TARIFF DISTRIBUTION

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DATE:	July 14, 2017
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PURPOSE: Remove Lifeline Service references (General Exchange Tariff)

TARIFF SECTION	PAGE NUMBER	PAGE REVISION
V001	5	0001
V001	11	0001

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

4. ADVANCE PAYMENTS, DEPOSITS, AND GUARANTY CONTRACTS (cont'd)

- 4.3 Deposits and Guaranty Contracts
 - A. Deposit Requirements Residential Customers

No deposit will be required:

- 1. If it can be verified that the residential applicant has been a customer of any telephone company in Oklahoma for the same kind of service within the last (18) months and is not delinquent in payment of any telephone company service account and during the last 12 consecutive months of service did not have more than two occasion in which a bill for telephone company service was paid after becoming delinquent, did not present a dishonored check, and never had service disconnected for nonpayment; or
- 2. If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required. Guaranty contracts shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the guaranteed account to the account or accounts of the guarantor. Guarantors must be present customers of the Company and must be acceptable as guarantors to the Company.
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B. Deposit Requirements - Business Customers

In the case of business service, if the credit of an applicant for service has not been established satisfactorily to the Company the applicant may be required to make a deposit.

C. Deposit Requirements - Existing Customers

A present customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last twelve billing periods or if the customer has had service disconnected during the last twelve months, has presented a dishonored check or has had significant changes in toll or recurring charges.

D. Amount of Deposit or Guaranty Contract

The amount of the deposit shall not exceed an amount equal to one months' recurring charges where billed in advance, or two months' charges when billed in arrears, plus two months' toll or nonrecurring charges, determined by actual or anticipated usage.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

6. PAYMENTS FOR SERVICE

6.1 Payment for Service: The customer is responsible for payment of all charges for services and equipment furnished the customer, including charges for services originated, or charges accepted at the customer's station.

Upon nonpayment of any sum past due the Company may, after five days notice in writing to the customer and without incurring any liability, forthwith discontinue the furnishing of said service.

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When some or all of a Customer's services have been discontinued in accordance with this tariff or the Guidebook, and have been terminated through the completion of a Company service order, the Customer may be held responsible for fees associated with collection efforts, including attorneys' fees.

Any applicant or one for whom an application is made, owing the Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service, before any additional service will be furnished.

6.2 All bills are due when rendered. If the entire amount billed is not received by the Company prior to the next billing date a late payment charge of 1 1/2% will be assessed on business accounts and 3% will be assessed on residential accounts. This late payment charge will apply to all services, except those purchased out of the Access Service Tariff, on any unpaid balance.

In the event of a billing dispute resolved in favor of the Company, any payments withheld pending settlement of the dispute shall be subject to the late payment charge. This charge should be applied to such disputed charges for each month that such charges were unpaid beyond the next billing date after the charges were billed.

- 6.3 An administrative charge of \$25.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written because of being post-dated or because of insufficient funds, account closed, no account, account frozen, or uncollected funds.
- 6.4 Rates for Fractional Periods If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

