

TARIFF DISTRIBUTION

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STATE: OKLAHOMA

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PURPOSE: OK State Tariff - Maint of Service - Point to Interstate Access
Guidebook

TARIFF SECTION
E013

PAGE NUMBER
13.15

PAGE REVISION
0004

Access Service Tariff

Cause No. PUD
Order No.
Tracking No. OK-20-0026

4th Revised Sheet 13-15
Replacing 3rd Revised Sheet 13-15

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (cont'd)

13.3 Miscellaneous Services (cont'd)

13.3.2 Maintenance of Service

- A. If trouble occurs with a customer's service, the customer should first determine whether the trouble is in the customer's own equipment and/or facilities. If the customer determines the trouble is in the Company's equipment and/or facilities, the customer should issue a trouble report to the Company.
- B. When a customer issues a trouble report to the Company for clearance and no trouble is found in the Company's equipment and/or facilities, the customer shall be responsible for payment of a Maintenance of Service Charge for the period of time when Company personnel are dispatched. No charge will apply if Company personnel fail to find trouble in Company equipment and/or facilities and the trouble is actually in the equipment and/or facilities, but not discovered on the initial dispatch.
- C. The customer shall be responsible for payment of a Maintenance of Service Charge when the Company dispatches personnel, and the trouble is in equipment or communications systems provided by other than the Company or in detariffed CPE provided by the Company, unless covered under a separate maintenance agreement.

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The charges for Maintenance of Service are deregulated. Terms and conditions are located in the AT&T Interstate Access Guidebook.

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