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4th Revised Sheet 2-48 Replacing 3rd Revised Sheet 2-48

ACCESS SERVICE

2. General Regulations (cont'd)

- 2.5 Billing Regulations (cont'd)
 - 2.5.6 Credit Allowance for Service Interruptions
 - (A) General

Service is considered to be interrupted when it becomes unusable to the customer because of a failure of a facility component used to furnish service under this tariff or the protective controls applied by the Company, specified in 6.7.11 (Network Management), result in the complete loss of service by the customer. An interruption period starts when an inoperative service is reported to the Company and ends when the service is operative.

The credit allowance for an interruption or for a series of interruptions shall not exceed:

- (1) The applicable monthly rate,
- (2) The assumed minutes of use charge, or
- (3) The billed amount for that particular rate element in those cases where the tariff rate exceeds the actual billed amount (e.g., Shared Use⁽¹⁾ Special Access services).

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(B) When a Credit Allowance Applies

In addition, Credit Allowance for Service Interruptions also apply when service is interrupted due to labor difficulties, governmental orders, civil commotions, criminal actions taken against the Company, acts of God and other circumstances beyond the Company's reasonable control. No credit shall be allowed for an interruption period of less than 30 minutes. The customer shall be credited for an interruption of 30 minutes or more at the rate of 1/1440 of the monthly charges for the facility or service for each period of 30 minutes or fraction thereof that the interruption continues after the initial 30 minute interruption. However, the Service Guarantee as specified in 2.5.8 will not apply.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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(1) !	 Effective August 31, 2024, existing Shared Use arrangements will be rated regardless of whether the individual channels are Special Access, Switche 	d Access or any other type	(AT)
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3rd Revised Sheet 5-16 Replacing 2nd Revised Sheet 5-16

ACCESS SERVICE

- 5. Ordering for Access Service (cont'd)
 - 5.2 Access Order (cont'd)

5.2.5 Shared Use⁽¹⁾ (AT)

Shared Use is the provision of Switched Access and Special Access services over the same DS1- or DS3-level transmission path through the use of a common interface. Shared use to a hub is allowed for the following access services: Switched Access and Special Access High Capacity Services and Switched Access and MegaLink Custom Services. Individual services using a shared use facility must be ordered as either Switched Access Service, Special Access High Capacity Service, MegaLink Custom Service, or Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service.

When placing an order for the individual service(s), the customer must specify a channel assignment for each service ordered. In addition, when a customer requests an SFM or Reconfiguration, the Connecting Facility Assignments (CFAs) must be specified for the facilities involved in the SFM or Reconfiguration for each service.

- 5.2.6 Provision of Other Services
 - (A) Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing

Testing Service, Additional Labor, Telecommunications Service Priority may be ordered with an access order concurrent with the associated Access Services. Alternatively, with the agreement of the Company, Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing may subsequently be added to the access order at any time, up to and including the service date for the Access Service. When added subsequently, Design Change Charges described in 5.3.2(A) (Design Change Charges) may apply.

In addition to the rates and charges specified in this tariff for Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing, rates and charges for the associated Access Services and ordering charges contained in this section will also apply.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements. (AT)

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Issued: July 1, 2024 Effective: August 31, 2024

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of

Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

2nd Revised Sheet 6-35 Replacing 1st Revised Sheet 6-35

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.5 Switched Transport (Cont'd)
 - 6.5.2 Switched Transport Connections

Switched Transport is comprised of specific connection types. These connections may be either analog or digital. Analog connections are differentiated by spectrum and bandwidth; digital connections are differentiated by bit rate. The spectrum, bandwidth or bit rate selected by the customer may require multiplexing, as described in 6.6.1 (Switched Transport Features) to allow interconnection with other Switched Transport facilities or to a Company switch

Each type of connection identifies a specific type of channel (i.e., Voice Grade, DS1 or DS3) which is provided for use with a Switched Access Service. However, such identification does not limit the customer's use of any particular channel to Switched Access Service only. A customer may elect to use some (but not all) of the channels in a Switched Transport facility for the provision of non-switched services as set forth in other sections of this tariff. Such arrangements will be provided as set forth in 6.8.12 (Shared Use⁽¹⁾). (AT)

With one exception, the customer may choose the Switched Transport connection comprising the Switched Transport facility. For the tandem to end office portion of Tandem-Switched Transport, the Company will determine the type of connection used. For all other requests, the customer may specify the type of connection by specifying an interface group or a network channel code. Interface groups and network channel codes are set forth in 6.7.6 (Interface Groups) and 6.7.7 (DNAL Network Channel Interfaces).

Each channel in a Switched Transport connection can be used to provide a transmission path. The following types of connections are available for all Switched Transport facilities.

(A) Voice Grade

Voice Grade is provided in quantities of channels. Each Voice Grade channel provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 hertz (HZ) and may be terminated two-wire or four-wire.

Technical Specifications for Voice Grade can be found in the following Technical Reference Publications:

TR-TSY-000335 PUB 41004, Table 4

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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4th Revised Sheet 6-135 Replacing 3rd Revised Sheet 6-135

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.8 Rate Regulations (Cont'd)
 - 6.8.10 Moves (Cont'd)
 - (A) Service Facility Move (SFM) (Cont'd)

SFMs may be performed at the following service levels:

- Voice Grade to 1.544 High Capacity (DS1)
- DS1 to DS1
- DS1 to MegaLink Custom (DS3)
- DS3 to DS3

For SFMs involving a DS3 facility to a DS3 facility, the interfaces at the customer's premises must be the same type (i.e., electrical or optical).

SFMs may be requested on Entrance Facilities, Direct-Trunked Transport Facilities (between the serving wire center and the access tandem) and may include the move of analog to digital facilities or digital to digital facilities. In addition, an SFM may include services moving from:

- a Switched Transport facility to another Switched Transport facility (i.e., switched to switched)
- a Switched Transport facility to a Special Access High Capacity or MegaLink Custom facility (i.e., switched to shared use⁽¹⁾) (AT)
- a Special Access or MegaLink Custom facility to a Switched Transport facility (i.e., special to shared use⁽¹⁾).

For switched to switched SFMs and switched to shared use⁽¹⁾ SFMs, nonrecurring charges (AT) will apply as set forth in 6.9.2(F) following. For special to shared use⁽¹⁾ SFMs, nonrecurring (AT) charges will apply as set forth in 7.2.7 (Moves) or 19.4 (Rates and Charges).

The following diagrams show four examples of SFMs.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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3rd Revised Sheet 6-141 Replacing 2nd Revised Sheet 6-141

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.8 Rate Regulations (Cont'd)

6.8.12 Shared Use⁽¹⁾ (AT)

Shared use is the provision of Switched Access and Special Access services over the same transmission patch through the use of a common interface. The following Switched Access and Special Access Services are available for providing shared use facilities:

- Switched Access Services (DS1 and DS3 level Switched Access)
- Special Access High Capacity Service
- MegaLink Custom Service
- Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service

Regulations for shared use facilities are set forth in 6.8.12 (Shared Use), 7.4 (Rate Regulations), 19.4 (Rate Regulations), and 23.3 (Rate Regulations). Ordering provisions for shared use facilities are set forth in 5.2.5 (Shared Use).

Existing Switched Access transport facilities can be converted to shared use facilities by activating a portion of available capacity for Special Access. Services provided over a shared use facility are ordered, provided and rated either as Switched Access (i.e., Entrance Facility, Direct-Trunked Transport, Tandem-Switched Transport and Multiplexing) or as Special Access (i.e., Channel Termination, Channel Mileage and Multiplexing) as set forth following:

- (A) On Shared use facilities, the customer for the Switched Access Service may be different from the customer for the Special Access Service. When the Switched Access Customer is not the same as the Special Access Customer, all Special Access charges and Switched Transport charges (including Switched Transport features charges) will be billed to the customer who initially ordered the facility. All other Switched Access charges will be separately billed to the customer who ordered the Switched Access Service.
- (B) When an existing Switched Access transport facility is converted to a shared use facility by using an available portion of the capacity for Special Access Service, the applicable nonrecurring charges (including the Access Order Charge) will be the nonrecurring charges associated with the Special Access service being ordered.
- (C) The customer must place an order for each individual Switched or Special Access service utilizing the shared use facility and must also specify the channel assignment for each service.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements. (AT) | (AT)

2nd Revised Sheet 6-142 Replacing 1st Revised Sheet 6-142

ACCESS SERVICE

- 6. Switched Access Service (Cont'd)
 - 6.8 Rate Regulations (Cont'd)

6.8.12 Shared Use(1) (Cont'd)

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All channels within a shared use facility will be rated and billed as set forth in (1) through (5) following:

- (1) When a DS1 facility is ordered and provisioned as Switched Access, all channels, including spares, will be rated and billed as Switched Access until such time as the DS1 facility becomes shared use.
- (2) When a DS1 facility is ordered and provisioned as a Special Access High Capacity Service, all channels, including spares, will be rated and billed as Special Access.
- (3) Once a DS1 facility, ordered as either Switched or Special Access, becomes shared use, all spare channels on the DS1 facility will be rated and billed as Special Access.
- (4) On a DS3 shared use facility, ordered either as Switched Access or MegaLink Custom Service, the Switched Access channels on the DS3 facility must equal the cumulative value of the channels (both active and spare) counted as Switched Access on each DS1 facility.

For example, a Switched Access DS1 facility, which contains 20 active and 4 spare channels, is activated on a shared use DS3 facility. The DS1 facility is considered pure switched access and the shared use DS3 facility is prorated by 24 switched channels, i.e., 24/672.

Subsequently, 6 of the switched channels from the Switched Access DS1 facility are disconnected and become spare. Since the DS1 facility is still considered pure switched, the shared use DS3 facility will continue to be prorated by 24 switched channels, i.e., 24/672.

If, at a later date, the Switched Access DS1 facility becomes shared use by the addition of 6 Special Access channels, the DS1 spare channels will then default to Special Access. The DS3 facility will be prorated by 14/672 to reflect the new switched channel value on the shared use DS1, i.e., 14 active switched, 6 active special and 4 spare.

If multiplexing were associated with the shared use facility, the monthly recurring rate for the multiplexer would be prorated in the same manner as the Entrance Facility and Channel Termination.

- (5) Channels being used in conjunction with CCS/SS7 Interconnection Service are included in the channel counts for Switched Access.
- (1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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4th Revised Sheet 6-143 Replacing 3rd Revised Sheet 6-143

ACCESS SERVICE

- Switched Access Service (Cont'd)
 - 6.8 Rate Regulations (Cont'd)
 - 6.8.12 Shared Use(1) (Cont'd)

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- (E) Customers requesting SFM of shared use facilities will be assessed nonrecurring charges as specified in 6.8.10 (Moves), 7.2.7 (Moves), 19.4 (Rates and Charges), and 23.3.6 (Moves) with the nonrecurring charges being prorated as set forth in (D)(1) through (D)(5) preceding.
- 6.8.13 Application of Rates for FGA and BSA-A to Directory Assistance Service

Switched Transport rates will not apply for FGA and BSA-A Switched Access Service calls to Directory Assistance Service (411 and 555-1212, whichever is available). Instead, FGA and BSA-A calls to this service are subject to the Directory Transport rates set forth in 9.5 (Rates and Charges).

6.8.14 Non-Access Charges

Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services. Additional non-access charges will be billed on a separate account for:

- an operator surcharge, as set forth in the operator services tariff, for local operator assistance (0- and 0+) calls utilizing FGA or BSA-A;
- calls to certain communities information service for which rates are applicable under telephone exchange service tariffs;
- calls from a FGA or BSA-A line or FGB, FGD, BSA-B or BSA-D trunk to another customer's service in accordance with that customer's applicable service rates when the Company performs the billing function for that customer;
- Call Waiting, Call Forwarding, Three-way Calling, Speed Calling utilized in conjunction with FGA or BSA-A:
- Billed Number Screening utilized in conjunction with FGA, FGB, BSA-A or BSA-B;
- intraLATA extensions utilized in conjunction with FGA or BSA-A;
- Remote Call Forwarding (Telebranch) utilized in conjunction with FGA or BSA-A.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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		er type of Service. The Company will no longer apply rate adjustments for Shared Use	
	arrange	ements.	(AT)

3rd Revised Sheet 23-5 Replacing 2nd Revised Sheet 23-5

ACCESS SERVICE

- 23. Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service (Continued)
 - 23.2 Service Provisioning (Continued)
 - 23.2.6 Forecast Report

The customer shall furnish to the Telephone Company, at the time CCS/SS7 Interconnection is ordered and annually thereafter, an updated three year forecast of usage for the DS1 (1.544 Mbps) facility, the STP Access Link and the STP Port Termination. The forecast shall include total annual volume and busy hour busy month volume. The Telephone Company will utilize the forecast in its own efforts to project further facility requirements.

23.3 Rate Regulations

This section contains specific regulations governing the rates and charges that apply for CCS/SS7 Interconnection Service.

There are two types of rates and charges which apply to CCS/SS7 Interconnection Service. These are monthly recurring rates and nonrecurring charges.

Specific rates and charges are set forth in 23.4 (Rates and Charges). Jurisdictional reporting requirements are set forth in 2.4 (Jurisdictional Reports).

23.3.1 Rate Categories

There are four rate elements which apply to CCS/SS7 Interconnection Service:

Switched Transport DS1 (1.544 Mbps) Facility (optional)(described in (A) following), STP Access Link (described in (B) following), and STP Port Termination (described in (C) following)

(A) Switched Transport DS1 (1.544 Mbps) Facility

The Switched Transport DS1 (1.544 Mbps) facility provides facilities between the customer's premises and the Telephone Company designated hub and is composed of a Switched Transport Entrance Facility, Direct-Trunked Transport Facility and a Multiplexing feature. The monthly recurring rates and nonrecurring charges for Switched Transport DS1 (1.544 Mbps) Entrance Facility, Direct-Trunked Transport Facility and Multiplexing feature are those contained 6.9.2 (Switched Transport. The DS1 capability can optionally be provided per a shared use⁽¹⁾ DS1 as specified in 72.10 (Shared Use⁽¹⁾) or 19.4.11 (Shared Use⁽¹⁾). (AT)

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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2nd Revised Sheet 23-8.1 Replacing 1st Revised Sheet 23-8.1

ACCESS SERVICE

- 23. Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service (Continued)
 - 23.3 Rate Regulations (Continued)

23.3.7 Shared Use⁽¹⁾ (AT)

Shared Use is the provision of Switched Access and Special Access services over the same transmission path through the use of a common interface. The following Switched Access and Special Access Services are available for providing shared use facilities:

Switched Access Services (DS1- and DS3-level Switched Access) Special Access High Capacity Service MegaLink Custom Service CS/SS7 Interconnection Service

Regulations for shared use facilities are set forth in 6.8.12 (Shared Use), 7.2 (Rate Regulations), 19.4 (Rate Regulations) and 23.3 (Rate Regulations). Ordering provisions for shared use facilities are set forth in 5.2.5 (Shared Use).

Existing Switch Access transport facilities can be converted to shared use facilities by activating a portion of available capacity for Special Access Services provided over a shared use facility are ordered, provided and rated either as Switched Access (i.e., Entrance Facility, Direct—Trunked Transport, Tandem-Switched Transport and Multiplexing) or as Special Access (i.e., Channel Termination, Channel Mileage and Multiplexing as set forth following:

- (A) On shared use facilities, the customer for the Switched Access Service may be different from the customer for the Special Access Service. When the Switched Access Customer is not the same as the Special Access Customer, all Special Access charges and Switched Transport charges (including Transport features charges) will be billed to the customer who initially ordered the facility. All other Switched Access charges will be separately billed to the customer who ordered the Switched Access Service.
- (B) When an existing Switched Access Transport facility is converted to a shared use facility by using an available portion of the capacity for Special Access Service, the applicable nonrecurring charges (including the Access Order Charge) will be the nonrecurring charges associated with the Special Access service being ordered.
- (C) The customer must place an order for each individual Switched for Special Access service utilizing the shared use facility and must also specify the channel assignment for each service.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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ACCESS SERVICE

- 23. Common Channel Signaling/Signaling System 7 (CCS/SS7) Interconnection Service (Continued)
 - 23.3 Rate Regulations (Continued)
 - 23.3.7 Shared Use⁽¹⁾ (Continued)

(AT)

- (D) All channels within a shared use facility will be rated and billed as set forth in (1) through (5) following:
 - (1) When a DS1 facility is ordered and provisioned as Switched Access, all channels, including spares, will be rated and billed as Switched Access until such time as the DS1 facility becomes shared use.
 - (2) When a DS1 facility is ordered and provisioned as a Special Access High Capacity Service, all channels, including spares will be rated and billed as Special Access until such time as the DS1 facility becomes shared use.
 - (3) Once a DS1 facility, ordered as either Switched or Special Access, becomes shared use, all spared channels on the DS1 facility will be rated and billed as Special Access.
 - (4) On a DS3 shared use facility, ordered either as Switched Access of MegaLink Customer Service, the Switched Access channels on the DS3 facility must equal the cumulative value of the channels (both active and spare) counted as Switched Access on each DS1 facility.
 - (5) Channels being used in conjunction with CCS/SS7 Interconnect Service are included in the channel counts for Switched Access.
- (E) Customers requesting Service Facility Move (SFM) of shared use facilities will be assessed nonrecurring charges as specified in 6.8.10 (Moves), 7.2.7 (Moves), 19.4.12 (Moves) and 23.3.6 (Moves with the nonrecurring charges being prorated as set forth in (D)(1) through (D)(5) preceding.

(1) Effective August 31, 2024, existing Shared Use arrangements will be rated as Special Access Service, regardless of whether the individual channels are Special Access, Switched Access, or any other type of Service. The Company will no longer apply rate adjustments for Shared Use arrangements.

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