## SECTION 4 - RATE SCHEDULES

### 4.1 Operator Toll Assistance Services

### 4.1.1 Access Method - Toll Free Access Number

(A) Reserved for future use.

## SECTION 4 - RATE SCHEDULES

### 4.1 Operator Toll Assistance Services (continued)

### 4.1.1 Access Method - Toll Free Access Number (continued)

(B) Group 2 Toll Free Access Numbers
. 1 Reserved for Future Use
. 2 All Other Operator Toll Assistance Billing Options
For all other Operator Toll Assistance Services calls completed via a Group 2 Toll Free Access Number, the usage rates and per call charges are the same as the usage rates and per call charges described in Section 4.1.2 of this Guidebook

## SECTION 4 - RATE SCHEDULES

### 4.1 Operator Toll Assistance Services (continued)

### 4.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charge. The usage charges and per call charges follow:
(A) Usage Rates

| Call Type | Rate Per Minute |
| :---: | :---: |
| All Other Operator Toll Assistance Services Calls |  |
| - Business | $\$ 0.35$ |
| - Residential | $\$ 0.35$ |

## SECTION 4 - RATE SCHEDULES

4.1 Operator Toll Assistance Services (continued)
4.1.2 All Other Access Methods (continued)
(B) Station-to-Station Per Call Charges

| Call Type | Rate Per Call |
| :--- | :---: |
| (D) |  |
|  | (D) |
|  |  |
|  |  |
|  |  |
|  |  |
| (D) |  |
| (D) | (D) |
| Sent Paid | (D) |
| Operator Assisted | $\$ 2.95$ |
| Operator Dialed | $\$ 3.95$ |

4.1.3 Reserved for Future Use
4.1.4 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

### 4.2 Directory Assistance Services

4.2.1 Reserved for future use
4.2.2 Call Completed Via 1+, 00, 0+ or Group 2 Toll Free Access Number The rate is $\$ 1.25$ per call.
4.2.3 Directory Assistance Call Completion

The rate is $\$ 0.50$ per completed call.
4.3 Reserved for Future Use

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## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)

### 4.4.1 MTS

(A) Business
. 1 Minimum Usage Charge (MUC): $\quad \$ 57.50$
If monthly outbound usage charges or outbound and inbound usage charges combined equal or exceeds the MUC in a billing period, the MUC will not apply. If monthly outbound usage charges or outbound and inbound usage charges combined in a billing period are less than the MUC, the charge that will apply will be the difference between that month's usage charges and the MUC.
. 2 Per-Minute Usage Rates

| Peak |  | Off-Peak |  |
| :---: | :---: | :---: | :---: |
| Initial <br> Period | Add'l <br> Period | Initial <br> Period | Add'l <br> Period |
| $\$ 0.99$ | $\$ 0.99$ | $\$ 0.99$ | $\$ 0.99$ |

(B) Residential

Monthly Minimum Usage Charge (MUC) and Per-Minute Usage Rates

| Customer Subscribes To | MUC | Per Minute Usage Rate |
| :--- | :---: | :---: |
| intraLATA Only MTS | $\$ 0.00$ | $\$ 0.42$ |
| interLATA Only MTS | $\$ 8.99$ | $\$ 0.42$ |
| intraLATA and interLATA MTS | $\$ 8.99$ | $\$ 0.42$ |

If monthly outbound domestic 1+ Direct-Dialed usage equals the MUC in a billing period, MUC will not apply. If monthly outbound domestic $1+$ Direct-Dialed usage in a billing period is less than the MUC, the MUC that will apply will be the difference between that month's usage and the MUC.
4.4.2 AT\&T ONE RATE ${ }^{\circledR}$ Nationwide Preferred ${ }^{3}$, formerly known as AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 12 Cents $^{3}$, Long Distance III $^{1}$, JustCall ${ }^{\text {SM }}$ Standard $^{1}$, Long Distance II $^{2}$, AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 10 Cents $^{3}$, JustCall ${ }^{\text {SM }}$ Plus $^{3}$, and AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 10 Cents Preferred ${ }^{3}$

| MRC | Rate Per-Minute |
| :---: | :---: |
| $\$ 6.99$ | $\$ 0.14$ |

4.4.3 Consumer Outbound Services
(A) Reserved for future use
(B) Reserved for future use
(C) Reserved for future use
(D) Reserved for future use
(E) Reserved for future use.
(F) Reserved for future use
(G) Reserved for future use

[^0]
## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(H) Reserved for future use
(I) Reserved for future use
(J) Reserved for future use
(K) Reserved for future use
(L) Reserved for future use
(M) Reserved for future use
(C)
(N) Reserved for future use
(O) Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(P) Reserved for future use
(Q) Reserved for future use
(R) Reserved for future use
(S) Reserved for future use
(T) Reserved for future use
(D)
(D)

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(U) Platinum Plans
. 1 Reserved for Future Use
(C)
. 3 Reserved for Future Use

| MRC | Anytime <br> Minutes <br> Allotted in MRC | Night/Weekend or <br> Off-Peak Minutes <br> Allotted in MRC | Additional Per Minutes <br> ChargeOver <br> Allotment |
| :---: | :---: | :---: | :---: |
| $\$ 26.00$ | 500 | 1000 | $\$ 0.08$ InterLATA <br> $\$ 0.05$ IntraLATA |

. 5
Reserved for Future Use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective July 10, 2003.
(1) - Material relocated on this Page

SECTION 4 - RATE SCHEDULES
4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(U) Platinum Plans (continued)
. 6 Reserved for Future Use
. $7 \quad$ Reserved for Future use
. 8 Reserved Future Use
. 9 Reserved for Future Use
. 10 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(U) Platinum Plans (continued)
. 11 Reserved for Future Use
. 12 Reserved for Future Use
. 13 Reserved for Future Use
. 14 Reserved for Future Use
. 15 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(U) Platinum Plans (continued)

## . 16 Reserved for Future Use

(V) Reserved for Future Use
(W) Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(X) Unlimited Nationwide Calling Services aka Connections Services

## Rate Options

. 1 Reserved for Future Use
. 2 Reserved for Future Use
. 3 AT\&T Unlimited Nationwide Calling ${ }^{\text {SM }}$ Basic $^{1}$ formerly known as National

| MRC |
| :--- |
| $\$ 31.99$ |

[^1]
## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(Y) Value Plus Plans

## Rate Options

. 1 Value Plus $300^{1}$ formerly known as Value Plus 200

| MRC | Anytime Minutes <br> Allotted in MRC | Additional Per-Minute <br> Charge Over Allotment |
| :---: | :---: | :---: |
| $\$ 20.00$ | 300 | $\$ 0.09$ |

. 2 Value Plus $500^{2}$ formerly known as 500 Block of Time ${ }^{3} 500$ Block of Time Platinum ${ }^{5}$, JustCall ${ }^{\text {SM }} 400^{4}$, JustCall ${ }^{\text {SM }} 400$ Preferred $^{6}$, JustCall ${ }^{\text {SM }} 400$ Standard $^{4}$, AT\&T Nationwide Calling $300^{5}, 250$ Block of Time ${ }^{3}$, JustCall ${ }^{\text {SM }}$ Plus $300^{7}$, JustCall $^{\text {SM }} 300$ Standard $^{2}$, JustCall ${ }^{\text {SM }} 200$ Standard $^{2}$, JustCall ${ }^{\text {SM }} 300$ Standard $\mathrm{III}^{2}$, JustCall ${ }^{\text {SM }} 200$ Standard $\mathrm{II}^{2}$, AT\&T Nationwide Calling 300 Preferred $^{7}$, JustCall ${ }^{\text {SM }} 300^{7}$, JustCall ${ }^{\text {SM }} 300$ Preferred $\mathrm{II}^{7}$, JustCall ${ }^{\text {SM }} 200^{7}$, and Block of Time $300^{8}$

| MRC | Anytime Minutes <br> Allotted in MRC | Additional Per-Minute <br> Charge Over Allotment |
| :---: | :---: | :---: |
| $\$ 27.99$ | 500 | $\$ 0.07$ |

[^2]4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(Z) Reserved for future use
(AA) AT\&T Worldwide \& US Calling ${ }^{\text {SM }}$ formerly known as JustCall ${ }^{\text {SM }}$ Global $^{1}$
Customers selecting the AT\&T Worldwide \& US Calling ${ }^{\text {SM }}$ plan will receive a rate of $\$ 0.20$ for outbound 1+ Direct-Dialed Domestic long distance.
(AB) Reserved for future use

[^3]
## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(AC) Reserved for future use
(AD) Reserved for future use
(AE) Nationwide Calling Services, aka JustCall ${ }^{\text {SM }}$
. 1 Reserved For Future Use
. 2 Reserved For Future Use
. 3 Reserved For Future Use
. 4 Reserved For Future Use
. 5 Rate Options
.a AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 5 Cents $^{2}$ formerly known as JustCall $^{\text {SM }} 5$ Cents Standard ${ }^{2}$, JustCall ${ }^{\text {SM }} 3$ Cents ${ }^{1}$, AT\&T ONE RATE ${ }^{\circledR}$
3 Cents Preferred ${ }^{2}$, JustCall ${ }^{\text {SM }} 3$ Cents Preferred ${ }^{2}$, Value Plus Flat Rate ${ }^{1}$, Domestic Saver Gold ${ }^{2}$, AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 8 Cents Preferred ${ }^{2}$, AT\&T ONE RATE ${ }^{\circledR}$ Nationwide 7 Cents Preferred ${ }^{2}$, and JustCall $^{\text {SM }} 7$ Cents Preferred ${ }^{2}$

| MRC | Rate Per-Minute |
| :--- | :---: |
| $\$ 9.99$ (I) | $\$ 0.05$ |

.b Reserved for future use
.c Reserved for future use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.
${ }^{2}$ This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007
(D)

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(AE) Nationwide Calling Services, aka JustCall ${ }^{\text {SM }}$ (continued)
. 5 (continued)
.d
Reserved for future use
(C)
(D)
(C)
.f Reserved for future use
(C)

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(AE) Nationwide Calling Services, aka JustCall ${ }^{\text {SM }}$ (continued)
. 5 (continued)
.j Reserved for future use $\quad$ (C)
.k
Reserved for future use
. 1 Reserved for future use
.m
Reserved for future use
(C)

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(AE) Nationwide Calling Services, aka JustCall ${ }^{\text {SM }}$ (continued)
. 5 (continued)
.o Reserved for future use
.p Reserved for future use
.q Reserved for future use
.r Reserved for future use
.s Reserved for future use
(C)

## SECTION 4 - RATE SCHEDULES

### 4.4 Outbound Services-Switched Access (continued)

### 4.4.3 Consumer Outbound Services (continued)

(AE) Nationwide Calling Services, aka JustCall ${ }^{\text {SM }}$ (continued)
. 5 (continued)
.t Reserved for future use
.u AT\&T Nationwide Calling $120^{1}$ formerly known as AT\&T Nationwide Calling 120 Direct $^{9}$, AT\&T Nationwide Calling $100^{\text {SM6 }}$ JustCall ${ }^{\text {SM }}$ Plus $100^{4}$, JustCall ${ }^{\text {SM }} 60$ Standard $\mathrm{II}^{3}$, JustCall ${ }^{\text {sm }} 120$ Standard $^{2}$, JustCall ${ }^{\text {SM }}$ 100 Standard $^{2}$, JustCall ${ }^{\text {SM }} 60^{2}$, AT\&T Natiowide Calling ${ }^{\text {SM }} 120$ Preferred ${ }^{1}$ and JustCall ${ }^{\text {SM }} 60^{2}$

| MRC | Anytime Minutes <br> Allotted in MRC | Additional Per-Minute <br> Charge Over Allotment |
| :---: | :---: | :---: |
| $\$ 14.99$ | 120 | $\$ 0.12$ |

.v Reserved for future use
.w AT\&T Nationwide Calling 120 Preferred $^{4}$, formerly known as AT\&T Nationwide Calling 90 Preferred $^{4}$, AT\&T Nationwide Calling 60 Preferred ${ }^{4}$, JustCall ${ }^{\text {SM }} 60$ Preferred $\mathrm{II}^{4}$, Value Plus $60^{3}$, and JustCall ${ }^{\text {SM }}$ 60 Preferred $^{7}$

| MRC | Anytime Minutes <br> Allotted in MRC | Additional Per-Minute <br> Charge Over Allotment |
| :---: | :---: | :---: |
| $\$ 14.99$ (I) | 120 | $\$ 0.12$ |

.X
Reserved for future use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008. ${ }^{2}$ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005. ${ }^{3}$ This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004. ${ }^{4}$ This Service is no longer available to new Customers or existing Customers at new locations effective February 15, 2007 ${ }^{6}$ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2007 ${ }^{7}$ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2008. ${ }^{9}$ This Service is no longer available to new Customers or existing Customers at new locations effective July 12, 2009.

SECTION 4 - RATE SCHEDULES
4.4 Outbound Services-Switched Access (continued)
4.4.3 Consumer Outbound Services (continued)
(AF) Reserved for future use
(AG) FallBack Service Options
. 1 FallBack $1^{2}$
${ }^{2}$ This Service is no longer available to new Customers or existing Customers not currently on this pricing plan effective July 1, 2005.

The rates and charges for this optional calling plan are the same as shown in Section 4.4.2 of this Guidebook.
. 2 Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.4 Outbound Services-Switched Access (continued)
4.4.4 Business Outbound Services

Business Default Plan for Hierarchical Billing - Switched

| Switched | Peak |  | Off-Peak |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Initial <br> Period | Add'l <br> Period | Initial <br> Period | Add'l <br> Period |
| InterLATA | $\$ 1.7405$ | $\$ 0.3481$ | $\$ 1.7405$ | $\$ 0.3481$ |
| IntraLATA | $\$ 1.7405$ | $\$ 0.3481$ | $\$ 1.7405$ | $\$ 0.3481$ |

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## SECTION 4 - RATE SCHEDULES

4.5 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.6 AT\&T Long Distance Toll Free ${ }^{\text {SM }}$ Services
4.6.1 Switched Access
(A) Reserved for Future Use
(C)
(B) Business
. 1 Reserved for Future Use
(C)
. 2 Reserved for Future Use
(C)
. 3 Inbound Default Per-Minute Usage Rates (TFS)

| Peak |  | Off-Peak |  |
| :---: | :---: | :---: | :---: |
| Initial <br> Period | Add'l <br> Period | Initial <br> Period | Add'l <br> Period |
| $\$ 0.99$ | $\$ 0.99$ | $\$ 0.99$ | $\$ 0.99$ |

4.6.2 Reserved for Future Use
(C)
(D)
(D)
(D)

## SECTION 4 - RATE SCHEDULES

4.6 AT\&T Long Distance Toll Free ${ }^{\text {SM }}$ Services (continued)
4.6.3 Optional Feature Charges

The description and rates for available optional features may be found in the Company's Business
(C) and Residential Product Reference and Pricing Guide which may be found at http://www.att.com/servicepublications.

## SECTION 4 - RATE SCHEDULES

4.6 AT\&T Long Distance Toll Free ${ }^{\text {SM }}$ Services (continued)
4.6.4 MRC and One-Time Charges

The MRC and one-time charges for a TFN terminating over a Switched Access arrangement may be found in the Company's Business and Residential Product Reference (C) and Pricing Guide which may be found at http://www.att.com/servicepublications.

## SECTION 4 - RATE SCHEDULES


(D)

## SECTION 4 - RATE SCHEDULES


(D)

## SECTION 4 - RATE SCHEDULES


(D)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services

### 4.7.1 High Volume Calling I ${ }^{1}$

(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

|  |  | Per Minute Rate |  |  |
| :---: | :---: | :---: | :---: | :---: |
| MMC | MAC | $\mathbf{1}$ Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 50$ | $\$ 600$ | $\$ 0.0620$ | $\$ 0.0610$ | $\$ 0.0600$ |
| $\$ 200$ | $\$ 2,400$ | $\$ 0.0610$ | $\$ 0.0600$ | $\$ 0.0590$ |
| $\$ 500$ | $\$ 6,000$ | $\$ 0.0600$ | $\$ 0.0590$ | $\$ 0.0580$ |
| $\$ 1,000$ | $\$ 12,000$ | $\$ 0.0590$ | $\$ 0.0580$ | $\$ 0.0570$ |
| $\$ 2,500$ | $\$ 30,000$ | $\$ 0.0570$ | $\$ 0.0560$ | $\$ 0.0550$ |
| $\$ 5,000$ | $\$ 60,000$ | $\$ 0.0550$ | $\$ 0.0540$ | $\$ 0.0530$ |
| $\$ 10,000$ | $\$ 120,000$ | $\$ 0.0530$ | $\$ 0.0520$ | $\$ 0.0510$ |
| $\$ 15,000$ | $\$ 180,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 20,000$ | $\$ 240,000$ | $\$ 0.0490$ | $\$ 0.0480$ | $\$ 0.0470$ |

The per minute usage rates for intrastate IntraLATA calls are as follows:

| MMC | MAC | Per Minute Rate |  |  |
| :---: | :---: | :--- | :--- | :--- |
|  |  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 50$ | $\$ 600$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 200$ | $\$ 2,400$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 500$ | $\$ 6,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 1,000$ | $\$ 12,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 2,500$ | $\$ 30,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 5,000$ | $\$ 60,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 10,000$ | $\$ 120,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 15,000$ | $\$ 180,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 20,000$ | $\$ 240,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |

[^4]
## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.1 High Volume Calling $I^{1}$ (continued)
(B) Inbound Toll Free Calls
. 1 Usage Rates
The per minute usage rates are the same as Section 4.7.1 (A) of this Guidebook.
. 2 Optional Feature Charges
The description and rates for available optional features may be found in the Company's Business and Residential Product Reference and Pricing Guide which may be found at http://www.att.com/servicepublications
(C) Out of Term

Out of Term switched per minute rates for intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Year and 3-Year term plans are as follows:

| Per Minute Rates |  |  |
| :---: | :---: | :---: |
| MAC | InterLATA | IntraLATA |
| $\$ 600$ | $\$ 3.6616$ | $\$ 3.0056$ |
| $\$ 2,400$ | $\$ 3.6022$ | $\$ 3.0056$ |
| $\$ 6,000$ | $\$ 3.5415$ | $\$ 3.0056$ |
| $\$ 9,000$ | $\$ 3.5415$ | $\$ 3.0056$ |
| $\$ 12,000$ | $\$ 3.4822$ | $\$ 3.0056$ |
| $\$ 18,000$ | $\$ 3.4822$ | $\$ 3.0056$ |
| $\$ 24,000$ | $\$ 3.4822$ | $\$ 3.0056$ |
| $\$ 30,000$ | $\$ 3.3642$ | $\$ 3.0056$ |
| $\$ 36,000$ | $\$ 3.3642$ | $\$ 3.0056$ |
| $\$ 60,000$ | $\$ 3.2426$ | $\$ 3.0056$ |
| $\$ 120,000$ | $\$ 3.1185$ | $\$ 3.0056$ |

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.2 AT\&T High Volume Calling II $^{1}$
(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

| MAC | Per Minute Rate |  |  |
| :---: | :---: | :---: | :---: |
|  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0620$ | $\$ 0.0610$ | $\$ 0.0600$ |
| $\$ 2,400$ | $\$ 0.0610$ | $\$ 0.0600$ | $\$ 0.0590$ |
| $\$ 6,000$ | $\$ 0.0600$ | $\$ 0.0590$ | $\$ 0.0580$ |
| $\$ 12,000$ | $\$ 0.0590$ | $\$ 0.0580$ | $\$ 0.0570$ |
| $\$ 30,000^{2}$ | $\$ 0.0570$ | $\$ 0.0560$ | $\$ 0.0550$ |
| $\$ 60,000^{2}$ | $\$ 0.0550$ | $\$ 0.0540$ | $\$ 0.0530$ |
| $\$ 120,000^{2}$ | $\$ 0.0530$ | $\$ 0.0520$ | $\$ 0.0510$ |
| $\$ 180,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 240,000^{2}$ | $\$ 0.0490$ | $\$ 0.0480$ | $\$ 0.0470$ |

The per minute usage rates for intrastate IntraLATA calls are as follows:

| MAC | Per Minute Rate |  |  |
| :---: | :---: | :---: | :---: |
|  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 2,400$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 6,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 12,000$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 30,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 60,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 120,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 180,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |
| $\$ 240,000^{2}$ | $\$ 0.0510$ | $\$ 0.0500$ | $\$ 0.0490$ |

${ }^{1}$ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

2 This Service is no longer available to for new Customer term agreements effective March 1, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term agreement.
${ }^{3}$ Effective July 16, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3 -year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

### 4.7.2 AT\&T High Volume Calling II $^{1}$ (continued)

(A) (continued)

Out Of Term rates for intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Year and 3-Year Term Plans are as follows:

| Per Minute Rates |  |  |
| :---: | :---: | :---: |
| MAC | InterLATA | IntraLATA |
| $\$ 600$ | $\$ 6.3408$ | $\$ 5.1856$ |
| $\$ 2,400$ | $\$ 6.1953$ | $\$ 5.1856$ |
| $\$ 6,000$ | $\$ 6.0526$ | $\$ 5.1856$ |
| $\$ 12,000$ | $\$ 5.9821$ | $\$ 5.1856$ |
| $\$ 30,000^{2}$ | $\$ 5.7638$ | $\$ 5.1856$ |
| $\$ 60,000^{2}$ | $\$ 5.5440$ | $\$ 5.1856$ |
| $\$ 120,000^{2}$ | $\$ 5.3306$ | $\$ 5.1856$ |
| $\$ 180,000^{2}$ | $\$ 5.1856$ | $\$ 5.1856$ |
| $\$ 240,000^{2}$ | $\$ 4.9004$ | $\$ 5.1164$ |

${ }^{1}$ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

2 This Service is no longer available to for new Customer term agreements effective March 1, 2007. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term agreement.

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.2 AT\&T High Volume Calling II ${ }^{1}$ (continued)
(B) Inbound Toll Free Calls
. 1 Usage Rates
The per minute usage rates are the same as Section 4.7.2 (A).of this Guidebook.
. 2 Optional Feature Charges
The description and rates for available optional features may be found in the Company's Business and Residential Product Reference and Pricing Guide which may be found at http://www.att.com/servicepublications
${ }^{1}$ Effective October 12, 2017, the High Volume Calling II plans will no longer be available to new Customers. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company, whichever comes first.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.3 Reserved for Future Use
(C)
(D)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.6 Reserved for Future Use
4.7.7 AT\&T Business Calling formerly Long Distance for Business

The MRC is $\$ 3.00$. The usage rate is $\$ 0.555$ per-minute for outbound and TFS calls.
See the Company's Business and Residential Product Reference and Pricing Guide at http://att.com/servicepublications Section 4 for the Switched AT\&T Long Distance Toll Free ${ }^{\text {SM }}$ Service MRC.
4.7.8 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

### 4.7 Custom Business Services (continued)

4.7.9 Business Long Distance $50^{1,2}$

The per minute usage rates for outbound calls and TFS calls are as follows:

| Customer Commitment | Rate Per Minute |  |
| :---: | :---: | :---: |
|  | IntraLATA | InterLATA |
| Month-to-Month | $\$ 0.0590$ | $\$ 0.0590$ |
| 1 Year Term Plan | $\$ 0.0580$ | $\$ 0.0580$ |
| 2 Year Term Plan | $\$ 0.0570$ | $\$ 0.0570$ |

4.7.10 AT\&T Business Calling $\$ 5.95^{3}$ formerly Business Domestic Saver

The usage rate is $\$ 0.14$ per minute for intrastate IntraLATA outbound and TFS calls. The usage rate is $\$ 0.014$ per minute for intrastate InterLATA outbound and TFS calls.
4.7.11 AT\&T Business Calling $\$ 15^{4}$ formerly Business Domestic Saver 15

The per minute usage rates for outbound calls and TFS calls are as follows:

| Customer <br> Commitment |  | Rate Per Minute |  |
| :--- | :---: | :---: | :---: |
|  | IntraLATA | InterLATA |  |
| Month-to-Month | $\$ 0.1100$ | $\$ 0.1100$ |  |
| 1 Year Term Plan | $\$ 0.0590$ | $\$ 0.0590$ |  |
| 2 Year Term Plan | $\$ 0.0580$ | $\$ 0.0580$ |  |
| Out of Term Month-to-Month | $\$ 0.1100$ | $\$ 0.1100$ |  |

${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007
${ }^{2}$ EffectiveOctober 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current month-to-month rates.
${ }^{3}$ This Service is no longer available to new Customers or existing Customers at new locations effective May12, 2009.
${ }^{4}$ This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until:
(a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first. Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4.7.11 above.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.12 Reserved for Future Use
(C)

## SECTION 4 - RATE SCHEDULES

### 4.7 Custom Business Services (continued)

4.7.13 Business Long Distance $100^{1,2}$

| Customer Commitment | Rate Per Minute |  |
| :---: | :---: | :---: |
|  | IntraLATA | InterLATA |
| Month-to-Month | \$0.0580 | \$0.0580 |
| 1 Year Term Plan | \$0.0570 | \$0.0570 |
| 2 Year Term Plan | \$0.0560 | \$0.0560 |

4.7.14 Reserved for Future Use
4.7.15 Reserved for Future Use
4.7.16 Reserved for Future Use
4.7.17 Reserved for Future Use
4.7.18 Reserved for Future Use
4.7.19 Reserved for Future Use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007 ${ }^{2}$ EffectiveOctober 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current month-to-month rates.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.20 Reserved for Future Use
4.7.21 Business Domestic Saver 15 Connections 2 Service ${ }^{1,2}$

The per minute usage rates for outbound calls and TFS calls are as follows:

| Customer Commitment | Rate Per Minute |
| :---: | :---: |
| 1 Year Term Plan | $\$ 0.0560$ |
| 2 Year Term Plan | $\$ 0.0550$ |
| Out of Term Month-to-Month | $\$ 0.0900$ |

4.7.22 Reserved for Future Use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective February 12, 2007 ${ }^{2}$ EffectiveOctober 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.23 Reserved for Future Use
(C)

The per minute usage rates for outbound calls and TFS calls are as follows:

| Customer Commitment | Rate Per Minute |
| :--- | :---: |
| 1 Year Term Plan | $\$ 0.0570$ |
| 2 Year Term Plan | $\$ 0.0560$ |
| Out of Term Month-to-Month | $\$ 0.0900$ |

### 4.7.25 Reserved for Future Use

${ }^{2}$ EffectiveOctober 12, 2015 term agreements for existing Customers will be unavailable for term renewal and will no longer
(C) automatically renew for a subsequent term. Customers who continue to subscribe to this plan at the end of their current term will be billed at this plans then current out of term month-to-month rates.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.26 Reserved for Future Use
(C)
(D)
4.7 .26

Reserved for Future Use
(C)
(D)
(D)
(D)
(D)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.27 AT\&T High Volume Calling II Plus ${ }^{1}$
(A) Outbound Calls

The per minute usage rates for intrastate InterLATA calls are as follows:

| MAC | Per Minute Rate |  |  |
| :--- | :---: | :---: | :---: |
|  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0360$ |
| $\$ 2,400$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 6,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 9,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 12,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 18,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 24,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 30,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 42,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 60,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 90,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 120,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 180,000$ | $\$ 0.0340$ | $\$ 0.0330$ | $\$ 0.0320$ |
| $\$ 240,000$ | $\$ 0.0340$ | $\$ 0.0330$ | $\$ 0.0320$ |

The per minute usage rates for intrastate IntraLATA calls are as follows:

| MAC | Per Minute Rate |  |  |
| :--- | :---: | :---: | :---: |
|  | I Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0360$ |
| $\$ 2,400$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 6,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 9,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |
| $\$ 12,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 18,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 24,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 30,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 42,000$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0340$ |
| $\$ 60,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 90,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 120,000$ | $\$ 0.0350$ | $\$ 0.0340$ | $\$ 0.0330$ |
| $\$ 180,000$ | $\$ 0.0340$ | $\$ 0.0330$ | $\$ 0.0320$ |
| $\$ 240,000$ | $\$ 0.0340$ | $\$ 0.0330$ | $\$ 0.0320$ |

${ }^{1}$ This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.
(1) - Material relocated on this page

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

## SECTION 4 - RATE SCHEDULES

### 4.7 Custom Business Services (continued)

### 4.7.27 AT\&T High Volume Calling II Plus ${ }^{1}$ (continued)

(B) Inbound Toll Free Calls
. 1 Usage Rates
The per minute usage rates are the same as Section 4.7.27 (A) of this Guidebook.
. 2 Optional Feature Charges
The description and rates for available optional features may be found in the Company's Business and Residential Product Reference and Pricing Guide which may be found at www.att.com/servicepublications .

[^5]
## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.27 AT\&T High Volume Calling II Plus ${ }^{1}$ (continued)
(C) Out of Term Rates

Out Of Term per minute usage rates for Switched usage associated with 1-Year, 2-Year and 3-Year Term Plans are as follows:

| Per Minute Rate- <br> Month to Month | Switched |  |
| :---: | :---: | :---: |
|  | InterLATA | IntraLATA |
| $\$ 600$ | $\$ 18.9478$ | $\$ 18.9478$ |
| $\$ 2400$ | $\$ 18.3947$ | $\$ 18.3947$ |
| $\$ 6,000$ | $\$ 18.3947$ | $\$ 18.3947$ |
| $\$ 9,000$ | $\$ 21.1684$ | $\$ 21.1684$ |
| $\$ 12,000$ | $\$ 20.6468$ | $\$ 20.6468$ |
| $\$ 18,000$ | $\$ 20.6468$ | $\$ 20.6468$ |
| $\$ 24,000$ | $\$ 20.6468$ | $\$ 20.6468$ |
| $\$ 30,000$ | $\$ 20.6468$ | $\$ 20.6468$ |
| $\$ 42,000$ | $\$ 20.6468$ | $\$ 20.6468$ |
| $\$ 60,000$ | $\$ 20.0360$ | $\$ 20.0360$ |
| $\$ 90,000$ | $\$ 20.0360$ | $\$ 20.0360$ |
| $\$ 120,000$ | $\$ 20.0360$ | $\$ 20.0360$ |
| $\$ 180,000$ | $\$ 19.4517$ | $\$ 19.4517$ |
| $\$ 240,000$ | $\$ 10.1161$ | $\$ 10.1161$ |

4.7.28 Reserved for Future Use
4.7.29 Reserved for Future Use
4.7.30 Reserved for Future Use
${ }^{1}$ This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

4.7.34 Reserved for future use
4.7.35 Reserved for future use
4.7.36 Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

4.7.40 Reserved for future use
4.7.41 Reserved for future use
4.7.42 Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.43 Reserved for future use
4.7.44 Reserved for future use
4.7.45 Reserved for future use
4.7.46 Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

### 4.7.47 Value Plans ${ }^{1}$

(A) AT\&T Business Calling Value $\$ 15^{2}$ formerly Business Domestic Value Saver 15

The per minute usage rates for outbound and TFS,

| Customer Commitment | Rate Per Minute |
| :--- | :---: |
| 1 Year Term Plan | $\$ 0.0590$ |
| 2 Year Term Plan | $\$ 0.0580$ |

(B) Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.48 AT\&T Business Unlimited Calling Plans formerly Business Unlimited Long Distance Plans

Option 1
The per minute usage rate for switched TFS is as follows:

|  | Rate Per Minute |
| :---: | :---: |
| Switched TFS | $\$ 0.0390$ |

The MRC for unlimited interstate and intrastate $1+$ outbound calling for 1,2 , or 3-Year Term Plan Agreements are as follows:

| Customer <br> Commitment | MRC |
| :---: | :---: |
| 1 - Year Term | $\$ 20.00$ |
| 2 - Year Term | $\$ 20.00$ |
| $3-$ Year Term | $\$ 20.00$ |
| Out of Term Month-to-Month | $\$ 25.00$ |

(C)
${ }^{1}$ Effective July 16, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3-year term until the term expires. Existing Customers at the end of their current 3-Year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.48 AT\&T Business Unlimited Calling Plan (formerly Business Unlimited Long Distance Plans
(C) (continued)

## Option $2^{1}$

(A) The MRC for outbound long distance calling is as follows:

| .1 | Initial 1-Year Term | $\$ 10.00$ per access line ${ }^{\#}$ |
| :--- | :--- | :--- |
| .2 | Renewal 1-Year Term | $\$ 20.00$ per access line |
| .3 | Out of Term Month-to-Month | $\$ 25.00$ per access line ${ }^{\#}$ |

(B) The inbound Switched TFS per minute usage rate $\$ 0.05$. For the Switched TFS MRC, see Section 4.6 of this Guidebook.
\#This service not offered under this Guidebook.
${ }^{1}$ Effective August 31, 2021, the AT\&T Business Unlimited Calling ${ }^{\text {SM }}$ Option 2 plan will no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for these plans will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and rate will apply.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.49 Reserved for future use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.50 Reserved for future use
4.7.51 AT\&T Business Block of Time ${ }^{1}$ formerly Signature Block of Time

The MRCs for each block of time Business Optional Calling Plan are shown in the table below in the column labeled MRC. The per minute rates for intrastate Direct-Dialed outbound one-plus (1+) and AT\&T Toll Free Service after the block of time has been used is shown in the table below in the column labeled Rate Over Block.

| AT\&T Business <br> Block of Time Rate Plan | MRC |  | Rate Over Block |  |
| :---: | :---: | :---: | :---: | :---: |
|  | In Term | Out of Term | In Term | Out of Term |
| 1000 MOUs 1-Year Term ${ }^{2}$ | \$39.00 | \$55.00 (I) | \$0.052 | \$0.060 |
| 1000 MOUs 2-Year Term ${ }^{2}$ | \$39.00 |  | \$0.050 |  |
| 1000 MOUs 3-Year Term ${ }^{2}$ | \$39.00 |  | \$0.048 |  |
| 2500 MOUs 1-Year Term ${ }^{2}$ | \$90.00 | \$125.00 (I) | \$0.048 | \$0.056 |
| 2500 MOUs 2-Year Term ${ }^{2}$ | \$90.00 |  | \$0.046 |  |
| 2500 MOUs 3-Year Term ${ }^{2}$ | \$90.00 |  | \$0.044 |  |
| 5000 MOUs 1-Year Term ${ }^{2}$ | \$175.00 | \$240.00 (I) | \$0.046 | \$0.054 |
| 5000 MOUs 2-Year Term ${ }^{2}$ | \$175.00 |  | \$0.044 |  |
| 5000 MOUs 3-Year Term ${ }^{2}$ | \$175.00 |  | \$0.042 |  |
| 7500 MOUs 1-Year Term ${ }^{3}$ | \$255.00 | \$350.00 (I) | \$0.044 | \$0.052 |
| 7500 MOUs 2-Year Term ${ }^{3}$ | \$255.00 |  | \$0.042 |  |
| 7500 MOUs 3-Year Term ${ }^{3}$ | \$255.00 |  | \$0.040 |  |
| 10000 MOUs 1-Year Term ${ }^{3}$ | \$320.00 | \$440.00 (I) | \$0.042 | \$0.050 |
| 10000 MOUs 2-Year Term ${ }^{3}$ | \$320.00 |  | \$0.040 |  |
| 10000 MOUs 3-Year Term ${ }^{3}$ | \$320.00 |  | \$0.038 |  |

${ }^{1}$ Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with their existing rate plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in the table above.
${ }^{2}$ This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective September 12, 2009.
${ }^{3}$ This block of time is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective April 1, 2010.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.52 AT\&T Business Calling $\$ 5.95$ 1-Year ${ }^{1}$ formerly Business Domestic Saver 1-Year

The per minute usage rates for outbound and switched TFS are listed below.

|  | Rate Per Minute |
| :--- | :---: |
|  | Inbound/Outbound |
| In Term | $\$ 0.0780$ |
| Out of Term Month-to-Month | $\$ 0.1500$ |

${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective May 12, 2009.
Additionally, effective April 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4.7.51 above.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.53 Reserved for Future Use (C/D)

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.54 AT\&T High Volume Calling III ${ }^{1}$
(A) Outbound Calls

The per minute usage rates are as follows:

| MAC | Per Minute Rate |  |  |
| :--- | :---: | :---: | :---: |
|  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0450$ | $\$ 0.0440$ | $\$ 0.0430$ |
| $\$ 2,400$ | $\$ 0.0440$ | $\$ 0.0430$ | $\$ 0.0420$ |
| $\$ 6,000$ | $\$ 0.0430$ | $\$ 0.0420$ | $\$ 0.0410$ |
| $\$ 9,000$ | $\$ 0.0425$ | $\$ 0.0415$ | $\$ 0.0405$ |
| $\$ 12,000$ | $\$ 0.0420$ | $\$ 0.0410$ | $\$ 0.0400$ |
| $\$ 18,000$ | $\$ 0.0416$ | $\$ 0.0406$ | $\$ 0.0396$ |
| $\$ 24,000$ | $\$ 0.0413$ | $\$ 0.0403$ | $\$ 0.0393$ |
| $\$ 30,000$ | $\$ 0.0410$ | $\$ 0.0400$ | $\$ 0.0390$ |
| $\$ 42,000$ | $\$ 0.0405$ | $\$ 0.0395$ | $\$ 0.0385$ |
| $\$ 60,000$ | $\$ 0.0400$ | $\$ 0.0390$ | $\$ 0.0380$ |
| $\$ 90,000$ | $\$ 0.0395$ | $\$ 0.0385$ | $\$ 0.0375$ |
| $\$ 120,000$ | $\$ 0.0390$ | $\$ 0.0380$ | $\$ 0.0370$ |
| $\$ 180,000$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0360$ |
| $\$ 240,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |

${ }^{1}$ This Service is no longer available for new Customer term plan agreements effective July 12, 2009. Existing Customers may add, move, remove or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove or change lines and/or locations once their current term has expired.
(1) - Material relocated on this page

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.54 AT\&T High Volume Calling III $^{1}$ (continued)
(B) Inbound Toll Free Calls
. 1 Usage Rates
The per minute usage rates are the same as Section 4.7.54 (A) of this Guidebook.
. 2 Optional Feature Charges
The description and rates for available optional features may be found in the Company's Business and Residential Product Reference and Pricing Guide which may be found at www.att.com/servicepublications.

[^6]
## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.54 AT\&T High Volume Calling III ${ }^{1}$ (continued)
(C) Out of Term (OOT)

OOT per minute usage rates for intrastate interLATA and intrastate intraLATA calls associated with 1,2 , and 3 year term agreements are as

| MAC | PER MINUTE RATE |
| :---: | :---: |
|  | SWITCHED |
| $\$ 600$ | $\$ 20.1806$ |
| $\$ 2,400$ | $\$ 19.7068$ |
| $\$ 6,000$ | $\$ 19.2492$ |
| $\$ 9,000$ | $\$ 19.0276$ |
| $\$ 12,000$ | $\$ 18.7909$ |
| $\$ 18,000$ | $\$ 18.5828$ |
| $\$ 24,000$ | $\$ 18.5119$ |
| $\$ 30,000$ | $\$ 18.3670$ |
| $\$ 42,000$ | $\$ 18.0881$ |
| $\$ 60,000$ | $\$ 17.8965$ |
| $\$ 90,000$ | $\$ 17.6631$ |
| $\$ 120,000$ | $\$ 17.4413$ |
| $\$ 180,000$ | $\$ 16.9898$ |
| $\$ 240,000$ | $\$ 9.1823$ |

4.7.55 Reserved for Future Use
${ }^{1}$ This Service is no longer available for new Customer term plan agreements effective July 12, 2009. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-tomonth out of term basis, however, existing Customers may not add, move, remove, or change lines and/or locations once their current term has expired.
4.7 Custom Business Services (continued)
4.7.56 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.57 AT\&T Business Unlimited Calling ${ }^{\text {SM }}$ Advantage ${ }^{1,2}$
(A) The in term and out of term per-minute usage rate for switched TFS is $\$ 0.0390$
(B) The MRC for unlimited interstate and intrastate 1+ outbound calling for all subsequent 1 -Year term agreements are as follows:

| \# of Access Lines* Subscribed to | MRC |  |
| :---: | :---: | :---: |
| AT\&T Business Unlimited <br> Calling Advantage | In Term | Out of Term |
| 1 | $\$ 20.00$ |  |
| 2 | $\$ 40.00$ |  |
| 3 | $\$ 60.00$ |  |
| 4 | $\$ 80.00$ |  |
| 5 | $\$ 100.00$ | $\$ 25.00$ per access Line* |
| 6 | $\$ 120.00$ |  |
| 7 | $\$ 140.00$ |  |
| 8 | $\$ 160.00$ |  |
| 9 | $\$ 180.00$ |  |
| 10 | $\$ 200.00$ |  |
|  |  |  |

*This service not offered out of this Guidebook
${ }^{1}$ This Service is no longer available for new Customer term plan agreements or to existing Customers who make changes to their existing service or move to a new location effective October 12, 2009.
${ }^{2}$ Effective February 12, 2015, term agreements for existing Customers will be unavailable for term renewal and will no longer automatically renew for a subsequent term. Customers who continue with this plan at the end of their current term will be billed on a month-to-month basis at the out of term rates defined in Section 4.7.57(A) through 4.7.57(B).

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.58 AT\&T Long Distance Aggregation Preferred ${ }^{1}$
(A) Switched Inter/intraLATA Rates

| MAC | Per Minute Rate |  |  |
| :--- | :---: | :---: | :---: |
|  | 1-Year <br> Term Plan | 2-Year <br> Term Plan | 3-Year <br> Term Plan |
| $\$ 9,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 12,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 18,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 24,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 30,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 42,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |
| $\$ 120,000$ | $\$ 0.0330$ | $\$ 0.0330$ | $\$ 0.0330$ |

[^7]
## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.58 AT\&T Long Distance Aggregation Preferred ${ }^{1}$
(B) Out of Term

Out of Term switched per minute rates for intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Yeare and 3-Year term plans are as follows:

| Per Minute Rates |  |  |  |
| :--- | ---: | :---: | :---: |
| MAC |  | InterLATA | IntraLATA |
| $\$$ | 9,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 12,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 18,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 24,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 30,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 42,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$ 120,000$ | $\$ 0.3817$ | $\$ 0.3817$ |  |

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.59 AT\&T Long Distance Aggregation Preferred II ${ }^{1}$
(A) Outbound Calls

The per minute usage rates are as follows

| MAC |  | 1 Year <br> Rate | 2 Year <br> Rate | 3 Year <br> Rate |
| :---: | ---: | :---: | :---: | :---: |
| $\$$ | 9,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$$ | 12,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$$ | 18,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$$ | 24,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$$ | 30,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$$ | 42,000 | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |
| $\$ 120,000$ | $\$ 0.0342$ | $\$ 0.0342$ | $\$ 0.0342$ |  |

(B) Inbound Toll Free Calls
$.1 \quad$ The per minute usage rates are the same as Section 4.7.54 (A). 1 of this Guidebook.
. 2 Optional Feature Charges - For optional feature charges, see Section 4.6 .2 of this Guidebook.
(C) Out of Term

Out of Term switched per minute rates for intrastate InterLATA and intrastate IntraLATA calls associated with 1-Year, 2-Yeare and 3-Year term plans are as follows:

| Per Minute Rates |  |  |  |
| :---: | ---: | :---: | :---: |
| MAC |  | InterLATA | IntraLATA |
| $\$$ | 9,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 12,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 18,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 24,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 30,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$$ | 42,000 | $\$ 0.3817$ | $\$ 0.3817$ |
| $\$ 120,000$ | $\$ 0.3817$ | $\$ 0.3817$ |  |

${ }^{1}$ This plan is no longer available to new customers effective February 12, 2014. Existing customers may keep this plan until: (a) they move locations; (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.60 Reserved for future use
4.7.61 AT\&T Business Calling ${ }^{\text {SM }}$ Monthly
(A) The bundled outbound intrastate/interstate and/or inbound toll free calling per minute usage rate is $\$ 0.12$ until March 12, 2010 at which time the per minute usage rate will increase to $\$ 0.14$.
(B) The bundled outbound intrastate/interstate MRC is $\$ 10.00$. See the Company's Business and Residential Product Reference and Pricing Guide at http://att.com/servicepublications Section 4 for the Switched AT\&T Long Distance Toll Free ${ }^{\text {SM }}$ Service MRC.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.62 AT\&T High Volume Calling IV

The per minute usage rates for outbound calls and inbound TFS calls are as follows:

| MAC | InterLATA |  |  | IntraLATA |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan | 1 Year <br> Term Plan | 2 Year <br> Term Plan | 3 Year <br> Term Plan |
| $\$ 600$ | $\$ 0.0450$ | $\$ 0.0440$ | $\$ 0.0430$ | $\$ 0.0450$ | $\$ 0.0440$ | $\$ 0.0430$ |
| $\$ 2,400$ | $\$ 0.0440$ | $\$ 0.0430$ | $\$ 0.0420$ | $\$ 0.0440$ | $\$ 0.0430$ | $\$ 0.0420$ |
| $\$ 6,000$ | $\$ 0.0430$ | $\$ 0.0420$ | $\$ 0.0410$ | $\$ 0.0430$ | $\$ 0.0420$ | $\$ 0.0410$ |
| $\$ 9,000$ | $\$ 0.0425$ | $\$ 0.0415$ | $\$ 0.0405$ | $\$ 0.0425$ | $\$ 0.0415$ | $\$ 0.0405$ |
| $\$ 12,000$ | $\$ 0.0420$ | $\$ 0.0410$ | $\$ 0.0400$ | $\$ 0.0420$ | $\$ 0.0410$ | $\$ 0.0400$ |
| $\$ 18,000$ | $\$ 0.0416$ | $\$ 0.0406$ | $\$ 0.0396$ | $\$ 0.0416$ | $\$ 0.0406$ | $\$ 0.0396$ |
| $\$ 24,000$ | $\$ 0.0413$ | $\$ 0.0403$ | $\$ 0.0393$ | $\$ 0.0413$ | $\$ 0.0403$ | $\$ 0.0393$ |
| $\$ 30,000$ | $\$ 0.0410$ | $\$ 0.0400$ | $\$ 0.0390$ | $\$ 0.0410$ | $\$ 0.0400$ | $\$ 0.0390$ |
| $\$ 42,000$ | $\$ 0.0405$ | $\$ 0.0395$ | $\$ 0.0385$ | $\$ 0.0405$ | $\$ 0.0395$ | $\$ 0.0385$ |
| $\$ 60,000$ | $\$ 0.0400$ | $\$ 0.0390$ | $\$ 0.0380$ | $\$ 0.0400$ | $\$ 0.0390$ | $\$ 0.0380$ |
| $\$ 90,000$ | $\$ 0.0395$ | $\$ 0.0385$ | $\$ 0.0375$ | $\$ 0.0395$ | $\$ 0.0385$ | $\$ 0.0375$ |
| $\$ 120,000$ | $\$ 0.0390$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0390$ | $\$ 0.0380$ | $\$ 0.0370$ |
| $\$ 180,000$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0380$ | $\$ 0.0370$ | $\$ 0.0360$ |
| $\$ 240,000$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ | $\$ 0.0370$ | $\$ 0.0360$ | $\$ 0.0350$ |

The out of term per minute usage rates for outbound and inbound TFS calls associated with expired 1-Year, 2-Year, and 3-Year and 3-Year term agreements are as follows:

| MAC | InterLATA | IntraLATA |
| :---: | :---: | :---: |
| $\$ 600$ | $\$ 0.4366$ | $\$ 0.4366$ |
| $\$ 2,400$ | $\$ 0.4266$ | $\$ 0.4266$ |
| $\$ 6,000$ | $\$ 0.4166$ | $\$ 0.4166$ |
| $\$ 9,000$ | $\$ 0.4115$ | $\$ 0.4115$ |
| $\$ 12,000$ | $\$ 0.4064$ | $\$ 0.4064$ |
| $\$ 18,000$ | $\$ 0.4022$ | $\$ 0.4022$ |
| $\$ 24,000$ | $\$ 0.4002$ | $\$ 0.4002$ |
| $\$ 30,000$ | $\$ 0.3972$ | $\$ 0.3972$ |
| $\$ 42,000$ | $\$ 0.3919$ | $\$ 0.3919$ |
| $\$ 60,000$ | $\$ 0.3872$ | $\$ 0.3872$ |
| $\$ 90,000$ | $\$ 0.3818$ | $\$ 0.3818$ |
| $\$ 120,000$ | $\$ 0.3768$ | $\$ 0.3768$ |
| $\$ 180,000$ | $\$ 0.3674$ | $\$ 0.3674$ |
| $\$ 240,000$ | $\$ 0.3568$ | $\$ 0.3568$ |

${ }^{1}$ Effective July 16, 2016, 3-Year terms are no longer available. Existing Customers may continue with their current 3 -year term until the term expires. Existing Customers at the end of their current 3 -Year term may request to renew this plan for a 1-Year or 2-Year term, or may continue to subscribe to this plan on a month-to-month basis at the then applicable out of term rates for this plan.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.63 AT\&T Business Unlimited Calling ${ }^{\text {SM }}$ II

## Option 1

(A) The outbound interstate and/or intrastate MRC is as follows:

| .1 | Initial 1-Year Term | $\$ 15.00$ per access line ${ }^{\#}$ |
| :--- | :--- | :--- |
| .2 | Initial 2-Year Term | $\$ 15.00$ per access line ${ }^{\#}$ |
| .3 | Renewal 1-Year Term | $\$ 20.00$ per access line |
| .4 | Renewal 2-Year Term | $\$ 20.00$ per access line |
| .5 | Out of Term Month-to-Month | $\$ 25.00$ pdf access line ${ }^{\#}$ |

(B) The inbound Switched TFS per minute usage rate is $\$ 0.06$.
(D)

## Option 2

(A) The outbound long distance calling MRC is as follows:

| .1 | Initial 1-Year Term | $\$ 15.00$ per access line ${ }^{\#}$ |
| :--- | :--- | :--- |
| .2 | Initial 2-Year Term | $\$ 15.00$ per access line |
| .3 | Renewal 1-Year Term | $\$ 20.00$ per access line |
| .4 | Renewal 2-Year Term | $\$ 20.00$ per access line |
| .5 | Out of Term Month-to-Month | $\$ 25.00$ pdf access line ${ }^{\#}$ |

(B) The inbound Switched TFS per minute usage rate is $\$ 0$.
(D)
(D)
\#This service not offered under this Guidebook

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans

## Rate Options

For all rate options: (1) see Section 4.6.4 for the Switched Toll Free Service MRC.
(A) AT\&T Business Block of Time ${ }^{\text {SM }} 700 \mathrm{II}^{1}$

Anytime Minutes Allotted in MRC: 700

| MRC | Per-Minute Usage Charge |
| :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |
| 1-Year Term Agreement |  |
| $\$ 31.00$ | $\$ 0.045$ |
| 2-Year Term Agreement |  |
| $\$ 30.00$ | $\$ 0.043$ |
| Out of Term Month-to-Month |  |
| $\$ 40.00$ | $\$ 0.063$ |

${ }^{1}$ This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, Customers will be billed on a month-to-month basis at the out of term rates and charges as defined in Section 4.7.64 of this Guidebook for the selected Block of Time Term Agreement rate option.

SECTION 4 - RATE SCHEDULES

### 4.7 Custom Business Services (continued)

4.7.64 Block of Time II Term Agreement Plans (continued)

Rate Options (continued)
(B) AT\&T Business Block of Time ${ }^{\text {SM }} 1200 \mathrm{II}^{1}$

Anytime Minutes Allotted in MRC: 1200

| MRC | Per-Minute Usage Charge <br> Inbound/Outbound <br> Over Allotment |
| :---: | :---: |
|  | 1-Year Term Agreement |  |
| $\$ 50.00$ | $\$ 0.042$ |
| 2-Year Term Agreement |  |
| $\$ 48.00$ | $\$ 0.041$ |
| Out of Term Month-to-Month |  |
| $\$ 65.00$ | $\$ 0.059$ |

1 This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, Customers will be billed on a month-to-month basis at the out of term rates and charges as defined in Section 4.7.64 of this Guidebook for the selected Block of Time Term Agreement rate option.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

## Rate Options (continued)

(C) AT\&T Business Block of Time ${ }^{\text {SM }} 2500 ~ I I^{1}$

Anytime Minutes Allotted in MRC: 2500

| MRC | Per-Minute Usage Charge |
| :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |
| 1-Year Term Agreement |  |
| $\$ 100.00$ | $\$ 0.041$ |
| 2-Year Term Agreement |  |
| $\$ 97.00$ | $\$ 0.039$ |
| Out of Term Month-to-Month |  |
| $\$ 120.00$ | $\$ 0.053$ |

${ }^{1}$ This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, Customers will be billed on a month-to-month basis at the out of term rates and charges as defined in Section 4.7.64 of this Guidebook for the selected Block of Time Term Agreement rate option.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
(D)
(D)
(D)

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

## Rate Options (continued)

(D) AT\&T Business Block of Time ${ }^{\text {SM }} 5000$ II

Anytime Minutes Allotted in MRC: 5000

| MRC | Per-Minute Usage Charge |
| :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |
| 1-Year Term Agreement |  |
| $\$ 190.00$ | $\$ 0.039$ |
| 2 -Year Term Agreement |  |
| $\$ 186.00$ | $\$ 0.038$ |
|  |  |
| Out of Term Month-to-Month |  |
| $\$ 215.00$ | $\$ 0.045$ |

4.7 Custom Business Services (continued)

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

Rate Options (continued)
(E) AT\&T Business Block of Time ${ }^{\text {SM }} 7500$ II

Anytime Minutes Allotted in MRC: 7500

| MRC | Per-Minute Usage Charge |  |  |
| :---: | :---: | :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |  |  |
| 1 -Year Term Agreement |  |  |  |
| $\$ 273.00$ | $\$ 0.037$ |  |  |
| 2 -Year Term Agreement |  |  |  |
| $\$ 268.00$ | $\$ 0.036$ |  |  |
| Out of Term Month-to-Month |  |  |  |
|  |  |  | $\$ 0.043$ |

(D)

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

Rate Options (continued)
(F) AT\&T Business Block of Time ${ }^{\text {SM }} 10000$ II

Anytime Minutes Allotted in MRC: 10000

| MRC | Per-Minute Usage Charge |  |
| :---: | :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |  |
| 1 -Year Term Agreement |  |  |
| $\$ 350.00$ | $\$ 0.036$ |  |
| 2 -Year Term Agreement |  |  |
| $\$ 342.00$ | $\$ 0.035$ |  |
| Out of Term Month-to-Month |  |  |
| $\$ 390.00$ | $\$ 0.042$ |  |

(G) AT\&T Business Block of Time ${ }^{\mathrm{SM}} 250$ II ${ }^{1}$

Anytime Minutes Allotted in MRC: 250

| MRC | Per-Minute Usage Charge |
| :---: | :---: |
|  | Inbound/Outbound <br> Over Allotment |
| 1-Year Term Agreement |  |
| $\$ 15.00$ | $\$ 0.060$ |
| Out of Term Month-to-Month |  |
| $\$ 20.00$ | $\$ 0.085$ |

${ }^{1}$ This plan/rate option is no longer available to new customers effective July 1, 2019. Existing customers may keep this plan/rate option until: (a) they add or remove lines; (b) they move this service to a new location; (c) they make changes to their service; or (d) it is discontinued by the Company, whichever occurs first. 1-Year and 2-Term Agreements will not be eligible for renewal. Upon expiration of the Customer's term, Customers will be billed on a month-to-month basis at the out of term rates and charges as defined in Section 4.764 of this Guidebook for the selected Block of Time Term Agreement rate option.

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

Rate Options (continued)
(H) AT\&T Business Block of Time ${ }^{\text {SM }} 200$ II $^{1}$

Anytime Minutes Allotted in MRC: 200

| Term | MRC | Per-Minute Usage <br> Charge |
| :--- | :---: | :---: |
|  |  | Inbound/Outbound <br> Over Allotment |
| 1-Year | $\$ 10.00$ | $\$ 0.050$ |
| Out of Term Month-to-Month | $\$ 28.00(\mathrm{I})$ | $\$ 0.075$ |

(I) AT\&T Business Block of Time ${ }^{\mathrm{SM}} 500 \mathrm{II}^{2}$
. 1 1-Year term Agreement

| MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: |
| $\$ 25.00$ | 500 | $\$ 0.057$ |

. 2 Out of Term Month-to-Month

| MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: |
| $\$ 33.00$ | 500 | $\$ 0.071$ |

For the Switched TFS MRC, see Section 4.6 of this Guidebook.

1 This plan is no longer available to new customers effective November 12, 2013. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.
2 This plan is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.64 Block of Time II Term Agreement Plans (continued)

Rate Options (continued)
(J) AT\&T Business Block of Time ${ }^{\text {SM }} 300$ II
(N)/1/

Anytime Minutes Allotted in MRC: 300

| Term | MRC | Per-Minute Usage Rate <br> Over Allotment |
| :--- | :---: | :---: |
| 1-Year Term | $\$ 18.00$ | $\$ 0.065$ |
| Out of Term Month-to-Month | $\$ 23.00$ | $\$ 0.082$ |

(K) AT\&T Business Block of Time ${ }^{\text {SM }} 750$ II

Anytime Minutes Allotted in MRC: 750

| Term | MRC | Per-Minute Usage Rate <br> Over Allotment |
| :--- | :---: | :---: |
| 1-Year Term | $\$ 35.00$ | $\$ 0.052$ |
| Out of Term Month-to-Month | $\$ 40.00$ | $\$ 0.058$ |

(L) AT\&T Business Block of Time ${ }^{\text {SM }} 1500$ II

Anytime Minutes Allotted in MRC: 1500

| Term | MRC | Per-Minute Usage Rate <br> Over Allotment |
| :--- | :---: | :---: |
| 1-Year Term | $\$ 65.00$ | $\$ 0.048$ |
| Out of Term Month-to-Month | $\$ 70.00$ | $\$ 0.052$ |

(M) AT\&T Business Block of Time ${ }^{\text {SM }} 3000$ II

Anytime Minutes Allotted in MRC: 3000

| Term | MRC | Per-Minute Usage Rate <br> Over Allotment |
| :--- | :---: | :---: |
| 1-Year Term | $\$ 120.00$ | $\$ 0.045$ |
| Out of Term Month-to-Month | $\$ 130.00$ | $\$ 0.048$ |

/1/ Previous material moved to Page 311.8.2.1

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)

### 4.7.65 AT\&T Business Unlimited Calling ${ }^{\text {SM }}$ III

This service is no longer available to new Customers effective May 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first.
(A) The MRC for outbound interstate/ intrastate switched long distance calling is as follows:

## Option 1

| .1 | Initial 1-Year Term | $\$ 10.00$ per access line ${ }^{\#}$ |
| :--- | :--- | :--- |
| .2 | Initial 2- Year Term | $\$ 10.00$ per access line |
| .3 | Renewal 1-Year Term | $\$ 20.00$ per access line |
| .4 | Renewal 2-Year Term | $\$ 20.00$ per access line ${ }^{\#}$ |
| .5 | Out of Term Month-to-Month | $\$ 25.00$ per access line ${ }^{\#}$ |

## Option 2

| .1 | Initial 1-Year Term | $\$ 5.00$ per access line ${ }^{\#}$ |
| :--- | :--- | :--- |
| .2 | Initial 2-Year Term | $\$ 5.00$ per access line |
| .3 | Renewal 1-Year Term | $\$ 20.00$ per access line ${ }^{\#}$ |
| .4 | Renewal 2-Year Term | $\$ 20.00$ per access line |
| .5 | Out of Term Month-to-Month | $\$ 25.00$ per access line ${ }^{\#}$ |

## Option 3

. 1 Initial 1-Year Term
\$5.00 per access line ${ }^{\#}$
. 2 Initial 2- Year Term
. 3 Renewal 1-Year Term
. 4 Renewal 2-Year Term
. 5 Out of Term Month-to-Month $\$ 5.00$ per access line ${ }^{\#}$ $\$ 20.00$ per access line ${ }^{\#}$ $\$ 20.00$ per access line ${ }^{\#}$ $\$ 25.00$ per access line ${ }^{\#}$
(B) The inbound Switched TFS per minute usage rate is $\$ 0.055$. For the Switched TFS MRC, see Section 4.6 of this Guidebook.
\#This service not offered under this Guidebook

## SECTION 4 - RATE SCHEDULES

### 4.7 Custom Business Services (continued)

4.7.66 AT\&T Business Unlimited Calling ${ }^{\mathrm{SM}} \mathrm{IV}^{1}$
(A) The MRC for outbound long distance calling is as follows:

| .1 | Initial 1-Year Term | $\$ 5.00$ per access line\# |
| :--- | :--- | :--- |
| .3 | Renewal 1-Year Terms | $\$ 10.00$ per access line\# |

(B) The inbound Switched TFS per minute usage rate is $\$ 0.055$. For the Switched TFS MRC, see Section 4.6 of this Guidebook.
4.7.67 AT\&T Business Unlimited Calling ${ }^{\text {SM }} \mathrm{V}^{2}$
(A) Outbound long distance calling MRC per access line\#

|  | MRC |
| :--- | :---: |
| 1-Year Term | $\$ 10.00$ |
| Out of Term Month-to-Month | $\$ 20.00$ |

(B) The inbound Switched TFS per minute usage rate is $\$ 0.055$. For the Switched TFS MRC, see Section 4.6 of this Guidebook.
\#This service not offered under this Guidebook
${ }^{1}$ This plan is no longer available to new Customers effective August 12, 2015. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.
${ }^{2}$ This plan is no longer available to new Customers effective December 12, 2014. Existing customers may keep this plan until: (a) they move locations; and/or (b) make changes to their service; or (c) until it is discontinued by the Company, whichever occurs first.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.68 Block of Time III Term Agreement Plans ${ }^{1}$

For the Switched TFS MRC, see Section 4.6 of this Guidebook.
(A) AT\&T Business Block of Time ${ }^{\text {SM }} 700$ III
. 1 1-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial | $\$ 29.00$ | 700 | $\$ 0.045$ |
| Renewal | $\$ 31.00$ | 700 | $\$ 0.045$ |

. 2 2-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial | $\$ 27.00$ | 700 | $\$ 0.043$ |
| Renewal | $\$ 30.00$ | 700 | $\$ 0.043$ |

. 3 Out of Term

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| Month-to-Month | $\$ 35.00$ | 700 | $\$ 0.050$ |

${ }^{1}$ Effective August 31, 2021, the AT\&T Business Block of Time ${ }^{\text {SM }} 700,1200,2500,5000$ III Term Agreement plans will no no longer be available to new customers. Existing customers may keep this service until they move locations, make changes to their service, or it is discontinued by the Company, whichever comes first. In addition, term agreements for these plans will no longer automatically renew. Upon expiration of an existing term agreement, the out of term month-to-month charge and rate will apply.

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.68 Block of Time III Term Agreement Plans (continued)
(B) AT\&T Business Block of Time ${ }^{\text {SM }} 1200$ III
. 1 1-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial Term | $\$ 47.00$ | 1200 | $\$ 0.042$ |
| Renewal Term | $\$ 50.00$ | 1200 | $\$ 0.042$ |

. 2 2-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial Term | $\$ 45.00$ | 1200 | $\$ 0.041$ |
| Renewal Term | $\$ 48.00$ | 1200 | $\$ 0.041$ |

. 3 Reserved
(C)
(D)
(D)
. 4
Out of Term

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| Month-to-Month | $\$ 55.00$ | 1200 | $\$ 0.048$ |

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.68 Block of Time III Term Agreement Plans (continued)
(C) AT\&T Business Block of Time ${ }^{\text {SM }} 2500$ III
. 1 -Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| Initial Term | $\$ 94.00$ | 2500 | $\$ 0.041$ |
| Renewal Term | $\$ 100.00$ | 2500 | $\$ 0.041$ |

. 2 -Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial Term | $\$ 91.00$ | 2500 | $\$ 0.039$ |
| Renewal Term | $\$ 97.00$ | 2500 | $\$ 0.039$ |

. 3 Reserved
.4 Out of Term

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| Month-to-Month | $\$ 110.00$ | 2500 | $\$ 0.047$ |

## SECTION 4 - RATE SCHEDULES

4.7 Custom Business Services (continued)
4.7.68 Block of Time III Term Agreement Plans (continued)
(D) AT\&T Business Block of Time ${ }^{\text {SM }} 5000$ III
. 1 1-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial | $\$ 180.00$ | 5000 | $\$ 0.039$ |
| Renewal | $\$ 190.00$ | 5000 | $\$ 0.039$ |

. 2 2-Year Term Agreement

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :--- | :---: | :---: | :---: |
| Initial | $\$ 175.00$ | 5000 | $\$ 0.038$ |
| Renewal | $\$ 186.00$ | 5000 | $\$ 0.038$ |

. 3 Reserved
. 4
Out of Term

| Term | MRC | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| Month-to-Month | $\$ 215.00$ | 5000 | $\$ 0.045$ |

SECTION 4 - RATE SCHEDULES
4.7 Custom Business Services (continued)
4.7.69 All for Less ${ }^{\circledR}$ Unlimited

| Customer <br> Commitment |  | MRC <br> (Per Access Line ${ }^{\#}$ ) |
| :--- | :---: | :---: |
| Inbound (TFS) <br> Per Minute Usage Rate |  |  |
|  | $\$ 10.00^{1}$ | $\$ 0.055$ |
|  | $\$ 5.00^{2}$ | $\$ 0.055$ |
| Out-Of Term Month-to-Month $^{3}$ | $\$ 12.50$ | $\$ 0.055$ |
| Non-Term Option $^{4}$ | $\$ 10.00$ |  |

For the Switched TFS MRC, see Section 4.6 of this Guidebook.
4.7.70 All for Less ${ }^{\circledR} 500$

| Customer <br> Commitment | MRC <br> (Per Access Line | Minutes <br> Allotted in MRC | Additional Per-Minute <br> Rate Over Allotment |
| :---: | :---: | :---: | :---: |
| 1-Year Term | $\$ 25.00$ | 500 | $\$ 0.057$ |
| Out of Term Month-to-Month | $\$ 28.00$ | 500 | $\$ 0.057$ |

For the Switched TFS MRC, see Section 4.6 of this Guidebook.
\#This service not offered out of this Guidebook.
${ }^{1}$ Rate applicable to existing Customers with a one year-term agreement prior to June 1, 2015.
${ }^{2}$ Rate applicable to new Customers or existing Customers who renew their All for Less ${ }^{\circledR}$ Unlimited plan for a subsequent one-year term on or after June 1, 2015.
${ }^{3}$ Effective September 1, 2017, the 1-Year term option is no longer available to new Customers. Existing Customers at the end of their current 1-Year term may request to renew this plan for a subsequent 1-Year term, or they may continue to subscribe to this plan on the out of term month-to-month basis, until they move locations and/or make changes to their service, whichever occurs first.
${ }^{4}$ Rate applicable to new Customers on or after September 1, 2017.
4.8 Custom Consumer Services
4.8.1 Reserved for future use
4.8.2 Reserved for future use
4.8.3 Reserved for future use
4.8.4 Reserved for future use
4.8.5 California Saver ${ }^{1}$

The MRC and usage charges are as follows:

| MRC | Anytime Minutes <br> Allotted in MRC | Additional Per Minutes <br> Charge Over Allotment |
| :---: | :---: | :---: |
| $\$ 45.00$ | 1500 | $\$ 0.05$ InterLATA <br> $\$ 0.05$ IntraLATA |

4.8.6 Reserved for future use
(C)
4.8.7 Reserved for future use
4.8.8 Reserved for future use
${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective July 10, 2003.

## SECTION 4 - RATE SCHEDULES

4.8 Custom Consumer Services (continued)
4.8.9 Reserved for Future Use
4.8.10 Reserved for Future Use
4.8.11 Reserved for Future Use
4.8.12 Reserved for Future Use
4.8.13 Reserved for Future Use
4.8.14 AT\&T ONE RATE ${ }^{\circledR}$ Nationwide Preferred Direct ${ }^{1}$

The bundled interstate/intrastate MRC is $\$ 6.99$, and the per minute usage rate is $\$ 0.14$.
4.8.15 Reserved for Future Use
4.8.16 Reserved for Future Use

## SECTION 4 - RATE SCHEDULES

4.8 Custom Consumer Services (continued)
4.8.17 Reserved for Future Use
4.8.18 AT\&T Unlimited Nationwide Calling One (also known as AT\&T Unlimited Nationwide Calling II)

The MRC is $\$ 28.99$ for unlimited interstate and intrastate MOU.
4.8.19 AT\&T Unlimited Nationwide Calling Advantage 1

The MRC is $\$ 23.00$ for unlimited interstate and intrastate MOU.
4.8.20 AT\&T Unlimited Nationwide Calling Advantage $2^{3}$

The MRC for Option 1, Option 2 and Option 3 is $\$ 19.00$ for unlimited interstate and intrastate MOU.
4.8.21 AT\&T Unlimited Nationwide Calling Advantage $3^{2}$

The MRC is $\$ 16.00$ for unlimited interstate and intrastate MOU.
4.8.22 AT\&T Unlimited Nationwide Calling Advantage $4^{1}$

The MRC is $\$ 12.00$ for unlimited interstate and intrastate MOU.
4.8.23 AT\&T ONE RATE ${ }^{\circledR}$ Nationwide Advantage

The intrastate/interstate MRC is $\$ 8.99$, and the usage charge is $\$ 0.07$ per minute.
4.8.24 AT\&T ONE RATE ${ }^{\circledR}$ Nationwide Calling $1^{3}$

The intrastate/interstate MRC is $\$ 6.99$, and the per-minute usage charge is $\$ 0.10$.
4.8.25 AT\&T Unlimited Nationwide Calling Plus $1^{3}$

The MRC is $\$ 13.00$ for unlimited interLATA or interLATAL/intraLATA combined MOU.

[^8]
## SECTION 4 - RATE SCHEDULES

4.9 Reserved for future use
4.10 Miscellaneous Charges
4.10.1 Return Check Charge

When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's bad check charge applies. Otherwise, the Company will assess the Customer a return check charge of $\$ 25.00$ for any check that is returned for any reason by the financial institution on which it is drawn.
4.10.2 Late Payment Charge

A late charge applies to any past due balance. The Company may charge a late charge of $1.5 \%$ per month. The one-time charge shall apply on the undisputed amount or on the disputed amount if a dispute is resolved in favor of the Company. When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's late payment charge applies.
4.10.3 Reserved for Future se

## SECTION 4 - RATE SCHEDULES

4.10 Miscellaneous Charges

### 4.10.4 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies only to dial-around calls, i.e., calls originating using a carrier's access code, a Customer's 800/877/888 (and other area code assignments as appropriate) number and other toll free numbers and debit card calls, from payphone instruments. The Customer shall pay the Company a per call charge of $\$ 0.60$ per call for all such traffic.

### 4.10.5 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.
4.10.6 Multiple Bill Copies
(A) General

Customers that are direct-billed by the Company or an authorized billing agent may subscribe to the Multiple Bill Copy Service to receive additional paper bill copies at the charges specified in Section 4.10.6 (B) or Section 4.10.6 (C) of this Guidebook. Customers must receive a fully-itemized monthly billing statement in order to subscribe to Multiple Bill Copies.
(B) Customer Commits to MAC

The charge per additional paper bill copy varies based on the Customer's MAC and whether the request is for a single-BAN copy or a multiple-BAN copy. Multiple-BAN copies may be Invoice Point BANs, Child BANs or a combination of Invoice Point BANs and Child BANs. Copies are charged as follows:

| Copy Type <br> and Quantity | MAC $\mathbf{\$ 3 0 , 0 0 0}$ <br> or below | MAC greater <br> than $\mathbf{\$ 3 0 , 0 0 0}$ |
| :--- | :---: | :---: |
| Any Single BAN Copy | $\$ 20$ | ICB |
| Multiple-BAN Copy, including <br> Invoice Point BANs and Child BANs | $\$ 40$ | ICB |

(C) All Other Direct-Billed Customers

The charge is $\$ 20$ per copy for each additional bill copy.

## SECTION 4 - RATE SCHEDULES

4.10 Miscellaneous Charges
4.10.7 Employee Rate Plans
(A) Employee at Home Discount Plan also known as SBC@Home

The MRC is $\$ 0.00$ for active management employees and $\$ 20.00$ for retired management employees for unlimited interstate and intrastate MOU as defined in Section 3.10.2(A) of this Guidebook.
(B) Discount Plan

The discount is $10 \%$ per bill.
(C) Block of Time 600 Minutes

The per minute charge for calls in excess of the 600 MOU block of time is $\$ .08$ per minute.

## SECTION 4 - RATE SCHEDULES

### 4.10 Miscellaneous Charges

### 4.10.8 Duplicate Bill Charges

Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a Customers may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a Customer's request for the duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the Customer's contract. This Service will be available where billing and technology exists.

The Duplicate Bill Charge, as defined in Section 5.6 .2 of this Guidebook, will not be applied in the following instances:
. 1 When a Customer is currently subscribing to a Service to receive additional copies of their bills;
. 2 When Customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address orders;
. 3 When Customers have not received a bill due to Company error in the address of the bill;
. 4 When a customer requests a copy of the current monthly bill or final bill

## Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only, per bill copy charge $\quad \$ 5.00$

## Liability

With respect to any claim or suit, by a Customer or any others, for damages arising from delays, errors, or omissions, or failure to provide bill copies, the Company's liability, if any, shall not exceed the amount paid for the Service.
4.10.9 Account Codes ${ }^{1,2}$

|  | MRC |
| :--- | :---: |
| Small Business Plans | $\$ 00.00$ per BTN/BAN |
| High Volume Calling Plans | $\$ 00.00$ per BTN/BAN |

[^9]
[^0]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2005.
    ${ }^{2}$ This Service is no longer available to new Customers or existing Customers at new locations effective April 12, 2004.
    ${ }^{3}$ This Service is no longer available to new Customers or existing Customers at new locations effective November 14, 2008.

[^1]:    ${ }^{1}$ This Service I no longer available to new Customers or existing Customers at new locations effective November 14, 2008

[^2]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective April 1, 2004.
    ${ }^{2}$ This Service is no longer available to new Customers or existing Customers at new locations effective March 1, 2007
    ${ }^{3}$ This Service is no longer available to new Customers or existing Customers at new locations effective July 1, 2003.
    ${ }^{4}$ This Service is no longer available to new Customers or existing Customers at new locations effective October 12, 2005.
    ${ }^{5}$ This service is no longer available to new Customers or existing Customers at new locations effective April 12, 2007
    ${ }^{6}$ This Service is no longer available to new Customers or existing Customers at new locations effective January 16, 2006.
    ${ }^{7}$ This Service is no longer available to new Customers or existing Customers at new locations effective December 12, 2005.
    ${ }^{8}$ This Service is no longer available to new Customers or existing Customers at new locations effective February $15,2007$.

[^3]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective November 21, 2008

[^4]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective August 1, 2003.

[^5]:    ${ }^{1}$ This Service is no longer available for new Customer term plan agreements effective June 27, 2005. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove, or change lines and/or locations once their current term has expired.

[^6]:    ${ }^{1}$ Service is no longer available for new Customer term plan agreements effective July 12, 2009. Existing Customers may add, move, remove, or change lines and/or locations for the duration of their current term plan agreement. Existing Customers upon expiration of their current term may continue with this Service on a month-to-month out of term basis, however, existing Customers may not add, move, remove, or change lines and/or locations once their current term has expired.

[^7]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers at new locations effective June 1, 2008

[^8]:    ${ }^{1}$ This Service is no longer available to new Customers or existing Customers who change their Service or move to a new location effective February 23, 2010.
    ${ }^{2}$ This service is no longer available to new Customers effective March 31, 2012. Existing Customers may keep this service until they move locations and/or make changes to their service or until it is discontinued by the Company whichever occurs first. ${ }^{3}$ Effective February 1, 2021, this plan is no longer available to new subscribers. Existing subscribers may keep this plan until they move locations or make changes to their service.

[^9]:    ${ }^{1}$ This feature is no longer available to new Customers effective January 12, 2015. Additionally, concurrent with this change, the non-mandatory account code option is discontinued.
    ${ }^{2}$ Effective June 12, 2015, no changes will be allowed to Account Code configurations. Network facilities supporting Account Codes are being discontinued in some areas, which will impact the availability of this feature. Existing customers may continue with current Account Code configurations where network capability exists or until the Account Code billing feature is

