

TARIFF DISTRIBUTION

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PURPOSE: New General Exchange Tariff that includes those services that are not being detariffed 911 and Payphone Access.

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APPLICATION OF TARIFF

This tariff provides the rates and regulations for services described herein provided by Southwestern Bell Telephone L.P., d/b/a AT&T Oklahoma, within the State of Oklahoma. Southwestern Bell Telephone, L.P., (also referred to herein as the "Company") is a wholly owned subsidiary of AT&T Inc. AT&T Oklahoma is a registered trade name of Southwestern Bell Telephone, L.P. Services offered pursuant to this tariff may be offered under the registered trade names or under the brand name AT&T or SBC. All regulated and tarified services offered by Southwestern Bell Telephone, L.P., whether under that name, the trade name AT&T Oklahoma, or under the brand name AT&T or SBC, are subject to the terms and conditions of this tariff.

APPLICATION OF TARIFF

- (AT) Indicates addition to text
- (C) Indicates a correction
- (CP) Indicates change in practice
- (CR) Indicates change in rate
- (CT) Indicates change in text
- (DR) Indicates discontinued rate
- (FC) Indicates a change in format lettering or numbering
- (MT) Indicates moved text
- (NR) Indicates new rate
- (RT) Indicates removal of text

General Exchange Tariff

Cause No. PUD RM2012-00002
Order No. 165:55-5-1
Tracking No. OK-13-0057

Original Sheet 3

APPLICATION OF TARIFF

The following marks, to the extent any are used throughout this Tariff, are designated below.

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Plexar®
SmartCoin®

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

1. RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

1.1 General

The regulations specified herein are in addition to the regulations contained in other sections of this Tariff, and other Company tariffs. Failure on the part of customers to observe these rules and regulations of the Company automatically gives the Company the right to cancel the contract and discontinue the furnishing of service.

Nothing in this tariff should be deemed to invalidate or modify the terms and conditions of any existing contracts entered into pursuant to "Centrex C.O. Service", "Plexar-II" or "Plexar-Custom" in Part 20, Section 5 and Part 5 Sections 4 and 5.

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in the Guidebook.

1.2 Present Worth Amount for Equipment Provided Under Plan I and Plan II

Where present worth amount or basis is referred to in the regulations covering equipment provided under Plan I and Plan II rates, the percentage to be used will be nine percent per annum for existing installations and for service ordered before and installed not more than six months after July 29, 1981, except where the installation period allowed in other sections of this Tariff are different, then the product specific period will apply.

Where present worth amount or basis is referred to in the regulations covering equipment provided under Plan I and Plan II rates, the percentage to be used will be 14.5 percent per annum.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

2. APPLICATION FOR SERVICE

Applications for service or requests from customers for additional service, equipment or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term. The Company reserves the right to require application for service to be made in writing on forms supplied by it.

The terms and conditions of all contracts are subject to the rules and regulations in this Tariff and the Guidebook for the particular exchange for which service is to be furnished.

Any general change in rates, rules or regulations shall act as a modification of the contract to that extent without further notice except that in case rates are increased the customer may cancel his contract upon reasonable written notice and upon payment for all service, equipment and any contractual liability.

Unless otherwise specified, the minimum term for which service will be furnished is one month.

In instances where an end user customer converts their existing service from a Competitive Local Exchange Carrier reselling the Company provided service to the Company service at the same service location, a conversion charge, as specified in the "Service Charges-Connections, Moves and Changes" in Part 3, Section 1, may apply in lieu of standard installation charges.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

3. APPLICATION OF BUSINESS AND RESIDENCE RATES

3.1 Business rates apply at all locations except where residence rates may apply.

3.2 Residence rates apply at the following locations:

In private residences which are not advertised or used as a place of business.

In private apartments of hotels, rooming houses or boarding houses where service is confined to the customer's use.

In a detached structure when strictly a part of the residence on the same premises and is not used as a place of business.

Residential rates may also apply to a single line in the private residence of the residential customer when services are provided by the customer and no charge, fee, or any form of remuneration is associated with the provision of the service. (1) (2)

- (1) Local exchange Services provided to amateur radio clubs at their tower locations for the club's auto patches shall be charged residential rates.
- (2) Local exchange service provided to owners of private airplanes that are not used predominately for business, and for the use of which the customer does not charge any fee or receive any form of remuneration, shall be charged residential rates at the hangar where the airplane is permanently located. No business white page listing shall be associated with this service.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

4. ADVANCE PAYMENTS, DEPOSITS, AND GUARANTY CONTRACTS

4.1 General

Applicants for service or customers may be required to make advance payments and to furnish security in the form of deposit, guaranty contract, or any combination thereof for services provided from this or other tariffs or the Guidebook of the Company. Advance payments and furnishing of security in no way relieves any customer from the requirement to pay all charges on or before the due date of each bill.

Service may be discontinued for failure to furnish a suitable deposit, when conditions appear to require the Company to have such credit protection, after the Company has furnished five days written notice to the customer requiring the customer to furnish such a deposit.

Where a termination agreement or fixed term contract relating to specific equipment or facilities is authorized, the Company may require the customer or applicant to provide security by deposit or guaranty agreement acceptable to the Company in an amount sufficient to assure performance of such agreement or contract in accordance with its terms; a failure to require or obtain such security prior to establishment of any service shall not waive the Company's right to subsequently require such a deposit of security upon reasonable notice to the customer.

4.2 Advanced Payments

Advance payments will be credited to the initial bill rendered the customer. Any excess will be credited to subsequent bills until the excess is exhausted or refunded.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

4. ADVANCE PAYMENTS, DEPOSITS, AND GUARANTY CONTRACTS (cont'd)

4.3 Deposits and Guaranty Contracts

A. Deposit Requirements - Residential Customers

No deposit will be required:

1. If it can be verified that the residential applicant has been a customer of any telephone company in Oklahoma for the same kind of service within the last (18) months and is not delinquent in payment of any telephone company service account and during the last 12 consecutive months of service did not have more than two occasion in which a bill for telephone company service was paid after becoming delinquent, did not present a dishonored check, and never had service disconnected for nonpayment; or
2. If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required. Guaranty contracts shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the guaranteed account to the account or accounts of the guarantor. Guarantors must be present customers of the Company and must be acceptable as guarantors to the Company.
3. Pursuant to paragraph 398 of the FCC Final Report and Order in CC 96-45, if Lifeline customers voluntarily elect to receive toll blocking at no charge.

B. Deposit Requirements - Business Customers

In the case of business service, if the credit of an applicant for service has not been established satisfactorily to the Company the applicant may be required to make a deposit.

C. Deposit Requirements - Existing Customers

A present customer may be required to post a new or additional deposit as a condition of continued service if undisputed charges have become delinquent in two out of the last twelve billing periods or if the customer has had service disconnected during the last twelve months, has presented a dishonored check or has had significant changes in toll or recurring charges.

D. Amount of Deposit or Guaranty Contract

The amount of the deposit shall not exceed an amount equal to one months' recurring charges where billed in advance, or two months' charges when billed in arrears, plus two months' toll or nonrecurring charges, determined by actual or anticipated usage.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

4. ADVANCE PAYMENTS, DEPOSITS, AND GUARANTY CONTRACTS (cont'd)

4.3 Deposits and Guaranty Contracts (cont'd)

E. Interest on Cash Deposits

The interest rate shall be equal to the current interest rate established by the Director of the Public Utility Division for consumer deposits. If refund of the deposit is made within 30 days of receipt of deposit, no interest payment will be paid. If the Company retains the deposit more than 30 days, payment of interest shall be made retroactive to the date of deposit.

1. Payment of the interest to the customer shall be annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account.
2. The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.
3. The deposit shall cease to draw interest after the discontinuance of service.

F. Refund of Deposits or Return of Guaranty Contracts

1. If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection for application of deposits, and no additional deposit may be required unless otherwise permitted.
2. When the customer has paid bills for twelve consecutive months without having service disconnected for nonpayment and without having more than two occasions in which a bill was delinquent, and has not presented a dishonored check, and when the customer is not delinquent in the payment of the current bills, the Company shall promptly and automatically refund the deposit plus accrued interest in the form of a credit to the customer's bill, or void the guarantee. If the customer does not meet these refund criteria, the deposit and interest may be retained.
3. The deposit and interest may be retained pending the resolution of a dispute with respect to charges secured by the deposit.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

5. USE OF SERVICE AND FACILITIES

5.1 Use of Customer Service - Unless expressly authorized in this or other tariffs or Guidebook of the Company, local exchange service is furnished for the exclusive use of the customer, his employees as incident to the employee's service, residents in his household or his authorized users. Use of a customer's local exchange service by others is allowed only in the following exceptions with such shared use being confined to a contiguous property area:

1. when the customer is a not-for-profit public or private entity and along with the other users, who are directly affiliated with the customer, have the joint and common purpose of providing charitable, medical, educational, cultural or religious benefit to this state; or
2. when both the customer and such users are the State of Oklahoma, the United States, or any political subdivision, department, board, bureau, or commission thereof.

With respect to each of these two exceptions, interconnection of two or more distinct communications systems, either of which share local exchange service, is allowed if both systems are located within the same contiguous property area, or where such interconnection results in the private "intercomming" of the participating user. In no instance may use of the shared local exchange service be permitted to locations outside of the contiguous property area.

The Company has the right to refuse to install customer service or to permit such service to remain on the premises of a public or semi-public character when the service is so located that the public in general or patrons of the customer may make use of the service. At such locations, however, customer service may be installed, if the service is so located that it is not accessible for public use, except as otherwise provided in this Tariff or the Guidebook.

Local Exchange Service may be used by a patron to access enhanced services, resold or shared long distance and/or WATS-type services. No direct payment for local exchange service or its use may be paid to any party other than the Company, except as provided in the Guidebook.

Local Exchange Service may not be utilized in the provision of interexchange telecommunications service to avoid applicable Switched or Special Access Service rates and charges.

Business Local Exchange Service may be used in the provision of interstate enhanced service consistent with the FCC mandated enhanced services exemption. Such interstate enhanced services use is limited to the period for which the FCC enhanced services exemption is in force.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

5. USE OF SERVICE AND FACILITIES (cont'd)

5.1 (cont'd)

Except as specifically provided for in this tariff, other tariffs, or Guidebook of the Company, Local Exchange Service may not be used to extend the flat rate calling scope of the subscribing customer.

In the event, a customer's service is discovered to be in violation of the aforementioned provisions, the Company shall backbill to recover the under charge. To determine the amount of under charge the Company shall first review its' service records to determine the period of under charge. Should the customer dispute the period determined by the Company, the customer has the burden of demonstrating a shorter period of under charge. In cases where the Company service records do not indicate a probable period of under charge, a period of 12 months shall be used and the burden of demonstrating a shorter period shall be upon the customer. The under charge shall be assessed based upon Switched Access Service charges.

The Company, upon failure of the customer to pay the amount backbilled, shall suspend service to the customer until such time as the backbilled amount plus late payment penalty, if any, are paid in full.

Local Exchange service is all telecommunications service between different customers who are located within the local service area. If an alternate premises termination is requested by the customer, local exchange service may be used to provide access to equipment providing Shared Tenant Service (STS), provided that all other terms and conditions pertaining to the use of service are met, and that facilities are available. STS is the provision of shared services behind a PBX or similar equipment to several patrons within a single continuous property area. The STS communications systems must be located within the continuous property area and be partitioned so that each STS patron has his own local exchange service terminated at the PBX or similar equipment, separate and secure from other patrons. Intercommunications between STS patrons behind the partitioned switch is permitted as long as such intercommunications are limited to within a single continuous property area. Except for the private use of a customer, interconnections of two or more distinct STS communications systems within the local exchange area and LATA is prohibited unless each is located within the same continuous property area.

The customer is responsible for all charges incurred, regardless of whether such charges are associated with his usage, that of any of his authorized users or any other users.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

5. USE OF SERVICE AND FACILITIES (cont'd)

5.2 Paralleling Service

When both flat rate and measured services are available in an exchange for business or residence service, an applicant may, at his option, select service under either method of rate treatment and the entire service furnished at the same premises including additional and auxiliary service can be a combination of the two.

- 5.3 Temporary Dual Service-Any application of dual Local Exchange Service is limited to instances involving the relocation of the service within a serving office area (and within the same switching entity) where the telephone number assignment and grade of service remain unchanged. It is intended, where the capability exists, to facilitate an occasional short term customer need for continuing service at the old location beyond its re-establishment date at the new location.

Temporary Dual Service is a simple, nondesigned, "bridged" arrangement that can result in certain functional, operational and/or transmission reductions. Provided these limitations are understood by the customer and found acceptable by both customer and company, dual service provisioning will not extend beyond a 30 consecutive calendar day period. Under such arrangements, all rates and charges for each service location are applicable.

Service needs beyond the scope of temporary dual service must be provided under standard tariff or guidebook provisions as off premises extension service.

- 5.4 Transmitting Messages: The Company does not transmit messages but offers the use of its facilities for communications between its customers.
- 5.5 Use of Lines of Other Companies: When suitable arrangements can be made, lines of other telephone companies may be used in establishing connections to points not reached by the Company lines. In establishing connections with the lines of other telephone companies, the Company is not responsible or liable for any action of the Connecting Company.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

5. USE OF SERVICE AND FACILITIES (cont'd)

- 5.6 Unauthorized Attachments or Connections: No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the facilities furnished by the Company, whether mechanically, electrically, inductively, acoustically, or otherwise, except as provided in this Tariff or the Guidebook. In case any such unauthorized attachment or connection is made, the Company may rearrange the network interfaces to a demarcation point at the minimum point of entry (MPOE). The charges specified in the "Service Charges, Connections, Moves and Changes" in Part 3, Section1 may apply.

The Company may disconnect existing service to a customer without notice for tampering with the Company's equipment, or misuse or abuse thereof, in order to avoid payment of lawful charges; or use thereof in such manner as to create danger to life or property of the Company or other customers.

Except as otherwise provided in this Tariff or the Guidebook, nothing herein shall be construed to permit the use of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

- 5.7 Provision of Equipment: Any equipment offered herein which has grandfathered status under the Federal Communications Commission's Registration Program is offered and provided only to the extent of available stock.

5.8 Extension Service

- A. Extension service provides the user the capability for originating calls from or receiving calls at locations in addition to the location of the main station where such additional locations are connected to the same telephone service line as the main station.
- B. For charges applicable to services between different buildings on the same premises, or between different buildings on different premises, see Part 15, Section 2 of the Guidebook.
- C. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code ringing permitted.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

6. PAYMENTS FOR SERVICE

- 6.1 Payment for Service: The customer is responsible for payment of all charges for services and equipment furnished the customer, including charges for services originated, or charges accepted at the customer's station.

Upon nonpayment of any sum past due the Company may, after five days notice in writing to the customer and without incurring any liability, forthwith discontinue the furnishing of said service. (1)

When some or all of a Customer's services have been discontinued in accordance with this tariff or the Guidebook, and have been terminated through the completion of a Company service order, the Customer may be held responsible for fees associated with collection efforts, including attorneys' fees.

Any applicant or one for whom an application is made, owing the Company for service furnished under a former contract, shall pay or make satisfactory arrangements for paying any bill outstanding and unpaid for such service, before any additional service will be furnished. (2)

- 6.2 All bills are due when rendered. If the entire amount billed is not received by the Company prior to the next billing date a late payment charge of 1 1/2% will be assessed on business accounts and 3% will be assessed on residential accounts. This late payment charge will apply to all services, except those purchased out of the Access Service Tariff, on any unpaid balance.

In the event of a billing dispute resolved in favor of the Company, any payments withheld pending settlement of the dispute shall be subject to the late payment charge. This charge should be applied to such disputed charges for each month that such charges were unpaid beyond the next billing date after the charges were billed.

- 6.3 An administrative charge of \$25.00 will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written because of being post-dated or because of insufficient funds, account closed, no account, account frozen, or uncollected funds.
- 6.4 Rates for Fractional Periods - If the period of use exceeds one month, the charges for the fractional part of a month following and consecutive with a full month will be a proportionate part of the monthly charges based on the actual number of days the facilities are furnished. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty days.

- (1) Pursuant to paragraph 390 of the FCC Final Report and Order in CC 96-45, a Lifeline customer's local service shall not be disconnected for non-payment of toll charges. However, for non-payment of toll charges the company can elect to block toll until such time as toll payment has been received.
- (2) Pursuant to paragraph 394 of the FCC Final Report and Order in CC 96-45, a qualifying Lifeline customer's request for Lifeline service may not be denied for previous non-payment of toll charges. However, for non-payment of toll charges the company can elect to block toll until such time as toll payment has been received.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

6. PAYMENTS FOR SERVICE (cont'd)

6.5 Installment Billing allows customers to negotiate payment of nonrecurring charges for up to four (4) months. This billing arrangement will be applicable only to those products and services not specified for deferred payment in other sections of this tariff or the Guidebook. For business customers, a handling charge of \$5.00 will be applied to the first monthly payment. This charge will be applied only once when multiple orders are issued for one customer account, at one location, with one due date. There is no charge for residence customers.

6.6 All customers will receive, at no additional charge, one copy of their monthly telephone bill. For an additional charge, the customer may also choose to receive up to ten copies of their monthly bill each month.

If the customers wants a duplicate paper copy, or copies, of their bill, a charge of \$3.00 will apply per bill, per request, for the first fifteen pages, plus an additional \$.05 per page in excess of 15 pages.

These charges will apply to all requests. This includes those made on a one-time basis as well as requests for copies on a regular monthly basis.

If the customer's bill is lost, for reasons other than negligence by the customer, and the customer notifies the Company within 60 days of the billing date, one copy of the bill will be provided at no charge.

6.7 Annuity Factors

Unless specified elsewhere in the tariff, the list of Annuity Factors found below should be used to calculate the appropriate monthly payment for those services offering an optional payment plan.

Annuity Factors Based on Discount Rate of 9.08%

<u>Installment Terms</u>	<u>Factor</u>	<u>Installment Terms</u>	<u>Factor</u>
12 months	.0873	72 months	.0179
24 months	.0456	84 months	.0159
36 months	.0317	96 months	.0145
48 months	.0248	108 months	.0134
60 months	.0206	120 months	.0125

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

7. OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE COMPANY

7.1 Obligations of Customers

- A. Alterations: The customer agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the customer agrees to pay the Company's current charges for such changes.
- B. Inside Wire: The installation and maintenance of inside wire on the customer's side of the demarcation point is the responsibility of the customer.
- C. Maintenance and Repairs: All ordinary expense of maintenance and repair of regulated facilities and services on the Company's side of the demarcation point, unless otherwise specified in this Tariff or the Guidebook, is borne by the Company. The customer agrees to take good care of the equipment and facilities connected therewith. In case of damage to or destruction of any of the Company's equipment and facilities, not due to ordinary wear and tear the customer is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the customer.
- D. Rearrangements and Installation of Equipment: Customers may not install, rearrange, disconnect or remove or permit others to install, rearrange, disconnect or remove any apparatus associated with the Company facilities, except upon the written consent of the Company or as provided for by this Tariff and the Guidebook. In case any such unauthorized rearrangement, removal, connection is made, the Company may rearrange the network interface(s) to a demarcation point at the minimum point of entry (MPOE). The charges specified in the "Service Charges, Connections, Moves and Changes" in Part 3 of the Guidebook may apply.
- E. Use of Commercial Power for Operation of Equipment or Facilities: Unless specifically provided otherwise in this Tariff or the Guidebook, when commercial power is used for the operation of the Company equipment or facilities, the customer will provide the necessary power wiring, power outlets and commercial power. The customer assumes all responsibility for the safe condition of the power wiring, power outlets and commercial power.
- F. Upon an end user's request to terminate their Local Exchange Service with the Company it is the end user's responsibility to contact the end user's interexchange carrier regarding the termination of such service.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

7. OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE COMPANY (cont'd)

7.2 Rights of the Company

- A. Work Performed on an Overtime Basis: The charges specified in this Tariff or the Guidebook contemplate work being performed during normal work times and at the normal scheduled interval. If the customer requests work be done on an overtime basis the additional charges specified in the Service Charges-Connections, Moves and Changes in Part 3 of the Guidebook will apply.
- B. Work Interruption: The charges specified in this Tariff do not contemplate work once begun being interrupted by the customer. If the customer interrupts work once begun, an additional charge, based on the additional costs involved, applies.
- C. Ownership Equipment and lines on customers' premises, furnished by the Company shall be and remain the property of the Company, whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, and lines or for the purpose of making collections from coin telephone instruments and upon termination of the service, for the purpose of removing such equipment and lines.
- D. An application for service or the assumption of existing service shall constitute the granting of an easement and license to the Company to enter upon and into the customer's premises for installation, maintenance, inspection and removal of the Company equipment and facilities. The Company may require the grant to it of a specific easement appropriate to the installation or continuation of service. The customer shall provide necessary space for the Company equipment and facilities installed on the customer's premises and without cost to the Company so long as such equipment and facilities may be used or is useful in providing any customer service.
- E. Customers' Use of Equipment for Display Purposes - the Company reserves all rights with respect to use of items furnished or owned by it for display of advertising and the customer shall not so display advertising or permit such display except upon the approval of the Company.
- F. Impairment of Telephone Service - When the general telephone service to the public is impaired by a customer's use of telephone service, or service directly incident thereto, the Company shall have the right to require the customer to contract with the Company for such additional facilities, equipment and rearrangement, and/or to require the customer to attend properly the equipment and facilities, as may be necessary in the judgment of the Company, to remove the cause of said impairment, or if the requirement is refused or will not remedy the situation, to take action to discontinue service completely after furnishing five days written notice to the customer. In such instances where property or life is endangered, the Company shall have the right to disconnect service without notice to the customer.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

7. OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE COMPANY (cont'd)

7.2 Rights of the Company (cont'd)

- G. Abandonment of Telephone Service - The Company may discontinue service which has been abandoned or which appears to have been abandoned. The customer shall be responsible for all charges for service incurred at such location prior to the actual discontinuance of service.
- H. Abuse of Telephone Service - The Company may after furnishing notice to the customer discontinue service which is used:
 - 1. In such a way that interferes with reasonable service to other telephone customers
 - 2. For any purpose other than a means of communication
 - 3. To communicate profane or obscene language
 - 4. For a call or calls, anonymous or otherwise, if made in a manner which reasonably could be expected to frighten, abuse, torment or harass another
 - 5. In any fraudulent or unlawful manner
 - 6. In a manner which violates any of the lawful regulations of the Company.
 - 7. To obtain a customer's listed name, address or telephone number from Directory Assistance for any purpose other than to facilitate the making of a telephone call.
- I. Telephone Directory Distribution - The Company distributes to its customers without charge such directory information as in its opinion is generally necessary for the efficient use of the service. Any additional directories or information requested by a customer will be furnished without additional charge where in the opinion of the Company such will lend to a more efficient use of the service by that particular customer. Other directories will be furnished at the discretion of the Company at a reasonable rate.
- J. Telephone Directory Ownership - Directories regularly furnished to customers are the property of the Company, are loaned to customers only as an aid to the use of the telephone service, and are to be returned to the Company upon request. Customers must not deface or mutilate such directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in possession of customers.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

7. OBLIGATIONS OF CUSTOMERS AND RIGHTS OF THE COMPANY (cont'd)

7.2 Rights of the Company (cont'd)

- K. Telephone Numbers - The Company has the right, upon reasonable notice, to change the telephone number or numbers assigned to a customer or the central office designation associated with such telephone number or numbers, or both, in order to meet service requirements for new or existing customers. The customer has no property right in any number or central office designation assigned by the Company in the furnishing of telephone service except the right to reasonable notice of impending changes therein and to referral of calls for a reasonable period after such a change if requested in writing by the customers.
- L. Unauthorized Attachments or Connections - Where the customer uses unauthorized equipment, accessories, apparatus, circuit or device, he will be held responsible for the cost of correcting any impairment of service caused by the use of such attachment or connection and will be billed the amount specified in the "Service Charges-Connections, Moves and Changes" In Part 3 of the Guidebook for each service call made to his premises or the premises of any other customer by reasons of the use of such attachment or connection with facilities of the Company.
- M. Protective Equipment - When a hazardous electrical environment is present at a customer's premises, protective equipment is required when the estimated rise in ground potential is sufficient to cause damage to the Company facilities or to endanger the safety of its employees or customers. The customer may elect to provide his own protective equipment, subject to the Company specifications, or such protective equipment can be provided in accordance with the "Special Service Arrangements" in Part 2, Section 7 and special charges will apply.

Neutralizing transformers, isolating transformers, drainage coils and other special protective equipment for use in providing service to customer's premises where there are high ground potentials, even though not required by the preceding paragraph, may be provided by the customer subject to the Company specifications or in accordance with the "Special Service Arrangements" Part 2, Section 7 and special charges will apply.
- N. Obsolete Service or Equipment - Services or equipments which have been obsoleted will continue to be provided only so long as maintenance components are available. When maintenance components are no longer available, without unreasonable expense, the obsolete services or equipment must be replaced by current service or equipment at current rates or be discontinued.
- O. The customer agrees to work in a cooperative and timely manner with the Company in all matters, including acquiring reasonable access to the customer's premises, or alternate premises for an STS communications system(s), if any. This includes timely right-of-way and facility provision.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

8. LIABILITY OF THE COMPANY

- 8.1 Defacement of Premises - No liability shall attach to the Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Company's equipment, facilities and associated wiring on such premises, or by the installation or removal thereof when such defacement or damage is not the result of the negligence of the Company or its employees.
- 8.2 Errors - The Company's liability for damages arising from errors or omissions in the making up or printing of its directories or for error or omission on intercept service or in accepting listings as presented by customers or prospective customers shall be limited to the amount of actual impairment of the customer's service, and in no event shall it exceed an amount equal to the customer's Local Exchange Service and expanded calling scope charges during the period covered by the directory in connection with which the error or omission occurs.
- 8.3 Delays or Interruption of Service - The customer assumes all risk for damages arising out of delays in installation of service or facilities, mistakes, omissions, interruptions, delays, errors or defects in transmission, failures or defects in equipment or facilities furnished by the Company or arising out of failure of the Company to maintain proper standards of maintenance of operations or to exercise reasonable supervision, except as follows:

If service is interrupted by causes other than the negligence or unlawful act of the customer an allowance at the rate for that portion of the customer's service affected by the interruption shall be made upon request for the time such interruption continues after the fact is reported by the customer or after detected by the Company if the interruption is for more than 24 hours. The allowance shall be equal to 1/30th of the monthly service charges for the first full 24-hour period and for each succeeding 24-hour period or fraction thereof. The maximum credit allowable with respect to Local Exchange Service shall not exceed the amount of Local Exchange Service and expanded calling scope charges during a single billing period. The liability of the Company for damages shall in no event, by reason of any delays, interruptions, omissions, errors, failures or defects in installation or service, exceed an amount equal to the customer's Local Exchange Service and expanded calling scope charges for a regular billing period with respect to such delayed, defective or interrupted Local Exchange Service. No other liability shall in any way attach to the Company in consideration of such delays or interruptions, or other circumstances, including but not limited to acts of God, state and/or national disasters, terrorism, military action, war, civil commotions, or work stoppages beyond the direct control of the Company. The Company will not be responsible for any loss or damage, nor for any impairment or failure of service arising from or in connection with the use of customer-owned facilities or equipment.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

8. LIABILITY OF THE COMPANY (cont'd)

- 8.4 The Company shall not be liable to the customer, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing Commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.
- 8.5 Indemnification - The customer indemnifies and saves harmless the Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence or removal of the Company's equipment, facilities and associated wiring on the customer's premises and further, the customer indemnifies and saves harmless the Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Company or the use thereof by the customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, and apparatus, equipment, and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Company.
- 8.6 The services furnished by the Company, in addition to the limitations set forth preceding, also are subject to the following limitation: the Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

9. TRANSFER OF CONTRACTS

- 9.1 A customer may transfer their contract(s) having a term length of greater than one month, and telephone number(s) to another party at the same location when there is no reason to question the responsibility of the other party, and when the new party willingly assumes all the obligations of the former customer and pays any additional charges that are applicable. A Transfer of Service Agreement (TSA) signed by the new customer will be required on all business supercedes. Such agreement will be terminable under the same conditions as the original contract. All bills will be rendered to the new party without any adjustments. If the applicant seeking transfer of existing service cannot obtain consent of the existing customer and the transfer of contract is disputed, the telephone number will be returned to the existing customer and the dispute must be resolved between the parties. If the existing customer abandons use of service and had not provided a TSA to the applicant, the previously existing customer will have 90 days, from the initial date of transfer, to reclaim use of telephone number(s), otherwise such reclaim is forfeited. Any unresolved disputes arising between end-users or between and end-user and a telecommunications service provider over use of a telephone number may be mediated by the Commission's Consumer Services Division, pursuant to Commission Rule OAC 165:55-7-2.
- 9.2 The telephone number for telephone service affected by a transferred contract covering a change of party, may be changed, unless it is clearly shown that the new party is, in fact, the successor of, is entitled to receive, and will properly care for the incoming messages for the listed number. In order to retain the listed telephone number, the new customer must assume any outstanding indebtedness under the transferred contract.
- 9.3 A customer's service contracts shall not be approved for transfer or transferred if the proposed transferee does not assume the existing contract(s) and all obligations, vested or contingent, of the customer thereunder.
- 9.4 When a contract is transferred, as specified above, a service charge of \$7.25 will apply for residence and \$24.75 for business.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

10. TERMINATION OF CONTRACTS

10.1 General Provisions

- A. A failure to make payments in accordance with the rules and regulations prescribed by the Company is regarded by the Company as a voluntary termination of the contract by the customer.
- B. Abuse, misuse, or failure to comply with the rules and regulations in this, other tariffs or Guidebook of the Company may result in action by the Company to terminate service.

10.2 Cancellation of Application for Services

- A. Where the applicant cancels an application for service prior to the start of installation or special construction of facilities, no charge applies.
- B. Installation or special construction of facilities for a customer is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred; provided, the customer had advised the Company to proceed with the installation or special construction.
- C. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the charge specified below, whichever is lower, applies.
 - 1. A charge equal to the estimated costs incurred in such installation, less estimated net salvage.
 - 2. The charge for the minimum period of the service ordered by the customer as provided in this Tariff or the Guidebook plus the full amount of any termination charges applicable.
- D. Where special construction of facilities has been started prior to the cancellation and there is another requirement for the specially constructed facilities, in place, no charge applies.
- E. Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction, less net salvage, applies except that, where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost, less net salvage, incurred for the discontinued services applies instead. Net salvage is determined based on the value of reusable material, less cost of removal. In determining the charge, each canceled service is treated as discontinued as of the date on which it was to have been placed in service.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

10. TERMINATION OF CONTRACTS (cont'd)

10.3 Termination of Contracts During Minimum Terms

- A. Service and Equipment - Contracts may be terminated before expiration of the minimum term, under the following conditions: (1)

1. On payment of all charges for service rendered - If, in the opinion of the Company, the premises has been substantially destroyed from causes beyond the control of the customer, the customer has up to two months from date of destruction to decide to:

Terminate contract. The customer will not be required to pay the charges applicable for the unexpired portion of the termination agreement.

Continue same service subject to the availability of equipment. The same service is installed without Installation Charges or Service Charges. Upon completion of installation of the same type of service, the period of time the customer was out-of-service is added to the expiration date of the existing contract term.

Change service. If the service is changed, the customer's existing contract is terminated and the customer will not be required to pay the charges applicable for the unexpired portion of the termination agreement and a new contract is issued. The Service Charges will be based on the difference between the Service Charges applicable to reestablish the existing service and the Service Charges to establish the new service. If the Service Charges to establish the new service are less than the Service Charges to reestablish the existing service, no charges are applicable. The customer is required to pay all other nonrecurring charges for the new equipment.

2. On payment of all charges for service for the minimum contractual period.

(1) Includes Directory Listings where the minimum is one month.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

10. TERMINATION OF CONTRACTS (cont'd)

10.3 Termination of Contracts During Minimum Terms (cont'd)

B. Directory Listings - Contracts may be terminated before expiration of the minimum term, under the following conditions: (1)

1. On payment of all charges for service rendered
 - a. In case the contract for main service is terminated, or
 - b. In case the listed party becomes a customer to some other class of exchange service similar in classification (i.e., business or residence) to that under which the listed party is listed, or
 - c. In case the listed party moves to a new location or quits business, or
 - d. In case of death of the listed party, or
 - e. In case the interests of the customer are merged through marriage or business affiliations.
2. On payment of all charges for service for the minimum contractual period.

10.4 Termination of Contracts After Expiration of Minimum Term

Contracts, unless otherwise specified, may be terminated by either the customer or the Company, after the expiration of the minimum term, upon reasonable written notice from either party to the other.

10.5 Termination Agreements

The basic termination charge and the minimum contract period referred to in this Tariff or the Guidebook are to be applied to the same customer at the same location. An assumption of an existing contract and termination agreement by a new customer as provided for in this section of the Tariff is to be considered as a continuation of the same contract and termination agreement.

(1) Includes Directory Listings where the minimum term is the directory period.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

11. LOCAL ACCESS TRANSPORT AREAS (LATA) BOUNDARIES

Oklahoma LATA boundaries have been established through orders issued by the United States District Court for the District of Columbia in Civil Action 82-0192. Any changes in LATA boundaries must be approved by this Federal Court.

12. PROMOTIONS

The Company may, during limited promotional periods, offer end users special rate incentives. Promotions can be found in Part 2, Section 8 of the Guidebook.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

13. TERMS AND CONDITIONS FOR THE LOCATION OF DEMARCATION POINTS

13.1 Classification of Installations

- A. Installations shall be classified as one of the following:
 - 1. Single Unit Installations include: single family dwellings or town house-like condominiums, single business or other entity structures, single business or other entity campuses such as single tenant educational, governmental, industrial, or medical campuses and military bases. Single Unit Installations are configured to accommodate a single tenant. All other installations are interpreted to be Multiunit Installations.
 - 2. Multiunit Installations consist of separate business or residential tenants collocated in the same building or on the same campus. Multiunit Installations include: residential apartments, condominiums, commercial or shopping centers, and business and residential tenants collocated on educational, industrial, governmental or medical campuses. Multiunit Installations are configured for multiple tenant group occupancy.
- B. All military bases are classified as Single Unit Installations. However, the single-family residential areas collocated on the base will be treated as Multiunit Installations.
- C. With regard to premises for any structure that is built to be mobile, the Company may place the demarcation point on a post or pole at or near where the structure is intended to rest. Boat docks, recreational vehicle parks, and similar premises may be treated by the Company as Single Unit Installations with a single demarcation point. For boat docks the demarcation points may be placed on shore.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

13. TERMS AND CONDITIONS FOR THE LOCATION OF DEMARCATION POINTS (cont'd)

13.2 Location of Demarcation Points

- A. The demarcation point for all regulated services shall be a location on the customer's side and within 12 inches of the protector or, absent a protector, within 12 inches of the entry point to the customer's premises. If conforming to the 12 inches is unrealistic or technically impossible, the demarcation point will be the most practical minimum point of entry.
- B. The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment as of August 6, 1992. For Multiunit Installations the building/land owner shall make the final decision on whether it shall be treated as a Multiunit Installation with one demarcation point per customer premises or, as a Single Unit Installation with one demarcation point for the entire building or campus. (1)
- C. Once an installation is configured as Single or Multiunit, it will keep that designation for the life of the building or campus, except when an installation is reconfigured to a single demarcation point at the request of the property owner or pursuant to this Tariff or the Guidebook. Once a single demarcation arrangement is established for an installation, it will remain a single unit installation for the life of the building or campus.
- D. The above restrictions may be waived by the Company at its sole discretion, consistent with Commission Rules.
- E. Buildings undergoing renovations requiring the complete removal of the Company facilities will be considered new installations.
- F. When a campus is intersected by a public thoroughfare, the Company may provide a demarcation point in each segment of the campus created by the intersection of the public thoroughfare. (1)
- G. The demarcation point may be placed at the customer's premises at a location which is accessible to both the customer and the Company, provides the proper environment, and will be common to all services.
- H. Diverse routing from the serving or alternate central office is provided under the Special Construction section of the Access Tariff. The alternate demarcation point for the diverse route shall meet the normal demarcation point requirements of 13.2.A preceding.

(1) This waiver of Rule OCC-OAC 165:65-13-40(b) of the Telephone Rules was granted by Order No. 367459, in Cause No. PUD 001318, dated August 6, 1992.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

13. TERMS AND CONDITIONS FOR THE LOCATION OF DEMARCATION POINTS (cont'd)

13.3 Relocation of Demarcation Points

- A. Relocations of network interfaces or demarcation points requested by the customer, other than as specified in this Tariff will be at rates and charges provided in the "Service Charges - Connection, Moves and Changes" in Part 3 of the Guidebook.
- B. In multiunit installations built after July 1, 1992 where the landlord/property owner initially chooses multiple demarcation points, and later the same or subsequent landlord requests the establishment of a single demarcation point for the building or campus, a charge will apply that is equal to the undepreciated value of the stranded facilities on the property. Ownership of those facilities will pass to the landlord. Subsequent maintenance or removal of the facilities beyond the single demarcation point will be the responsibility of the landlord/property owner.
- C. Upon unauthorized attachment to the Company owned facilities, a new demarcation point may be established in accordance with 5.7 of this Tariff.

13.4 Regulated Intra/Inter-building Facilities

- A. Additional facilities will be provisioned as required for regulated services to previously established demarcation points, to a maximum of one demarcation point per customer premises (normally at the MPOE). (1) No additional regulated facilities will be provided beyond the demarcation point located per 13.2 preceding.
- B. Customer use of spare capacity in the Company owned house, riser or interbuilding cable on their premises will be as specified in Part 15 of the Guidebook.

(1) This waiver of the orders in Cause No. PUD 000238 was granted by Order No. 367459 in Cause No. PUD 001318 dated August 6, 1992.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

14. CUSTOMER ACCESS TO THE TELEPHONE NETWORK

Customers are allowed to connect, through direct attachment, simple customer premises wiring to the Company's installed wiring at points on the customer's side of the demarcation point.

Customers are allowed to reconfigure, rearrange, and remove the Company's installed wiring on the customer's side of the demarcation point.

15. TELECOMMUNICATIONS SERVICE PRIORITY SYSTEM (TSP)

The priority provisioning and restoration of services offered under tariff Part 2, Section 4 of the Guidebook relative to the National Security Emergency Preparedness (NSEP) Telecommunications Service Priority (TSP) System shall be pursuant to the regulations and rates as delineated in Section 10 of the Access Service Tariff.

16. TERMS AND CONDITIONS FOR RESALE OF SERVICES TO COMPETITIVE LOCAL EXCHANGE CARRIERS

This paragraph sets forth the terms and conditions for those services available for sale at retail to end users which are made available to competitive LECs by the Company for resale via negotiated agreements.

- 16.1 The rules and regulations associated with the corresponding the Company service tariff and the Guidebook apply except as specifically noted in the competitive LEC's resale agreement.
- 16.2 A competitive LEC shall only sell Plexar services to a single end user and must comply with use of service restrictions found in paragraph 5 preceding.
- 16.3 Except where otherwise explicitly provided in the corresponding tariffs or Guidebook, a competitive LEC shall not permit the sharing of a service or services by multiple end users or the aggregation of traffic from multiple end users onto a single service.
- 16.4 The competitive LEC shall resell these telecommunications services only to the same class of customers to whom the Company sells such services, e.g. residence service shall not be resold to business customers.
- 16.5 The competitive LEC shall not use a resold service to avoid the rates, terms and conditions of the Company's corresponding tariffs or Guidebook.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

16. TERMS AND CONDITIONS FOR RESALE OF SERVICES TO COMPETITIVE LOCAL EXCHANGE CARRIERS (cont'd)

- 16.6 The competitive LEC shall not use resold local exchange telephone service to provide access services to itself, interexchange carriers (IXCs), wireless carriers, competitive access providers (CAPs), or other telecommunications providers. Provided however, that the competitive LEC may permit its end users to use resold local exchange telephone service to access IXCs, wireless carriers, CAPs, or other retail telecommunications providers.
- 16.7 The competitive LEC shall not, without the Company's written authorization, offer the resale services from the Company tariffs or Guidebook using the trademarks, service marks, trade names, brand names, logos, insignia, symbols decorative designs of the Company or its affiliates. Nor shall the competitive LEC state or imply that there is any joint business association or similar arrangement with the Company in the provision of telecommunications services to the competitive LEC's own end users.
- 16.8 An End User Common Line (EUCL) charge will continue to apply for each local exchange line resold. All federal rules and regulations associated with EUCL charges, as found in Tariff FCC 73, also apply.
- 16.9 The Company shall provide the services covered by this paragraph subject to the availability of facilities.
- 16.10 Only promotions greater than 90 days in duration shall be offered for resale at wholesale rates, unless otherwise provided in a negotiated agreement.
- 16.11 The TSP is responsible for ensuring that their end users comply with the terms, conditions and regulations of the Company tariffs and Guidebook.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17. WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

17.1 Qualifying Customers

This waiver applies to Military Reservists, National Guard and Full Time Military personnel who disconnect their service on or after September 11, 2001 and request reconnection due to return from military deployment after January 2, 2002.

Verification of military service will be required for this waiver.

Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

- A. Personnel who were relocated to other countries, states or cities because of Operation Enduring Freedom, Noble Eagle or other military campaigns and have returned to SBC territory.
- B. Personnel who were moved from military bases in other telephone company areas because of Operation Enduring Freedom, Noble Eagle or other military campaigns and have relocated to SBC territory.
- C. Only Personnel who were moved as a direct result of Operation Enduring Freedom, Noble Eagle or other military campaigns are eligible for this waiver. Military personnel being relocated as a result of normal military operations are not eligible.

17.2 Waiver Period

The waiver period applies to reconnection of service upon return from deployment after January 2, 2002. The waiver end date will be December 31, 2003. If the Company determines the scope and duration of the operations warrant a one-year waiver extension, such waiver extension notification will be submitted to the Director of the Public Utility Division prior to December 31st of the current waiver year.

17.3 Waived Charges

All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, any additional access lines as found in Part 4, Section 2 of the Guidebook, and any optional features installed at the same time as found in Part 6 and Part 7 of the Guidebook.

RULES AND REGULATIONS APPLYING TO ALL CUSTOMERS' CONTRACTS

17. WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL (cont'd)

17.4 Waiver Exception

This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service as specified in Section 17.1 above. This waiver does not apply to jack installation, time sensitive charges, or other installation charges not listed above.

17.5 Tariff Expiration

These previous tariff provisions granting the limited waiver described above will expire December 31, 2003 unless extended pursuant to section 17.2 above.

18. WAIVER OF NONRECURRING OR MONTHLY RECURRING CHARGES FOR DISASTER AID

18.1 Qualifying Customers

Upon a disaster or event beyond direct control of the Company, including but not limited to acts of God, state and/or national disasters, terrorism, military action, war, or civil commotions, the Company may provide special offerings of its products and services for those customers in the disaster areas.

18.2 Waived Charges

The Company may provide services free of charge or services may be provided at a reduced rate. The offerings of such services will be for a limited duration.

18.3 Commission Notification

The disaster aid offering will be at the discretion of the Company and with notification to the Director of the Public Utility Division advising of the terms and conditions of the offering.

18.4 Waiver Exception

Re-establishment of service due to destruction or partial destruction is pursuant to Paragraph 1.6.A of the "Service Charges-Connections, Moves and Changes" in Part 3 of the Guidebook.

911 EMERGENCY NUMBER SERVICES

1. APPLICATION OF TARIFF

- 1.1 The regulations, rates and charges in this section are in addition to the regulations, rates and charges in other Company tariffs or Guidebook.
- 1.2 Customer Premises Equipment (CPE) is allowed by the Federal Communications Commission (FCC) which granted the Company's Petition for Waiver on January 8, 1985 to provide terminal equipment associated with 9-1-1 Emergency Number Services.

2. DESCRIPTION OF SERVICES

2.1 General

- A. 9-1-1 Emergency Number Service (9-1-1 Service) is an exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer telephone calls placed by dialing the telephone number 9-1-1.
- B. 9-1-1 Service will be provided to only one PSAP for calling from any telephone number within any serving office area, except when E9-1-1 Service is provided to more than one PSAP within a serving office area and the Selective Routing (SR) service feature is provided as specified in Paragraph 8.7.
- C. Outgoing calls over 9-1-1 exchange lines can only be made on a transfer basis. Central office transfer is not available for 9-1-1 services with Direct Trunked Systems.
- D. Two types of 9-1-1 service are offered: B9-1-1 and E9-1-1. In addition, Private Switch 9-1-1 (PS9-1-1) is an option available in this tariff for those who subscribe to E9-1-1.

2.2 B9-1-1 Service

A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone call. No other features are provided with B9-1-1.

911 EMERGENCY NUMBER SERVICES

2. DESCRIPTION OF SERVICES (cont'd)

2.3 E9-1-1 Service

A. E9-1-1 Service provides the following standard features:

- Automatic Number Identification (ANI)
- Automatic Location Identification (ALI)
- Alternate Routing (1)
- Speed Calling (1)
- Touch-tone Calling Service
- Default Routing (1)
- Central Office Transfer: (1)
 - Manual Transfer (1)
 - Fixed Transfer (1)
 - Selective Transfer (1)
- Selective Routing (1)

2.4 Private Switch 9-1-1 Service

- A. Private Switch 9-1-1 (PS9-1-1) Service is a service offering which allows a PSAP to receive ANI and ALI information on 9-1-1 calls originating from Direct Inward Dialing (DID) stations served by a private switch.
- B. The option which provides ANI and ALI is available if (1) the Private Switch Provider (PSP) arranges to provide and update number, name and location information for each DID station served by the private switch in the format required for the Company's data base; (2) the private switch sends ANI to the Company on 9-1-1 calls; and (3) the PSAP is equipped to provide 9-1-1 service with the ALI feature.

2.5 Wireless 9-1-1 Service

- A. Wireless 911 Service (W9-1-1) is a service offering available to existing SBC E9-1-1 customers which routes wireless calls to designated Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements established in Docket Number 94-102. Phase I service includes delivery of the Wireless End User's call-back number and cell site/sector information (as provided by the Wireless Carrier) for an in progress 9-1-1 call. Phase II service includes the Phase I information plus the longitude and latitude coordinates as provided by the Wireless Carrier.

(1) Not applicable to direct trunk E9-1-1 systems with a single PSAP.

911 EMERGENCY NUMBER SERVICES

2. DESCRIPTION OF SERVICES (cont'd)

2.5 Wireless 9-1-1 Service (cont'd)

B. This service will support the following wireless E9-1-1 design solutions:

- Call path Associated Signaling (CAS)(1)
- Third-party NCAS
- Hybrid

3. GENERAL REGULATIONS

3.1 Scope

- A. 9-1-1 Service is a one-way incoming telephone service for calls using the 9-1-1 telephone number to reach an appropriate PSAP.
- B. The service is furnished only for receiving emergency calls by the public.
- C. 9-1-1 Service is provided solely for the end-user and not for the benefit of any third party; nor does this service create any obligations by the Company regarding third parties.
- D. The customer and/or PSAP agree to use E9-1-1 information holding confidential the name, address, and telephone number of the end-user only for the purposes of delivering emergency services or responding to an in progress emergency and/or 9-1-1 call. Customer and/or PSAP agree that it will not use this information for any other purposes whatsoever.

3.2 Rules and Regulations

- A. 9-1-1 Service is offered subject to the availability of facilities.
- B. The Company does not answer 9-1-1 calls, but furnishes facilities to enable the PSAP to answer 9-1-1 calls at their premises.

(1) The CAS solution does not support Phase II implementations. Customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

911 EMERGENCY NUMBER SERVICES

3. GENERAL REGULATIONS

3.2 Rules and Regulations (cont'd)

- C. The Company's entire liability to any person including Independent Exchange Companies who participate in joint provisioning of 9-1-1 Service and any person served by such IEC, for interruption or failure of any Universal Emergency Number Services shall be limited to the terms set forth in this section and Parts of the Guidebook. 9-1-1 Services are furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the telephone exchange system. 9-1-1 Services are furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the E9-1-1 Database associated with the E9-1-1 service arrangement. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.
- D. The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer to respond to such calls with the customer's personnel.
- E. The rates charged for 9-1-1 service do not contemplate, and the Company does not undertake inspection or constant monitoring to discover errors, defects and malfunctions in service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the customer, are of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

3.3 Limitations

- A. Direct Trunk service is limited to the serving office telephone number 9-1-1 as the universal emergency telephone number. B9-1-1 Service will be provided to only one PSAP within a single central office serving area. E9-1-1 service may be provided to more than one primary PSAP within a single central office serving area by using Selective Routing.
- B. 9-1-1 Service is not replacement for telephone service to the participating public safety agencies. See Paragraph 5.1.F.
- C. Because the Company's exchange boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all 9-1-1 calls from telephones served by central offices within the 9-1-1 Service area when the calling telephone is located outside the geographical boundary of the customer's public safety jurisdiction.

911 EMERGENCY NUMBER SERVICES

3. GENERAL REGULATIONS (cont'd)

3.4 Liability of the Company

- A. The Company shall not be liable to the PSAP, or to any other person, for any damages arising out of errors, interruptions, defects, failures or malfunctions of 9-1-1 and/or PS9-1-1 Service, including damages arising from errors or defects of associated equipment and data processing systems, except that the customer shall be entitled to an allowance for interruptions as specified in Paragraph 3.7.A.
- B. The customer agrees to release, indemnify, defend and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- C. The 9-1-1 customer and/or PSAP also agrees to release, indemnify and hold the Company harmless for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, conditions, occasion or use of 9-1-1 Service features and the equipment associated with it, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 Service, and which arise out of the negligence or other wrongful act of the Company, the 9-1-1 customer and/or PSAP, its users, agencies or municipalities, or the employees or agents of any one of them.
- D. The Company shall not be liable to the customer and/or PSAP, or any other person for interruptions of any service provided on the premises of a race track or other area subject to the control of the Oklahoma Horse Racing Commission, when deactivated or made inoperative during certain periods of the time as mandated by the Oklahoma Horse Racing Commission.
- E. PS9-1-1 Service is provided solely for the benefit of the PS9-1-1 end-user customer. The provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.

3.5 Service Guarantee

9-1-1 Service will be provided at the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Services are offered. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange where 9-1-1 is offered.

911 EMERGENCY NUMBER SERVICES

3. GENERAL REGULATIONS (cont'd)

3.6 Application of Service

- A. Application for 9-1-1 Service must be in writing.
- B. If the application is made by an agent, the Company should be provided in writing with satisfactory proof of appointment of the agent.
- C. At least one local law enforcement agency must be included among the participating agencies in any 9-1-1 Service request.
- D. Requests for PS9-1-1 service (1) can only be initiated by a 9-1-1 customer or a PSP; (2) must be provided to the Company in writing; and (3) must identify service locations and arrangements.

Applications received from PSPs must include written authorization from the 9-1-1 provider responsible for the service area where the private switch is located.

- E. Request for W9-1-1 service: (1) can only be initiated by a current SBC E9-1-1 customer and/or PSAP. Required E9-1-1 service facilities and rates are found in Section 9.2; (2) must be provided to the Company in writing 150 days prior to the desired service date for both Phase I or Phase II service; and (3) must identify service locations and arrangements.

3.7 Cancellations, Suspensions and Allowances

- A. 9-1-1 Out of Service failures are governed by and limited to terms in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff.
- B. Temporary suspension of service is not provided for any part of 9-1-1 Services.
- C. Cancellation of the service in whole or in part of 9-1-1 services prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company to the time of cancellation resulting from the 9-1-1 services order for service.

4. USE OF SERVICE

- 4.1 The 9-1-1 PSAP shall be a state, county or local government, or an authorized agent of one or more state, county or local governments. The PSAP must have public safety responsibility to respond to calls for emergency police and fire service within the 9-1-1 Service area.
- 4.2 The 9-1-1 end-user forfeits the privacy afforded by non-published service to the extent that the telephone number and the address of the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency and/or 9-1-1 calls.

911 EMERGENCY NUMBER SERVICES

5. CUSTOMER AND/OR PSAP RESPONSIBILITIES

5.1 General

- A. The rates for 9-1-1 Service do not include inspection to discover errors, defects and malfunctions in the service. The customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty to determine whether the system is functioning properly for its use. The customer and/or PSAP shall promptly notify the Company in the event the system is not functioning properly.
- B. All 9-1-1 calls must be answered on a 24-hour per day, seven days per week basis.
- C. The customer and/or PSAP must dispatch the appropriate emergency service within the 9-1-1 Service area, or transfer all 9-1-1 calls received to the responsible government agency.
- D. The customer and/or PSAP must develop reasonable methods for responding to calls for non-participating agencies.
- E. The customer and/or PSAP must subscribe to local exchange service at 9-1-1 Service PSAP locations for administrative purposes, for placing outgoing calls and for receiving other emergency calls including those relayed by the Company operators.
- F. The customer and/or PSAP are responsible to provide all trunks and 9-1-1 CPE capable of adequately handling the incoming 9-1-1 calls. A minimum of two 9-1-1 trunks are required.

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature

- A. The customer and/or PSAP shall identify primary and secondary PSAP locations and unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the E9-1-1 Service Area. An Emergency Service Number (ESN) will be provided by the Company for each such combination.
- B. The customer and/or PSAP will associate these ESNs with name; street address; section, township and range or other mutually agreed upon routing criteria in the E9-1-1 Service area. The ESNs will be carried in the DBMS to permit routing of E9-1-1 calls to the appropriate PSAP responsible for handling such calls.
- C. Initial ESN assignments shall be furnished to the Company in writing prior to the service date.
- D. After establishment of service, the customer and/or PSAP shall continually verify the accuracy of the routing information in the master street address guide (MSAG). This includes advising the Company of changes in street names, establishment of new streets, address changes used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other agencies' jurisdiction over any address, annexations, or boundaries, incorporation of new cities, or any other matter affecting the routing of E9-1-1 calls.

911 EMERGENCY NUMBER SERVICES

5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.2 E9-1-1 Service Arrangements with the Selective Routing Feature (cont'd)

- E. The Company will provide to the customer and/or PSAP complete listings from the MSAG for customer verification of PSAP routing designations for the appropriate emergency responders (Police, Fire, EMS).
- F. The customer and/or PSAP should submit changes to the MSAG as they occur.

5.3 PS9-1-1 Service

- A. The PS9-1-1 customer is responsible for assuring that the private switch provides complete ANI according to the technical specifications established by the Company. The private switch number information must be approved by the Company prior to implementation to ensure that the service will function properly. PS9-1-1 service will not function properly if ANI is not in the proper format, if duplicate telephone numbers exist at the private switch, or if any telephone numbers assigned by the PSP are inconsistent with the Company's numbering plan.
- B. The PS9-1-1 PSP creates, maintains and forwards to the Company current telephone number and address data according to the format and procedures specified by the Company.
- C. The PS9-1-1 PSP develops and implements procedures to prevent the unauthorized or illegal use of PS9-1-1 trunks.
- D. The PS9-1-1 PSP uses computer hardware and software for ongoing Private Switch End User (PSEU) record update programs and processes that conform to the specifications outlined in the PS9-1-1 Technical Interface Standards.
- E. PS9-1-1 information consisting of the name, address and telephone number of non-published customers is confidential. The E9-1-1 customer and/or PSAP agree to use such information only for the purposes of delivering emergency services or responding to in progress emergency 9-1-1 calls.
- F. The PSEU forfeits the privacy afforded by non-published service to the extent that the telephone number, the address and name associated with the originating station location may be furnished to the PSAP to assist in the delivery of emergency services or when the call is originated. This information is confidential and its use is only to deliver emergency services or respond to in progress emergency 9-1-1 Service calls.
- G. The rates charges for PS9-1-1 Service do not include and the Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The PS9-1-1 PSP and/or PSAP has the responsibility for reporting all errors, defects and malfunctions to the Company.

911 EMERGENCY NUMBER SERVICES

5. CUSTOMER AND/OR PSAP RESPONSIBILITIES (cont'd)

5.3 PS9-1-1 Service (cont'd)

- H. Cancellation of the service in whole or in part by the PS9-1-1 customer or PSP prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the PS9-1-1 order for service.

5.4 W9-1-1 Service

- A. When the Company is the database provider, the W9-1-1 customer and or PSAP is responsible for ensuring that the wireless carrier creates, maintains, and forwards to the Company current ANI data according to the format and procedures specified by the Company.
- B. The minimum number of digits that the PSAP CPE must be capable of receiving is dependent on the wireless solution. A PSAP must be able to accept 8, 10, or 20 digits when the wireless solution is NCAS, Hybrid, or CAS, respectively. If a PSAP CPE does not meet these requirements, the Company will continue to selectively route wireless 911 calls to the designated PSAPs. However, the PSAP may not receive callback or location information for these calls.
- C. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from W9-1-1 customer and/or Wireless Carrier providing the Company with inaccurate, out of date or improperly formatted MDN or ANI data.
- D. To the extent allowed by law, the W9-1-1 customer and or PSAP agrees to indemnify, defend, and hold harmless the Company from any and all claims, costs, demands, liabilities, losses, actions, lawsuits, and expenses arising from any and all equipment failure or defects or errors in transmission on the part of the W9-1-1 customer or the wireless carrier.
- E. The W9-1-1 customer and or PSAP acknowledges that W9-1-1 service requires that the respective wireless carriers have the capability to forward the wireless subscribers call and associated call data to the Company for transport to the W9-1-1 customer and or PSAP.
- F. The Company will forward the Phase I and Phase II information that is received from the wireless carrier as specified in the FCC Order. If Phase II data is not received, the Company will route the call by Phase I information and forward the Phase I data provided by the wireless carrier.
- G. Phase II routing by latitude and longitude coordinates for the Hybrid delivery method will require the Company to provide Telco Map Server functionality, which is not addressed in this tariff nor are the rates listed therein. Customer requests for such service will be negotiated and priced as a Special Service Arrangement.

911 EMERGENCY NUMBER SERVICES

6. DEFINITIONS

ADMINISTRATIVE SITE - A location responsible for administration of private switch end user records associated with one or more private switches. This location has the computer hardware and software necessary to create and transmit private switch end user information to the Company.

ALTERNATE ROUTING - A standard feature of E9-1-1 when equipped with Selective Routing, which allows E9-1-1 calls to be routed automatically to a designated alternate location if all E9-1-1 exchange lines to a primary PSAP are busy, or a primary PSAP finds a need to reroute calls.

AUTOMATIC LOCATION IDENTIFICATION (ALI) - An E9-1-1 standard feature by which the name and address associated with the calling party's telephone number (identified by ANI) is forwarded to a primary or secondary PSAP for display.

AUTOMATIC NUMBER IDENTIFICATION (ANI) - A standard feature which forwards the end-user's telephone number to the PSAP.

B9-1-1 - A service that provides for routing of all 9-1-1 calls originated from within a given central office to a single PSAP. B9-1-1 presents a 9-1-1 call to the PSAP as a normal exchange telephone calls. No other features are provided with B9-1-1.

C9-1-1 - A service that provides B9-1-1 as well as Forced Disconnect, Idle Tone Application, Called Party Hold, Emergency Ring-back and Switch-hook Status.

CALL PATH ASSOCIATED SIGNALING (CAS) - A wireless 9-1-1 solution set that utilizes the voice transmission path to also deliver the Mobile Directory Number and the caller's location to the PSAP.

CALLED PARTY HOLD (CPH) - A standard C9-1-1 Service feature that enables a PSAP attendant to retain control of an incoming 9-1-1 call connection if the end-user hangs up.

CENTRAL OFFICE CALL TRANSFER SERVICES - A standard E9-1-1 feature which allows each PSAP to transfer an E9-1-1 call to another PSAP or to some other desired destination. The three types of call transfer features are:

Fixed Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 calls to a predesignated location by depressing a single button. The PSAP equipment automatically flashes and sends out a Speed Calling code associated with the desired location. If the call is transferred to a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred.

Manual Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call over exchange facilities to another telephone number by depressing a flash button or the switchhook at an answering position and then dial a telephone number or a Speed Calling code.

911 EMERGENCY NUMBER SERVICES

6. DEFINITIONS (cont'd)

CENTRAL OFFICE CALL TRANSFER SERVICES - (cont'd)

Selective Transfer - Enables a primary or secondary PSAP attendant to transfer an incoming E9-1-1 call to another agency (associated through the DBMS with the end-user's ANI telephone number) by depressing a single button (e.g., "fire"). If the desired destination is a PSAP equipped to receive and display ANI and ALI data, the ANI telephone number and the ALI address of the end-user is also transferred. This type of transfer is only provided with the Selective Routing (SR) feature.

CUSTOMER - The customer for B9-1-1, C9-1-1, D9-1-1, E9-1-1, PS9-1-1 and W9-1-1 services may be a municipality, a council of governments, a communication district, or other state or local governmental unit, or Public Safety Answering Point (PSAP) or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. W9-1-1 customer must be an existing SBC landline E9-1-1 customer.

D9-1-1 - A service which provides B9-1-1 Service plus ANI. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service. It is generally used in single serving office areas.

DATA BASE MANAGEMENT SYSTEM (DBMS) - A system of manual procedures and computer programs used to create, store and update the data required for the SR and ALI service features on E9-1-1.

DEFAULT ROUTING - An E9-1-1 feature which automatically routes an E9-1-1 call to a predesignated PSAP or other location when a particular E9-1-1 call cannot be selectively routed.

DIRECT TRUNKING - A 9-1-1 facilities arrangement which does not use a control office. The direct trunking arrangement is available to E9-1-1 systems with a single PSAP. Direct-trunked systems do not allow selective routing or central office transfer.

DISPLAY AND TRANSFER UNIT - A selector console and associated common equipment for displaying ANI telephone number at a PSAP attendant position and used by an attendant to activate fixed, manual or selective call transfer services.

DISPLAY UNIT - The display unit and associated common equipment for displaying ALI address or location information at a PSAP attendant position on E9-1-1 Service.

EMERGENCY RINGBACK - A standard C9-1-1 Service feature which allows the PSAP attendant to ring back a telephone being held using the CPH feature.

EMERGENCY SERVICES ROUTING DIGITS (ESRD) - A 10-digit number that is used to identify the cell site/sector serving the caller. The selective router uses the ESRD to selectively route the call to the designated PSAP.

EMERGENCY SERVICES ROUTING KEY (ESRK) - A 10-digit number that is normally used to identify an ongoing wireless 9-1-1 call and to correlate the associated data for that call. The selective router uses the ESRK to selectively route the call to the designated PSAP.

911 EMERGENCY NUMBER SERVICES

6. DEFINITIONS (cont'd)

E9-1-1 - A service that provides ANI, ALI and other standard features such as Alternate Routing, Speed Calling, Touch-tone Calling Service, Default Routing and Selective Routing. E9-1-1 does not allow direct trunking.

E9-1-1 (obsolete from previous tariff, Sec. 10) - An obsolete service that provides B9-1-1 service plus ANI, Forced Disconnect, Idle Tone Application, Alternate Routing, Speed Calling, Touch-tone calling and Manual Transfer as standard features. Optional features include Selective Routing, Default Routing, Fixed Transfer and Selective Transfer. This service may include direct trunking facilities.

E9-1-1 SERVICE CONTROL OFFICE/9-1-1 SELECTIVE ROUTER - The tandem office providing tandem switching capabilities for E9-1-1 calls when multiple PSAPs are involved. It controls the switching of ANI information to a PSAP and also provides the SR service feature, Speed Calling feature, call transfer features for each PSAP.

END OFFICE - The Central Office in the 9-1-1 system where the 9-1-1 calls originate

EXCHANGE ACCESS ARRANGEMENT (EAA) - See Exchange Access Arrangement in the "Explanation of Terms" in Part 2, Section 1.

FORCED DISCONNECT - A standard C9-1-1 and E9-1-1 Service feature which enables a PSAP attendant to release a connection even though the end-user has not hung up. This helps prevent blocking of the 9-1-1 exchange lines at a PSAP location.

HYBRID - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and Mobile Directory Number to the PSAP and a separate transmission path to deliver the callers location information to the PSAP.

IDLE TONE APPLICATION - A standard C9-1-1 and E9-1-1 Service feature which allows a PSAP attendant to differentiate between an end-user who abandons the 9-1-1 call before it is answered and an end-user who retains the connection, but is unable to speak.

MOBILE DIRECTORY NUMBER (MDN): A 10-digit telephone number that identifies the calling wireless end user and can be used as a call back number.

MOBILE SWITCHING CENTER: A switch that provides wireless telephone service.

NON-CALL PATH ASSOCIATED SIGNALING (NCAS) - A wireless 9-1-1 solution set that utilizes one transmission path to deliver the voice and a separate transmission to deliver the Mobile Directory Number and the caller's location to the PSAP.

PRIVATE SWITCH (PS) - A switch, such as a Private Branch Exchange (PBX), that provides wireline basic telephone service, but is not owned and operated by the Company.

911 EMERGENCY NUMBER SERVICES

6. DEFINITIONS (cont'd)

PRIVATE SWITCH END USER (PSEU) - An individual or organization authorized to use the telephone services provided by the private switch.

PRIVATE SWITCH PROVIDER (PSP) - A private entity that provides telephone service to a group of residential or business end users served by the provider's private switch (e.g., Private Branch Exchange).

PSEUDO-AUTOMATIC NUMBER IDENTIFICATION (pANI) - A number, consisting of the same number of digits as ANI, but is used in place of an ANI to convey a special meaning. The specific meaning assigned to the pANI is determined by agreements, as necessary, between the telephone system originating the call, intermediate telephone systems handling and routing the call, and the destination telephone system. The pANI identifies the location of the base station or cell site through which a mobile call originates.

PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 9-1-1 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering.

RECORD - A telephone number and the E9-1-1 database information (ALI) associated with that number.

SELECTIVE ROUTING (SR) - An E9-1-1 feature which routes an E9-1-1 call from an end office to a designated primary PSAP based upon the ANI telephone number of the end-user.

SERVICE AREA - The geographic area in which the customer will respond to all 9-1-1 Service calls and dispatch appropriate emergency assistance.

SERVING OFFICE - This is the Central Office in which a PSAP either primary or secondary is located.

SPEED CALLING - An E9-1-1 feature, which enables a PSAP attendant to place calls to a predesignated location by dialing a number.

SWITCHHOOK STATUS - A C9-1-1 feature which provides a PSAP attendant with visual indication of the end-user's status of being on or off-hook.

9-1-1 EXCHANGE LINE - An exchange access arrangement associated with the 9-1-1 telephone number and used exclusively to terminate 9-1-1 calls to a PSAP.

9-1-1 TANDEM TO 9-1-1 TANDEM TRANSFER - The ability to transfer a Wireless 9-1-1 call from a PSAP served by one SBC 9-1-1 tandem (a.k.a. Selective Router) to a PSAP served by a different SBC 9-1-1 Tandem when the two tandems are geographically adjacent and are served by the same SBC automatic location identification (ALI) host system.

911 EMERGENCY NUMBER SERVICES

6. DEFINITIONS (cont'd)

WIRELESS CARRIER - A private entity that provides telephone service to residential or business end users served by the provider's wireless switch.

WIRELESS 9-1-1 CALL - Any call generated by a wireless end user via the digits "9-1-1" and delivered by the wireless carrier to the Company for routing to the designated PSAP. The Company does not have to be the 9-1-1 database provider for the PSAP in order to route the call to the designated PSAP.

WIRELESS END USER - An individual or organization authorized to use the telephone services provided by the wireless switch.

911 EMERGENCY NUMBER SERVICES

7. PROVISION AND CONNECTIONS OF CUSTOMER PREMISES EQUIPMENT

- 7.1 Terminal equipment used with E9-1-1 Service shall be configured so that it is unable to extract any information from the DBMS other than information relating to a telephone number identified through the ANI service feature as the source of an in-progress 9-1-1 call.
- 7.2 The Company provided 9-1-1 PSAP equipment or compatible customer-provided 9-1-1 PSAP equipment may be used under the Connections of Terminal Equipment and Communications Systems in Part 2, Section 9 of the Guidebook.
- 7.3 The Company may provide CPE for use with 9-1-1 PSAP installations. A list of CPE and its associated rates and charges will be provided upon request.
- 7.4 Network interconnection requirements for PS9-1-1 service are described in detail in the PS9-1-1 Technical Interface Standards.

8. RATE REGULATIONS

8.1 E9-1-1 Facilities – Method of Applying Rates

- A. E9-1-1 Systems require adequate facilities from each end office in the serving area to the tandem control office, and from the tandem control office to each PSAP. In addition, each PSAP equipped to provide ALI service requires a minimum of two ALI circuits from the PSAP to E9-1-1 Database.

Rates for facilities found in Section 9.4 of this tariff are all inclusive. No additional mileage, channel termination, or trunk unit charges apply for these circuits.

At least two 9-1-1 facilities or lines are required from each end office in the 9-1-1 network and at least two ALI circuits are required from each PSAP with ALI capability.

The above rule has two exceptions:

- 1. 9-1-1 exchange lines to a secondary answering location used for central office transfer purposes only;
- 2. Lines connecting a remote central office from which dedicated facilities is not available. In order to handle 9-1-1 calls from a remote central office, at least two dedicated 9-1-1 facilities are required from the associated host central office to the 9-1-1 network. 9-1-1 traffic originating from one or more remotes and/or 9-1-1 traffic from the host can share these same facilities.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.1 E9-1-1 Facilities – Method of Applying Rates (cont'd)

B. Facilities--Interconnection Between Telephone Companies

For routed or direct-trunked systems, facilities between the Company offices and a point of interconnection with another telephone company shall be billed the appropriate flat rate found in Section 9.2 of this tariff.

These rates are all inclusive for the Company portion of each circuit. No additional channel termination, mileage or trunk unit charges apply for the Company portion of these circuits.

C. Exceptions

The rates in A and B preceding assume that E9-1-1 service is configured so that all 9-1-1 calls originate from Oklahoma end users and terminate in the same LATA at a primary PSAP in Oklahoma.

If a 9-1-1 agency requires a service configuration where 9-1-1 calls originate and terminate within the same exchange, but the call originator and the primary PSAP are in different states, facilities between the two states will be provided based on the state tariff or Guidebook of the end office where the calls originate and the serving office of the PSAP where the calls terminate.

If a 9-1-1 agency requires a service configuration where the 9-1-1 call originator and the primary PSAP are in different LATAs within Oklahoma, the facilities between the two LATAs will be provided on a Special Service Arrangement Request (SSAR).

8.2 Messages

A. No charge applies to the calling party for calls placed to 9-1-1.

B. Charges for messages transferred over exchange facilities from a PSAP are billed at rates for calls placed within the serving office area of the PSAP.

8.3 B9-1-1 Exchange Line

For each B9-1-1 exchange line terminating at a PSAP, apply the appropriate rates for a business exchange access line and expanded calling scopes charges from Part 4, Section 1 and Section 2 as well as Part 20, Section 9. The exchange where the serving office providing the 9-1-1 Service is located will determine the appropriate rate schedule. A minimum of two facilities is required per end office.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.4 Foreign Office Service and Foreign Exchange Services (1)

Where 9-1-1 services are provided via direct trunking from serving offices other than the PSAP's normal serving office, apply the rates for the appropriate Foreign Service Office service and expanded calling scopes charges as found in the Guidebook under Part 4 – Exchange Access in Section 1 through Section 3, Part 15 – Dedicated Communications Services, Part 9 and Part 20, Section 9 – Message Toll Services.

8.5 Private Line Services(1)

- A. Tie lines or private lines connecting a PSAP to agencies such as police, fire or ambulance service are provided at rates in Part 15 of the Guidebook.
- B. For E9-1-1 systems with multiple PSAPs, apply the following rates:
 - 1. for each line from the E9-1-1 control office to the PSAP:
 - a. apply the appropriate business one-party exchange access line rates when the PSAP's normal serving office is also the E9-1-1 control office.
 - b. apply the appropriate Foreign Serving Office service rates, as found Part 4, Section 3 and Part 15 of the Guidebook, when the PSAP's normal serving office is not the E9-1-1 control office, but is in the same exchange, or
 - c. apply the appropriate Foreign Exchange service rates, as found in Part 4, Section 3 and Part 15 of the Guidebook, when the PSAP's normal serving office is not the E9-1-1 control office and is in another exchange.
 - 2. for each line from an end office other than the E9-1-1 control office to the E9-1-1 control office:
 - a. apply the appropriate interoffice mileage and channel terminals for Foreign Serving Office service for each line when the end office is in the same exchange as the E9-1-1 control office, or
 - b. apply the appropriate rates for point of termination, interoffice channel mileage and channel terminals, and interexchange channel mileage and channel terminals for Foreign Exchange service when the end office is in a different exchange than the E9-1-1 control office.

8.6 Data Base Management System (DBMS)

The DBMS rates apply when SR or ALI service features are furnished.

- (1) Applicable to B9-1-1, Obsolete C9-1-1, Obsolete D9-1-1, and Obsolete E9-1-1 service.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.7 Selective Routing

The Selective Routing feature of E9-1-1 Service can only be provided on a total serving office basis. Selective Routing is not permitted on anything less than a wire center basis.

8.8 Moves and Changes

Moves or changes of existing network will be charged according to Section 8.11.F. CPE moves, adds or changes requested are charged time sensitive charges (non-regulated).

8.9 E9-1-1 Nonrecurring Payment Options

Nonrecurring Charges associated with the initial E9-1-1 installation can be deferred for any annual term up to 5 years. The discount rate for this purpose is found in the "Rules and Regulations Applying to All Customers' Contracts" section of this Tariff. Only rate elements specified in Paragraph 9.2 following are eligible for deferral. Only one deferral period can be selected.

The remaining balance shall become due and payable if the customer and/or PSAP disconnect the service element prior to the final payment of the deferral charges.

8.10 PS9-1-1 Service

A. Facilities

1. If the Private Switch is served by a 9-1-1 system that uses a Control Office, (Tandem) Private Switch to Control Office facilities should be ordered.
2. If the Private Switch is served by a direct trunked 9-1-1 system, Private Switch to PSAP facilities should be ordered. This option is only available for 2-wire arrangements. A 4-wire arrangement can be requested through a Special Service Arrangement Request (SSAR).

8.11 Term Pricing Plan

A. General

1. 9-1-1 Service Term Pricing Plan (9-1-1-TPP) provides the customer and/or PSAP with rate stabilization and discounted tariff rates. The 9-1-1-TPP provides for either a one or three year service period (Initial Service Period) for rate stabilization.
2. 9-1-1-TPP monthly rates will be exempt from the Company initiated rate increases throughout the selected service period. Should the Company increase its rates during the 9-1-1-TPP period, the customer PSAP would continue to pay the rates in effect at the time the customer PSAP elected to establish service under 9-1-1-TPP.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

A. General (cont'd)

3. Decreases in 9-1-1-TPP monthly recurring rates will be passed on to customers and/or PSAPs who participate in a 9-1-1-TPP.
4. A pre-payment option for W9-1-1 service will be provided on an Individual Case Basis (ICB) according to each customer's/PSAP's specific configuration and the associated cost analysis. All ICB pricing will comply with OAC 165:55-5-10.3.

B. Services Available

A customer and/or PSAP may elect to participate in 9-1-1-TPP for the following rate elements:

- E9-1-1 End Office to Control Office Trunk
- E9-1-1 Control Office to PSAP
- E9-1-1 End Office to PSAP Service Office (direct trunk)
- E9-1-1 End Office Outgoing Trunk Unit (Out)

C. Terms and Conditions

The customer and/or PSAP must specify the length of the Initial Service Period at the time the service is ordered.

D. Changes to Pricing Plans

1. At any time, the customer and/or PSAP may request existing 9-1-1 provided on a monthly rate basis to be converted to a 9-1-1-TPP.
2. Prior to the expiration of the Initial Service Period or Extended Service Period described in 8.11.E (Renewal), the customer and/or PSAP may convert existing 9-1-1-TPP services to a new 9-1-1-TPP initial Service Period without incurring termination charges provided the new Initial Service Period is equal to or greater than the original Initial Service Period.

Example: A customer and/or PSAP with an existing one year 9-1-1-TPP could convert to a new one or three year 9-1-1-TPP at any time without incurring termination charges.

Example: A customer and/or PSAP with existing three year 9-1-1-TPP requests to convert to a one year 9-1-1-TPP. This request would be treated as a discontinuance of the existing three year 9-1-1-TPP and termination charges would apply.

3. If a customer and/or PSAP requests existing 9-1-1-TPP service to be converted to a monthly rate basis at any time prior to the expiration of the Initial Service Period or Extended Service Period, the request will be treated as a discontinuance of service and termination charges will apply.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

E. Renewal

1. The customer and/or PSAP may elect to renew the 9-1-1-TPP Initial Service Period for one additional 12 month service period (Extended Service Period) at the rates under the original 9-1-1-TPP Initial Service Period.
2. The customer and/or PSAP must provide the Company with a written notice of intent to renew an existing 9-1-1-TPP Initial Period no later than 90 days prior to the expiration of the Initial Service Period.
3. If the customer PSAP elects not to renew the 9-1-1-TPP or does not notify the Company of its intent to renew, the customer's and/or PSAP's service will automatically be billed under the monthly rates in effect at the time the 9-1-1-TPP Initial Service Period expires.

F. Moves to New Location

1. A customer and/or PSAP with an existing 9-1-1-TPP service may move the existing service to a new location without incurring termination charges provided all of the following conditions are met:
 - the new service is provided solely by the Company;
 - the new location is within the same LATA;
 - the customer and/or PSAP request for disconnection of the existing and the request for new service are received at the same time;
 - the due date of the new connect order must be within 30 days of the due date of the disconnect order;
2. In the event an order to move service provided under 9-1-1 TPP does not meet one or more of the conditions above, it will be treated as a discontinuance of the existing service and the establishment of a new service. All termination charges will apply.
3. Except as noted above, the monthly rates for the new service will be those in effect at the time the service is changed. All nonrecurring charges associated with the establishment of the new service will apply.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.11 Term Pricing Plan (cont'd)

G. Term Pricing Plan – Rate Applications

1. Nonrecurring Charges

- a. The nonrecurring charges as described in 8.9 and 8.11.A will apply for new services ordered under 9-1-1-TPP.
- b. If the customer PSAP chooses to convert an existing service provided on a 9-1-1-TPP to a monthly rate basis no nonrecurring charges will apply. However, 9-1-1-TPP termination charges may apply.

2. Termination Charges

Customer and/or PSAP requesting to discontinue services provided under a 9-1-1-TPP, prior to the expiration of the Initial Service Period or Extended Service Period will incur termination charges. Payment of the termination charge does not release the customer PSAP from other previous obligations.

8.12 W9-1-1 Method of Applying Rates

- A. AT&T Network Planning population data will be used to determine the percentage of the state population in the Company's landline telephone service area..
- B. RESERVED FOR FUTURE USE
- C. AT&T Oklahoma will determine the total population served by the respective agency/county/ PSAP for both 1) the initial service installation and 2) annually from the service establishment date. Population served is to be based upon annual U.S. Census Bureau's population estimates, for the purposes of calculating billing units.
- D. RESERVED FOR FUTURE USE
- E. The AT&T Oklahoma-served population (state level) will be divided by 1,000 to determine the total number of billing units for the state.
- F. Billing units will be rounded to the next highest number to determine the number of billing units. (i.e. 1500 in population = 2 billing units, 1499 in population = 1 billing unit). There is a 1 billing unit minimum per PSAP. E.g., if a PSAP has less than 500, rounding up to 1,000 will be required in order to apply the 1 billing unit minimum.

911 EMERGENCY NUMBER SERVICES

8. RATE REGULATIONS (cont'd)

8.12 W9-1-1 Method of Applying Rates (cont'd)

- G. All one time/nonrecurring and monthly recurring charges for Wireless 9-1-1 service provided by the Company will be divided by the total number of state-level billing units to determine the respective rate per billing unit:
 - 1. A one-time Nonrecurring Charge (NRC) per billing unit will be billed per PSAP at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
 - 2. Monthly Recurring Charges per billing unit will be billed to the PSAP monthly at the beginning of the respective service activation (i.e., for Phase I and for Phase II).
- H. A minimum of one (1) billing unit will apply to each rate element for each PSAP.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES

9.1 B9-1-1 Service

A minimum of two 9-1-1-exchange lines from the PSAP's serving central office is required. See Paragraphs 8.3 and 8.4. For rates and charges see Part 4 of the Guidebook.

9.2 E9-1-1 Service

	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>36 Months</u>
A. Facility Rates (Per Facility)				
1. End Office to Control Office Trunk (Must have a minimum of two)(1)				
Monthly Recurring.....	E5T	\$ 65.00	\$ 55.00	\$ 50.00
First (Nonrecurring).....	E5T	325.00	325.00	325.00
Additional (Nonrecurring).....	E5T	210.00	210.00	210.00
2. Control Office to PSAP Serving Office Trunk (2)				
Monthly Recurring.....	E5K	90.00	75.00	65.00
First (Nonrecurring).....	E5K	750.00	750.00	750.00
Additional (Nonrecurring).....	E5K	470.00	470.00	470.00
3. Point of Interconnection with another Telephone company E9-1-1 trunk connecting the Company with an IEC (3)				
Monthly Recurring.....	EPY4X	33.00		
First (Nonrecurring).....	EPY4X	163.00		
Additional (Nonrecurring).....	EPY4X	105.00		

- (1) Facility from End User serving office to the E9-1-1 serving office.
- (2) Exchange Access Line is included as a non-billable rate element. Exchange Access Line is used only for tracking purposes and not provisioned for actual customer use.
- (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges found in Part 15 of the Guidebook.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.2 E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Month to Month</u>	<u>12 Months</u>	<u>36 Months</u>
A. Facility Rates (Per Facility) (cont'd)				
4. Point of Interconnection with another Telephone Company trunk between a AT&T Oklahoma PSAP and an IEC (3)				
Monthly Recurring.....	EPY5X	\$ 45.00		
First (Nonrecurring).....	EPY5X	375.00		
Additional (Nonrecurring).....	EPY5X	235.00		
B. Feature Rates				
1. E9-1-1 Service Basic Feature Package (1) (1000 Exchange Access Arrangements (EAA))				
	E8T	70.00	\$65.00	\$55.00
C. Other Options for E9-1-1 Service				
1. Automatic Location Identification per 1000 (1)(2)(4) Exchange Access Arrangements				
	ELJ	60.00	50.00	40.00

- (1) Rounded to nearest 1000 exchange access arrangements served based on the maximum number of exchange access arrangements in service during the most recent month at the time service is established and adjusted annually from the service establishment date.
- (2) Note that these rates and charges do not apply to grandfathered direct-trunked E9-1-1 systems. Direct-Trunked E9-1-1 systems are obsolete to those systems existing or with completed service applications as of the effective date of this tariff.
- (3) In those situations where the Company is an intermediary provider of transport on a 9-1-1 facility where each end of the circuit terminates at an IEC location, rates and charges should be based on Private Line Interexchange mileage rates and charges as found in Part 15 of the Guidebook.
- (4) ALI rate includes Selective Routing, ALI Data Circuits and PSAP make Busy Circuits where appropriate. Non-SBC E9-1-1 database users (stand-alone) may purchase ALI circuits as found in Part 15 or may request via Special Serving Arrangement Request (SSAR). If stand-alone database users choose to move to an SBC-provided ALI database service, the ALI circuit is included in our tariff rates for the ALI feature shown in Section 9.2 C.1, above.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.3 PS9-1-1 Service

A. Facilities

The rates and charges listed below assume a 2-wire arrangement. Additional rates and charges may be applicable if a 4-wire arrangement is required via Special Service Arrangement Request (SSAR).

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
From Private Switch to Control Office, per facility.....	9PS	\$83.00	\$380.00
From Private Switch to PSAP, per facility	9PT	73.00	585.00

B. Database Management System

The following rates and charges relate to the administration and storage of PS9-1-1 Service data records.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Per 10 records per PSP per 9-1-1 Customer PSAP (1)	ED2PG	\$1.25	\$ 5.00
Administrative Site Establishment.....	NR99P	---	230.00

(1) The private switch provider incurs the complete cost of the total DID number group, when any DID number in that group is in use.

911 EMERGENCY NUMBER SERVICES

9. RATES AND CHARGES (cont'd)

9.4 W9-1-1 Service

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Nonrecurring Charge</u>
A. Phase I service per billing unit (1)(2).....	WL9P1	\$4.55	\$143.84
B. Phase II service per billing unit (1)(2)(3)	WL9P2	0.64	84.10

- (1) If a customer uses a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W911 Phase 1 and 2 data as required by the FCC.
- (2) A billing unit represents 1,000 population. Both the Monthly charge and Nonrecurring charge above apply on a per billing unit basis.
- (3) Phase I charges are added to Phase II charges when the PSAP activates Phase II service. Phase II does not replace Phase I, it is incremental to Phase I service.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE

10.1 Application

- A. Obsolete 9-1-1 Service, including its regulations, rates and charges is available only to existing customers with existing systems at existing locations. Customers may add to existing systems at existing locations, but they cannot outside move or supersede. Customers and/or PSAPs that are currently under this obsolete service may elect to migrate all or part of their service to the current E9-1-1 tariff offering. Obsolete 9-1-1 service must be migrated to Selective Routing via Tandem Trunks if any grandfathered direct trunked system is found to be in conflict with other new or existing 9-1-1 systems.
- B. These regulations, rates and charges in this tariff are in addition to the regulations, rates and charges in other Company tariffs or Guidebook.

10.2 C9-1-1 Service

- A. C9-1-1 Service provides B9-1-1 Service plus the following features:
 - Forced Disconnect
 - Idle Tone Application
 - Called Party Hold
 - Emergency Ringback
 - Switchhook Status
- B. Activation of the Switchhook Status and Emergency Ringback features requires the use of appropriate CPE at the PSAP.

10.3 D9-1-1 Service

- A. D9-1-1 Service provides B9-1-1 Service plus ANI. It is generally used in single serving office areas.
- B. Central office transfer of 9-1-1 calls is not provided with D9-1-1 Service.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.4 E9-1-1 Service

A. E9-1-1 Service provides B9-1-1 Service via a 9-1-1 exchange line plus the following standard features:

- Automatic Number Identification (ANI)
- Forced Disconnect
- Idle Tone Application
- Alternate Routing (1)
- Speed Calling (1)
- Touch-tone Calling Service
- Manual Transfer (1)

B. Optional features include:

- Automatic Location Identification (ALI)
- Selective Routing (SR) (1)
- Default Routing (1)
- Fixed Transfer (1)
- Selective Transfer (1)

C. Secondary PSAPs that cannot display ANI information will receive calls on a transfer basis.

(1) Not applicable to E9-1-1 Systems with single PSAP.

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911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
A. C9-1-1 Service				
1. Per Central Office Line	B92	\$130.00	\$200.00	
2. Per Central Office Line	B92			
Effective 1/1/87		70.00		
Effective 1/1/88		95.00		
Effective 1/1/89		120.00		
B. D9-1-1 Service (1)				
Per Central Office Line.....	B9A	66.00	215.00	
C. E9-1-1 Service				
	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Change</u>
1. End Office Location Equipment				
Outgoing trunk unit (one required per interoffice channel), each	E90	\$53.00	\$ 45.00	\$5.50
2. E9-1-1 Control Office Equipment (2)				
a. Incoming trunk unit (one required per interoffice channel), each	E9N	37.00	50.00	5.50
b. Common equipment (one per Control Office), each.....	E9C	40.50	26,470.00	---

- (1) Requires the use of Display and Transfer System PSAP equipment at the rates found in Paragraph 10.5.C.5.
(2) Not applicable to E9-1-1 systems with a single PSAP.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	<u>Subsequent Service Change</u>
2. E9-1-1 Control Office Equipment (2) (cont'd)				
c. Outgoing trunk unit (one required per interoffice channel), each	E9T/E9V	\$ 27.50	\$45.00	\$5.50
d. Selective Routing service feature				
(1) Common equipment for first 25,000 EAAs	QBG	495.00	---	5.50
(2) Common equipment for second 300,000 EAAs	QBH	1,200.00	---	5.50
	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
3. Data Management System, per 1,000 EAAs				
a. ALI, per 1,000 EAAs (1)	E1W	\$22.75	\$ 85.00	\$5.50
b. SR, per 1,000 EAAs (2)	E15	47.50	190.00	5.50
4. E9-1-1 PSAP Location	E16	.15	440.00	5.50

A minimum of two 9-1-1-exchange lines from a PSAP's serving office is required. See Paragraphs 8.3 and 8.4.

- (1) If SR is not installed on the customer's E9-1-1 system, an additional nonrecurring charge of \$265.00 per 1,000 EAAs will apply.
- (2) Not applicable to E9-1-1 systems with a single PSAP.

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10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment				
a. Option I				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver.	E9S	\$155.00	\$32,400.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to eleven 9-1-1 exchange lines and eleven attendant positions, each.....	E9E	20.00	4,450.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 Exchange lines), each	E9K	2.70	560.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each	E9Q	2.00	410.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each.....	E9M	12.50	2,650.00	245.00

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
a. Option I (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each	E9H	\$ 2.00	\$ 410.00	\$ 245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each	E9U	5.25	1,200.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system ...	E9P	31.50	6,450.00	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. Rate includes the CRT Interface for five CRTs (1)	E8L1X	155.00	38,950.00	
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs ..	E8N1X	34.00	15,100.00	125.00
(c) CRT Interface (one required for each five CRTs), each.....	E1Z	31.50	6,400.00	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each	E1S	7.50	1,600.00	85.00

(1) In addition, rates from Part 15 of the Guidebook apply for two facilities used for data channels from the PSAP to the Company's primary serving office of the exchange where the PSAP is located.

911 EMERGENCY NUMBER SERVICES

10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
b. Option II				
(1) ANI Display and Transfer System				
(a) Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver	E9S	\$610.00	\$305.00	\$ 5.75
(b) Additional Common Equipment - provides capacity to handle equipment for up to four 9-1-1 exchange lines and four attendant positions. Rate includes cabinet, Trunk Switch, and ANI Signal Receiver	E9E	80.00	240.00	660.00
(c) Trunk Terminating Equipment (one required for each two 9-1-1 exchange lines), each	E9K	10.50	6.00	285.00
(d) Trunk Switch (one required for each four 9-1-1 exchange lines), each	E9Q	7.75	6.00	80.00
(e) ANI Signal Receiver (required if additional Common Equipment is utilized - maximum of two per cabinet), each.....	E9M	50.00	6.00	245.00

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10. OBSOLETE 9-1-1 SERVICE (cont'd)

10.5 Rates and Charges (cont'd)

C. E9-1-1 Service (cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>One-Time Payment</u>	<u>Subsequent Service Change</u>
5. PSAP Equipment (cont'd)				
b. Option II (cont'd)				
(1) ANI Display and Transfer System (cont'd)				
(f) Attendant Circuit Pack (one per attendant telephone set or console), each.....	E9H	\$ 7.75	\$ 6.00	\$245.00
(g) Display and Transfer Unit (maximum of fifteen per system), each.....	E9U	20.50	50.00	265.00
(h) Commercial Power Conversion Unit (optional), one per system.....	E9P	125.00	---	5.75
(2) Automatic Location Identification (ALI)				
(a) ALI Master Controller - provides capacity to handle equipment for up to fifteen CRTs. (rate includes the CRT Interface for five CRTs)(1).....	E8L1X	610.00	6,850.00	---
(b) ALI Auxiliary Controller - provides capacity to handle equipment for up to thirty CRTs.....	E8N1X	135.00	8,200.00	125.00
(c) CRT Interface (one required for each five CRTs), each.....	E1Z	125.00	---	125.00
(d) Computer-Aided Dispatch (CAD) Interface, each.....	E1S	29.50	---	85.00

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL

1.1 Service Description - Payphone Exchange Access Service

Payphone Exchange Access Service is provided for use with pay telephones, public facsimile devices and any publicly accessible telecommunications device. Pay telephone service includes the provision of public or semi-public pay telephones and inmate telephone service in correctional institutions. It is a telecommunications service obtained by means of any instrument, which, except for calls to public emergency telephone numbers, is activated only by the use of coins or alternative billing mechanisms and is accessible by members of the general public. For purposes of this Tariff, coinless telephones provided in guest rooms by a hotel/motel are not pay telephones.

Payphone Exchange Access Service is a two-way or, optionally, a one-way originating only, one-party exchange access line composed of the serving central office line equipment and all outside plant facilities needed to connect the serving central office with the network interface at the customer premises. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling. Touch-tone and 1 + 900 call restriction are provided at no additional monthly charge.

1.2 SmartCoin Service

SmartCoin Service is offered, at the payphone service provider's option, where the necessary facilities are available. With the exception of Dial Tone First and Answer Supervision-Line Side, the services included on SmartCoin access lines apply only on local and intraLATA toll calls that are handled by the Company.

A. Services included with SmartCoin access lines are:

1. Dial Tone First (DTF) - DTF enables end-users to dial certain calls without requiring coin deposits, e.g. 911 Emergency Services.

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL (Continued)

1.2 SmartCoin Service (Continued)

A. Services included with SmartCoin access lines are: (Continued)

2. Originating Line Screening - A two digit code passed by the local switching system with the Automatic Number Identification (ANI) at the beginning of a call that identifies the originating line as a pay telephone. (1)
3. Coin Supervision (Coin Collect and Coin Return) - is used to control the disposition of the coins held in the pay telephone equipment. Coin collect is used when a call has been completed and coin return is used if no answer or busy condition is encountered.
4. Coin Administration - Company operators will attempt to release stuck coins at the request of an end-user. When coins cannot be released, the end-user will be referred to the payphone service provider as indicated on the telephone instrument instruction card.
5. Answer Supervision - Line Side - Equivalent timing functionality as provided by Answer Supervision is provided through the serving central office.
6. Operator Services - The Company's operator system will handle all local and intraLATA calls dialed 1+, 0+ and 0-.
7. Sent Paid Quotation - Company operator or the Automated Coin Telephone Service quotes a charge to the end-user for the deposit of coins when the end-user is originating a 1+, 0+ or 0- call which is not alternately billed.
8. Automatic Rate Table - Updated Rates for local and intraLATA sent paid calls will be established by the SmartCoin feature. SmartCoin will automatically reflect rate changes and the network will determine if the rate has been satisfied.
9. Automatic NPA-NXX Update - New area codes and central office prefixes will automatically be added to SmartCoin via Bellcore updates. This list will properly identify local versus long distance terminating line designation.

(1) This feature is available where appropriate Company facilities exist.

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL (Continued)

1.2 SmartCoin Service (Continued)

- B. As an option, the payphone service provider may request a Customer Billing Report which will provide additional information regarding sent paid calls originating from the SmartCoin access line. This report will include detail of all Company handled sent paid calls with the exception of local calls which do not require the assistance of an operator. This Customer Billing Report is provided subject to the rules specified in the Miscellaneous Service Offerings section of this Tariff at the rates applicable to Toll Detail Reports.
- C. A telephone number change may be required when an existing Payphone Exchange Access Service access line is converted to a SmartCoin Service access line.
- D. When subscribing to SmartCoin Service, the payphone service provider is responsible, on the site owner's behalf, for arranging for proper handling of coin calls by their chosen carrier or their carrier's agent.
- E. The Company will not be liable for shortages of coins collected and deposited at the pay telephone equipment.
- F. Calls placed from Payphone Exchange Access Service access lines equipped with the SmartCoin feature will be rated as follows:
 - 1. Sent Paid local calls which do not require the assistance of an operator will be rated by the pay telephone set. The Company network will receive a signal from the pay telephone set indicating that the local rate has been satisfied.
 - 2. Operator handled sent paid local calls will be rated to the end-user at the price established by the payphone service provider.
 - 3. Sent paid local calls completed through the use of Directory Assistance Call Completion will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the Directory Assistance Call Completion charge as specified in the Part 11, Section 3.

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL (Continued)

1.2 SmartCoin Service (Continued)

F. (Continued)

4. Company handled nonsent paid local calls will be rated to the end-user and billed the appropriate SWBT operator service charge as specified in the Operator Service in Part 11, Section 1 or the applicable Directory Assistance Call Completion charge as specified in Part 11, Section 3 of the Guidebook as appropriate. No charges will be billed to the payphone service provider for these types of calls.
5. Sent paid intraLATA long distance calls will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in Long Distance Telecommunications Service in Part 9, Section 1 of the Guidebook.
6. Sent paid intraLATA long distance calls completed through the use of Directory Assistance Call Completion will be rated to the end-user at the price established by the payphone service provider. The payphone service provider will be billed the rates specified in Long Distance Message Telecommunications Service in Part 9, Section 1 plus the appropriate Directory Assistance Call Completion charge as specified in Part 11, Section 3 of the Guidebook.
7. The Company handled nonsent paid intraLATA long distance calls will be rated to the end-user and billed at the rates specified in Long Distance Message Telecommunications Service in Part 9, Section 1 of the Guidebook plus the appropriate the Company operator service charge. No charges will be billed to the payphone service provider for these types of calls.

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL (Continued)

1.3 1 + 900 call restriction restricts calls to 1 + 900 pay-per-call information services to only those calls which are alternately billed.

1.4 Billed Number Screening is available at no additional charge. Billed Number Screening restricts certain calls placed over the Company's network, such as collect calls or bill to third number calls, from being billed to the pay telephone.

1.5 Selective Class of Call Screening is available where facilities permit. A nonrecurring charge applies as specified under Rates and Charges herein. Selective Class of Call Screening treatment restricts outgoing operator-handled calls placed over the Company's network to only those calls which are calling card, collect or third number as specified in Part 9, Section 1 of the Guidebook. The Company is not responsible for screening those calls placed over the network of any carrier, other than the Company. Selective Class of Call Screening is required on all Payphone Exchange Access Service Access Lines except those for public facsimile devices. (1)

No variation, alteration or refashion of the screening codes, billing restrictions, applicable access or other general provision of this Selective Class of Calling Screening treatment will be permitted.

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

PAYPHONE EXCHANGE ACCESS SERVICE

1. GENERAL (Continued)
 - 1.6 Pay telephones, public facsimile devices and any publicly accessible telecommunications device must be connected to a Payphone Exchange Access Service Access Line, at rates specified in this Tariff. A maximum of one pay telephone may be connected to an access line.
 - 1.7 In the case of one-way service, intercept treatment will be provided.
 - 1.8 The Rules and Regulations Applying to All Customers' Contracts section of this Tariff is applicable to Payphone Exchange Access Service.
 - 1.9 Directory Listings are provided under the regulations governing the furnishing of listings for business subscribers as found in Directory Services, Part 12 Section 1 of the Guidebook. Upon request, the telephone number will be omitted from the directory and directory assistance records at no additional charge.
 - 1.10 All local calls and calls to Company numbers such as repair service, Directory Assistance Service, and public emergency service numbers such as 911 will be permitted from the Payphone Exchange Access Service Access Line. This provision is not applicable to service accessible to inmates of correctional institutions.
 - 1.11 In those serving offices where call screening is available, the Company will not bill any call, including, but not limited to, third number billed, collect, "0" or "0+" calls, to a number which has been clearly identified as a pay telephone to the Company operator at the time of the call attempt. However, the Company will not be responsible for refunds or adjustments of charges for calls placed through other than the Company operators. In those serving offices where call screening is not available, the Company will be held harmless from any fraud that occurs on the Payphone Exchange Access Service Access Line.
 - 1.12 The network interface for Payphone Exchange Access Service will be installed as described in the Rules and Regulations Applying to All Customers' Contracts section of this Tariff. The location of the network interface must be accessible to the payphone service provider.(1)
 - 1.13 When, at the payphone service provider's request, a Company owned coin/coinless instrument is removed in order to install a payphone service provider pay telephone, the Company will establish a network interface.
 - 1.14 Pay telephones may not be connected to payphone service provider switching systems or share lines/trunks.

(1) Additional charges (if applicable) will apply, as stated in the Service Charges - Connections, Moves, and Changes in Part 3, Section 1 of the Guidebook.

PAYPHONE EXCHANGE ACCESS SERVICE

2. OPTIONAL FEATURES

Answer Supervision-Line Side provides "off-hook" supervisory signals to customer premises equipment. These signals originate from the called party's serving central office (terminating office) to a line interface at the calling party's serving central office (originating office). This provides the signaling necessary to allow billing to begin. This feature is not compatible with the Call Waiting, Speed Calling, and Three-Way Calling features. Answer Supervision is an optional service. This feature is available where appropriate Company facilities exist.(1)

3. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER

- 3.1 The payphone service provider must provide the Company evidence of payphone service provider's authority to provide payphone service prior to the establishment of service.
- 3.2 Payphone Exchange Access Service will not be provided until the applicant signs a service agreement to indemnify and hold Company harmless from any and all loss, injury, damage and expense occasioned by or arising out of claims for injury to persons or damage to property caused by or contributed to by the provision of the Payphone Exchange Access Service.
- 3.3 The payphone service provider is responsible for the installation, operation and maintenance of the pay telephone, public facsimile device or any publicly accessible telecommunications device used in connection with this service.
- 3.4 The payphone service provider is responsible for the payment of charges for all calls originating from or accepted at the pay telephone. Names and/or addresses of those calls appearing on the pay telephone bill will not be investigated/provided due to the nature of the service being provided, i.e., for use of the public, transients, etc.
- 3.5 The payphone service provider shall be responsible for the payment of Maintenance of Service Charges, as provided in Part 3, Section 1 of the Guidebook, for visits by a Company employee to the payphone service provider's service location(s) in connection with reports of service difficulty or trouble reports when the repair call is authorized by the payphone service provider.

(1) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin Service.

PAYPHONE EXCHANGE ACCESS SERVICE

3. RESPONSIBILITY OF THE PAYPHONE SERVICE PROVIDER (Continued)

- 3.6 The pay telephone or public facsimile device must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler and must conform to all FCC and all National Electrical code guidelines.
- 3.7 The payphone service provider must comply with all current and future rules and regulations of the Oklahoma Corporation Commission and Federal Communications Commission.
- 3.8 In accordance with the Oklahoma Corporation Commission rules subscription to Billed Number Screening and Selective Class of Call Screening as described herein is required on all Payphone Exchange Access Service Access Lines. (1)
- 3.9 Payphone service providers subscribing to SmartCoin Services will furnish rate information in a mutually agreed upon format or media by a date set by the Company, in advance of the date when the Sent Paid Quotation Services are to be undertaken. Payphone service providers will inform the Company, in writing, of any change to be made to such rate Information according to a mutually agreed upon schedule.

The payphone service provider is solely responsible for ensuring that rate information furnished to the Company complies with all state and federal rules. The payphone service provider will indemnify and hold the Company harmless from any and all claims resulting from the Company's quotation of this rate information to end-users of the pay telephone set.

4. VIOLATION OF REGULATIONS

- 4.1 When a pay telephone or public facsimile device is found to be in violation of a provision of this Tariff or the Guidebook, the Company will notify the payphone service provider of the violation in writing. Such notice will refer to the specific provision being violated. If the pay telephone access line is subject to suspension or disconnection as a result of the violation, the notice will so state. In this instance, the notice will also state that, to avoid suspension or disconnection, the violation must be corrected and the Company must be notified, in writing, within twenty (20) days of receipt of such notice. Failure of the payphone service provider to discontinue such use or to correct the violation may result in the suspension or disconnection of service until the payphone service provider complies with the provision as stated in this Tariff and in Part 4, Section 2 of the Guidebook.

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.

PAYPHONE EXCHANGE ACCESS SERVICE

4. VIOLATION OF REGULATIONS (Continued)

- 4.2 Where any pay telephone is detrimental to the telecommunications network the Company will promptly notify the payphone service provider of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the Company's facilities and employees.
- 4.3 Should a pay telephone be found to be in violation of the Oklahoma Corporation Commission's Payphone Service Rules, the Company will suspend or disconnect service upon order of the Commission.

5. RATES AND CHARGES

5.1 Exchange Access Line (1)

A. Application of Rates and Charges

The classification of an exchange into rate schedules is based on the total number of exchange access arrangements (EAA) in the exchange, as defined in Part 4, Section 1.

Apply applicable Local Extended Area Service (EAS)/Wide Area Calling Service (WACP) rate additives, as specified in Part 4, Section 1 and 2 of the Guidebook.

B. Payphone Exchange Access Service Access Line

1-Way Service (USOC: 11J, 11K, F16, 1PQ) and
 2-Way Service (USOC: 12J, 12K, F26)

Monthly rate per rate group for:

<u>Schedule</u>	<u>Two-Way or 1-Way Originating</u>
1	\$22.00
2	22.00
3	27.00
4	27.00
5	27.00
6	27.00
7	27.00

C. SmartCoin access line

	<u>USOC</u>	<u>MonthlyCharge</u>
1 - Way Service	1GZ	\$2.25(2)
2 - Way Service	11Z	2.25(2)

- (1) In addition, Service Charges and Fees apply as found in Part 3, Section 1 of the Guidebook.
- (2) This rate applies in addition to the rate specified for Payphone Exchange Access Service Access Line.

PAYPHONE EXCHANGE ACCESS SERVICE

5. RATES AND CHARGES (Continued)

5.2 Billed Number Screening

Billed Number Screening is available at the following charges per Payphone Exchange Access Service Access Line:

	<u>FID</u>	<u>Monthly Charge</u>	<u>Service Charge</u>
Billed Number Screening	TBE	---	---

5.3 Selective Class of Call Screening

Selective Class of Call Screening is required on all Payphone Exchange Access Service Access Lines served from offices equipped to provide Selective Class of Call Screening.(1) The following nonrecurring charge will apply:

	<u>USOC</u>	<u>Service Charge</u>
Type 1, per line (2)	UGH01	\$15.00
	UGH02	15.00
Type 2, per line (3)	PSEST	15.00
Type 3, per line (2)	UGH03	15.00

5.4 Answer Supervision - Line Side(4)

Answer Supervision will be provided, at the payphone service provider's option, at the following charges per Payphone Exchange Access Service Access Line:

	<u>USOC</u>	<u>Monthly Charge</u>	<u>Service Charge</u>
Answer Supervision, per line.....	USW1X	\$7.00	\$18.00

(1) Selective Class of Call Screening is not available in conjunction with SmartCoin access lines.
 (2) Restricts outgoing operator-handled calls to only those which are calling card, collect, or third number.
 (3) Restricts outgoing operator-handled calls to collect only.
 (4) Answer Supervision equivalent functionality is included at no additional charge with SmartCoin Service.

PAYPHONE EXCHANGE ACCESS SERVICE

5. RATES AND CHARGES (Continued)

- 5.5 Charges, as specified in the Service Charges - Connections, Moves, and Changes in Part 3, Section 1 of the Guidebook, apply in addition to other charges specified for Payphone Exchange Access Service.
- 5.6 Where other services are desired, charges as specified in the appropriate sections of this or other Tariffs and the Oklahoma Guidebook are applicable for Payphone Exchange Access Service at the same rates and charges applicable to standard business exchange access lines.
- 5.7 Rates and charges contemplate a normal business exchange access line service installation. Service Charges and Fees as specified in the Guidebook for installation of standard business exchange access lines apply to the installation of Payphone Exchange Access Service. These charges will also apply when, upon payphone service provider request, an existing Payphone Exchange Access Service access line incurs subsequent activity to change to or from a SmartCoin access line.
- 5.8 Charges and rates for directory assistance calls, as provided by the Company are as specified in Directory Assistance in Part 11, Section 2 of the Guidebook. Charges for long distance directory assistance calls, as provided by other common carriers and not by the Company, will be at rates and charges specified by such other certificated common carriers.
- 5.9 Charges and rates for long distance message telecommunications service, as provided by the Company, will be as specified in Long Distance Message Telecommunications Service in Part 9, Section 1 of the Guidebook. Charges for such long distance service, as provided by other common carriers and not by the Company, will be at rates and charges specified by such other certificated common carriers.
- 5.10 Local calls billed to a credit card, to a third number or placed collect will be charged operator assistance service charges as specified in Operator Services, Part 11, Section 1 of the Guidebook.
- 5.11 International blocking services, when desired, are available as specified in the Company Interstate Access Tariff FCC No. 73.

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