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**1. BASELINE 3-1-1 SERVICE**

**A. Description**

Baseline 3-1-1 nonemergency service is an intraLATA local service that will provide the local government entity ("customer") the ability to terminate all 3-1-1 dialed incoming calls to a central location or to alternate customer-defined location(s) based on the originator's Calling Party Number (CPN), service address, and the associated nine-digit zip code.

Baseline 3-1-1 can also be used to provide access to local government offices (such as the Mayor's Office, Department of Parks and Recreation, Planning Commission, etc.). Access to local government offices can only be provided in addition to nonemergency access to police and fire. This capability is dependent upon ancillary Customer Premise Equipment (CPE) (i.e., IVR, ACD, etc.) capabilities or customer resources (i.e., Operators to transfer calls).

Baseline 3-1-1 Service will recognize, route and deliver 3-1-1 dialed calls to Customer Provided Equipment which either (i) originate from AT&T Ohio end offices serving the customer, or (ii) originate from non-AT&T Ohio end offices, provided that the customer, AT&T Ohio and other service providers have reached an agreement as to the interconnection and processing of 3-1-1 calls originating from non-AT&T Ohio end offices.

Calls to "3-1-1" will be routed via the AT&T Ohio public switched network utilizing Advanced Intelligent Network platforms and features to route the call to customer designated location(s).

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**B. Definitions**

Advanced Intelligent Network (AIN)

AIN is a telecommunications network that is software controlled. The network "intelligence" is located in computer nodes which are distributed throughout the network, rather than being confined to the originating and terminating switching offices. Before calls (either outbound or inbound) are sent to their final destination, the network queries a database for disposition of the call.

Calling Party Number (CPN)

The ten digit telephone number of the calling party.

Route To Number

Ten digit telephone number(s) designated by the customer for terminating 3-1-1 calls.

SecurID

A security application to be utilized by authorized personnel to access the Service Management System.

Service Management System

A computerized database containing relational customer data information that is utilized to route 3-1-1 calls.

Signaling System No. 7 (SS7)

The telecommunications signaling system using protocols recommended by the International Consultative Committee for Telegraphy and Telephony (ICCTT) used by AT&T Ohio to route calls over the public switched network.

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**1. BASELINE 3-1-1 SERVICE (cont'd)**

**C. Terms and Conditions**

In addition to the general regulations found in Part 2, Section 2, the following regulations apply to Baseline 3-1-1 Service:

1. A prospective Baseline 3-1-1 Service customer must make separate arrangements for business Local Exchange Access Service prior to establishment of Baseline 3-1-1 Service.
2. Baseline 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60)<sup>/1/</sup> month term payment plan basis. The term period will begin on the completion date of the Service Order.
3. Local calls placed to Baseline 3-1-1 may be subject to applicable local usage charges.
4. Baseline 3-1-1 Service is compatible with Caller ID Service network functionality when used in conjunction with basic exchange services. Caller ID Service is available where facilities permit at the applicable tariff price.
5. Upon establishment of Baseline 3-1-1 Service, the customer will be provided with a SecurID access card which provides the customer access to the Baseline 3-1-1 Service network system for viewing its Routing Table or Database, and for accessing standard Baseline 3-1-1 Service reports.

Upon receipt of the SecurID card(s), the customer assumes responsibility for safeguarding the use of their assigned card(s) and for any breaches to security resulting from the loss or misuse of the SecurID card(s).

6. Before Baseline 3-1-1 Service will be provided to a customer, the customer must:
  - a. Identify the geographic boundaries of the proposed 3-1-1 service area;
  - b. verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**C. Terms and Conditions (cont'd)**

6. (cont'd)

- c. verify whether or not the customer also intends to use the 3-1-1 service code to provide non-emergency access to other government services;
- d. verify that the customer has provided notice of its intent to use the 3-1-1 service code throughout its proposed service area to all government entities that could use the 3-1-1 service code within that proposed service area. Such notice must provide those government entities upon whom it is served an opportunity to respond to the notice in a way that effectively preserves their ability to seek to use the 3-1-1 service code, either on their own, or in cooperation with other governmental entities; and
- e. acknowledge the authority of the Public Utilities Commission of Ohio (PUCO) to ultimately decide which governmental entity shall provide 3-1-1 service when, within any particular geographic area of Ohio, there are conflicting or competing requests by two or more governmental entities to use the 3-1-1 service code, to the extent that negotiations between or among the affected governmental entities fail.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**D. Features**

1. Standard Features

Call Routing

3-1-1 dialed calls can be terminated to a customer defined location or to alternate locations.

Management Reports

Baseline 3-1-1 Management Reports can be accessed via dial-up access. Reports available include the Default Number Report and Summary Report.

2. Optional Features

Day of Year and Time of Day Routing

Allows a Baseline 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of year (specific date) that calls originate.

Day of Week and Time of Day Routing

Allows a Baseline 3-1-1 Service customer to select the location to which calls will be routed based upon the time of day and day of week that calls originate.

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices**

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Payment Term Payment Plans</u>		
		<u>12 Months</u>	<u>36 Months</u>	<u>60<sup>/1/</sup> Months</u>
Baseline 3-1-1 Service, per customer, per LATA	\$5,500.00	\$250.00	\$250.00	\$250.00
<b>Routing Table Development/Updates</b>				
First 500 records	100.00	-	-	-
Each additional 500 records, or fraction thereof	70.00	-	-	-
<b>Routing Table Maintenance Charges</b>				
per Route to Number	-	15.00	15.00	15.00
<b>Distribution/Routing Criteria</b>				
per subscription				
NPA or NPA/NXX	75.00	50.00	35.00	30.00
NPA/NXX with Zip +4	125.00	75.00	75.00	50.00
<b>Additional Routing Options</b>				
Day of Year Time of Day	50.00	25.00	25.00	25.00
Day of Week Time of Day	50.00	25.00	25.00	25.00

/1/ Effective March 1, 2014, Term Payment Plans greater than thirty-six (36) months are no longer available to new or renewing customers.

Issued: May 14, 2024

Effective: May 14, 2024

In accordance with the Public Utilities Commission of Ohio, Case No. 24-0247-TO-CIO, dated March 18, 2024.

By Molly Kocour Boyle, President, Columbus, Ohio

ATT TN OT-14-0012

**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices (cont'd)**

1. Service Elements (cont'd)

<u>Description</u>	<u>Price Per Call</u> <i>Term Payment Plans</i>		
	<u>12</u> <u>Months</u>	<u>36</u> <u>Months</u>	<u>60<sup>/1/</sup></u> <u>Months</u>
<b>Query/Routing Charge</b>			
Total 3-1-1 calls, per month, per LATA			
0 - 50,000 calls	\$0.10	\$0.08	\$0.06
50,001 + calls	0.08	0.06	0.05
<u>Price per minute</u>			
<b>Additional Minutes of Use</b>			
Per minute, for each minute of use beyond the first twenty (20) minutes of each minute			
	0.04	0.04	0.04

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**1. BASELINE 3-1-1 SERVICE (cont'd)**

**E. Prices (cont'd)**

2. Payment Plans

- **Term Payment Plans**

Baseline 3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60<sup>/1/</sup> months.

3. Termination Charges

In the event that a customer initiates a Service Order request for Baseline 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their Baseline 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement.

At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the term period has expired.

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