TARIFF DISTRIBUTION

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PURPOSE: Service Availability (OK State Access Tariff)

TARIFF SECTION PAGE NUMBER PAGE REVISION

E002 2.12 0005

Cause No. PUD 201900051 Order No. 703129 Tracking No. OK-19-0037 5th Revised Sheet 2-12 Replacing 4th Revised Sheet 2-12

ACCESS SERVICE

2. General Regulations (cont'd)

- 2.1 Undertaking of the Company (cont'd)
 - 2.1.4 Provision of Services
 - (A) The Company will provide to the customer, upon reasonable notice, services offered in this tariff at the specified rates and charges, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's Telephone Exchange Service.

In the event that the customer's request cannot be fulfilled with existing facilities and equipment or the request is not consistent with the Company's filed tariffs and technical references contained therein, alternative designs may be provided by the Company. Additionally, the Company will work with the customer to reach an agreeable solution.

The Company may discontinue certain Company services in geographic areas for which the Company has no customers subscribing to those services. (AT)

- (B) The services provided under this tariff are provided over such routes and facilities as the Company may elect. Requests for special facilities or routing of access service will be provided in accordance with Section 11 (Special Facilities Routing of Access Services).
- (C) The services in this tariff will be provided as follows:
 - (1) The service will include any entrance cable or drop wiring and wiring as set forth in Part 68 of the F.C.C.'s Rules and Regulations.
 - (2) The service will be installed by the Company to such point of termination. Access Service is provided with only one point of termination per customer request; the Company will provide additional points of termination at an additional charge. The charge for additional points of termination will include the cost of additional materials and labor. The labor rates, as set forth in 13.4.2(C)(Charges for Additional Labor), will apply.

Issued: July 26, 2019 Effective: October 3, 2019