

**BUSINESS AND RESIDENTIAL
PRODUCT REFERENCE AND PRICING GUIDEBOOK**

SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.1 Default MTS

Availability: INTERSTATE, AK, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

MTS is an intercity long distance Service available to Business Customers seven (7) days per week, twenty-four (24) hours per day, and 365 days per year. With Business MTS, calls are originated from other than a payphone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. Business MTS is available to Business Customers that presubscribe to the Company for long distance Service. This service is available for Customers utilizing Switched Access to reach the long distance network. If a Business Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service.

Charges are usage sensitive, and calls are billed in one (1) minute increments, with minimum call duration of one (1) minute. Calls billed under this Service offering will not qualify for promotional rates.

B. Rates and Charges

Minimum Usage Charge (MUC): \$57.50

If the monthly outbound usage charges or outbound and inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.

Only one minimum usage charge will apply when a Customer subscribes to both AT&T Long Distance Toll Free Service and MTS.

Outbound Per-Minute Usage Rates^{1/1}

Peak		Off-Peak	
Initial Period	Additional Period	Initial Period	Additional Period
\$0.99	\$0.99	\$0.99	\$0.99
Jurisdiction: AK			
\$0.35	\$0.35	\$0.35	\$0.35
Jurisdiction: NY			
\$0.70	\$0.70	\$0.70	\$0.70

^{1/1} Georgia 0-16 miles is \$0.00 for Initial Period and Additional Period, both Peak and Off-Peak. 17+ Miles are rated at the charges shown.

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4.2 Business Default Plan for Hierarchical Billing

Availability: INTERSTATE, AK, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, and 365 days per year. With Business Default Plan for Hierarchical Billing, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call may not be billed to a number other than the originating number.

Calls are originated on switched or dedicated facilities provided by LECs, CLECs or authorized providers. This Service is available for Customers utilizing Switched Access to reach the long distance network.

If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company’s Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer’s initial order for Service.

Charges are usage sensitive, and calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Calls billed under this Service offering will not qualify for promotional offerings.

B. Rates and Charges

Jurisdiction	Peak and Off-Peak	
	Initial Period	Additional Period
INTERSTATE	\$0.8992	\$0.1798
AR, CT, IL, IN, KS, MI, MO, OH, OK, NV, TX, WI	\$1.0791	\$0.2158
CO, DC, FL, GA, KY, MA, MD, NC, NJ, NY, OR, PA, TN, VA, WA	\$1.3489	\$0.2698
AL, DE, IA, LA, ME, MS, MT, ND, NH, RI, SC, SD, VT, WY	\$1.7985	\$0.3597
AK	\$0.1750	\$0.0350

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4.3 AT&T Long Distance Toll Free Service

Availability: INTERSTATE, AK, AL, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

1. This Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party.
2. TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features.
- 3.. The Company must be designated as the Resp Org of the TFS number

B. Availability

1. Area of Service

This Area of Service allows a TFS Customer to block or allow calls to a given TFS Number based on the originating area of the caller. The originating area may include the United States and the territories of American Samoa, Puerto Rico, the U.S. Virgin Islands, Guam and Commonwealth of Northern Mariana Islands, as well as Canada. The Customer may select this maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network. Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

2. Originating and Terminating Access

Toll Free calls may originate on any type of access but are terminated via Switched Access lines to the Customer's location.

3. Termination of TFS

TFS may terminate in the United States where Switched Access are available.

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4.3 AT&T Long Distance Toll Free Service (continued)

C. Rules and Regulations

1. General

If any of the rules and regulations contained in this section conflict with the rules and regulations contained in Section 2 of this Guidebook, the rules and regulations contained in this section will apply in lieu of the rules and regulations contained in Section 2 of this Guidebook.

2. Limitations on Service

1. TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
2. The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
3. If the Company learns that an Applicant or Customer is attempting to sell, barter, trade or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.
4. If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent ninety (90) day period, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use.
5. If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
6. The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

3. Use of Service

Nothing herein, or in any other provision of this Guidebook, or in any marketing materials issued by the Company shall give any person any ownership, interest or proprietary right in any code or TFS Number issued by the Company to its Customers.

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4.3 AT&T Long Distance Toll Free Service (continued)

C. Rules and Regulations (continued)

4. Obligations of the Customer

1. The Company reserves the right to require Business Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated.
2. A Business Customer subscribing to TFS will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities.
3. With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

5. Reservation of Number(s)

1. The Company will accept a request from a prospective Business Customer for a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Business Customer, providing the Business Customer:
 - subscribes to AT&T Long Distance Toll Free Service within forty-five (45) days of the reservation of said number; and
 - provides acceptable credit information; and
 - uses the Service within an additional ninety (90) day period.
2. If a Customer who has received a toll-free number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section.
3. If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Guidebook or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll-free telephone number hereunder.

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4.3 AT&T Long Distance Toll Free Service (continued)

C. Rules and Regulations (continued)

5. Reservation of Number(s) (continued)

4. A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (a) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (b) the transferee establishes credit pursuant to Section 2.10 of this Guidebook.

6. Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers

1. A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll-free service to a Customer. The Company will release a Customer's TFS Number(s) only upon the following occurrences:

- there are no outstanding unpaid, unresolved or disputed payments or any other payments or indebtedness due and payable to the Company by the Customer or its successors or assignees relative to any communications service(s) or Services(s) provided by the Company; and
- there are no unsatisfied liens or claims for property against which payment for such communications service(s) or Service(s) have been guaranteed or otherwise collateralized.

2. The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Guidebook and any agreement(s) between the Customer and the Company.

3. The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.

4. At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

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4.3 AT&T Long Distance Toll Free Service (continued)

C. Rules and Regulations (continued)

7. Minimum Service Period

For Business Customers subscribing to TFS and making an MMC, the minimum Service period is one month. For Business Customers subscribing to TFS and making a MAC, the minimum Service period is the length of the term plan commitment.

8. Termination of TFS By Company

1. If Service is terminated by the Company for violation of this Guidebook, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:

- reconnect the disconnected number for the previous Customer;
- transfer disconnected Customer to a third party identified by the Customer; and
- process any request to change the Resp Org from the disconnected Customer except as indicated in Section 4.3.4 of this Guidebook.

2. Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on ten (10) days written notice, and the Customer shall be responsible for any and all early termination charges.

9. Application of Charges

Rates and charges are associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

Calls terminating to Switched Access will be rated with switched rates. Actual rates will vary based on the plan selected by the Customer.

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4.3 AT&T Long Distance Toll Free Service (continued)

D. Rates and Charges

1. MRC

The MRC is \$32.00 per Toll Free Number.

(I)

2. Inbound Default Per-Minute Usage Rates (TFS)

Peak		Off-Peak	
Initial Period	Additional Period	Initial Period	Additional Period
\$0.99	\$0.99	\$0.99	\$0.99
Jurisdiction: AK			
\$0.35	\$0.35	\$0.35	\$0.35
Jurisdiction: NY			
\$0.70	\$0.70	\$0.70	\$0.70

3. See Section 6.2 for the TFS rates for calls originating in Canada.

4. One Time Charges

The charge is \$0.00 per occurrence to add a switched TFS number.

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4.4 Business Optional Calling Plans

4.4.1 Block of Time II Term Agreement Plans

Availability: INTERSTATE, AK, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

- A. Block of Time II Term Agreement Plans are outbound calling and optional inbound Switched TFS long distance calling plans. These plans are established at the BTN level. Aggregation of multiple BTNs is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.
- B. Unless otherwise specified in the rate options defined in Section 4.4.1 (I) if this Guidebook, Block of Time II Term Agreement Plans are available to new or existing Business Customers who:
1. utilize Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
 2. subscribe to the Company for interLATA (interstate and intrastate) Services, intraLATA (local toll) Service, interLATA and intraLATA Service for outbound long distance calling, and/or subscribe to the Company's TFS for inbound long distance calling;
 3. commit to subscribe to a Block of Time II Term Agreement rate option for a (1) one or two (2) term agreement as defined in Section 4.4.1 (I) of this Guidebook;
 4. specify at the time of ordering if the MOUs are to be used for outbound calling only, inbound TFS calling only or both outbound and inbound TFS calling; and
 5. request to be provisioned under this plan.
- C. Customers may subscribe to a Block of Time II Term Agreement rate option for outbound Service only, inbound TFS Service only or for both outbound and inbound TFS. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.

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4.4 Business Optional Calling Plans (continued)

4.4.1 Block of Time II Term Agreement Plans (continued)

- D. Each Block of Time II Term Agreement rate options provides the Customer a specific amount (block) of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- E. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- F. The Block of Time II Term Agreement rate option selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to the selected Block of Time II Term Agreement rate option will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to a Block of Time II Term Agreement option in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- G. Term Agreements
 - 1. 1-Year term agreements are oral agreements and do not require a signed agreement.
 - 2. 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of the 1-Year term agreement.
 - 3. If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year term to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

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4.4 Business Optional Calling Plans (continued)

4.4.1 Block of Time II Term Agreement Plans (continued)

G. Term Agreements (continued)

4. Term Renewals

a. 1-Year Term Agreements

1-year term agreements will not automatically renew. On the first day after the initial term has expired, the Customer will be billed on a month-to-month basis at the out of term rates defined in Section 4.4.1 (J) for the selected Block of Time II Term Agreement rate option.

b. 2-Year Term Agreements

- If the customer wishes to renew their rate option for a new 2-Year term, the customer must notify the Company at least thirty (30) days prior to the expiration of their current term of their intention to renew for a new term.
- Customers who fail to contact the Company within thirty (30) days prior to the expiration of their term to request a term renewal will remain on their current rate option and be billed on a month-to-month basis at the out of term rates defined in Section 4.4.1 (J) of this Guidebook

The selected Block of Time II Term Agreement rate option will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers the selected Block of Time II Term Agreement rate option to new Customers or to existing Customers moving to new locations; or (d) the Company notifies the Customer the selected Block of Time II Term Agreement rate option is no longer available for auto-renewal; whichever occurs first.

5. The Customer is under no obligation to re-subscribe to the selected Block of Time II Term Agreement rate option after completion of the initial or any renewal term period.

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4.4 Business Optional Calling Plans (continued)

4.4.1 Block of Time II Term Agreement Plans (continued)

H. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
 - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
 - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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4.4 Business Optional Calling Plans (continued)

4.4.1 Block of Time II Term Agreement Plans (continued)

I. Rate Options

These rate options are available for either a 1-Year or 2-Year term agreement, as shown below. For the MRC specified in Section 4.4.1 (J) of this Guidebook, the Customer receives an "n" minute block of time for placing (1+) Direct-Dialed domestic outbound long distance calling, inbound switched TFS calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calling. See Section 4.4.1 (J) of this Guidebook for the per-minute rate after the block of time has been used.

AT&T BUSINESS BLOCK OF TIME II			
Plan	Term Agreement Available		n-Minute Block of Time
	1-Year	2-Year	
BOT 300	√		300
BOT 750	√		750
BOT 1500	√		1500
BOT 3000	√		3000
BOT 5000	√	√	5000
BOT 7500	√	√	7500
BOT 10000	√	√	10000

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4.4 Business Optional Calling Plans (continued)

4.4.1 Block of Time II Term Agreement Plans (continued)

J. Rates and Charges

1. For all rate options, see Section 4.3 for the TFS MRC.
2. AT&T Business Block of Time II Rate Options

Anytime Minutes Allotted in MRC	Term Commitment	MRC	Per-Minute Usage Charge
			Inbound/Outbound Over Allotment
300	1-Year	\$18.00	\$0.065
	Out of Term Month-to-Month	\$23.00	\$0.082
750	1-Year	\$35.00	\$0.052
	Out of Term Month-to-Month	\$40.00	\$0.058
1500	1-Year	\$65.00	\$0.048
	Out of Term Month-to-Month	\$70.00	\$0.052
3000	1-Year	\$120.00	\$0.045
	Out of Term Month-to-Month	\$130.00	\$0.048
5000	1-Year	\$190.00	\$0.039
	2-Year	\$186.00	\$0.038
	Out of Term Month-to-Month	\$215.00	\$0.045
7500	1-Year	\$273.00	\$0.037
	2-Year	\$268.00	\$0.036
	Out of Term Month-to-Month	\$305.00	\$0.043
10000	1-Year	\$350.00	\$0.036
	2-Year	\$342.00	\$0.035
	Out of Term Month-to-Month	\$390.00	\$0.042

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4.4 Business Optional Calling Plans (continued)

4.4.2 AT&T Business Calling

Availability: INTERSTATE, AK, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

AT&T Business Calling is a combination inbound and outbound optional pricing plan available to Business Customers. This optional calling plan is available to new and existing Business Customers (1) that use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS and (2) that request to be provisioned under this optional calling plan. The rates and charges specified herein provide for a usage sensitive charge. All calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds. When ordering Service, the Business Customer must specify if AT&T Business Calling is to be used for outgoing calls only, inbound calls only or both. Multiple BTN aggregation is not available with this Service.

B. Rates and Charges

To receive toll-free (inbound) service Customers must subscribe to AT&T Long Distance Toll Free Service. The regulations and MRC for the AT&T Long Distance Toll Free Service will apply as described in Section 4.3 of this Guidebook except that usage rates are specified below.

MRC	Per Minute Usage Rate Outbound/Inbound Calls
\$3.00	\$0.555
Jurisdiction: AK	
\$3.00	\$0.35

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4.4 Business Optional Calling Plans (continued)

4.4.3 AT&T Business Calling Monthly

Availability: INTERSTATE, AL, AR, CO, CT, DC, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

AT&T Business Calling Monthly is a domestic outbound calling and optional Switched Toll Free Service inbound calling long distance calling plan. This plan is established at the BTN level. Multiple BTN aggregation is not available with this Service. If the Customer or Applicant selects a different business long distance calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. When ordering Service, the Business Customer must specify if AT&T Business Calling Monthly is to be used for outgoing calls only, inbound calls only or both.

Outbound and Switched TFS inbound calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of one (1) minute.

To receive toll-free (inbound) service Customers must subscribe to AT&T Long Distance Toll Free Service. The MRC, Optional Features and regulations for the AT&T Long Distance Toll Free Service will apply as described in Section 4.3 of this Guidebook except that usage rates are specified in C. herein.

This Service is available to new and existing Business Customers who:

1. use Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for Switched TFS;
2. subscribe to the Company for: (a) interLATA (interstate and intrastate) Service; or (b) intraLATA (local toll) Service; or (c) interLATA and intraLATA Service combined for outbound long distance calling and may also subscribe to the Company's TFS for inbound long distance calling; and
3. request to be provisioned under this optional calling plan.

C. Rates and Charges

MRC	Per Minute Usage Rate Outbound/Inbound Calls
\$10.00	\$0.14

See Section 4.3 for the TFS MRC.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV

Availability: INTERSTATE, AL, AR, CO, CT, DC, DE, FL, GA, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MO, MS, MT, NC, ND, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, VA, VT, WA, WI, WY

A. General

1. AT&T High Volume Calling IV is a custom combination Flat Rate optional calling plan. The following Service offerings are available under this optional calling plan; (a) outbound calling for Customers that utilize Switched Access to reach the long distance network; and/or (b) Customers that utilize Switched Access to receive calls from the long distance network. The Customer may subscribe to this plan for outbound Service only, TFS only or for both outbound and TFS.
2. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS. Toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location.

B. Availability

1. This optional calling plan is designed for Business Customers that utilize Switched Access arrangements to reach the long distance network. Outbound Service is available to Customers that utilize Switched Access. TFS is available for termination to a Customer's Switched Access lines. The Customer may subscribe to this plan for outbound Service only, TFS only, or both outbound and TFS.
2. This plan is available to Business Customers that (a) request to be provisioned under this optional pricing plan; (b) make a MAC of at least \$600 per year and sign a term plan agreement for one (1) or two (2) years; and (c) subscribe to this plan for the provision of interstate service.
3. If a Centrex or Plexar[®] Customer with terminals subscribes to this plan, all lines associated with the Centrex or Plexar[®] terminals must be presubscribed to the Company.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

C. MACs and Term Plan Agreements

1. Customers that subscribe to this service and who wish to: (a) change MAC or MMC; (b) change the length of their term; or (c) change to another High Volume Calling Plan; customers must cancel their current term plan agreement and sign a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.
2. The Company will not charge an early termination fee and/or underutilization fee (ETF/UUF) when a Customer cancels an existing term plan agreement with a MAC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the customer's local calling area.
3. At the end of a Customer's term plan agreement, if the Customer does not renew for a new term or cancel Services, they may continue with this Service on a month-to-month basis at the out of term rates defined in Section 4.4.4 H. of this Guidebook.

See Section 3 of this Guidebook for additional rules and regulations applicable to MACs and term plan agreements.

D. IntraLATA and InterLATA Service Options

1. For outbound Services provided via a Switched Access arrangement, Business Customers may subscribe to any of the Company's outbound Service offerings for the provision of (a) intrastate InterLATA and intrastate IntraLATA calling; (b) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (c) intrastate IntraLATA calling only and select another company for the provision of the Customer's intrastate InterLATA calling.
2. For TFS, Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

E. Rating TFS and Outbound Calls

1. Usage Rates

The Customer's usage rate for each call is based on (a) whether the call is outbound or TFS; (b) the Customer's MAC; and (c) the length of the Customer's term plan (1 year or 2 years).

2. Billing Increments - Outbound and TFS Calls

For Customers with a MAC, calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of eighteen (18) seconds. This optional pricing plan is rated on an Aggregation ID basis if multiple BTNs are involved.

F. Billing

Customers subscribing to this plan will be direct-billed.

G. Transfer of an Existing TFS to TFS associated with this plan

A Customer request to transfer existing TFS to the TFS associated with this plan will be processed as a request to cancel the Customer's existing TFS optional calling plan. To transfer TFS, the Customer must meet the availability requirements for this plan. Customer shall be responsible for any and all early termination fees.

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows:

MAC	InterLATA and IntraLATA			
	Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	INTERSTATE		AL, DE, IA, LA, MS, MT, SC, WY	
\$600	\$0.0450	\$0.0440	\$0.1160	\$0.1120
\$2,400	\$0.0440	\$0.0430	\$0.1160	\$0.1100
\$6,000	\$0.0430	\$0.0420	\$0.1140	\$0.1080
\$9,000	\$0.0425	\$0.0415	\$0.1140	\$0.1080
\$12,000	\$0.0420	\$0.0410	\$0.1080	\$0.1020
\$18,000	\$0.0416	\$0.0406	\$0.1080	\$0.1020
\$24,000	\$0.0413	\$0.0403	\$0.1080	\$0.1020
\$30,000	\$0.0410	\$0.0400	\$0.1020	\$0.0960
\$42,000	\$0.0405	\$0.0395	\$0.1020	\$0.0960
\$60,000	\$0.0400	\$0.0390	\$0.0960	\$0.0900
\$90,000	\$0.0395	\$0.0385	\$0.0960	\$0.0900
\$120,000	\$0.0390	\$0.0380	\$0.0900	\$0.0840
\$180,000	\$0.0380	\$0.0370	\$0.0870	\$0.0810
\$240,000	\$0.0370	\$0.0360	\$0.0840	\$0.0780
Jurisdiction:	CT		DC	
\$600	\$0.0590	\$0.0580	\$0.0820	\$0.0780
\$2,400	\$0.0580	\$0.0570	\$0.0800	\$0.0760
\$6,000	\$0.0570	\$0.0560	\$0.0780	\$0.0740
\$9,000	\$0.0565	\$0.0555	\$0.0780	\$0.0740
\$12,000	\$0.0560	\$0.0550	\$0.0760	\$0.0720
\$18,000	\$0.0556	\$0.0546	\$0.0760	\$0.0720
\$24,000	\$0.0553	\$0.0543	\$0.0760	\$0.0720
\$30,000	\$0.0550	\$0.0540	\$0.0740	\$0.0700
\$42,000	\$0.0545	\$0.0535	\$0.0740	\$0.0700
\$60,000	\$0.0540	\$0.0530	\$0.0720	\$0.0680
\$90,000	\$0.0535	\$0.0525	\$0.0720	\$0.0680
\$120,000	\$0.0530	\$0.0520	\$0.0700	\$0.0660
\$180,000	\$0.0520	\$0.0510	\$0.0680	\$0.0650
\$240,000	\$0.0510	\$0.0500	\$0.0660	\$0.0640

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	IL, IN, MI, OH		MD	
\$600	\$0.0450	\$0.0440	\$0.0660	\$0.0650
\$2,400	\$0.0440	\$0.0430	\$0.0650	\$0.0640
\$6,000	\$0.0430	\$0.0420	\$0.0640	\$0.0630
\$9,000	\$0.0425	\$0.0415	\$0.0640	\$0.0630
\$12,000	\$0.0420	\$0.0410	\$0.0630	\$0.0620
\$18,000	\$0.0416	\$0.0406	\$0.0630	\$0.0620
\$24,000	\$0.0413	\$0.0403	\$0.0630	\$0.0620
\$30,000	\$0.0410	\$0.0400	\$0.0620	\$0.0610
\$42,000	\$0.0405	\$0.0395	\$0.0620	\$0.0610
\$60,000	\$0.0400	\$0.0390	\$0.0610	\$0.0600
\$90,000	\$0.0395	\$0.0385	\$0.0610	\$0.0600
\$120,000	\$0.0390	\$0.0380	\$0.0600	\$0.0590
\$180,000	\$0.0380	\$0.0370	\$0.0590	\$0.0580
\$240,000	\$0.0370	\$0.0360	\$0.0580	\$0.0570
Jurisdiction:	ND, RI		NH	
\$600	\$0.1350	\$0.1300	\$0.1000	\$0.0960
\$2,400	\$0.1340	\$0.1280	\$0.0980	\$0.0940
\$6,000	\$0.1320	\$0.1260	\$0.0960	\$0.0900
\$9,000	\$0.1320	\$0.1260	\$0.0960	\$0.0900
\$12,000	\$0.1260	\$0.1200	\$0.0900	\$0.0840
\$18,000	\$0.1260	\$0.1200	\$0.0900	\$0.0840
\$24,000	\$0.1260	\$0.1200	\$0.0900	\$0.0840
\$30,000	\$0.1200	\$0.1140	\$0.0840	\$0.0780
\$42,000	\$0.1200	\$0.1140	\$0.0840	\$0.0780
\$60,000	\$0.1140	\$0.1080	\$0.0780	\$0.0720
\$90,000	\$0.1140	\$0.1080	\$0.0780	\$0.0720
\$120,000	\$0.1080	\$0.1020	\$0.0720	\$0.0660
\$180,000	\$0.1050	\$0.0990	\$0.0690	\$0.0630
\$240,000	\$0.1020	\$0.0960	\$0.0660	\$0.0600

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA			
	Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	NJ		NY	
\$600	\$0.0580	\$0.0570	\$0.0680	\$0.0670
\$2,400	\$0.0570	\$0.0560		\$0.0670
\$6,000	\$0.0560	\$0.0550		\$0.0670
\$9,000	\$0.0560	\$0.0550		\$0.0670
\$12,000	\$0.0550	\$0.0540		\$0.0670
\$18,000	\$0.0550	\$0.0540		\$0.0670
\$24,000	\$0.0550	\$0.0540		\$0.0670
\$30,000	\$0.0540	\$0.0530		\$0.0670
\$42,000	\$0.0540	\$0.0530		\$0.0670
\$60,000	\$0.0530	\$0.0520		\$0.0670
\$90,000	\$0.0530	\$0.0520		\$0.0670
\$120,000	\$0.0520	\$0.0510		\$0.0660
\$180,000	\$0.0510	\$0.0500		\$0.0650
\$240,000	\$0.0500	\$0.0490		\$0.0640
Jurisdiction:	VA			VT
\$600	\$0.0720	\$0.0710	\$0.1060	\$0.1020
\$2,400	\$0.0720	\$0.0710	\$0.1040	\$0.1000
\$6,000	\$0.0710	\$0.0700	\$0.1020	\$0.0960
\$9,000	\$0.0710	\$0.0700	\$0.1020	\$0.0960
\$12,000	\$0.0710	\$0.0700	\$0.0960	\$0.0900
\$18,000	\$0.0710	\$0.0700	\$0.0960	\$0.0900
\$24,000	\$0.0710	\$0.0700	\$0.0960	\$0.0900
\$30,000	\$0.0700	\$0.0690	\$0.0900	\$0.0840
\$42,000	\$0.0700	\$0.0690	\$0.0900	\$0.0840
\$60,000	\$0.0700	\$0.0690	\$0.0840	\$0.0780
\$90,000	\$0.0700	\$0.0690	\$0.0840	\$0.0780
\$120,000	\$0.0690	\$0.0680	\$0.0780	\$0.0720
\$180,000	\$0.0690	\$0.0680	\$0.0750	\$0.0690
\$240,000	\$0.0680	\$0.0670	\$0.0720	\$0.0600

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA		IntraLATA	
	Term Plan		Term Plan	
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	KY			
\$600	\$0.0590	\$0.0580	\$0.0590	\$0.0580
\$2,400	\$0.0580	\$0.0570	\$0.0580	\$0.0570
\$6,000	\$0.0570	\$0.0560	\$0.0570	\$0.0560
\$9,000	\$0.0570	\$0.0560	\$0.0570	\$0.0560
\$12,000	\$0.0560	\$0.0550	\$0.0560	\$0.0550
\$18,000	\$0.0560	\$0.0550	\$0.0560	\$0.0550
\$24,000	\$0.0560	\$0.0550	\$0.0560	\$0.0550
\$30,000	\$0.0550	\$0.0540	\$0.0550	\$0.0540
\$42,000	\$0.0550	\$0.0540	\$0.0550	\$0.0540
\$60,000	\$0.0540	\$0.0530	\$0.0540	\$0.0530
\$90,000	\$0.0540	\$0.0530	\$0.0540	\$0.0530
\$120,000	\$0.0530	\$0.0520	\$0.0530	\$0.0520
\$180,000	\$0.0520	\$0.0510	\$0.0520	\$0.0510
\$240,000	\$0.0510	\$0.0500	\$0.0510	\$0.0500
Jurisdiction:	ME			
\$600	\$0.1940	\$0.1890	\$0.1860	\$0.1860
\$2,400	\$0.1920	\$0.1860	\$0.1820	\$0.1820
\$6,000	\$0.1880	\$0.1820	\$0.1760	\$0.1760
\$9,000	\$0.1880	\$0.1820	\$0.1760	\$0.1760
\$12,000	\$0.1820	\$0.1760	\$0.1700	\$0.1700
\$18,000	\$0.1820	\$0.1760	\$0.1700	\$0.1700
\$24,000	\$0.1820	\$0.1760	\$0.1700	\$0.1700
\$30,000	\$0.1760	\$0.1700	\$0.1640	\$0.1640
\$42,000	\$0.1760	\$0.1700	\$0.1640	\$0.1640
\$60,000	\$0.1700	\$0.1640	\$0.1580	\$0.1580
\$90,000	\$0.1700	\$0.1640	\$0.1580	\$0.1580
\$120,000	\$0.1640	\$0.1580	\$0.1520	\$0.1520
\$180,000	\$0.1610	\$0.1550	\$0.1490	\$0.1490
\$240,000	\$0.1580	\$0.1520	\$0.1460	\$0.1460

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA		IntraLATA	
	Term Plan		Term Plan	
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	PA			
\$600	\$0.0680	\$0.0670	\$0.0570	\$0.0550
\$2,400	\$0.0670	\$0.0660	\$0.0570	\$0.0550
\$6,000	\$0.0660	\$0.0650	\$0.0570	\$0.0550
\$9,000	\$0.0660	\$0.0650	\$0.0570	\$0.0550
\$12,000	\$0.0650	\$0.0640	\$0.0570	\$0.0550
\$18,000	\$0.0650	\$0.0640	\$0.0570	\$0.0550
\$24,000	\$0.0650	\$0.0640	\$0.0570	\$0.0550
\$30,000	\$0.0640	\$0.0630	\$0.0570	\$0.0550
\$42,000	\$0.0640	\$0.0630	\$0.0570	\$0.0550
\$60,000	\$0.0630	\$0.0620	\$0.0570	\$0.0550
\$90,000	\$0.0630	\$0.0620	\$0.0570	\$0.0550
\$120,000	\$0.0620	\$0.0610	\$0.0570	\$0.0550
\$180,000	\$0.0610	\$0.0600	\$0.0570	\$0.0550
\$240,000	\$0.0600	\$0.0590	\$0.0560	\$0.0540
Jurisdiction:	TN			
\$600	\$0.0640	\$0.0630	\$0.0520	\$0.0510
\$2,400	\$0.0630	\$0.0620	\$0.0510	\$0.0500
\$6,000	\$0.0620	\$0.0610	\$0.0500	\$0.0490
\$9,000	\$0.0620	\$0.0610	\$0.0500	\$0.0490
\$12,000	\$0.0610	\$0.0600	\$0.0490	\$0.0480
\$18,000	\$0.0610	\$0.0600	\$0.0490	\$0.0480
\$24,000	\$0.0610	\$0.0600	\$0.0490	\$0.0480
\$30,000	\$0.0600	\$0.0590	\$0.0480	\$0.0470
\$42,000	\$0.0600	\$0.0590	\$0.0480	\$0.0470
\$60,000	\$0.0590	\$0.0580	\$0.0470	\$0.0460
\$90,000	\$0.0590	\$0.0580	\$0.0470	\$0.0460
\$120,000	\$0.0580	\$0.0570	\$0.0460	\$0.0450
\$180,000	\$0.0570	\$0.0560	\$0.0450	\$0.0440
\$240,000	\$0.0560	\$0.0550	\$0.0440	\$0.0430

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA			
	Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	CO		GA, MA	
\$600	\$0.0840	\$0.0830	\$0.0560	\$0.0540
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				
Jurisdiction:				
\$600	\$0.0680	\$0.0670	\$0.0750	\$0.0730
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA			
	Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	WA		AR	
\$600	\$0.0720	\$0.00710	\$0.0787	
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				
Jurisdiction:				
\$600	\$0.0600		\$0.0680	
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

1. The per minute usage rates for outbound calls and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA			
	Term Plan			
	1 Year	2 Year	1 Year	2 Year
Jurisdiction:	MO		NV	
\$600	\$0.0925	\$0.0547	\$0.0547	\$0.0547
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				
Jurisdiction:	SD		WI	
\$600	\$0.1160	\$0.0437	\$0.0437	\$0.0437
\$2,400				
\$6,000				
\$9,000				
\$12,000				
\$18,000				
\$24,000				
\$30,000				
\$42,000				
\$60,000				
\$90,000				
\$120,000				
\$180,000				
\$240,000				

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

2. The Out Of Term per minute usage rates for outbound and inbound TFS calls are as follows:

MAC	InterLATA and IntraLATA			
	Jurisdiction:	AL, DE, IA, LA, MT, SC, WY	CT	DC
\$600	\$0.4366	\$1.1113	\$0.5748	\$0.7734
\$2,400	\$0.4266	\$1.0909	\$0.5656	\$0.7534
\$6,000	\$0.4166	\$1.0710	\$0.5551	\$0.7342
\$9,000	\$0.4115	\$1.0710	\$0.5504	\$0.7342
\$12,000	\$0.4064	\$1.0118	\$0.5454	\$0.7142
\$18,000	\$0.4022	\$1.0118	\$0.5412	\$0.7142
\$24,000	\$0.4002	\$1.0118	\$0.5387	\$0.7142
\$30,000	\$0.3972	\$0.9520	\$0.5357	\$0.6942
\$42,000	\$0.3919	\$0.9520	\$0.5305	\$0.6942
\$60,000	\$0.3872	\$0.8929	\$0.5255	\$0.6744
\$90,000	\$0.3818	\$0.8929	\$0.5208	\$0.6744
\$120,000	\$0.3768	\$0.8338	\$0.5158	\$0.6548
\$180,000	\$0.3674	\$0.8030	\$0.5054	\$0.6451
\$240,000	\$0.3568	\$0.7734	\$0.4957	\$0.6350
Jurisdiction:	IL, IN, MI, OH	KY	MD	ME
\$600	\$0.4366	\$0.5748	\$0.6451	\$1.8750
\$2,400	\$0.4266	\$0.5656	\$0.6350	\$1.8442
\$6,000	\$0.4166	\$0.5551	\$0.6247	\$1.8052
\$9,000	\$0.4115	\$0.5551	\$0.6247	\$1.8052
\$12,000	\$0.4064	\$0.5454	\$0.6152	\$1.7454
\$18,000	\$0.4022	\$0.5454	\$0.6152	\$1.7454
\$24,000	\$0.4002	\$0.5454	\$0.6152	\$1.7454
\$30,000	\$0.3972	\$0.5357	\$0.6046	\$1.6862
\$42,000	\$0.3919	\$0.5357	\$0.6046	\$1.6862
\$60,000	\$0.3872	\$0.5255	\$0.5948	\$1.6271
\$90,000	\$0.3818	\$0.5255	\$0.5948	\$1.6271
\$120,000	\$0.3768	\$0.5158	\$0.5860	\$1.5667
\$180,000	\$0.3674	\$0.5054	\$0.5748	\$1.5374
\$240,000	\$0.3568	\$0.4957	\$0.5656	\$1.5076

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

2. The Out Of Term per minute usage rates for outbound and inbound TFS calls associated are as follows: (continued)

MAC	InterLATA and IntraLATA			
Jurisdiction:	MS	ND, RI	NH	NJ
\$600	\$1.1113	\$1.2890	\$0.9520	\$0.5656
\$2,400	\$1.0909	\$1.2695	\$0.9328	\$0.5551
\$6,000	\$1.0710	\$1.2497	\$0.8929	\$0.5454
\$9,000	\$1.0710	\$1.2497	\$0.8929	\$0.5454
\$12,000	\$1.0118	\$1.1905	\$0.8338	\$0.5357
\$18,000	\$1.0118	\$1.1905	\$0.8338	\$0.5357
\$24,000	\$1.0118	\$1.1905	\$0.8338	\$0.5357
\$30,000	\$0.9520	\$1.1308	\$0.7734	\$0.5255
\$42,000	\$0.9520	\$1.1308	\$0.7734	\$0.5255
\$60,000	\$0.8929	\$1.0710	\$0.7142	\$0.5158
\$90,000	\$0.8929	\$1.0710	\$0.7142	\$0.5158
\$120,000	\$0.8338	\$1.0118	\$0.6548	\$0.5054
\$180,000	\$0.8030	\$0.9821	\$0.6247	\$0.4957
\$240,000	\$0.7734	\$0.9520	\$0.5948	\$0.4864
Jurisdiction:	NY	VA	VT	
\$600	\$0.6648	\$0.7040	\$1.0118	
\$2,400	\$0.6648	\$0.7040	\$0.9918	
\$6,000	\$0.6648	\$0.6942	\$0.9520	
\$9,000	\$0.6648	\$0.6942	\$0.9520	
\$12,000	\$0.6648	\$0.6942	\$0.8929	
\$18,000	\$0.6648	\$0.6942	\$0.8929	
\$24,000	\$0.6648	\$0.6942	\$0.8929	
\$30,000	\$0.6648	\$0.6845	\$0.8338	
\$42,000	\$0.6648	\$0.6845	\$0.8338	
\$60,000	\$0.6648	\$0.6845	\$0.7734	
\$90,000	\$0.6648	\$0.6845	\$0.7734	
\$120,000	\$0.6548	\$0.6744	\$0.7142	
\$180,000	\$0.6451	\$0.6744	\$0.6845	
\$240,000	\$0.6350	\$0.6648	\$0.6548	

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

2. The Out Of Term per minute usage rates for outbound and inbound TFS calls are as follows: (continued)

MAC	IntraLATA	InterLATA	IntraLATA	InterLATA
Jurisdiction:	PA		TN	
\$600	\$0.6648	\$0.5454	\$0.6247	\$0.5054
\$2,400	\$0.6548	\$0.5454	\$0.6152	\$0.4957
\$6,000	\$0.6451	\$0.5454	\$0.6046	\$0.4864
\$9,000	\$0.6451	\$0.5454	\$0.6046	\$0.4864
\$12,000	\$0.6350	\$0.5454	\$0.5948	\$0.4762
\$18,000	\$0.6350	\$0.5454	\$0.5948	\$0.4762
\$24,000	\$0.6350	\$0.5454	\$0.5948	\$0.4762
\$30,000	\$0.6247	\$0.5454	\$0.5860	\$0.4664
\$42,000	\$0.6247	\$0.5454	\$0.5860	\$0.4664
\$60,000	\$0.6152	\$0.5454	\$0.5748	\$0.4562
\$90,000	\$0.6152	\$0.5454	\$0.5748	\$0.4562
\$120,000	\$0.6046	\$0.5454	\$0.5656	\$0.4463
\$180,000	\$0.5948	\$0.5454	\$0.5551	\$0.4366
\$240,000	\$0.5860	\$0.5357	\$0.5454	\$0.4266

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4.4 Business Optional Calling Plans (continued)

4.4.4 AT&T High Volume Calling IV (continued)

H. Rates and Charges (continued)

2. The Out Of Term per minute usage rates for outbound and inbound TFS calls are as follows: (continued)

MAC	InterLATA and IntraLATA					
Jurisdiction:	AR	CO	FL	GA, MA	KS, OK, TX	MO
\$600	\$0.7805	\$0.8231	\$0.5948	\$0.5357	\$0.6744	\$0.9175
\$2,400						
\$6,000						
\$9,000						
\$12,000						
\$18,000						
\$24,000						
\$30,000						
\$42,000						
\$60,000						
\$90,000						
\$120,000						
\$180,000						
\$240,000						
Jurisdiction:						
\$600	\$0.6648	\$0.5416	\$0.7240	\$1.1506	\$0.7040	\$0.4333
\$2,400						
\$6,000						
\$9,000						
\$12,000						
\$18,000						
\$24,000						
\$30,000						
\$42,000						
\$60,000						
\$90,000						
\$120,000						
\$180,000						
\$240,000						

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, OH, OK, NV, TX, WI

A. General

AT&T Business Unlimited Calling is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level and multiple BTN Aggregation is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTN's the Customer is required to establish a separate BTN for each variation.

B. This plan is available to Business Customers that:

OPTION 1 – New or Existing:

1. utilize Switched Access to reach the long distance network for outbound calling and/or to receive calls from the long distance network for TFS;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line, and may also subscribe to the Company for the provision of TFS for inbound long distance calling;
3. subscribe to and maintain or currently subscribe to and maintain at least one (1) but no more than ten (10) business access lines from an Affiliated ILEC of the Company that are associated with the qualifying BTN;
4. commit to subscribe to this plan for a one (1) or two (2) year term agreement;
5. request to be provisioned under this optional pricing plan;

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

B. This plan is available to Business Customers that: (continued)

OPTION 2 – Winback and Retention^{/1/}

1. utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line, and may also subscribe to the Company's TFS for inbound long distance calling;
3. meet a minimum of one (1) of the following conditions:
 - have previously subscribed to local dial tone Service of an Affiliated ILEC of the Company (including where that Affiliate is operating as a CLEC) and have cancelled that Service; or
 - are currently a local telephone customer of a competitor in the local serving territory of one of the Affiliated ILECs of the Company (including where that Affiliate is operating as a CLEC) and are now moving dial tone services from the competitor to the Affiliated ILEC; or
 - currently subscribe to local dial tone service from an Affiliated ILEC of the Company (including where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; or
 - currently subscribes to the Company for long distance service and state an intention to disconnect service;
4. subscribe to and maintain or currently subscribe to and maintain at least one (1) but no more than ten (10) business access lines from an Affiliated ILEC of the Company that are associated with the qualifying BTN;
5. newly subscribe to or restart a one (1) year term agreement;
6. request to be provisioned under this optional pricing plan.

^{/1/}Effective August 31, 2021, the AT&T Business Unlimited Calling Option 2 plan will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for this plan will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and per minute usage rate will apply.

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

- C. Customers may subscribe to this plan for outbound calling only or for both outbound and inbound TFS calls. Customers subscribing to TFS as part of this plan will pay the usage rates defined in Section 4.4.5 of this Guidebook in lieu of usage rates specified in Section 4.3 of this Guidebook. TFS calls may originate on any type of access that terminates via Switched Access to the Customer's locations. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. See Section 4.3 of this Guidebook for general information, rules, regulations and optional features associated with TFS.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

D. Term Agreement^{/1/}

1. 1-Year term agreements are oral agreements and do not require a signed agreement.
2. 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of this plan.
3. If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year term to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

^{/1/}Effective August 31, 2021, the AT&T Business Unlimited Calling Option 2 plan will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for this plan will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and per minute usage rate will apply.

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

D. Term Agreement^{/1/} (continued)

4. Term Renewals^{/1/}

a. 1-Year Term Agreements

1-Year term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Section 4.4.5 H. of this Guidebook.

b. 2-Year Term Agreements

- If the customer wishes to renew this plan for a new 2-Year term, the customer must notify the Company at least thirty (30) days prior to the expiration of their current term of their intention to renew for a new term.
- Customers who fail to contact the Company within thirty (30) days prior to the expiration of their term to request a term renewal will remain on this plan and be billed on a month-to-month basis at the out of term rates defined in Section 4.4.5 H. of this Guidebook

This plan will remain in effect until either: (a) canceled or changed by the Customer; (b) the Customers terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines under the BTN to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto-renewal; whichever occurs first.

5. The Customer is under no obligation to re-subscribe to the plan after completion of the initial or any renewal term period.

^{/1/}Effective August 31, 2021, the AT&T Business Unlimited Calling Option 2 plan will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for this plan will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and per minute usage rate will apply.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

E. Restrictions

1. All business access lines and/or WTN's under the participating BTN must be provisioned on this plan. Customers found in violations shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative Small Business plan is selected by the Customer.
2. This plan is only available for a single BTN. A Customer as a single business entity with more than one (1) BTN at the business entity's service locations is not eligible for this plan unless the subscription to an additional BTN is required for technical reasons by an Affiliate of the Company for the provisioning of DSL service. DSL service billed under a second BTN must be physically located at the same business premise as the original local service.
3. This plan may not be used in conjunction with the following: auto dialers, long distance Internet access, long distance Intranet access, call center applications including but not limited to autodialers, PBX trunks, ground start line or trunks, ISDN services, foreign exchange services, public telephone services, public access smart-pay phones, analog to digital conversion digital PBX services, WATS services, PBX/PABX/EABX services, non-square electronic key telephone systems, hybrid key telephone systems, predictive calling/dialing systems, automatic outbound dialing systems, any type of automatic call distribution system, or the functional equivalent of any such system listed above. If the Company determines that the Customer is in violation of above listed restrictions, the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling unless an alternative plan is selected by the Customer.
4. Customers who cancel or discontinue any of the qualifying products, services or features, or whose service is refused, cancelled or discontinued by the Company or an Affiliate of the Company shall forfeit eligibility for rates under this plan. Customers continuing to subscribe to the Company may be moved to AT&T Business Calling.

F. Optional Services

Call Detail Suppression

Call Detail Suppression provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. The Call Detail Suppression is available at no additional charge. Customers who select this optional feature can request the itemized call detail of the Customers zero-rated calls for up to twenty-four (24) previous months' bills at no charge. Activation and deactivation of the feature will begin on the Customers next billing cycle. Customers may add or remove the Call Detail Suppression optional features from the AT&T Business Unlimited Calling plan at no charge.

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

G. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
 - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
 - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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4.4 Business Optional Calling Plans (continued)

4.4.5 AT&T Business Unlimited Calling (continued)

H. Rates and Charges

OPTION 1	Term Commitment	MRC Per Access Line
	1-Year Term	\$20.00
	2-Year Term	\$20.00
	Out of Term Month-to-Month	\$25.00
	Jurisdiction	TFS Per Minute Rate
	Interstate	\$0.039
	IL, IN, MI, OH, WI	\$0.039
AR, KS, MO, NV, OK, TX	\$0.070	
OPTION 2	Term Commitment	MRC Per Access Line
	Initial 1-Year Term	\$10.00
	Renewal 1-Year Term	\$20.00
	Out of Term Month-to-Month	\$25.00
	Jurisdiction	TFS Per Minute Rate
	Interstate	\$0.050
	IL, IN, MI, OH, WI	\$0.050
AR, KS, MO, NV, OK, TX	\$0.070	

See Section 4.3 of this Guidebook for the TFS MRC.

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4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

AT&T Business Unlimited Calling II is an outbound calling and optional inbound Switched TFS long distance calling plan. This plan is established at the BTN level and multiple BTN, aggregation is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.

B. This plan is available to Business Customers that:

OPTION 1 – NEW OR EXISTING

1. utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line, and may also subscribe to the Company's TFS for inbound long distance calling;
3. newly subscribes or currently subscribe to AT&T Business Local Calling or Custom Biz Saver II from an Affiliated ILEC of the Company, and where that Affiliate is operating as a CLEC;
4. subscribe to and maintain or currently subscribe to and maintain at least one (1) but no more than ten (10) business access lines (*i.e.*, BTNs and WTNs) from an Affiliated ILEC of the Company, and where that Affiliate is operating as a CLEC;
5. commit to subscribe to this plan for a one (1) or two (2) year term; and
6. request to be provisioned under this plan.

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4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II (continued)

B. (continued)

OPTION 2 – RETENTION

1. utilize Switched Access to reach the long distance network for outbound calling and to receive calls from the long distance network for TFS;
 2. currently subscribe to AT&T Business Unlimited Calling II and state an intention to move long distance service to a competitor of the Company;
 3. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each access line, and may also subscribe to the Company's TFS for inbound long distance calling;
 4. currently or newly subscribe to AT&T Business Local Calling or Custom Biz Saver II from an Affiliated ILEC of the Company, and where that Affiliate is operating as a CLEC;
 5. currently or newly subscribe to and maintain at least one (1) but no more than ten (10) business access lines (*i.e.*, BTNs and WTNs) from an Affiliated ILEC of the Company, and where that Affiliate is operating as a CLEC; and
 6. commit to subscribe to this plan for a one (1) or two (2) year term
- C. A single business entity with more than one BTN at that business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of business access lines# do not exceed ten (10) at that location.
- D. The Customer may subscribe to this plan for outbound Service only or for both outbound and inbound TFS. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.3 of this Guidebook for optional features, rules and regulations, and general information regarding TFS.
- E. Inbound Switched TFS calls are not included in the unlimited MOUs. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS per minute rates associated with this plan are subject to change with prior notification to the customer. See Section 4.4.6 J. of this Guidebook for inbound TFS rates associated with this plan.

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4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II (continued)

F. Term Agreement

1. 1-Year term agreements are oral agreements and do not require a signed agreement.
2. 2-Year term agreements must be signed under any method accepted by the Company, including electronically, and must be received by Company within thirty (30) calendar days from the order date. If the Company does not receive the Customer's signed agreement within the thirty calendar (30) days, and Service has been provisioned in reliance thereon, the term of the agreement shall default to a 1-Year term under the rates, terms and conditions of this plan.
3. If defaulted to a 1-Year term, the 1-Year term will start on the day the Company completes the change from a 2-Year term to a 1-Year term. The Company will endeavor to complete the change within thirty (30) calendar days after the expired due date for receipt of the signed agreement from the Customer.

4. Term Renewals

a. 1-Year Term Agreements

1-Year term agreements for this plan will automatically renew on the first day after the initial or any renewal term has expired at the then current rates for this plan defined in Section 4.4.6 J. of this Guidebook.

b. 2-Year Term Agreements

- If the customer wishes to renew this plan for a new 2-Year term, the customer must notify the Company at least thirty (30) days prior to the expiration of their current term of their intention to renew for a new term.
- Customers who fail to contact the Company within thirty (30) days prior to the expiration of their term to request a term renewal will remain on this plan and be billed on a month-to-month basis at the out of term rates defined in Section 4.4.6 J. of this Guidebook

This plan will remain in until either: (a) canceled or changed by the Customer; (b) the Customer terminates Service with the Company; (c) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines under the BTN(s) to which this plan applies; or (d) the Company notifies the Customer this plan is no longer available for auto renewal; whichever occurs first.

5. The Customer is under no obligation to re-subscribe to this plan after completion of the initial or any renewal term period.

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4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II (continued)

G. Restrictions

1. This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access, or Intranet access, including access to corporate LANs. Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; nonsquare electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such system listed above. This plan may be used for fax transmissions, excluding broadcast fax applications. Where customer has more than 10 calls to any single number of a duration of more than 3 hours each during a billing cycle or any single call of greater than 10 hours of duration, Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.
2. If the Company determines that the Customer is in violation of any of the restrictions listed above and/or the total number of access lines exceeds the maximum of ten (10), the Customer shall forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business Calling Monthly, the rates specified in Section 4.4.3 of this Guidebook associated with AT&T Business Calling Monthly will apply in lieu of the rates specified in Section 4.4.6 J. of this Guidebook.

H. Call Detail Suppression

Call Detail Suppression provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can request the itemized call detail of the Customers zero-rated calls for up to twenty-four (24) previous months' bills at no charge. Activation and deactivation of the feature will begin on the Customer's next billing cycle. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II (continued)

I. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan combined with a term plan agreement, and who wish to: (a) change the length of a term plan agreement; or (b) change to another calling plan; must cancel their current term plan agreement and agree to a new term plan agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term plan agreement and who do not qualify under item numbers .2 and .3 below will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company.
3. The Company will adjust to zero any ETF/UUF when:
 - the Customer cancels an existing term plan agreement with an MRC or MMC if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
 - the Customer provides notice to the Company of its intent to terminate this plan within thirty (30) calendar days prior to or thirty (30) calendar days after the automatic renewal of the term.

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4.4 Business Optional Calling Plans (continued)

4.4.6 AT&T Business Unlimited Calling II (continued)

J. Rates and Charges

OPTION 1 and OPTION2	
Term Commitment	MRC (Per Access Line)
Initial 1-Year Term	\$15.00
Initial 2-Year Term	\$15.00
Renewal 1-Year Term	\$20.00
Renewal 2-Year Term	\$20.00
Out of Term Month-to-Month	\$25.00
Jurisdiction	TFS Per Minute Rate
Interstate	\$0.06
IL, IN, MI, OH, WI	\$0.06
AR, KS, MO, NV, OK, TX	\$0.07

See Section 4.3 of this Guidebook for the TFS MRC.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

This plan is an outbound calling and optional inbound Switched Toll Free Service (TFS) long distance calling plan. This plan is established at the BTN level. Aggregation of multiple BTNs is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs, the Customer is required to establish a separate BTN for each variation.

B. This plan is available to Business Customers who:

1. utilize Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for inbound TFS;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line per service location, and may also subscribe to the Company's TFS for inbound long distance calling;
3. currently or newly subscribes to and maintain a minimum of one (1) but no more than ten (10) business access lines (*i.e.*, BTNs and WTNs) from an Affiliated ILEC of the Company (excluding where that Affiliate is operating as a CLEC) on a single BTN account per service location;
4. subscribes to this plan only on business access lines subscribing to AT&T Business Local Calling or Custom BizSaver II, from the Affiliated ILEC of the Company;
5. commits to subscribe to this service for an initial one (1) year term agreement^{/1,2/} or under the non-term rate option;
6. requests to be provisioned under this plan; and
7. meets one or more of the qualification options defined in Section 4.4.7 (C) of this Guidebook.

/1/ The initial one (1) year term agreement is an oral agreement.

/2/ Effective September 1, 2017, the 1-Year term option is no longer available to new Customers. Existing Customers at the end of their current 1-Year term may request to renew this plan for a subsequent 1-Year term, or they may continue to subscribe to this plan on the out of term month-to-month basis, until they move locations and/or make changes to their service, whichever occurs first.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited (continued)

C. Qualification Options

OPTION 1
newly subscribe to a qualifying Internet service as defined and offered by an Affiliate of the Company
OPTION 2
<ol style="list-style-type: none"> 1. newly subscribe to a qualifying wireless service as defined and offered by an Affiliated Wireless provider of the Company; and 2. agree the Company may combine its wireless Affiliate billing with the Affiliated ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program.
OPTION 3
currently subscribe to Internet Service from an Affiliate of the Company and agree to upgrade current internet service to any 6 Mbps or higher Internet speed.
OPTION 4
<ol style="list-style-type: none"> 1. currently subscribe to: AT&T Business Unlimited Calling, AT&T Business Unlimited Calling III, AT&T Business Unlimited Calling IV, AT&T Business Unlimited Calling V or All for Less Unlimited; 2. currently subscribe to AT&T Business Local Calling or Custom BizSaver II from an Affiliated ILEC of the Company; 3. currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service defined and offered by an Affiliate Wireless provider of the Company and/or TV service as defined and offered by an Affiliate of the Company.
OPTION 5
<ol style="list-style-type: none"> 1. currently subscribe to and maintain at least one (1) but no more than ten (10) business access lines (i.e., BTNs and WTNs) from an Affiliated ILEC of the Company (excluding where that Affiliate is operating as a CLEC) on a single BTN account per service location and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; 2. currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service defined and offered by an Affiliate Wireless provider of the Company and/or TV service defined and offered by an Affiliate of the Company;
OPTION 6
newly subscribe to qualifying TV service as defined and offered by an Affiliate of the Company.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited (continued)

- D. A single business entity with more than one BTN at the business entity's physical service location is eligible for this plan on one (1) BTN only, provided the total number of AT&T business access lines do not exceed ten (10) at that location. Additionally, service under this plan is limited to one BTN with one (1) to ten (10) business access lines per legal business entity.
- E. The Customer may subscribe to this plan for outbound Service only, or for both outbound service and inbound TFS. Customer should specify at the time of ordering if the plan is to be used for outbound calling, or both outbound and inbound TFS calling. Customers subscribing to the plan receive unlimited domestic 1+ direct-dialed outbound calling. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. See Section 4.3 of this Guidebook for MRC, optional features, rules, regulations and general information regarding TFS.
- F. Inbound Switched TFS are not included in the unlimited minutes of use. TFS calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of thirty (30) seconds. TFS per minute rates associated with this plan are subject to change with prior notification to the customer.
- G. Call Detail Suppression is an optional feature that provides a summary of all zero-rated calls included in this calling plan, displaying 'total minutes' and 'total number of calls' in lieu of itemizing each call in the "Call Charges" section of the bill. Call Detail Suppression is available at no additional charge. Customers who select this optional feature can receive the itemized call detail of their zero-rated calls, for up to twenty-four (24) previous months' bills, at no charge. Activation and deactivation of the feature will begin within the next billing cycle following Customer's request. Customers may add or remove the Call Detail Suppression optional feature from this plan at no charge.
- H. At the end of a Customer's one (1) year term agreement, if the Customer does not re-subscribe for a new one (1) year term, or cancel services, they may continue with this plan on an out of term month-to-month basis at the out of term month-to-month rates defined in Section 4.4.7 (L) of this Guidebook. Customers on out of term month-to-month rates may contact the Company if they wish to move to the non-term rate option.
- I. This plan will remain in effect until either: (1) canceled or changed by the Customer; (2) the Customer terminates Service with the Company; (3) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines# under the BTN(s) to which this plan applies; or (4) the Company notifies the Customer this plan is no longer available, whichever occurs first.

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SECTION 4 – BUSINESS DOMESTIC SERVICE DESCRIPTIONS, RATES AND CHARGES

4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited (continued)

J. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan and who wish to change to another calling plan prior to the end of a term agreement must cancel the current term agreement and agree to a new term agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term agreement and who do not qualify under item Section 4.4.7 J.2. of this Guidebook, will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF:

- when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company;
- when the Customer cancels this plan while under a term agreement if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area;
- when the Company no longer offers this plan and the Customer moves to a new location or changes the number of access lines under the BTN(s) to which this Plan applies; or
- when subscribing to this plan under the non-term option.

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4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited (continued)

K. Restrictions

This plan is provided for standard voice calling involving live dialog between individuals. This plan is not intended for use as a substitute for dedicated or open circuits, or similar applications. This plan may not be used for data connections, including but not limited to, modem to modem calls, remote access applications, Internet access or Intranet access (including access to corporate LANs). Additionally, this plan may not be used for dedicated point-to-point connections between equipment that leaves a circuit connected without a contemporary, continuous voice communication. The plan may not be used for auto dialers; PBX trunks; ground start line or trunks; ISDN service, including PRI; foreign exchange services; Remote Call Forwarding/Telebranch Service; public telephone service; public access smart-pay phones; analog to digital conversion digital PBX service, including local access provisioned via T-1 facilities; WATS service; PBX/PABX/EABX services; non-square electronic key telephone systems; hybrid key telephone systems; predictive calling/dialing systems; automatic outbound dialing systems; any type of automatic call distribution system; or the functional equivalent of any such systems listed above. This plan may be used for fax transmissions, excluding broadcast fax applications (which are prohibited).

If the Company determines that the Customer is in violation of any of the restrictions or terms and conditions of this plan as specified above, the Customer will forfeit eligibility for rates under this plan and will be moved to AT&T Business Calling Monthly unless an alternative plan is selected by the Customer. If moved to AT&T Business Calling Monthly, the rates associated with AT&T Business Calling Monthly specified in Section 4.4.3 of this Guidebook will apply in lieu of the rates specified in Section 4.4.7 of this Guidebook.

If, during a billing cycle, the Customer has more than 10 calls to any single number of a duration of more than 3 hours each or any single call of greater than 10 hours of duration, the Customer will be presumed to be in violation of these restrictions. In such case, Customer may be asked to provide reasonable proof to the Company that it is not using the Service for a prohibited purpose. Failure to provide such proof to the Company shall be treated as a violation of the terms and conditions of this Plan.

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4.4 Business Optional Calling Plans (continued)

4.4.7 All for Less Unlimited (continued)

L. Rates and Charges

1. MRC

Term Commitment	MRC (Per Access Line)
1 Year Term ^{/3/}	\$10.00 ^{/1/}
	\$5.00 ^{/2/}
Out of Term Month-to-Month ^{/3/}	\$12.50
Non-Term Option ^{/4/}	\$8.00

(I)

See Section 4.3 of this Guidebook for the TFS MRC.

2. TFS Per Minute Usage Rates

Jurisdiction	TFS Per Minute Rate
Interstate	\$0.0550
IL, IN, MI, OH, WI	\$0.0550
AR, KS, MO, NV, OK, TX	\$0.0700

/1/ Rate applicable to existing Customers with a one year-term agreement prior to June 1, 2015.

/2/ Rate applicable to new Customers or existing Customers who renew their All for Less Unlimited plan for a subsequent one-year term on or after June 1, 2015.

/3/ Effective September 1, 2017, the 1-Year term option is no longer available to new Customers. Existing Customers at the end of their current 1-Year term may request to renew this plan for a subsequent 1-Year term, or they may continue to subscribe to this plan on the out of term month-to-month basis, until they move locations and/or make changes to their service, whichever occurs first.

/4/ Rate applicable to new Customers on or after September 1, 2017.

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4.4 Business Optional Calling Plans (continued)

4.4.8 All for Less 500

Availability: INTERSTATE, AR, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI

A. General

This plan is an outbound calling and optional inbound Switched Toll Free Service (TFS) long distance calling plan. This plan is established at the BTN level. Aggregation of multiple BTNs is not available with this plan. If the Customer or Applicant selects a different long distance calling plan for specific WTNs the Customer is required to establish a separate BTN for each variation.

B. This plan is available to Business Customers who:

1. utilizes Switched Access to reach the long distance network for outbound calling and optionally, to receive calls from the long distance network for inbound TFS;
2. subscribes to the Company for interLATA (interstate and intrastate) and intraLATA (local toll) Service for outbound long distance calling on each AT&T business access line per service location, and may also subscribe to the Company's TFS for inbound long distance calling;
3. Currently or newly subscribe to access line(s) from an Affiliated ILEC of the Company (excluding where that Affiliate is operating as a CLEC);
4. Subscribe to this Plan on business access lines subscribing to AT&T Business Local Calling or Custom BizSaver I provided by an Affiliated ILEC of the Company;
5. commits to subscribe to this service for an initial one (1) year term oral agreement;
6. requests to be provisioned under this plan; and
7. meets one or more of the qualification options defined in Section 4.4.8 (C) of this Guidebook.

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4.4 Business Optional Calling Plans (continued)

4.4.8 All for Less 500 (continued)

C. Qualification Options

OPTION 1
Newly subscribe to a qualifying Internet service as defined and offered by an Affiliate of the Company.
OPTION 2
<ol style="list-style-type: none"> 1. newly subscribe to a qualifying wireless service as defined and offered by an Affiliated Wireless provider of the Company; and 2. agree the Company may combine its wireless Affiliate billing with the Affiliated ILEC billing except when Customers are participating in the wireless Affiliate's SBS Wireless Deposit Waiver Program.
OPTION 3
Currently subscribe to Internet Service from an Affiliate of the Company and agree to upgrade current internet service to any 6Mbps or higher Internet speed.
OPTION 4
<ol style="list-style-type: none"> 1. Currently subscribe to business access line(s) from an Affiliated ILEC of the Company (excluding where that Affiliate is operating as a CLEC) and state an intention to change local carriers for economic reasons and/or in response to a competitive offer; and 2. currently subscribe to Internet service as defined and offered by an Affiliate of the Company and/or wireless service provided by an Affiliate Wireless provider of the Company.

- D. Customers may subscribe to this plan for outbound Service only or for both outbound service and inbound TFS. Customer should specify at the time of ordering if the plan is to be used for outbound calling, or both outbound and inbound TFS calling. Where a Customer subscribes to TFS, inbound toll-free calls may originate on any type of access and are terminated via Switched Access to the Customer's location. (See Section 4.3 of this Guidebook for the TFS MRC and optional features, rules, regulations, and general information regarding TFS)
- E. This plan provides the Customer with a block of 500 minutes for placing (1+) Direct-Dialed domestic outbound long distance calling or for both (1+) Direct-Dialed domestic outbound calling and inbound switched TFS calls. All usage in excess of the 500 minute block will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes. Calls are billed in increments of one (1) second subject to a minimum connect time (initial period) of thirty (30) seconds.
- F. At the end of a Customer's one (1) year term agreement, if the Customer does not renew for a new one (1) year term or cancel services, they may continue with this plan on an out of term month-to-month basis at the out of term month-to-month rates defined in Section 4.4.8 (I) of this Guidebook.

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4.4 Business Optional Calling Plans (continued)

4.4.8 All for Less 500 (continued)

G. This plan will remain in effect until either: (1) canceled or changed by the Customer; (2) the Customer terminates Service with the Company; (3) the Company no longer offers this plan to new Customers or to existing Customers moving to new locations or changing the number of access lines under the BTN(s) to which this plan applies; or (4) the Company notifies the Customer this plan is no longer available, whichever occurs first.

H. Early Termination Fee/Under Utilization Fee (ETF/UUF)

1. Customers that subscribe to this plan and who wish to change to another calling plan prior to the end of a term agreement must cancel the current term agreement and agree to a new term agreement with new begin/end dates unless otherwise indicated in this Guidebook.

Customers who cancel this plan prior to the expiration date of their current term agreement and who do not qualify under item Section 4.4.8 H.2 of this Guidebook, will be required to pay an ETF/UUF. The ETF/UUF shall be 50% of the full MRC rate in effect for this plan at the time of termination multiplied by the number of months remaining in the term.

2. The Company will not charge an ETF/UUF:
 - when the Customer cancels an existing term plan agreement if at the same time the Customer agrees to a new term plan agreement for a different Business calling plan with an MRC or MMC from the Company;
 - when the Customer cancels this plan while under a term agreement if at the same time the Customer agrees to replace some or all of their existing service with Internet Protocol (IP) service, Wireless or any functionally equivalent service from an Affiliate of the Company for the purpose of placing outbound and/or inbound live voice communications outside of the Customer's local calling area; or
 - when the Company no longer offers this plan and the Customer moves to a new location.

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4.4 Business Optional Calling Plans (continued)

4.4.8 All for Less 500 (continued)

I. Rates and Charges

Term Commitment	MRC (Per Access Line)	Minutes Allotted in MRC	Additional Per-Minute Rate Over Allotment Outbound/Inbound
1-Year Term	\$25.00	500	\$0.057
Out of Term Month-to-Month	\$28.00	500	\$0.057

See Section 4.3 of this Guidebook for the TFS MRC.