

**BUSINESS AND RESIDENTIAL  
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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.1 Block of Time II Term Agreement Plans<sup>/1/</sup>**

Availability: INTERSTATE, AL, AR, CO, CT, DC, DE, FL, IA, IL, IN, KS, MA, MD, ME, MI, MO, MT, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SD, TN, TX, VA, VT, WA, WI

- A. Block of Time II Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- B. The Block of Time II Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer.
- C. Term Agreements
  - 1. 1-Year and 2-Year Term Agreements will not automatically renew. On the first day after the initial or renewal term has expired, the Customer will be billed on a month-to-month basis at the out of term rates defined in Section 12.1 F. of this Guidebook for the selected Block of Time Term Agreement rate option.
  - 2. The selected Block of Time II Term Agreement rate option will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time II Term Agreement rate option to new Customers or to existing Customers moving to new locations; or (d) the Company notifies the Customer that the selected Block of Time II Term Agreement rate option is no longer available for auto-renewal; whichever occurs first.

<sup>/1/</sup> This plan is no longer available to new customers. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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**12.1 Block of Time II Term Agreement Plans (continued)**

**D. Early Termination Fee/Under Utilization Fee (ETF/UUF)**

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers 2. and 3. below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when: (a) the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or (b) the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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**12.1 Block of Time II Term Agreement Plans (continued)**

**E. Grandfathered Rate Options**

These rate options are available for either a 1-Year or 2-Year term agreement, as shown below. For the MRC specified in Section 12.1 F. of this Guidebook, the Customer receives an "n" minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 12.1 F. of this Guidebook for the per-minute rate after the block of time has been used.

<b>AT&amp;T BUSINESS BLOCK OF TIME II</b>			
<b>Plan</b>	<b>Term Agreement Available</b>		<b>n-Minute Block of Time</b>
	<b>1-Year</b>	<b>2-Year</b>	
BOT 200 <sup>/1,2/</sup>	√		200
BOT 250 <sup>/5/</sup>	√		250
BOT 500 <sup>/3,4/</sup>	√		500
BOT 700 <sup>/5/</sup>	√	√	700
BOT 1200 <sup>/5/</sup>	√	√	1200
BOT 2500 <sup>/5/</sup>	√	√	2500

- /1/ This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.
- /2/ Effective September 24, 2014, one (1) year term agreements will no longer auto-renew. Existing Customers who continue to subscribe to this rate option at the end of their current one (1) year term will be billed at the out of term month-to-month rates defined in Grandfathered Section 12.1 F. of this Guidebook.
- /3/ This rate option is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.
- /4/ Effective September 12, 2016 one (1) Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this rate option at the end of their current one (1) year term will be billed at this rate options then current out of term month-to-month rates defined in Grandfathered Section 12.1 F. of this Guidebook.
- /5/ This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Year Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, month-to-month basis at the out of term rates and charges as defined Grandfathered Section 12.1 F. of this Guidebook for the selected Block of Time Term Agreement rate option.

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**12.1 Block of Time II Term Agreement Plans (continued)**

**F. Rates and Charges**

1. See Section 4.3 for the Switched AT&T Long Distance Toll Free Service MRC.
2. AT&T Business Block of Time II Options

Anytime Minutes Allotted in MRC	Term	MRC	Per-Minute
			Inbound/Outbound Over Allotment
Jurisdiction:	INTERSTATE, AR, IL, IN, KS, MI, MO, OH, OK, NV, TX		
200	1-Year	\$10.00	\$0.050
	Out of Term Month-to-Month	\$28.00	\$0.075
	WI		
	1-Year	\$16.00	\$0.075
	Out of Term Month-to-Month	\$28.00	\$0.075
Jurisdiction:	INTERSTATE, AL, AR, CO, CT, DE, FL, IA, IL, IN, KS, MA, MD, ME, MI, MO, MT, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SD, TN, TX, VA, VT, WA, WI		
250	1-Year	\$15.00	\$0.060
	Out of Term Month-to-Month	\$20.00	\$0.085
Jurisdiction:	INTERSTATE, AR, IN, KS, MO, OH, OK, NV, TX, WI		
500	1-Year	\$25.00	\$0.057
	Out of Term Month-to-Month	\$33.00	\$0.071
	IL		
	1-Year	\$25.00	\$0.070
	Out of Term Month-to-Month	\$33.00	\$0.071
	MI		
	1-Year	\$25.00	\$0.057
	Out of Term Month-to-Month	\$28.00	\$0.060

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.1 Block of Time II Term Agreement Plans (continued)

F. Rates and Charges (continued)

2. AT&T Business Block of Time II Options (continued)

Anytime Minutes Allotted in MRC	Term	MRC	Per-Minute
			Inbound/Outbound Over Allotment
Jurisdiction:	INTERSTATE, AL, AR, CO, CT, DE, FL, IA, IL, IN, KS, MA, MD, ME, MI, MO, MT, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SD, TN, TX, VA, VT, WA, WI		
700	1-Year	\$31.00	\$0.045
	2-Year	\$30.00	\$0.043
	Out of Term Month-to-Month	\$40.00	\$0.063
1200	1-Year	\$50.00	\$0.042
	2-Year	\$48.00	\$0.041
	Out of Term Month-to-Month	\$65.00	\$0.059
2500	1-Year	\$100.00	\$0.041
	2-Year	\$97.00	\$0.039
	Out of Term Month-to-Month	\$120.00	\$0.053

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**12.2 AT&T Business Block of Time<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Block of Time is a custom combination Business Optional Calling Plan for outbound and switched Toll Free Service. Outbound Direct-Dialed calls and TFS calls, are billed in increments of one (1) seconds subject to a minimum connection time (initial period) of eighteen (18) seconds.
- B. For a specific MRC, the Customer receives a block of time of one-plus (1+) interstate Direct-Dialed outbound and Toll Free Service calls for all lines under the BTN that is presubscribed to the Company under this plan. The block of time may be used (1) for placing one-plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company and (2) for receiving interstate Toll Free Service calls on the same presubscribed line.

See Section 12.2 D. of this Guidebook for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credit will be given for any unused minutes in the block of time.

- C. Customers that subscribe to AT&T Business Block of Time can make Direct-Dialed outbound calls terminating to International locations and for receiving International Toll Free Services calls from Canada only. Minutes associated with these calls are not included in the Block of Time minutes.

<sup>/1/</sup> Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with their existing rate plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Grandfathered Section 12.2 D. of this Guidebook.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.2 AT&T Business Block of Time (continued)

D. Rates and Charges

The MRCs for each block of time Business Optional Calling Plan are shown in the table below in the column labeled MRC. The per-minute rates for Direct-Dialed outbound one-plus (1+) and Toll Free Service calls after the block of time has been used is shown in the table below in the column labeled Rate Over Block.

Jurisdictions:	INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI			
AT&T Business Block of Time Rate Plan	MRC		Rate Over Block	
	In Term	Out of Term	In Term	Out of Term
1000 MOU <sup>/2/</sup>				
1-Year Term	\$39.00	\$55.00	\$0.052	\$0.060
2-Year Term	\$39.00		\$0.050	
3-Year Term	\$39.00		\$0.048	
2500 MOU <sup>/2/</sup>				
1-Year Term	\$90.00	\$125.00	\$0.048	\$0.056
2-Year Term	\$90.00		\$0.046	
3-Year Term	\$90.00		\$0.044	
5000 MOU <sup>/2/</sup>				
1-Year Term	\$175.00	\$240.00	\$0.046	\$0.054
2-Year Term	\$175.00		\$0.044	
3-Year Term	\$175.00		\$0.042	
7500 MOU <sup>/3/</sup>				
1-Year Term	\$255.00	\$350.00	\$0.044	\$0.052
2-Year Term	\$255.00		\$0.042	
3-Year Term	\$255.00		\$0.040	
10000 MOU <sup>/3/</sup>				
1-Year Term	\$320.00	\$440.00	\$0.042	\$0.050
2-Year Term	\$320.00		\$0.040	
3-Year Term	\$320.00		\$0.038	

/1/ Effective February 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in the table above.

/2/ This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective September 12, 2009.

/3/ This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective April 1, 2010.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.3 AT&T High Volume Calling III<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

**A. General**

1. AT&T High Volume Calling III is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling III is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling III is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.

The Customer may subscribe to AT&T High Volume Calling III for outbound Service only, TFS only or for both outbound and TFS.

2. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.

Toll Free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

**B. Availability**

1. This optional calling plan is designed for Business Customers that Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling III for outbound Service only, TFS only, or both outbound and TFS.
2. The AT&T High Volume Calling III plan is available to Business Customers that (a) request to be provisioned under this optional pricing plan; (b) make a MAC of at least \$600 per year and sign a term plan agreement for one (1) or two (2) years.
3. If a Centrex or Plexar® Customer with terminals subscribes to AT&T High Volume Outbound Calling III, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.

<sup>/1/</sup> This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. This Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.



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**12.3 AT&T High Volume Calling III (continued)**

**C. MACs and Term Plan Agreements**

1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined Section 12.3 H. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

**D. Rating Inbound and Outbound Calls**

Usage Rates

The Customer's usage rate for each call is based on (a) whether the call is outbound or inbound TFS; (b) the Customer's MAC; and (c) the length of the Customer's term plan (1 year or 2 years).

Billing Increments

Outbound and TFS, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

**E. Billing**

Customers subscribing to any of the AT&T High Volume Calling III plans will be direct-billed.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.3 AT&T High Volume Calling III

F. Transfer of an Existing TFS to AT&T High Volume Toll Free Calling III

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling III will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling III plan. Customer shall be responsible for any and all early termination charges.

G. Customer who purchase a MAC of \$600, \$2,400, \$6,000 and \$9,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated ILEC or CLEC. Customer who purchase a MAC of \$12,000, \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an Affiliated ILEC or CLEC. Customer who purchase a MAC of \$120,000, \$180,000 or \$240,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an Affiliated ILEC or CLEC.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.3 AT&T High Volume Calling III (continued)

H. Rates and Charges

1. Outbound Calls

The per-minute usage rates are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
<b>Jurisdiction:</b>	<b>INTERSTATE, IL, IN, MI, OH, WI</b>		
\$600	\$0.0450	\$0.0440	\$0.0430
\$2,400	\$0.0440	\$0.0430	\$0.0420
\$6,000	\$0.0430	\$0.0420	\$0.0410
\$9,000	\$0.0425	\$0.0415	\$0.0405
\$12,000	\$0.0420	\$0.0410	\$0.0400
\$18,000	\$0.0416	\$0.0406	\$0.0396
\$24,000	\$0.0413	\$0.0403	\$0.0393
\$30,000	\$0.0410	\$0.0400	\$0.0390
\$42,000	\$0.0405	\$0.0395	\$0.0385
\$60,000	\$0.0400	\$0.0390	\$0.0380
\$90,000	\$0.0395	\$0.0385	\$0.0375
\$120,000	\$0.0390	\$0.0380	\$0.0370
\$180,000	\$0.0380	\$0.0370	\$0.0360
\$240,000	\$0.0370	\$0.0360	\$0.0350
<b>Jurisdictions:</b>	<b>AR, KS, MO, OK, TX</b>		
\$600	\$0.0680		
\$2,400			
\$6,000			
\$9,000			
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$60,000			
\$90,000			
\$120,000			
\$180,000			
\$240,000			

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12.3 AT&T High Volume Calling III (continued)

H. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows:

MAC	1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
<b>Jurisdiction:</b>	<b>NV</b>		
\$600	\$0.0510	\$0.0500	\$0.0490
\$2,400	\$0.0500	\$0.0490	\$0.0480
\$6,000			
\$9,000			
\$12,000			
\$18,000	\$0.0490	\$0.0480	\$0.0470
\$24,000			
\$30,000			
\$42,000			
\$60,000	\$0.0480	\$0.0470	\$0.0460
\$90,000			
\$120,000			
\$180,000	\$0.0470	\$0.0460	\$0.0450
\$240,000			

2. Inbound Toll Free Calls

Usage Rates

The per minute usage rates are the same as Section 12.3 H.

MRC and Optional Feature Charges

For TFS MRC and optional feature charges, see Section 4.3 of this Guidebook.

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12.3 AT&T High Volume Calling III (continued)

H. Rates and Charges (continued)

3. Out of Term

Out of Term per-minute usage rates are as follows:

MAC	Out of Term		
	Per Minute Rate		
Jurisdiction:	INTERSTATE	AR, KS, MO, OK, TX	IL, IN, MI, OH, WI
\$600	\$20.1806	\$31.1464	\$20.1806
\$2,400	\$19.7068		\$19.7068
\$6,000	\$19.2492		\$19.2492
\$9,000	\$19.0276		\$19.0276
\$12,000	\$18.7909		\$18.7909
\$18,000	\$18.5828		\$18.5828
\$24,000	\$18.5119		\$18.5119
\$30,000	\$18.3670		\$18.3670
\$42,000	\$18.0881		\$18.0881
\$60,000	\$17.8965		\$17.8965
\$90,000	\$17.6631		\$17.6631
\$120,000	\$17.4413		\$17.4413
\$180,000	\$16.9898		\$16.9898
\$240,000	\$9.1823	\$17.3497	\$ 9.1823
Jurisdiction:	NV		
\$600	\$22.8159		
\$2,400	\$22.3650		
\$6,000	\$22.3650		
\$9,000	\$22.3650		
\$12,000	\$21.8951		
\$18,000	\$21.8951		
\$24,000	\$21.8951		
\$30,000	\$21.8951		
\$42,000	\$21.8951		
\$60,000	\$21.4981		
\$90,000	\$21.4981		
\$120,000	\$21.4981		
\$180,000	\$21.0138		
\$240,000	\$11.7380		

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**12.4 AT&T High Volume Calling II Plus<sup>/1/</sup>**

Availability: INTERSTATE, AR, FL, GA, IA, IL, IN, KS, LA, MO, MI, MS, NC, ND, NV, OH, OK, OR, SC, TN, TX, WI

**A. General**

AT&T High Volume Calling II Plus is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II Plus is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II Plus is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.

The Customer may subscribe to High Volume Calling II Plus for outbound Service only, TFS only, or for both outbound and TFS. See Section 4.3 of this Guidebook for optional features, rules, regulations and general information regarding TFS.

Toll free calls may originate on any type of access and are terminated via Switched Access lines to the Customer's location.

**B. Availability**

1. This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II Plus for outbound Service only, TFS only, or both outbound and TFS.
2. The AT&T High Volume Calling II Plus plan is available to Customers that:
  - request to be provisioned under this optional pricing plan;
  - make a MAC of at least \$600.00 per year; and
  - sign a term plan agreement for one (1), two (2) or three (3) years.
3. When subscribing to the AT&T High Volume Calling II Plus Plan for the provision of interstate service, the Customer may also subscribe to the High Volume Calling Connections II Plan or AT&T High Volume Calling II Plus plan for the provisions of intrastate intraLATA and intrastate interLATA long distance service.
4. If a Centrex or Plexar® Customer with terminals subscribes to AT&T High Volume Outbound Calling II Plus, all lines associated with the Centrex or Plexar® terminals must subscribe to the Company.

<sup>/1/</sup> This service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this service on a month-to-month out of term basis, however, Customers may not add, move, remove or changes lines and/or locations once their current term has expired.

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12.4 AT&T High Volume Calling II Plus (continued)

C. MACs and Term Plan Agreements

1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or; (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Section 12.4 I. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

D. Rating Inbound and Outbound Calls

Usage Rates

The Customer's usage rate for each call is based on: (1) whether the call is outbound or inbound TFS; (2) Customer's MAC; (3) length of Customer's term – 1, 2 or 3 years.

Billing Increments

Outbound and TFS Calls

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Per Call Charge

For per call charges, see Section 12.4.I. of this Guidebook.

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**12.4 AT&T High Volume Calling II Plus (continued)**

**E. Billing**

Customer's subscribing to any of the AT&T High Volume Calling II Plus plans will be direct-billed.

**F. Transfer of an Existing TFS to AT&T High Volume Toll Free Calling II Plus**

A Customer request to transfer TFS to AT&T High Volume Toll Free Calling II Plus will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for AT&T High Volume Toll Free Calling II Plus plan. The Customer is responsible for any and all early termination charges.

**G. Customers who purchase a MAC of \$600.00, \$2400.00, \$6000.00 and/or \$9000.00 must maintain a minimum of two (2) access lines or voice equivalent switched local exchange service from an Affiliated ILEC or CLEC. Customers who purchase a MAC of \$12,000.00, \$24,000.00, \$30,000.00, \$42,000.00, \$60,000.00 and/or \$90,000.00 must maintain a minimum of four (4) access lines or voice equivalent switched local exchange from an Affiliated ILEC or CLEC. Customers who purchase a MAC of \$120,000.00, \$180,000.00 and/or \$240,000.00 must maintain a minimum of four (6) access lines or voice equivalent switched local exchange from an Affiliated ILEC or CLEC.**

**H. Upon expiration of their existing term plan agreement, Customers subscribing to High Volume Calling Plan II Plus who have a MAC of \$9,000 to \$240,000 will receive Out of Term rates on a month to month basis. See Section 12.4.I. for the appropriate rates.**



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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges

1. Outbound Calls

The per-minute usage rates are as follows:

MAC	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction: INTERSTATE, IL, IN, MI, OH, WI</b>			
\$600	\$0.0350	\$0.0340	\$0.0330
\$2,400	\$0.0340	\$0.0330	\$0.0320
\$6,000	\$0.0330	\$0.0320	\$0.0310
\$9,000	\$0.0325	\$0.0315	\$0.0305
\$12,000	\$0.0320	\$0.0310	\$0.0300
\$18,000	\$0.0316	\$0.0306	\$0.0296
\$24,000	\$0.0313	\$0.0303	\$0.0293
\$30,000	\$0.0310	\$0.0300	\$0.0290
\$42,000	\$0.0305	\$0.0295	\$0.0285
\$60,000	\$0.0300	\$0.0290	\$0.0280
\$90,000	\$0.0295	\$0.0285	\$0.0275
\$120,000	\$0.0290	\$0.0280	\$0.0270
\$180,000	\$0.0280	\$0.0270	\$0.0260
\$240,000	\$0.0270	\$0.0260	\$0.0250
<b>Jurisdiction: AR, KS, MO, OK, TX</b>			
\$600	\$0.0680		
\$2,400			
\$6,000			
\$9,000			
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$60,000			
\$90,000			
\$120,000			
\$180,000			
\$240,000			

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

MAC	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction: IA, LA, MS, SC</b>			
\$600	\$0.1160	\$0.1120	\$0.1060
\$2,400		\$0.1100	\$0.1040
\$6,000	\$0.1140	\$0.1080	\$0.1020
\$9,000			
\$12,000	\$0.1080	\$0.1020	\$0.0960
\$18,000			
\$24,000			
\$30,000	\$0.1020	\$0.0960	\$0.0900
\$42,000			
\$60,000	\$0.0960	\$0.0900	\$0.0840
\$90,000			
\$120,000	\$0.0900	\$0.0840	\$0.0780
\$180,000	\$0.0870	\$0.0810	\$0.0750
\$240,000	\$0.0840	\$0.0780	\$0.0720
<b>Jurisdiction: ND</b>			
\$600	\$0.1350	\$0.1300	\$0.1240
\$2,400	\$0.1340	\$0.1280	\$0.1220
\$6,000	\$0.1320	\$0.1260	\$0.1200
\$9,000			
\$12,000	\$0.1260	\$0.1200	\$0.1140
\$18,000			
\$24,000			
\$30,000	\$0.1200	\$0.1140	\$0.1080
\$42,000			
\$60,000	\$0.1140	\$0.1080	\$0.1020
\$90,000			
\$120,000	\$0.1080	\$0.1020	\$0.0960
\$180,000	\$0.1050	\$0.0990	\$0.0930
\$240,000	\$0.1020	\$0.0960	\$0.0900

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

MAC	1-Year Term Plan	2-Year Term Plan
<b>Jurisdiction: NV</b>		
\$600	\$0.0510	\$0.0500
\$2,400	\$0.0500	\$0.0490
\$6,000		
\$9,000		
\$12,000		
\$18,000	\$0.0490	\$0.0480
\$24,000		
\$30,000		
\$42,000		
\$60,000	\$0.0480	\$0.0470
\$90,000		
\$120,000		
\$180,000	\$0.0470	\$0.0460
\$240,000		

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

	1-Year Term Plan	2-Year Term Plan
Jurisdiction: GA		
\$600	\$0.0560	\$0.0540
\$2,400		
\$6,000		
\$9,000		
\$12,000		
\$18,000		
\$24,000		
\$30,000		
\$42,000		
\$60,000		
\$90,000		
\$120,000		
\$180,000		
\$240,000		
Jurisdiction: NC		
\$600	\$0.0680	\$0.0670
\$2,400		
\$6,000		
\$9,000		
\$12,000		
\$18,000		
\$24,000		
\$30,000		
\$42,000		
\$60,000		
\$90,000		
\$120,000		
\$180,000		
\$240,000		

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction:</b>	<b>OR</b>		
\$600	\$0.0750	\$0.0730	\$0.0700
\$2,400			
\$6,000			
\$9,000			
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$60,000			
\$90,000			
\$120,000			
\$180,000			
\$240,000			

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

	1-Year, 2-Year and 3-Year Term Plans	
	Initial 18 Seconds	Each Additional 1 Second
<b>Jurisdiction:</b>	<b>FL</b>	
\$600	\$0.0180	\$0.0010
\$2,400		
\$6,000		
\$9,000		
\$12,000		
\$18,000		
\$24,000		
\$30,000		
\$42,000		
\$60,000		
\$90,000		
\$120,000		
\$180,000		
\$240,000		

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12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction: TN</b>			
<b>MAC</b>	<b>InterLATA</b>		
\$600	\$0.0640	\$0.0630	\$0.0620
\$2,400	\$0.0630	\$0.0620	\$0.0610
\$6,000	\$0.0620	\$0.0610	\$0.0600
\$9,000	\$0.0620	\$0.0610	\$0.0600
\$12,000	\$0.0610	\$0.0600	\$0.0590
\$18,000	\$0.0610	\$0.0600	\$0.0590
\$24,000	\$0.0610	\$0.0600	\$0.0590
\$30,000	\$0.0600	\$0.0590	\$0.0580
\$42,000	\$0.0600	\$0.0590	\$0.0580
\$60,000	\$0.0590	\$0.0580	\$0.0570
\$90,000	\$0.0590	\$0.0580	\$0.0570
\$120,000	\$0.0580	\$0.0570	\$0.0560
\$180,000	\$0.0570	\$0.0560	\$0.0550
\$240,000	\$0.0560	\$0.0550	\$0.0540
<b>MAC</b>	<b>IntraLATA</b>		
\$600	\$0.0520	\$0.0510	\$0.0500
\$2,400	\$0.0510	\$0.0500	\$0.0490
\$6,000	\$0.0500	\$0.0490	\$0.0480
\$9,000	\$0.0500	\$0.0490	\$0.0480
\$12,000	\$0.0490	\$0.0480	\$0.0470
\$18,000	\$0.0490	\$0.0480	\$0.0470
\$24,000	\$0.0490	\$0.0480	\$0.0470
\$30,000	\$0.0480	\$0.0470	\$0.0460
\$42,000	\$0.0480	\$0.0470	\$0.0460
\$60,000	\$0.0470	\$0.0460	\$0.0450
\$90,000	\$0.0470	\$0.0460	\$0.0450
\$120,000	\$0.0460	\$0.0450	\$0.0440
\$180,000	\$0.0450	\$0.0440	\$0.0430
\$240,000	\$0.0440	\$0.0430	\$0.0420

2. Inbound Toll Free Calls

Usage Rates

The per minute usage rates are the same as Section 12.4 I. of this Guidebook.

MRC and Optional Feature Charges

For TFS MRC and optional feature charges, see Section 4.3 of this Guidebook.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

3. Out of Term Per-Minute Usage Rates are as follows:

MAC	Out of Term		
	Per Minute Rate		
Jurisdiction:	INTERSTATE	AR, KS, MO, OK, TX	FL
\$600	\$17.4413	\$34.9754	\$29.8261
\$2,400	\$16.8981		
\$6,000	\$16.4036		
\$9,000	\$18.5828	\$40.2304	\$34.2999
\$12,000	\$18.3254		
\$18,000	\$18.0881		
\$24,000	\$17.9272		
\$30,000	\$17.7845		
\$42,000	\$17.4466		
\$60,000	\$17.1466		
\$90,000	\$16.8637		
\$120,000	\$16.5649		
\$180,000	\$16.0340		
\$240,000	\$7.9556	\$20.8337	\$18.3855
Jurisdiction:	GA	IA	IL, IN, MI, OH, WI
\$600	\$27.9044	\$55.7235	\$17.4413
\$2,400		\$54.7792	\$16.8981
\$6,000			\$16.4036
\$9,000	\$32.0725	\$62.9659	\$18.5828
\$12,000		\$59.6822	\$18.3254
\$18,000			\$18.0881
\$24,000			\$17.9272
\$30,000		\$56.3042	\$17.7845
\$42,000			\$17.4466
\$60,000			\$17.1466
\$90,000		\$53.0129	\$16.8637
\$120,000		\$49.7345	\$16.5649
\$180,000			\$16.0340
\$240,000	\$16.5578	\$23.9092	\$7.9556

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

.3 Out of Term Per-Minute Usage Rates are as follows: (continued)

MAC	Out of Term		
	Per Minute Rate		
Jurisdiction:	LA, MS, SC	NC	ND
\$600	\$55.7235	\$25.0725	\$66.0006
\$2,400	\$55.7235	\$25.0725	\$65.5555
\$6,000	\$54.7792	\$25.0725	\$64.5280
\$9,000	\$62.9659	\$28.8403	\$74.2310
\$12,000	\$59.6822	\$28.8403	\$70.8082
\$18,000	\$59.6822	\$28.8403	\$70.8082
\$24,000	\$59.6822	\$28.8403	\$70.8082
\$30,000	\$56.3042	\$28.8403	\$67.4472
\$42,000	\$56.3042	\$28.8403	\$67.4472
\$60,000	\$53.0129	\$28.8403	\$64.1151
\$90,000	\$53.0129	\$28.8403	\$64.1151
\$120,000	\$49.7345	\$28.8403	\$60.6852
\$180,000	\$47.9885	\$28.8403	\$59.0069
\$240,000	\$23.9092	\$15.1945	\$29.4010
Jurisdiction:	NV	OR	
\$600	\$25.3946	\$37.3260	
\$2,400	\$24.8590	\$37.3260	
\$6,000	\$24.8590	\$37.3260	
\$9,000	\$28.6038	\$42.9042	
\$12,000	\$28.0201	\$42.9042	
\$18,000	\$28.0201	\$42.9042	
\$24,000	\$28.0201	\$42.9042	
\$30,000	\$28.0201	\$42.9042	
\$42,000	\$28.0201	\$42.9042	
\$60,000	\$27.4791	\$42.9042	
\$90,000	\$27.4791	\$42.9042	
\$120,000	\$27.4791	\$42.9042	
\$180,000	\$26.8427	\$42.9042	
\$240,000	\$14.0848	\$22.3650	

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.4 AT&T High Volume Calling II Plus (continued)

I. Rates and Charges (continued)

3. Out of Term Per-Minute Usage Rates are as follows: (continued)

MAC	Out of Term	
	Per Minute Rate	
	InterLATA	IntraLATA
<b>Jurisdiction:</b>	<b>TN</b>	
\$600	\$31.8142	
\$2,400	\$31.3752	
\$6,000	\$30.8325	
\$9,000	\$35.4857	
\$12,000	\$34.9175	
\$18,000		
\$24,000		
\$30,000	\$34.2999	
\$42,000		
\$60,000	\$33.7542	
\$90,000		
\$120,000	\$33.1857	
\$180,000	\$32.6007	
\$240,000	\$16.8457	\$13.1768

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.5 AT&T High Volume Calling II<sup>/1/</sup>**

Availability: INTERSTATE, AK, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

**A. General**

1. AT&T High Volume Calling II is a custom combination Flat Rate optional pricing plan. There are four Service offerings available under this optional calling plan. AT&T High Volume Outbound Calling II is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T High Volume Toll Free Calling II is a TFS for Customers that utilize Switched Access to receive calls from the long distance network.
2. See Section 4.3 of this Guidebook for optional features, rules and regulations and general information regarding TFS.

**B. Availability**

1. This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access  
  
TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to AT&T High Volume Calling II for outbound Service only, TFS only, or both outbound and TFS.
2. The AT&T High Volume Calling II plan is available to Business Customers that (a) request to be provisioned under this optional pricing plan; (b) make a MAC of at least \$600 per year; and (c) sign a term plan agreement for one (1) or two (2) years.
3. If a Centrex Customer with terminals subscribes to AT&T High Volume Outbound Calling II, all lines associated with the Centrex terminals must be presubscribed to the Company.

<sup>/1/</sup> Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.5 AT&T High Volume Calling II (continued)

C. MACs and Term Plan Agreements

1. Customers that subscribe to this service and who wish to: (a) change MAC; (b) change the length of their term; or (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not renew for a new term, or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined Section 12.5 G. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

D. Rating Inbound and Outbound Calls

Usage Rates

The Customer's usage rate for each call is based on: (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 or 2 years).

Billing Increments

Outbound and TFS Calls

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Per Call Charge

For per call charges, see Section 12.5 G. of this Guidebook.

E. Billing

Customers subscribing to this section will be directly billed by the Company.

F. Transfer of an Existing TFS to AT&T High Volume Toll Free Calling II

A Customer request to transfer TFS to the AT&T High Volume Toll Free Calling II will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T High Volume Toll Free Calling II plan. Customer shall be responsible for any and all cancellation penalties.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.5 AT&T High Volume Calling II (continued)**

**G. Rates and Charges**

**1. Outbound Calls**

The per-minute usage rates are as follows:

MAC	Per Minute Rate		
	Term Plan		
	1 Year	2 Year	3 Year <sup>/1/</sup>
<b>Jurisdiction:</b>	<b>INTERSTATE<sup>/2/</sup></b>		
\$600	\$0.0590	\$0.0580	\$0.0560
\$2,400	\$0.0580	\$0.0570	\$0.0550
\$6,000	\$0.0570	\$0.0560	\$0.0540
\$12,000	\$0.0560	\$0.0550	\$0.0530
\$30,000	\$0.0550	\$0.0540	\$0.0520
\$60,000	\$0.0540	\$0.0530	\$0.0510
\$120,000	\$0.0530	\$0.0520	\$0.0500
\$180,000	\$0.0520	\$0.0510	\$0.0490
\$240,000	\$0.0510	\$0.0500	\$0.0480

/1/ Effective July 12, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-year term or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

/2/ The \$30,000 through \$240,000 MAC associated with this Service is no longer available to new Customer term agreements effective March 1, 2007. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term agreement.

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12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

MAC	Intrastate InterLATA and Intrastate IntraLATA					
	Per Minute Rate			Per Minute Rate		
	Term Plan			Term Plan		
	1 Year	2 Year	3 Year <sup>/1/</sup>	1 Year	2 Year	3 Year <sup>/1/</sup>
<b>Jurisdiction:</b>	<b>AL, CO, DE, IA, KY, LA, MS, MT, NC, NJ, OR, SC, SD, TN, VA, WY</b>			<b>CT</b>		
\$600	\$0.1160	\$0.1120	\$0.1060	\$0.0940	\$0.0880	\$0.0820
\$2,400	\$0.1160	\$0.1100	\$0.1040	\$0.0920	\$0.0860	\$0.0800
\$6,000	\$0.1140	\$0.1080	\$0.1020	\$0.0900	\$0.0840	\$0.0780
\$12,000	\$0.1080	\$0.1020	\$0.0960	\$0.0900	\$0.0840	\$0.0780
<b>Jurisdiction:</b>	<b>DC, MA, MD, NY</b>			<b>GA<sup>/2/</sup>, WA</b>		
\$600	\$0.0820	\$0.0780	\$0.0740	\$0.0900	\$0.0880	\$0.0850
\$2,400	\$0.0800	\$0.0760	\$0.0720	\$0.0900	\$0.0870	\$0.0840
\$6,000	\$0.0780	\$0.0740	\$0.0700	\$0.0900	\$0.0860	\$0.0820
\$12,000	\$0.0760	\$0.0720	\$0.0680	\$0.0880	\$0.0840	\$0.0800
<b>Jurisdiction:</b>	<b>AK, IN, MI, OH, WI</b>			<b>KS, TX</b>		
\$600	\$0.0590	\$0.0580	\$0.0560	\$0.0890	\$0.0870	\$0.0840
\$2,400	\$0.0580	\$0.0570	\$0.0550	\$0.0880	\$0.0860	\$0.0830
\$6,000	\$0.0570	\$0.0560	\$0.0540	\$0.0880	\$0.0850	\$0.0820
\$12,000	\$0.0560	\$0.0550	\$0.0530	\$0.0860	\$0.0840	\$0.0800
<b>Jurisdiction:</b>	<b>MO</b>			<b>ND, RI</b>		
\$600	\$0.0990	\$0.0970	\$0.0940	\$0.1350	\$0.1300	\$0.1240
\$2,400	\$0.0980	\$0.0960	\$0.0930	\$0.1340	\$0.1280	\$0.1220
\$6,000	\$0.0970	\$0.0950	\$0.0920	\$0.1320	\$0.1260	\$0.1200
\$12,000	\$0.0960	\$0.0940	\$0.0910	\$0.1260	\$0.1200	\$0.1140

/1/ Effective July 12, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-year term or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

/2/ For Georgia, for 0 – 16 miles, the usage rate is \$0.00 per minute. For 17 or more miles, the usage charges shown above apply.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

MAC	Intrastate InterLATA and Intrastate IntraLATA					
	Per Minute Rate			Per Minute Rate		
	Term Plan			Term Plan		
	1 Year	2 Year	3 Year <sup>/1/</sup>	1 Year	2 Year	3 Year <sup>/1/</sup>
<b>Jurisdiction:</b>	<b>NH</b>			<b>NV</b>		
\$600	\$0.1000	\$0.0960	\$0.0940	\$0.0850	\$0.0840	\$0.0820
\$2,400	\$0.0980	\$0.0940	\$0.0900	\$0.0780	\$0.0770	\$0.0750
\$6,000	\$0.0960	\$0.0900	\$0.0840	\$0.0770	\$0.0760	\$0.0740
\$12,000	\$0.0900	\$0.0840	\$0.0780	\$0.0760	\$0.0750	\$0.0730
<b>Jurisdiction:</b>	<b>VT</b>					
\$600	\$0.1060	\$0.1020	\$0.0980			
\$2,400	\$0.1040	\$0.1000	\$0.0960			
\$6,000	\$0.1020	\$0.0960	\$0.0900			
\$12,000	\$0.0960	\$0.0900	\$0.0840			
<b>Jurisdiction:</b>	<b>AR</b>			<b>OK</b>		
\$600	\$0.0890	\$0.0880	\$0.0870	\$0.0890	\$0.0870	\$0.0840
\$2,400	\$0.0880	\$0.0870	\$0.0860	\$0.0880	\$0.0860	\$0.0830
\$6,000				\$0.0880	\$0.0850	\$0.0820
\$12,000				\$0.0860	\$0.0840	\$0.0800
\$30,000				\$0.0850	\$0.0820	\$0.0780
\$60,000				\$0.0840	\$0.0800	\$0.0760
\$120,000				\$0.0820	\$0.0780	\$0.0740
\$180,000				\$0.0800	\$0.0770	\$0.0730
\$240,000				\$0.0780	\$0.0760	\$0.0720

<sup>/1/</sup> Effective July 12, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-year term or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates are as follows: (continued)

MAC	Intrastate InterLATA			Intrastate IntraLATA		
	Per Minute Rate			Per Minute Rate		
	Term Plan			Term Plan		
	1 Year	2 Year	3 Year <sup>/1/</sup>	1 Year	2 Year	3 Year <sup>/1/</sup>
<b>Jurisdiction:</b>	<b>IL</b>					
\$600	\$0.0590	\$0.0580	\$0.0560	\$0.0350	\$0.0340	\$0.0330
\$2,400	\$0.0580	\$0.0570	\$0.0550	\$0.0340	\$0.0330	\$0.0320
\$6,000	\$0.0570	\$0.0560	\$0.0540	\$0.0330	\$0.0320	\$0.0310
\$12,000	\$0.0560	\$0.0550	\$0.0530	\$0.0320	\$0.0310	\$0.0300
<b>Jurisdiction:</b>	<b>PA</b>					
\$600	\$0.0820	\$0.0780	\$0.0740	\$0.0820	\$0.0780	\$0.0740
\$2,400	\$0.0800	\$0.0760	\$0.0720	\$0.0800	\$0.0760	\$0.0720
\$6,000	\$0.0780	\$0.0740	\$0.0700	\$0.0680	\$0.0640	\$0.0600
\$12,000	\$0.0760	\$0.0720	\$0.0680	\$0.0660	\$0.0620	\$0.0580
<b>InterLATA and IntraLATA</b>						
<b>Jurisdiction:</b>	<b>FL</b>					
MAC	1 Year Term Plan		2 Year Term Plan		3 Year <sup>/1/</sup> Term Plan	
	Initial 18 Seconds	Each Add'l 1 Second	Initial 18 Seconds	Each Add'l 1 Second	Initial 18 Seconds	Each Add'l 1 Second
\$600	\$0.0270	\$0.0015	\$0.0270	\$0.0015	\$0.0252	\$0.0014
\$2,400	\$0.0270	\$0.0015	\$0.0270	\$0.0015	\$0.0252	\$0.0014
\$6,000	\$0.0270	\$0.0015	\$0.0252	\$0.0014	\$0.0252	\$0.0014
\$12,000	\$0.0270	\$0.0015	\$0.0252	\$0.0014	\$0.0234	\$0.0013

<sup>/1/</sup> Effective July 12, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-year term or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.



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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

Out of Term per minute usage rates for interstate calls are as follows:

MAC	Out of Term Per Minute Rate
<b>Jurisdiction:</b>	<b>INTERSTATE<sup>/1/</sup></b>
\$600	\$5.9048
\$2,400	\$5.7638
\$6,000	\$5.6940
\$12,000	\$5.5440
\$30,000	\$5.4748
\$60,000	\$5.3306
\$120,000	\$5.2604
\$180,000	\$5.1856
\$240,000	\$5.0421

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/1/ The \$30,000 through \$240,000 MAC associated with this Service is no longer available to new Customer term agreements effective March 1, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term agreement.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

Out of Term per minute usage rates for intrastate interLATA and intraLATA calls are as follows:

MAC	Intrastate InterLATA and IntraLATA Out of Term Per Minute Rate					
Jurisdiction:	AL, DE, IA, KY, LA, MS, MT, NJ, OR, TN, VA, WY	CO, ND, RI	CT	DC, MA, MD	GA, WA	IN, MI, OH, WI
\$600	\$11.3100	\$13.1105	\$5.9048	\$7.9233	\$9.0072	\$5.9048
\$2,400	\$11.1687	\$12.9690	\$5.7638	\$7.7840	\$8.9359	\$5.7638
\$6,000	\$10.8805	\$12.6808	\$5.6940	\$7.4960	\$8.7168	\$5.6940
\$12,000	\$10.3060	\$12.1065	\$5.5440	\$7.2749	\$8.5014	\$5.6237
Jurisdiction:	KS, TX	MO	NC	NH	NV	NY
\$600	\$8.9359	\$9.8696	\$8.3781	\$9.5089	\$8.5741	\$6.1019
\$2,400	\$8.7168	\$9.7974	\$8.2724	\$9.3655	\$7.8543	\$6.1019
\$6,000	\$8.6453	\$9.6532	\$8.0579	\$9.0072	\$7.7840	\$6.1019
\$12,000	\$8.5014	\$9.5827	\$7.6328	\$8.3576	\$7.7043	\$7.2749
Jurisdiction:	VT	AK				
\$600	\$10.2280	\$1.8834				
\$2,400	\$10.0147					
\$6,000	\$9.5827					
\$12,000	\$9.0072					

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.5 AT&T High Volume Calling II (continued)

G. Rates and Charges (continued)

1. Outbound Calls (continued)

Out of Term per minute usage rates for intrastate interLATA and intraLATA calls are as follows: (continued)

MAC	Out of Term Per Minute Rate			
	InterLATA	IntraLATA	InterLATA	IntraLATA
Jurisdiction:	IL		PA	
\$600	\$5.9048	\$3.4580	\$7.9233	\$6.8442
\$2,400	\$5.7638	\$3.3862	\$7.7840	\$6.6277
\$6,000	\$5.6940	\$3.3129	\$7.4960	\$6.4125
\$12,000	\$5.6237	\$3.1705	\$7.2749	\$6.1953
MAC	Out of Term Per Minute Rate			
	AR	FL	OK	SC, SD
\$600	\$9.0751	\$9.0072	\$8.9359	\$11.3100
\$2,400	\$9.0072	\$8.9359	\$8.7168	\$11.1687
\$6,000		\$8.7168	\$8.6453	\$10.8805
\$12,000		\$8.5014	\$8.5014	\$10.3060
\$30,000		\$8.2866	\$8.2866	\$9.6532
\$60,000		\$8.1424	\$8.1424	\$9.0072
\$120,000		\$7.8543	\$7.8543	\$8.3576
\$180,000		\$7.7840	\$7.7840	\$8.0676
\$240,000		\$7.7043	\$7.7043	\$7.7043

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2. Inbound Toll-Free Calls

Usage Rates

The per minute usage rates are the same as the usage rates for Outbound calls in Section 12.5 G.

MRC and Optional Feature Charges

For TFS MRC and optional feature charges, see Section 4.3 of this Guidebook.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.6 High Volume Calling<sup>/1/</sup>**

Availability: INTERSTATE, AR, KS, MO, OK, TX

- A. High Volume Calling is a custom combination Flat Rate optional pricing plan.
- B. MACs and Term Plan Agreements
1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or; (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
  2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
  3. At the end of a Customer's term plan agreement, if the Customer does not cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Grandfathered Section 12.6 F. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

C. Rating Inbound and Outbound Calls Billed

The Customer's usage rate for each call is based on whether (a) the call is outbound or inbound TFS; (b) the Customer's MMC or MAC; and (c) the length of the Customer's term plan (1 year, 2 years or 3 years).

D. Billing Increments

Usage Rates

For Customers with an MMC, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of eighteen (18) seconds.

Billing Increments

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Per Call Charges

For per call charges, see Section 12.6 F. of this Guidebook.

E. Billing

Customers subscribing to any of the Company's High Volume Calling plans will be direct-billed.

/1/ This service is no longer available to new Customers or to existing Customers at new locations effective August 1, 2003.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.6 High Volume Calling (continued)

F. Rates and Charges

1. Outbound Calls

The per-minute usage rates are as follows:

MMC	MAC	Per Minute Rate		
		1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
<b>Jurisdiction:</b>	<b>INTERSTATE</b>			
\$50	\$600	\$0.0720	\$0.0710	\$0.0680
\$200	\$2,400	\$0.0710	\$0.0700	\$0.0670
\$500	\$6,000	\$0.0700	\$0.0690	\$0.0660
\$1,000	\$12,000	\$0.0700	\$0.0690	\$0.0660
\$2,500	\$30,000	\$0.0690	\$0.0680	\$0.0650
\$5,000	\$60,000	\$0.0690	\$0.0680	\$0.0640
\$10,000	\$120,000	\$0.0680	\$0.0660	\$0.0620
\$15,000	\$180,000	\$0.0670	\$0.0650	\$0.0610
\$20,000	\$240,000	\$0.0660	\$0.0640	\$0.0600
<b>Jurisdiction:</b>	<b>AR</b>			
\$50	\$600	\$0.0890	\$0.0880	\$0.0870
\$200	\$2,400	\$0.0880	\$0.0870	\$0.0860
\$500	\$6,000	\$0.0880	\$0.0870	\$0.0860
\$1,000	\$12,000	\$0.0880	\$0.0870	\$0.0860
\$2,500	\$30,000	\$0.0880	\$0.0870	\$0.0860
\$5,000	\$60,000	\$0.0880	\$0.0870	\$0.0860
\$10,000	\$120,000	\$0.0880	\$0.0870	\$0.0860
\$15,000	\$180,000	\$0.0880	\$0.0870	\$0.0860
\$20,000	\$240,000	\$0.0880	\$0.0870	\$0.0860
<b>Jurisdiction:</b>	<b>KS, OK, TX</b>			
\$50	\$600	\$0.0890	\$0.0870	\$0.0840
\$200	\$2,400	\$0.0880	\$0.0860	\$0.0830
\$500	\$6,000	\$0.0880	\$0.0850	\$0.0820
\$1,000	\$12,000	\$0.0860	\$0.0840	\$0.0800
\$2,500	\$30,000	\$0.0850	\$0.0820	\$0.0780
\$5,000	\$60,000	\$0.0840	\$0.0800	\$0.0760
\$10,000	\$120,000	\$0.0820	\$0.0780	\$0.0740
\$15,000	\$180,000	\$0.0800	\$0.0770	\$0.0730
\$20,000	\$240,000	\$0.0780	\$0.0760	\$0.0720

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

12.6 High Volume Calling (continued)

F. Rates and Charges (continued)

1. Outbound Calls (continued)

The per-minute usage rates Intrastate InterLATA and Intrastate IntraLATA are as follows:

MMC	MAC	Per Minute Rate		
		1 Year Term Plan	2 Year Term Plan	3 Year Term Plan
<b>Jurisdiction:</b>		<b>MO</b>		
\$50	\$600	\$0.0990	\$0.0970	\$0.0940
\$200	\$2,400	\$0.0980	\$0.0960	\$0.0930
\$500	\$6,000	\$0.0970	\$0.0950	\$0.0920
\$1,000	\$12,000	\$0.0960	\$0.0940	\$0.0910
\$2,500	\$30,000	\$0.0950	\$0.0930	\$0.0900
\$5,000	\$60,000	\$0.0940	\$0.0920	\$0.0890
\$10,000	\$120,000	\$0.0930	\$0.0910	\$0.0880
\$15,000	\$180,000	\$0.0920	\$0.0900	\$0.0870
\$20,000	\$240,000	\$0.0910	\$0.0890	\$0.0860

2. Inbound Toll-Free Calls

Usage Rates

The per minute usage rates are the same as Section 12.6 F. of this Guidebook.

MRC and Optional Feature Charges

For TFS MRC and optional feature charges, see Section 4.3 of this Guidebook.

## SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

### 3. Out of Term Per-Minute Rates

MAC	Out of Term Per Minute Rate			
Jurisdiction:	INTERSTATE	AR	KS, OK, TX	MO
\$600	\$4.2640	\$5.2858	\$5.2249	\$5.8220
\$2,400	\$4.2032	\$5.2249	\$5.1628	\$5.7652
\$6,000	\$4.1433		\$5.1037	\$5.7054
\$9,000	\$3.6616		\$5.1037	\$5.7054
\$12,000	\$4.1433		\$5.0417	\$5.6435
\$18,000	\$3.6022		\$5.0417	\$5.6435
\$24,000	\$3.6022		\$5.0417	\$5.6435
\$30,000	\$4.0815		\$4.9224	\$5.5845
\$36,000	\$3.5415		\$4.9224	\$5.5845
\$60,000	\$4.0815		\$4.8047	\$5.5233
\$120,000	\$3.9627			\$4.6823

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.7 AT&T Business Unlimited Calling V<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. This plan is an outbound calling and optional inbound Switched TFS long distance calling unlimited calling plan.
- B. Inbound Switched TFS calls are not included in the unlimited MOUs. TFS s are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS charges associated with this plan are subject to change with prior notification to the customer.
- C. Term Agreement
  - 1. 1-Year term<sup>2</sup> agreements are oral agreements and do not require a signature.
  - 2. The term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Section 12.7 of this Guidebook.

This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; or (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines under the BTN(s) to which this plan applies; whichever occurs first
  - 3. The Customer is under no obligation to re-subscribe to this plan after completion the term period.

/1/ This plan is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

/2/ Effective September 12, 2016 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates defined in Grandfathered Section 4 of this Guidebook.



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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.7 AT&T Business Unlimited Calling V**

**D. Restrictions**

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding / Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

- E.** If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business Calling Monthly, the rates associated with AT&T Business Calling Monthly specified in Section 4.4.3 of this Guidebook will apply.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.7 AT&T Business Unlimited Calling V (continued)**

**F. Early Termination Fee/Under Utilization Fee (ETF/UUF)**

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers 2. and 3. below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
  - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
  - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

**G. Rates and Charges**

	MRC	TFS Per Minute Usage Rate	
		INTERSTATE, IN, KS, MI, OH, WI	AR, IL, MO, NV, OK, TX
1-Year Term	\$10.00	\$0.055	\$0.07
Out of Term Month-to-Month	\$20.00	\$0.055	\$0.07

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.8 AT&T Business Unlimited Calling IV<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Unlimited Calling IV is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan.
- B. Inbound Switched TFS are not included in the unlimited MOUs. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS per minute rates associated with this plan are subject to change with prior notification to the customer. See Section 12.8 H. of this Guidebook for inbound TFS rates associated with this plan.
- C. Term Agreement
  - 1. 1-Year term agreements are oral agreements and do not require a signature.
  - 2. The term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Section 12.8 of this Guidebook.

This plan will remain in effect and the term will automatically renew until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of access lines under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-renewal; whichever occurs first.
  - 3. The Customer is under no obligation to re-subscribe to this plan after completion of the initial or any renewal term period.
- D. If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business Calling Monthly, the rates associated with AT&T Business Calling Monthly specified in Section 4.4.3 of this Guidebook will apply.

<sup>/1/</sup> This plan is no longer available to new customers effective August 12, 2015. Existing Customers may keep this plan until: (a) they move locations and/or; (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.8 AT&T Business Unlimited Calling IV (continued)**

**E. Restrictions**

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding / Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

**F. Call Detail Suppression**

Call Detail Suppression is an optional feature that provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can receive the itemized call detail of their zero-rated calls, for up to twenty-four (24) previous months' bills, at no charge. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.8 AT&T Business Unlimited Calling IV (continued)**

**G. Early Termination Fee/Under Utilization Fee (ETF/UUF)**

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers 2. and 3. below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
  - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
  - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term

**H. Rates and Charges**

	<b>MRC per Access Line</b>	<b>TFS Per Minute Usage Rate</b>
Initial 1-Year Term	\$5.00	\$0.055
Renewal 1-Year Term	\$10.00	\$0.055

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.9 AT&T Business Unlimited Calling III<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Unlimited Calling III is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level; multiple BTN aggregation is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs, the Customer or Applicant is required to establish a separate BTN for each plan.
- B. Inbound Switched TFS calls are not included in the unlimited MOUs. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS call charges associated with this plan are subject to change with prior notification to the customer. See Section 12.9 H. of this Guidebook for inbound TFS card rates associated with this plan.
- C. Terms
  - 1. Renewals
    - 1-Year<sup>/2/</sup> Term Agreements
    - 2-Year<sup>/3/</sup> and 3-Year<sup>/3/</sup> Term Agreements

This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; or (c) the Company no longer offers this plan to new Customers or existing Customers moving to new locations or changing the number of Affiliated ILEC access lines under the BTN(s) to which this plan applies; whichever occurs first
  - 2. The Customer is under no obligation to re-subscribe to this plan after completion of the term period.

/1/ This service is no longer available to new Customers effective May 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first.

/2/ Effective September 12, 2016, 1-Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates defined in Section 12.9 H. of this Guidebook.

/3/ March 12, 2015, 2-Year and 3-Year term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates defined in Section 12.9 H. of this Guidebook.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.9 AT&T Business Unlimited Calling III (continued)**

**D. Restrictions**

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited). Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

- E. If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business Calling Monthly, the rates associated with AT&T Business Calling Monthly specified in Section 4.4.3 of this Guidebook will apply in lieu of the rates specified in Section 12.9 H. of this Guidebook.

**F. Call Detail Suppression**

Call Detail Suppression is an optional feature that provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can receive the itemized call detail of their zero-rated calls, for up to twenty-four (24) previous months' bills, at no charge. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.9 AT&T Business Unlimited Calling III (continued)

G. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers 2. and 3. below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
  - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
  - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.



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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.9 AT&T Business Unlimited Calling III

H. Rates and Charges

Customer Commitment	MRC Per Access Line	TFS Per Minute Usage Rate	
Jurisdiction:		INTERSTATE, IL, IN, MI, OH, WI	AR, KS, MO, NV, OK, TX
OPTION 1			
Initial 1 Year Term	\$10.00	\$0.055	\$0.070
Initial 2-Year Term	\$10.00		
Renewal 1-Year Term	\$20.00		
Renewal 2-Year Term	\$20.00		
Out of Term Month-to-Month	\$25.00		
OPTION 2 and OPTION 3			
Initial 1 Year Term	\$5.00	\$0.055	\$0.070
Initial 2-Year Term	\$5.00		
Renewal 1-Year Term	\$20.00		
Renewal 2-Year Term	\$20.00		
Out of Term Month-to-Month	\$25.00		

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.10 AT&T Business Unlimited Calling Advantage<sup>/1,2/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Unlimited Calling Advantage is a custom combination switched TFS, and outbound, optional pricing plan. For a monthly recurring charge, the Customer receives unlimited interstate and intrastate one plus (1+) Direct-Dialed MOU. Switched TFS calls are billed on a usage sensitive basis.
- B. Customers found in violation of any of the terms and conditions of this Service shall forfeit eligibility for rates under this Plan and will be moved to AT&T Business Calling unless an alternative Plan is selected by the Customer. In the event the Customer forfeits eligibility for this Plan:
- The Company will attempt to notify Customer of the violation of the terms and conditions of this Service, if any; and
  - Early termination charges may apply as described in Section 3.7 of this Guidebook.
- C. Certain restrictions apply. AT&T Business Unlimited Calling Advantage is provided for standard voice calling involving live dialog between individuals. The Plans is not intended for use as a substitute for dedicated or open circuits, or similar applications. This Plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LAN's. Additionally, these plans may not be used for dedicated point to point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such system listed above. The Plan may be used for fax transmissions, excluding broadcast fax applications. If the Company determines that the Customer is in violation of the above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer. Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

/1/ This Service is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective October 12, 2009.

/2/ Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 12.10 E. of this Guidebook.

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12.10 AT&T Business Unlimited Calling Advantage (continued)

- D. Customers subscribing to AT&T Business Unlimited Calling Advantage are eligible for the Call Detail Suppression optional feature. Call Detail Suppression feature provides a summary of all zero-rated calls included in this Business Optional Calling Plan, displaying ‘total minutes’ and ‘total number of calls’ in lieu of itemizing each call in the “Call Charges” section of the bill. The Call Detail Suppression optional feature is available at no additional charge. Customers who select this optional feature can request the itemized call detail of the Customers zero-rated calls for up to twenty-four (24) previous months’ bills at no charge. Activation and deactivation of the feature will begin on the Customers next billing cycle. Customers may add or remove the Call Detail Suppression optional feature from the AT&T Business Unlimited Calling Advantage plan at any time at no charge.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.10 AT&T Business Unlimited Calling Advantage (continued)**

**E. Rates and Charges**

1. The in term and out of term per-minute usage rate for switched TFS is \$0.0390.  
For the Switched TFS MRC, see Section 4.3 of this Guidebook.
2. The MRC for unlimited interstate and intrastate 1+ outbound calling for all subsequent 1-Year term agreements are as follows:

# of Access Lines Subscribed to AT&T Business Unlimited Calling Advantage	MRC	
	In Term	Out of Term
1	\$20.00	\$25.00 per Access Line
2	\$40.00	
3	\$60.00	
4	\$80.00	
5	\$100.00	
6	\$120.00	
7	\$140.00	
8	\$160.00	
9	\$180.00	
10	\$200.00	

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.11 Value Plans<sup>/1/</sup>**

Availability: INTERSTATE, AR, KS, MO, OK, TX

- A. The Value Plans are custom combination inbound and outbound Flat Rate optional pricing plans.
- B. Customers who cancel or discontinue a business access line of a Company Affiliate or whose service is refused, cancelled or discontinued by a Company Affiliate shall forfeit eligibility for rates under this plan. If the Customer is moved to an alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment under one of the Value Plan rate options, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.7 of this Guidebook.

**C. Rate Options**

Customers who cancel or discontinue a business access line of a Company Affiliate or whose service is refused, cancelled or discontinued by a Company Affiliate shall forfeit eligibility for rates under this rate option and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

The following plan is available:

- AT&T Business Calling Value \$15<sup>/2/</sup>

**D. Rates and Charges**

<b>Jurisdiction:</b>	<b>INTERSTATE, AR, KS, MO, OK, TX</b>
	<b>AT&amp;T Business Calling Value \$<i>n</i></b>
<b>Term Commitment<sup>/2/</sup></b>	<b>Rate Per Minute</b>
	<b>\$15 Plan</b>
1 Year Term Plan	\$0.0590
2 Year Term Plan	\$0.0580
Out of Term Month-to-Month	\$0.0900

/1/ This Service is no longer available for new or to existing Customers or existing Customers at new locations effective November 2, 2009.

/2/ Effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.12 AT&T Business Long Distance Aggregation Preferred<sup>/1/</sup>**

Availability: INTERSTATE, NV

**A. General**

1. AT&T Business Long Distance Aggregation Preferred is a custom combination Flat Rate optional pricing plan. There are two Service offerings available under this optional calling plan. AT&T Business Long Distance Aggregation Preferred Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T Business Long Distance Aggregation Preferred Toll-Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred for outbound Service only, TFS only or for both outbound and TFS.
2. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS. Toll Free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

**B. Availability**

1. This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred for outbound Service only, TFS only, or both outbound and TFS.
2. The AT&T Business Long Distance Aggregation Preferred plan is available to Business Customers that (a) are currently provisioned with a Grandfathered AT&T High Volume Calling II Plus (HVCPII+) plan; (b) request to be provisioned under this optional pricing plan; (c) make a MAC of at least \$9,000 per year; and (4) sign a term plan agreement for one (1), two (2) or three (3) years.
3. If a Centrex or Plexar® Customer with terminals subscribes to AT&T Business Long Distance Aggregation Preferred Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.

<sup>/1/</sup> Effective June 1, 2008, this Service is no longer available to new Customers or existing Customers at new locations.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.12 AT&T Business Long Distance Aggregation Preferred (continued)**

**C. MACs and Term Plan Agreements**

1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Section 12.12 H. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements

**D. Rating Inbound and Outbound Calls**

Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years or 3 years).

Billing Increments

Outbound and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Per Call Charges

For per call charges, see Section 12.12 H. of this Guidebook.

**E. Billing**

Customers subscribing to any of the Business Long Distance Aggregation Preferred plans will be direct-billed.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.12 AT&T Business Long Distance Aggregation Preferred (continued)

- F. Transfer of an Existing TFS to AT&T Business Long Distance Aggregation Preferred Toll-Free Calling

A Customer request to transfer TFS to the AT&T Business Long Distance Aggregation Preferred Toll-Free Calling will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T Business Long Distance Aggregation Preferred Toll-Free Calling plan. Customer shall be responsible for any and all early termination charges.

- G. Customer who purchases a MAC of \$9,000 and \$12,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customers who purchase a MAC of \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchases a MAC of \$120,000 and \$180,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC.



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12.12 AT&T Long Distance Aggregation Preferred (continued)

H. Rates and Charges

MAC	Per Minute Rate		
	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction:</b>	<b>INTERSTATE</b>		
\$9,000	\$0.0408	\$0.0378	\$0.0360
\$12,000	\$0.0389	\$0.0371	\$0.0359
\$18,000	\$0.0388	\$0.0370	\$0.0358
\$24,000	\$0.0387	\$0.0369	\$0.0357
\$30,000	\$0.0386	\$0.0368	\$0.0356
\$42,000	\$0.0385	\$0.0367	\$0.0355
\$120,000	\$0.0373	\$0.0355	\$0.0343
<b>Jurisdiction:</b>	<b>NV</b>		
\$9,000	\$0.0488		
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$60,000			
\$90,000			
\$120,000			
\$180,000			

Out of Term Rates

Out of Term switched per minute rates calls associated with 1-Year, 2-Year and 3-Year Term Plans are as follows:

MAC	Per Minute Rate	
<b>Jurisdiction:</b>	<b>INTERSTATE</b>	<b>NV</b>
\$9,000	\$0.4484	\$0.6097
\$12,000	\$0.4314	
\$18,000	\$0.4309	
\$24,000	\$0.4296	
\$30,000	\$0.4286	
\$42,000	\$0.4176	
\$120,000	\$0.3974	

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.13 AT&T Business Long Distance Aggregation Preferred II<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, WI

**A. General**

1. AT&T Business Long Distance Aggregation Preferred II is a custom combination Flat Rate optional pricing plan. There are two Service offerings available under this optional calling plan.

AT&T Business Long Distance Aggregation Preferred II Outbound Calling is an outbound calling plan for Customers that utilize Switched Access to reach the long distance network. AT&T Business Long Distance Aggregation Preferred II Toll Free Calling is a TFS for Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred II for outbound Service only, TFS only or for both outbound and TFS.

2. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS. Toll Free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

**B. Availability**

1. This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access. The Customer may subscribe to AT&T Business Long Distance Aggregation Preferred II for outbound Service only, TFS only, or both outbound and TFS.
2. The AT&T Business Long Distance Aggregation Preferred II plan is available to Business Customers that (a) are currently provisioned with a Grandfathered AT&T High Volume Calling II Plus (HVCPII+) plan, (b) request to be provisioned under this optional pricing plan; (c) make a MAC of at least \$9,000 per year and (4) sign a term plan agreement for one (1), two (2) or three (3) years.
3. If a Centrex or Plexar® Customer with terminals subscribes to AT&T Business Long Distance Aggregation Preferred II Outbound Calling, all lines associated with the Centrex or Plexar® terminals must be presubscribed to the Company.

<sup>/1/</sup> This plan is no longer available to new customers effective February 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.13 AT&T Business Long Distance Aggregation Preferred II (continued)**

**C. MACs and Term Plan Agreements**

1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or; (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or under-utilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless, or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Section 12.13 H. of this Guidebook.

See Section 3.7 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

**D. Rating Inbound and Outbound Calls**

Usage Rates

The Customer's usage rate for each call is based on (1) whether the call is outbound or inbound TFS; (2) the Customer's MAC; and (3) the length of the Customer's term plan (1 year, 2 years or 3 years).

Billing Increments

Outbound and TFS

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds.

Per Call Charges

For per call charges, see Section 12.15 H. of this Guidebook.

**E. Billing**

Customers subscribing to any of the Business Long Distance Aggregation Preferred II plans will be direct-billed.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.13 AT&T Business Long Distance Aggregation Preferred II (continued)**

- F. Transfer of an Existing TFS to AT&T Business Long Distance Aggregation Preferred II Toll Free Calling

A Customer request to transfer TFS to the AT&T Business Long Distance Aggregation Preferred II Toll Free Calling will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for the AT&T Business Long Distance Aggregation Preferred II Toll Free Calling plan. Customer shall be responsible for any and all early termination charges.

- G. Customer who purchases a MAC of \$9,000 and \$12,000 must maintain a minimum of two access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customers who purchase a MAC of \$18,000, \$24,000, \$30,000 \$42,000, \$60,000 and \$90,000 must maintain a minimum of four access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC. Customer who purchases a MAC of \$120,000 and \$180,000 must maintain a minimum of six access lines or voice equivalent switched local exchange service from an affiliated LEC or CLEC.

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12.13 AT&T Business Long Distance Aggregation Preferred II (continued)

H. Rates and Charges

1. Outbound Calls

The per-minute Interstate and Intrastate usage rates are as follows:

MAC	Per Minute Rate		
	1-Year Term Plan	2-Year Term Plan	3-Year Term Plan
<b>Jurisdiction:</b>	<b>INTERSTATE</b>		
\$9,000	\$0.0432	\$0.0402	\$0.0384
\$12,000	\$0.0405	\$0.0387	\$0.0375
\$18,000	\$0.0404	\$0.0386	\$0.0374
\$24,000	\$0.0403	\$0.0385	\$0.0373
\$30,000	\$0.0402	\$0.0384	\$0.0372
\$42,000	\$0.0385	\$0.0374	\$0.0356
\$120,000	\$0.0373	\$0.0356	\$0.0343
	<b>1-Year, 2-Year and 3-Year Term Plans</b>		
<b>Jurisdiction:</b>	<b>AR</b>	<b>IL, IN</b>	<b>KS</b>
\$9,000	\$0.0787	\$0.0250	\$0.0513
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$120,000			
<b>Jurisdiction:</b>	<b>MI</b>	<b>WI</b>	
\$9,000	\$0.0281	\$0.0437	
\$12,000			
\$18,000			
\$24,000			
\$30,000			
\$42,000			
\$120,000			

2. Inbound Toll Free Calls

Usage Rates

The per minute usage rates are the same as the Outbound usage rates in Section 12.13 H. of this Guidebook.

MRC an Optional Feature Charges

For TFS MRC and optional feature charges, see Section 4.3 of this Guidebook.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.13 AT&T Business Long Distance Aggregation Preferred II (continued)

H. Rates and Charges (continued)

3. Out of Term

Out of Term switched per minute rates for interstate, intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Year and 3-Year Term Plans are as follows:

MAC	Per Minute Rate			
Jurisdiction:	INTERSTATE	AR	IL, IN	KS
\$9,000	\$0.4484	\$0.8780	\$0.2790	\$0.5722
\$12,000	\$0.4314			
\$18,000	\$0.4309			
\$24,000	\$0.4296			
\$30,000	\$0.4286			
\$42,000	\$0.4176			
\$120,000	\$0.3974			
Jurisdiction:	MI	WI		
\$9,000	\$0.3133	\$0.4877		
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$120,000				

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.14 Business Long Distance Total Solutions<sup>/1/</sup>**

Availability: INTERSTATE, TX

- A. Business Long Distance Total Solutions is a custom combination, Flat Rate, optional pricing plan. The Customer may subscribe to outbound Service only, TFS only or both outbound and TFS.
- B. This plan is available to Business Customers that (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS; (2) request to be provisioned under this optional pricing plan; (3) sign a one year term plan agreement; and (4) subscribe to at least one of the Services associated with an Affiliated ILEC's total solutions package as defined by that Affiliated ILEC.
- C. For outbound calling, Customers or End Users can access the Service by dialing one plus (1+) the area code + the called telephone number. For rules and regulations regarding TFS, see Section 4.3 of this Guidebook.
- D. For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to Business Long Distance for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only or (3) intrastate IntraLATA calling only.
- E. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- F. This plan is established at the BTN level. For outbound calling, if a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. If a Customer selects a different price plan for specific TFS Numbers, the Customer is required to establish a separate BTN for each variation.
- G. If a Customer disconnects any of the Affiliated ILEC services described in B. above, the Customer will no longer qualify for Business Long Distance Total Solutions. The Customer may select an new plan or will be moved to an alternate plan.
- H. Rates and Charges  
  
The usage rate is \$0.1000 per minute. For TFS MRC and Optional Features, see Section 4.3 of this Guidebook.

<sup>/1/</sup> This Service is no longer available to new Customers or to existing Customers at new locations effective February 1, 2001.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.15 Business Long Distance<sup>/1/</sup>

Availability: INTERSTATE, TX

- A. Business Long Distance is a custom combination switched TFS and outbound flat rate optional calling plan.
- B. For outbound calling, Customers or End Users can access the Service by dialing one plus (1+) the area code + the called telephone number. For rules and regulations regarding TFS, see Section 4.3 of this Guidebook.
- C. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- D. This optional calling plan is established at the BTN level. For outbound calling, if a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. If a Customer selects a different price plan for specific TFS Numbers, the Customer is required to establish a separate BTN for each variation.
- E. Rates and Charges  
  
The usage rate is \$0.53 per minute.

/1/ This Service is no longer available to new Customers or to existing Customers at new locations effective February 1, 2001.



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**12.16 Business Long Distance 50<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, OH, OK, NV, TX, WI

- A. Business Long Distance 50 is a custom combination inbound and outbound flat rate optional pricing plan available to Business Customers that:
- For Customers who committed to an MMC and subscribe to service on a month-to-month basis, calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
  - For Customers who commit to a 1-year or 2-year term plan with an MMC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- B. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Customer Commitment	Per Minute Rate		
Jurisdiction:	INTERSTATE	AR, MO, OK, TX	IN, MI, OH, WI
Month-to-Month	\$0.0700	\$0.0900	\$0.0700
1 Year Term Plan	\$0.0580	\$0.0890	\$0.0580
2 Year Term Plan	\$0.0570	\$0.0890	\$0.0570
Jurisdiction:	KS	NV	
Month-to-Month	\$0.0900	\$0.0680	
1 Year Term Plan	\$0.0890	\$0.0680	
2 Year Term Plan		\$0.0670	

Customer Commitment	Per Minute Rate	
Jurisdiction:	InterLATA	IntraLATA
IL		
Month-to-Month	\$0.0700	\$0.0700
1 Year Term Plan	\$0.0580	\$0.0380
2 Year Term Plan	\$0.0570	\$0.0370

/1/ This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current month-to-month rates as defined above.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.17 Business Long Distance 100<sup>/1/</sup>**

Availability: INTERSTATE, IL, IN, MI, OH, OK, TX

A. Business Long Distance 100 is a custom combination inbound and outbound flat rate optional pricing plan available to Business Customers that:

- For Customers on a month-to-month basis, outbound calls and inbound TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.
- For Customers on a 1-year or 2-year term plan with an MMC, outbound and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

B. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute		
Jurisdiction:	INTERSTATE, IN, MI, OH	OK	TX
Month-to-Month	\$0.0700	\$0.0900	\$0.0900
1 Year Term Plan	\$0.0570	\$0.0890	\$0.0880
2 Year Term Plan	\$0.0560	\$0.0880	\$0.0880

Customer Commitment	Rate Per Minute	
Jurisdiction:	InterLATA	IntraLATA
IL		
Month-to-Month	\$0.0700	\$0.0700
1 Year Term Plan	\$0.0570	\$0.0370
2 Year Term Plan	\$0.0560	\$0.0360

<sup>/1/</sup> This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current month-to-month rates as defined above.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.18 Business Domestic Saver 15 Connections 1 Service<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, OH, OK, NV, TX, WI

- A. Business Domestic Saver 15 Connections 1 Service is a custom combination inbound, outbound flat rate service.
- B. Outbound calls and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- C. If the Customer fails to maintain the products or services for this plan the Customer will no longer qualify for this plan and will be moved to AT&T Business Calling \$15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to AT&T Business Calling \$15, the rates and charges associated with Business Domestic Saver 15 will apply.

If the Customer is moved to AT&T Business Calling \$15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 1 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.7 of this Guidebook.

<sup>/1/</sup> This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.18 Business Domestic Saver 15 Connections 1 Service (continued)

D. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute		
Jurisdiction:	INTERSTATE	AR	IN, MI, OH, WI
1 Year Term Plan	\$0.0570	\$0.0880	\$0.0570
2 Year Term Plan	\$0.0560	\$0.0870	\$0.0560
Out of Term Month-to-Month	\$0.0900		\$0.0900
Jurisdiction:	KS, OK, TX	MO	
1 Year Term Plan	\$0.0840	\$0.0970	
2 Year Term Plan	\$0.0830		
Out of Term Month-to-Month	\$0.0900	\$0.0900	

Customer Commitment	Rate Per Minute	
Jurisdiction:	InterLATA	IntraLATA
Jurisdiction:	IL	
1 Year Term Plan	\$0.0570	\$0.0370
2 Year Term Plan	\$0.0560	\$0.0360
Out of Term Month-to-Month	\$0.0900	\$0.0900

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.19 Business Domestic Saver 15 Connections 2 Service<sup>/1/</sup>**

Availability: INTERSTATE, IL, IN, OH, OK, TX

- A. Business Domestic Saver 15 Connections 2 Service is a custom combination inbound, outbound, flat rate optional calling plan.
- B. Outbound calls and TFS are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- C. If the Customer fails to maintain the products or services for this plan, the Customer will no longer qualify for this plan and will be moved to AT&T Business Calling \$15 for the same term as the Customer's current term plan associated with this Service unless the Customer selects an alternative Service. If the Customer is moved to AT&T Business Calling \$15, the rates and charges associated with AT&T Business Calling \$15 will apply in lieu of the for this plan.

If the Customer is moved to AT&T Business Calling \$15 or any alternative Service and the Customer's MMC and term plan commitment is equal to or greater than the MMC and term plan commitment for Business Domestic Saver 15 Connections 2 Service, the Company will credit the Customer's account for the amount of any early termination charges as described in Section 3.7 of this Guidebook.

- D. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute		
Jurisdiction:	INTERSTATE, OH	IN	OK, TX
1 Year Term Plan	\$0.0560	\$0.0550	\$0.0800
2 Year Term Plan	\$0.0550	\$0.0540	\$0.0790
Out of Term Month-to-Month	\$0.0900	\$0.0900	\$0.0900

Customer Commitment	Per Minute Rate	
	InterLATA	IntraLATA
Jurisdiction:	IL	
1 Year Term Plan	\$0.0560	\$0.0360
2 Year Term Plan	\$0.0550	\$0.0350
Out of Term Month-to-Month	\$0.0900	\$0.0900

<sup>/1/</sup> This Service is no longer available to new Customers or existing Customers at new location effective February 12, 2007. Additionally, effective October 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plan's then current out of term month-to-month rates.

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12.20 AT&T Business Calling \$15<sup>/1/</sup>

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Calling \$15 is a custom combination inbound and outbound Flat Rate optional pricing plan.
- B. For Customers on a month-to-month basis, outbound and TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

For Customers on a 1-year or 2-year term plan with an MMC, outbound and TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.

- C. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Customer Commitment	Rate Per Minute	
	INTERSTATE, IN, MI, OH, WI	AR, KS, OK, TX
Month-to-Month	\$0.1250	\$0.1400
1 Year Term Plan	\$0.0590	\$0.0890
2 Year Term Plan	\$0.0580	\$0.0890
Out of Term Month-to-Month	\$0.1100	\$0.1100
<b>Jurisdiction:</b>	<b>MO</b>	<b>NV</b>
Month-to-Month	\$0.1500	\$0.1350
1 Year Term Plan	\$0.0990	\$0.0690
2 Year Term Plan	\$0.0990	\$0.0680
Out of Term Month-to-Month	\$0.1100	\$0.1100

Customer Commitment	Per Minute Rate	
	InterLATA	IntraLATA
<b>Jurisdiction:</b>	<b>IL</b>	
Month-to-Month	\$0.1250	\$0.1250
1 Year Term Plan	\$0.0590	\$0.0390
2 Year Term Plan	\$0.0580	\$0.0380
Out of Term Month-to-Month	\$0.1100	\$0.1100

<sup>/1/</sup> This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined above.

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**12.21 AT&T Business Calling \$5.95<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Calling \$5.95 is a custom combination inbound and outbound optional pricing plan available to Business Customers. This optional pricing plan is available to new and existing Business Customers that: (1) use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS; (2) request to be provisioned under this optional pricing plan; and (3) commit to an MMC of \$5.95 per month.
- B. For rules and regulations regarding the MMC, see Section 3.7 of this Guidebook. Outbound and TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. Multiple BTN aggregation is not available with this Service.
- C. Customers subscribing to AT&T Business Calling \$5.95 may be LEC-billed or direct-billed. The Company determines the method of billing. When ordering Service, the Business Customer must specify if AT&T Business Calling \$5.95 is to be used for outgoing calls only, inbound calls only, or both.
- D. Rates and Charges

The per minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

<b>Jurisdiction:</b>	<b>INTERSTATE, AR, IL, IN, KS, MI, OH, TX, WI</b>	<b>MO</b>	<b>NV, OK</b>
	\$0.15	\$0.16	\$0.14

<sup>/1/</sup> This Service is no longer available to new Customers or exiting Customers at new locations effective May 12, 2009. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined above.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.22 AT&T Business Calling \$5.95 1-Year<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. AT&T Business Calling \$5.95 1-Year is a custom combination switched TFS and outbound optional calling plan.
- B. Outbound and switched TFS calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- C. Rates and Charges

The per minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

	Per Minute Usage Rate	
<b>Jurisdiction:</b>	<b>INTERSTATE, AR, IL, IN, KS, MI, OH, OK, NV, TX, WI</b>	<b>MO</b>
In Term	\$0.0880	\$0.0980
Out of Term Month-to-Month	\$0.1500	\$0.1500

<sup>/1/</sup> This Service is no longer available to new Customers or exiting Customers at new locations effective May 12, 2009. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined above.



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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.23 Total Solutions Plus<sup>/1/</sup>**

Availability: INTERSTATE, AR, KS, MO, OK, TX

- A. If a Customer fails to maintain at least one of the products, services or features required for this plan, the Customer will no longer qualify for this plan. Unless the Customer selects an alternative optional calling plan, the Customer will be moved to AT&T Business Calling and the rates and charges associated with AT&T Business Calling will apply in lieu of the rates and charges in for this plan.
- B. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if Total Solutions Plus is to be used for outgoing calls only, TFS or both.
- C. Rates and Charges

The per-minute Interstate and Intrastate usage rates for outbound and TFS calls are as follows:

Per Minute Usage Rate
\$0.1000

<sup>/1/</sup> This service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.24 Account Codes<sup>/1,2/</sup>**

Availability: INTERSTATE, AL, AR, CO, DC, FL, KS, KY, IA, IL, IN, LA, MD, MI, MS, MO, MT, NC, NJ, NV, NY, OH, OK, PA, SC, TN, TX, VA, WA, WI, WY

- A. Account codes are an optional feature associated with outbound long distance Business Service that provides the Customer the ability to track usage by requiring the caller enter a string of digits ("digit string"). Account codes enable the Customer to obtain call detail from the Company which is sorted and summarized based on digits entered by the caller. See Section 5.14 for the account code feature MRC.
- B. The length of the digit string available to a Customer is limited from 2-12 digits. The caller will be allowed three (3) attempts to enter a valid account code before the call is terminated.
- C. The account codes are available on a mandatory basis only. When placing a call, the caller must enter an account code for the call to complete.
- D. The account codes are available on a validated and non-validated basis. If the Customer subscribes to the validated feature, the caller must enter specific account codes in order to complete the call. If the Customer subscribes to the non-validated feature, the caller may enter any digits as an account code, so long as the digit string is the designated number of digits in length.
- E. Rates and Charges

	<b>MRC</b>
Small Business Plans	\$00.00 per BTN/BAN
High Volume Calling Plans	\$00.00 per BTN/BAN

/1/ This feature is no longer available to new Customers effective January 12, 2015. Additionally, concurrent this change, the non-mandatory account code option is discontinued.

/2/ Effective June 12, 2015, no changes will be allowed to Account Code configurations. Network facilities supporting Account Codes are being discontinued in some areas which will impact the availability of this feature. Existing customers may continue with current Account Code configurations where network capability exists or until the Account Code billing feature is discontinued in its entirety by the Company.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.25 Block of Time III Term Agreement Plans<sup>/1/</sup>**

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

- A. Block of Time III Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. These plans are established at the BTN level. Aggregation of multiple BTNs is not available with these plans. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.
- B. Unless otherwise specified in the rate options defined in Section 12.24.I., Block of Time III Term Agreement Plans are available to new or existing Business Customers who:
1. meet one of the following: (a) have previously subscribed to local dial tone Service of an Affiliated ILEC of the Company and have cancelled that Service; or (b) are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliated ILECs of the Company and are now moving dial tone services from the competitor to the Affiliated ILEC;
  2. utilize Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
  3. subscribe to access line from an Affiliate of the Company that operates in whole or in part as an AT&T ILEC;
  4. subscribe to the Company for interLATA (interstate and intrastate) Services, intraLATA (local toll) Service for outbound long distance calling on each access line, and may also subscribe to the Company's TFS for inbound long distance calling;
  5. commit to subscribe to a Block of Time III Term Agreement rate option for a (1) one or two (2) year term agreement as defined in Section 4.4.7 I. of this Guidebook;
  6. specify at the time of ordering if the MOUs are to be used for outbound calling, or both outbound and inbound TFS calling; and
  7. request to be provisioned under this plan.
- C. Customers may subscribe to a Block of Time III Term Agreement rate option for outbound Service only or for both outbound and inbound TFS. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.

<sup>/1/</sup> Effective August 31, 2021, the AT&T Business Block of Time<sup>SM</sup> 700, 1200, 2500, 5000 III Term Agreement plans will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for these plans will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and rate will apply.

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**12.25 Block of Time III Term Agreement Plans (continued)**

- D. Each Block of Time III Term Agreement rate options provides the Customer a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- E. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- F. The Block of Time III Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to the selected Block of Time III Term Agreement rate option will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to a Block of Time III Term Agreement option in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- G. Term Agreements
  - 1. 1-Year term agreements are oral agreements and do not require a signed agreement.
  - 2. 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of the 1-Year term agreement.
  - 3. If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

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SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES

12.25 Block of Time III Term Agreement Plans (continued)

G. Term Agreements (continued)

4. Term Renewals<sup>/1/</sup>

a. 1-Year Term Agreements

1-year term agreements for the selected Block of Time III Term Agreement rate option will not automatically renew after the initial or any renewal term has expired. Upon expiration of the initial or any renewal term, the Out of Term Month-to-Month per minute rates for the selected Block of Time III Term Agreement rate option as defined in Section 12.24.J will apply.

b. 2-Year Term Agreements

2-year term agreements for the selected Block of Time III Term Agreement rate option will not automatically renew after the initial or any renewal term has expired. Upon expiration of the initial or any renewal term, the Out of Term Month-to-Month per minute rates for the selected Block of Time III Term Agreement rate option as defined in Section 12.24.J will apply.

The selected Block of Time III Term Agreement rate option will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time III Term Agreement rate option to new Customers or to existing Customers moving to new locations; or (d) the Company notifies the Customer the selected Block of Time III Term Agreement rate option is no longer available for auto-renewal; whichever occurs first.

5. The Customer is under no obligation to re-subscribe to the selected Block of Time III Term Agreement rate option after completion of the initial or any renewal term period.

<sup>/1/</sup> Effective August 31, 2021, the AT&T Business Block of Time<sup>SM</sup> 700, 1200, 2500, 5000 III Term Agreement plans will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for these plans will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and rate will apply.

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12.25 Block of Time III Term Agreement Plans (continued)

H. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers 2. and 3. below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
  - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
  - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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**SECTION 12 – GRANDFATHERED BUSINESS DOMESTIC SERVICES**

**12.25 Block of Time III Term Agreement Plans (continued)**

**I. Rate Options**

These rate options are available for either a 1-Year or 2-Year term agreement, as shown below. For the MRC specified in Section 12.24.J. of this Guidebook, the Customer receives an "*n*" minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.4.7 (J) of this Guidebook for the per-minute rate after the block of time has been used.

<b>AT&amp;T BUSINESS BLOCK OF TIME III</b>			
<b>Plan</b>	<b>Term Agreement Available</b>		<b><i>n</i>-Minute Block of Time</b>
	<b>1-Year</b>	<b>2-Year</b>	
BOT 700	√	√	700
BOT 1200	√	√	1200
BOT 2500	√	√	2500
BOT 5000	√	√	5000

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12.25 Block of Time III Term Agreement Plans (continued)

J. Rates and Charges

See Section 4.3 of this Guidebook for the TFS MRC.

Minutes Allotted in MRC	Term Commitment		MRC	Additional Per-Minute Rate Over Allotment
700	1-Year	Initial	\$29.00	\$0.045
		Renewal	\$31.00	\$0.045
	2-Year	Initial	\$27.00	\$0.043
		Renewal	\$30.00	\$0.043
	Out of Term Month-to-Month		\$35.00	\$0.050
1200	1-Year	Initial	\$47.00	\$0.042
		Renewal	\$50.00	\$0.042
	2-Year	Initial	\$45.00	\$0.041
		Renewal	\$48.00	\$0.041
	Out of Term Month-to-Month		\$55.00	\$0.048
2500	1-Year	Initial	\$94.00	\$0.041
		Renewal	\$100.00	\$0.041
	2-Year	Initial	\$91.00	\$0.039
		Renewal	\$97.00	\$0.039
	Out of Term Month-to-Month		\$110.00	\$0.047
5000	1-Year	Initial	\$180.00	\$0.039
		Renewal	\$190.00	\$0.039
	2-Year	Initial	\$175.00	\$0.038
		Renewal	\$186.00	\$0.038
	Out of Term Month-to-Month		\$215.00	\$0.045