

**TARIFF DISTRIBUTION**

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<b><u>TARIFF SECTION</u></b>	<b><u>PAGE NUMBER</u></b>	<b><u>PAGE REVISION</u></b>
0001	1	0000
0001	2	0000
0001	3	0000
0002	1	0000
0002	2	0000
0002	24.1	0000
0002	25	0003
0003	1	0000
0003	1	0000
0003	2	0000
0003	3	0000
0003	4	0000
0003	5	0000
0003	6	0000
0003	7	0000
0003	8	0000
0003	9	0000
0003	10	0000
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## **1. BASELINE 3-1-1 SERVICE**

### **A. Description**

Baseline 3-1-1 nonemergency service is an intraLATA local service that will provide the local government entity ("customer") the ability to terminate all 3-1-1 dialed incoming calls to a central location or to alternate customer-defined location(s) based on the originator's Calling Party Number (CPN), service address, and the associated nine-digit zip code.

Baseline 3-1-1 can also be used to provide access to local government offices (such as the Mayor's Office, Department of Parks and Recreation, Planning Commission, etc.). Access to local government offices can only be provided in addition to nonemergency access to police and fire. This capability is dependent upon ancillary Customer Premise Equipment (CPE) (i.e., IVR, ACD, etc.) capabilities or customer resources (i.e., Operators to transfer calls).

Baseline 3-1-1 Service will recognize, route and deliver 3-1-1 dialed calls to Customer Provided Equipment which either (i) originate from AT&T Ohio end offices serving the customer, or (ii) originate from non-AT&T Ohio end offices, provided that the customer, AT&T Ohio and other service providers have reached an agreement as to the interconnection and processing of 3-1-1 calls originating from non-AT&T Ohio end offices.

Calls to "3-1-1" will be routed via the AT&T Ohio public switched network utilizing Advanced Intelligent Network platforms and features to route the call to customer designated location(s).

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**B. Definitions**

Advanced Intelligent Network (AIN)

AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.

Calling Party Number (CPN)

The ten digit telephone number of the calling party.

Route To Number

Ten digit telephone number(s) designated by the customer for terminating 3-1-1 calls.

SecurID

A security application to be utilized by authorized personnel to access the Service Management System.

Service Management System

A computerized database containing relational customer data information that is utilized to route 3-1-1 calls.

Signaling System No. 7 (SS7)

The telecommunications signaling system using protocols recommended by the International Consultative Committee for Telegraphy and Telephony (ICCTT) used by AT&T Ohio to route calls over the public switched network.

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**1. BASELINE 3-1-1 SERVICE (cont'd)**

**C. Terms and Conditions**

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to Baseline 3-1-1 Service:

1. A prospective Baseline 3-1-1 Service customer must make separate arrangements for business Local Exchange Access Service prior to establishment of Baseline 3-1-1 Service.
2. Baseline 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60)<sup>/1/</sup> month term payment plan basis. The term period will begin on the completion date of the Service Order.
3. Local calls placed to Baseline 3-1-1 may be subject to applicable local usage charges.
4. Baseline 3-1-1 Service is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services. Caller ID Service is available where facilities permit at the applicable tariff price.
5. Upon establishment of Baseline 3-1-1 Service, the customer will be provided with a SecurID access card which provides the customer access to the Baseline 3-1-1 Service network system for viewing its Routing Table or Database, and for accessing standard Baseline 3-1-1 Service reports.

Upon receipt of the SecurID card(s), the customer assumes responsibility for safeguarding the use of their assigned card(s) and for any breaches to security resulting from the loss or misuse of the SecurID card(s).

6. Before Baseline 3-1-1 Service will be provided to a customer, the customer must:
  - a. Identify the geographic boundaries of the proposed 3-1-1 service area;
  - b. verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

6. (cont'd)

- c. verify whether or not the customer also intends to use the 3-1-1 service code to provide non-emergency access to other government services;
- d. verify that the customer has provided notice of its intent to use the 3-1-1 service code throughout its proposed service area to all government entities that could use the 3-1-1 service code within that proposed service area. Such notice must provide those government entities upon whom it is served an opportunity to respond to the notice in a way that effectively preserves their ability to seek to use the 3-1-1 service code, either on their own, or in cooperation with other governmental entities; and
- e. acknowledge the authority of the Public Utilities Commission of Ohio (PUCO) to ultimately decide which governmental entity shall provide 3-1-1 service when, within any particular geographic area of Ohio, there are conflicting or competing requests by two or more governmental entities to use the 3-1-1 service code, to the extent that negotiations between or among the affected governmental entities fail.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**D. Features**

1. Standard Features

Call Routing

3-1-1 dialed calls can be terminated to a customer defined location or to alternate locations.

Management Reports

Baseline 3-1-1 Management Reports can be accessed via dial-up access. Reports available include the Default Number Report and Summary Report.

2. Optional Features

Day of Year and Time of Day Routing

Allows a Baseline 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of year (specific date) that calls originate.

Day of Week and Time of Day Routing

Allows a Baseline 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of week that calls originate.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices**

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Payment</u> <i>Term Payment Plans</i>		
		<u>12 Months</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>
Baseline 3-1-1 Service, per customer, per LATA	\$5,500.00	\$250.00	\$250.00	\$250.00
<b>Routing Table Development/Updates</b>				
First 500 records	100.00	-	-	-
Each additional 500 records, or fraction thereof	70.00	-	-	-
<b>Routing Table Maintenance Charges</b>				
per Route to Number	-	15.00	15.00	15.00
<b>Distribution/Routing Criteria</b>				
per subscription				
NPA or NPA/NXX	75.00	50.00	35.00	30.00
NPA/NXX with Zip +4	125.00	75.00	75.00	50.00
<b>Additional Routing Options</b>				
Day of Year Time of Day	50.00	25.00	25.00	25.00
Day of Week Time of Day	50.00	25.00	25.00	25.00

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

Issued: May 14, 2024

Effective: May 14, 2024

In accordance with the Public Utilities Commission of Ohio, Case No. 24-0247-TO-CIO, dated March 18, 2024.

By Molly Kocour Boyle, President, Columbus, Ohio

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u>	<u>Price Per Call</u> <i>Term Payment Plans</i>		
	<u>12</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>
<b>Query/Routing Charge</b>			
Total 3-1-1 calls, per month, per LATA			
0 - 50,000 calls	\$0.10	\$0.08	\$0.06
50,001 + calls	0.08	0.06	0.05
<u>Price per minute</u>			
<b>Additional Minutes of Use</b>			
Per minute, for each minute of use beyond the first twenty (20) minutes of each minute			
	0.04	0.04	0.04

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

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**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices (cont'd)**

2. Payment Plans

- **Term Payment Plans**

Baseline 3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60<sup>/1/</sup> months.

3. Termination Charges

In the event that a customer initiates a Service Order request for Baseline 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their Baseline 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement.

At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the term period has expired.

<sup>/1/</sup> Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

## **1. ADVANCED CUSTOM CALLING SERVICE**

### **A. Calling Party Number Blocking**

Calling Party Number Blocking provides telephone customers with the capability to prevent the disclosure of the calling telephone number on calls made to an exchange service equipped with Caller ID and other Advanced Custom Calling services where the calling party number may be disclosed. Calling Party Number Blocking is available on a per call basis for residence and non-residence customers. Calling Party Number Blocking is available on a per service basis for residence and non-residence customers.

Per call Calling Party Number Blocking is accomplished by the customer dialing an activation code (\*67 for Touch-Tone and 1167 for rotary dial pulse) prior to placing each call for which blocking is desired. Per call blocking is automatically provided without charge to all customers in central offices equipped to offer Caller ID or other Advanced Custom Calling Services where calling party number may be disclosed.

Calling Party Number blocking, (per-call or per-line) automatically prevents the display of the calling telephone number on calls dialed from an exchange service equipped with this option, except for calls made to 911 or to a party that subscribes to an ANI or charge number based service and the call if paid for by the called party.

**1. ADVANCED CUSTOM CALLING SERVICE (cont'd)**

**A. Feature Description (cont'd)**

**A. Calling Party Number Blocking (cont'd)**

Per Line Calling Party Number Blocking automatically prevents the display of the calling telephone number on all calls dialed from an exchange service equipped with this option. It is not necessary to dial an activation code prior to placing the call. After being informed of their blocking options by the Company, customers may subscribe to Per Line Blocking at the rates set forth in the AT&T Ohio Guidebook.

No business, organization or other person may use Calling Party Number Blocking where the primary purpose is to make telephone solicitation calls. The term "telephone solicitation" means the initiation of a telephone message primarily for the purpose of encouraging a person to purchase, rent, or invest in property, goods, or services or to donate to any charity or similar organization or entity without that person's prior express invitation or permission.

Blocked Calling Party Number Identification will be delivered to certain qualifying customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such customers must certify to the Company compliance with the waiver order's eligibility requirements.

## 1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911

### A. Description

Universal Emergency Number Service/911 Telecommunications Service (911), is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to answer, transfer and dispatch public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller with telephone access to the appropriate local PSAP.

The 911 customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire or other emergency services within the Central Office areas arranged for 911 calling.

911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each 911 Service classification has certain inherent features and optional features which may or may not be available with other 911 Service classifications.

911 Service may be classified as follows:

#### **Enhanced 911 Service (E911)**

Enhanced 911 Service offerings provide routing via dedicated trunking facilities to all primary PSAPs and to secondary PSAPs based upon ANI capability or Default Routing. The number of lines to a PSAP will be determined by the Company based upon anticipated call volumes. Secondary PSAPs that do not meet these specifications will receive calls on a transfer basis over the exchange network or over additional E911 Exchange lines subscribed to by the customer.

Enhanced 911 Service is available via one or a combination of the following service feature combinations:

- Automatic Number Identification (ANI)
- Selective Routing (SR)
- Automatic Number Identification and Selective Routing (ANI/SR)
- Automatic Number Identification and Automatic Location Identification (ANI/ALI)
- Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)

Where two jurisdictions are served by a local switching office each jurisdiction may select a different feature combination as long as SR is one of the features.

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

**B. DEFINITIONS**

**911 Control Office**

A 911 office providing tandem switching capability for 911 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function, Speed Calling features, Call Transfer capability and certain maintenance functions for each PSAP.

**911 Service Area**

The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance.

**Additional E911 Exchange Line**

An additional line which terminates at a PSAP

**Alternate Routing (AR)**

A feature which allows calls to be routed to a designated alternate location if 1) all 911 exchange lines to the primary PSAP are busy, or 2) the primary PSAP closes down. Alternate Routing is only available when Selective Routing is provided.

**Automatic Location Identification (ALI)**

A feature that forwards the name and address associated with the calling party's telephone number (identified by ANI as defined below) to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premise extensions, etc.) are identified with the address of the telephone number at the main location.

**Automatic Number Identification (ANI)**

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

**B. DEFINITIONS (cont'd)**

**Automatic Number Identification and Automatic Location Identification (ANI/ALI)**

A Service Feature combination with both the ANI and ALI features, which allows telephone numbers and the name and address associated with the calling party's telephone number to be forwarded to the PSAP for display.

**Automatic Number Identification, Automatic Location Identification and Selective Routing (ANI/ALI/SR)**

A Service Feature combination with ANI, ALI and SR which allows telephone numbers, names and addresses to be forwarded to the PSAP for display and allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

**Automatic Number Identification and Selective Routing (ANI/SR)**

A Service Feature combination with ANI and SR which allows telephone numbers to be forwarded to the PSAP for display and allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

**Cell Site Record**

The physical location/street address of a cellular tower and , if applicable, the direction of the transmitter/receiver site. For purposes of this definition a cellular tower equipped with three (3) transmitter/receivers would constitute three (3) cell site records. Conversely, a cellular tower with an omnidirectional transmitter/receiver would constitute one (1) cell site record.

**Central Office Identification**

A three digit code that identifies the central office from which a 911 call originated. This feature is provided in lieu of Selective Routing and ANI display for central offices within the 911 system not equipped with ANI.

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

**B. DEFINITIONS (cont'd)**

**Central Office Transfer**

The transfer of an incoming 911 call to another access line through use of a Central Office conference circuit.

**Data Management System (DMS)**

A system of manual procedures and computer programs used to create, store and update the data required to provide the SR and ALI features.

**Default Routing**

A feature activated when incoming 911 calls cannot be selectively routed due to a failure of the ANI feature, garbled digits or other cause. Such incoming calls are routed to a "default" PSAP. Default Routing is only available when Selective Routing is provided.

**Display and Transfer Unit**

A selector console and associated common equipment for displaying ANI numbers at the PSAP attendant position. The attendant can then activate Fixed and/or Selective Transfer functions (defined below).

**Emergency Service Number (ESN)**

A Selective Routing (SR) code assigned by the Company to each telephone number in an exchange where SR is provided to route 911 calls to an appropriate PSAP. The ESN is associated with street address ranges or other mutually agreed upon routing criteria and defines the set of emergency numbers (e.g. police, fire, medical) responsible for providing emergency service in a primary PSAP and possibly one or more secondary PSAPs.

1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)

**B. DEFINITIONS (cont'd)**

**End Office**

The central office in the 911 system which receives originating 911 calls.

**Enhanced 911 Service**

A 911 service offering which provides completion of 911 calls via dedicated trunking facilities to all primary PSAPs and to secondary PSAPs that are equipped to display ANI information on Company or customer provided terminal equipment. This offering is available via specific service feature and/or service feature combinations which may or may not be available with other 911 Service classifications.

**Fixed Transfer**

A feature which enables a PSAP attendant to transfer incoming 911 calls to Secondary PSAPs by use of a single button on the Display and Transfer Unit.

**Forced Disconnect**

Permits the PSAP attendant to release a 911 call connection though the 911 calling party has not hung up, thereby preventing intentional jamming of the 911 central office lines.

**Manual Transfer**

Enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7-digit or 10-digit telephone number or a 2-digit Speed Calling Code.

1. **UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**B. DEFINITIONS (cont'd)**

**Public Safety Answering Point (PSAP)**

An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Calls are first directed to the Primary PSAPs for response. Secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized location for a particular type of emergency call. PSAPs shall be staffed by employees or agents of service agencies such as police, fire or emergency medical or a common bureau serving a group of such entities.

**Responding Agency**

An agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.

**Selective Routing**

A feature which allows 911 calls to be routed to the designated primary PSAP based upon the identification number of the calling party.

**Selective Transfer**

Provides a PSAP with the ability to transfer an incoming call to another responding agency by depressing a single button labeled with type of agency, e.g. fire, on the Display and Transfer Unit. Selective Transfer is only available when Selective Routing is provided.

**Service User**

Any exchange access facility customer within a 911 system.

1. **UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**B. DEFINITIONS (cont'd)**

**Serving Central Office**

The central office from which a PSAP, either primary or secondary is served.

**Speed Calling**

A feature which enables the customer to call certain preset numbers via abbreviated dialing.

**Universal Emergency Number Service**

A telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls placed by persons in need of assistance who dial the telephone number 911. The 911 Service includes the lines and equipment necessary for answering, transferring and dispatching public emergency telephone calls originated by persons within the telephone central office areas arranged for 911 calling.

**Universal Emergency Number Service Customer (Customer)**

A municipality or other state or local governmental unit to whom authority has been lawfully delegated within a geographic area to respond to public emergency telephone calls, at a minimum for police and fire service. An agent may be authorized by one or more municipalities or other state or local governmental units to subscribe to the service but the agent is not the customer.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. Terms and Conditions**

1. This service is limited to the use of central office telephone number 911 as the universal emergency telephone number. A single PSAP may subscribe to only one 911 service classification within any single government agency's locality.
2. 911 Service is furnished to the customer only for the purpose of receiving reports of emergencies from the public. It is not intended as a total replacement for the telephone service of the various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone service provided under this Tariff for non-emergency telephone communications.
3. 911 Service is classified as Business Exchange and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
4. Temporary suspension of service is not provided for any part of 911 Service (premise equipment included).
5. 911 Service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 Service by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the customer.
6. Company serving areas and political subdivision boundaries may not coincide, however it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.
7. The application for 911 Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

8. The customer must furnish the Company its written agreement to the following terms and conditions:
- Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
  - The customer accepts responsibility for dispatching the appropriate emergency service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.
  - The customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - The customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
  - \* The customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum trunk requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.
  - \* The customer will make provisions for receiving emergency calls from Telecommunication Devices for the Deaf (TDD) users.
9. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises.
10. The 911 calling party by calling 911 Service, gives consent for the Company to provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.
11. Database inquiries for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the Company or applicable State Codes, Rules, or Legislation.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. Terms and Conditions**

12. 911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used or disclosed by the customer, its agents or employees for any other purpose not authorized by law.
13. The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.
14. Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.
15. Central offices that are not currently equipped to transmit ANI will not be modified to provide ANI solely for 911 Service. When the Selective Routing feature is provided as part of a 911 System, Default Routing and Central Office Identification will be provided in lieu of Selective Routing and ANI display for any central office within the system not equipped with ANI.
16. ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. Terms and Conditions (cont'd)**

17. When the Selective Routing feature is provided with a 911 System, the customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service in the 911 serving area. An Emergency Service Number (ESN) will be provided for each unique combination by the Company. The customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 911 serving area that are agreeable to the Company. These ESNs will be carried in the Data Management System (DMS) to permit routing of 911 calls to the primary and secondary PSAPs responsible for handling of calls from each telephone in the 911 serving area. The customer's responsibilities in providing this information are:
- Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished to the Company by the customer on forms supplied by the Company, or other electronic medium where available, for that purpose at a mutually agreed upon time prior to the effective date of the service.
  - After establishment of service it is the customer's responsibility to continually verify the accuracy of the routing information contained in the master address file. It is also the customer's responsibility, to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any other matter that will affect the routing of 911 calls to the proper PSAP.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. Terms and Conditions (cont'd)**

17. (cont'd)

- The Company will provide to the customer on request a complete listing of the master address file to permit customer verification of accuracy of the police, fire, and ambulance PSAP routing designations. One copy of the file will be provided free of charge on an annual basis. Additional copies may be requested at applicable tariff rates.
  - The Company will furnish to the customer for verification a written copy showing each change, deletion and addition to the master address file.
18. The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.
19. Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the customer, until the next customer directory issuance, or up to one year, whichever period is longest.
20. The installation of initial or subsequent 911 exchange lines to maintain applicable Company service standards will be provided by the Company, subject to the terms and agreements of the 911 Service Agreement when applicable.
21. Customer premise equipment used in providing 911 Service and features may be Company or customer-provided.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**C. Terms and Conditions (cont'd)**

22. The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.
23. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.
24. The customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the customer's use of 911 service whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.
25. The rates for 911 Service do not include the inspection or monitoring of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall be responsible for making such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
26. The Company's liability in connection with its participation in a 911 system is limited by statute.
27. The customer's liability in connection with the provision of 911 service is limited by statute.
28. The 911 services specified in this tariff are available for the use of the state and political subdivisions in providing universal emergency number service pursuant to law.

**D. Features**

1. Enhanced 911 Standard Features

Alternate Routing (AR)<sup>/1/</sup>  
Default Routing (DR) <sup>/1/</sup>  
Forced Disconnect  
Central Office Transfer Arrangements:  
    \*Fixed Transfer  
    \*Manual Transfer  
    \*Selective Transfer <sup>/1/</sup>  
Speed calling

/1/ Only available when Selective Routing is provided.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**D. Features**

1. Enhanced 911 Standard Features

Alternate Routing (AR)<sup>/1/</sup>

Default Routing (DR) <sup>/1/</sup>

Forced Disconnect

Central Office Transfer Arrangements:

\*Fixed Transfer

\*Manual Transfer

\*Selective Transfer <sup>/1/</sup>

Speed calling

<sup>/1/</sup> Only available when Selective Routing is provided.

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**E. Prices**

1. Service Elements

Description	Nonrecurring Charge	Monthly Price	
		Current	Maximum
Exchange service <sup>/1/</sup>			
Additional (optional) E911 exchange line terminating at PSAP	\$1,000.20	\$137.30	\$137.30
Service <sup>/2/</sup>			
Automatic number identification, per 1000 main stations served	385.30 <sup>/3/</sup>	69.20 <sup>/4/</sup>	69.20 <sup>/4/</sup>
Selective routing, per 1000 main stations served	4,608.85 <sup>/3/</sup>	92.30 <sup>/4/</sup>	92.30 <sup>/4/</sup>
Combined automatic number identification and selective routing, per 1000 main stations served	4,200.45 <sup>/3/</sup>	103.85 <sup>/4/</sup>	103.85 <sup>/4/</sup>
Combined automatic number and location identification, per 1000 main stations served	3,835.90 <sup>/3/</sup>	107.30 <sup>/4/</sup>	107.30 <sup>/4/</sup>
Combined automatic number and location identification and selective routing per 1000 main stations served	5,489.05 <sup>/3/</sup>	117.65 <sup>/4/</sup>	117.65 <sup>/4/</sup>

/1/ Denotes Tier 1 Non-core service.

/2/ Rounded to nearest 1000 main and equivalent main telephones (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated main telephones in service at the time service is established. This count will be updated on December 31 annually with appropriate adjustments to customer billing.

/3/ These nonrecurring charges are not billed to the customer. They form the basis for the E911 tax credit the Company obtains from the State.

/4/ If a monthly E911 subscriber charge is shown for a county in the county rate list that follows, it is in lieu of these recurring charges being billed to the customer.

/5/ Material formerly appeared on 2nd Revised Sheet 12.7 in this Section.

Issued: May 14, 2024

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In accordance with the Public Utilities Commission of Ohio, Case No. 24-0247-TO-CIO, dated March 18, 2024.

By Molly Kocour Boyle, President, Columbus, Ohio

ATT TN OT-14-0012

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**E. Prices**

1. Service Elements

<u>County Rate List</u>					
<u>County</u>	<u>Current Monthly E911 Subscriber Charge<sup>/1/</sup></u>	<u>Implementation Date for E911 Service</u>	<u>Effective Date for Current E911 Subscriber Charge</u>	<u>Initial EMG Case No. for E911 Implementation</u>	<u>Most Current EMG Case No. for E911 Review</u>
Adams	\$.12	07-16-92	07-16-92	91-1366-TP-EMG	91-1366-TP-EMG
Athens	.12	04-02-96	04-02-96	95-1165-TP-EMG	95-1165-TP-EMG
Belmont	.12	09-11-97	09-11-97	96-384-TP-EMG	96-384-TP-EMG
Brown	.12	04-19-95	04-19-95	92-786-TP-EMG	92-786-TP-EMG
Butler	.12	08-17-88	08-17-92	87-1029-TP-EMG	92-962-TP-EMG
Carroll	.12	12-15-03	12-15-03	02-400-TP-EMG	02-400-TP-EMG
Champaign	.12	05-01-91	05-01-92	90-1375-TP-EMG	92-201-TP-EMG
Clark	.12	03-15-88	03-15-92	87-1283-TP-EMG	91-2171-TP-EMG
Clinton	.12	02-24-88	02-24-93	87-1898-TP-EMG	92-2233-TP-EMG
Columbiana	.12	09-11-08	09-11-08	08-718-TP-EMG	08-718-TP-EMG
Coshocton	.12	11-09-88	11-09-92	87-1286-TP-EMG	92-1460-TP-EMG
Cuyahoga	.12	11-02-87	11-02-92	87-1281-TP-EMG	92-1408-TP-EMG
Delaware	.12	10-18-89	10-18-92	87-1900-TP-EMG	92-1413-TP-EMG
Erie	.12	09-16-92	09-16-92	91-1767-TP-EMG	91-1767-TP-EMG
Fairfield	.12	12-06-89	12-06-92	88-1382-TP-EMG	92-1648-TP-EMG
Fayette	.12	01-31-91	01-31-93	90-1307-TP-EMG	92-1967-TP-EMG
Franklin	.12	07-01-87	07-01-92	87-944-TP-EMG	97-707-TP-EMG
Gallia	.12	12-04-97	12-04-97	97-908-TP-EMG	93-908-TP-EMG
Geauga	.12	11-29-94	11-29-94	93-237-TP-EMG	93-237-TP-EMG
Greene	.12	03-29-89	03-29-92	87-1287-TP-EMG	92-45-TP-EMG
Guernsey	.12	04-22-92	04-22-92	92-205-TP-EMG	92-205-TP-EMG
Hancock	.12	12-15-94	12-15-94	94-1200-TP-EMG	94-1200-TP-EMG
Harrison	.12	01-28-09	01-28-09	08-1217-TP-EMG	08-1217-TP-EMG
Highland	.12	11-17-94	11-17-94	94-1199-TP-EMG	94-1199-TP-EMG
Hocking	.12	02-17-00	02-17-00	00-08-TP-EMG	00-08-TP-EMG
Jefferson	.12	05-20-97	05-20-97	96-160-TP-EMG	96-160-TP-EMG
Lake	.12	10-05-88	10-05-92	88-1089-TP-EMG	92-1273-TP-EMG
Lawrence	.12	04-27-98	04-27-98	96-43-TP-EMG	96-43-TP-EMG
Licking	.12	06-15-90	06-15-92	89-829-TP-EMG	92-538-TP-EMG

/1/ The maximum E911 subscriber charge shall equal \$.12, where available.

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In accordance with the Public Utilities Commission of Ohio, Case No. 24-0247-TO-CIO, dated March 18, 2024.

By Molly Kocour Boyle, President, Columbus, Ohio

PART 8 - Miscellaneous Services  
SECTION 3 - Emergency/Group Alerting Services

Original Sheet 17

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**E. Prices (cont'd)**

1. Service Elements (cont'd)

County Rate List					
County	Current Monthly E911 Subscriber Charge <sup>/1/</sup>	Implementation Date for E911 Service	Effective Date for Current E911 Subscriber Charge	Initial EMG Case No. for E911 Implementation	Most Current EMG Case No. for E911 Review
Lorain	\$.12	11-15-89	11-15-92	88-1607-TP-EMG	92-1468-TP-EMG
Lucas	.12	03-01-89	03-01-93	87-1284-TP-EMG	92-2201-TP-EMG
Madison	.12	03-25-92	03-25-92	91-2037-TP-EMG	91-2037-TP-EMG
Mahoning	.12	03-23-94	03-23-94	93-1553-TP-EMG	93-1553-TP-EMG
Medina	.12	01-18-89	01-18-93	87-1899-TP-EMG	92-2004-TP-EMG
Meigs	.12	09-10-09	09-10-09	09-510-TP-EMG	09-510-TP-EMG
Miami	.12	03-01-90	03-01-93	88-1295-TP-EMG	92-2200-TP-EMG
Monroe	.12	06-01-09	06-01-09	09-294-TP-EMG	09-294-TP-EMG
Montgomery	.12	03-29-89	03-29-92	87-2076-TP-EMG	92-44-TP-EMG
Morgan	.12	12-04-01	12-04-01	00-240-TP-EMG	00-240-TP-EMG
Muskingum	.12	11-18-87	11-18-92	87-1282-TP-EMG	92-1530-TP-EMG
Noble	.12	10-14-04	10-14-04	02-398-TP-EMG	02-398-TP-EMG
Ottawa	.12	05-27-88	05-27-92	87-1901-TP-EMG	92-421-TP-EMG
Perry	.12	04-01-98	04-01-98	98-127-TP-EMG	98-127-TP-EMG
Pickaway	.12	12-16-92	12-16-92	92-1752-TP-EMG	92-1752-TP-EMG
Portage	.12	09-11-91	09-11-92	90-1619-TP-EMG	92-1045-TP-EMG
Preble	.12	10-13-93	10-13-93	92-2306-TP-EMG	92-2306-TP-EMG
Ross	.12	12-11-89	12-11-92	90-1389-TP-EMG	92-1724-TP-EMG
Sandusky	.12	12-09-92	12-09-92	92-1476-TP-EMG	92-1476-TP-EMG
Scioto	.12	06-14-94	06-14-94	94-509-TP-EMG	94-509-TP-EMG
Seneca	.12	05-24-89	05-24-92	89-402-TP-EMG	92-269-TP-EMG
Shelby	.12	06-30-92	06-30-92	91-1587-TP-EMG	91-1587-TP-EMG
Stark	.12	05-23-90	05-23-92	90-321-TP-EMG	92-268-TP-EMG
Summit	.12	05-11-88	05-11-92	87-1285-TP-EMG	92-267-TP-EMG
Trumbull	.12	06-22-94	06-22-94	93-505-TP-EMG	93-505-TP-EMG
Tuscarawas	.12	12-08-94	12-08-94	93-1579-TP-EMG	93-1579-TP-EMG
Union	.12	05-17-89	05-17-92	87-2195-TP-EMG	93-359-TP-EMG
Warren	.12	12-19-90	12-19-92	90-1335-TP-EMG	92-1789-TP-EMG
Washington	.12	07-27-05	07-27-05	04-1840-TP-EMG	04-1840-TP-EMG
Wayne	.12	08-15-89	08-15-92	88-929-TP-EMG	92-1013-TP-EMG
Wood	.12	11-20-90	11-20-92	87-1913-TP-EMG	92-1658-TP-EMG
Wyandot	.12	02-17-99	02-17-99	98-1537-TP-EMG	98-1537-TP-EMG

/1/ The maximum E911 subscriber charge shall equal \$.12, where available.

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In accordance with an Order issued by the Public Utilities Commission of Ohio, dated August 19, 2009,  
Case No. 09-510-TP-EMG

By Molly Kocour Boyle, President, Columbus, Ohio

ATT TN OT-14-0012

**1. UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (cont'd)**

**E. Prices (cont'd)**

2. Other Applicable Charges and Payments

Messages

The calling party is not charged for calls placed to the 911 number.

Charges for messages transferred over exchange facilities from a PSAP are billed to the 911 customer according to rates applicable from the Serving Central Office which serves the PSAP initiating the transfer to the point of termination, subject to the terms and conditions of the 911 Service agreement. Inter-system transfers are subject to applicable local message charges.

Special equipment and service arrangements for which provision is not otherwise made in these tariffs or catalogs are furnished wherever practicable at charges based on cost.

Equipment Moves

Moves or changes of equipment at PSAP locations will be made based upon cost, not to exceed installation charges specified in this tariff or catalog. Time and material charges may be applicable.

Charges for customer requests that require additions, removals, moves, or changes of access facilities or equipment on Company premises will be based on cost and determined separately in each case.

Installation of additional network or other facilities to maintain a satisfactory grade of service will be provided by the Company, subject to the terms and conditions of the 911 Service Agreement.

Cancellation of the service in whole or in part by the customer prior to installation will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up, to the time of cancellation which have resulted because of the subscriber's order for services, but not to exceed the total installation charges.

## 2. END-USER 9-1-1 TRUNK (cont'd)

### A. Description

End-User 9-1-1 Trunks provide voice grade transmission and deliver station specific Automatic Number Identification (ANI) information associated with Private Switch customer switching equipment to the Company's 9-1-1 network. End-User 9-1-1 Trunks are used to route calls to the Company 9-1-1 network and are configured as outgoing trunks only. These trunks are dedicated to carrying 9-1-1 calls only and will not accept incoming calls.

End-User 9-1-1 Trunks route the 9-1-1 call from the customer's premises to one of the following termination points:

- to a local end office
- to the 9-1-1 tandem (Control Office)

### B. Definitions

Automatic Number Identification (ANI)

A feature which allows the number of the calling party to be forwarded to the PSAP for display.

### C. Terms and Conditions

1. A minimum of one End-User 9-1-1 Trunk is required per PBX or Private Switch. However, two or more End-User 9-1-1 Trunks are highly recommended.
2. The customer is responsible for ensuring that their terminal equipment is compatible with this service.
3. The customer is responsible for developing and implementing procedures to prevent unauthorized or illegal use of the End-User 9-1-1 Trunks.
4. When End-User 9-1-1 Trunks are used, the PBX or private switch must be directly connected to the 9-1-1 network.
5. The customer may request diversification and redundancy of any or all inter-office and/or local facility routes. Diversification and redundancy will be provided where facilities permit. Additional charges for the utilization, construction and provision of this option will be assessed on an individual case basis.
6. End-User 9-1-1 Trunks are only available in service areas with Enhanced 911 Service.
7. End-User 9-1-1 Trunks are only available in appropriately equipped Central Offices.
8. If the customer leaves the Company for another competitive local exchange carrier and ports the telephone numbers (assigned to the customer) to that Carrier using Local Number Portability (LNP), the customer is responsible for notifying the Company in writing of such change. This condition does not relieve the new Carrier of its notification requirements to the Company.

**2. END-USER 9-1-1 TRUNK (cont'd)**

**D. Prices**

The prices shown below are for End-User 9-1-1 Trunks and are in addition to other applicable Service Charges.

*Additional Trunk* prices are applicable when adding additional trunks with the original (or initial) order. If additional trunks are ordered after the original installation, *First Trunk* prices apply.

1. Service Elements

Description /Billing Code/	Nonrecurring Charge	Monthly Price <i>Term Payment Plan</i> 60 Month
<i>First Trunk</i>		
- to a local end office /XCDAP/	\$845.00	\$53.00
- to the 9-1-1 tandem (Control Office) /XCDCP/	845.00	85.00
<i>Additional Trunks, each</i>		
- to a local end office /XCDBP/	645.00	53.00
- to the 9-1-1 tandem (Control Office) /XCDDP/	645.00	85.00

2. Payment Plans

- Term Payment Plans  
End-User 9-1-1 Trunk service is only available for a 60-month period under the Term Payment Plan (TPP). Refer to Term Payment Plans in Part 2, Section 3 of this tariff.
- Single Payment Option (SPO)  
A Single Payment Option is not available with this service.
- Deferred Payment Option (DPO)  
A Deferred Payment Option is not available with this service.

3. Termination Charges

Termination Charges will apply to service terminated prior to the contracted period.

Termination Charge =  $\frac{[\text{number of months remaining in contract}] \times [\text{monthly price billable in month prior to discontinuance, according to Company record}] \times [70\%]}{1}$

### 3. WIRELESS 9-1-1 SERVICE<sup>/3/</sup>

#### A. Description

Wireless 9-1-1 Service (W 9-1-1) is a service that routes emergency wireless calls to specific Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements as established in CC Docket No. 94-102.

This service will support the following W 9-1-1 design solutions:

- Call Path Associated Signaling (CAS)<sup>/1//2/</sup>
- Non-Call Path Associated Signaling (NCAS)
- Hybrid<sup>/2/</sup>

#### B. Definitions

##### 9-1-1 Selective Router

A central office providing tandem switching capability for 9-1-1 calls. It controls switching of ANI information to the PSAP and also provides the Selective Routing function capability and certain maintenance functions for each PSAP.

/1/ The CAS solution does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

/2/ The customer provided interface with the selective router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP".

/3/ Denotes Tier 1 Non-core service.

### 3. WIRELESS 9-1-1 SERVICE (cont'd)

#### B. Definitions (cont'd)

9-1-1 Tandem to 9-1-1 Tandem Transfer

The ability to transfer a W 9-1-1 call from a PSAP served by one Company 9-1-1 Tandem (a.k.a. Selective Router) to a PSAP served by a different Company 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same Company Automatic Location Identification (ALI) host system.

Billing Unit

A billing unit represents each 1000 in population for the area being served by a Wireless 9-1-1 Customer. The population for the W 9-1-1 Customer will be divided by 1000 to determine the total number of billing units for the W 9-1-1 customer.

Call Path Associated Signaling (CAS)

A W 9-1-1 solution set that utilizes the voice transmission path to deliver the Mobile Directory Number and the caller's location to the PSAP.

Emergency Services Routing Digits (ESRD)

A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

Emergency Services Routing Key (ESRK)

A 10-digit number that is normally used to identify an ongoing W 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

Hybrid

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the caller's location information to the PSAP.

Mobile Directory Number (MDN)

A 10-digit telephone number that identifies the calling party and can be used as a call back number.

Mobile Switching Center

A switch that provides wireless telephone service.

### 3. WIRELESS 9-1-1 SERVICE (cont'd)

#### B. Definitions (cont'd)

Non-Call Path Associated Signaling (NCAS)

A W 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

Phase I Service

W 9-1-1 service that provides the PSAP with the call-back telephone number of the W 9-1-1 caller and the location of the cell site or base station transmitting the call.

Phase II Service

W 9-1-1 service that provides the PSAP with all Phase I information plus more precise caller longitude and latitude location information as required by the FCC in CC Docket No. 94-102 (Latitude and Longitude information may require a manual rebid from the PSAP to receive that information).

Pseudo-Automatic Number Identification (pANI)

A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the destination PSAP, or location of the base station or cell site through which a mobile call originates.

Wireless 9-1-1 Customer (Customer)

The Wireless 9-1-1 Customer is the authorized county government unit to who authority has been lawfully delegated for the implementation of wireless 9-1-1 service at the PSAP or PSAPs under its jurisdiction. The Customer may authorize individual PSAP to work directly with the Company during implementation of W 9-1-1 service.

Wireless Service Provider

A facilities-based provider of wireless service to one or more end users in this state.

Wireless End User

An individual or organization authorized to use the telephone services provided by the Wireless Service Provider.

### 3. WIRELESS 9-1-1 SERVICE (cont'd)

#### C. Terms and Conditions

Request for this service: (1) can only be initiated by a W 9-1-1 Customer; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

W 9-1-1 will be provided where facilities permit. If facilities are not available, the Company will negotiate a mutually agreeable service date with the customer.

The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 9-1-1 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.

#### Customer Obligations<sup>/1/</sup>

1. The Customer is responsible for ensuring that the Wireless Service Provider creates, maintains and forwards to the Company current pANI data according to the format and procedures specified by the Company.
2. W 9-1-1 Service Wireless End User's information is confidential. The Customer agrees to use such information only for the purpose of responding to emergency calls.
3. The Wireless End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the LEC. The Wireless End User (published and nonpublished) consents to the storage and retention of Wireless End User's location and telephone number in the data base and also consents to access this information by the PSAP for the sole purpose of responding to an emergency call.
4. The Customer has the responsibility for reporting all errors, defects and malfunctions that they are aware of to the Company in a timely manner provided the Company is the service provider.

/1/ The Company will participate in all coordination efforts as appropriate.

**3. WIRELESS 9-1-1 SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

Customer Obligations (cont'd)

5. Cancellation of the service in whole or in part by the Customer prior to establishment thereof, will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the Customer's order for service.
6. The PSAP will be responsible for any local or long distance toll associated with the call-back of wireless callers or the transferring of calls to non-PSAP locations.
7. From the effective date of this tariff forward, the PSAP will, if needed, order Enhanced Multi-Frequency (E-MF) trunks for additional Selective Router to PSAP trunks. The customer provided interface with the Selective Router must meet the requirements of the National Emergency Number Association (NENA) specification 03-002: "NENA Recommendation for the Implementation of Enhanced MF Signaling, E9-1-1 Tandem to PSAP".
8. The Company will assign one wireless Emergency Service Number (ESN) per PSAP receiving primary routed wireless calls.
9. The Company will provide additional ALI circuits, Router to PSAP trunks dedicated to wireless service, and/or Power Failure/Make Busy circuits at the customer's request and will charge for the circuits per the rates established in existing applicable tariffs.
10. The Company will route W 9-1-1 calls based on the ESN associated with the pseudo Automatic number identification (pANI) that identifies the cell site/cell face or routing key. When call routing capability based on longitude and latitude becomes available, the Company will revise this tariff and identify the corresponding rates for such service.

**3. WIRELESS 9-1-1 SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

Customer Obligations (cont'd)

11. The Company's liability and that of its officers or employees to any person for interruption or failure of W 9-1-1 Service is limited by the terms set forth in this section, other sections of this tariff, and by law.
12. W 9-1-1 Service is provided solely for the benefit of the Customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any LEC obligation toward, or any right of action on behalf of, any third person or other legal entity.
13. To the extent allowed by law, the Customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
14. The Company supported segment of the W 9-1-1 Service will be designed to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 systems are equipped with the features required to provide W 9-1-1 service.
15. To the extent allowed by law, the Customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing W 9-1-1 service hereunder, and which arise out of the negligence of the Company or the negligence or other wrongful act of the W 9-1-1 customer, its user, agencies or municipalities or the employees or agents of any one of them.

**3. WIRELESS 9-1-1 SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

Customer Obligations (cont'd)

16. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from the Customer and/or Wireless Customer providing the Company with inaccurate, out of date or improperly formatted MDN or pANI data.
17. To the extent allowed by law, the Customer and the Wireless Service Provider agree to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the Customer or the Wireless Service Provider.
18. The customer acknowledges that W 9-1-1 service requires that the respective wireless service providers have the capability to forward the wireless subscriber's call and associated call data to the Company for transport to the Customer.
19. The Customer will provide the Company with the population total within its jurisdiction in a format agreed to by the Company.
20. Under no circumstances should a Wireless Service Provider or the Customer allow delivery of wireless calls (for overflow or contingency purposes) onto Router to PSAP trunks or into the selective router over public switched network circuits (e.g. any circuit or trunk not dedicated to 9-1-1 use), or through calls to an E9-1-1 routing/test number associated with the PSAP trunk group.

**3. WIRELESS 9-1-1 SERVICE (cont'd)**

**D. Prices**

1. Service Elements

Description /Billing Code/	Monthly Charge	Nonrecurring Service Charge
<i>Wireless 9-1-1 (W 9-1-1) Service</i>		
W P9-1-1 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, assignment of one wireless ESN per wireless PSAP, storage and processing of ANI/ALI, Tandem to Tandem Transfer and Trunks and Telco Map Server functionality <sup>/1//2//3//4//5//6/</sup>		
- Phase I service per billing unit	\$7.01	\$27.96
- Phase II service per billing unit	0.89	91.36

- /1/ In applications utilizing a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W 9-1-1 Phase 1 and 2 data as required by the FCC.
- /2/ Tandem to Tandem Trunks will be state-averaged, flat rated (not mileage sensitive).
- /3/ Population data and billing unit calculations will be revisited before the fifth year anniversary of the effective date of this tariff.
- /4/ Billing units will be rounded to the next highest number to determine the number of billing units (i.e., .5 or higher equals 1.0). A minimum of one (1) billing unit will apply to each rate shown above.
- /5/ Billing of Phase I rates will begin when the first PSAP within the Customers jurisdiction converts to Phase I. Billing of Phase II rates will begin when the first PSAP within the Customers jurisdiction converts to Phase II.
- /6/ Phase II rates are paid in addition to Phase I rates when Phase II service is implemented. If only Phase I service is purchased, then only the Phase I nonrecurring and monthly recurring charge and the incremental Phase II nonrecurring and monthly recurring charge will be assessed. If Phase II service is purchased by a PSAP that has the above Phase I service, the incremental Phase II nonrecurring charge will apply and the PSAP would be billed both the Phase I and Phase II monthly recurring charge per billing unit.

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#### 4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS)

##### A. Description

Outbound Emergency Notification Service (OENDS) is an optional service that provides a county or municipality with telephone subscriber data from the Enhanced 9-1-1 Service database for the purpose of implementing or updating an outbound public emergency notification messaging system pursuant to Ohio Revised Code Section 4931.49 division (F)(5). An outbound public emergency notification system provides service users with a telephone warning of a public emergency situation through a computerized warning system.

Subscriber information is to be used for the sole purpose of contacting citizens during a Public Emergency.

##### B. Definitions

###### 911 Database

A system of manual procedures and computer programs used to create, store, and update the data required to provide the Selective Routing (SR) and ALI features.

###### Private and Semi Private Listing Service

Listing services which excludes the customer's telephone number from the Company's alphabetical directories, where available, otherwise its Listing Information System, however with Semi-Private Service, the customer's telephone number is included in Directory Assistance records.

###### Public Emergency

For purposes of this Guidebook, a public emergency shall be defined as the presence of actual or imminent conditions which present either:

- 1) an immediate danger to the health and safety of people, or
- 2) a likelihood of severe irreparable damage to property.

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**4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)**

**C. Terms and Conditions**

1. Customers of this service must be "911 customers" as referenced in the P.U.C.O. Tariff No. 20, Part 8, Section 3, Sheet No. 1 or their authorized agents or the State of Ohio.
2. Telephone subscriber data for all customers served by the requesting Customer, regardless of carrier or class of service, will be included in the data file. Information regarding the names, addresses and telephone numbers of Private and Semi-Private Listing Service customers will be provided for the purpose of facilitating response to public emergency calls.
3. The Company will provide OENDS data only for the jurisdictional area where the Customer is authorized to provide public emergency services.
4. Telephone subscriber data provided to a Customer for the purpose of implementing or updating an outbound public emergency notification system is confidential and proprietary. Subscriber data may be used only to identify the telephone location or service user, or both, and may not be used or disclosed by the Customer, or its agents or employees, for any other purpose. All other uses are prohibited. Customer agrees to abide by all applicable restrictions on the use of the subscriber data.
5. The OENDS information may not be reproduced in any manner, unless specifically authorized in writing by the Company. Upon request, the Customer will promptly return to the Company all OENDS information in a tangible form or certify to the Company that such information has been destroyed.
6. The Company will provide a copy of the OENDS data to the Customer. The Company may not be held liable under Ohio law for providing such information.
7. A full extract of the OENDS data may be requested, at a maximum, once per month and will be delivered within 21 working days of receipt of a written request.

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**4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)**

**C. Terms and Conditions (cont'd)**

8. The OENDS Customer may request incremental updates of OENDS data. The Customer may select incremental updates to be provided on a weekly or monthly basis.
9. OENDS will reflect data that exists in the Company's 911 Database as of the day the extract is produced.
10. The OENDS Customer is responsible for maintaining the confidentiality of the data contained within the extract.
11. The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of the Outbound Emergency Notification Data Service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others.
12. OENDS is provided solely for the benefit of the Customer. The provision of OENDS by the Company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other than the Customer.
13. The Customer also agrees to use the OENDS information consistent with the law, applicable regulations, and the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20. The Company shall not be liable for any violation of the law, applicable regulations, or the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20 by the Customer.
14. A full extract of OENDS data will be mailed to the Customer on CD. Incremental updates may be provided on CD or via Electronic Transfer
15. Each entity that performs an outbound emergency notification message shall do so in coordination with other municipalities within the county.

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**4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)**

**C. Terms and Conditions (cont'd)**

16. Each entity that performs an outbound emergency notification message shall notify the Ohio 9-1-1 coordinator in writing within twenty-four hours after initiating the messaging. The report shall include:
  - (a) The date and time that the outbound emergency notification message was initiated.
  - (b) The total number of individual unique outbound emergency notification messages sent.
  - (c) The circumstances surrounding the situation that spurred the outbound emergency notification message(s).
  - (d) The total number of telephone numbers the message(s) was delivered to.
  - (e) The number of square miles included in the geographic area of the outbound emergency notification message(s).
  - (f) A summary of whether or not the entity submitting the report believes the outbound emergency notification message will be utilized to deliver a message in relation to this same situation in the near future and, if so, for what length of time the submitting entity believes the situation will continue.
17. Each entity that wishes to perform a test message of an outbound emergency notification messaging system shall provide twenty-four hours advanced notification of the scope and scheduled time of the test to:
  - (a) The news media in the affected area.
  - (b) The Ohio 9-1-1 coordinator.
18. Any entity that fails to abide by the terms of the AT&T Ohio Guidebook or P.U.C.O. Tariff No. 20 shall hence forth receive no further data extracts from the 911 database.

**4. OUTBOUND EMERGENCY NOTIFICATION DATA SERVICE (OENDS) (cont'd)**

**D. Features**

The following data elements will be provided on each file where they exist in the Company's 911 Database:

Telephone Number  
Subscriber Name  
Service Address  
Class of Service

Full Extract

The initial or subsequent extraction of complete telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database. Full extracts are only available on a monthly basis.

Incremental Update

An extract containing only additions, deletions, and modifications to the telephone subscriber data for all customers served by the requesting Customer from the Company's 911 Database since the last full extract or incremental update. Incremental updates are available on a weekly or monthly basis.

**E. Prices**

OENDS is available as a full extract only, an initial full extract with subsequent full extracts on a monthly basis or a full extract with incremental updates on a weekly or monthly basis. The Customer may request an initial full extract when establishing an outbound public emergency notification messaging system as well as subsequent full extracts to verify or update the data in its system.

A one-time, non-recurring charge applies for a full extract.

A monthly recurring charge applies subsequent full extracts.

A monthly recurring charge applies for incremental updates. The Customer selects the frequency of the updates - weekly or monthly. Regardless of the frequency selected, there is a single monthly charge.

1. Service Elements

Description /Billing Code/	Monthly Charge	Nonrecurring Service Charge
Full Extract	-	\$462.00
Subsequent Full Extract once per month	\$270.00	-
Incremental Updates – weekly or once per month	170.00	-

**1. 211**

**A. DESCRIPTION**

211 is a local telephone exchange communications service that allows local exchange end users to reach the 211 service provider (customer) by dialing an abbreviated telephone number, two-one-one (2-1-1).

211 is an intelligent routing service that determines the central office serving the calling party, converts the 211 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to a call center designated by the 211 customer.

211 is an optional service that may be purchased only by applicant information and referral provider call centers which have been approved by the Ohio Council of Information and Referral Providers (OCIRP) and the 211 Ohio Collaborative (211 Ohio), (collectively, OCIRP/211 Ohio), pursuant to the application process developed by the 211 Ohio Collaborative.

211 is offered subject to the availability of facilities.

**1. 211 (cont'd)**

**B. TERMS AND CONDITIONS**

1. A minimum service period of one month applies to this service.
2. Typically there can be only one 211 customer for each stand-alone, host, or remote central office serving area (the "211 service area"). This assures that 211 calls from an end user located within a 211 service area can be routed to a unique 211 call center. Normally, the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 211 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.
3. The customer is required, when establishing a call center, to inform all local exchange service providers operating within the 211 service area of the establishment of such a call center.
4. Only calls originating within an operational 211 service area will be routed to a call center. End users dialing 211 outside operational 211 service areas will receive a recorded message that the call cannot be completed as dialed.
5. The 211 customer may designate only one RTN per 211 service area but may designate different RTNs for different 211 service areas as described below. The RTN must be a toll-free, 8YY telephone number for central offices outside of the 211 call center's local service area.
  - If the customer utilizes more than one 211 RTN, it must designate the specific stand-alone, host or remote central offices to be served by each RTN.
  - Normally only one RTN can serve a stand-alone, host or remote central office serving area.
  - 211 calls are not permitted where local calling is restricted (e.g., prisons).

The Company will route 211 calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

1. 211 (cont'd)

**B. TERMS AND CONDITIONS (cont'd)**

6. 211 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
7. The Company will make every effort to route 211 calls to the appropriate calling center; however, it will not be held responsible for routing mistakes or errors.
8. The 2-1-1 Service per host and/or per system nonrecurring charges are waived for qualifying customers through the earlier of January 12, 2008 or upon the exhaustion of available funds in the Customer Fund by order of the Public Utilities Commission of Ohio in Case No. 99-938-TP-COI, adopted July 12, 2006. As long as funds are available, customers who order and implement 2-1-1 Service prior to January 12, 2008 will receive a waiver of the nonrecurring per host and/or system charges as shown in C.1.1, below.

**C. PRICES**

The nonrecurring charges associated with the establishment or modification of 211 are specified below.

In addition, the rates and charges for toll-free 800 service (provided by the Company or another service provider) may apply.

1. **Service Elements**

Description /Billing Code/	Nonrecurring Charge	Monthly Rate
1. 211 Service		
- per System /2D2/	-	-
- per Host Central Office equipped /2CHCO/	\$785.00	-
2. 211 Table Changes		
- per customer requested change /REAL5/	170.00	-

**1. 511**

**A. DESCRIPTION**

511 is a service that allows local exchange end users to reach the 511 service provider (customer) by dialing an abbreviated telephone number, five-one-one (5-1-1).

511 is an intelligent routing service that determines the central office serving the calling party, converts the 511 dialed digits to a Routing Telephone Number (RTN) and then uses the RTN to complete the call over the public switched network to a call center designated by the 511 customer.

511 is an optional service that may be purchased only by a federal, state or local government transportation agency.

511 is offered subject to the availability of facilities and will be provided on a first-come, first-served basis.

**1. 511 (cont'd)**

**B. TERMS AND CONDITIONS**

1. The Company and the customer will negotiate the due date(s) for 511. A minimum service period of one month applies to this service.
2. Typically there can be only one 511 customer for each stand-alone, host, or remote central office serving area (the "511 service area"). This ensures that 511 calls from an end user located within a 511 service area can be routed to a unique 511 call center. Normally the Company will route calls based on the serving central office. If a central office serves one or more remote central offices or multiple states, the Company will route the 511 calls based on the originating NPA-NXX. The Company will default route calls to one of the customer's RTNs if the Company is unable to route based on the serving central office or originating NPA-NXX.
3. When establishing a call center, the customer is responsible for informing all local exchange service providers operating within the 511 service area of the establishment of such a call center.
4. Only calls originating within an operational 511 service area will be routed to a call center. End users dialing 511 outside operational 511 service areas will receive a recorded message that the call cannot be completed as dialed.
5. The 511 customer may designate only one RTN per 511 service area but may designate different RTNs for different 511 service areas as described below. The RTN must be a toll-free 8YY telephone number for central offices outside of the 511 call center's local service area.
  - If the customer utilizes more than one 511 RTN, it must designate the specific stand-alone, host or remote central offices to be served by each RTN.
  - Normally only one RTN can serve a stand-alone, host or remote central office serving area.
  - 511 calls are not permitted where local calling is restricted (e.g., prisons.)

The Company will route 511 calls originating from end users on its local exchange network whether the end users purchase service directly from the Company or from another Local Exchange Carrier (LEC) reselling Company service.

**1. 511 (cont'd)**

**B. Terms and Conditions (cont'd)**

6. 511 Service is provided solely for the benefit of the customer; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity.
7. The Company will make every effort to route 511 calls to the appropriate calling center, however it will not be held responsible for routing mistakes and errors.

**C. Application of the Rates**

The nonrecurring charges associated with the establishment or modification of 511 are specified in D.1 and 2.

The rates and charges for toll-free 800 service (provided by the Company or another service provider) may also apply.

**D. Rates and Charges**

Description/ Billing Code	Nonrecurring Charge
1. Per Stand-alone or Host Central Office Equipped /5CHCO/	\$800.00
2. 511 Table Changes - per customer Requested change /REAL7/	130.00

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**8-1-1 SERVICE**

**A. DESCRIPTION**

8-1-1 Service is a three-digit abbreviated local dialing arrangement that allows local exchange end-users to reach the state's One Call Notification system provider (8-1-1 customer). 8-1-1 Service is used by the One Call Notification system to provide advance notice of excavation activities to underground facility operators pursuant to Federal Communications Commission (FCC) Order 05-59 in CC Docket 92-105.

8-1-1 is a routing service that determines the central office serving the calling party, converts the dialed digits to a customer provided designated Routing Telephone Number (RTN) and routes the call over the public switched network utilizing Advanced Intelligent Network (AIN) platforms and features.

**B. DEFINITIONS**

**Advanced Intelligent Network (AIN)**

AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.

**One Call Notification System**

A communication system established by operators of underground facilities and/or state governments in order to provide a means for excavators and the general public to notify facility operators in advance of their intent to engage in excavation activities.

**Routing Telephone Number (RTN)**

Toll free telephone number designated by the customer for terminating 8-1-1 calls.

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**8-1-1 SERVICE (cont'd)**

**C. TERMS AND CONDITIONS**

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to 8-1-1 Service:

1. The Company and the Customer will negotiate the implementation date for 8-1-1 service. 8-1-1 is offered subject to the availability of facilities.
2. There can be only one 8-1-1 Customer for each stand-alone host or remote central office NPA-NXX serving area. The Company will route calls based on the serving central office. If a central office serves multiple states, the call will be routed based on the originating NPA-NXX.
3. The Customer must provide a toll-free number to the Company to ensure that toll charges are not incurred by the end-user.
4. 8-1-1 Service can be accessed only by end-users who subscribe to the Company's local exchange service, and by end users who obtain service from a Competitive Local Exchange Carrier ("CLEC") reselling the Company's local exchange service, who are served out of one of the Company's Central Offices.
5. 8-1-1 Service will not complete calls dialed using 0 + 8-1-1 or 1 + 8-1-1. 8-1-1 calls are not permitted where local calling is restricted.
6. The customer is responsible for informing all local exchange service providers operating within its designated geographical area of any call centers it establishes.
7. 8-1-1 Service does not include operator assisted calls, and will only be available to PBX and Key switching systems ("CPE") when those systems have been correctly programmed by the owner of the CPE.
8. The Company will make every effort to route 8-1-1 calls to the appropriate calling center; however it will not be held responsible for routing mistakes and errors, interruptions of service, or intervening Acts of God that interfere with telephone service. The Company's obligation under 8-1-1 applies solely to the transmission of the call and ends upon call completion to the Customer-designated RTN.

**8-1-1 SERVICE (cont'd)**

**C. TERMS AND CONDITIONS (cont'd)**

9. 8-1-1-Service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including end-users of the Company or any Other Carriers.

**D. PRICES**

**1. Service Elements**

Description	Nonrecurring Charge
Installation Charge:	
Per Host, Stand-alone or Remote, Central Office Equipped	\$258.38

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## 1. BLES LISTING SERVICES

### A. General Provisions

1. The alphabetical directory, where available, otherwise the Company's Listing Information System, is an alphabetical list of customers, joint users and others for whom listings are provided. It is designed solely for the purpose of informing people of the telephone numbers of customers and others listed therein. Accordingly, listings are intended solely for purposes of identification and are limited to information which is essential to such identification.
2. The information in this Paragraph 1 for listings applies to primary and BLES listings.
3. An alphabetical directory/Listing Information System may include the listings for one or more exchange areas. The Company may divide listings into two groups, one group of non-residence listings and one group of listings consisting solely of names of individuals.
  - a. Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
  - b. Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
  - c. Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
    - (1) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
    - (2) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
  - d. Residence primary or additional listings will appear in both groups without charge for the additional appearance, provided that they are indented under non-residence primary or regular additional listings consisting solely of names of individuals.
4. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.

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**1. BLES LISTING SERVICES (cont'd)**

**A. General Provisions (cont'd)**

5. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory, where available, otherwise, the Company's Listing Information System, or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
6. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
7. In connection with non-residence service, a designation, i.e., an abbreviated descriptive term characterizing the listed party's business in a general way, may be furnished as part of the listing unless the character of the listed party's business is already apparent from the form of the corporate or time name, in which case the designation is unnecessary and is not furnished.
8. The form of listings must conform to the Company's specifications.
9. Listings are regularly provided in connection with exchange service of all classes, grades and types, except dormitory individual lines and Centrex dormitory station lines.
10. A Business Customer may list a different telephone number in the Company's Directory Assistance records<sup>/1/</sup> than the number listed in the Directory, where available; provided the Business Customer or its representative; 1) has entered into a separate agreement with the Company to list a different telephone number in the Company's Directory Assistance records; 2) complies with the Company's rules for such listings; and 3) has a local telephone number that the Business Customer will continue to answer. The Company reserves the right to reject such requests or remove such numbers from its Directory Assistance records at the Company's reasonable discretion. The Business Customer or its representative may not list a different telephone number in the Company's Directory Assistance records, if in the Company's reasonable opinion; the use of such number could potentially mislead or deceive the public; the Business Customer does not have the right to use such number; or, use the number by the Business Customer does not comply with applicable law or regulations. The Business Customer assumes full responsibility concerning the right to use the telephone number and the Company does not undertake to determine the Customer's legal, contractual or other right to use the telephone number. The Business Customer will indemnify, defend, and hold harmless the Company from any claims, lawsuits, costs, damages, judgments, liabilities, losses or expenses, including reasonable attorney fees, that arise from the Business Customer not having the right to use the telephone number, not complying with applicable law and regulations, or misleading or deceiving the public in any manner.

/1/ also known as the Company's Listing Information System

**1. BLES LISTING SERVICES (cont'd)**

**B. Primary BLES Listings**

1. One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service. In cases where two or more non-residence services are arranged in a group of rotary numbers, all such numbers so arranged are identified by one call number.
2. A call number is the telephone number designation with which a customer's service is identified.
3. One primary listing is provided for each joint user.
4. Public telephones and dormitory service are not listed in the directory, where available, or in the Company's Listing Information System.
5. The primary listing is ordinarily the name of the customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
6. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

**C. Other Listings**

Additional, private, and semi-private listings are provided under the rates, terms, and conditions detailed in the AT&T Ohio Guidebook.

/1/  
|  
/1/

/1/ Material now appears in Part 20, Section 13.

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Issued: May 14, 2024

Effective: May 14, 2024

In accordance with the Public Utilities Commission of Ohio, Case No. 24-0247-TO-CIO, dated March 18, 2024.

By Molly Kocour Boyle, President, Columbus, Ohio

ATT TN OT-14-0012

CUSTOMER-OWNED, COIN-OPERATED TELEPHONE REQUIREMENTS  
ESTABLISHED BY THE PUBLIC UTILITIES COMMISSION OF OHIO

APPENDIX A issued in accordance with Opinion and Order in Case No. 84-863-TP-COI, dated January 29, 1985, and Finding and Order in Case No. 84-83-TP-COI, dated April 9, 1985.

APPENDIX B issued in accordance with Opinion and Order in Case No. 88-452-TP-COI, dated February 21, 1990.

**1. SELECT-A-SERVICE**

A. Select-A-Service is a service provided in conjunction with payphone telephone service whereby specially equipped public telephones will provide direct access to the facilities of Interexchange Carriers authorized to offer and resell telecommunications services in the State of Ohio or to subscribers which have 800 Service (Inward WATS). This service is offered in certain metropolitan areas at locations determined suitable by the Company. The number of participating subscribers may be limited by the physical constraints of the telephone set and/or central office capabilities.

**B. Rates and Charges**

1. Select-A-Service

<u>Description /Billing Code/</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a. Without Card Reader		
- Feature Group A, per station, per termination /OBQ2A/	\$8.00	-
- Feature Group B,C,D or 800 Service (Inward WATS) per station, per termination /OBQ1A/	6.00	-
b. With Card Reader		
- Card Reader Automatic Dialer Feature Group B,C,D or 800 Service (Inward WATS) per station, per termination /OBQ++/	4.75	\$50.00
- Combination Select-A-Service with Card Reader Automatic Dialer Feature Group B,C,D or 800 Service (Inward WATS) per station, per termination	6.00	50.00
c. To change dialing code subsequent to initial installation, per set		50.00
d. Feature Groups are provided as specified in Section 6 of the Ameritech Operating Companies, F.C.C. No., Access Service Tariff.		

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

**A. DESCRIPTION**

**Service Provider Number Portability - Location Routing Number (SPNP-LRN)**

- SPNP-LRN depends on AIN/IN technology. LRN is a 10-digit number used to uniquely identify a switch that has ported numbers. The LRN for a particular switch must be a native NPA-NXX assigned to the local exchange provider for that switch and serves as a network address. Telecommunications Carriers routing telephone calls to an end-user that has ported their telephone number from one Telecommunications Carrier to another must perform a database query to obtain the LRN that corresponds to the dialed telephone number. The N-1 telecommunications provider (the next to the last terminating carrier) is responsible for determining the LRN for the call being terminated. The database query is performed for all calls where the NPA-NXX of the called number has been marked in the switch as portable. The Telecommunications Carrier routes the call to the appropriate Telecommunications Carrier based on the LRN.
- SPNP-LRN will be initially deployed in Cleveland by May 15, 1998, and will continue through a phased in deployment which will complete December 1998 according to FCC Docket No. 95-116, as published in the Local Exchange Routing Guide (LERG). Subsequent deployment in additional switches beyond initial deployment pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, will be accomplished through receipt of a bona fide request.

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

**B. TERMS AND CONDITIONS**

**General**

Service Provider Number Portability (SPNP) is only available to telecommunication carriers for use in the provision of a telecommunications service as specified and to the extent required by the Telecommunications Act of 1996, Pub. L. No. 104-104, 110 Stat. 56 (1996) ("the Act") and the rules and regulations of the Federal Communications Commission and the Public Utilities Commission of Ohio.

Service Provider Number Portability is a service arrangement provided by the Company to Telecommunication Carriers whereby a customer, who switches subscription to local exchange service from the Company to a Telecommunication Carrier is permitted to retain for their use the existing Company assigned telephone number provided that the customer's service location remains within the same Company rate center.

**Rules and Regulations**

SPNP service is only available to Telecommunication Carriers.

SPNP service and facilities will only be provided where technically feasible, subject to the availability of facilities and pursuant to FCC Docket No. 95-116 and PUCO Case No. 95-845-TP-COI, and may only be furnished from properly equipped central offices. SPNP service and facilities are not offered for Mass-Calling NXX Codes, NXX Codes 555, 976, 950, FX service, or Ameritech coin telephone service.

General Regulations as found in Part 2 of this Tariff and Section 1 of this Part apply to this Section unless otherwise specified in this Section. The term "customer", which appears in Part 2 of the General Regulations, is the equivalent of the term "telecommunication carrier" as used in this Section.

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

***B. TERMS AND CONDITIONS (cont'd)***

***Rules and Regulations (cont'd)***

Telecommunications Carriers will be assessed Local Number Portability (LNP) Query Charges as defined in F.C.C. No. 2, Section 6, as SPNP-LRN becomes available in an area if the Company performs an LNP database query on behalf of the Telecommunications Carrier.

Interim Arrangements (SPNP-Remote and SPNP-Direct) are only available to Telecommunications Carriers in areas where SPNP-Location Routing Number (LRN) is not available. Telecommunications Carriers shall migrate from Interim Arrangements to SPNP-LRN as soon as practicable, but no later than 120 days from the last day which the F.C.C. has mandated SPNP-LRN be available in a particular Metropolitan Statistical Area (MSA). Any Interim Arrangement (SPNP-Remote and SPNP-Direct in service at the end of the 120 day period will be changed to Remote Call Forwarding and/or Direct Inward Dialing Service. The Telecommunications Carrier will be billed at the rates for Remote Call Forwarding and/or Direct Inward Dialing Service as shown in Part 6 and 7 of this tariff. Requests for Interim Arrangements will also not be processed after the last day which the F.C.C. has mandated SPNP-LRN be available in a particular Metropolitan Statistical Area (MSA). The parties shall provide long-term number portability to each other in accordance with rules and regulations prescribed by the F.C.C. and/or the P.U.C.O.

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

**Responsibilities of the Company**

The Company's sole responsibility is to comply with the service requests it receives from the Telecommunication Carrier and to provide SPNP in accordance with its tariff. In the event that the Company becomes aware that a dispute or discrepancy may have occurred, it may insist that the Telecommunication Carrier provide to the Company a signed letter of authorization from the end-user.

The Company is not responsible for the allocation of charges for resold or shared SPNP service or for misdialed calls.

**Responsibilities of the Telecommunication Carrier**

The Telecommunication Carrier is solely responsible to obtain a signed letter of authorization from the end-user for the handling of the disconnection of the end-user's service with the Company, the provision of service by the Telecommunication Carrier and the provision of SPNP service. Should a dispute or discrepancy arise regarding the authority of a Telecommunication Carrier to act on behalf of the end-user, the Telecommunication Carrier is responsible for providing a signed letter of authorization, to the Company. In the event that the Telecommunication Carrier is unable to provide such authorization, the Company may either refuse to disconnect the end-user's service and establish SPNP service as requested by the Telecommunication Carrier or, where the conversion from end-user to SPNP service has already occurred, may choose to restore the end-user's prior service with the Company and terminate SPNP service for that particular end-user. In such event, the Telecommunication Carrier is responsible to compensate the Company for its cancellation costs if the end-user's service had not been disconnected and SPNP service had not yet been established or to pay all applicable restoral costs for terminating the SPNP service and restoring the end-user's prior service with the Company.

The Telecommunication Carrier is responsible for coordinating the provision of service with the Company to assure that its switch is capable of accepting SPNP ported traffic.

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

***B. TERMS AND CONDITIONS (cont'd)***

***Responsibilities of the Telecommunication Carrier (cont'd)***

The Telecommunication Carrier is solely responsible to provide equipment and facilities that are compatible with the Company's service parameters, interfaces, equipment and facilities. The Telecommunication Carrier is required to provide sufficient terminating facilities and services at the terminating end of an SPNP call to adequately handle all traffic to that location and is solely responsible to ensure that its facilities, equipment and services do not interfere with or impair any facility, equipment or service of the Company or any of its end-users. In the event that the Company determines in its sole judgment that Telecommunication Carrier will likely impair or is impairing, or interfering with any equipment, facility or service of the Company or any of its end-users, the Company may either refuse to provide SPNP service or terminate it in accordance with other provisions of the Company's tariff.

The Telecommunication Carrier is responsible for providing an appropriate intercept announcement service for any telephone numbers subscribed to SPNP service for which it is not presently providing local exchange service or terminating to an end-user.

**1. SERVICE PROVIDER NUMBER PORTABILITY (cont'd)**

**B. TERMS AND CONDITIONS (cont'd)**

**Responsibilities of the Telecommunication Carrier (cont'd)**

The Telecommunication Carrier is responsible for designating to the Company at the time of its initial service request for SPNP service one of the following options for the handling and processing of Calling Card, Collect, third party, and other operator handled non-sent paid calls<sup>/1/</sup> from or to SPNP assigned telephone numbers: (1) the Connecting-Carrier may request that the Company block all such calls; (2) the Telecommunication Carrier may accept billing from the Company for such calls; or (3) the Telecommunication Carrier may negotiate a separate, detariffed billing and collection agreement with the Company establishing the call handling, processing and billing responsibilities of the parties.

**Limitations of Service**

The Company is not responsible for adverse effects on any service, facility or equipment from the use of SPNP service.

End-to-end transmission characteristics may vary depending on the distance and routing necessary to complete calls over SPNP facilities and the fact that another carrier is involved in the provisioning of service. Therefore, end-to-end transmission characteristics cannot be specified by the Company for such calls.

The Company is not responsible to the Telecommunication Carrier if necessary changes in protection criteria or in any of the facilities, operation, or procedures of the Company renders any facilities provided by a Telecommunication Carrier obsolete or renders modification of the Telecommunication Carrier's equipment necessary except as otherwise required by the Public Utilities Commission of Ohio.

/1/ Effective March 19, 2016, Collect, Person to Person and Bill to Third Number call types are discontinued.

**C. Technical References**

Subject  
SPNP-LRN

Technical Reference  
AM-TR-NIS-00145  
AM-TR-00146

The Technical Reference can be obtained from:  
APEX Support Team  
(734) 523-7348