TARIFF DISTRIBUTION

FILE PACKAGE NO.: OK-19-0055

DATE: December 31, 2019

STATE: **OKLAHOMA**

EFFECTIVE DATE: 12/31/2019

TYPE OF DISTRIBUTION: Approved

PURPOSE: This project modifies standard intercept and referral services to refer

> calls to the standard end office announcement and eliminates all other referral of intercept types in the General Exchange Tariff

TARIFF SECTION V001 PAGE NUMBER **PAGE REVISION**

0001

Cause No. PUD Order No. Tracking No. OK-19-0055 1st Revised Sheet 16 Replacing Original Sheet 16

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

- 7. OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE COMPANY (cont'd)
 - 7.2 Rights of the Company (cont'd)
 - K. Telephone Numbers The Company has the right, upon reasonable notice, to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, in order to meet service requirements for new or existing customers. The customer has no property right in any number or central office designation assigned by the Company in the furnishing of telephone service except the right to reasonable notice of impending changes therein and to intercept calls for a reasonable period of time after such a change if requested in writing by the customer and the number is available for intercept.

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Unauthorized Attachments or Connections - Where the customer uses unauthorized equipment, accessories, apparatus, circuit or device, he will be held responsible for the cost of correcting any impairment of service caused by the use of such attachment or connection and will be billed the amount specified in the "Service Charges-Connections, Moves and Changes" In Part 3 of the Guidebook for each service call made to his premises or the premises of any other customer by

reasons of the use of such attachment or connection with facilities of the Company.

- M. Protective Equipment When a hazardous electrical environment is present at a customer's premises, protective equipment is required when the estimated rise in ground potential is sufficient to cause damage to the Company facilities or to endanger the safety of its employees or customers. The customer may elect to provide his own protective equipment, subject to the Company specifications, or such protective equipment can be provided in accordance with the "Special Service Arrangements" in Part 2, Section 7 and special charges will apply.
 - Neutralizing transformers, isolating transformers, drainage coils and other special protective equipment for use in providing service to customer's premises where there are high ground potentials, even though not required by the preceding paragraph, may be provided by the customer subject to the Company specifications or in accordance with the "Special Service Arrangements" in Part 2, Section 7 and special charges will apply.

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- N. Obsolete Service or Equipment Services or equipment which have been obsoleted will continue to be provided only so long as maintenance components are available. When maintenance components are no longer available, without unreasonable expense, the obsolete services or equipment must be replaced by current service or equipment at current rates or be discontinued.
- O. The customer agrees to work in a cooperative and timely manner with the Company in all matters, including acquiring reasonable access to the customer's premises, or alternate premises for an STS communications system(s), if any. This includes timely right-of-way and facility provision.

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