

**BUSINESS AND RESIDENTIAL
PRODUCT REFERENCE AND PRICING GUIDEBOOK**

SECTION 5 – RESIDENTIAL DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

5.1 Residential MTS

Availability: INTERSTATE, AR, CO, DC, DE, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

MTS is an intercity long distance Service available to Residential Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers that presubscribe to the Company for long distance Service.

Customers may subscribe to MTS service for the provisions of intraLATA only calling (local toll), interLATA only calling (interstate and intrastate), or intraLATA and interLATA calling combined.

If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. Calls are billed in one (1) minute increments, with minimum call duration of one (1) minute

B. Rates and Charges

Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates:

Customer Subscribes To	MUC	Per Minute Usage Rate
IntraLATA Only MTS	\$0.00	\$0.42
InterLATA Only MTS	\$6.99	\$0.42
IntraLATA and InterLATA MTS	\$6.99	\$0.42

If monthly outbound domestic 1+ Direct-Dialed usage equals the MUC in a billing period, MUC will not apply. If monthly outbound domestic 1+ Direct-Dialed usage in a billing period is less than the MUC, the MUC that will apply will be the difference between that month's usage and the MUC.

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5.2 Residential Optional Calling Plans

5.2.1 AT&T Unlimited Nationwide Calling One

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

AT&T Unlimited Nationwide Calling One is a domestic outbound only long distance calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

B. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, California, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions:

1. use Switched Access to reach the long distance network;
2. subscribe to and maintain an access line with a BTN from an Affiliated ILEC of the Company;
3. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
4. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or Services described above;
5. request to be provisioned under this Service; and
6. limit the use of Service to that which is of a standard, domestic, residential nature.

B. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

C. Rates and Charges

MRC
\$26.99

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5.2 Residential Optional Calling Plans (continued)

5.2.2 AT&T Unlimited Nationwide Calling Advantage 1

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

AT&T Unlimited Nationwide Calling Advantage1 is a domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

B. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions:

1. use Switched Access to reach the long distance network;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
3. subscribes to and maintain the following services from an Affiliated ILEC of the Company:
 - Access line with a BTN; and
 - Verticals Feature Package as defined and offered by the Affiliated ILEC of the Company in conjunction with a subscription to this plan;
4. demonstrate to the satisfaction of the Company at the time of subscribing to the Service that the Residential Customer also subscribes to the required products and/or services described above;
5. request to be provisioned under this Service; and
6. limit the use of Service to that which is of a standard, domestic, residential nature.

B. If the Customer uses this Service for non-standard residential or non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to AT&T ONE RATE Nationwide Advantage. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to re-subscribe to this Service.

C. Rates and Charges

MRC
\$22.00

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5.2 Residential Optional Calling Plans (continued)

5.2.3 AT&T ONE RATE Nationwide Advantage

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, OH, OK, TX, WI

A. General

This plan is a domestic outbound only long distance usage calling plan designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. For a single MRC this Service is available to new and existing Residential Customers in Arkansas, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin who meet the following terms and conditions:

1. use Switched Access to reach the long distance network;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling;
3. subscribe to and maintain an access line with a BTN from an Affiliated ILEC of the Company;
4. request to be provisioned under this optional calling plan; and
5. limit the use of Service to that which is of a standard, domestic, residential nature.

B. Rates and Charges

MRC	Per Minute Rate
\$7.99	\$0.07

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5.3 Residential Retention Offers^{1/}

As described below, Retention Offers are available to qualifying customers of the Company who currently or newly subscribe to one of the Company's qualifying unlimited plans.

A. Qualifying Plans

1. AT&T Unlimited Nationwide Calling Advantage 1, AT&T Unlimited Nationwide Calling Advantage 2, AT&T Unlimited Nationwide Calling Advantage 3 and AT&T Unlimited Nationwide Calling Plus 1

a. Available to Residential Customers who:

- currently subscribe to the Company for interLATA (interstate and intrastate) service, intraLATA (local toll) service or interLATA/intraLATA service combined and state an intention to change long distance service to a competitor of the Company, are offered a qualifying plan as defined in A.1 and continue to state an intention to change long distance service to a Competitor of the Company; or
- currently subscribe to a qualifying plan as defined in A.1 above and state an intention to change long distance Service to a competitor of the Company.
- in either case, Customer must subscribe to one of the qualifying plans defined in A.1 above to qualify for this retention offer.

b. Rates and Charges

Customers subscribing to a qualifying plan as defined in A.1.a above will receive a \$5.00 monthly credit for a twelve (12) month benefit period. At the end of the benefit period the customer will be charged the then-current rates for the qualifying plan as defined in Section 5.2 and Section 13 of this Guidebook.

c. Customers must maintain the requirements of the qualifying plan as defined in Section 5.2 and Section 13 of this Guidebook and continue to subscribe to the qualifying plan to continue to receive the \$5.00 monthly credit during the twelve (12) month benefit period.

d. This offer cannot be combined with any other promotion offered by the Company.

^{1/} Effective January 1, 2021 Residential Retention Offers are no longer available. Existing subscribers will continue to receive the monthly credit for the duration of their twelve (12) month benefit period.