

Issued: September 17, 2014

Effective: October 17, 2014

Arizona Voice Tariff

SECTION 5 - MAXIMUM MISCELLANEOUS CHARGES

5.1 Return Check Charge

When another telecommunications carrier provides the billing function on behalf of the Company, the other carrier's bad check charge applies. Otherwise, the Company will assess the Customer a return check charge for any check that is returned for any reason by the financial institution on which it is drawn. The maximum amount of the return check charge is \$100 per occurrence.

5.2 Payphone Origination Charge

Pursuant to the FCC's Order in CC Docket 96-128, this charge applies only to dial-around calls, i.e., calls originating using a carrier's access code, a Customer's 800/877/888 (and other area code assignments as appropriate) number and other toll free numbers and debit card calls, from payphone instruments.

The maximum amount the Customer shall pay the Company is \$1.00 per call for all such traffic.

5.3 PIC Change Rebate

If local telephone company is requested to change the subscriber's PIC from one long distance service provider to another long distance service provider, the local telephone company may charge the Customer for the PIC change. If a Customer incurs such a charge from its local telephone company for changing the PIC to the Company, the Company will rebate that charge to the Customer. The rebate will be in the form of a credit on the Customer's bill. The credit will appear within two (2) billing cycles after the Customer provides the Company proof that the local telephone company billed the Customer for the PIC change.

5.4 Universal Service Fund Surcharge

Towards the ultimate goal that basic service be available and affordable to all citizens of the state, the Arizona Corporation Commission has created support mechanisms to assist in the provision of such service in high-cost areas. Pursuant to Arizona Administrative Code, R14-2, Article 12, the rule directs a surcharge on intrastate telecommunications services. The Company will add a separate line item on the Customer's bill to recover the assessments for the Arizona Universal Service Fund (AUSF). Customers will be assessed a monthly charge equal to a percentage of the Customer's total net intrastate charges, after application of all applicable discounts and credits. The AUSF surcharge percentage rate will be the rate established by the Arizona Corporate Commission, in conjunction with the Fund Administrator, as established in Arizona Administrative Code, R14-2, Article 12. The Fund is subject to annual reviews and periodic adjustments by the Commission.

See Section 7.9 for Miscellaneous Charges current rates.