
911 EMERGENCY NUMBER SERVICES

1. APPLICATION OF TARIFF

- 1.1 The regulations, rates and charges in this section are in addition to the regulations, rates and charges in other Company tariffs or Guidebook.
- 1.2 Customer Premises Equipment (CPE) is allowed by the Federal Communications Commission (FCC) which granted the Company's Petition for Waiver on January 8, 1985 to provide terminal equipment associated with 9-1-1 Emergency Number Services.

2. DESCRIPTION OF SERVICES

2.1 General

- A. 9-1-1 Emergency Number Service (9-1-1 Service) is an exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the telephone number 9-1-1.
- B. 9-1-1 Service will be provided to only one PSAP for calling from any telephone number within any serving office area, except when E9-1-1 Service is provided to more than one PSAP within a serving office area and the Selective Routing (SR) service feature is provided as specified in Paragraph 8.7.
- C. Outgoing calls over 9-1-1 exchange lines can only be made on a transfer basis. Central office transfer is not available for 9-1-1 services with Direct Trunked Systems.
- D. Two types of 9-1-1 service are offered: B9-1-1 and E9-1-1. In addition, Private Switch 9-1-1 (PS9-1-1) is an option available in this tariff for those who subscribe to E9-1-1.

2.2 B9-1-1 Service

A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone call. No other features are provided with B9-1-1.

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2. DESCRIPTION OF SERVICES (cont'd)

2.3 E9-1-1 Service

A. E9-1-1 Service provides the following standard features:

- Automatic Number Identification (ANI)
- Automatic Location Identification (ALI)
- Alternate Routing (1)
- Speed Calling (1)
- Touch-tone Calling Service
- Default Routing (1)
- Central Office Transfer: (1)
 - Manual Transfer (1)
 - Fixed Transfer (1)
 - Selective Transfer (1)
- Selective Routing (1)

2.4 Private Switch 9-1-1 Service

- A. Private Switch 9-1-1 (PS9-1-1) Service is a service offering which allows a PSAP to receive ANI and ALI information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.
- B. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) arranges to provide and update number, name and location information for each DID station served by the private switch in the format required for the Company's data base; (2) the private switch sends ANI to the Company on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.

2.5 Wireless 9-1-1 Service

- A. Wireless 911 Service (W9-1-1) is a service offering available to existing SBC E9-1-1 customers which routes wireless calls to designated Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements established in Docket Number 94-102. Phase I service includes delivery of the Wireless End User's call-back number and cell site/sector information (as provided by the Wireless Carrier) for an in progress 9-1-1 call. Phase II service includes the Phase I information plus the longitude and latitude coordinates as provided by the Wireless Carrier.

(1) Not applicable to direct trunk E9-1-1 systems with a single PSAP.

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2. DESCRIPTION OF SERVICES (cont'd)

2.5 Wireless 9-1-1 Service (cont'd)

B. This service will support the following wireless E9-1-1 design solutions:

- Call path Associated Signaling (CAS)(1)
- Third-party NCAS
- Hybrid

3. GENERAL REGULATIONS

3.1 Scope

- A. 9-1-1 Service is a one-way incoming telephone service for calls using the 9-1-1 telephone number to reach an appropriate PSAP.
- B. The service is furnished only for receiving emergency calls by the public.
- C. 9-1-1 Service is provided solely for the end-user and not for the benefit of any third party; nor does this service create any obligations by the Company regarding third parties.
- D. The customer and/or PSAP agree to use E9-1-1 information holding confidential the name, address, and telephone number of the end-user only for the purposes of delivering emergency services or responding to an in progress emergency and/or 9-1-1 call. Customer and/or PSAP agree that it will not use this information for any other purposes whatsoever.

3.2 Rules and Regulations

- A. 9-1-1 Service is offered subject to the availability of facilities.
- B. The Company does not answer 9-1-1 calls, but furnishes facilities to enable the PSAP to answer 9-1-1 calls at their premises.

(1) The CAS solution does not support Phase II implementations. Customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

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3. GENERAL REGULATIONS

3.2 Rules and Regulations (cont'd)

- C. The Company's entire liability to any person including Independent Exchange Companies who participate in joint provisioning of 9-1-1 Service and any person served by such IEC, for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and Parts of the Guidebook. 9-1-1 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the telephone exchange system. 9-1-1 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the E9-1-1 Database associated with the E9-1-1 service arrangement. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.
- D. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel.
- E. The rates charged for 9-1-1 service do not contemplate, and the Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

3.3 Limitations

- A. Direct Trunk service is limited to the serving office telephone number 9-1-1 as the universal emergency telephone number. B9-1-1 Service will be provided to only one PSAP within a single central office serving area. E9-1-1 service may be provided to more than one primary PSAP within a single central office serving area by using Selective Routing.
- B. 9-1-1 Service is not replacement for telephone service to the participating public safety agencies. See Paragraph 5.1.F.
- C. Because the Company's exchange boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all 9-1-1 calls from telephones served by central offices within the 9-1-1 Service area when the calling telephone is located outside the geographical boundary of the customer's public safety jurisdiction.

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3. GENERAL REGULATIONS (cont'd)

3.4 Liability of the Company

- A. The Company shall not be liable to the PSAP, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 9-1-1 and/or PS9-1-1 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the customer shall be entitled to an allowance for interruptions as specified in Paragraph 3.7.A.
- B. The customer agrees to release, indemnify, defend and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- C. The 9-1-1 customer and/or PSAP also agrees to release, indemnify and hold the Company harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 9-1-1 Service features and the equipment associated with it, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 Service, and which arise out of the negligence or other wrongful act of the Company, the 9-1-1 customer and/or PSAP, its users, agencies or municipalities, or the employees or agents of any one of them.
- D. The Company shall not be liable to the customer and/or PSAP, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing Commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.
- E. PS9-1-1 Service is provided solely for the benefit of the PS9-1-1 end-user customer. The provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.

3.5 Service Guarantee

9-1-1 Service will be provided at the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Services are offered. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.

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3. GENERAL REGULATIONS (cont'd)

3.6 Application of Service

- A. Application for 9-1-1 Service must be in writing.
- B. If the application is made by an agent, the Company should be provided in writing with satisfactory proof of appointment of the agent.
- C. At least one local law enforcement agency must be included among the participating agencies in any 9-1-1 Service request.
- D. Requests for PS9-1-1 service (1) can only be initiated by a 9-1-1 customer or a PSP; (2) must be provided to the Company in writing; and (3) must identify service locations and arrangements.

Applications received from PSPs must include written authorization from the 9-1-1 provider responsible for the service area where the private switch is located.

- E. Request for W9-1-1 service: (1) can only be initiated by a current SBC E9-1-1 customer and/or PSAP. Required E9-1-1 service facilities and rates are found in Section 9.2; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

3.7 Cancellations, Suspensions and Allowances

- A. 9-1-1 Out of Service failures are governed by and limited to terms in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff.
- B. Temporary suspension of service is not provided for any part of 9-1-1 Services.
- C. Cancellation of the service in whole or in part of 9-1-1 services prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company to the time of cancellation resulting from the 9-1-1 services order for service.

4. USE OF SERVICE

- 4.1 The 9-1-1 PSAP shall be a state, county or local government, or an authorized agent of one or more state, county or local governments. The PSAP must have public safety responsibility to respond to calls for emergency police and fire service within the 9-1-1 Service area.
- 4.2 The 9-1-1 end-user forfeits the privacy afforded by non-published service to the extent that the telephone number and the address of the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency and/or 9-1-1 calls.

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5. CUSTOMER AND/OR PSAP RESPONSIBILITIES

5.1 General

- A. The rates for 9-1-1 Service do not include inspection to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty to determine whether the system is functioning properly for its use. The customer and/or PSAP shall promptly notify the Company in the event the system is not functioning properly.
- B. All 9-1-1 calls must be answered on a 24-hour per day, seven days per week basis.
- C. The customer and/or PSAP must dispatch the appropriate emergency service within the 9-1-1 Service area, or transfer all 9-1-1 calls received to the responsible government agency.
- D. The customer and/or PSAP must develop reasonable methods for responding to calls for non-participating agencies.
- E. The customer and/or PSAP must subscribe to local exchange service at 9-1-1 Service PSAP locations for administrative purposes, for placing outgoing calls and for receiving other emergency calls including those relayed by the Company operators.
- F. The customer and/or PSAP are responsible to provide all trunks and 9-1-1 CPE capable of adequately handling the incoming 9-1-1 calls. A minimum of two 9-1-1 trunks are required.

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature

- A. The customer and/or PSAP shall identify primary and secondary PSAP locations and unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the E9-1-1 Service Area. An Emergency Service Number (ESN) will be provided by the Company for each such combination.
- B. The customer and/or PSAP will associate these ESNs with name; street address; section, township and range or other mutually agreed upon routing criteria in the E9-1-1 Service area. The ESNs will be carried in the DBMS to permit routing of E9-1-1 calls to the appropriate PSAP responsible for handling such calls.
- C. Initial ESN assignments shall be furnished to the Company in writing prior to the service date.
- D. After establishment of service, the customer and/or PSAP shall continually verify the accuracy of the routing information in the master street address guide (MSAG). This includes advising the Company of changes in street names, establishment of new streets, address changes used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other agencies' jurisdiction over any address, annexations, or boundaries, incorporation of new cities, or any other matter affecting the routing of E9-1-1 calls.

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5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature (cont'd)

- E. The Company will provide to the customer and/or PSAP complete listings from the MSAG for customer verification of PSAP routing designations for the appropriate emergency responders (Police, Fire, EMS).
- F. The customer and/or PSAP should submit changes to the MSAG as they occur.

5.3 PS9-1-1 Service

- A. The PS9-1-1 customer is responsible for assuring that the private switch provides complete ANI according to the technical specifications established by the Company. The private switch number information must be approved by the Company prior to implementation to ensure that the service will function properly. PS9-1-1 service will not function properly if ANI is not in the proper format, if duplicate telephone numbers exist at the private switch, or if any telephone numbers assigned by the PSP are inconsistent with the Company's numbering plan.
- B. The PS9-1-1 PSP creates, maintains and forwards to the Company current telephone number and address data according to the format and procedures specified by the Company.
- C. The PS9-1-1 PSP develops and implements procedures to prevent the unauthorized or illegal use of PS9-1-1 trunks.
- D. The PS9-1-1 PSP uses computer hardware and software for ongoing Private Switch End User (PSEU) record update programs and processes that conform to the specifications outlined in the PS9-1-1 Technical Interface Standards.
- E. PS9-1-1 information consisting of the name, address and telephone number of non-published customers is confidential. The E9-1-1 customer and/or PSAP agree to use such information only for the purposes of delivering emergency services or responding to in progress emergency 9-1-1 calls.
- F. The PSEU forfeits the privacy afforded by non-published service to the extent that the telephone number, the address and name associated with the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency 9-1-1 Service calls.
- G. The rates charges for PS9-1-1 Service do not include and the Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The PS9-1-1 PSP and/or PSAP has the responsibility for reporting all errors, defects and malfunctions to the Company.

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5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.3 PS9-1-1 Service (cont'd)

- H. Cancellation of the service in whole or in part by the PS9-1-1 customer or PSP prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the PS9-1-1 order for service.

5.4 W9-1-1 Service

- A. When the Company is the database provider, the W9-1-1 customer and or PSAP is responsible for ensuring that the wireless carrier creates, maintains, and forwards to the Company current ANI data according to the format and procedures specified by the Company.
- B. The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 911 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.
- C. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from W9-1-1 customer and/or Wireless Carrier providing the Company with inaccurate, out of date or improperly formatted MDN or ANI data.
- D. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the W9-1-1 customer or the wireless carrier.
- E. The W9-1-1 customer and or PSAP acknowledges that W9-1-1 service requires that the respective wireless carriers have the capability to forward the wireless subscribers call and associated call data to the Company for transport to the W9-1-1 customer and or PSAP.
- F. The Company will forward the Phase I and Phase II information that is received from the wireless carrier as specified in the FCC Order. If Phase II data is not received, the Company will route the call by Phase I information and forward the Phase I data provided by the wireless carrier.
- G. Phase II routing by latitude and longitude coordinates for the Hybrid delivery method will require the Company to provide Telco Map Server functionality, which is not addressed in this tariff nor are the rates listed therein. Customer requests for such service will be negotiated and priced as a Special Service Arrangement.

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6. DEFINITIONS

ADMINISTRATIVE SITE - A location responsible for administration of private switch end user records associated with one or more private switches. This location has the computer hardware and software necessary to create and transmit private switch end user information to the Company.

ALTERNATE ROUTING - A standard feature of E9-1-1 when equipped with Selective Routing, which allows E9-1-1 calls to be routed automatically to a designated alternate location if all E9-1-1 exchange lines to a primary PSAP are busy, or a primary PSAP finds a need to reroute calls.

AUTOMATIC LOCATION IDENTIFICATION (ALI) - An E9-1-1 standard feature by which the name and address associated with the calling party's telephone number (identified by ANI) is forwarded to a primary or secondary PSAP for display.

AUTOMATIC NUMBER IDENTIFICATION (ANI) - A standard feature which forwards the end-user's telephone number to the PSAP.

B9-1-1 - A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone calls. No other features are provided with B9-1-1.

C9-1-1 - A service that provides B9-1-1 as well as Forced Disconnect, Idle Tone Application, Called Party Hold, Emergency Ring-back and Switch-hook Status.

CALL PATH ASSOCIATED SIGNALING (CAS) - A wireless 9-1-1 solution set that utilizes the voice transmission path to also deliver the Mobile Directory Number and the caller's location to the PSAP.

CALLED PARTY HOLD (CPH) - A standard C9-1-1 Service feature that enables a PSAP attendant to retain control of an incoming 9-1-1 call connection if the end-user hangs up.

CENTRAL OFFICE CALL TRANSFER SERVICES - A standard E9-1-1 feature which allows each PSAP to transfer an E9-1-1 call to another PSAP or to some other desired destination. The three types of call transfer features are:

Fixed Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 calls to a predesignated location by depressing a single button. The PSAP equipment automatically flashes and sends out a Speed Calling code associated with the desired location. If the call is transferred to a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred.

Manual Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call over exchange facilities to another telephone number by depressing a flash button or the switchhook at an answering position and then dial a telephone number or a Speed Calling code.

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6. DEFINITIONS (cont'd)

CENTRAL OFFICE CALL TRANSFER SERVICES - (cont'd)

Selective Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call to another agency (associated through the DBMS with the end-user's ANI telephone number) by depressing a single button (e.g., "fire"). If the desired destination is a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred. This type of transfer is only provided with the Selective Routing (SR) feature.

CUSTOMER - The customer for B9-1-1, C9-1-1, D9-1-1, E9-1-1, PS9-1-1 and W9-1-1 services may be a municipality, a council of governments, a communication district, or other state or local governmental unit, or Public Safety Answering Point (PSAP) or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. W9-1-1 customer must be an existing SBC landline E9-1-1 customer.

D9-1-1 - A service which provides B9-1-1 Service plus ANI. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service. It is generally used in single serving office areas.

DATA BASE MANAGEMENT SYSTEM (DBMS) - A system of manual procedures and computer programs used to create, store and update the data required for the SR and ALI service features on E9-1-1.

DEFAULT ROUTING - An E9-1-1 feature which automatically routes an E9-1-1 call to a predesignated PSAP or other location when a particular E9-1-1 call cannot be selectively routed.

DIRECT TRUNKING - A 9-1-1 facilities arrangement which does not use a control office. The direct trunking arrangement is available to E9-1-1 systems with a single PSAP. Direct-trunked systems do not allow selective routing or central office transfer.

DISPLAY AND TRANSFER UNIT - A selector console and associated common equipment for displaying ANI telephone number at a PSAP attendant position and used by an attendant to activate fixed, manual or selective call transfer services.

DISPLAY UNIT - The display unit and associated common equipment for displaying ALI address or location information at a PSAP attendant position on E9-1-1 Service.

EMERGENCY RINGBACK - A standard C9-1-1 Service feature which allows the PSAP attendant to ring back a telephone being held using the CPH feature.

EMERGENCY SERVICES ROUTING DIGITS (ESRD) - A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

EMERGENCY SERVICES ROUTING KEY (ESRK) - A 10-digit number that is normally used to identify an ongoing wireless 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

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6. DEFINITIONS (cont'd)

E9-1-1 - A service that provides ANI, ALI and other standard features such as Alternate Routing, Speed Calling, Touch-tone Calling Service, Default Routing and Selective Routing. E9-1-1 does not allow direct trunking.

E9-1-1 (obsolete from previous tariff, Sec. 10) - An obsolete service that provides B9-1-1 service plus ANI, Forced Disconnect, Idle Tone Application, Alternate Routing, Speed Calling, Touch-tone calling and Manual Transfer as standard features. Optional features include Selective Routing, Default Routing, Fixed Transfer and Selective Transfer. This service may include direct trunking facilities.

E9-1-1 SERVICE CONTROL OFFICE/9-1-1 SELECTIVE ROUTER - The tandem office providing tandem switching capabilities for E9-1-1 calls when multiple PSAPs are involved. It controls the switching of ANI information to a PSAP and also provides the SR service feature, Speed Calling feature, call transfer features for each PSAP.

END OFFICE - The Central Office in the 9-1-1 system where the 9-1-1 calls originate

EXCHANGE ACCESS ARRANGEMENT (EAA) - See Exchange Access Arrangement in the "Explanation of Terms" in Part 2, Section 1.

FORCED DISCONNECT - A standard C9-1-1 and E9-1-1 Service feature which enables a PSAP attendant to release a connection even though the end-user has not hung up. This helps prevent blocking of the 9-1-1 exchange lines at a PSAP location.

HYBRID - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the callers location information to the PSAP.

IDLE TONE APPLICATION - A standard C9-1-1 and E9-1-1 Service feature which allows a PSAP attendant to differentiate between an end-user who abandons the 9-1-1 call before it is answered and an end-user who retains the connection, but is unable to speak.

MOBILE DIRECTORY NUMBER (MDN): A 10-digit telephone number that identifies the calling wireless end user and can be used as a call back number.

MOBILE SWITCHING CENTER: A switch that provides wireless telephone service.

NON-CALL PATH ASSOCIATED SIGNALING (NCAS) - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

PRIVATE SWITCH (PS) - A switch, such as a Private Branch Exchange (PBX), that provides wireline basic telephone service, but is not owned and operated by the Company.

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6. DEFINITIONS (cont'd)

PRIVATE SWITCH END USER (PSEU) - An individual or organization authorized to use the telephone services provided by the private switch.

PRIVATE SWITCH PROVIDER (PSP) - A private entity that provides telephone service to a group of residential or business end users served by the provider's private switch (e.g., Private Branch Exchange).

PSEUDO-AUTOMATIC NUMBER IDENTIFICATION (pANI) - A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the location of the base station or cell site through which a mobile call originates.

PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering.

RECORD - A telephone number and the E9-1-1 database information (ALI) associated with that number.

SELECTIVE ROUTING (SR) - An E9-1-1 feature which routes an E9-1-1 call from an end office to a designated primary PSAP based upon the ANI telephone number of the end-user.

SERVICE AREA - The geographic area in which the customer will respond to all 9-1-1 Service calls and dispatch appropriate emergency assistance.

SERVING OFFICE - This is the Central Office in which a PSAP either primary or secondary is located.

SPEED CALLING - An E9-1-1 feature, which enables a PSAP attendant to place calls to a predesignated location by dialing a number.

SWITCHHOOK STATUS - A C9-1-1 feature which provides a PSAP attendant with visual indication of the end-user's status of being on or off-hook.

9-1-1 EXCHANGE LINE - An exchange access arrangement associated with the 9-1-1 telephone number and used exclusively to terminate 9-1-1 calls to a PSAP.

9-1-1 TANDEM TO 9-1-1 TANDEM TRANSFER - The ability to transfer a Wireless 9-1-1 call from a PSAP served by one SBC 9-1-1 tandem (a.k.a. Selective Router) to a PSAP served by a different SBC 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same SBC automatic location identification (ALI) host system.

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6. DEFINITIONS (cont'd)

WIRELESS CARRIER - A private entity that provides telephone service to residential or business end users served by the provider's wireless switch.

WIRELESS 9-1-1 CALL - Any call generated by a wireless end user via the digits "9-1-1" and delivered by the wireless carrier to the Company for routing to the designated PSAP. The Company does not have to be the 9-1-1 database provider for the PSAP in order to route the call to the designated PSAP.

WIRELESS END USER - An individual or organization authorized to use the telephone services provided by the wireless switch.

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7. PROVISION AND CONNECTIONS OF CUSTOMER PREMISES EQUIPMENT

- 7.1 Terminal equipment used with E9-1-1 Service shall be configured so that it is unable to extract any information from the DBMS other than information relating to a telephone number identified through the ANI service feature as the source of an in-progress 9-1-1 call.
- 7.2 The Company provided 9-1-1 PSAP equipment or compatible customer-provided 9-1-1 PSAP equipment may be used under the Connections of Terminal Equipment and Communications Systems in Part 2, Section 9 of the Guidebook.
- 7.3 The Company may provide CPE for use with 9-1-1 PSAP installations. A list of CPE and its associated rates and charges will be provided upon request.
- 7.4 Network interconnection requirements for PS9-1-1 service are described in detail in the PS9-1-1 Technical Interface Standards.

8. RATE REGULATIONS

8.1 E9-1-1 Facilities – Method of Applying Rates

- A. E9-1-1 Systems require adequate facilities from each end office in the serving area to the tandem control office, and from the tandem control office to each PSAP. In addition, each PSAP equipped to provide ALI service requires a minimum of two ALI circuits from the PSAP to E9-1-1 Database.

Rates for facilities found in Section 9.4 of this tariff are all inclusive. No additional mileage, channel termination, or trunk unit charges apply for these circuits.

At least two 9-1-1 facilities or lines are required from each end office in the 9-1-1 network and at least two ALI circuits are required from each PSAP with ALI capability.

The above rule has two exceptions:

- 1. 9-1-1 exchange lines to a secondary answering location used for central office transfer purposes only;
- 2. Lines connecting a remote central office from which dedicated facilities is not available. In order to handle 9-1-1 calls from a remote central office, at least two dedicated 9-1-1 facilities are required from the associated host central office to the 9-1-1 network. 9-1-1 traffic originating from one or more remotes and/or 9-1-1 traffic from the host can share these same facilities.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.1 E9-1-1 Facilities – Method of Applying Rates (cont'd)

B. Facilities--Interconnection Between Telephone Companies

For routed or direct-trunked systems, facilities between the Company offices and a point of interconnection with another telephone company shall be billed the appropriate flat rate found in Section 9.2 of this tariff.

These rates are all inclusive for the Company portion of each circuit. No additional channel termination, mileage or trunk unit charges apply for the Company portion of these circuits.

C. Exceptions

The rates in A and B preceding assume that E9-1-1 service is configured so that all 9-1-1 calls originate from Oklahoma end users and terminate in the same LATA at a primary PSAP in Oklahoma.

If a 9-1-1 agency requires a service configuration where 9-1-1 calls originate and terminate within the same exchange, but the call originator and the primary PSAP are in different states, facilities between the two states will be provided based on the state tariff or Guidebook of the end office where the calls originate and the serving office of the PSAP where the calls terminate.

If a 9-1-1 agency requires a service configuration where the 9-1-1 call originator and the primary PSAP are in different LATAs within Oklahoma, the facilities between the two LATAs will be provided on a Special Service Arrangement Request (SSAR).

8.2 Messages

A. No charge applies to the calling party for calls placed to 9-1-1.

B. Charges for messages transferred over exchange facilities from a PSAP are billed at rates for calls placed within the serving office area of the PSAP.

8.3 B9-1-1 Exchange Line

For each B9-1-1 exchange line terminating at a PSAP, apply the appropriate rates for a business exchange access line and expanded calling scopes charges from Part 4, Section 1 and Section 2 as well as Part 20, Section 9. The exchange where the serving office providing the 9-1-1 Service is located will determine the appropriate rate schedule. A minimum of two facilities is required per end office.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.4 Foreign Office Service and Foreign Exchange Services (1)

Where 9-1-1 services are provided via direct trunking from serving offices other than the PSAP's normal serving office, apply the rates for the appropriate Foreign Service Office service and expanded calling scopes charges as found in the Guidebook under Part 4 – Exchange Access in Section 1 through Section 3, Part 15 – Dedicated Communications Services, Part 9 and Part 20, Section 9 – Message Toll Services.

8.5 Private Line Services(1)

- A. Tie lines or private lines connecting a PSAP to agencies such as police, fire or ambulance service are provided at rates in Part 15 of the Guidebook.
- B. For E9-1-1 systems with multiple PSAPs, apply the following rates:
 - 1. for each line from the E9-1-1 control office to the PSAP:
 - a. apply the appropriate business one-party exchange access line rates when the PSAP's normal serving office is also the E9-1-1 control office.
 - b. apply the appropriate Foreign Serving Office service rates, as found Part 4, Section 3 and Part 15 of the Guidebook, when the PSAP's normal serving office is not the E9-1-1 control office, but is in the same exchange, or
 - c. apply the appropriate Foreign Exchange service rates, as found in Part 4, Section 3 and Part 15 of the Guidebook, when the PSAP's normal serving office is not the E9-1-1 control office and is in another exchange.
 - 2. for each line from an end office other than the E9-1-1 control office to the E9-1-1 control office:
 - a. apply the appropriate interoffice mileage and channel terminals for Foreign Serving Office service for each line when the end office is in the same exchange as the E9-1-1 control office, or
 - b. apply the appropriate rates for point of termination, interoffice channel mileage and channel terminals, and interexchange channel mileage and channel terminals for Foreign Exchange service when the end office is in a different exchange than the E9-1-1 control office.

8.6 Data Base Management System (DBMS)

The DBMS rates apply when SR or ALI service features are furnished.

- (1) Applicable to B9-1-1, Obsolete C9-1-1, Obsolete D9-1-1, and Obsolete E9-1-1 service.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.7 Selective Routing

The Selective Routing feature of E9-1-1 Service can only be provided on a total serving office basis. Selective Routing is not permitted on anything less than a wire center basis.

8.8 Moves and Changes

Moves or changes of existing network will be charged according to Section 8.11.F. CPE moves, adds or changes requested are charged time sensitive charges (non-regulated).

8.9 E9-1-1 Nonrecurring Payment Options

Nonrecurring Charges associated with the initial E9-1-1 installation can be deferred for any annual term up to 5 years. The discount rate for this purpose is found in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff. Only rate elements specified in Paragraph 9.2 following are eligible for deferral. Only one deferral period can be selected.

The remaining balance shall become due and payable if the customer and/or PSAP disconnect the service element prior to the final payment of the deferral charges.

8.10 PS9-1-1 Service

A. Facilities

1. If the Private Switch is served by a 9-1-1 system that uses a Control Office, (Tandem) Private Switch to Control Office facilities should be ordered.
2. If the Private Switch is served by a direct trunked 9-1-1 system, Private Switch to PSAP facilities should be ordered. This option is only available for 2-wire arrangements. A 4-wire arrangement can be requested through a Special Service Arrangement Request (SSAR).

8.11 Term Pricing Plan

A. General

1. 9-1-1 Service Term Pricing Plan (9-1-1-TPP) provides the customer and/or PSAP with rate stabilization and discounted tariff rates. The 9-1-1-TPP provides for either a one or three year service period (Initial Service Period) for rate stabilization.
2. 9-1-1-TPP monthly rates will be exempt from the Company initiated rate increases throughout the selected service period. Should the Company increase its rates during the 9-1-1-TPP period, the customer PSAP would continue to pay the rates in effect at the time the customer PSAP elected to establish service under 9-1-1-TPP.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

A. General (cont'd)

3. Decreases in 9-1-1-TPP monthly recurring rates will be passed on to customers and/or PSAPs who participate in a 9-1-1-TPP.
4. A pre-payment option for W9-1-1 service will be provided on an Individual Case Basis (ICB) according to each customer's/PSAP's specific configuration and the associated cost analysis. All ICB pricing will comply with OAC 165:55-5-10.3.

B. Services Available

A customer and/or PSAP may elect to participate in 9-1-1-TPP for the following rate elements:

- E9-1-1 End Office to Control Office Trunk
- E9-1-1 Control Office to PSAP
- E9-1-1 End Office to PSAP Service Office (direct trunk)
- E9-1-1 End Office Outgoing Trunk Unit (Out)

C. Terms and Conditions

The customer and/or PSAP must specify the length of the Initial Service Period at the time the service is ordered.

D. Changes to Pricing Plans

1. At any time, the customer and/or PSAP may request existing 9-1-1 provided on a monthly rate basis to be converted to a 9-1-1-TPP.
2. Prior to the expiration of the Initial Service Period or Extended Service Period described in 8.11.E (Renewal), the customer and/or PSAP may convert existing 9-1-1-TPP services to a new 9-1-1-TPP initial Service Period without incurring termination charges provided the new Initial Service Period is equal to or greater than the original Initial Service Period.

Example: A customer and/or PSAP with an existing one year 9-1-1-TPP could convert to a new one or three year 9-1-1-TPP at any time without incurring termination charges.

Example: A customer and/or PSAP with existing three year 9-1-1-TPP requests to convert to a one year 9-1-1-TPP. This request would be treated as a discontinuance of the existing three year 9-1-1-TPP and termination charges would apply.

3. If a customer and/or PSAP requests existing 9-1-1-TPP service to be converted to a monthly rate basis at any time prior to the expiration of the Initial Service Period or Extended Service Period, the request will be treated as a discontinuance of service and termination charges will apply.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

E. Renewal

1. The customer and/or PSAP may elect to renew the 9-1-1-TPP Initial Service Period for one additional 12 month service period (Extended Service Period) at the rates under the original 9-1-1-TPP Initial Service Period.
2. The customer and/or PSAP must provide the Company with a written notice of intent to renew an existing 9-1-1-TPP Initial Period no later than 90 days prior to the expiration of the Initial Service Period.
3. If the customer PSAP elects not to renew the 9-1-1-TPP or does not notify the Company of its intent to renew, the customer's and/or PSAP's service will automatically be billed under the monthly rates in effect at the time the 9-1-1-TPP Initial Service Period expires.

F. Moves to New Location

1. A customer and/or PSAP with an existing 9-1-1-TPP service may move the existing service to a new location without incurring termination charges provided all of the following conditions are met:
 - the new service is provided solely by the Company;
 - the new location is within the same LATA;
 - the customer and/or PSAP request for disconnection of the existing and the request for new service are received at the same time;
 - the due date of the new connect order must be within 30 days of the due date of the disconnect order;
2. In the event an order to move service provided under 9-1-1 TPP does not meet one or more of the conditions above, it will be treated as a discontinuance of the existing service and the establishment of a new service. All termination charges will apply.
3. Except as noted above, the monthly rates for the new service will be those in effect at the time the service is changed. All nonrecurring charges associated with the establishment of the new service will apply.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

G. Term Pricing Plan – Rate Applications

1. Nonrecurring Charges

- a. The nonrecurring charges as described in 8.9 and 8.11.A will apply for new services ordered under 9-1-1-TPP.
- b. If the customer PSAP chooses to convert an existing service provided on a 9-1-1-TPP to a monthly rate basis no nonrecurring charges will apply. However, 9-1-1-TPP termination charges may apply.

2. Termination Charges

Customer and/or PSAP requesting to discontinue services provided under a 9-1-1-TPP, prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges. Payment of the termination charge does not release the customer PSAP from other previous obligations.

8.12 W9-1-1 Method of Applying Rates

- A. AT&T Network Planning population data will be used to determine the percentage of the state population in the Company's landline telephone service area..
- B. RESERVED FOR FUTURE USE
- C. AT&T Oklahoma will determine the total population served by the respective agency/county/ PSAP for both 1) the initial service installation and 2) annually from the service establishment date. Population served is to be based upon annual U.S. Census Bureau's population estimates, for the purposes of calculating billing units.
- D. RESERVED FOR FUTURE USE
- E. The AT&T Oklahoma-served population (state level) will be divided by 1,000 to determine the total number of billing units for the state.
- F. Billing units will be rounded to the next highest number to determine the number of billing units. (i.e. 1500 in population = 2 billing units, 1499 in population = 1 billing unit). There is a 1 billing unit minimum per PSAP. E.g., if a PSAP has less than 500, rounding up to 1,000 will be required in order to apply the 1 billing unit minimum.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.12 W9-1-1 Method of Applying Rates (cont'd)

- G. All one time/nonrecurring and monthly recurring charges for Wireless 9-1-1 service provided by the Company will be divided by the total number of state-level billing units to determine the respective rate per billing unit:
 - 1. A one-time Nonrecurring Charge (NRC) per billing unit will be billed per PSAP at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
 - 2. Monthly Recurring Charges per billing unit will be billed to the PSAP monthly at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
- H. A minimum of one (1) billing unit will apply to each rate element for each PSAP.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES

9.1 B9-1-1 Service

A minimum of two 9-1-1-exchange lines from the PSAP's serving central office is required. See Paragraphs 8.3 and 8.4. For rates and charges see Part 4 of the Guidebook.

9.2 E9-1-1 Service

	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>36 Months</u>
A. Facility Rates (Per Facility)				
1. End Office to Control Office Trunk (Must have a minimum of two)(1)				
Monthly Recurring.....	E5T	\$ 65.00	\$ 55.00	\$ 50.00
First (Nonrecurring).....	E5T	325.00	325.00	325.00
Additional (Nonrecurring).....	E5T	210.00	210.00	210.00
2. Control Office to PSAP Serving Office Trunk (2)				
Monthly Recurring.....	E5K	90.00	75.00	65.00
First (Nonrecurring).....	E5K	750.00	750.00	750.00
Additional (Nonrecurring).....	E5K	470.00	470.00	470.00
3. Point of Interconnection with another Telephone company E9-1-1 trunk connecting the Company with an IEC (3)				
Monthly Recurring.....	EPY4X	33.00		
First (Nonrecurring).....	EPY4X	163.00		
Additional (Nonrecurring).....	EPY4X	105.00		

- (1) Facility from End User serving office to the E9-1-1 serving office.
- (2) Exchange Access Line is included as a non-billable rate element. Exchange Access Line is used only for tracking purposes and not provisioned for actual customer use.
- (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges found in Part 15 of the Guidebook.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.2 E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>36 Months</u>
A. Facility Rates (Per Facility) (cont'd)				
4. Point of Interconnection with another Telephone Company trunk between a AT&T Oklahoma PSAP and an IEC (3)				
Monthly Recurring.....	EPY5X	\$ 45.00		
First (Nonrecurring).....	EPY5X	375.00		
Additional (Nonrecurring).....	EPY5X	235.00		
B. Feature Rates				
1. E9-1-1 Service Basic Feature Package (1) (1000 Exchange Access Arrangements (EAA))				
	E8T	70.00	\$65.00	\$55.00
C. Other Options for E9-1-1 Service				
1. Automatic Location Identification per 1000 (1)(2)(4) Exchange Access Arrangements				
	ELJ	60.00	50.00	40.00

- (1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date.
- (2) Note that these rates and charges do not apply to grandfathered direct-trunked E9-1-1 systems. Direct-Trunked E9-1-1 systems are obsolete to those systems existing or with completed service applications as of the effective date of this tariff.
- (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges as found in Part 15 of the Guidebook.
- (4) ALI rate includes Selective Routing, ALI Data Circuits and PSAP make Busy Circuits where appropriate. Non-SBC E9-1-1 database users (stand-alone) may purchase ALI circuits as found in Part 15 or may request via Special Serving Arrangement Request (SSAR). If stand-alone database users choose to move to an SBC-provided ALI database service, the ALI circuit is included in our tariff rates for the ALI feature shown in Section 9.2 C.1, above.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.3 PS9-1-1 Service

A. Facilities

The rates and charges listed below assume a 2-wire arrangement. Additional rates and charges may be applicable if a 4-wire arrangement is required via Special Service Arrangement Request (SSAR).

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
From Private Switch to Control Office, per facility.....	9PS	\$83.00	\$380.00
From Private Switch to PSAP, per facility	9PT	73.00	585.00

B. Database Management System

The following rates and charges relate to the administration and storage of PS9-1-1 Service data records.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per 10 records per PSP per 9-1-1 Customer PSAP (1)	ED2PG	\$1.25	\$ 5.00
Administrative Site Establishment.....	NR99P	---	230.00

(1) The private switch provider incurs the complete cost of the total DID number group, when any DID number in that group is in use.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.4 W9-1-1 Service

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
A. Phase I service per billing unit (1)(2).....	WL9P1	\$4.55	\$143.84
B. Phase II service per billing unit (1)(2)(3)	WL9P2	0.64	84.10

- (1) If a customer uses a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W911 Phase 1 and 2 data as required by the FCC.
- (2) A billing unit represents 1,000 population. Both the Monthly charge and Nonrecurring charge above apply on a per billing unit basis.
- (3) Phase I charges are added to Phase II charges when the PSAP activates Phase II service. Phase II does not replace Phase I, it is incremental to Phase I service.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE

10.1 Application

- A. Obsolete 9-1-1 Service, including its regulations, rates and charges is available only to existing customers with existing systems at existing locations. Customers may add to existing systems at existing locations, but they cannot outside move or supersede. Customers and/or PSAPs that are currently under this obsolete service may elect to migrate all or part of their service to the current E9-1-1 tariff offering. Obsolete 9-1-1 service must be migrated to Selective Routing via Tandem Trunks if any grandfathered direct trunked system is found to be in conflict with other new or existing 9-1-1 systems.
- B. These regulations, rates and charges in this tariff are in addition to the regulations, rates and charges in other Company tariffs or Guidebook.

10.2 C9-1-1 Service

- A. C9-1-1 Service provides B9-1-1 Service plus the following features:
 - Forced Disconnect
 - Idle Tone Application
 - Called Party Hold
 - Emergency Ringback
 - Switchhook Status
- B. Activation of the Switchhook Status and Emergency Ringback features requires the use of appropriate CPE at the PSAP.

10.3 D9-1-1 Service

- A. D9-1-1 Service provides B9-1-1 Service plus ANI. It is generally used in single serving office areas.
- B. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.4 E9-1-1 Service

A. E9-1-1 Service provides B9-1-1 Service via a 9-1-1 exchange line plus the following standard features:

- Automatic Number Identification (ANI)
- Forced Disconnect
- Idle Tone Application
- Alternate Routing (1)
- Speed Calling (1)
- Touch-tone Calling Service
- Manual Transfer (1)

B. Optional features include:

- Automatic Location Identification (ALI)
- Selective Routing (SR) (1)
- Default Routing (1)
- Fixed Transfer (1)
- Selective Transfer (1)

C. Secondary PSAPs that cannot display ANI information will receive calls on a transfer basis.

(1) Not applicable to E9-1-1 Systems with single PSAP.

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10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
A. C9-1-1 Service				
1. Per Central Office Line	B92	\$130.00	\$200.00	
2. Per Central Office Line	B92			
Effective 1/1/87		70.00		
Effective 1/1/88		95.00		
Effective 1/1/89		120.00		
B. D9-1-1 Service (1)				
Per Central Office Line.....	B9A	66.00	215.00	
C. E9-1-1 Service				
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Change</u>
1. End Office Location Equipment				
Outgoing trunk unit (one required per interoffice channel), each	E90	\$53.00	\$ 45.00	\$5.50
2. E9-1-1 Control Office Equipment (2)				
a. Incoming trunk unit (one required per interoffice channel), each				
	E9N	37.00	50.00	5.50
b. Common equipment (one per Control Office), each.....				
	E9C	40.50	26,470.00	---

- (1) Requires the use of Display and Transfer System PSAP equipment at the rates found in Paragraph 10.5.C.5.
(2) Not applicable to E9-1-1 systems with a single PSAP.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Change</u>
2. E9-1-1 Control Office Equipment (2) (cont'd)				
c. Outgoing trunk unit (one required per interoffice channel), each	E9T/E9V	\$ 27.50	\$45.00	\$5.50
d. Selective Routing service feature				
(1) Common equipment for first 25,000 EAAs	QBG	495.00	---	5.50
(2) Common equipment for second 300,000 EAAs	QBH	1,200.00	---	5.50
	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
3. Data Management System, per 1,000 EAAs				
a. ALI, per 1,000 EAAs (1)	E1W	\$22.75	\$ 85.00	\$5.50
b. SR, per 1,000 EAAs (2)	E15	47.50	190.00	5.50
4. E9-1-1 PSAP Location	E16	.15	440.00	5.50

A minimum of two 9-1-1-exchange lines from a PSAP's serving office is required. See Paragraphs 8.3 and 8.4.

- (1) If SR is not installed on the customer's E9-1-1 system, an additional nonrecurring charge of \$265.00 per 1,000 EAAs will apply.
- (2) Not applicable to E9-1-1 systems with a single PSAP.

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10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment				
a. Option I				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver.	E9S	\$155.00	\$32,400.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to eleven 9-1-1 exchange lines and eleven attendant positions, each.....	E9E	20.00	4,450.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 Exchange lines), each	E9K	2.70	560.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each	E9Q	2.00	410.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each.....	E9M	12.50	2,650.00	245.00

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10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
a. Option I (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each	E9H	\$ 2.00	\$ 410.00	\$ 245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each	E9U	5.25	1,200.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system ...	E9P	31.50	6,450.00	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. Rate includes the CRT Interface for five CRTs (1)	E8L1X	155.00	38,950.00	
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs ..	E8N1X	34.00	15,100.00	125.00
(c) CRT Interface (one required for each five CRTs), each.....	E1Z	31.50	6,400.00	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each	E1S	7.50	1,600.00	85.00

(1) In addition, rates from Part 15 of the Guidebook apply for two facilities used for data channels from the PSAP to the Company's primary serving office of the exchange where the PSAP is located.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
b. Option II				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver	E9S	\$610.00	\$305.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver	E9E	80.00	240.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 exchange lines), each	E9K	10.50	6.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each	E9Q	7.75	6.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each.....	E9M	50.00	6.00	245.00

General Exchange Tariff

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911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
b. Option II (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each	E9H	\$ 7.75	\$ 6.00	\$245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each	E9U	20.50	50.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system.....	E9P	125.00	---	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. (rate includes the CRT Interface for five CRTs)(1)	E8L1X	610.00	6,850.00	---
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs	E8N1X	135.00	8,200.00	125.00
(c) CRT Interface (one required for each five CRTs), each.....	E1Z	125.00	---	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each	E1S	29.50	---	85.00