

**BUSINESS AND RESIDENTIAL
PRODUCT REFERENCE AND PRICING GUIDEBOOK**

SECTION 13 – GRANDFATHERED RESIDENTIAL DOMESTIC SERVICES

13.1 Value Plus Plans

Availability: INTERSTATE, AR, CO, FL, IL, IN, KS, LA, MI, MO, NV, NY, OH, OK, OR, SD, TX, WA, WI

Value Plus 500^{/1/}

A. This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For an MRC, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes.

B. Rates and Charges

| MRC | Anytime Minutes Allotted in MRC | Additional Per-Minute Charge Over Allotment |
|------------|--|--|
| \$26.99 | 500 | \$0.070 |

/1/ This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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13.2 AT&T Nationwide Calling 120 Preferred^{/1/}

Availability: INTERSTATE, AR, CO, IL, IN, KS, MA, MI, MO, NV, OH, OK, OR, RI, SC, TX, WI

A. This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For an MRC, the Customer receives a 120 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes.

B. Rates and Charges

| MRC | Anytime Minutes Allotted in MRC | Additional Per-Minute Charge Over Allotment |
|------------|--|--|
| \$14.99 | 120 | \$0.12 |

/1/ This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007.

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13.3 AT&T Unlimited Nationwide Calling Advantage 3^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. AT&T Unlimited Nationwide Calling Advantage 3 is a domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions:

- use Switched Access to reach the long distance network;
- subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
- subscribe to and maintain the following services from an Affiliated ILEC of the Company:
 - Access line with a BTN; and
 - Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company;
- subscribe to and maintain one (1) or more Affiliate of the Company Products as defined and offered by the Affiliate of the Company^{/2/};
- demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above; request to be provisioned under this Service; and
- limit the use of Service to that which is of a standard, domestic, residential nature.

(C)

B. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

C. Rates and Charges

The MRC is \$15.00 for unlimited interstate and intrastate MOU.

/1/ This service is no longer available to new Customers effective March 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first.

/2/ Effective August 1, 2022, Customers are no longer required to subscribe to and maintain one (1) or more Affiliate of the Company Products to remain on this service.

(N)

(N)

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13.4 AT&T ONE RATE Nationwide 5 Cents^{/1/}

Availability: INTERSTATE, AR, FL, IL, IN, KS, MI, MO, NC, NV, OH, OK, TX, VA, WI

A. AT&T ONE RATE Nationwide 5 Cents is an outbound only, Flat Rate, long distance optional pricing plan. This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

B. Rates and Charges

| MRC | Rate Per-Minute |
|--------|-----------------|
| \$9.99 | \$0.05 |

/1/ This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007.

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13.5 AT&T Nationwide Calling 120¹

Availability: INTERSTATE, AR, FL, IL, IN, KS, KY, ME, MI, MO, NV, OH, OK, OR, PA, TN, TX, WI

A. This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. For a MRC, the Customer receives a 120 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. No credits will be given for any unused minutes.

B. Rates and Charges

| MRC | Anytime Minutes Allotted in MRC | Additional Per-Minute Charge Over Allotment |
|------------|--|--|
| \$14.99 | 120 | \$0.12 |

/1/ This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

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13.6 AT&T Unlimited Nationwide Calling Advantage 4^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. This plan is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, and Wisconsin who meet the following terms and conditions:
- a. use Switched Access to reach the long distance network;
 - b. subscribe to the Company for the provision of interstate, intrastate InterLATA and intrastate IntraLATA Service;
 - c. subscribe to and maintain the following services from an Affiliated ILEC of the Company:
 - Access Line^{4/}; and
 - Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
 - d. subscribe to and maintain two (2) or more Affiliate of the Company Products^{/2/} as defined and offered by the Affiliate of the Company in conjunction with a subscription to this plan;
 - e. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - f. request to be provisioned under this Service; and
 - g. limit the use of Service to that which is of a standard, domestic, residential nature.
- B. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage found in Section 5.2 of this Guidebook. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.
- C. Customers who have previously subscribed to local dial tone Service of an Affiliated ILEC of the Company and have cancelled that service or; (2) previously subscribed to long distance Service from the Company and have cancelled that service, or; (3) be a current local telephone customer within the Company or Affiliate of the Company's local territory who is now moving dial tone service from a competitor of the Company to the Affiliated ILEC of the Company will receive a \$50.00 Visa® Reward Card when ordering this Service.
- D. The MRC is \$10.00.

^{/1/} This Service is no longer available to new Customers or existing Customers who change their Service or move to a new location effective February 23, 2010.

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13.7 Reserved for Future Use

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13.7 Reserved for Future Use (continued)

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13.8 AT&T ONE RATE Nationwide Preferred^{/1/}

Availability: INTERSTATE, AR, FL, GA, IL, IN, KS, KY, ME, MI, MO, NH, NJ, NV, OH, OK, OR, PA, SC, TX, WA, WI

A. This Service is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

B. Rates and Charges

| | MRC | Rate Per-Minute |
|----------------------|------------|------------------------|
| | \$6.99 | \$0.14 |
| | MRC | Rate Per-Minute |
| Jurisdiction: | GA | |
| 0 – 16 miles | \$6.99 | \$0.00 |
| 17 or more miles | \$6.99 | \$0.14 |

/1/ This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

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13.9 AT&T Unlimited Nationwide Calling Basic^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. AT&T Unlimited Nationwide Calling Basic is a bundled outbound only interstate intrastate long distance calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a MRC, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use.

B. Rates and Charges

| |
|------------|
| MRC |
| \$31.99 |

13.10 AT&T Worldwide & US Calling^{/2/}

Availability: AR, IL, IN, KS, MI, MO, OH, OK, NV, TX, WI

Customers subscribing to the AT&T Worldwide & US Calling international plan as set forth in Section 15 of this Guidebook will receive a rate of \$0.20 per minute for outbound 1+ Direct-Dialed intrastate long distance.

/1/ This Service is no longer available to new Customers or existing Customers at new November 14, 2008.

/2/ This Service is no longer available to new Customers or existing Customers at new locations effective November 21, 2008.

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13.11 AT&T ONE RATE Nationwide Preferred Direct^{/1/}

Availability: INTERSTATE, AL, AR, CO, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, MI, MO, MS, MT, NC, ND, NH, NJ, NY, NV, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

AT&T ONE RATE Nationwide Preferred Direct is a domestic outbound long distance calling plan that for a single MRC the Customers receive a flat per minute usage rate for both 1+ outbound direct-dialed intrastate and interstate long distance calling anytime minutes.

B. This service is for Residential Customers that:

1. Use Switched Access to reach the long distance network;
2. subscribes to the Company for: (a) interLATA (interstate and intrastate) Service; or (b) intraLATA (local toll) Service; or (c) interLATA and intraLATA Service combined for outbound long distance calling;
3. Provide the Company the same billing name and address for all Services required to subscribe to this plan;
4. Limit the use of Service to that which is of a standard, domestic, Residential nature; and
5. Request to be provisioned under this plan.

C. Rates and Charges

| MRC | Per Minute Rate |
|--------|-----------------|
| \$6.99 | \$0.14 |

/1/ Effective February 1, 2021, AT&T ONE RATE Nationwide Preferred Direct is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

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13.12 AT&T ONE RATE Nationwide Calling 1^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

This plan is a bundled outbound only interstate and intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers who:

1. use Switched Access to reach the long distance network;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
3. subscribe to access line with a BTN from an Affiliate of the Company that operates in whole or in part as an AT&T ILEC;
4. request to be provisioned under this optional calling plan; and
5. limit the use of Service to that which is of a standard, domestic, residential nature.

B. Rates and Charges

| MRC | Per Minute Rate |
|--------|-----------------|
| \$4.99 | \$0.10 |

^{/1/} Effective February 1, 2021, AT&T ONE RATE Nationwide Calling 1 is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

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13.13 AT&T Unlimited Nationwide Calling Plus 1^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. AT&T Unlimited Nationwide Calling Plus 1 is a bundled outbound only interstate intrastate long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers who meet the following terms and conditions:

1. use Switched Access to reach the long distance network;
2. subscribes to the Company for the provision of interLATA and intraLATA (local toll) service combined for outbound long distance calling;
3. subscribes to and maintains the following services from an Affiliated ILEC of the Company:
 - Access line with a BTN; and
 - Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
4. subscribe to and maintain one (1) or more Affiliate of the Company Products as defined and offered by the Affiliate of the Company in conjunction with a subscription to this plan;
5. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
6. request to be provisioned under this Service; and
7. limits the use of Service to that which is of a standard, domestic, residential nature.

B. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

C. Rates and Charges

| |
|------------|
| MRC |
| \$12.00 |

/1/ Effective February 1, 2021, AT&T Unlimited Nationwide Calling Plus 1 is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

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13.14 AT&T Unlimited Nationwide Calling Advantage 2^{/1/}

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

AT&T Unlimited Nationwide Calling Advantage 2 is domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

B. OPTION 1 – Winback

1. For a single MRC this Option is available to new Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who:
 - a. use Switched Access to reach the long distance network;
 - b. order this Service On-Line or by contacting an Affiliated ILEC Customer Care Center;
 - c. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - d. subscribe to an Access line with a BTN from an Affiliated ILEC of the company;
 - e. meet a minimum of one (1) of the following conditions:
 - previously subscribed to local dial tone service with a BTN of an Affiliated ILEC of the Company and have cancelled that Service; or
 - previously subscribed to long distance Service from the Company and have cancelled that Service; or
 - be a current Local telephone Customer in the Affiliate of the Company's local territory who is now moving dial tone services from a competitor of the Company to an Affiliated ILEC of the Company;
 - f. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - g. request to be provisioned under this Service; and
 - h. limit the use of Service to that which is of a standard, domestic, residential nature.

^{/1/} Effective February 1, 2021, AT&T Unlimited Nationwide Calling Advantage 2 is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

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13.14 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

B. OPTION 1 – Winback (continued)

2. This Service may be combined with Vertical Packages as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan.
3. Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
4. In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering AT&T Unlimited Nationwide Calling Advantage 2.
5. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

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13.14 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

C. OPTION 2 – Retention

1. For a single MRC this Option is available to existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who:
 - a. use Switched Access to reach the long distance network;
 - b. currently subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - c. currently subscribe to local dial tone service with a BTN from an Affiliated ILEC of the Company and state an intention to change local carries in response to a competitive offer;
 - d. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - e. request to be provisioned under this Service; and
 - f. limit the use of Service to that which is of a standard, domestic, residential nature.
2. This Service may be combined with Vertical Packages as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan.
3. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

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13.14 AT&T Unlimited Nationwide Calling Advantage 2 (continued)

D. OPTION 3 – Online Ordering

1. For a single MRC this Option is available to new and/or existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who:
 - a. use Switched Access to reach the long distance network;
 - b. order this Service On-Line;
 - c. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
 - d. subscribe to and maintain the following services from an Affiliated ILEC of the Company:
 - Access line with a BTN; and
 - Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
 - e. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
 - f. request to be provisioned under this Service; and
 - g. limit the use of Service to that which is of a standard, domestic, residential nature.
2. Hearing impaired and disabled customers who access the Company's website and are unable to order this plan on-line may order via text telephone.
3. In the event the Company's on-line ordering system is not functioning or processing orders due to a system outage or malfunction, Customers may call the Company's customer care center or sales representative to request assistance for on-line ordering AT&T Unlimited Nationwide Calling Advantage 2.
4. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

E. Rates and Charges

The MRC for Options 1, 2, and 3 is \$18.00.