN, TAMAULIPAS	897	1	1
CHILAPA, GUERRERO	756	7	2	CIUDAD OBREGON, SONORA	644	5	2
CHILPANCINGO, GUERRERO	747	7	2	CIUDAD SAHAGUN, HIDALGO	791	7	2
CHINANTLA PIXATLA, PUEBLA	275	7	2	CIUDAD SERDAN, PUEBLA	245	7	2
CHURINTZIO, MICHOACAN	328	7	2	CIUDAD VALLES, SAN LUIS POTOSI	481	6	2
CIENEGA DE FLORES, NUEVO LEON	825	3	1	CIUDAD VICTORIA, TAMAULIPAS	834	5	2
CINTALAPA, CHIAPAS	968	8	2	COATEPEC HARINAS MEXICO	723	7	2
CITLALTEPEC, VERACRUZ	785	6	2	COATZACOALCOS, VERACRUZ	921	8	2
CIUDAD ACUNA, COAHUILA	877	1	1	COLIMA, COLIMA	312	7	2
CIUDAD ALTAMIRANO, GUERRERO	767	7	2	COLOTLAN, JALISCO	499	6	2
CIUDAD ANAHUAC, NUEVO LEON	873	2	1	COMALCALCO, TABASCO	933	8	2
CIUDAD CAMARGO, CHIHUAHUA	648	5	2	COMITAN, CHIAPAS	963	8	2
CIUDAD CONSTITUCION, SOUTH LOWER CALIFORNIA	613	6	2	COMONFORT, GUANAJUATO	412	6	2
CIUDAD CUAUHTEMOC, CHIHUAHUA	625	4	2	CONCORDIA, COAHUILA	872	5	2
CIUDAD DEL CARMEN, CAMPECHE	938	8	2	CONCORDIA, SINALOA	694	7	2
CIUDAD DEL MAIZ, SAN LUIS POTOSI	482	6	2	CORDOBA, VERACRUZ	271	7	2
CIUDAD DELICIAS, CHIHUAHUA	639	5	2	CORONEO, GUANAJUATO	421	7	2
CIUDAD GUERRERO, CHIHUAHUA	635	5	2	CORTAZAR, GUANAJUATO	411	6	2
CIUDAD GUSTAVO DIAZ ORDAZ, TAMAULIPAS	891	1	1	COSAMALOAPAN, VERACRUZ	288	7	2
CIUDAD GUZMAN, JALISCO	341	7	2	COSCOMATEPEC, VERACRUZ	273	7	2
CIUDAD HIDALGO, MICHOACAN	439	7	2	COTIJA DE LA PAZ, MICHOACAN	394	7	2
CIUDAD HIDALGO, MICHOACAN	786	7	2	COYOTEPEC, MEXICO	593	7	2



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7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
COYOTITAN, SINALOA	696	6	2	GENERAL TERAN, NUEVO LEON	826	3	1
COYUCA DE BENITEZ, GUERRERO	781	8	2	GUACHOCHI, CHIHUAHUA	649	5	2
COZUMEL, QUINTANA ROO	987	8	2	GUADALAJARA, JALISCO	331	7	2
CUATRO CIENEGAS, COAHUILA	869	4	2	GUADALAJARA, JALISCO	332	7	2
CUAUTLA, MORELOS	735	7	2	GUADALAJARA, JALISCO	333	7	2
CUERNAVACA, MORELOS	777	7	2	GUADALAJARA, JALISCO	334	7	2
CUETZALAN, PUEBLA	233	7	2	GUADALAJARA, JALISCO	335	7	2
CUITZEO DEL PORVENIR, MICHOACAN	455	7	2	GUADALAJARA, JALISCO	336	7	2
CULIACAN, SINALOA	667	6	2	GUADALAJARA, JALISCO	337	7	2
CUNDUACAN, TABASCO	914	8	2	GUADALAJARA, JALISCO	338	7	2
DOLORES HIDALGO, GUANAJUATO	418	6	2	GUADALAJARA, JALISCO	339	7	2
DURANGO, DURANGO	618	6	2	GUAMUCHIL, SINALOA	673	6	2
EBANO, SAN LUIS POTOSI	484	6	2	GUANAJUATO, GUANAJUATO	473	6	2
EBANO, SAN LUIS POTOSI	845	6	2	GUASAVE, SINALOA	687	6	2
EL FUERTE, SINALOA	698	6	2	GUAYMAS, SONORA	622	5	2
EL LIMON, JALISCO	321	7	2	GUERRERO NEGRO, SOUTH LOWER CALIFORNIA	615	5	2
EL ORO, MEXICO	711	7	2	HERMOSILLO, SONORA	662	4	2
ENCARNACION DE DIAZ, JALISCO	475	6	2	HUACHINANGO, PUEBLA	776	7	2
ENSENADA, LOWER CALIFORNIA	611	3	1	HUAJUAPAN DE LEON, OAXACA	953	8	2
ENSENADA, LOWER CALIFORNIA	646	3	1	HUAMANTLA, TLAXCALA	247	7	2
ESCUINAPA, SINALOA	695	7	2	HUAMLUXTITLAN, GUERRERO	757	7	2
ESCUINTLA, CHIAPAS	918	8	2	HUATABAMPO, SONORA	647	5	2
ESTIPAC, JALISCO	377	7	2	HUAUTLA DE JIMENEZ, OAXACA	236	7	2
FELIPE CARRILLO PUERTO, MICHOACAN	426	7	2	HUEHUETAN, CHIAPAS	964	8	2
FLAMBOYANES, YUCATAN	969	8	2	HUEJOTZINGO, PUEBLA	227	7	2
FRANCISCO GONZALEZ VILLARREAL, TAMAULIPAS	841	2	1	HUEJUCAR, JALISCO	457	6	2
FRESNILLO, ZACATECAS	493	6	2	HUETAMO, MICHOACAN	435	7	2
FRONTERA, TABASCO	913	8	2	HUICHAPAN, HIDALGO	761	6	2
GENERAL BRAVO, NUEVO LEON	823	2	1	HUITZUCO, GUERRERO	727	7	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
HUIXQUILUCAN, MEXICO	729	7	2	LOS MOCHIS, SINALOA	668	6	2
IGNACIO ALLENDE, DURANGO	676	5	2	LOS REYES ACOZAC, MEXICO	596	7	2
IGUALA, GUERRERO	733	7	2	LOS REYES, MICHOACAN	354	7	2
IMURIS, SONORA	632	3	1	LUIS MOYA, ZACATECAS	458	6	2
INDAPARAPEO, MICHOACAN	451	7	2	LUVIANOS, MEXICO	724	7	2
IRAPUATO, GUANAJUATO	462	6	2	MACUSPANA, TABASCO	936	8	2
IXTAPA, GUERRERO	755	8	2	MAGDALENA TEQUISISTLAN, OAXACA	995	8	2
IXTAPAN DE LA SAL, MEXICO	721	7	2	MALINALCO, MEXICO	714	7	2
IZUCAR DE MATAMOROS, PUEBLA	243	7	2	MANZANILLO, COLIMA	314	7	2
JALAPA, VERACRUZ	228	7	2	MARAVATIO, MICHOACAN	447	7	2
JALCOCOTAN, NAYARIT	327	7	2	MARTINEZ DE LA TORRE, VERACRUZ	232	7	2
JALOSTOTITLAN, JALISCO	431	6	2	MATAMOROS, TAMAULIPAS	868	1	1
JALPA, ZACATECAS	463	6	2	MATEHUALA, SAN LUIS POTOSI	488	5	2
JAMAPA, VERACRUZ	285	7	2	MAZAMITLA, JALISCO	382	7	2
JEREZ DE GARCIA SALINAS, ZACATECAS	494	6	2	MAZATLAN, SINALOA	669	7	2
JUCHIPILA, ZACATECAS	467	6	2	MELCHOR OCAMPO, NUEVO LEON	892	2	1
JUCHITEPEC, MEXICO	589	7	2	MERIDA, YUCATAN	999	8	2
JUCHITLAN, JALISCO	349	7	2	MEXICALI, LOWER CALIFORNIA	655	1	1
LA BARCA, JALISCO	393	7	2	MEXICALI, LOWER CALIFORNIA	686	1	1
LA MANZANILLA DE LA PAZ, JALISCO	372	7	2	MEXICO CITY, FEDERAL DISTRICT	551	7	2
LA PAZ, SOUTH LOWER CALIFORNIA	612	6	2	MEXICO CITY, FEDERAL DISTRICT	552	7	2
LA PIEDAD, MICHOACAN	352	7	2	MEXICO CITY, FEDERAL DISTRICT	553	7	2
LA VENTA, TABASCO	923	8	2	MEXICO CITY, FEDERAL DISTRICT	554	7	2
LAGOS DE MORENO, JALISCO	474	6	2	MEXICO, CITY, FEDERAL DISTRICT	555	7	2
LAGUNAS, OAXACA	972	8	2	MEXICO, CITY, FEDERAL DISTRICT	556	7	2
LEON, GUANAJUATO	477	6	2	MEXICO, CITY, FEDERAL DISTRICT	557	7	2
LERDO DE TEJADA, VERACRUZ	284	7	2	MEXICO, CITY, FEDERAL DISTRICT	558	7	2
LERMA, MEXICO	728	7	2	MEXICO, CITY, FEDERAL DISTRICT	559	7	2
LIBRES, PUEBLA	276	7	2	MEXICACAN, JALISCO	344	6	2
LINARES, NUEVO LEON	821	4	2	MIACATLAN, MORELOS	737	7	2
LO ARADO, JALISCO	357	7	2	MINAS DE BARROTERAN, COAHUILA	864	3	1
LOMA BONITA, OAXACA	281	7	2	MINATITLAN, VERACRUZ	922	8	2
LORETO, ZACATECAS	496	6	2	MIXQUIAHUALA, HIDALGO	738	6	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
MIXTLAN, JALISCO	388	7	2	OMETEPEC, GUERRERO	741	8	2
MONCLOVA, COAHUILA	866	4	2	ORIZABA, VERACRUZ	272	7	2
MONTERREY, NUEVO LEON	811	4	2	OSCAR SOTO MAYNES, CHIHUAHUA	659	4	2
MONTERREY, NUEVO LEON	812	4	2	OTUMBA, MEXICO	592	7	2
MONTERREY, NUEVO LEON	813	4	2	PACHUCA, HIDALGO	771	6	2
MONTERREY, NUEVO LEON	814	4	2	PAJACUARAN, MICHOACAN	353	7	2
MONTERREY, NUEVO LEON	815	4	2	PALENQUE, CHIAPAS	916	8	2
MONTERREY, NUEVO LEON	816	4	2	PANUCO, VERACRUZ	846	6	2
MONTERREY, NUEVO LEON	817	4	2	PAPANOA, GUERRERO	742	7	2
MONTERREY, NUEVO LEON	818	4	2	PAPANTLA, VERACRUZ	784	6	2
MONTERREY, NUEVO LEON	819	4	2	PARACHO, MICHOACAN	423	7	2
MORELIA, MICHOACAN	443	7	2	PARRAL, CHIHUAHUA	627	5	2
MORLEON, GUANAJUATO	445	6	2	PARRAS DE LA FUENTE, COAHUILA	842	4	2
MOTUL, YUCATAN	991	8	2	PASO NACIONAL, DURANGO	671	5	2
NACO, SONORA	633	1	1	PASTOR ORTIZ, MICHOACAN	438	6	2
NACUZARI, SONORA	634	3	1	PATZCUARO, MICHOACAN	434	7	2
NAUTLA, VERACRUZ	235	7	2	PEDRO ESCOBEDO, QUERETARO	448	6	2
NAVOJOA, SONORA	642	5	2	PEGUEROS, JALISCO	378	6	2
NAVOLATO, SINALOA	672	6	2	PENJAMILLO, MICHOACAN	359	7	2
NOCHISTLAN, ZACATECAS	346	6	2	PENJAMO, GUANAJUATO	469	6	2
NOGALES, SONORA	631	1	1	PEROTE, VERACRUZ	282	7	2
NUEVA CONCORDIA, CHIAPAS	992	8	2	PETATLAN, GUERRERO	758	8	2
NUEVA ITALIA, MICHOACAN	425	7	2	PIEDRAS NEGRAS, COAHUILA	878	1	1
NUEVA ROSITA, COAHUILA	863	3	1	PLAYA DEL CARMEN, QUINTANA ROO	984	8	2
NUEVO CASAS GRANDES, CHIHUAHUA	636	2	1	POZA RICA, VERACRUZ	782	6	2
NUEVO IDEAL, DURANGO	677	6	2	PUEBLA, PUEBLA	222	7	2
NUEVO LAREDO, TAMAULIPAS	867	1	1	PUEBLO YAQUI, SONORA	643	5	2
OAXACA, OAXACA	951	8	2	PUERTO ESCONDIDO, OAXACA	954	8	2
OAXTEPEC, MORELOS	752	7	2	PUERTO PENASCO, SONORA	638	3	1
OCOCINGO, CHIAPAS	919	8	2	PUERTO VALLARTA, JALISCO	322	7	2
OCOTLAN, JALISCO	392	7	2	PUREPERO, MICHOACAN	471	7	2
OJINAGA, CHIHUAHUA	626	1	1	QUERETARO, QUERETARO	442	6	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
QUIMICHIS, NAYARIT	389	7	2	SAN MARTIN HIDALGO, JALISCO	385	7	2
QUIROGA, MICHOACAN	454	7	2	SAN MARTIN TEXMELUCAN, PUEBLA	248	7	2
REFORMA, CHIAPAS	917	8	2	SAN MATEO TEPETITLA, TLAXCALA	239	7	2
REYNOSA, TAMAULIPAS	899	1	1	SAN MIGUEL ALLENDE, GUANAJUATO	415	6	2
RINCON DE ROMOS, AGUASCALIENTES	465	6	2	SAN MIGUEL EL ALTO, JALISCO	347	6	2
RIO GRANDE, ZACATECAS	498	5	2	SAN NICOLAS DE LOS AGUSTINOS, GUANAJUATO	466	7	2
RIO VERDE, SAN LUIS POTOSI	487	6	2	SAN QUINTIN, LOWER CALIFORNIA	616	4	2
RODRIGUEZ CLARA, VERACRUZ	283	7	2	SANTA ANA, SONORA	641	3	1
ROSARITO, LOWER CALIFORNIA	661	1	1	SANTA BARBARA, CHIHUAHUA	628	5	2
SABINAS HIDALGO, NUEVO LEON	824	3	1	SANTA MARIA DEL RIO, SAN LUIS POTOSI	485	6	2
SABINAS, COAHUILA	861	3	1	SANTIAGO (EL CERCADO), NUEVO LEON	827	4	2
SALAMANCA, GUANAJUATO	464	6	2	SANTIAGO NILTEPEC, OAXACA	994	8	2
SALINA CRUZ, OAXACA	971	8	2	SANTIAGO PAPASQUIARO, DURANGO	674	6	2
SALTILLO, COAHUILA	844	4	2	SANTIAGO TIANGUISTENCO, MEXICO	713	7	2
SAN AGUSTIN TLAXIACA, HIDALGO	743	7	2	SAUCILLO, CHIHUAHUA	621	5	2
SAN CRISTOBAL DE LAS CASAS, CHIAPAS	967	8	2	SAYULA, JALISCO	342	7	2
SAN DIEGO DE ALEJANDRIA, JALISCO	395	6	2	SENTISPAC, NAYARIT	323	7	2
SAN FELIPE, GUANAJUATO	428	6	2	SILAO, GUANAJUATO	472	6	2
SAN FRANCISCO DEL RINCON, GUANAJUATO	476	6	2	SOMBRERETE, ZACATECAS	433	5	2
SAN FRANCISCO XONACATLAN, MEXICO	719	7	2	SONOITA, SONORA	651	1	1
SAN JOSE DE GRACIA, JALISCO	391	7	2	TACAMBARO, MICHOACAN	459	7	2
SAN JOSE DE GRACIA, MICHOACAN	381	7	2	TALA, JALISCO	384	7	2
SAN JOSE DEL VALLE, NAYARIT	329	7	2	TAMAZULA, JALISCO	358	7	2
SAN JOSE ITURBIDE, GUANAJUATO	419	6	2	TAMAZUNCHALE, SAN LUIS POTOSI	483	6	2
SAN JUAN COSALA, JALISCO	387	7	2	TAMIAHUA, VERACRUZ	768	6	2
SAN JUAN DEL RIO, QUERETARO	427	6	2	TAMPICO, TAMAULIPAS	833	6	2
SAN JUAN TEOTIHUACAN, MEXICO	594	7	2	TAMUIN, SAN LUIS POTOSI	489	6	2
SAN LUCAS EL GRANDE, PUEBLA	277	7	2	TANGANCICUARO, MICHOACAN	355	7	2
SAN LUIS DE LA PAZ, GUANAJUATO	468	6	2	TANTOYUCA, VERACRUZ	789	6	2
SAN LUIS POTOSI, SAN LUIS POTOSI	444	6	2	TAPACHULA, CHIAPAS	962	8	2
SAN LUIS RIO COLORADO, SONORA	653	1	1	TAXCO, GUERRERO	762	7	2
SAN MARCOS, JALISCO	386	7	2	TEAPA, TABASCO	932	8	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone
TECALITLAN, JALISCO	371	7	2
TECAMACHALCO, PUEBLA	249	7	2
TECATE, LOWER CALIFORNIA	665	1	1
TECOLUTLA, VERACRUZ	766	7	2
TEHUACAN, PUEBLA	238	7	2
TEOLOAPAN, GUERRERO	736	7	2
TEMASCAL, OAXACA	274	7	2
TEMASCALCINGO, MEXICO	718	7	2
TENOSIQUE, TABASCO	934	8	2
TEPALCATEPEC, MICHOACAN	424	7	2
TEPEACA, PUEBLA	223	7	2
TEPIC, NAYARIT	311	7	2
TEPOZTLAN, MORELOS	739	7	2
TEQUESQUITENGO, MORELOS	734	7	2
TEQUILA, JALISCO	374	7	2
TEQUISQUIAPAN, QUERETARO	414	6	2
TEXCOCO, MEXICO	595	7	2
TEZIUTLAN, PUEBLA	231	7	2
TEZONAPA, VERACRUZ	278	7	2
TIANGUISTENGO, HIDALGO	774	6	2
TICUL, YUCATAN	997	8	2
TIERRA COLORADA, GUERRERO	745	8	2
TIHUATLAN, VERACRUZ	746	6	2
TIJUANA, LOWER CALIFORNIA	664	1	1
TIJUANA, LOWER CALIFORNIA	666	1	1
TIZAYUCA, HIDALGO	779	7	2
TIZIMIN, YUCATAN	986	8	2
TLACOTEPEC, GUERRERO	237	7	2
TLAHUELILPAN, HIDALGO	763	7	2
TLAJOMULCO, JALISCO	379	7	2
TLALMANALCO, MEXICO	586	7	2

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7.8 Miscellaneous International Service Information (continued)

7.8.12 Mexico City/Area, Area Code, Rate Step, and Zones (continued)

City/Area	Area Coded	Rate Step	Zone	City/Area	Area Coded	Rate Step	Zone
TLALTENANGO, ZACATECAS	437	6	2	VICENTE GUERRERO, DURANGO	675	6	2
TLAPACOYAN, VERACRUZ	225	7	2	VILLA ALDAMA, NUEVO LEON	829	3	1
TLAXCALA, TLAXCALA	246	7	2	VILLA ALDAMA, TAMAULIPAS	836	5	2
TLAXCOAPAN, HIDALGO	778	6	2	VILLA AVILA CAMACHO, PUEBLA	764	6	2
TOLUCA, MEXICO	722	7	2	VILLA CARDEL, VERACRUZ	296	7	2
TONALA, CHIAPAS	966	8	2	VILLA DE ARISTA, SAN LUIS POTOSI	486	5	2
TONAYA, JALISCO	343	7	2	VILLA DEL CARBON, MEXICO	588	7	2
TONILA, JALISCO	318	7	2	VILLA FLORES, CHIAPAS	965	8	2
TORREON, COAHUILA	871	5	2	VILLAGRAN, TAMAULIPAS	835	4	2
TULA, HIDALGO	773	6	2	VILLAHERMOSA, TABASCO	993	8	2
TULANCINGO, HIDALGO	775	7	2	XICOTENCATL, TAMAULIPAS	832	5	2
TUXPAN, NAYARIT	319	7	2	YECAPIXTLA, MORELOS	731	7	2
TUXPAN, VERACRUZ	783	6	2	YURECUARO, MICHOACAN	356	7	2
TUXTEPEC, OAXACA	287	7	2	ZACAPU, MICHOACAN	436	7	2
TUXTLA GUTIERREZ, CHIAPAS	961	8	2	ZACATECAS, ZACATECAS	492	6	2
URES, SONORA	623	4	2	ZACATLAN, PUEBLA	797	7	2
URUAPAN, MICHOACAN	452	7	2	ZACOALCO, JALISCO	326	7	2
VALLADOLID, YUCATAN	985	8	2	ZAMORA, MICHOACAN	351	7	2
VALLE DE BRAVO, MEXICO	726	7	2	ZAPOTLANEJO, JALISCO	373	7	2
VALLE DE SANTIAGO, GUANAJUATO	456	6	2	ZIMAPAN, HIDALGO	759	6	2
VALLE HERMOSO, TAMAULIPAS	894	1	1	ZITACUARO, MICHOACAN	715	7	2
VERACRUZ, VERACRUZ	229	7	2	ZUMPANGO, MEXICO	591	7	2

7.8.13 Telecommunications Service Priority (TSP) System

The provisioning and restoration of Services will be in accordance with the priority system specified in Part 64, Appendix A of the rules and regulations of the Federal Communications Commission. The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP system applies only to NSE services that can be discreetly identified and provides the Company with a guide to the sequence in which services are to be provisioned and/or restored.

The Executive Office of the President is empowered with the authority to receive, evaluate and process requests for NSEP TSP services. The Executive Office of the President, through the Office of Priority Telecommunications (OPT) as its administrative branch, makes the priority level assignments and issues the TSP authorization code reflecting the priority assignments associated with the Customer's request. The Customer initiates the request for TSP service from the OPT. The Customer then provides the TSP authorization code, in addition to all other details necessary to complete the order, and submits it to the Company for appropriate action.

7.9 Reserved for future use